

Senate Standing Committee on Economics
ANSWERS TO QUESTIONS ON NOTICE
Innovation, Industry, Science and Research Portfolio
Additional Estimates Hearing 2010-11
23 February 2011

AGENCY/DEPARTMENT: INNOVATION, INDUSTRY, SCIENCE AND RESEARCH

TOPIC: Small Business Online – Progress Reports

REFERENCE: Written Question – Senator Ryan

QUESTION No.: AI-35

1. Given that the Department records this information by Business Enterprise Centre, can the Department provide details of the cumulative number of small businesses that have been assisted to date by employee size, eg. 0-5, 6-10, 11-15, 16-20 by Business Enterprise Centre?
2. Given that the Department records this information by Business Enterprise Centre, can the Department provide details of the cumulative number of small businesses that have been assisted to date by industry sector by Business Enterprise Centre?
3. Given that the Department records this information by Business Enterprise Centre, can the Department provide details of the cumulative number of small businesses that have been assisted to date by web presence, ie. Those that had web presence prior to participating in the project, and those that did not by Business Enterprise Centre?

ANSWER

1. This information is provided at **Attachment A**.
2. This information is provided at **Attachment B**.
3. This information is provided at **Attachment C**.

ATTACHMENT A

Through the 47 service providers funded under the Small Business Online program, 18,142 small businesses have been assisted (reported as at 31 January 2011).

Cumulative Number of Small Businesses Assisted by Business Enterprise Centre Funded Under Small Business Online by Size:

BEC provider	0-5 employees	6-10 employees	11-15 employees	16-20 employees	Totals
Business Enterprise Centre Cabonne Orange Blayney Inc.	92	0	0	0	92
Mudgee Region Business Enterprise Centre Inc.	173	8	6	3	190
Northern Rivers Business Enterprise Centre	235	11	8	12	266
Business Enterprise Centre (Darwin Region) Inc	107	44	31	11	193
Inner West Business Enterprise Centre Inc.	134	6	7	3	150
North West Business Development Centre Inc.	51	3	3	3	60
Sub-total	792	72	55	32	951
BEC Australia Inc.*	Not available	Not available	Not available	Not available	4,717
TOTAL					5,668

* Delivered through BECs around Australia excluding those listed above.

ATTACHMENT B

Through the 47 service providers funded under the Small Business Online program, 18,142 small businesses have been assisted (reported as at 31 January 2011).

Cumulative Number of Small Businesses Assisted by Business Enterprise Centre Funded Under Small Business Online by Industry:

ANZSIC Code	Description	Business Enterprise Centre Cabonne Orange Blayney Incorporated	Mudgee Region Business Enterprise Centre Inc	Northern Rivers Business Enterprise Centre	Business Enterprise Centre (Darwin Region) Inc	Inner West Business Enterprise Centre Inc	North West Business Development Centre Incorporated	BEC Australia Inc.*
0111	Nursery Production (Under Cover)	0	0	1	0	0	0	n/a
0131	Grape Growing	0	7	0	0	0	0	n/a
0137	Olive Growing	0	1	0	0	0	0	n/a
0142	Beef Cattle Farming (Specialised)	0	0	0	0	1	0	n/a
0144	Sheep-Beef Cattle Farming	0	7	0	0	0	0	n/a
0159	Other Crop Growing	0	0	2	0	0	0	n/a
0199	Other Livestock Farming	0	2	0	0	0	0	n/a
0203	Onshore Aquaculture	0	0	0	1	0	0	n/a
0529	Other Agriculture and Fishing Support Services	0	3	1	1	0	0	n/a
1090	Other Mining Support Services	0	1	0	0	0	0	n/a
1140	Fruit and Vegetable Processing	0	0	1	0	1	0	n/a
1174	Bakery Product Manufacturing (Non-factory based)	0	0	1	0	0	0	n/a
1182	Confectionery Manufacturing	0	1	0	0	0	0	n/a
1199	Other Food Product Manufacturing	0	1	3	1	1	0	n/a
1214	Wine and Other Alcoholic Beverage Manufacturing	0	2	0	0	2	0	n/a
1312	Natural Textile Manufacturing	0	1	0	0	1	0	n/a
1333	Cut and Sewn Textile Product Manufacturing	0	0	0	0	1	1	n/a
1351	Clothing Manufacturing	0	1	8	0	0	0	n/a
1499	Other Wood Product Manufacturing	0	0	0	0	2	0	n/a
1611	Printing	0	0	0	0	3	2	n/a
1841	Human Pharmaceutical and Medicinal Product Manufacturing	0	0	1	0	0	0	n/a
1919	Other Polymer Product Manufacturing	0	0	1	0	0	0	n/a
2029	Other Ceramic Product Manufacturing	0	2	0	0	0	0	n/a
2031	Cement and Lime Manufacturing	0	0	0	0	1	0	n/a
2221	Structural Steel Fabricating	0	0	0	1	0	0	n/a
2299	Other Fabricated Metal Product Manufacturing	0	0	0	0	1	2	n/a
2312	Motor Vehicle Body and Trailer Manufacturing	0	0	0	1	0	1	n/a

