ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE QUESTIONS ON NOTICE – SUPPLEMENTARY BUDGET ESTIMATES – 19 OCTOBER 2010 BROADBAND, COMMUNICATIONS AND THE DIGITAL ECONOMY PORTFOLIO

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
1	Australia Post	Macdonald	Operational noise levels at Rockhampton Mail Centre	Can you provide information on what is being done to try and reduce the level of noise emanating from the Rockhampton mail facility? I know the officers are going to come back to the residents, and myself and Ms Livermore? If you could take that on notice and send me a note on that, that might curtail the matter?	EC 50 19/10/2010	03/12/10	10/02/11
2	Australia Post	Wortley	Corporate Responsibility Program – Driver Environmental Awareness initiatives	I understand that there were three different training methods that were used as part of the corporate responsibility program and that the one being adopted is the E-drive online program. What are the other two training methods (i.e. apart from the online E-Drive program) that were used?	EC 52 19/10/2010	03/12/10	10/02/11
3	Australia Post	Williams	Media reports of proposed closure of retail outlets	It has been mentioned in the press that Australia Post will close some retail outlets in areas with declining populations. Is that true?	EC 53 19/10/2010	03/12/10	10/02/11
4	Australia Post	Cameron	Cost of new Headquarters building Australia Post	Can you provide details of the expenditure involved in the lease and furnishing of your new headquarters at 111 Bourke Street in 2009-10 and what you expect to spend on your head office in the next 12 months?	EC 59 19/10/2010	11/02/11	03/03/11
5	Australia Post	Cameron	Expenditure on IT systems and other equipment	Can you provide details of expenditure on the renewal of your IT systems and equipment generally within Australia Post?	EC 59 19/10/2010	11/02/11	03/03/11
6	Australia Post	Macdonald	Executive remuneration 2009-10	How do the board and SES Officers justify an 11% increase in their take home pay when profits have fallen by 73% against a revenue fall of 2% in the same period?	EC 61 19/10/2010	11/02/11	03/03/11
7	Australia Post	Abetz	Australia Post Board	Two Directors were appointed to the Australia Post Board in the final hours of the last Government. How did the Government select these two Directors? Do they have any experience in the postal industry? When will the next vacancy occur? Will Australia Post be following the lead of postal corporations overseas by seeking to have directors who are specialists in the postal sector?	In Writing	11/02/11	03/03/11
8	Australia Post	Abetz	Australia Post annual report	In media reports following the tabling of Australia Post's Annual Report, the MD was quoted as saying that there may be a need to close some post offices. If this is indeed the case, will Australia Post be consulting with the CEPU and POAAL prior to making closures? The Annual Report notes that while total international letter volumes increased by 11.2%, revenue was down by 3.8% because the value of payments made by overseas postal services in return for Australia Post delivering incoming mail	In Writing	03/12/10	10/02/11

