

Senate Standing Committee on Economics
ANSWERS TO QUESTIONS ON NOTICE
Industry, Tourism and Resources Portfolio
Supplementary Budget Estimates 2006-2007, 1 November 2006

AGENCY/DEPARTMENT: DEPARTMENT OF INDUSTRY, TOURISM AND RESOURCES
TOPIC: SMALL BUSINESS FIELD OFFICERS - WORKLOAD
REFERENCE: HANSARD 1/11/06, PAGE E12

QUESTION No.SI-4
(Hansard 1/11/06, p.E12)

Senator O'Brien asked about:

If you are collecting statistics, can you give us some details of the highest and the lowest number of contacts?

ANSWER

For the 6 months from 1 January to 30 June 2006, the average lowest number of contacts per month was 111 and the highest number was 10,793.

The variation is influenced by a range of factors including:

- the business demographics of the different regions including the number of small businesses, the size of the region and the distribution of small businesses across the region.
- the number of field officers, full time and part time, servicing any region.