ANZSIC Code	Description	Business Enterprise Centre Cabonne Orange Blayney Incorporated	Mudgee Region Business Enterprise Centre Inc	Northern Rivers Business Enterprise Centre	Business Enterprise Centre (Darwin Region) Inc	Inner West Business Enterprise Centre Inc	North West Business Development Centre Incorporated	BEC Australia Inc.*
2319	Other Motor Vehicle Parts Manufacturing	0	0	1	0	0	0	n/a
2392	Boatbuilding and Repair Services	0	0	1	0	0	0	n/a
2399	Other Transport Equipment Manufacturing	0	0	0	1	0	0	n/a
2419	Other Professional and Scientific Equipment Manufacturing	0	0	0	0	0	1	n/a
2439	Other Electrical Equipment Manufacturing	0	1	0	0	0	0	n/a
2451	Pump and Compressor Manufacturing	0	0	1	0	0	0	n/a
2452	Fixed Space Heating, Cooling and Ventilation Equipment Manufacturing	0	0	0	0	0	1	n/a
2463	Machine Tool and Parts Manufacturing	0	0	1	0	0	0	n/a
2511	Wooden Furniture and Upholstered Seat Manufacturing	0	1	0	0	0	0	n/a
2591	Jewellery and Silverware Manufacturing	0	0	1	0	0	0	n/a
2592	Toy, Sporting and Recreational Product Manufacturing	0	0	0	0	1	0	n/a
2599	Other Manufacturing	0	0	1	2	4	0	n/a
2619	Other Electricity Generation	0	0	1	0	1	0	n/a
2921	Waste Treatment and Disposal Services	0	0	0	1	0	0	n/a
3011	House Construction	0	0	1	1	0	0	n/a
3019	Other Residential Building Construction	0	0	0	2	0	0	n/a
3020	Non-Residential Building Construction	0	0	0	1	0	0	n/a
3109	Other Heavy and Civil Engineering Construction	0	2	1	0	0	0	n/a
3211	Land Development and Subdivision	0	0	1	0	0	0	n/a
3212	Site Preparation Services	0	0	0	2	0	0	n/a
3231	Plumbing Services	1	0	0	0	0	0	n/a
3232	Electrical Services	1	0	2	1	0	0	n/a
3233	Air Conditioning and Heating Services	0	0	1	0	0	0	n/a
3291	Landscape Construction Services	0	0	0	2	1	0	n/a
3299	Other Construction	0	0	1	5	1	0	n/a
3323	Industrial and Agricultural Chemical Product Wholesaling	0	0	0	0	0	1	n/a
3331	Timber Wholesaling	0	0	2	0	0	0	n/a
3339	Other Hardware Goods Wholesaling	0	0	1	1	0	1	n/a