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				diminished against the strong Australian dollar. Is Australia Post able to take any steps to remedy this situation? Is Australia Post losing money for every overseas parcel it delivers in Australia? Does Australia Post anticipate improved results in 2010-11 as a result of the increase in the base rate of postage?			
9	Australia Post	Abetz	Future Ready	Can Australia Post's Managing Director explain the benefits of Australia Post's new "Future Ready" project and how it will improve the Corporate, Licensed and Franchised networks as well as mail contracts and delivery?	In Writing	03/12/10	10/02/11
10	Australia Post	Abetz	AQIS	At the May Senate Estimates we discussed the substantial increase in fees that Australia Post pays AQIS for quarantine checks. Has Australia Post decided how this will be funded? Or will it come out of the dividend paid to the Government?	In Writing	03/12/10	10/02/11
11	Australia Post	Abetz	AUSTRAC	In the federal budget earlier this year, it was announced that AUSTRAC would be charging all "reporting entities" under the Anti-Money Laundering/Counter Terrorism Financing Act would be charged \$500 a year. The Government has since backed down, and should soon be consulting with interested parties on a proposed fee structure. Has AUSTRAC consulted with Australia Post about the proposed fee structure for Reporting Entities under the AML/CTF Act? Has Australia Post calculated the impact of AUSTRAC's proposed fees on its corporate and Licensed Post Office network?	In Writing	11/02/11	03/03/11
12	Australia Post	Abetz	Delivering mail for other carriers	Does Australia Post perform "last-mile" delivery for any other carriers such as DHL or FedEx? Under what circumstances? How does Australia Post balance competition with co-operation?	In Writing	03/12/10	10/02/11
13	Australia Post	Abetz	Australia Post Headquarters	Australia Post has responded to questions at previous Senate Estimates hearings in regard to the new Headquarters in Melbourne, advising that the fit-out would cost the corporation in the region of \$70 million. What did the fit-out end up costing and has it been completed? Does Australia Post lease or own any other premises for administration in Melbourne and if so is it intended that all Victorian State and all National operations be operated from the new premises in Bourke Street?	EC 55 19/10/2010 and In Writing	11/02/11	03/03/11
14	Australia Post	Abetz	Australia Post Restructure	Have all the management positions been filled at Australia Post Headquarters and in the State Administrations since the new MD has taken over? Are there any new external appointees and what experience do they have in the postal, retail or financial worlds? How does Australia Post see the new structure improving Australia Post?	In Writing	03/12/10	10/02/11
15	Australia	Abetz	Retail Outlets and	How many corporate post offices were converted to Licensed Post Offices	In Writing	03/12/10	10/02/11

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	Post		Mail/Parcel Contracts	during the 2009-10 financial year? Please supply details. How many Licensed Post Offices were converted to Community Agencies during the 2009-10 financial year? Please supply details. How many Community Agencies were closed during the 2009-10 financial year? Please supply details. How many mail or parcel contractors resigned their contracts during 2009-10? Please also give figures for the previous three financial years. How many disputes between mail contractors and Australia Post have been resolved through the dispute resolution procedure set out in the mail contract?			
16	Australia Post	Abetz	Stamp series	What is the most popular stamp series each year over the period since 2000/2001 to date?	EC 56 19/10/2010 and In Writing	11/02/11	03/03/11
17	Australia Post	Colbeck	Australia Post Headquarters	From what address does the headquarters for Australia Post currently operate out of? How many staff are located there? Who is the manager of the State division? What is the annual cost of this office? What has been the cost over the past 5 financial years, broken down by year? Has there been a review into the ongoing operation of this office? When? Are there any plans to move this office to elsewhere in Tasmania? Or interstate? Are there any plans to merge the Victoria and Tasmanian division head offices? Where would the head office be under this plan? If this plan is to go ahead, what will be the cost saving? How many staff will be made redundant? Will there still be a divisional office in Tasmania?	In Writing	03/12/10	10/02/11
18	Australia Post	Birmingham	Contractors – Australia Post	Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details.	In Writing	11/02/11	03/03/11

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				Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
19	Australia Post	Birmingham	Media Subscriptions – Australia Post	Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. Does your department or agencies within your portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. Does your department or agencies within your portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.	In Writing	11/02/11	03/03/11
20	Australia Post	Birmingham	Advertising and Marketing – Australia Post	How much has the Department and portfolio agencies spent on advertising and marketing since Budget Estimates? Ask for justification of expenditure. Could the Department provide a complete list of current contracts. Please indicate the rationale for each service provided and its intended use. What communications programs has the Department and portfolio agencies undertaken since additional estimates and what communications programs are planned to be undertaken? For each program, what is the total spend?	In Writing	11/02/11	03/03/11
21	Australia Post	Birmingham	Staffing Levels – Australia Post	What is the total expenditure on staffing for the Department and for all portfolio agencies? What is the SES and non-SES breakdown? What are the current staffing levels for SES and non-SES officers? How many SES were employed in your Department and portfolio agencies on 18 October 2010? How many SES were employed in your Department and portfolio agencies as of today? What is the breakdown by each level (each SES band, each Executive Level band and each APS band? What is the gender breakdown by each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by location for each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by each level of ongoing staff and non ongoing staff	In Writing	03/12/10	10/02/11

