

**Senate Standing Committee on Environment, Communications and the Arts
Legislation Committee**

Answers to questions on notice

Environment, Water, Heritage and the Arts portfolio

Supplementary Budget Estimates, October 2009

Outcome:	2	Question No:	69
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Deregistered installers - Breaches		
Hansard Page ECA:	103 (20/10)		

Senator BIRMINGHAM asked:

Senator BIRMINGHAM—What were the breaches of those who were struck off?

...

Senator BIRMINGHAM—Could you take on notice to provide us with, if possible, names or, if not, the locations and particular issues that were identified as far as the department can provide. ...

Of the 97 who were deregistered, how many grants had they claimed?

Mr Carter—I do not have that information on me. I would have to take that on notice

Answers:

As at 12 October 2009, 98 installers had been deregistered.

Of these, 97 were deregistered for non-provision of information when requested and one was deregistered for non provision of information and fraud.

The state breakdown of 98 deregistered installers is as follows:

No	State
15	VIC
57	NSW
22	QLD
1	TAS
0	SA
3	WA

53 of the 98 deregistered installers were reinstated on the grounds of procedural fairness. The installers were able to provide the information required by the Department or resolve the reason for their deregistration.

The 45 installers that remain deregistered have lodged 514 claims totalling \$761,589 in assistance under the Home Insulation Program.

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Outcome:	2	Question No:	70
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Call Centre in Hobart – Pink Batts		
Hansard Page ECA:	106-107 (20/10)		

Senator ABETZ asked:

Mr Keeffe—As Medicare run the data processing system they have a call centre that operates in Hobart.

...

Senator ABETZ—Can you provide, on notice, the date on which that call centre started and was contracted to start? Were you advertising the number before the contract date, because the information I have received is that this Medicare call centre was receiving calls and there were then irate customers or punters who could not be helped; they had been given the phone number, but the staff had not been fully trained up by that date and could not help.

Mr Keeffe—A lot of your questions go directly to the responsibility of Medicare and the Department of Health and Ageing. They managed that contract for the call centre.

Senator ABETZ—I know they managed it, but did you advertise the phone number inviting people to ring that call centre?

Mr Keeffe—I will double check that and come back to you.

...

Senator ABETZ—Can you tell us whether those advertisements did not have a start-up date on them and people started ringing the Medicare call centre before the date on which your contract with Medicare actually started?

Mr Keeffe—We will take that on notice.

Answers:

The Installer (Medicare) call centre was contracted to start on 1 June 2009 and was operational and staffed from this date.

A media release on 10 June 2009 advertised that the Installer online registration internet page was open and that the Program would begin on 1 July 2009. This media release did not state the date that the Installer (Medicare) call centre opened, only that the Register was open. The phone number for the Medicare call centre was not included in the media release.

The Installer (Medicare) call centre phone number first appeared on the Department's website on 9 July 2009.

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Outcome:	2	Question No:	71
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Pink Batt installation – consultations and training		
Hansard Page ECA:	106 (20/10)		

Senator BIRMINGHAM asked:

Senator BIRMINGHAM—Did the government receive any advice from the Electrical Training Standards Advisory Body known as EE-Oz as to the appropriate training under the pink batts program to prevent fires and electrocutions?

Mr Keeffe—I do not recall that specific organisation but we had consultation through the Construction and Property Services Industry Skills Council and with a range of the major industry insulation bodies and manufacturers about a training regime over the course of developing the program. We certainly had consultations with bodies that looked after electrical issues as we developed training materials.

Senator BIRMINGHAM—Can you provide on notice with whom you had consultations in that regard?

Mr Keeffe—Yes, I will be pleased to do that.

Senator BIRMINGHAM—And what advice they provided?

Mr Keeffe—Yes.

Answers:

A Training Working Group, facilitated by the Construction and Property Services Industry Council (CPSISC), brought together industry organisations on 8 May 2009, to review the Home Insulation Program training materials including;

- Delivery guide
- Assessment guide
- Assessment instrument
- Recognition application
- Learning Summary
- Pocket book
- Delivery presentation

Additional consultation was held with the Training Working Group during the training program development via email.

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The Training Working Group consisted of representatives from:

- Insulation Council of Australia and New Zealand (ICANZ);
- Australian Cellulose Insulation Manufacturing Association (ACIMA),
- Master Builders Association (MBA),
- Housing Industry Association (HIA),
- Construction Forestry Mining and Energy Union (CFMEU),
- Fletcher Insulation, and
- insulation companies Cool NRG and Install Assist.

Both the Aluminium Foil Insulation Association (AFIA) and Plastic Industry Manufacturers Australia (PIMA) were consulted via teleconference to ensure that all industry associations had been involved in the process of reviewing the Program training materials.

Additionally, the ElectroComms and Energy Utilities Industry Skills Council (EE-OZ) was involved in the review of the Construction Industry Pocket Book: Resource for Installers of Ceiling Insulation.

Advice was received from the Training Working Group participants throughout the development of the training program. All advice was incorporated including advice around the inclusion of Australian Standards, electrical safety and safety more generally.

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Outcome:	2	Question No:	72
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Deregistered installers - installations		
Hansard Page ECA:	106 (20/10)		

Senator BIRMINGHAM asked:

Senator BIRMINGHAM—Have any of these suspended or deregistered installers been involved in any of the premises that may have had house fires as a result of bad installations?

Mr Keefe—There is no correlation, to my knowledge, but I would like to double-check that if I could take that on notice.

Answers:

No house fires are related to installations carried out by installers that have been deregistered.

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Outcome:	2	Question No:	73
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans Calculator		
Hansard Page ECA:	108 (20/10)		

Senator MILNE asked:

There were problems with the calculator and the software that supported that system. I had reports from a number of assessors that the calculator was producing incorrect information as far as the reports were concerned. The minister in the house indicated that those software problems were being dealt with at the time. Can you assure me that those software problems are now rectified and can you tell me what you have done to go back on those earlier reports that we issued to make sure they are re-done so that they are accurate?

Answers:

The problems with the assessment calculator and the software during the initial period of the Green Loans Program were identified and forwarded to the software developers for review and rectification.

All home assessments conducted and submitted online prior to 25 August 2009, were regenerated using the most recent version of the software.

The Department is constantly monitoring the quality of the assessment reports. If a householder or an assessor raises concerns with the assessment report, the Department reviews the report and seeks the views of the software developer. If the report is found to have incorrect information a new report is sent to the householder.

The Department is contracting the software developer to undertake further enhancements of the assessment calculator.

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Outcome:	2	Question No:	74
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – Financial Institutions		
Hansard Page ECA:	109 (20/10)		

Senator BIRMINGHAM asked:

Senator BIRMINGHAM—(i) Are there particular criteria that the financial institutions involved are working to in terms of the types of product offering they make to people? (ii) Is it a requirement that they make a four-year offering, there is an interest-free loan and that people must then sign on to something else?

Mr Carter—Yes. There is certainly a deed which the financial institutions need to agree to in providing that service. I do not have a copy of that with me, but we can make that available.

Senator BIRMINGHAM—If you could. It is important that people do not sign on to what the minister is spruiking as an interest-free loan and find that in year five they are paying commercial rates.

Mr Carter—The product has full disclosure, but the requirements of the deed require those sorts of full disclosure of the product. We will provide that on notice.

Answers:

- i. Clause 2.2.20 of the *Green Loans Program Guidelines, 2009* states that to receive a subsidy the applicant must: “Satisfy the criteria of the relevant participating Financial Institution offering the Green Loan.”

Under the Subsidy Deed signed by the Financial Institutions, the institution must ensure that its provision of Green Loan Facilities and Green Advances is:

- in accordance with its usual commercial lending, risk management and loan approval practices, requirements, processes and standards;
- in accordance with all applicable Laws; and
- otherwise in accordance with the provisions of the Deed.

Clause 9.3 of the Subsidy Deed requires the Financial Institution to provide the Department with a copy of its standard loan terms and conditions, authorisation and disclosure documentation for each type of Green Loan Facility it offers.

- ii. The period of the Green Loan term must not exceed four years as specified in Clause 3(c) of the Subsidy Deed.

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Outcome:	2	Question No:	75
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – assessor payments		
Hansard Page ECA:	109 (20/10)		

Senator MILNE asked:

Senator MILNE—Can you assure me that people who were owed money from that early stage have now been reimbursed and you are satisfied that we are up to the 30-day period for most people?

Mr Carter—I am, but I will come back to you.

Answers:

For the month of July 2009, the Department received 275 invoices from Green Loan assessors. Of these, 211 were paid within the 30 day period as required by the Australian Government payment policy. The remaining 64 were paid over the 30 day period as follows:

31 - 34 Days - 40 invoices

35 - 40 Days - 13 invoices

41 - 43 Days - 7 invoices

On receipt of a correct invoice the Department is paying assessors within the 30 day period.

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Outcome:	2	Question No:	76
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans - assessments		
Hansard Page ECA:	110 (20/10)		

Senator BIRMINGHAM asked:

Mr Carter—One of the key issues here is one that senators raised at the time. That is that, in putting in place the stimulus package in providing home insulation and hot water subsidies, they were, in fact, two of the highest value energy efficiency measures that households could immediately take. At the last estimates hearing I went through what we looked at as being an estimated take-up of actions or basket of actions that could occur under a loan. I ran through that in *Hansard*, but clearly the value of each of those items was significantly less than those big major hits of ceiling insulation and solar hot water. Examples were topping up ceiling insulation to R4, putting in wall insulation, draft proofing, shadow window film and rainwater tanks, which they are also eligible for.

Senator BIRMINGHAM—I see all of those occurring. The point of the question really is that you have said that you will get more bang for the buck out of the assessments and people following through on that. You have budgeting for an even bigger drop in complementary household investment, according to your estimates, and then you have actually reduced the number of loans. The two do not stack up and correlate unless your argument is that it is more than made up for by excess complementary government investment in some other way.

Mr Thompson—Due to the constraints of time we might provide a more comprehensive answer to that on notice, if that is alright.

Answers:

The estimated size of an ‘average’ green loan sought by households in response to their assessment report is projected to be lower than originally envisaged due in part to a number of the higher cost items now being covered under other government programs such as the Energy Efficient Homes Package. The net effect of this is a scaling down of the estimate of direct complementary household investment – as measured by the average size of a loan. Nonetheless, the number of assessments is unchanged at 360,000 and the Department still expects that each assessment will lead to a range of lower-cost sustainability improvements being implemented by householders for which a green loan would not necessarily be sought (for example the minimum loan size set by one the major financial partners - the ANZ Bank - is \$3,000). The Department does not currently intend to capture detailed information from the 360,000 householders on the extent of their complementary investment made outside of the green loan.