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3494	Other Electrical and Electronic Goods Wholesale	0	0	0	0	1	0	n/a
3601	General Line Grocery Wholesaling	0	1	0	0	0	0	n/a
3604	Fish and Seafood Wholesaling	0	0	1	0	0	0	n/a
3605	Fruit and Vegetable Wholesaling	0	0	0	0	1	0	n/a
3711	Textile Product Wholesaling	0	0	0	1	0	0	n/a
3712	Clothing and Footwear Wholesaling	0	0	2	0	0	0	n/a
3732	Jewellery and Watch Wholesaling	0	0	0	1	0	0	n/a
3734	Toy and Sporting Goods Wholesaling	0	0	1	1	0	0	n/a
3736	Paper Product Wholesaling	0	0	2	0	0	0	n/a
3739	Other Goods Wholesaling	0	0	3	0	0	0	n/a
3800	Commission-Based Wholesaling	0	0	5	0	0	0	n/a
3912	Motor Cycle Retailing	0	1	0	0	0	0	n/a
3913	Trailer and Other Motor Vehicle Retailing	0	1	0	0	1	0	n/a
3922	Tyre Retailing	0	1	0	2	0	0	n/a
4110	Supermarket and Grocery Stores	0	1	0	2	0	0	n/a
4121	Fresh Meat, Fish and Poultry Retailing	0	1	0	2	0	0	n/a
4122	Fruit and Vegetable Retailing	0	0	1	0	3	0	n/a
4123	Liquor Retailing	0	1	1	0	1	0	n/a
4129	Other Specialised Food Retailing	0	9	0	3	1	0	n/a
4211	Furniture Retailing	2	0	0	0	0	0	n/a
4213	House ware Retailing	0	1	6	1	3	0	n/a
4214	Manchester and Other Textile Goods Retailing	0	1	1	2	0	0	n/a
4221	Electrical, Electronic and Gas Appliance Retailing	0	0	0	0	2	0	n/a
4222	Computer and Computer Peripheral Retailing	0	1	0	1	0	0	n/a
4229	Other Electrical and Electronic Goods Retailing	0	1	0	1	0	0	n/a
4231	Hardware and Building Supplies Retailing	0	1	4	0	1	0	n/a
4232	Garden Supplies Retailing	0	1	0	0	0	0	n/a
4241	Sport and Camping Equipment Retailing	0	1	0	0	3	1	n/a
4242	Entertainment Media Retailing	0	0	0	1	0	0	n/a
4243	Toy and Game Retailing	0	1	0	0	2	0	n/a
4244	Newspaper and Book Retailing	0	2	1	0	1	0	n/a
4245	Marine Equipment Retailing	0	0	1	0	0	0	n/a
4251	Clothing Retailing	0	1	7	4	3	2	n/a
4252	Footwear Retailing	0	0	0	0	3	0	n/a
4253	Watch and Jewellery Retailing	0	2	1	1	3	0	n/a
4259	Other Personal Accessory Retailing	25	1	0	4	3	0	n/a

