AGENCY/DEPARTMENT: AUSTRALIAN SKILLS QUALITY AUTHORITY (ASQA)

TOPIC: ASQA Accreditation Applications

REFERENCE: Written Question – Senator Payne

QUESTION No: AI-74

Can the Department advise what its targets are for the length of time to finalise the assessment of applications for ASQA accreditation, and what length of time the Department would consider is an excessive amount of time to finalise an application?

ANSWER

- ASQA does not have a target for the length of time to finalise an application for registration. There have been delays in the processing of applications because of the high number of complicated applications which transferred to ASQA from jurisdictions on July 1 2011.

- Now that the clearance of the backlog of applications is nearly complete, applications to add new qualifications to a registered training organisations scope may take three weeks. Other changes that require further information may take between four to six months.

- The length of time taken for these processes will be determined by the time required to properly assess that applications meet quality standards.

- Key performance indicators can be calculated once there has been some period of normal operations for the regulator.