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Outcome:	2	Question No:	77
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	National Strategy on Energy Efficiency		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

Concerning the measures and initiatives of the National Strategy on Energy Efficiency agreed to by COAG on 2 July 2009;

- (i) of its budget appropriation, what financial expenditure has been used on the National Strategy on Energy Efficiency to date?
- (ii) what measures have commenced to date?
- (iii) will the Department provide details of the time frame for the remainder of these initiatives of the National Strategy on Energy Efficiency to commence?
- (iv) what level of carbon reduction has been achieved under the National Strategy on Energy Efficiency, since the program was announced?

Answers:

(i). The National Strategy on Energy Efficiency (NSEE) is a comprehensive package of measures encompassing a wide range of actions many of them being implemented across different jurisdictions. The NSEE, even at the Commonwealth-level, spans many Commonwealth agencies and is delivered from a range of budget appropriations. The breadth of program implementation responsibility makes it difficult to estimate a figure for the aggregate financial expenditure to-date.

(ii) and (iii). The NSEE as a complete strategy commenced on 2 July 2009. As identified in the response to part (i) of the question, it is comprised of many elements, some of which are underway as expansions of ongoing programs from prior periods, some of which are recent Australian Government only programs brought in to boost the economy and create jobs while creating an improvement in energy efficiency, some of which are currently under pre-implementation development, and some of which will be phased in subject to jurisdictional resourcing.

COAG has established a senior officials group, chaired by the Department of Climate Change (DCC), to monitor and report back to COAG, on implementation of the NSEE. Further questions on implementation of the NSEE should be directed to this group, through DCC.

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(iv) There has been no quantification-to-date of the level of carbon reduction achieved under the National Strategy on Energy Efficiency since it was announced on 2 July 2009. The National Strategy on Energy Efficiency is a 10-year strategy and it is expected that evaluation of carbon reductions achieved will be undertaken during the course of the Strategy.

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Outcome:	2	Question No:	78
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Home Insulation Program – OH&S		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

1. Did the Government receive any advice from any industry bodies regarding Occupational Health and Safety issues as part of the Home Insulation Program?
2. If so, what advice was received?
3. By whom?
4. When?
5. What did they say?

Answers:

1. Yes
2. Advice from Industry bodies was received on the development of a number of aspects of the program including:
 - Delivery guide
 - Assessment guide
 - Assessment instrument
 - Recognition application
 - Learning Summary
 - Pocket book
 - Delivery presentation
3. The industry bodies consulted include:
 - Insulation Council of Australia and New Zealand (ICANZ),
 - Australian Cellulose Insulation Manufacturing Association (ACIMA),
 - Master Builders Association (MBA),
 - Housing Industry Association (HIA),
 - Construction Forestry Mining and Energy Union (CFMEU),
 - Fletcher Insulation,
 - Aluminium Foil Insulation Association (AFIA)
 - Plastic Industry Manufacturers Australia (PIMA) and
 - insulation companies Cool NRG and Install Assist.

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4. The industry bodies listed above met on 8 May 2009.

Both the Aluminium Foil Insulation Association (AFIA) and Plastic Industry Manufacturers Australia (PIMA) were consulted via teleconference to ensure that all industry associations had been involved in the process of reviewing the Program training materials.

Additionally, the ElectroComms and Energy Utilities Industry Skills Council (EE-OZ) was involved in the review of the Construction Industry Pocket Book: Resource for Installers of Ceiling Insulation.

5. The industry bodies provided information on Australian Standards, electrical safety and safety in general.

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Outcome:	2	Question No:	79
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Home Insulation Program – training		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

1. Did the Government receive any advice from the electrical training standards advisory body (known as 'EE-OZ') as to appropriate training under the pink batts program to prevent fires and electrocutions?
2. If so, who provided this advice?
3. What advice did they provide?
4. Did they warn about the risk of fires?
5. Did they warn that inexperience or ill-trained staff brought into the rushed program could potentially be at risk of electrocution?
6. When was this advice provided?
7. Will you make any written advice available on an urgent basis?
8. Was the advice fully adopted and complied with?

Answers:

1. The Department of Education, Employment and Workplace Relations (DEEWR), who facilitated the development of the training materials by the Construction and Property Services Industry Council (CPSISC), received an email from the ElectroComms and Energy Utilities and Industry Skills council (EE-OZ), suggesting the inclusion of electrical units in the training program.

Additionally, the electrical safety information was reviewed by EE-OZ in the development of the Construction Industry Pocket Book: Resource for Installers of Ceiling Insulation, a training resource and a comprehensive installation guide for installers. On review of the Pocket Book, the EE-OZ representatives, told CPSISC that, apart from some minor amendments, relevant information relating to electrical safety was included.

2. Anthony Plevy, Products, Marketing and Communications Manager and Robert Taylor, CEO of EE-OZ provided advice for the development of the training program and the Construction Industry Pocket Book: Resource for Installers of Ceiling Insulation.
3. EE- OZ suggested the inclusion of electrical units in the training program.

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4. EE- OZ provided the following advice:
 - a) issues related to work and electrical safety, in particular Occupation Health and Safety (OH&S) and longer term safety of retrofit insulation.
 - b) the placement of insulation on, near or over electrical wiring may lead to deterioration and eventual failure of the wiring, increasing the risk of fire or electric shocks.
 - c) insulation on, near or over electrical fittings may lead to increased risks.
5. No. EE- OZ recommended the inclusion of electrical units in the training program to ensure that insulation installers carrying out retro-fits are able to correctly identify techniques, methods and materials used in electrical installations, and identify, classify and document risks.
6. An email was sent to the Department of Education, Employment and Workplace Relations (DEEWR) on 27 February 2009. EE-OZ was consulted about the Construction Industry Pocket Book: Resource for Installers of Ceiling Insulation on 3 August 2009.
7. The Construction Industry Pocket Book: Resource for Installers is available on the Department's website and through CPSISC.
8. In developing the Training Package DEEWR did not implement the suggested additional training units as generally individuals training to install ceiling insulation study Certificate III Wall and Ceiling Lining, in CPC08 Construction, Plumbing and Services Integrated Framework Training Package. This course does not include the units suggested by EE-OZ. Electrical safety elements were more generally integrated into the training program.

All electrical safety advice regarding the Pocket Book was adopted.

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Outcome:	2	Question No:	80
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Solar Schools		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

1. How many schools have now had solar panels installed (as distinct from registering) under the National Solar Schools program? Please detail, by electorate, which schools, when the solar panels were installed and the cost.
2. What problems are being experienced with State authorities in relation to this program?
3. When and why was the scheme suspended? Who was advised of the suspension, when and by what means?

Answers:

1. As at 15 November 2009, a total of 248 schools whose National Solar Schools funded projects included solar power systems have confirmed their solar panels have been installed.

Details of these schools, their electorates, the cost of each system and when they advised the Department that their solar power systems had been installed are included in the attached table.

2. The Department has had a positive response from state and territory government authorities in relation to National Solar Schools. We are not experiencing any notable problems with state authorities in relation to cooperatively implementing the program.
3. National Solar Schools was temporarily suspended to new claims at 3pm AEDST on 15 October 2009. The program has been so successful and so popular that it met its 2009-10 targets earlier than anticipated. As a result, further applications have had to be delayed until next financial year.

State and territory government education agencies and the Clean Energy Council were advised of the temporary suspension by email on 15 October 2009.

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Schools that had registered with the program were advised by email on 16 and 19 October 2009. Letters were sent on 23 October 2009 to all eligible schools that had not yet registered with the program and for whom the Department did not have email addresses.

In addition, information about the program's temporary suspension was placed on the Department's website and made available through the program's dedicated call centre.

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Senate Question 80 Part 1 – ATTACHMENT

Electorate	School Name	Total PV Funded (GST excl)	Date PV installation advised
Adelaide	St Peters College	\$49,570	15-May-09
Adelaide	Rose Park Primary School	\$50,000	24-Jul-09
Adelaide	St Johns Lutheran School	\$50,000	27-Jul-09
Adelaide	St Joseph's High School	\$50,000	03-Sep-09
Adelaide	St Dominic's Priory College	\$48,651	22-Oct-09
Adelaide	St Andrew's School	\$50,000	23-Oct-09
Aston	Lysterfield Primary School	\$48,599	23-Jul-09
Aston	Scoresby Primary School	\$49,767	30-Jul-09
Ballarat	Creswick North Primary School	\$49,818	11-Aug-09
Barker	Waikerie High School	\$33,494	15-May-09
Barker	Angaston Primary School	\$44,730	19-May-09
Barker	Karoonda Area School	\$39,460	24-Jul-09
Barker	Loxton Lutheran School	\$49,519	28-Jul-09
Barker	Good Shepherd Lutheran School	\$50,000	10-Aug-09
Barker	Unity College	\$49,626	21-Aug-09
Barker	Tanunda Lutheran School Inc	\$50,000	20-Oct-09
Barton	St Dominic Savio School	\$39,646	28-May-09
Barton	St George Christian School	\$48,955	29-Jul-09
Bass	Australian Technical College Northern Tasmania Ltd	\$31,356	01-Aug-09
Batman	St Gabriel's Parish Primary School	\$50,000	15-Jul-09
Batman	Reservoir West Primary School	\$49,999	24-Jul-09
Batman	Reservoir East Primary School	\$47,240	27-Jul-09
Batman	Westgarth Primary School	\$49,747	15-Sep-09
Bendigo	Specimen Hill Primary School	\$49,150	15-May-09
Bendigo	Castlemaine Steiner School	\$27,120	24-Jul-09
Bendigo	Camp Hill Primary School	\$50,000	27-Jul-09
Bendigo	Maiden Gully Primary School	\$50,000	03-Aug-09
Bendigo	Kangaroo Flat Primary School	\$50,000	26-Oct-09
Berowra	Mount St Benedict College	\$25,000	15-May-09
Blair	St Joseph's School	\$50,000	01-Jul-09
Blaxland	Malek Fahd Islamic School	\$100,000	16-Jun-09
Bonner	Gumdale State School	\$20,000	31-Jan-09
Boothby	Blackwood High School	\$31,930	18-May-09
Boothby	Bellevue Heights Primary School	\$24,788	27-Oct-09
Bradfield	Knox Grammar School	\$53,377	29-Jul-09
Brand	Tranby College	\$49,436	27-Jul-09
Brand	Mandurah Catholic College	\$87,209	26-Oct-09
Brand	Assumption Catholic Primary School	\$50,000	26-Oct-09

