Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Supplementary Budget Estimates

20 October 2011

Question No: SBT 86

Topic: Executive coaching and leadership training 2010-11

Hansard Page: Written

Senator Bushby asked:

For each service purchased form a provider listed under (d) above, please provide:

- (a) The name and nature of the service purchased
- (b) Whether the service is one-on-one or group based
- (c) The number of employees who received the service and their employment classification
- (d) The total number of hours involved for all employees
- (e) The total amount spent on the service
- (f) A description of the fees charged (i.e. per hour, complete package)

Answer:

For each of the providers listed in the response to SBT 85 (d), details are provided below.

(a-f)

Table 1 provides a summary of **executive coaching services** purchased from providers for 2010-11. Fees outlined are the total costs charged by each provider on an hourly basis, except Whyte & Co who charged a package rate. The services were provided on a one-on-one basis, onsite at ATO premises.

Table 1: Executive coaching

| Provider | Ave no. of | No. of | Total | EL2 | SES | Total cost |
|----------------------------------|------------|--------|-------|-----|-----|------------|
| | hours | staff | hours | | | |
| Arbuthnot & Associates | 3.5 | 1 | 3.5 | 1 | 0 | 1,312.50 |
| Be Learning P/L | 7.5 | 1 | 7.5 | 1 | 0 | 3,375.00 |
| Emergence International | 5.4 | 19 | 103.0 | 14 | 5 | 51,750.00 |
| Focused Future | 7.0 | 13 | 91.5 | 9 | 4 | 47,580.00 |
| Foresight Management Group P/L | 7.5 | 2 | 15.0 | 1 | 1 | 16,500.00 |
| Hewson Executive Development P/L | 7.5 | 2 | 15.0 | 1 | 1 | 9,218.25 |
| Institute of Executive Coaching | 5.5 | 7 | 38.5 | 5 | 2 | 33,880.00 |

| Provider | Ave no. of | No. of | Total | EL2 | SES | Total cost | |
|---|------------|--------|-------|-----|-----|------------|--|
| | hours | staff | hours | | | | |
| Interaction Consulting Group | 7.0 | 8 | 56.0 | 6 | 2 | 22,400.00 | |
| JenGen ConSulting P/L | 7.5 | 1 | 7.5 | 1 | 0 | 2,113.65 | |
| JLA Initiatives | 7.5 | 3 | 22.5 | 3 | 0 | 10,125.00 | |
| Knowledge Teams International P/L | 6.8 | 4 | 27.0 | 4 | 0 | 12,150.00 | |
| Pathways to Performance | 7.5 | 2 | 15.0 | 2 | 0 | 5,250.00 | |
| Queensland Chamber of commerce and Industry Limited | 5.9 | 10 | 58.5 | 10 | 0 | 16,087.50 | |
| Results Coaching System | 6.5 | 12 | 77.5 | 12 | 0 | 92,250.00 | |
| Royal Melbourne Institute of Technology | 7.5 | 2 | 15.0 | 1 | 1 | 10,200.00 | |
| Shirlaws P/L | 7.5 | 5 | 37.5 | 4 | 1 | 28,125.00 | |
| Spectrum Australia P/L | 7.5 | 1 | 7.5 | 1 | 0 | 3,750.00 | |
| Temact P/L | 6.0 | 2 | 12.0 | 2 | 0 | 4,500.00 | |
| The Open Door Coaching Group P/L | 6.5 | 3 | 19.5 | 3 | 0 | 12,675.00 | |
| The People Dimension Group P/L | 7.0 | 2 | 14 | 0 | 2 | 4,200.00 | |
| The Teleran group P/L | 7.0 | 2 | 14.0 | 2 | 0 | 8,718.22 | |
| Veritias Alliance P/L | 8.6 | 6 | 51.5 | 6 | 0 | 31,157.50 | |
| WDScott Asia P/L | 7.5 | 1 | 7.5 | 1 | 0 | 3,000.00 | |
| Whyte Co. P/L | 6.4 | 9 | 58.0 | 7 | 2 | 27,000.00 | |
| Yellow Edge P/L | 6.6 | 7 | 46.5 | 4 | 3 | 40,920.00 | |
| Young Samuel Chambers Ltd | 7.5 | 2 | 15.0 | 1 | 1 | 20,250.00 | |
| | l | 127 | 836.0 | 102 | 25 | 518,487.62 | |

Table 2 provides a summary of **other leadership training** services purchased from providers for 2010-11. Fees outlined are the total costs charged by each provider per 'complete package'. Except where shown, services were provided at external locations (the cost of which was incorporated into the cost of the services as indicated) and services were provided on a group basis.

