Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Additional Estimates

26 February 2014

Question: AET 1562-1564

Topic: Social Media Policy

Written: 6 March 2014

Senator WONG asked:

- 1562. Have there been any changes to department/agency social media protocols relating to staff access and usage of YouTube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since the February 2013 Additional Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.
- 1563. Does the department/agency monitor usage of social media?
 - a) If yes, provide details of the usage (for example details could include average hours per employee hours when usage peaks).
 - b) Has there been a change to the department/agency protocols due to staff usage?
 - c) If no, why not? Will the department/agency monitor usage in the future?
- 1564. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

Answer:

- 1562. No
- 1563. Individual managers are responsible for ensuring internet and social media usage by ABS staff is appropriate and not excessive.
 - a) To provide such details would be an unreasonable diversion of departmental resources.
 - b) No
 - c) N/A
- 1564. The ABS does not believe that social media has an adverse impact on employee productivity.