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Brisbane	Brisbane Grammar School	\$100,000	08-Oct-09
Bruce	Noble Park Secondary College	\$49,150	28-Sep-09
Calare	St Raphael's Central School	\$50,000	27-Jul-09
Calwell	Craigieburn Primary School	\$50,000	27-Jul-09
	Good Samaritan Catholic Primary		
Calwell	School	\$49,994	15-Aug-09
Calwell	Ilim College of Australia	\$50,000	16-Sep-09
Canberra	Saint Francis of Assisi Primary School	\$50,000	26-Aug-09
Canning	Dawesville Catholic Primary School	\$50,000	11-Aug-09
	Good Shepherd Catholic Primary		
Canning	School	\$50,000	14-Sep-09
Canning	Armadale Christian College	\$50,000	02-Nov-09
	Frenchville State School		31-Jan-09
Capricornia	(Rockhampton)	\$20,000	
Casey	Mountain District Christian School	\$36,000	16-Oct-09
Charlton	St Paul's High School	\$43,994	10-Sep-09
Charlton	St Benedict's Primary School	\$33,690	02-Nov-09
Chifley	Holy Family Primary School	\$27,273	28-Jul-09
Chifley	Clare Catholic High School	\$20,900	28-Jul-09
Chisholm	Kerrimuir Primary School	\$50,000	17-May-09
Chisholm	Ashwood Secondary College	\$49,999	29-Jul-09
Chisholm	Parkhill Primary School	\$50,000	31-Jul-09
Cook	De La Salle College Caringbah	\$50,000	12-Nov-09
Corangamite	Forrest Primary School	\$50,000	24-Jul-09
Corio	St Joseph's College, Newtown	\$34,983	18-Sep-09
Corio	Lara Lake Primary School	\$25,100	30-Oct-09
	Mary MacKillop Catholic Community		
Cowan	Primary School	\$50,000	28-Sep-09
	Emmanuel Christian Community		
Cowan	School	\$35,850	02-Oct-09
	Coffs Harbour Christian Community		
Cowper	School	\$50,000	31-Jul-09
Cowper	St Mary's Primary School	\$35,643	16-Sep-09
Cunningham	Illawarra Christian School - Cordeaux	\$22,920	17-May-09
Curtin	St Denis School	\$50,000	19-Oct-09
Dawson	Eimeo Road State School	\$20,000	31-Jan-09
Dawson	Mackay Christian College Ltd	\$100,000	27-Jul-09
Dawson	Burdekin Catholic High School	\$26,890	28-Oct-09
Deakin	Heathmont East Primary School	\$46,576	26-Jul-09
Deakin	St Thomas the Apostle School	\$50,000	31-Jul-09
Denison	Cosgrove High School	\$43,885	12-Aug-09
Denison	Brent Street Primary School	\$33,194	21-Aug-09
Dunkley	Frankston East Primary School	\$22,791	15-May-09
Dunkley	St Macartan's Primary School	\$50,000	21-Jul-09
Dunkley	St Jude's Primary School	\$34,110	19-Aug-09

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	Coombabah State High School (Gold Coast)		31-Jan-09
Fadden		\$20,000	
Fadden	Silkwood Steiner School	\$50,000	17-Sep-09
Farrer	Border Christian College	\$50,000	30-Jul-09
Fisher	Pacific Lutheran College	\$49,925	28-Jul-09
Flinders	Red Hill Consolidated School	\$33,155	12-May-09
Forrest	Leschenault Catholic Primary	\$50,000	07-Sep-09
Forrest	St Brigid's School	\$46,273	02-Nov-09
Fowler	Unity Grammar College	\$50,000	29-Oct-09
Franklin	St. James College	\$45,268	02-Nov-09
Fraser	Radford College	\$72,896	09-Sep-09
Fremantle	Christ the King School	\$50,000	11-Aug-09
Fremantle	Lance Holt School	\$49,400	22-Sep-09
Gellibrand	Braybrook College	\$40,053	27-Oct-09
Gilmore	Nowra Christian School	\$50,000	20-Apr-09
	St John the Evangelist Catholic High School		
Gilmore		\$50,000	15-May-09
Gilmore	St. Michael's School	\$50,000	19-Jun-09
Gilmore	Carroll College Broulee	\$47,366	06-Aug-09
Gippsland	Tyers Primary School	\$50,000	25-Jun-09
Gippsland	Guthridge Primary School	\$49,288	30-Jun-09
Gippsland	Paynesville Primary School	\$49,288	27-Jul-09
Gippsland	Briagolong Primary School	\$34,900	27-Jul-09
Gippsland	Goongerah Primary School	\$49,150	28-Jul-09
Gippsland	Nungurner Primary School	\$32,823	25-Aug-09
Gippsland	Nagle College	\$49,561	27-Aug-09
Goldstein	Brighton Secondary College	\$50,000	17-Aug-09
Goldstein	Beaumaris North Primary School	\$50,000	31-Aug-09
Gorton	Sunshine Heights Primary School	\$50,000	18-May-09
	Overnewton Anglican Community College		
Gorton		\$100,000	23-Sep-09
Grayndler	Christian Brothers High School	\$98,909	23-Sep-09
Greenway	Mary Immaculate Primary School	\$49,091	28-Jul-09
Greenway	Terra Sancta College (Schofields)	\$98,182	28-Jul-09
Greenway	St Marks Catholic College	\$22,818	28-Jul-09
Grey	Ungarra Primary School	\$38,353	27-Jul-09
Griffith	Dutton Park State School	\$20,000	31-Jan-09
Griffith	St Oliver Plunkett School	\$50,000	27-Aug-09
Groom	Toowoomba Christian College	\$41,783	17-Jul-09
Groom	St Ursula's College	\$48,180	28-Jul-09
Groom	Christian Outreach College	\$50,000	07-Oct-09
Groom	The Glennie School	\$50,000	14-Oct-09
Herbert	Annandale State School (Townsville)	\$20,000	31-Jan-09
Higgins	De La Salle College	\$100,000	20-Apr-09
Higgins	Armadale Primary School	\$43,045	10-Aug-09

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Hinkler	Pialba State School	\$20,000	31-Jan-09
Holt	Marnebek School	\$50,000	28-Oct-09
Holt	Cranbourne West Primary School	\$50,000	02-Nov-09
Hume	St Joseph's School	\$34,786	15-May-09
Hunter	St Joseph's High School	\$50,000	29-Jul-09
Hunter	Scone Grammar School	\$50,000	28-Sep-09
Indi	Harrierville Primary School	\$49,259	19-May-09
Indi	Myrree Primary School	\$38,009	04-Aug-09
Indi	Mansfield Primary School	\$50,000	11-Aug-09
Indi	Mansfield Rudolf Steiner School	\$48,186	15-Sep-09
Indi	Wangaratta District Specialist School	\$34,290	18-Sep-09
Indi	Merrijig Primary School	\$49,995	29-Oct-09
Isaacs	Mentone Girls Secondary College	\$24,708	30-Jul-09
Isaacs	Mordialloc Primary School	\$49,150	23-Sep-09
Isaacs	Mentone Primary School	\$50,000	19-Oct-09
Isaacs	Chelsea Heights Primary School	\$50,000	13-Nov-09
Jagajaga	Bundoora Secondary College	\$49,767	15-May-09
Jagajaga	Greenhills Primary School	\$49,767	10-Aug-09
Kennedy	Mount Isa Central State School	\$20,000	31-Jan-09
	Australian Technical College Adelaide		
Kingston	South	\$50,000	24-Aug-09
Kingston	Emmaus Catholic School	\$50,000	08-Sep-09
Kingston	Moana Primary School	\$50,000	14-Sep-09
Kingston	Southern Montessori Education Centre	\$50,000	01-Oct-09
Kingston	Seaford Rise Primary School	\$43,842	26-Oct-09
	Strathcona Baptist Girls Grammar		
Kooyong	School	\$24,784	19-May-09
Kooyong	Chatham Primary School	\$23,416	25-Jul-09
Kooyong	Balwyn North Primary School	\$47,171	30-Jul-09
Kooyong	Trinity Grammar School	\$100,000	07-Oct-09
La Trobe	Ferny Creek Primary School	\$49,767	30-Jun-09
La Trobe	Mater Christi College	\$50,000	13-Jul-09
La Trobe	St. Bernadette's Primary School	\$49,967	27-Jul-09
La Trobe	Sherbrooke Community School	\$50,000	27-Aug-09
La Trobe	Hillcrest Christian college	\$50,000	23-Oct-09
Leichhardt	Edge Hill State School (Cairns)	\$20,000	31-Jan-09
Lindsay	St Paul's Grammar School Penrith	\$100,000	21-Jul-09
Lindsay	Our Lady of the Way Primary School	\$49,791	28-Jul-09
Lindsay	St Dominic's College	\$100,000	21-Oct-09
Lingiari	Belyuen School	\$46,302	28-Apr-09
Longman	Bribie Island State High School	\$20,000	31-Jan-09
Lowe	St Patrick's College	\$65,461	05-Aug-09
Macarthur	St. Peter's Anglican Primary School	\$50,000	19-Jun-09
Mackellar	Sydney Japanese School	\$47,707	04-Aug-09

