

**Senate Standing Committee on Economics**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Budget Estimates

1 June – 3 June 2010

**Question: BET 292**

**Topic: Insulation**

**Hansard Page: Written**

**Senator Eggleston asked:**

How many insulation dealers were investigated by the ACCC?

**Answer:**

The ACCC received a significant number of insulation related contacts including queries about the legitimacy of the trader, conduct that may raise consumer protection concerns and concerns that may go to the terms and conditions placed on installers as part of their registration.

A total of 28 contacts were the subject of further ACCC assessment, with a number of those being investigated to determine whether trade practices concerns arise.