

# Total Inbound Call Volumes per Program Area



	Program	Mar - 11	Apr - 11	May - 11	Jun - 11	Jul - 11	Aug - 11	Sep - 11	Oct - 11
Mar 2011 To Mar 2012	DCCEE General (excluding CFI)	28	756	983	718	1329	1157	793	815
	Carbon Farming Initiative	0	0	0	0	18	58	58	90
	Home Insulation Program (HIP)	28	1298	1668	1222	995	870	864	841
	Home Insulation Safety Program (HISP)	248	702	366	211	179	182	141	189
	Energy Efficiency Homes (General)	0	0	0	0	0	0	0	0
	Solar Hot Water Rebate (SHWR)	75	2499	3377	2801	1677	1465	1153	968
	Solar Homes & Community Plan (SHCP)	15	348	455	376	201	166	138	90
	National Solar Schools Program (NSSP)	0	147	280	303	729	1690	2380	151
	Green Loans	1	551	450	166	112	105	75	45
	Financial Assistance Scheme (FAS)	0	227	197	182	84	79	44	12
	Training Assistance Scheme (TAS)	0	24	11	4	3	6	3	2
	National Greenhouse & Energy Reporting (NGER)	7	74	124	162	249	372	449	934
	Climate Change Grants Program (CCGP)	0	0	0	0	214	69	55	80
	Clean Energy Future (CEF)	0	0	0	0	1260	1804	325	480
<b>Total</b>		402	6626	7911	6145	7050	8023	6478	4697

