

Senate Economics Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
Industry, Tourism and Resources Portfolio
Supplementary Budget Estimates 2004-2005

AGENCY/DEPARTMENT: DEPARTMENT OF INDUSTRY, TOURISM AND RESOURCES
OUTCOME/OUTPUT: ALL Outcomes and Outputs
TOPIC: REPORTING OUTCOMES FOR CLIENTS FROM DIVERSE LINGUISTIC AND CULTURAL ABCKGROUNDS
REFERENCE: WRITTEN QUESTIONS ON NOTICE

QUESTION No.2-3

Senator Ludwig asked:

2. For the each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, did the Department include in its annual report a report on outcomes achieved for clients from diverse linguistic and cultural backgrounds?
3. If not, for the each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, did the Department otherwise publish a report on outcomes achieved for clients from diverse linguistic and cultural backgrounds? (If yes, please supply report)

ANSWER

All Agencies

No specific reports of this nature were prepared by the Department or by the agencies within this portfolio.

The Department of Immigration, Multicultural and Indigenous Affairs (DIMIA) requires Australian Government agencies to report annually against the Performance Management Framework of the *Charter of Public Service in a Culturally Diverse Society* - which aims to ensure that government services are delivered in a way that is sensitive to the language and cultural needs of all Australians. The information provided to DIMIA forms the basis of the whole of government Access and Equity Annual Report -- which summarises agencies' achievements in relation to access and equity and identifies strategies for ongoing improvements. The Access and Equity Annual Report is tabled in Parliament and is also available online at http://www.immi.gov.au/annual_report/index.htm.