

**Senate Standing Committee on Environment, Communications and the Arts  
Legislation Committee**

Answers to questions on notice

**Environment, Water, Heritage and the Arts portfolio**

Budget Estimates, May 2010

**Outcome:** 5 **Question No:** 127  
**Program:** 5.1  
**Division/Agency:** National Museum of Australia  
**Topic:** NMA Key Performance Indicators  
**Hansard Page ECA:** 142 (25/5/10)

**Senator FISHER asked:**

**Senator FISHER**—How are you going with your KPIs?

**Mr Trinca**—We are tracking well for this current financial year. Certainly we expect the access to the museum's collections to exceed the target figure. Against all other major KPIs we expect to either meet those or exceed them. We are having a strong year in terms of performance against all of them.

**Senator FISHER**—Can you on notice give more information on the extent to which you are achieving them?

**Mr Trinca**—I am happy to.

**Answers:**

Extent to which the National Museum of Australia (NMA) is achieving its Key Performance Indicators in 2009-10

Performance reported year to date as at 31 May 2010

*Program 1.1 Collection Development and Management*

<b>KPI</b>	<b>Target 2009-10</b>	<b>Actual 2009-10</b>
Proportion of acquisitions acquired in accordance with Collections Development Framework [%]	100	100
Storage of the National Historical Collection in accordance with appropriate museum standards [%]	More than 75	81
Conservation treatment to maintain appropriate condition of items [# of conservation treatments]	1,000	1,353
Documentation of National Historical Collection [# of NHC items accessible via the NMA's website]	7,500	15,902

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*Program 1.2 National Exhibitions, Programs and Services*

<b>KPI</b>	<b>Target 2009-10</b>	<b>Actual 2009-10</b>
Access to the Museum's collections, exhibitions, programs and web (includes visitors, users of programs and unique web visits) [#million]	3.270	3.760
Proportion of visitors satisfied with the exhibitions, programs and services [%]	85	94
Proportion of school visits that meet core curriculum requirements	80	99
Proportion of visitors and users who indicate the Museum's exhibitions and public programs contributed to a new or different awareness or perspective on Australia's history or cultures [%]	75	75

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<b>Outcome:</b>	5	<b>Question No:</b>	128
<b>Program:</b>	5.1		
<b>Division/Agency:</b>	National Museum of Australia		
<b>Topic:</b>	Efficiency Dividend		
<b>Hansard Page ECA:</b>	Written Question on Notice		

**Senator FISHER asked:**

What impact is the efficiency dividend having on your budget?

**Answer:**

The impact of the 1.25% efficiency dividend on the National Museum of Australia's (NMA) 2009-10 budget was \$523,000.

The NMA has previously given evidence that it has absorbed the efficiency dividend by re-phasing programs rather than cutting them, that is, delivering them over a longer period, but this is becoming increasingly difficult.