

**Senate Economics Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
Industry, Tourism and Resources Portfolio  
Supplementary Budget Estimates 2005-2006, 2 November 2005

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**Tourism Australia**

For the 2004-05 financial year, Tourism Australia spent \$7,540,207 on information and communications technology products and services. A breakdown for ICT spending for the 2004-05 FY is provided below.

<b>ICT Function</b>	<b>Expenditure 2004-05</b>
Communications expenses	\$2,605,603
Computer/technology expenses	\$4,934,604
<b>Total</b>	<b>\$7,540,207</b>

\* Figures are GST exclusive

This spending was in line with budget forecasts.

**QUESTION No.SBI-112**

**Senator Conroy** asked:

Please provide details of any ICT projects that have been commissioned by the Department/organisation during the past 12 months that have failed to meet designated project time frames (i.e. have failed to satisfy agreed milestones by agreed dates). For such projects that were not completed on schedule, please provide details of:

- (i) The extent of any delay;
- (ii) The reasons these projects were not completed on time;
- (iii) Any contractual remedies sought by the Department/organisation as a result of these delays (eg penalty payments).

**ANSWER**

No ICT projects commissioned during the past 12 months by the Department, IP Australia, Geoscience Australia and the National Offshore Petroleum Safety Authority have failed to meet designated project time frames.

In relation to Tourism Australia, all (but one) of Tourism Australia business ICT projects commissioned after 1st November 2004 are within their respective timeframes and specifications. The only initiative which is incurring an extended timeframe for completion is the project nominated "Citibank Implementation", which is associated with implementation of Tourism Australia's new banking facility and online arrangements through Citibank – at a global level. The completion of this project has been delayed due to the dependencies on development components (shared between Tourism Australia and Citibank) that need to be put in place by Citibank before the respective services can be tested and fully accepted by Tourism Australia. Considering that the solution is partially in place (i.e. already operational in some of Tourism Australia's global office locations) the delayed completion of the project does not impact Tourism Australia's overall and main operations to any great extent. Therefore, no contractual remedies have been sought yet and the project is still being managed and controlled towards its completion.