

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings November 2013**  
**Communications Portfolio**  
**Australia Post**

**Question No: 53**

**Program No. Australia Post**

**Hansard Ref: Page 22 (19/11/2013)**

**Topic: LPOs**

**Senator Xenophon asked:**

Can you tell me how many LPOs have requested a renegotiation because of the volume of parcels they are getting and how many have actually got an increased amount?

**Ms Corbett:** I can get that figure for you. I do not have that with me.

**Senator XENOPHON:** I suggest to you that LPOs have told me that they are told to basically go away when they have sought an increase.

**Ms Corbett:** That is not correct. I am aware of a number of licensees that have come to Australia Post and have actually requested a look at and review of that negotiated—

**Senator XENOPHON:** Right. Can you tell me on notice—we have an inquiry coming up—how many requests there were for an increase and how many of those requests were accepted to the extent of the increase or partially accepted?

**Ms Corbett:** Certainly.

**Answer:**

The details sought about requests from licensees for a review of their carded article payment are not captured on any central database. As such, Australia Post is not in a position to provide the information as requested.

However, 80% of the around 1,800 LPOs in receipt of the carded article fee currently receive a negotiated payment.

Licensee payments for handling carded articles increased by some 45% from 2011/12 to 2012/13.