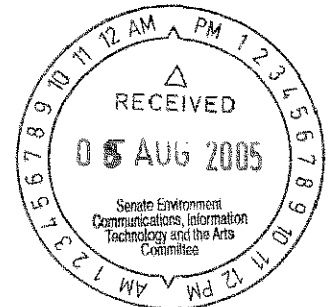**Australian Government**

**Department of Communications,
Information Technology and the Arts**

our reference

Secretary

Helen Williams AO

Ms Louise Gell
Secretary
Environment, Communications,
Information Technology and the Arts
Legislation Committee
Parliament House
CANBERRA ACT 2600

Clarification of information – 2005-06 Budget Estimates Hearings

Dear Ms Gell,

During the Environment, Communications, Information Technology and the Arts *Legislation Committee Budget hearings* from 23 to 25 May 2005, Senator Lundy and Senator Conroy asked a series of questions to the officers of the Department. I would like to clarify several responses provided by departmental officers at the hearings. These clarifications are set out in Attachment A to this letter.

I would also like to make the Committee aware of an inadvertent printing omission from the Department's chapter of the 2005-06 Communications, Information Technology and the Arts (CITA) Portfolio Budget Statement yellow book. Unfortunately, the performance information for administered items under the Department's Outcome 3 was not published in Table 3.2.3, starting on page 56. An updated version of Table 3.2.3 is provided at Attachment B to this letter. The Internet version of the 2005-06 CITA Portfolio Budget Statement yellow book contains the complete information.

We apologise for this inadvertent error and propose to correct it in the 2005-06 CITA Portfolio Additional Estimates Statement yellow book.

It would be appreciated if you could bring the above to the attention of Committee members.

Yours sincerely,

Helen Williams
25 July 2005

Clarification / correction of information provided during the 2005-06 Budget Estimates Hearings - DCITA

Item No.	Hansard reference	Witness reply as per Hansard	Comments on discrepancy	Corrected response/clarification
1. ICT	Mon 23/05/05 Page 124 Mr Allnutt in reply to Sen Conroy	"NICTA is receiving a total of $129.5 million in the five years to 2005-06 and is forecast to receive a further $251 million in the period five years to 2010-11."	The figure of $129.5 million includes Departmental funding, which is DCITA's running costs and not being paid to NICTA.	"NICTA is receiving a total of $124.8 million in the five years to 2005-06 and is forecast to receive a further $249.5 million in the period five years to 2010-11."
2. Tel	Tue 24/05/05 Page 118 Ms Holthuyzen in reply to Sen Lundy	"Yes, that is correct."	Senator Lundy quoted the annual allocation for HiBIS for 2005-06 as $34.897 million, which is slightly incorrect.	"The annual allocation for HiBIS for 2005-06 is $34.894 million."
3. ICT	Tue 24/05/05 Page 124 Ms Grosvenor in reply to Sen Lundy	"Most of which has been spent."	Senator Lundy stated the 2004-05 estimate for BARN as $3.16 million ($7.41m less $4.25m rephasing from 2004-05) and Ms Grosvenor seems to confirm this. However, there is also a rephasing of $3.68m from 2003-04 to 2004-05 after the end of year outcome for 2003-04.	"The final estimate for 2004-05 for BARN is $6.838 million, which includes the additional rephasing of $3.68 million from 2003-04 approved after the 2003-04 outcome was finalized."
4. Tel	Tue 24/05/05 Page 128 Ms McNally in reply to Sen Lundy	"That is correct. So the amount that was rephased came up to $4.8 million, I think, this financial year. I have not got that data. So the amount we had for 2004-05 was $4.5 million. We sought rephasing of $3 million."	Senator Lundy stated the 2004-05 allocation for TAPRIC to be $3.104 million. Ms McNally mentioned a figure of $4.8 million in her reply which does not appear to relate to this program.	"TAPRIC had a funding allocation of $2.3 million for 2003-04 at Budget 2004-05 and as the actual spending for 2003-04 was $0.902 million, an underspend of $1.398 million. This was rephased to 2004-05. Consequently the estimate for 2004-05 which was $3.104 million at Budget 2004-05 went up to $4.502 million at 2004-05 AEs since then a further rephasing of $3 million to 2005-06 decreased the 2004-05 estimate to $1.502 million."

