

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings November 2013**  
**Communications Portfolio**  
**Australia Post**

**Question No: 52**

**Program No. Australia Post**

**Hansard Ref: Page 16 (19/11/2013)**

**Topic: Terminated Licences**

**Senator Boswell asked:**

How many people have had their licences terminated?

**Mr Fahour:** What do you mean by 'terminated'?

**Senator BOSWELL:** By Australia Post saying, 'We don't want you to be our representative,' and terminating their agreement.

**Mr Fahour:** I am not aware personally of any, but I am more than happy to take that on notice and come back to you. But I will say to you this: the fact that I am not aware of any would indicate that there are not that many, if there are any at all.

**Answer:**

Reasons for terminating an LPO Agreement may include for example fraudulent conduct, the abandonment of the business, a network planning decision around the establishment of a new outlet or an irreparable break-down in the licensor/ licensee relationship.

In 2012/13 – nil licensed post office agreements were terminated by Australia Post.

In the 2010/11 and 2011/12 financial years there were 5 and 4 agreements terminated by Australia Post respectively.