

Senate Standing Committee on Economics
ANSWERS TO QUESTIONS ON NOTICE
Innovation, Industry, Science and Research Portfolio
Budget Estimates Hearing 2009-10
01 June 2009

AGENCY/DEPARTMENT: INNOVATION, INDUSTRY, SCIENCE AND RESEARCH

TOPIC: BANK COMPLAINTS CLEARING HOUSE

REFERENCE: Question on Notice (Hansard 1 June 2009 2009, E 76)

QUESTION No.: BI-75

Senator RONALDSON: When did the clearing house start and what is the month-by-month breakdown of the number of complaints to the clearing house?

ANSWER

The clearing house was announced on 6 March 2009.

To 1 June 2009, the clearing house had recorded 60 complaints.