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				(each SES band, each Executive Level band and each APS band)? What has been the general staffing trend in your department and portfolio agencies since the 2007 election (for example SES numbers and recruitment has increased by X per cent because of Y). What have been the changes in staffing levels since Budget Estimates 2010? Why have these changes occurred? What have been the Budgetary implications? In the case of reductions in staff numbers, how have these reductions been absorbed by the Department? What functions these staff performed have been sacrificed and why? Are there expected changes to current staffing levels over the next 12 months? If yes, provide details including a breakdown of each level staff (each SES band, each Executive Level band and each APS band) detailing the changes. Will this be different to what was reported in the 2010-11 Budget? Has there been a target for staff reductions to achieve savings? What is that target and what strategy is being implemented to achieve this? Will staff reductions be used to achieve the Government's election commitment to maintain the 1.25 per cent efficiency dividend? Have any voluntary or involuntary redundancies been offered to staff? If so, how have staff been identified for such offers? Are there such plans for the future? How many permanent staff recruited since Budget Estimates 2010? What level are these staff? Where is their location? Since Budget Estimates 2010, how many employees have been employed on contract and what is the average length of their employment period? Have staffing numbers been reduced as a result of the current efficiency dividend and/or other budget cuts since Budget Estimate s2010? If so, where and at what level? Are there any plans for staff reduction? If so, please advise details i.e. reduction target, how this will be achieved, services/programs to be cut etc. If your Department/agency has been identified in the 2010 election as delivering efficiencies (savings), how will these be delivered? (for example, savings commitments			
22	Australia Post	Birmingham	Government Payments of	Has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e.within 30	In Writing	11/02/11	03/03/11

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			Accounts – Australia Post	days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? Where interest is being paid, what rate of interest is being paid and how is this rate determined?			
23	Australia Post	Birmingham	Travel Costs – Aust Post	The 2009-10 Mid Year Economic and Fiscal Outlook detailed a whole-of-government coordinated procurement arrangements for travel and related services. How has this applied to your department and portfolio agencies? Please explain the changes that have occurred to your department and portfolio agencies in relation to its travel and related services. Is purchasing of travel and related services less expensive under the new arrangements? Is purchasing of travel and related services more efficient under the new arrangements? Have savings been achieved in your portfolio because of the new arrangements? How much did your department and portfolio agencies spend on travel in 2008-09, 2009-10 and to date this financial year. How have staff within your department and portfolio agencies found the new arrangements? For example is it more efficient to arrange travel?	In Writing	11/02/11	03/03/11
24	SBS	Fifield	DVD releases and captions	Can you provide a breakdown year by year, from 2006 to 2010 of the DVD releases and the numbers which included captions?	EC 62 19/10/2010	26/11/10	10/02/11
25	SBS	Fifield	DVD First Australians	In relation to the release of the DVD <i>First Australians</i> ; what was the gap between the first and second DVD release?	EC 62 19/10/2010	26/11/10	10/02/11
26	SBS	Fifield	DVD releases and captions	When a program is broadcast with captions, why is it not a straightforward thing to release the DVD with captions? A figure quoted to me is that it costs \$2000 roughly to do a caption file for a DVD. Obviously, that is not \$2000 for each DVD. That is \$2000 for a title which does not sound very excessive.	EC 63 19/10/2010	26/11/10	10/02/11
27	SBS	Fifield	Australian Visual Software Distribution Association	Is the SBS a member of the Australian Visual Software Distribution Association?	EC 63 19/10/2010	26/11/10	10/02/11
28	SBS	Fifield	DVD releases and captions	Can you provide a list of prime time TV programs that go to air with captions but do not go to DVD with captions?	EC 63 19/10/2010	26/11/10	10/02/11
29	SBS	Fifield	Download and	Why don't the download and streaming versions of SBS programs contain	EC 64	26/11/10	10/02/11