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4271	Pharmaceutical, Cosmetic and Toiletry Goods Retailing	0	4	0	0	0	0	n/a
4272	Stationery Goods Retailing	0	0	2	0	2	0	n/a
4273	Antique and Used Goods Retailing	0	3	2	0	0	0	n/a
4274	Flower Retailing	0	0	1	0	1	0	n/a
4279	Other Store-Based Retailing	0	7	7	4	3	0	n/a
4310	Non-Store Retailing	0	7	1	6	0	6	n/a
4320	Retail Commission-Based Buying and/or Selling	0	0	0	1	0	1	n/a
4400	Accommodation	13	21	37	6	10	1	n/a
4511	Cafes and Restaurants	0	4	3	0	4	1	n/a
4513	Catering Services	0	3	0	2	0	0	n/a
4520	Pubs, Taverns and Bars	0	0	1	0	0	0	n/a
4530	Clubs (Hospitality)	0	0	2	0	0	0	n/a
4610	Road Freight Transport	0	1	0	0	1	0	n/a
4623	Taxi and Other Road Transport	0	0	0	0	1	0	n/a
4900	Air and Space Transport	0	1	0	0	0	0	n/a
5010	Scenic and Sightseeing Transport	0	3	3	1	0	0	n/a
5029	Other Transport	0	0	0	3	0	0	n/a
5102	Courier Pick-up and Delivery Services	0	1	0	0	0	0	n/a
5220	Airport Operations and Other Air Transport Support Services	0	1	0	0	0	0	n/a
5291	Customs Agency Services	0	0	1	0	0	0	n/a
5411	Newspaper Publishing	0	3	1	0	0	0	n/a
5412	Magazine and Other Periodical Publishing	0	0	3	0	0	0	n/a
5413	Book Publishing	0	0	0	0	1	1	n/a
5420	Software Publishing	0	0	1	0	0	0	n/a
5511	Motion Picture and Video Production	0	1	0	0	1	1	n/a
5513	Motion Picture Exhibition	0	0	0	1	0	0	n/a
5522	Music and Other Sound Recording Activities	0	0	0	3	0	0	n/a
5610	Radio Broadcasting	0	0	0	1	0	0	n/a
5700	Internet Publishing and Broadcasting	0	0	1	0	0	0	n/a
5809	Other Telecommunications Services	0	0	0	2	0	0	n/a
5910	Internet Service Providers and Web Search Portals	0	0	2	1	0	0	n/a
5921	Data Processing and Web Hosting Services	0	0	0	0	2	1	n/a
5922	Electronic Information Storage Services	0	0	0	1	0	0	n/a
6020	Other Information Services	0	3	0	0	0	0	n/a
6322	General Insurance	0	1	1	1	0	0	n/a

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6411	Financial Asset Broking Services	0	0	0	1	3	0	n/a
6419	Other Auxiliary Finance and Investment Services	0	0	2	0	0	2	n/a
6420	Auxiliary Insurance Services	0	0	1	0	0	0	n/a
6611	Passenger Car Rental and Hiring	0	0	1	0	0	0	n/a
6619	Other Motor Vehicle and Transport Equipment Rental and Hiring	0	0	0	2	0	0	n/a
6639	Other Goods and Equipment Rental and Hiring	0	0	0	1	0	1	n/a
6711	Residential Property Operators	0	0	1	1	0	0	n/a
6712	Non-Residential Property Operators	0	0	1	0	0	0	n/a
6720	Real Estate Services	0	4	2	7	0	4	n/a
6923	Engineering Design and Engineering Consulting Services	0	1	1	2	0	0	n/a
6924	Other Specialised Design Services	0	0	10	0	1	1	n/a
6925	Scientific Testing and Analysis Services	0	0	0	0	2	0	n/a
6931	Legal Services	0	0	1	1	0	0	n/a
6932	Accounting Services	0	3	7	1	2	3	n/a
6940	Advertising Services	0	1	0	0	1	2	n/a
6962	Management Advice and Related Consulting Services	3	0	11	3	6	3	n/a
6991	Professional Photographic Services	0	1	6	2	0	2	n/a
6999	Other Professional, Scientific and Technical Services	0	1	8	5	13	0	n/a
7000	Computer System Design and Related Services	0	2	14	2	8	2	n/a
7211	Employment Placement and Recruitment Services	0	3	0	1	1	1	n/a
7220	Travel Agency and Tour Arrangement Services	0	1	7	0	5	0	n/a
7291	Office Administrative Services	0	0	2	1	0	2	n/a
7299	Other Administrative Services	0	0	1	11	0	2	n/a
7311	Building and Other Industrial Cleaning Services	0	1	0	0	1	0	n/a
7530	Local Government Administration	0	0	1	1	0	0	n/a
7712	Investigation and Security Services	0	0	0	0	1	0	n/a
7719	Other Public Order and Safety Services	0	1	0	0	0	0	n/a
8010	Preschool Education	0	0	0	3	0	0	n/a
8021	Primary Education	0	0	1	0	0	0	n/a
8022	Secondary Education	0	0	0	1	0	0	n/a
8023	Combined Primary and Secondary Education	0	0	0	1	0	0	n/a
8024	Special School Education	0	0	0	2	0	0	n/a
8101	Technical and Vocational Education and Training	0	0	3	1	0	0	n/a

