## **Senate Standing Committee on Economics**

## ANSWERS TO QUESTIONS ON NOTICE

Innovation, Industry, Science and Research Portfolio Additional Estimates Hearing 2010-11 23 February 2011

AGENCY/DEPARTMENT: INNOVATION, INDUSTRY, SCIENCE AND RESEARCH

**TOPIC:** Switchboard costs

**REFERENCE:** Written Question – Senator Colbeck

**QUESTION No.:** AI-90

What has been the total cost of operating the Department's switchboard during 2007-08, 2008-09, 2009-10 and 2010-11 respectively?

## **ANSWER**

Total cost for operating the Department's switchboard is:

**2007-08** – Fully outsourced managed service with switchboard costs not separately identified.

**2008-09** (Jul to Dec) – Fully outsourced managed service with switchboard costs not separately identified.

**2008-09** (Dec to Jun) – \$57,069 (GST exclusive).

**2009-10** - \$109,119 (GST exclusive).

**2010-11** YTD end Feb 11 - \$50,260 (GST exclusive).