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	St Franics Xavier's Regional Catholic		
Makin	School	\$22,319	24-Jul-09
Makin	Tyndale Christian School	\$100,000	24-Jul-09
Mallee	Mildura Senior College	\$50,000	07-Sep-09
Mallee	Tempy Primary School	\$50,000	26-Oct-09
Maranoa	Charleville State School	\$20,000	31-Jan-09
Maranoa	Warwick Christian College	\$48,804	22-Oct-09
Maribyrnong	St Therese's School	\$41,525	15-May-09
Maribyrnong	Moonee Ponds West Primary School	\$50,000	01-Jun-09
	Lowther Hall Anglican Grammar		
Maribyrnong	School	\$49,900	29-Jul-09
Maribyrnong	St Albans Secondary College	\$24,850	12-Nov-09
	Spring Head Trinity Lutheran Primary		
Mayo	School	\$44,275	24-Jul-09
McEwen	Laurimar Primary School	\$50,000	25-Jul-09
Mcewen	Christmas Hills Primary School	\$50,000	21-Aug-09
Mcewen	Healesville Primary School	\$49,934	02-Nov-09
Mcmillan	Drouin Secondary College	\$50,000	15-May-09
Mcmillan	Bunyip Primary School	\$44,568	28-May-09
Mcmillan	Drouin West Primary School	\$50,000	24-Jul-09
Mcmillan	South Gippsland Specialist School	\$50,000	24-Jul-09
McMillian	Pakenham Springs Primary School	\$50,000	22-Sep-09
Mcpherson	Mudgeeraba Special State School	\$20,000	31-Jan-09
Mcpherson	Hillcrest Christian College	\$50,000	28-Jul-09
Mcpherson	St Augustine's Primary School	\$50,000	21-Sep-09
Mcpherson	King's Christian College	\$83,680	30-Oct-09
Melbourne	Richmond West Primary School	\$50,000	21-Sep-09
Melbourne	Fitzroy Community School	\$50,000	22-Oct-09
Melbourne			
Ports	Shelford Girls' Grammar	\$50,000	20-Aug-09
Melbourne			
Ports	St Michael's Grammar School	\$100,000	18-Sep-09
Menzies	Bulleen Heights School	\$30,046	21-Sep-09
Mitchell	The Hills Grammar School	\$100,000	15-May-09
Mitchell	St Bernadette's Primary School	\$36,191	28-Jul-09
Mitchell	Model Farms High School	\$4,609	07-Oct-09
Moncrieff	St. Hilda's School	\$50,000	24-Jul-09
Moore	Whitford Catholic Primary School	\$50,000	21-Oct-09
Murray	St Mary's School	\$47,304	15-May-09
Murray	Numurkah Secondary College	\$50,000	30-Jun-09
Murray	Harston Primary School	\$41,106	02-Aug-09
Murray	Shepparton High School	\$50,000	23-Sep-09
New England	Liberty College	\$50,000	29-Jul-09
New England	Carinya Christian School	\$50,000	28-Aug-09
New England	The Armidale School	\$50,000	30-Sep-09

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New England	St Mary of the Angels School	\$49,668	02-Oct-09
Newcastle	Hunter Christian School	\$50,000	06-May-09
Newcastle	Francis Greenway High School	\$47,312	26-Oct-09
North Sydney	Wenona School Limited	\$50,000	15-May-09
North Sydney	St Aloysius College	\$100,000	29-Jul-09
O'Connor	Golden Hill Steiner School	\$39,818	28-May-09
O'Connor	Albany Primary School	\$49,929	17-Aug-09
O'Connor	St Joseph's College	\$49,842	23-Sep-09
Oxley	Westside Christian College	\$45,001	15-May-09
Oxley	The Springfield College	\$50,000	12-Oct-09
Oxley	Forest Lake College	\$100,000	12-Oct-09
Parramatta	St Bernadette's Primary School	\$31,000	28-Jul-09
	Carmel Adventist College Primary		
Pearce	School	\$35,436	24-Jul-09
Pearce	Irene McCormack Catholic College	\$50,000	19-Oct-09
Pearce	Midland Christian School	\$49,755	10-Nov-09
Pearce	Ellenbrook Christian College	\$49,755	10-Nov-09
Perth	St Michael's School	\$50,000	07-Jul-09
Petrie	St Pauls School	\$50,000	26-May-09
Petrie	St Josephs Catholic School	\$49,964	19-Jun-09
Petrie	Mueller College	\$100,000	23-Oct-09
Port Adelaide	Endeavour College	\$50,000	15-May-09
Port Adelaide	Our Lady of the Visitation School	\$49,767	28-Oct-09
Prospect	Mamre Anglican School	\$50,000	27-Jul-09
Rankin	Kimberley Park State School (Logan)	\$20,000	31-Jan-09
Reid	St Patrick's Primary School	\$33,100	28-Jul-09
	Rainbow Ridge School for Steiner		
Richmond	Education	\$29,270	29-Oct-09
Riverina	Mater Dei Catholic School	\$45,441	18-May-09
Riverina	Mater Dei Catholic College	\$48,882	07-Aug-09
Solomon	Palmerston High School	\$31,350	15-May-09
Solomon	Millner Primary School	\$45,449	27-Jul-09
Stirling	St Dominic's Primary School	\$49,755	24-Jul-09
Stirling	Carmel School	\$42,544	27-Jul-09
Stirling	Our Lady of Grace School	\$50,000	23-Sep-09
Stirling	St Gerard's Primary School	\$50,000	30-Oct-09
Sturt	St Peters Collegiate Girls School	\$50,000	28-Sep-09
Swan	Riverside Community School	\$44,090	15-May-09
Swan	Al-Hidayah Islamic School	\$30,936	31-Jul-09
Tangney	Castlereagh School	\$18,500	15-May-09
Tangney	Yidarra Catholic Primary School	\$24,336	31-Jul-09
Tangney	Langford Islamic College	\$25,611	14-Sep-09
Wakefield	Auburn Primary School	\$42,912	17-Aug-09
Wakefield	Fremont-Elizabeth City High School	\$50,000	26-Oct-09
Wannon	Port Fairy Consolidated School	\$50,000	28-Oct-09

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Warringah	Manly Vale Public School	\$40,875	21-Oct-09
Watson	Arkana College	\$50,000	27-Jul-09
Wentworth	Montessori East	\$42,941	15-May-09
Wide Bay	Saint Joseph's School	\$46,044	15-May-09

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Outcome:	2	Question No:	81
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Home Insulation Program – deregistered installers		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

On the 6th of October, the Environment Minister admitted that:

“We have **proposed** for about 100 companies in installation of insulation to be taken off the register.”

1. When he said “about 100” – what was the exact number?
2. What is the updated number now?
3. Given the Minister said about 100 were “proposed” to be struck off, how many actually have been struck off? / How many remain to be struck off?
4. Why? What were their breaches?
5. Who were they? Where were they from?
6. Will the Government take steps to name or identify shonky installers? Or not, why not? If not, how will people know that they could be at risk due to shonky insulation?
7. Will the Government consider providing assistance to enable pensioners or people with a disability to have possible shonky insulation double-checked to make sure the job has been done properly and is safe?
8. How many complaints have been received all up about the program? Recently the figure was put at around 1200. What is it now? What were the main grievances?

Answers:

1. As at 6 October 2009, 98 installers had been deregistered.
2. 45 installers remain deregistered as at 8 November 2009.
3. In total 98 installers have been deregistered. Of these:
 - 53 installers have been reinstated following the provision of the relevant documentation.
 - 45 installers remain deregistered as at 8 November 2009.
4. 97 installers were deregistered for non provision of information. One installer was deregistered for non provision of information and fraud.

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5. For privacy reasons, we may not provide the names of installers that have been deregistered .

The table below provides a breakdown of deregistered installers by state.

No	State
15	VIC
57	NSW
22	QLD
1	TAS
0	SA
3	WA

6. From 1 December 2009 the Terms and Conditions of the Installer Provider Register will change to allow the Australian Government to publish the name of any installer struck from the Installer Provider Register as a consequence of failure to meet Program requirements. Existing installers will have until 15 December 2009 to agree to this change.
7. The Department has initiated an extensive program of roof inspections as part of its audit and compliance plan. The objective is to achieve 11,000 roof inspections by 31 December 2009 to provide assurance that the Home Insulation Program is operating as intended. The Program does not hold information on whether householders are pensioners or have a disability.
8. As at 8 November 2009, 2,994 complaints have been lodged through the complaints register. Complaints relate to installer practices, material supply problems, property damage, incomplete work by installers and changes to Program Guidelines.

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Outcome:	2	Question No:	82
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – Advertising and administration		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

1. What advertising, and at what cost, is proposed for the Green Loans program?
2. How many assessors have been accredited? Please detail the numbers of assessors by postcode and/or electorate.
3. Please provide a breakdown of the departmental resources (staff and financial expenditure) provided to the administration and running of the program for the previous and current financial year?
4. How many applications have actually been received, processed, approved and rejected by month?

Answers:

1. No advertising has been undertaken to date. The Department has no plans at this stage to undertake national advertising due to the strong take up of assessments.
2. As at 30 October 2009, 1,823 assessors have been accredited by the Association of Building Sustainability Assessors. Of these, 1,589 have been contracted by the Department to do home sustainability assessments under the program. Attachment A provides a list of postcodes and the number of assessors operating in these postcodes. Each assessor can nominate up to 10 postcodes in which they will operate.
3. In 2008-09 there was staffing of 13.5 full time equivalent (FTE) and total financial expenditure of \$4.196m. For 2009-10 there is 16.6 FTE and an estimated total financial expenditure of \$6.176m.
4. As at 30 October 2009, financial partners had advised the Department that 448 applications for Green Loans had been received and 109 Green Loans had been issued. The Department does not have details on the number of rejected applications as this is a matter for the financial institutions to determine.

QON 82 - Attachment A

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
0800	1	2062	3	2120	17	2192	4
0810	2	2063	3	2121	19	2193	6
0812	2	2064	4	2122	14	2194	8
0820	2	2065	12	2125	12	2195	8
0828	1	2066	15	2126	12	2196	7
0830	2	2067	14	2127	1	2197	2
0832	2	2068	5	2130	4	2198	4
0835	1	2069	6	2131	8	2199	4
0836	1	2070	8	2132	10	2200	19
2000	3	2071	10	2133	1	2203	6
2007	1	2072	11	2134	15	2204	15
2008	1	2073	13	2135	10	2205	2
2009	2	2074	18	2136	1	2206	8
2010	7	2075	12	2137	13	2207	11
2011	8	2076	20	2138	5	2208	6
2015	6	2077	19	2140	7	2209	6
2016	2	2079	6	2141	7	2210	10
2017	6	2080	2	2142	8	2211	9
2018	4	2081	9	2143	4	2212	5
2019	6	2082	6	2144	11	2213	8
2020	4	2084	2	2145	32	2214	2
2021	12	2085	5	2146	12	2216	10
2022	13	2086	7	2147	20	2217	16
2023	6	2087	6	2148	27	2218	6
2024	9	2088	8	2150	24	2219	6
2025	7	2089	8	2151	13	2220	16
2026	21	2090	4	2152	10	2221	8
2027	8	2092	4	2153	30	2222	9
2028	5	2093	11	2154	28	2223	8
2029	3	2094	8	2155	27	2224	8
2030	5	2095	11	2156	14	2225	3
2031	17	2096	12	2157	5	2226	8
2032	9	2097	11	2158	13	2227	10
2033	8	2099	18	2159	5	2228	10
2034	12	2100	12	2160	14	2229	13
2035	16	2101	13	2161	9	2230	10
2036	11	2102	10	2162	4	2231	3
2037	6	2103	11	2163	4	2232	15
2038	6	2104	5	2164	8	2233	16
2039	5	2105	1	2165	14	2234	11
2040	14	2106	7	2166	9	2250	22
2041	9	2107	6	2167	9	2251	18
2042	9	2108	4	2168	13	2256	18
2043	2	2110	7	2170	27	2257	17
2044	2	2111	6	2171	10	2258	13
2045	7	2112	19	2172	2	2259	20
2046	14	2113	13	2173	9	2260	16
2047	5	2114	9	2174	1	2261	19
2048	5	2115	3	2175	2	2262	15
2049	7	2116	4	2176	9	2263	16
2050	2	2117	4	2177	8	2264	7
2060	8	2118	13	2179	2	2265	2
2061	3	2119	7	2190	9	2267	1