Table 2: Other leadership training

| Provider | Course Name | Ave | No. | Tot. | APS6 | EL1 | EL2 | SES | Location | Value |
|---------------------------------|---|------------|-------------|------|------|-----|-----|-----|---------------------------|-----------|
| | | no. hrs | of staff | hrs | | | | | | |
| Acorn Training Services P/L | The Voice of Leadership | 7 | 1 | 7 | 1 | 0 | 0 | 0 | ACT | 495.45 |
| AIM | Fishing for Success | 7 | 1 | 7 | 0 | 1 | 0 | 0 | ACT | 354.54 |
| ANU Centre for Dialogue | Leadership - Art of Hosting | 21 | 1 | 21 | 0 | 0 | 1 | 0 | ACT | 1,804.55 |
| ANZSOG | ANZSOG Executive Workshop | 14 | 1 | 14 | 0 | 0 | 0 | 1 | QLD | 5,268.18 |
| Australian Davos Connection | ADC Future Summit 2011 | 7 | 2 | 14 | 0 | 0 | 0 | 2 | VIC | 3,363.64 |
| APSC | APSC Executive Level Transition EL1 | 7 | 1 | 7 | 1 | 0 | 0 | 0 | NSW | 577.27 |
| APSC | Assess your leadership capabilities | 7 | 1 | 7 | 1 | 0 | 0 | 0 | ACT | 577.27 |
| APSC | Achieving public sector excellence | 7 | 1 | 7 | 0 | 0 | 0 | 1 | ACT | 1,045.45 |
| APSC | Career Development | 21 | 4 | 84 | 1 | 0 | 0 | 3 | ACT | 47,000.00 |
| APSC | Conflict resolution for Executive Level | 14 | 2 | 28 | 1 | 1 | 0 | 0 | ACT | 2,263.64 |
| APSC | EL1 Masterclass | 21 | 2 | 42 | 0 | 2 | 0 | 0 | ACT | 6,718.18 |
| APSC | EL2 Strategic Leadership Board | 21 | 2 | 42 | 0 | 0 | 2 | 0 | ACT | 5,636.36 |
| APSC | Essentials for New Team Leaders | 7 | 1 | 7 | 1 | 0 | 0 | 0 | ACT | 1,131.82 |
| APSC | Exec. Leadership Dimensions | 21 | 2 | 42 | 0 | 1 | 1 | 0 | ACT | 5,636.36 |
| APSC | Exec. Leadership Dimensions EL2 Residential | 28 | 1 | 28 | 0 | 0 | 1 | 0 | ACT | 4,263.64 |
| APSC | LAFIA Asia 2011 Study Tour | 147 | 1 | 147 | 0 | 0 | 0 | 1 | Indonesia, India | 27,800.00 |
| APSC | LAFIA Pacific 2011 Study Tour | 105 | 1 | 105 | 0 | 0 | 0 | 1 | PNG, Vanuatu, Tonga | 23,409.09 |
| APSC | Leadership Horizons | 7 | 1 | 7 | 0 | 0 | 0 | 1 | VIC | 7,177.27 |
| APSC | Leading across boundaries | 21 | 1 | 21 | 0 | 0 | 0 | 1 | ACT | 7,590.91 |
| APSC | Management Essentials | 7 | 1 | 7 | 0 | 1 | 0 | 0 | ACT | 577.27 |
| APSC | SES Executive Orientation | 21 | 10 | 210 | 0 | 0 | 0 | 10 | Multiple sites | 22,727.30 |
| APSC | Shaping Strategic Thought | 7 | 9 | 63 | 4 | 4 | 0 | 1 | ACT | 5,195.47 |
| Centre for Corp. Public Affairs | Annual Residential | 35 | 1 | 35 | 0 | 0 | 0 | 1 | ACT | 5,909.09 |
| Centre for Public Management | From Management to Leadership | 28 | 2 | 56 | 0 | 2 | 0 | 0 | NSW | 8,104.73 |
| Centre for Public Management | Leading with Strat. Intel. (Residential) | 21 | 1 | 21 | 0 | 1 | 0 | 0 | VIC | 2,963.64 |
| Franklin Covey P/L | 7 Habits | 14 | 64 | 896 | 0 | 0 | 64 | 0 | ATO sites | 28,954.52 |
| Global Achievers Company P/L | Inside Innovation | 7 | 26 | 182 | 1 | 10 | 7 | 3 | Multiple sites | 21,703.82 |
| Global Achievers Company P/L | Leading Bold Change | 7 | 35 | 245 | 2 | 8 | 22 | 3 | Multiple sites | 35226.50 |

| Provider | Course Name | Ave no. hrs | No. of staff | Tot. hrs | APS6 | EL1 | EL2 | SES | Location | Value |
|----------------------------------|--|-------------------|--------------------|-------------|------|-----|-----|-----|-----------|------------------------------------|
| Global Achievers Company P/L | The Challenge of Change | 14 | 1 | 14 | 0 | 0 | 0 | 1 | ACT | 2,000.00 |
| Global Learning | Coaching Conversations | 7 | 111 | 777 | 0 | 111 | 0 | 0 | ATO sites | 93,681.82 |
| Global Learning | Growing Performance | 7 | 88 | 616 | 0 | 88 | 0 | 0 | ATO sites | Procured with the item above |
| Melbourne Business School | Strategic negotiations | 35 | 1 | 35 | 0 | 0 | 1 | 0 | VIC | 8,526.36 |
| QPOL | Leadership Development Unit | 105 | 1 | 105 | 0 | 1 | 0 | 0 | QLD | 2,545.45 |
| Results Consulting | Team Coaching | 14 | 2 | 28 | 0 | 0 | 2 | 0 | NSW | 3,313.64 |
| Results Consulting | Corporate Acumen | 21 | 12 | 252 | 0 | 12 | 0 | 0 | ATO sites | 190,590.91 |
| Results Consulting | Doing the Tough Stuff | 14 | 84 | 1176 | 0 | 84 | 0 | 0 | ATO sites | Procured with the item above |
| Results Consulting | Juggling Chainsaws | 7 | 79 | 553 | 0 | 79 | 0 | 0 | ATO sites | Procured with the item above |
| The Leadership Consortium | The Influential Leader | 35 | 1 | 35 | 0 | 0 | 0 | 1 | ACT | 8,100.00 |
| Workplace & Training Advisory | Leadership communications workshop | 7 | 1 | 7 | 0 | 0 | 1 | 0 | ACT | 540.91 |
| Yellow Edge | EL2 Leadership Forum | 14 | 53 | 742 | 0 | 0 | 53 | 0 | ATO sites | 23,872.73 |
| Yellow Edge | SES Leadership Forum | 14 | 72 | 1008 | 0 | 0 | 0 | 72 | ATO sites | 24,400.00 |
| | | | 682 | 7700 | 13 | 411 | 155 | 103 | | 641,047.78 |