Senate Economics Legislation Committee

ANSWERS TO QUESTIONS ON NOTICE

TREASURY

Australian Taxation Office

Supplementary Budget Estimates 3 November 2005

Outcome

Topic: ICT PRODUCTS AND SERVICES-TOTAL SPENDING

SBT-99 Conroy 1

Senator Conroy asked:

- (a) Please provide details of total departmental/organisational spending on Information and Communications Technology products and services during the last 12 months.
- (b) Please break down this spending by ICT function (eg communications, security, private network, websites).
- (c) Was this spending in line with budget forecasts for this 12 month period?
- (d) If not, please provide details of:
 - (i) The extent that ICT spending exceeded budget forecasts for this 12 month period;
 - (ii) Details of specific ICT contracts which resulted in department/organisation spending in excess of budget forecasts for this 12 month period;
 - (iii) The reasons ICT spending exceeded budget forecasts for this 12 month period.

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Answer:

Expenditure on IT products and services in the Tax Office occurs under two organisational groups – the ATO IT Sub Plan and the ATO Change Program.

For the ATO IT Sub Plan -

- a) The total IT Sub Plan operating spend on Information and Communications Technology for the year 2004-05 was \$418m. The capital spend for the same period was \$30m.
- b) The operating spend is broken down into the following ICT functions:
 - Contractual EDS (mainframe, midrange, desktop etc) \$145m
 - Contractual other (call centres, electronic service helpdesk etc) \$18m
 - Outsourcing Management \$7m
 - Systems Delivery (production system support, cyclical changes, enterprise testing, applications development)- \$98m
 - Infrastructure Provisioning \$33m
 - Voice Communications \$24m
 - Infrastructure Projects \$16m
 - Software Licences \$34m
 - Human Resources and Professional Development \$7m
 - Management Services \$3m
 - Strategy and Architecture \$4m
 - IT Security \$5m
 - Change Program Coordination \$2m
 - Transformation Program \$3m
 - Business Solutions \$3m
 - Depreciation \$16m

The capital spend is broken down into the following categories.

- Internally developed software / assets under construction \$19.4m
- Purchased software \$2.4m
- Computer equipment \$1.7m
- Voice communications equipment \$6.1m
- c) This spend was under budget across the board by \$7.8m (1.7%) and therefore within budget forecasts for the 12 month period.

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For the ATO Change Program -

- a) The total Change Program operating spend for the year 2004-05 was \$43.4 (excl. depreciation) and \$43.7m (incl. depreciation). The capital spend for the same period was \$77.6m.
- b) The operating spend is broken down into:

•	Hardware	\$ 5.2m
•	Business & Systems Development	\$38.2m
•	Depreciation	\$ 0.3m

The capital spend falls under the following category:

- Internally developed software / assets under construction \$77.6m
- c) This spend was under budget in total by \$1.9m (2%) excluding depreciation and therefore within budget forecasts for the 12 month period.