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
2278	3	2359	1	2486	33	2576	6
2280	6	2360	1	2487	27	2577	5
2281	5	2365	2	2488	16	2578	3
2282	5	2370	1	2489	22	2579	2
2283	8	2372	1	2490	11	2580	3
2284	6	2380	2	2500	37	2600	9
2285	13	2390	2	2502	18	2601	5
2286	2	2395	1	2505	13	2602	23
2287	14	2400	1	2506	13	2603	14
2289	16	2423	1	2508	12	2604	10
2290	13	2426	1	2515	17	2605	16
2291	11	2427	3	2516	18	2606	9
2292	7	2428	3	2517	24	2607	13
2293	4	2429	4	2518	29	2609	3
2294	3	2430	5	2519	29	2611	19
2295	2	2431	6	2525	26	2611	19
2296	5	2439	3	2526	24	2612	12
2297	2	2440	4	2527	15	2614	20
2298	8	2441	7	2528	23	2615	15
2299	8	2443	4	2529	25	2617	19
2300	9	2444	9	2530	24	2619	6
2302	1	2445	5	2533	15	2620	11
2303	10	2446	6	2534	10	2620	11
2304	11	2447	7	2535	10	2621	5
2305	10	2448	9	2536	9	2622	2
2308	1	2449	6	2537	8	2623	1
2315	2	2450	9	2538	6	2630	2
2316	1	2452	8	2539	9	2632	1
2317	1	2453	5	2540	14	2640	4
2318	1	2454	8	2541	14	2641	4
2319	1	2455	6	2545	5	2642	3
2320	6	2456	9	2546	10	2643	2
2321	2	2460	9	2548	5	2646	3
2322	2	2462	3	2549	4	2647	2
2323	4	2463	5	2550	7	2650	2
2324	3	2464	6	2551	3	2651	1
2325	1	2466	3	2557	1	2652	1
2327	2	2469	2	2558	5	2655	2
2330	1	2470	15	2559	1	2656	2
2340	4	2471	6	2560	16	2658	1
2341	2	2472	6	2563	1	2701	1
2342	2	2473	4	2564	6	2714	1
2343	3	2474	7	2565	8	2717	2
2345	2	2476	1	2566	6	2720	1
2346	3	2477	20	2567	8	2722	1
2347	2	2478	33	2568	1	2729	1
2350	7	2479	23	2569	1	2737	1
2352	3	2480	33	2570	8	2738	2
2353	1	2481	38	2571	5	2739	1
2354	4	2482	28	2572	5	2745	10
2355	1	2483	36	2573	4	2747	12
2357	1	2484	27	2574	1	2748	5
2358	3	2485	33	2575	5	2749	11

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
2750	12	2904	9	3055	17	3124	16
2752	4	2905	10	3056	38	3125	12
2753	9	2906	9	3057	19	3126	8
2754	4	2911	1	3058	26	3127	17
2756	11	2912	9	3059	7	3128	13
2757	2	2913	9	3060	5	3129	10
2758	4	2914	11	3061	1	3130	24
2759	6	3000	3	3062	1	3131	21
2760	10	3002	4	3064	17	3132	19
2761	8	3003	5	3065	14	3133	23
2762	4	3004	2	3066	12	3134	23
2763	14	3006	1	3067	8	3135	15
2765	12	3008	4	3068	22	3136	17
2766	8	3011	26	3070	26	3137	7
2767	9	3012	26	3071	26	3138	9
2768	13	3013	18	3072	33	3139	6
2770	13	3015	27	3073	25	3140	7
2773	7	3016	22	3074	12	3141	12
2774	9	3018	19	3075	10	3142	8
2775	1	3019	7	3076	10	3143	20
2776	7	3020	21	3078	18	3144	13
2777	12	3021	24	3079	21	3145	15
2778	4	3022	7	3081	8	3146	30
2779	6	3023	25	3082	8	3147	10
2780	8	3024	5	3083	18	3148	14
2782	7	3025	16	3084	24	3149	36
2783	7	3026	3	3085	13	3150	40
2784	5	3027	2	3087	8	3151	15
2785	6	3028	20	3088	14	3152	29
2786	4	3029	20	3089	5	3153	10
2787	2	3030	33	3093	4	3154	6
2790	5	3031	17	3094	11	3155	20
2791	1	3032	16	3095	24	3156	23
2794	2	3033	9	3096	2	3158	8
2795	6	3034	6	3097	3	3159	7
2798	3	3036	8	3099	3	3160	14
2799	5	3037	19	3101	13	3161	27
2800	5	3038	14	3102	4	3162	32
2804	2	3039	13	3103	13	3163	36
2820	1	3040	21	3104	11	3165	29
2821	1	3041	13	3105	9	3166	12
2823	1	3042	7	3106	12	3167	10
2827	1	3043	11	3107	7	3168	16
2830	2	3044	15	3108	17	3169	13
2831	1	3045	1	3109	13	3170	28
2845	1	3046	19	3111	5	3171	18
2850	1	3047	13	3113	12	3172	11
2866	2	3048	8	3114	2	3173	16
2870	1	3049	5	3115	3	3174	24
2880	1	3051	11	3116	4	3175	32
2900	4	3052	4	3121	20	3177	4
2902	10	3053	10	3122	15	3178	31
2903	7	3054	10	3123	9	3179	16

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
3180	17	3335	1	3480	1	3691	3
3181	23	3337	9	3494	1	3697	1
3182	17	3338	6	3496	3	3698	2
3183	29	3340	5	3498	2	3699	2
3184	30	3341	3	3500	2	3711	1
3185	27	3342	3	3501	2	3712	1
3186	15	3350	9	3505	2	3713	1
3187	10	3351	3	3515	4	3714	2
3188	16	3352	3	3516	2	3715	1
3189	18	3355	2	3517	1	3717	2
3190	19	3356	4	3522	1	3718	1
3191	16	3357	3	3523	3	3719	1
3192	26	3363	2	3537	1	3720	2
3193	12	3364	3	3549	1	3722	1
3194	18	3373	1	3550	12	3730	3
3195	21	3390	1	3551	5	3741	2
3196	14	3391	1	3555	8	3747	5
3197	6	3393	1	3556	6	3749	3
3198	10	3396	1	3557	2	3752	4
3199	25	3400	2	3558	2	3756	1
3200	8	3401	1	3559	1	3757	2
3201	13	3414	2	3564	2	3759	1
3202	4	3418	1	3570	1	3760	1
3204	19	3419	2	3571	1	3761	1
3205	8	3424	1	3608	1	3764	1
3206	9	3427	2	3610	1	3765	5
3207	7	3428	1	3612	1	3766	3
3212	3	3429	15	3614	1	3767	1
3214	8	3431	6	3616	2	3777	4
3215	12	3432	2	3618	1	3781	4
3216	13	3434	4	3620	2	3782	6
3218	13	3435	2	3621	1	3783	1
3219	12	3437	5	3623	2	3785	1
3220	16	3438	4	3624	2	3786	4
3221	6	3440	5	3629	3	3787	2
3222	13	3441	3	3630	4	3788	3
3223	3	3442	8	3631	2	3791	2
3224	10	3444	7	3634	1	3792	2
3225	5	3446	5	3636	1	3793	3
3226	12	3447	4	3644	2	3795	1
3227	8	3448	5	3644	2	3796	4
3228	9	3450	13	3646	1	3797	3
3230	2	3451	9	3658	1	3799	4
3231	2	3453	7	3672	3	3802	9
3232	1	3458	3	3673	2	3803	6
3240	1	3460	6	3675	2	3804	8
3241	1	3461	3	3677	4	3805	20
3250	1	3462	5	3678	1	3806	16
3280	1	3463	6	3683	1	3807	7
3284	1	3464	2	3685	3	3808	2
3328	1	3465	3	3688	1	3809	2
3331	2	3467	1	3690	6	3810	12
3332	1	3472	1	3691	3	3814	1

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
3815	3	3934	9	4054	6	4154	2
3816	2	3936	10	4055	10	4156	1
3818	4	3937	5	4059	6	4157	7
3820	5	3938	3	4060	18	4158	4
3821	3	3939	7	4061	11	4159	7
3822	1	3940	4	4064	12	4160	7
3823	1	3941	6	4065	7	4161	8
3824	4	3942	4	4066	11	4163	9
3825	4	3943	1	4067	6	4164	6
3831	1	3945	2	4068	14	4165	8
3840	7	3946	2	4069	17	4169	4
3842	2	3950	4	4070	7	4170	11
3844	7	3951	1	4073	5	4171	11
3847	1	3953	5	4074	16	4172	2
3850	5	3954	1	4075	13	4173	2
3851	1	3956	1	4076	5	4174	1
3854	1	3975	5	4077	12	4178	7
3856	1	3976	6	4078	16	4179	6
3858	1	3977	17	4101	9	4184	2
3860	4	3979	1	4102	6	4205	3
3862	2	3980	1	4103	3	4207	11
3865	3	3981	3	4104	4	4208	5
3869	1	3984	3	4105	4	4209	23
3870	1	3987	1	4106	1	4210	19
3871	1	3988	3	4107	2	4211	51
3875	3	3992	2	4108	3	4212	36
3878	1	3995	4	4109	13	4213	36
3880	3	3996	4	4110	4	4214	47
3882	1	4000	1	4111	1	4215	47
3885	1	4005	2	4112	6	4216	36
3887	1	4006	4	4113	4	4217	47
3888	1	4007	3	4114	9	4218	59
3892	1	4008	1	4115	7	4220	50
3903	1	4010	4	4116	12	4221	34
3904	1	4011	7	4117	1	4223	18
3909	2	4012	9	4118	9	4224	12
3910	9	4013	3	4119	2	4225	15
3911	4	4014	3	4120	4	4226	41
3912	6	4017	17	4121	10	4227	22
3913	1	4018	5	4122	12	4228	7
3915	3	4019	9	4123	5	4270	3
3916	3	4020	13	4124	8	4272	4
3918	2	4021	6	4125	5	4275	3
3919	1	4022	4	4127	12	4280	4
3922	6	4030	8	4128	10	4285	6
3923	5	4031	10	4129	7	4287	1
3925	6	4032	12	4130	2	4300	6
3926	3	4034	17	4131	3	4301	5
3928	1	4035	14	4132	7	4303	2
3929	2	4036	3	4133	5	4304	5
3930	9	4037	5	4151	8	4305	9
3931	13	4051	20	4152	15	4306	7
3933	1	4053	21	4153	3	4310	1