Item No.	Hansard reference	Witness reply as per Hansard	Comments on discrepancy	Corrected response/clarification
5. Comms	Tue 24/05/05 Page 128 Ms Holthuyzen in reply to Sen Lundy	"The general fund is the regional telecommunication infrastructure account and there is only $303,000 for 2005-06."	Senator Lundy stated the 2004-05 allocation for the NTN general fund to be $27.979 million, which is actually the total estimate for RTIA for 2003-04 as at 2004-05 Budget. Ms Holthuyzen has stated in her reply that the general fund is the RTIA. However, the general fund is only one component of the RTIA.	"The $27.979 million is the total estimate for the Regional Telecommunication Infrastructure Account (RTIA) for 2003-04 and not just the general fund as at 2004-05 Budget. The general fund is part of the RTIA and has an estimate of $303,000 for expenses in 2005-06. This is an expense estimate but no further cash payments are expected. The $303,000 represent cash payments in 2003-04 due to be expensed in 2005-06."

PERFORMANCE INFORMATION AND INDICATORS FOR OUTCOME 3

Performance information for Outcome 3

Table 3.2.3: Performance information for Outcome 3

Measures / Indicators / Target	Performance Information 2005-06 budget
Effectiveness - Overall achievement of the Outcome	
Development of services and provision of a regulatory environment which encourages a sustainable and effective communications sector for the benefit of all Australians and an internationally competitive information economy and Information and Communications Technology industry	**Success:** Competitively priced and reasonably accessible telecommunications services. *Indicator:* Qualitative evaluation, analysing the Department's contribution to achieving competitively priced and reasonably accessible telecommunication services.[1]
	Success: Competitively priced and reasonably accessible postal services. *Indicator:* Qualitative evaluation, analysing the Department's contribution to achieving competitively priced and reasonably accessible postal services.[1]
	Success: Accessible and high quality broadcasting *Indicator:* Qualitative evaluation, analysing the Department's contribution to achieving accessible, high quality and diverse broadcasting services.[1]
	Success: Development of an innovative, internationally competitive Information and Communications Technology sector. *Indicator:* Qualitative evaluation, analysing the Department's contribution to developing the ICT sector.[1]
	Success: Production of copyright content encouraged, and reasonable access to research and cultural materials promoted. *Indicator:* Qualitative evaluation, analysing the Department's contribution to encouraging copyright content and reasonable access to research and cultural materials.[1]
	Success: Transformation of the Australian economy into an information economy leading to enhanced efficiency and productivity. *Indicator:* Qualitative evaluation, analysing the Department's contribution to Australia's successes in transforming itself into an information economy.
Performance Information for Administered Items under Outcome 3	
Australia Post – Australia's response to foot and mouth disease and other quarantine risks	**Success:** Compliance with screening standard. *Indicator:* Qualitative evaluation indicating extent of compliance with screening standard.
Telecommunications Action Plan for Remote Indigenous Communities (TAPRIC)	**Success:** Improved and sustained take-up and use of telephone services in remote Indigenous communities. *Indicator:* % and number of remote Indigenous communities with access to a working phone. *Basis for Comparison:* Trends over time.
	Success: Improved take-up and effective use of Internet services by remote Indigenous communities. *Indicator:* % and number of remote Indigenous communities which have at least one computer with internet access.
	Amount of culturally relevant online content and training and awareness provided to people living in remote Indigenous communities. *Basis for Comparison:* Trends over time. **Success:** Improved information flow, including increasing awareness in remote Indigenous communities of telecommunications opportunities and rights. *Indicator:* Qualitative analysis of the awareness of remote Indigenous people who have been assisted by the funding under the training program.
National Relay Service	**Success:** Access to the service by target audience. *Indicator:* Number of calls made by people using the National Relay Service. *Basis for Comparison:* Trends over time.
Universal Service Levy	**Success:** Timely payments to universal service provider. *Indicator:* Payments made promptly once contributions paid into the USO levy account.