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			streaming versions of SBS programs	captions?	19/10/2010	26/11/10	
30	SBS	Ludlam	Advertising and sponsorship	Can you disaggregate the advertising and sponsorship breakdown? For example can you tell us the forecast figures for revenue from television-only advertising for those forward estimates? Can you provide for the four years in the forward estimates, a disaggregation of where you think your ad revenues are going to come from? Specifically I am looking for the TV, as you have just given us, but any more detail you can provide as to where you think it might come from. In retrospect, when you look back at projections how accurate have your forecasts of future ad revenues been in the past? Are these reasonably reliable estimates? What are your television revenues for the in-program advertising? Can you also provide, looking back over the last three years, the percentage of advertising revenue. Can you give us that number for television revenues for 2007-08 and 2008-09 (broken down by commercial activity: television, radio, online et cetera)? Are you able to give us a percentage of your advertising revenues for the last financial year that accrue directly from sports broadcasting?	EC 66 - 67 19/10/2010	26/11/10	10/02/11
31	SBS	Birmingham	SBS Online news service	In relation to online news service, how many languages do you currently provide Australian news for?	EC 69 19/10/2010	26/11/10	10/02/11
32	SBS	Birmingham	Contractors - SBS	Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. Has the department/agency ever employed Boston Consulting Group in any	In Writing	26/11/10	10/02/11

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				capacity or is it considering employing Boston Consulting Group? If yes, provide details. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
33	SBS	Birmingham	Media Subscriptions - SBS	Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. Does your department or agencies within your portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. Does your department or agencies within your portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.	In Writing	26/11/10	10/02/11
34	SBS	Birmingham	Advertising and Marketing - SBS	How much has the Department and portfolio agencies spent on advertising and marketing since Budget Estimates? Ask for justification of expenditure. Could the Department provide a complete list of current contracts. Please indicate the rationale for each service provided and its intended use. What communications programs has the Department and portfolio agencies undertaken since additional estimates and what communications programs are planned to be undertaken? For each program, what is the total spend?	In Writing	26/11/10	10/02/11
35	SBS	Birmingham	Staffing Levels – SBS	What is the total expenditure on staffing for the Department and for all portfolio agencies? What is the SES and non-SES breakdown? What are the current staffing levels for SES and non-SES officers? How many SES were employed in your Department and portfolio agencies on 18 October 2010? How many SES were employed in your Department and portfolio agencies as of today? What is the breakdown by each level (each SES band, each Executive Level band and each APS band? What is the gender breakdown by each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by location for each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by each level of ongoing staff and non ongoing staff (each SES band, each Executive Level band and each APS band)? What has been the general staffing trend in your department and portfolio agencies since the 2007 election (for example SES numbers and recruitment has increased by X per cent because of Y).	In Writing	26/11/10	10/02/11

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				What have been the changes in staffing levels since Budget Estimates 2010? Why have these changes occurred? What have been the Budgetary implications? In the case of reductions in staff numbers, how have these reductions been absorbed by the Department? What functions these staff performed have been sacrificed and why? Are there expected changes to current staffing levels over the next 12 months? If yes, provide details including a breakdown of each level staff (each SES band, each Executive Level band and each APS band) detailing the changes. Will this be different to what was reported in the 2010-11 Budget? Has there been a target for staff reductions to achieve savings? What is that target and what strategy is being implemented to achieve this? Will staff reductions be used to achieve the Government's election commitment to maintain the 1.25 per cent efficiency dividend? Have any voluntary or involuntary redundancies been offered to staff? If so, how have staff been identified for such offers? Are there such plans for the future? How many permanent staff recruited since Budget Estimates 2010? What level are these staff? Where is their location? Since Budget Estimates 2010, how many employees have been employed on contract and what is the average length of their employment period? Have staffing numbers been reduced as a result of the current efficiency dividend and/or other budget cuts since Budget Estimate s2010? If so, where and at what level? Are there any plans for staff reduction? If so, please advise details i.e. reduction target, how this will be achieved, services/programs to be cut etc. If your Department/agency has been identified in the 2010 election as delivering efficiencies (savings), how will these be delivered? (for example, savings commitments included reducing program funding, rationalising grants etc how will these impact the department and staffing) What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions or increases are envisaged p			
36	SBS	Birmingham	Government Payments of Accounts - SBS	Has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) For accounts not paid within 30 days, is interest being paid on overdue amounts	In Writing	26/11/10	10/02/11