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
4311	1	4567	10	4816	6	5035	7
4313	1	4568	4	4817	12	5037	13
4340	2	4569	2	4818	12	5038	16
4343	1	4570	4	4819	1	5039	10
4344	1	4571	2	4820	3	5040	4
4350	6	4572	8	4825	1	5041	16
4352	4	4573	16	4825	1	5042	14
4354	1	4574	1	4849	1	5043	21
4355	1	4575	16	4850	3	5044	16
4356	1	4600	1	4852	1	5045	22
4357	1	4605	2	4854	1	5046	15
4358	2	4606	2	4858	1	5047	13
4359	1	4608	1	4860	4	5048	18
4360	1	4610	3	4865	11	5049	15
4363	1	4614	2	4868	11	5050	6
4370	1	4615	2	4869	12	5051	12
4400	1	4621	1	4870	12	5052	7
4401	2	4625	1	4871	2	5061	9
4402	1	4650	3	4873	1	5062	17
4405	1	4655	3	4874	1	5063	12
4500	15	4659	1	4877	6	5064	9
4501	4	4660	1	4878	10	5065	4
4502	4	4670	2	4879	11	5066	12
4503	12	4671	1	4880	7	5067	16
4504	6	4674	1	4881	7	5068	11
4505	8	4676	1	4883	4	5069	15
4506	8	4677	1	4884	1	5070	15
4507	4	4678	1	4885	2	5072	11
4508	8	4680	2	5000	8	5073	9
4509	7	4694	1	5006	5	5074	6
4510	10	4695	1	5007	4	5075	7
4511	1	4697	1	5008	6	5076	4
4514	1	4699	1	5009	2	5081	5
4518	2	4700	3	5010	3	5082	10
4519	5	4701	2	5011	8	5083	6
4520	4	4702	3	5012	2	5084	3
4550	4	4703	2	5013	1	5085	6
4551	22	4710	2	5014	11	5086	7
4552	8	4711	1	5015	7	5087	6
4553	7	4714	1	5016	8	5088	2
4554	4	4743	1	5017	5	5089	4
4555	7	4800	1	5018	9	5090	4
4556	26	4802	2	5019	11	5091	7
4557	19	4804	1	5020	10	5092	9
4558	20	4805	2	5021	12	5093	7
4559	10	4806	1	5022	23	5094	1
4560	23	4807	3	5023	14	5095	8
4561	8	4809	1	5024	16	5096	6
4562	10	4810	13	5025	9	5097	10
4563	8	4811	10	5031	10	5098	6
4564	15	4812	13	5032	12	5106	2
4565	9	4814	13	5033	17	5107	5
4566	12	4815	11	5034	17	5108	10

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
4311	1	4567	10	4816	6	5035	7
4313	1	4568	4	4817	12	5037	13
4340	2	4569	2	4818	12	5038	16
4343	1	4570	4	4819	1	5039	10
4344	1	4571	2	4820	3	5040	4
4350	6	4572	8	4825	1	5041	16
4352	4	4573	16	4825	1	5042	14
4354	1	4574	1	4849	1	5043	21
4355	1	4575	16	4850	3	5044	16
4356	1	4600	1	4852	1	5045	22
4357	1	4605	2	4854	1	5046	15
4358	2	4606	2	4858	1	5047	13
4359	1	4608	1	4860	4	5048	18
4360	1	4610	3	4865	11	5049	15
4363	1	4614	2	4868	11	5050	6
4370	1	4615	2	4869	12	5051	12
4400	1	4621	1	4870	12	5052	7
4401	2	4625	1	4871	2	5061	9
4402	1	4650	3	4873	1	5062	17
4405	1	4655	3	4874	1	5063	12
4500	15	4659	1	4877	6	5064	9
4501	4	4660	1	4878	10	5065	4
4502	4	4670	2	4879	11	5066	12
4503	12	4671	1	4880	7	5067	16
4504	6	4674	1	4881	7	5068	11
4505	8	4676	1	4883	4	5069	15
4506	8	4677	1	4884	1	5070	15
4507	4	4678	1	4885	2	5072	11
4508	8	4680	2	5000	8	5073	9
4509	7	4694	1	5006	5	5074	6
4510	10	4695	1	5007	4	5075	7
4511	1	4697	1	5008	6	5076	4
4514	1	4699	1	5009	2	5081	5
4518	2	4700	3	5010	3	5082	10
4519	5	4701	2	5011	8	5083	6
4520	4	4702	3	5012	2	5084	3
4550	4	4703	2	5013	1	5085	6
4551	22	4710	2	5014	11	5086	7
4552	8	4711	1	5015	7	5087	6
4553	7	4714	1	5016	8	5088	2
4554	4	4743	1	5017	5	5089	4
4555	7	4800	1	5018	9	5090	4
4556	26	4802	2	5019	11	5091	7
4557	19	4804	1	5020	10	5092	9
4558	20	4805	2	5021	12	5093	7
4559	10	4806	1	5022	23	5094	1
4560	23	4807	3	5023	14	5095	8
4561	8	4809	1	5024	16	5096	6
4562	10	4810	13	5025	9	5097	10
4563	8	4811	10	5031	10	5098	6
4564	15	4812	13	5032	12	5106	2
4565	9	4814	13	5033	17	5107	5
4566	12	4815	11	5034	17	5108	10

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
5109	10	5250	6	6027	16	6126	1
5110	1	5251	9	6028	7	6147	9
5112	3	5252	1	6029	2	6148	15
5113	5	5253	1	6030	8	6149	17
5114	7	5254	1	6031	2	6150	14
5115	3	5255	4	6032	1	6151	13
5116	2	5259	1	6035	2	6152	13
5117	2	5267	1	6036	2	6153	6
5118	5	5268	1	6037	1	6154	12
5120	1	5271	1	6041	1	6155	24
5125	8	5272	1	6050	7	6156	15
5126	5	5275	1	6051	6	6157	18
5127	5	5276	1	6052	5	6158	16
5134	1	5277	1	6053	5	6159	9
5141	1	5280	1	6054	7	6160	16
5142	1	5290	1	6055	6	6162	18
5144	1	5291	1	6056	9	6163	23
5152	10	5330	1	6057	3	6164	18
5153	6	5351	1	6058	2	6166	10
5154	6	5352	1	6059	4	6167	9
5155	8	5353	1	6060	7	6168	9
5156	2	5355	3	6061	10	6169	12
5157	2	5360	1	6062	14	6170	2
5158	20	5371	1	6063	6	6171	7
5159	20	5400	1	6064	8	6172	9
5161	10	5461	1	6065	11	6173	9
5162	16	5501	2	6066	5	6174	4
5163	8	5502	1	6069	7	6175	1
5164	5	5575	1	6070	1	6176	1
5165	11	6000	2	6071	5	6180	2
5166	5	6003	1	6073	2	6181	1
5167	8	6004	2	6074	1	6207	1
5168	4	6005	4	6076	9	6208	5
5169	7	6006	5	6082	1	6209	1
5170	1	6007	8	6083	1	6210	7
5171	5	6008	8	6084	2	6211	2
5172	5	6009	6	6100	10	6220	2
5173	7	6010	8	6101	13	6224	1
5174	1	6011	10	6102	11	6225	2
5201	1	6012	3	6103	8	6229	1
5202	2	6014	12	6104	7	6230	6
5203	1	6015	3	6105	9	6232	4
5204	1	6016	6	6107	24	6233	4
5210	2	6017	4	6108	11	6236	2
5211	4	6018	16	6109	11	6237	4
5212	2	6019	13	6110	17	6239	4
5213	2	6020	9	6111	16	6253	1
5214	3	6021	10	6112	18	6254	1
5231	1	6022	6	6121	7	6258	1
5238	1	6023	9	6122	7	6271	4
5242	4	6024	14	6123	1	6275	1
5244	1	6025	17	6124	2	6280	4
5245	6	6026	13	6125	1	6281	2

Poscode	No. of Assessors	Poscode	No. of Assessors	Poscode	No. of Assessors
6282	1	7052	4	7300	2
6284	1	7053	6	7301	2
6285	2	7054	8	7303	2
6304	1	7109	4	7304	3
6330	1	7112	4	7305	2
6359	1	7113	2	7306	3
6418	1	7116	2	7307	4
6502	1	7117	1	7310	6
6503	2	7120	1	7315	6
6525	1	7140	2	7316	4
6530	1	7150	4	7320	4
6532	1	7155	1	7321	2
6535	1	7162	1	7322	1
6536	1	7163	1	7325	3
6556	2	7170	4	7330	1
6725	1	7171	2	7468	1
7000	15	7172	3	7470	1
7004	13	7173	3		
7005	14	7174	1		
7007	5	7175	1		
7008	11	7177	1		
7009	10	7178	2		
7010	10	7212	2		
7011	6	7216	1		
7012	1	7248	5		
7015	8	7249	7		
7016	1	7250	7		
7017	2	7252	3		
7018	9	7254	1		
7019	1	7256	1		
7020	2	7268	1		
7021	3	7270	4		
7024	1	7275	5		
7025	2	7276	2		
7030	2	7277	5		
7050	10	7290	1		

**Senate Standing Committee on Environment, Communications and the Arts
Legislation Committee**

Answers to questions on notice

Environment, Water, Heritage and the Arts portfolio

Supplementary Budget Estimates, October 2009

Outcome:	2	Question No:	83
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – Expenditure		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

What financial expenditure was used by the Department to develop and implement the Green Loans Program:

- (i) before the announcement of 13 May 2008?
- (ii) after the announcement of 13 May 2008?

Answers:

(i) The Department used existing resources to undertake preliminary work in developing the program. This included contracting the Association of Building Sustainability Assessors to conduct a Green Loan Household Sustainability Assessor Training - Scoping Study to the value of \$49,500 (GST incl) in April 2008.

(ii) In 2008-09 there was total financial expenditure of \$4.196m. For 2009-10 the total financial expenditure is \$6.176m as of 31 October 2009.

**Senate Standing Committee on Environment, Communications and the Arts
Legislation Committee**

Answers to questions on notice

Environment, Water, Heritage and the Arts portfolio

Supplementary Budget Estimates, October 2009

Outcome:	2	Question No:	84
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	National Energy Efficiency Initiative		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

1. Will the Department outline the current status of the Implementation Study and when will it be provided to the Government for approval?
2. How will the emissions that will be produced during the construction of the successful project be offset to ensure the project is carbon neutral?
3. When will the successful bid provide data on expected energy and emissions savings?

