

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings November 2013
Communications Portfolio
Department of Communications

Question No: 46

Program No. 1.1

Hansard Ref: In Writing

Topic: Review of broadband quality and availability

Senator Urquhart asked:

Which providers have been asked to provide data to inform the review of broadband quality and availability? For each provider;

- a. When was the provider asked for the data?
- b. When did the provider provide the requested data?
- c. What data were they asked to provide?

Answer:

The Department wrote to carriers on 15 October 2013 requesting access to network information by 31 October 2013 to inform the broadband quality and availability project. Carriers provided data between 24 October 2013 and 19 November 2013.

Information was requested from Telstra, Optus, NBN Co, Vodafone, iiNet, Opticomm, M2 Telecommunications, Pivit, Openetworks, ClubLinks, Places Victoria, Converge, Service Elements, Bubble Telecommunications, Universal Communications Group and CNT Group.

Carriers were requested to provide network coverage data and, where relevant, information regarding the location of ADSL infrastructure, availability of ports on that ADSL infrastructure and a sample of ADSL1/2+ line sync speeds and location information to determine the approximate cable length.