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Administered Items under Outcome 3 (continued)	
Telstra Social Bonus - Building Additional Rural Networks (BARN)	**Success:** Improved access to telecommunication services. *Indicator:* % change and number of people outside capital cities with improved access to telecommunication services as a result of the BARN program.[3] *Basis for Comparison:* Trends over time.
Telstra Social Bonus - Local Government Fund	**Success:** Improved access to local government services. *Indicator:* Number of people with improved online access to local government services. Qualitative evaluation describing the projects that have contributed to improved access. *Basis for Comparison:* Trends over time.
Telecommunications Service Inquiry Response -	**Success:** Increased terrestrial mobile phone coverage. *Indicator:* % increase and number of square kilometres of land mass covered by new or improved terrestrial mobile phone coverage as a result of the TSI Response.[3] *Basis for Comparison:* Trends over time. **Success:** Improved mobile phone coverage along regional highways. *Indicator:* Number of kilometres of regional highways provided with new or improved mobile phone coverage as a result of the TSI Response.[3] *Basis for Comparison:* Trends over time.
Telecommunications Service Inquiry Response - Internet Assistance	**Success:** Correction of line problems. *Indicator:* Number of people who receive technical assistance by Telstra to increase their effective Internet access speed. *Basis for Comparison:* Trends over time. **Success:** Access to the Internet Assistance service. *Indicator:* Level of utilisation of the help service. *Basis for Comparison:* Trends over time.
Telecommunications Service Inquiry Response - National Communications Fund	**Success:** Improved access to telecommunications. *Indicator:* Number of institutions and communities with improved access to enhanced telecommunications. *Basis for Comparison:* Trends over time. **Success:** Improvements in telecommunication infrastructure. *Indicator:* Qualitative evaluation, analysing the infrastructure projects provided to regional areas.
Telecommunications Service Inquiry Response - Consumer Representation	**Success:** Appropriate activities by consumer representatives. *Indicator:* Qualitative evaluation analysing activities by consumer representatives.
Telecommunications Service Inquiry Response - Telecommunications Research	**Success:** Research published. *Indicator:* Number of research papers published. *Basis for Comparison:* Trends over time.
Regional Telecommunications Inquiry - Coordinated Communications Infrastructure Fund	**Success:** Roleout of new infrastructure and services under the Coordinated Communications Infrastructure Fund. *Indicator:* Extent to which Australian Government program funds are matched by investments from other tiers of government and industry. *Basis for Comparison:* Trends over time.
ACA Regional Monitoring and Reporting Framework	**Success:** Improved monitoring and reporting on regional telecommunications services. *Indicator:* More standardised and disaggregated information on regional telecommunications data available for comparative purposes. Industry acceptance of, and cooperation with new arrangements.
Regional Telecommunications Inquiry Response - Higher Bandwidth Incentive Scheme (HiBIS)	**Success:** Increased broadband take-up in rural and remote areas. *Indicator:* Number of HiBIS services provided. Number of HiBIS providers. *Basis for Comparison:* Trends over time.

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Administered Items under Outcome 3 (continued)	
Regional Telecommunications Inquiry Response - Extending Mobile Phone Coverage	**Success:** Increased terrestrial mobile phone coverage. *Indicator:* Number of people outside capital cities with new or improved terrestrial mobile phone coverage as a result of the RTI funding. *Basis for Comparison:* Trends over time.
Regional Telecommunications Inquiry Response - Satellite Phone Subsidy Scheme	**Success:** Improved access to telecommunication *services.* *Indicator:* Number of people who received a satellite handset subsidy. % change and number of people outside capital cities with improved access to telecommunication services as a result of the Satellite Phone Subsidy Scheme.[3] *Basis for Comparison:* Trends over time.
Regional Telecommunications Inquiry Response - ICT Training and Technical Support	**Success:** Improved access to ICT training and technical support for people living in "very remote" Australia. *Indicator:* Number of people in the target area benefiting from improved access to the services as a result of the RTI funding. *Basis for Comparison:* Trends over time.
Metro Broadband Blackspots Program (MBBP)	**Success:** All Metropolitan customers are able to access broadband services at metropolitan comparable prices. *Indicator:* Number of MBBP services provided. *Basis for Comparison:* Trends over time.
International Organisations Contributions	**Success:** Appropriate issues raised at ITU and APT meetings. *Indicator:* Qualitative evaluation analysing issues raised and decisions made by the ITU and the APT.
Television Black Spots and Television Black Spots - Alternative Technical Solutions	**Success:** Removal of TV black spots. *Indicator:* Number of black spot areas which receive adequate television coverage. *Basis for Comparison:* Trends over time.
ABC and SBS Digital Interference Scheme	**Success:** Timely payments to ABC and SBS under the Digital Interference Scheme. *Indicator:* Payments made on time following receipt of valid invoices.
National Transmission Network Residual Funding Pool	**Success:** Access to broadcasting services by specific target group audiences. *Indicator:* Qualitative evaluation, confirming the continuing access to broadcast services by audiences of Radio for the Print Handicapped, Golden West Network, Imparja and North West Radio.
Commercial Radio Black Spots Program	**Success:** Removal of commercial radio black spots. *Indicator:* Number of black spot areas which receive adequate commercial radio coverage. *Basis for Comparison:* Trends over time.
Regional Equalisation Plan	**Success:** Assistance to regional and remote commercial television broadcasters for digital *Indicator:* Funds to assist commercial television broadcasters were expended for digital broadcasting rollout.
ICT Centre of Excellence Program	**Success:** Quantity and quality of research, research training, collaboration and commercialisation. *Indicator:* Meeting of performance requirements established in Annual Activity Plan. *Basis for Comparison:* Assessment against Annual Activity Plan Milestones. *Indicator:* Qualitative evaluation analysing performance against the qualitative and quantitative milestones established in NICTA's annual activity plan.