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8102	Higher Education	0	0	3	1	0	0	n/a
8211	Sports and Physical Recreation Instruction	0	2	0	1	0	0	n/a
8219	Adult, Community and Other Education	0	0	3	3	5	1	n/a
8220	Educational Support Services	0	1	0	6	0	0	n/a
8511	General Practice Medical Services	0	1	0	0	1	0	n/a
8512	Specialist Medical Services	0	1	0	0	0	0	n/a
8531	Dental Services	0	0	0	1	0	0	n/a
8532	Optometry and Optical Dispensing	0	0	1	0	0	0	n/a
8533	Physiotherapy Services	0	0	0	0	2	0	n/a
8534	Chiropractic and Osteopathic Services	0	1	0	1	1	0	n/a
8539	Other Allied Health Services	0	3	7	3	6	3	n/a
8599	Other Health Care Services	0	1	3	3	3	0	n/a
8710	Child Care Services	0	0	0	1	0	0	n/a
8790	Other Social Assistance Services	0	1	0	1	0	0	n/a
8910	Museum Operation	0	3	0	0	0	0	n/a
8922	Nature Reserves and Conservation Parks Operation	0	0	0	1	0	0	n/a
9001	Performing Arts Operation	0	1	2	0	0	0	n/a
9002	Creative Artists, Musicians, Writers and Performers	8	4	5	6	1	1	n/a
9003	Performing Arts Venue Operation	0	0	0	1	0	0	n/a
9111	Health and Fitness Centres and Gymnasias Operation	0	0	0	1	3	0	n/a
9112	Sports and Physical Recreation Clubs and Sports Professionals	0	2	0	0	0	0	n/a
9113	Sports and Physical Recreation Venues, Grounds and Facilities Operation	0	0	0	0	1	0	n/a
9129	Other Horse and Dog Racing Activities	0	1	0	0	0	0	n/a
9139	Amusement and Other Recreational Activities	0	0	0	7	0	0	n/a
9209	Other Gambling Activities	0	0	2	0	0	0	n/a
9411	Automotive Electrical Services	0	0	4	0	0	0	n/a
9419	Other Automotive Repair and Maintenance	0	5	0	0	0	0	n/a
9421	Domestic Appliance Repair and Maintenance	0	0	0	2	0	0	n/a
9422	Electronic (except Domestic Appliance) and Precision Equipment Repair	0	0	1	0	0	0	n/a
9429	Other Machinery and Equipment Repair and Maintenance	0	3	1	0	0	0	n/a
9499	Other Repair and Maintenance	0	4	0	0	0	0	n/a
9511	Hairdressing and Beauty Services	0	4	0	1	2	1	n/a

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9539	Other Personal Services	0	4	0	11	1	3	n/a
9551	Business and Professional Association Services	0	0	6	2	0	0	n/a
9559	Other Interest Group Services	0	0	5	5	0	1	n/a
9601	Private Households Employing Staff	0	0	0	1	0	0	n/a
	Unknown (Provider did not capture data from the participant)	39	2	0	0	0	0	n/a
	Totals	92	190	266	193	150	60	4,717

* Delivered through BECs around Australia excluding those listed above.

ATTACHMENT C

Through the 47 service providers funded under the Small Business Online program, 18,142 small businesses have been assisted (reported as at 31 January 2011).

Cumulative Number of Small Businesses Assisted by Business Enterprise Centre Funded Under Small Business Online by Web Presence:

BEC provider	With a web presence prior to participating in SBO project	Without a web presence prior to participating in SBO project	Totals
Business Enterprise Centre Cabonne Orange Blayney Inc.	0	92	92
Mudgee Region Business Enterprise Centre Inc.	72	118	190
Northern Rivers Business Enterprise Centre	192	74	266
Business Enterprise Centre (Darwin Region) Inc	91	102	193
Inner West Business Enterprise Centre Inc.	111	39	150
North West Business Development Centre Inc.	38	22	60
Sub-total	504	447	951
BEC Australia Inc.*	Not available	Not available	4,717
TOTAL			5,668

* Delivered through BECs around Australia excluding those listed above.