

Senate Economics Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
Treasury Portfolio
Supplementary Budget Estimates 1 - 2 November 2006

Question: sbt 85
Topic: Understanding Money handbook
Hansard Page: E105

Senator SHERRY asked:

In relation to the handbook, is there a contact phone number for people to ring for information?

Mr McCray—To order the handbook, not to provide advice.

Senator SHERRY—Where does that number go to? Is that within the department?

Mr McCray—No, it goes to the contractor we have employed to do the distribution.

Senator SHERRY—Do you have data on the number of calls received?

Mr McCray—I do not have it to hand. We would have that, yes.

Senator SHERRY—Could you take that on notice.

Mr McCray—Yes.

Answer:

In the period 30 July to 2 December 2006, 52,220 orders were taken for 630,466 Understanding Money handbooks:

Orders via the Understanding Money website	27,456
Orders via the 1800 phone line	24,297
Orders via fax	380
Other orders	87
Total orders	52,220