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Administered Items under Outcome 3 (continued)	
Advanced Networks Program	**Success:** High use of facilities. *Indicator:* Use rate. *Basis for Comparison:* Trends over time. **Success:** Facilities have had positive impact on work of researchers. *Indicator:* Qualitative evaluation analysing how the facilities have assisted research and development. **Success:** Leveraging of non-Australian Government external funding. *Indicator:* Ratio of Australian Government to external contributions. **Success:** Contribution to national backbone network for research and education. *Indicator:* Qualitative evaluation analysing the extent of contribution towards national backbone network for research and education.
ICT Incubators Program	**Success:** ICT start up companies assisted. *Indicator:* Number of: a) Incubatees applicants b) Incubatees accepted c) Incubatee graduates d) Jobs created across incubators and incubatees *Basis for Comparison:* Trends over time. **Success:** Stronger ICT commercialisation. *Indicator:* Private co-investment attracted to the program($ value, proportion to BITS funding and average co-investments per incubatee). *Basis for Comparison:* Trends over time. **Success:** Impact of funding. *Indicator:* Qualitative evaluation analysing the impact of the program.
Regional Telecommunications Inquiry – Coordinated Communications Infrastructure Fund	**Success:** Improved access to broadband. *Indicator:* Number of institutions and communities with improved access to broadband. *Basis for Comparison:* Trends over time. *Indicator:* Extent to which Australian Government program funds are matched by investments from other tiers of government and industry. **Success:** Improvements in telecommunication infrastructure. *Indicator:* Qualitative evaluation, analysing the infrastructure projects provided to regional areas.
Regional Telecommunications Inquiry – Demand Aggregation Brokers	**Success:** Improved access to broadband. *Indicator:* Number of institutions and communities with improved access to cheaper broadband services. *Basis for Comparison:* Trends over time. *Indicator:* Qualitative evaluation, analysing the demand aggregation strategies conducted in regional areas.
Information Technology Online (ITOL)	**Success:** Innovative projects funded under ITOL. *Indicator:* Number and value of innovative projects *Basis for Comparison:* Trends over time. **Success:** Projects completed successfully. *Indicator:* Number of projects that met their funding agreement requirements. *Basis for Comparison:* Trends over time. **Success:** Takeup of B2B e-commerce by business in targeted sectors. *Indicator:* Analysis the extent to which the ITOL projects have forged collaboration and seeded eBusiness activity. **Success:** Positive feedback on the Program. *Indicator:* Analysing feedback from stakeholders via meetings and surveys.

