

**Senate Standing Committee on Economics**  
**ANSWERS TO QUESTIONS ON NOTICE**  
Innovation, Industry, Science and Research Portfolio  
Budget Estimates Hearing 2009-10  
01 June 2009

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**AGENCY/DEPARTMENT:** INNOVATION, INDUSTRY, SCIENCE AND RESEARCH

**TOPIC:** BANK COMPLAINTS CLEARING HOUSE

**REFERENCE:** Question on Notice (Hansard 1 June 2009, E 78)

**QUESTION No.:** BI-79

**Senator RONALDSON:** Was the Department advised that the clearing house initiative would be announced and did the Department provide any advice to the Minister in relation to the clearing house?

**ANSWER**

Yes.