

**Senate Standing Committee on Economics**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Budget Estimates, 2 June – 4 June 2009

**Question: bet 153**

**Topic: Franchising**

**Hansard Page: Written**

**Senator Xenophon asked:**

1. How many complaints regarding alleged breaches of the Franchising Code has the ACCC received since the last Estimates hearing?
2. How many of these have been investigated in some depth?
3. Has the ACCC taken any Franchising Code related cases to Court in the past year?

**Answer:**

1. Between 26 February 2009 and 31 May 2009, the ACCC received 34 complaints involved alleged breaches of the Franchising Code.
2. Of the 34 complaints regarding alleged breaches of the Franchising Code which the ACCC received since the last Estimates hearing, one has progressed to in-depth investigation stage
3. As at 31 May 2009, there were two active franchising matters in litigation

*Seal-A-Fridge*

Commenced July 2008. Allegations include failure to comply with the Franchising Code and unconscionable conduct.

*Allphones*

Proceedings commenced in early 2008. Allegations include failure to comply with the Franchising Code, unconscionable conduct and misleading or deceptive conduct towards franchisees.