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Administered Items under Outcome 3 (continued)	
NetAlert Limited	**Success:** *Timely payments in accordance with* NetAlert's Funding Agreement *Indicator:* Payments made on time following approval of annual workplan
Indigenous Broadcasting Program	**Success:** Access for Indigeous People to Indigenous controlled *broadcasting services* *Indicator:* Number and location of services funded
Community Broadcasting Training Fund	**Success:** Access to training by targeted groups *Indicator:* Number of people in each targeted group trained
Community Broadcasting Transmission Support	**Success:** *Access to broadcasting services by* community broadcasting audiences *Indicator:* Number and location of community broadcasting services funded
Performance Information for Departmental Output 3.1	
Policy advice and program management which encourage competitively priced and reasonably *accessible telecommunications and postal services*	**Success:** High quality *program administration.* *Indicator:* Number of: (analysis where applicable) a) funded projects or b) *grants administered* *Basis for Comparison:* Trends over time *Indicator:* % and number of applications processed within agreed time frame *Basis for Comparison:* Trends over time *Indicator:* % and number of key processes identified in program performance measures completed within target period eg milestones met or grants acquitted. (analysis where applicable) *Basis for Comparison:* Trends over time **Success:** High quality and timely policy advice and Ministerial services. *Indicator:* Qualitative evaluation of satisfaction using feedback from Ministers to Secretary. *Indicator:*% and number of requests replied to within agreed timeframes: (analysis where *applicable)* a) Briefs b) Ministerials c) Questions on notice d) Question time briefs *Basis for Comparison: Trends over time* **Success:** Effective client satisfaction and consultation. *Indicator:* % and number of clients satisfied with interactions with Department and services provided. *Basis for Comparison:* Trends over time *Indicator: Qualitative evaluation, including analysing degree of client consultation* **Success:** Compliance with accountability standards. *Indicator:* Qualitative evaluation, analysing conformance to 'better practice' [2] **Success:** *Research and analysis* activities contribute to corporate objectives. *Indicator:* Qualitative evaluation, analysing the extent that research and analysis activities have contributed to corporate objectives. *Indicator:* Number of "hits" on website and selected documents/pages [4] **Success:** Effective budget management. *Indicator:* Evaluation of budget outcomes.

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Departmental Output 3.2	
Policy advice and program management which promote accessible high quality broadcasting services	**Success:** High quality program administration. *Indicator:* Number of: (analysis where applicable) a) funded projects or b) grants administered *Basis for Comparison:* *Indicator:* % and number of applications processed within agreed time frame *Basis for Comparison:* Trends over time *Indicator:* % and number of key processes identified in program performance measures completed within target period eg milestones met or grants acquitted. (analysis where applicable)

Basis for Comparison: Trends over time
Success: High quality and timely policy advice and Ministerial services.
Indicator:
Qualitative evaluation of satisfaction using feedback from Ministers to Secretary.
Indicator: % and number of requests replied to within agreed timeframes:
(analysis where applicable)
a) Briefs
b) Ministerials
c) Questions on notice
d) Question time briefs
Basis for Comparison: Trends over time
Success: Effective client satisfaction and consultation.
Indicator: % and number of clients satisfied with interactions with Department and services provided.
Basis for Comparison: Trends over time.
Indicator: Qualitative evaluation, including analysing degree of client consultation
Success: Compliance with accountability standards.
Indicator: Qualitative evaluation, analysing conformance to 'better practice' [2]
Success: Research and analysis activities contribute to corporate objectives.
Indicator: Qualitative evaluation, analysing the extent that research and analysis activities have contributed to corporate objectives.
Indicator: Number of "hits" on website and selected documents/pages
Success: Effective budget management.
Indicator: Evaluation of budget outcomes.

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Departmental Output 3.3	
Policy advice and program management that assist the development of the Information and Communications Technology Industry	**Success:** High quality program administration. *Indicator:* Number of: (analysis where applicable) a) funded projects or b) grants administered *Basis for Comparison:* Trends over time *Indicator:* % and number of applications processed within agreed time frame *Basis for Comparison:* Trends over time

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance Information 2005-06 budget
Performance Information for Departmental Output 3.3 (continued)	
	Indicator: % and number of key processes identified in program performance measures completed within target period eg milestones met or grants acquitted. (analysis where applicable)
	Basis for Comparison: Trends over time **Success:** High quality and timely policy advice and Ministerial services. *Indicator:* Qualitative evaluation of satisfaction using feedback from Ministers to Secretary. *Indicator:* % and number of requests replied to within agreed timeframes: (analysis where applicable) a) Briefs b) Ministerials c) Questions on notice d) Question time briefs *Basis for Comparison:* Trends over time **Success:** Effective client satisfaction and consultation. *Indicator:* % and number of clients satisfied with interactions with Department and services provided. *Basis for Comparison:* Trends over time *Indicator:* Qualitative evaluation, including analysing degree of client consultation **Success:** Compliance with accountability standards. *Indicator:* Qualitative evaluation, analysing conformance to 'better practice' [2] **Success:** Research and analysis activities contribute to corporate objectives. *Indicator:* Qualitative evaluation, analysing the extent that research and analysis activities have contributed to corporate objectives. *Indicator:* Number of "hits" on website and selected documents/pages **Success:** Effective budget management. *Indicator:* Evaluation of budget outcomes.
Performance Information for Departmental Output 3.4	
Policy advice on intellectual property issues which supports the objectives of the portfolio, including encouraging the growth of the information economy, the production of content and the promotion of reasonable access to research and cultural materials	**Success:** High quality and timely policy advice and Ministerial services. *Indicator:* Qualitative evaluation of satisfaction using feedback from Ministers to Secretary. *Indicator:* % and number of requests replied to within agreed timeframes: (analysis where applicable) a) Briefs b) Ministerials c) Questions on notice d) Question time briefs *Basis for Comparison:* Trends over time **Success:** Effective client satisfaction and consultation. *Indicator:* % and number of clients satisfied with interactions with Department and services provided. *Basis for Comparison:* Trends over time. *Indicator:* Qualitative evaluation, including analysing degree of client consultation **Success:** Compliance with accountability standards. *Indicator:* Qualitative evaluation analysing conformance to 'better practice'[2] *Indicator:* Qualitative evaluation, analysing level of access to Digital Rights Management guidelines.[1]