Answer/s:

1. The pre-deployment report, *Smart Grid, Smart City: A new direction for a new energy era*, was completed in August and released on 30 September 2009. A copy is on the Department's website at www.environment.gov.au/smartgrid
2. Establishing *Smart Grid, Smart City* will involve the fitting of devices, switches, meters, communications and information technologies to households and businesses as well as the existing power grid. Any small increase in emissions from equipment installation will be compensated by greenhouse savings from the initiative, as indicated in the pre-deployment report. These savings will arise from enhanced energy efficiency, increased levels of renewable and distributed energy resources, energy storage and peak load reductions. The exact components and emissions savings of *Smart Grid, Smart City* will be determined by the project design of the industry consortium whose application is chosen to deliver the project.
3. It is anticipated that significant data sets will be available within two years of the project commencing. Prior to this, progress reports will be made to the Government which may contain initial findings and preliminary data.

**Senate Standing Committee on Environment, Communications and the Arts
Legislation Committee**

Answers to questions on notice

Environment, Water, Heritage and the Arts portfolio

Supplementary Budget Estimates, October 2009

Outcome:	2	Question No:	85
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – booking system		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

Will the Department outline:

- (i) How was the appointment booking system developed?
- (ii) What financial expenditure was used to develop the booking system?
- (iii) When did the development of the booking system begin?
- (iv) When was the development of the booking system complete?
- (v) when did negotiations between the department and financial institutions commence and conclude?

Answers:

- (i) The Green Loans appointment booking system was developed by an external supplier (Datacom) contracted to DEWHA.
- (ii) \$250,000 to build the appointment booking system.
- (iii) The Statement of Requirements documentation was released in April 2009 and the building of the appointment booking system commenced in mid May 2009.
- (iv) The appointment booking system was operational when the program commenced on 1 July 2009.

**Senate Standing Committee on Environment, Communications and the Arts
Legislation Committee**

Answers to questions on notice

Environment, Water, Heritage and the Arts portfolio

Supplementary Budget Estimates, October 2009

- (i) The Department commenced consultation with Australian financial institutions through letters dated 19 August 2008, to the Association of Building Societies and Credit Unions, and the Australian Bankers' Association. Negotiations concluded when the Department countersigned the Subsidy Deed on the date shown in following table:

Financial institution	date signed by Department
Community First Credit Union	15/04/09
MECU	15/04/09
Maleny & District Community Credit Union	28/04/09
Old Gold Credit Union	28/04/09
New England Credit Union	04/05/09
Satisfac Credit Union	15/05/09
Heritage Building Society Ltd	19/05/09
AWA Credit Union Limited	25/05/09
Queensland Country Credit Union Ltd	28/05/09
Berrima District Credit Union Ltd	03/06/09
Hunter United Employees' Credit Union Limited	04/06/09
Victoria Teachers Credit Union	05/06/09
Australian Central Credit Union	10/08/09
Nova Credit Union	01/10/09
Westpac Banking Group Ltd	29/10/09
ANZ Banking Corporation	29/10/09

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Outcome: 2 **Question No:** 86
Program: 2.1
Division/Agency: Renewables and Energy Efficiency
Division
Topic: Green Loans – Financial Institutions
Hansard Page ECA: Written Question on Notice

Senator BIRMINGHAM asked:

Will the Department provide a list of when each financial institution;

- (i) was first approached by the Government to take part in the Green Loans programme?
- (ii) agreed to take part in the Green Loans programme?

Answers:

- (i) The Department commenced consultation with Australian financial institutions through letters dated 19 August 2008, to the Association of Building Societies and Credit Unions, and the Australian Bankers' Association.
- (ii) The financial institution's participation in the Green Loans Program commenced when the Department countersigned the Subsidy Deed on the date shown in following table:

Financial institution	date signed by Department
Community First Credit Union	15/04/09
MECU	15/04/09
Maleny & District Community Credit Union	28/04/09
Old Gold Credit Union	28/04/09
New England Credit Union	04/05/09
Satisfac Credit Union	15/05/09
Heritage Building Society Ltd	19/05/09
AWA Credit Union Limited	25/05/09
Queensland Country Credit Union Ltd	28/05/09
Berrima District Credit Union Ltd	03/06/09
Hunter United Employees' Credit Union Limited	04/06/09
Victoria Teachers Credit Union	05/06/09
Australian Central Credit Union	10/08/09
Nova Credit Union	01/10/09
Westpac Banking Group Ltd	29/10/09
ANZ Banking Corporation	29/10/09

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Outcome:	2	Question No:	87
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – consultations		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

Will the Department provide details of:

- (i) what consultation with stakeholders took place before the announcement of the programme in May 2008?
- (ii) the names of the financial institutions that had been consulted by the Minister and his Department prior to the announcement of the program in 13 May 2008?
- (iii) what the testing of ‘systems and procedures in regional trials’ consisted of and how do these systems differ from those systems and procedures in metropolitan areas?
- (iv) where did the testing take place?

Answers:

- (i) The Department consulted with a range of stakeholders including the Association of Building Sustainability Assessors and the CSIRO.
- (ii) The Department did not consult with any financial institutions prior to the announcement of the program in 2008.
- (iii) Systems and procedures in regional trials conducted in May and June 2009, consisted of an online householder registration form, Excel spreadsheet assessment calculator and companion workbook. Both regional and metropolitan systems and procedures were identical as the assessment calculator and workbook covered all aspects of a typical household across Australia. From this trial a more detailed online assessment calculator and workbook were developed.
- (iv) The trial program and testing of systems and procedures took place across Australia’s major cities and two regional areas: Geelong and Launceston. An exception was the Northern Territory where no assessors were available at that time.

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Outcome:	2	Question No:	88
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans - applications		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

Will the Department provide details of:

- (i) how many Green Loans have been applied for?
- (ii) how many applications have been successful?
- (iii) how many applications have been unsuccessful?
- (iv) funding provided on an electorate by electorate basis (with funding amount)?
- (v) financial assistance provided under the scheme on an electorate by electorate basis?

Answers:

- (i) As at 30 October 2009, financial partners had advised the Department that 448 applications for Green Loans had been received.
- (ii) Of these applications, financial partners had advised that 109 Green Loans have been issued.
- (iii) The Department does not have details on the number of unsuccessful applications as this is a matter for the financial institutions to determine.
- (iv) The Department does not have this information.
- (v) The Department does not have this information.

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Outcome:	2	Question No:	89
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans – funding		
Hansard Page ECA:	Written Question on Notice		

Senator BIRMINGHAM asked:

With reference to the Minister's Press Release of 13 May 2008 which reads in part;

The investment the Rudd Labor Government is making today will also generate up to \$2.0 billion worth of green inspired investment in our economy and benefit the small business sector.

As the programme did not begin until July 2009, this \$2.billion was revised in May 2009 to 'around \$500 million'

1. Does the Department now believe the revised \$500 million worth of green investment in the economy will be reached?
2. If not what is a more accurate figure?

Answers:

1. The figure of \$500 million remains an estimate. The green loan sought by individual households in response to the assessment report is projected to be made up of a basket of sustainability investments. The revision of the size of this net investment across all households participating in the program - to \$500 million - is due in part to the removal from the basket of a number of the higher cost items which are now being covered under other government programs such as the Energy Efficient Homes Package. In addition to investments made through the green loan facility, the Department expects that a range of lower-cost sustainability improvements will be made by householders.
2. The Department is collecting information from the financial partners in the Green Loans program and will progressively build a detailed understanding of what households are choosing to invest in to improve the sustainability of their homes.

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Outcome:	2	Question No:	90
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Solar Homes program - SHCP		
Hansard Page ECA:	Written Question on Notice		

Senators BIRMINGHAM and MACDONALD asked:

1. Also, did the Government recently advise people who missed out on getting the \$8000 rebate from the former Solar Homes and Communities Program?
2. If so, how many people missed out?
3. Why?
4. What was the value?
5. How were they told?
6. What have they been told in relation to the benefit they would get under the new Solar Credits scheme?
7. Have they been told people could expect some \$7,500, the figure that was used as part of the original Solar Credits announcement last December?
8. Or have they been told that the value of the Renewable Energy Certificates, on which the new system is based, has halved.

Answers:

1. Yes.
2. 5732 applicants were unsuccessful.
3. Applicants were deemed unsuccessful for one or more of the following reasons:
 - The application was judged to have not been sent to the Department before midnight on the 9 June 2009.
 - Certification, in the form a signature, was not given by the applicant and/or system designer or the signatures were dated after program closure.
 - Proof of ownership or residence was not declared or evidence was not supplied to prove ownership or residence.
 - Accreditation details for the installer or designer were not provided or they were not accredited.
 - The applicant's taxable income was not declared or is more than the \$100,000 limit.
 - The installation was less than 450 watts in capacity and not an upgrade to an existing system
 - A rebate has already been paid for the proposed installation address

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- A previous application has already been pre-approved for the installation address.
4. The maximum rebate value of the unsuccessful applicants is \$45.856 million.
 5. Unsuccessful applicants were notified in writing.
 6. The unsuccessful letter states the following:
“Households, businesses and community groups that install small-scale solar photovoltaic, wind and hydro electricity systems from 9 June 2009 may be eligible for **Solar Credits**. For more information, call the Office of the Energy Regulator on 02 6159 7700 or visit at www.orer.gov.au”
 7. No.
 8. No.

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Outcome:	2	Question No:	91
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Solar Homes program		
Hansard Page ECA:	Written Question on Notice		

Senators BIRMINGHAM and MACDONALD asked:

1. Did one company receive 8000 rebates at \$8000 a pop, worth \$64 million? If so, who was it?
2. What were the circumstances? Was it one hit, or lots of individual contracts?
3. Was this the highest number of rebates received by any one company?
4. If not, which one was? How much did they get?
5. Can you provide a list of the top 20 recipients of the rebate, including what electorate the company was based in, the value and what details of the contracts you can provide.

Answers:

1. No.
2. All applications are treated individually and each successful applicant received a letter indicating their pre-approval. However, suppliers were notified via email of those applicants that received pre-approval with them as the designated supplier.
3. No companies have rebates assigned to them, it only goes to natural persons. The Government's rebate pre-approval of up to \$8,000 is assigned to the applicant. Applicants may assign the rebate to a company at the time the installation report is submitted. This arrangement is between the installer and the applicant based on their contractual arrangements.
4. Not applicable, see above.
5. Not applicable. Individual applicants are the recipients of the rebate.

