

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings November 2013
Communications Portfolio
Australia Post

Question No: 54

Program No. Australia Post

Hansard Ref: Page 23 (19/11/2013)

Topic: LPOs

Senator Xenophon asked:

I might foreshadow that I, for one, will be asking for the consultative agreement between POAAL and Australia Post to be made available to the committee. There might be some negotiations as to whether it ought to be in camera.

I go to the issue of the LPO11 forms. That relates to disputes. Can you on notice advise me how many LPO forms were lodged in the 2012-2013 financial year and how many have been lodged since 1 July this year to yesterday's date?

Ms Corbett: Certainly. I am happy to take that on notice.

Answer:

The details sought about the receipt of the LPO11 forms, are not captured on any central database. As such Australia Post is not in a position to provide the information as requested.

However, Australia Post does keep records of disputes which have progressed to Stage 2 or further in the process.

Disputes that have progressed to Stage 2 and beyond are as follows:

- 2012/13 – 8
- 1 July 2013 to 18 November 2013 - 3