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Departmental Output 3.4 (continued)	
	Success: Research and analysis activities contribute to corporate objectives.
	Indicator: Qualitative evaluation, analysing the extent that research and analysis activities have contributed to corporate objectives.
	Indicator: Number of "hits" on website and selected documents/pages
	Success: Effective budget management.
	Indicator: Evaluation of budget outcomes.
Performance Information for Departmental Output 3.5	
Strategic advice, activities and representation relating to Australia's development as an information economy, nationally and internationally	**Success:** High quality program administration.
	Indicator: Number of:
	(analysis where applicable)
	a) funded projects
	or
	b) grants administered
	Basis for Comparison: Trends over time
	Indicator: % and number of applications processed within agreed time frame
	Basis for Comparison: Trends over time
	Indicator:
	% and number of key processes identified in program performance measures completed within target period eg milestones met or grants acquitted.
	(analysis where applicable)
	Basis for Comparison: Trends over time
	Success: High quality and timely policy advice and Ministerial services.
	Indicator:
	Qualitative evaluation of satisfaction using feedback from Ministers to Secretary.
	Indicator: % and number of requests replied to within agreed timeframes:
	(analysis where applicable)
	a) Briefs
	b) Ministerials
	c) Questions on notice
	d) Question time briefs
	Basis for Comparison: Trends over time
	Success: Effective client satisfaction and consultation.
	Indicator: % and number of clients satisfied with interactions with Department and services provided.
	Basis for Comparison: Trends over time
	Indicator: Qualitative evaluation, including analysing degree of client consultation
	Success: Compliance with accountability standards.
	Indicator: Qualitative evaluation, analysing conformance to 'better practice'[2]
	Success: Research and analysis activities contribute to corporate objectives.
	Indicator: Qualitative evaluation, analysing the extent that research and analysis activities have contributed to corporate objectives.
	Indicator: Number of "hits" on website and selected documents/pages
	Success: Effective budget management.
	Indicator: Evaluation of budget outcomes.

Table 3.2.3: Performance information for Outcome 3 (continued)

Measures / Indicators / Target	Performance information 2005-06 budget
Performance Information for Departmental Output 3.5 (continued)	
	Success: National policy issues relating to the information economy. *Indicators:* Effective participation in/partnership with national and international agencies relevant achieving the Government's objecives for the Information Efficient coordination, facilitation and delivery of Secretariat services to selected agencies as agreed by Government.
	Success: Application of information and communications technology, including broadband and electronic commerce.
	Indicators: Improved coordination between all levels of Government in relation to the development and implementation of broadband policy and applications. State of e-business readiness.

Table 3.2.3 Footnotes:

1. These qualitative evaluations will draw on a variety of data sources. The report will summarise the variety of actions being taken by the Department, as well as the key results achieved by the Division, relevant to the success factor. The sources of data could include: materials from case files, quantitative data from surveys or published research, qualitative feedback from clients and stakeholders, summaries of policy reviews or initiatives, external changes, such as changes in the regulatory or legislative environment.

2. These can draw on quantitative data as well as summary reports from ANAO and internal audit (FMA Standards).

3. This will show access arising either directly as a result of a funded project, or where access is to services partially funded under the program.

4. Depending on activities undertaken throughout the year, this indicator may not be reported on for every output

EVALUATIONS

There are no Outcome 3 evaluations planned for the forth-coming Budget year.