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Outcome:	2	Question No:	92
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans		
Hansard Page ECA:	Written Question on Notice		

Senator IAN MACDONALD asked:

1. How many Green Loans have been made since the program was first announced in 2008? When were they granted?
2. How many reports have been generated for proponents to take to the banks for the loan? When were they delivered to the proponents? How many proponents have received their reports within the 10 days as described in the Program Guidelines?
3. How many assessments have been completed?
 - a) by how many assessors?
 - b) in what parts of Australia?
 - c) and in what timeframe?
4. How many assessors have been paid for their work within the statutory 30 day period?

Answer/s:

1. The Green Loans Program commenced on 1 July 2009. As at 30 October 2009, approximately 448 applications for Green Loans had been received by financial institutions under the program. Of these applications, approximately 109 Green Loans have been issued by the financial institutions under the program.
2. As of 30 October 2009, 35,805 home sustainability assessment reports had been completed and submitted by assessors. Of these, 22,200 had been sent to householders. From the third week of October 2009, reports have been delivered within the 10 day delivery time from when assessors submit the reports and if the details are correct.
3. As of 30 October 2009, 35,805 assessment reports have been completed.
 - a) These assessments were carried out by 1,589 assessors contracted to the Department.

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b) These assessments were carried out in all states and territories as shown in the following table:

State/Territory	Number of assessors	Number of completed assessments
ACT	38	1,576
NSW	504	13,527
NT	2	52
QLD	286	5,937
SA	123	3,123
TAS	42	559
VIC	468	7,870
WA	126	3,161
Total	1,589	35,805

c) From 1 July to 30 October 2009 the assessments completed by month were:

- i) July & August 5,800
- ii) September 11,120
- iii) October 18,500

4. For the month of July 2009, the Department received 275 invoices from Green Loan assessors. Of these, 211 were paid within the 30 day period as required by the Australian Government payment policy. The remaining 64 were paid over the 30 day period as follows:

- 31 - 34 Days - 40 invoices
- 35 - 40 Days - 13 invoices
- 41 - 43 Days - 7 invoices

On receipt of a correct invoice the Department is paying assessors with the 30 day period.

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Outcome:	2	Question No:	93
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Solar Schools		
Hansard Page ECA:	Written Question on Notice		

Senator IAN MACDONALD asked:

Last Thursday the Government suspended the Solar Schools program until July 2010. The Environment minister did not see fit to issue a media release. The decision to immediately suspend the program without notice was simply relayed to sections of the solar industry by email and a change slipped onto the website.

1. Why didn't the Minister issue a media release?
2. How many schools have simply registered for the \$50,000 rebate?
3. How many schools have actually received the rebate?
4. What feedback has the Government received from schools, in terms of complaints? – from schools and from the solar industry?

Answers:

1. Details of the program's temporary suspension were provided by the Department directly to state and territory government education agencies, all eligible schools and the Clean Energy Council - which is the solar power industry's peak body. In addition, information about the program's temporary suspension was made available to schools, industry and any other interested parties through the Department's website and the program's dedicated call centre.
2. As at 15 November 2009, a total of 5,616 eligible schools have registered under the program. This is more than half of all eligible schools.
3. As at 15 November 2009, a total of 667 individual schools have had their claims paid. In addition, a further 1,141 schools have had their claims approved or paid under cooperative delivery arrangements with the states.
4. Some schools have indicated that they are disappointed that they will have to wait to access the program and this may impact on other initiatives they are currently undertaking or plan to undertake. A number of schools and installers have also expressed concern that existing quotes may need to be revised before submitting their claim when the program re-opens in 2010. We are aware that some installers have expressed uncertainty about the future of the program and how this could affect their business planning.

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Outcome:	2	Question No:	94
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Green Loans - Reports		
Hansard Page ECA:	Written Question on Notice		

Senator IAN MACDONALD asked:

1. What flexibility is there in the system to make reports appropriate to sustainable living practices in Northern Australia – in the tropics?
2. How can any recommendations for the sustainable management of wastewater as described in the guidelines) appear in the computer generated report – based on the assessment questions asked?

Answer/s:

1. The Green Loans Program assessment calculator has several methods and systems in place to suit all climate zones with complex algorithms in place to account for each state and climate zone. The recording of the postcode is used to determine the climate zone (from the Bureau of Meteorology data), average solar access and annual rainfall. The report generated from the calculator gives the householder a representation of their household compared to a state average for each state and climate zone.
2. There are several questions within the assessment calculator related to water use. From these, the assessment calculator has recommendations for householders to install composting toilets or a greywater treatment system described as follows:

“Replace your toilet with a water efficient model (min 4 star) or a composting toilet.”

“Install a rainwater tank or greywater treatment system and connect to as many usage points as possible.”

Clearly, should households choose to proceed with these recommendations they would need to access an appropriate provider, such as their local plumber.

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Outcome:	2	Question No:	95
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Energy Efficiency Home Package		
Hansard Page ECA:	Written Question on Notice		

Senator BERNARDI asked:

During the last Estimates I was told that the advertising campaign for the Energy Efficient Homes package was “being developed and will be progressed,” and that the “concepts” were “being developed by the department.” (F&PA Estimates Hansard, 26.5.09, p.109).

- a) How is the development of the advertising campaigns progressing?
- b) How close are they to completion?

Answers:

- a) Advertising concepts for an advertising campaign for the Energy Efficient Homes Package have been completed.
- b) The campaign was not developed further given the high level of take up of the Home Insulation Program and the Solar Hot Water Rebate.

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Outcome:	2	Question No:	96
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Energy Efficiency Home Package - advertising		
Hansard Page ECA:	Written Question on Notice		

Senator BERNARDI asked:

An answer to a Question on Notice revealed that the Dept of Environment, Water, Heritage and the Arts has a budget of \$24.3 million to advertise the *Energy Efficient Homes* package. (PM81, Answer to Question on Notice, May 2009 Budget Estimates).

At the time, it was proposed to use this funding for TV, print, radio and internet advertising, direct mail and sponsorship of community events.

- a) Are all of these advertising areas being used for the Energy Efficient Homes package?
- b) Do you know how much is being spent on each of these (eg how much for TV advertising, how much for radio advertising)?
- c) Why was the figure of \$24 million chosen for the advertising? Eg was any modelling done to estimate the amount of funds that would be needed to advertise this package?
- d) Is the advertising expected to come in under Budget?

Answer/s:

- a) As at November 2009 the Energy Efficient Homes Package has used sponsorship of community events to promote the Package. Other media have not been used.
- b)
 1. TV advertising – nil.
 2. Print advertising – nil.
 3. Radio advertising – nil.
 4. Internet advertising – nil.
 5. Direct mail – nil.
 6. Sponsorship of community events - \$100,000.
- c) The advertising campaign budget was determined based on the scale of the Package.
- d) Yes - the advertising for the Energy Efficient Homes Package campaign is expected to come in under Budget.

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Outcome:	2	Question No:	97
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Energy Efficiency Home Package - payments		
Hansard Page ECA:	Written Question on Notice		

Senator BERNARDI asked:

At the last Estimates, Mr Mrdak said that “what we are looking to do from 1 July is essentially remove the upfront payment from households so that the government will directly pay the installer.” (F&PA Estimates Hansard, 26.5.09, pp.110-111).

- a) Has this change occurred?
- b) Were there any costs associated with making this change to the package?

Answers:

- a) Yes.
- b) The Department entered into a Services Agreement with Medicare Australia. Medicare Australia provided the following services to the Department to move the Home Insulation Program to its current model:
 - a. establishing an online registration, claim and payment system for registered installers;
 - b. establishing a dedicated phone line for enquiries from installers relating to the use of the online system including but not limited to online registration, claims processing, payments and statements;
 - c. making payments; and
 - d. reporting.

In addition, in the day-to-day service delivery component of the Home Insulation Program, Medicare Australia is providing the following services:

- a. developing and maintaining an online registration, claim and payment system;
- b. registering eligible installers;
- c. validating installer ABN details prior to registration;
- d. establishing a database of registered installers and providing access to an online claims processing system following installation of insulation;
- e. providing the registered installers with a User Id and Password;

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- f. providing the registered installers with an Information Pack;
- g. processing payments to registered installers;
- h. providing registered installers with online access to claim payment statements;
- i. reporting to DEWHA on Program information and financial matters as agreed between Medicare and DEWHA;
- j. providing DEWHA with registration and claims data; and
- k. sending a letter or an email to the household following a claim being paid in respect of that household.

The value of the Services Agreement with Medicare is \$27,010,400 at November 2009.

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Outcome:	2	Question No:	98
Program:	2.1		
Division/Agency:	Renewables and Energy Efficiency Division		
Topic:	Energy Efficiency Home Package - insulation		
Hansard Page ECA:	Written Question on Notice		

Senator BERNARDI asked:

A number of fires have occurred across Australia as a result of dodgy insulation installations and the WA Dept of Commerce has warned that the increase in demand for roof insulation “may attract inexperienced installers to the industry” that may pose dangers for householders. (Greg Hunt media release, 10.10.09).

- a) Is the Department aware of these instances of dodgy installations that have, at times, caused fires to break out?
- b) How many instances like this have involved installations that are part of the Energy Efficient Homes package?
- c) What action has been taken by the Government to stop these installers taking part in the Energy Efficient Homes package?
- d) Is the Government considering providing extra assistance as part of the program to pensioners and people with disability, to have inspections of their rooves and ceiling cavities done?
- e) Is the Government considering an audit of this program, given the prevalence of dodgy installations?

Answers:

- a) DEWHA is working with various state and territory authorities to identify any fires that were caused through incorrect installation of ceiling insulation.
- b) It is not always possible to definitely attribute a fire to poor installation practices. However, in all cases when a fire could potentially relate to such practices, the Department initiates a series of responses including roof inspections to gauge whether installation practices for that installer comply with Program requirements.
- c) Installers who have a history of safety related breaches would be removed from the Installer Provider Register.

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- d) The Department has initiated an extensive program of roof inspections as part of its audit and compliance plan. The objective is to achieve 11,000 roof inspections by 31 December 2009 to provide assurance that the Home Insulation Program is operating as intended. The Program does not hold information on whether householders are pensioners or have a disability.
- e) The Government has announced that this program would be subject to an Australian National Audit Office (ANAO) audit next financial year. The nature and scope of that audit is solely for ANAO to determine.

The Department has progressively enhanced its audit program to increase the level of assurance available in respect of installers when intelligence is received that poor safety was evident in an installation. In these cases, the Department arranges for urgent roof inspections of installations performed by the installer. Installers who have a history of safety related breaches are removed from the Installer Provider Register