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				and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? Where interest is being paid, what rate of interest is being paid and how is this rate determined?			
37	SBS	Birmingham	Travel Costs - SBS	The 2009-10 Mid Year Economic and Fiscal Outlook detailed a whole-of-government coordinated procurement arrangements for travel and related services. How has this applied to your department and portfolio agencies? Please explain the changes that have occurred to your department and portfolio agencies in relation to its travel and related services. Is purchasing of travel and related services less expensive under the new arrangements? Is purchasing of travel and related services more efficient under the new arrangements? Have savings been achieved in your portfolio because of the new arrangements? How much did your department and portfolio agencies spend on travel in 2008-09, 2009-10 and to date this financial year. How have staff within your department and portfolio agencies found the new arrangements? For example is it more efficient to arrange travel?	In Writing	26/11/10	10/02/11
38	ACMA	Ludlam	Referrals to rate online content	Has the big jump in referrals been reflected in a jump in referrals of child sexual abuse material and/or referrals across the Federal Police? Has there been any material difference in the kinds of content that are being reported?	EC 77 19/10/2010	17/02/11	03/03/11
39	ACMA	Fifield	Working committee on captioning	Can you provide a list of the organisations that were represented at the meeting convened to discuss matters relating to captioning? Can you also provide a list of those who are on the working committee that has been established to discuss issues relating to captioning?	EC 77 19/10/2010	03/12/10	10/02/11
40	ACMA	Fifield	ACMA Investigations	You mentioned that for the current financial year there were eight investigations? Does that mean that there were only eight complaints that year or only eight that warranted investigation? Can you provide by financial year from 2006-07 through to the current financial year the number of ACMA investigations, the number of breaches and the remedies for each of those years?	EC 78	03/12/10	10/02/11
41	ACMA	Wortley	Cyber safety pre- service Teacher Program	Previously we have had discussions about the pre-service program and contacting the universities, and I understand that this has been done. Have all universities responded? Where at university level do you direct the contact from the ACMA to get the universities involved?	EC 83 19/10/2010	02/12/10	10/02/11
42	ACMA	Colbeck	FM Reception Issues	I have been working with the ABC in Tasmania for a while regarding some FM reception issues on the north-west coast, particularly around Wynyard and	EC 83 19/10/2010	03/12/10	10/02/11

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				Burnie. I understand they have been in discussions and formally written to the ACMA to seek some assistance to mitigate some of the problems they have in that area. There has been some work that has been done at Kelcey Tier for example. There was an upgrade of facilities there but there remain issues. I know there has been some tension between broadcasters in the region and there has been some work to focus particularly the signals and particularly at Round Hill in Burnie. There remain some issues west of Burnie and at Wynyard in particular. This is the new FM signal that has occurred since the switch-off of the AM signal about four or five years ago in northern Tasmania. Can you give me any information on where that process might be at please?			
43	ACMA	Birmingham	Voluntary euthanasia legislation	Was ACMA consulted by any parties about the commercials advocated support for voluntary euthanasia legislation that were recently refused air time? If so, when, by whom and what advice or information was provided? Has ACMA reviewed these advertisements at all? If so, did ACMA find them in breach of any codes or legal obligations that would prevent them from being aired? If so, please detail. Do any codes or legal obligations prevent the airing of advertisements that advocate support for voluntary euthanasia legislation? Is so, please detail. Would ACMA or the Government be concerned if free to air networks were to collude to ban the airing of advertisements that do not breach any established and approved codes or legal requirements? What options would be open to ACMA in this event?	In Writing	11/02/11	03/03/11
44	ACMA	Birmingham	Investigation into Al Manar	Please detail what organisations were consulted as part of ACMA's investigation into Al Manar television. Did ACMA, in the course of this investigation, seek further information from the Intelligence and Terrorism Information Centre or the Middle East Media Research Institute? What other international organisations were contacted? Did ACMA invite or receive submissions from parties during the course of this review? If so, who from, have they been made public and, if not, will they be made public?	In Writing	03/12/10	10/02/11
45	ACMA	Birmingham	Contractors - ACMA	Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. Has the department/agency ever employed McCann-Erickson in any capacity or	In Writing	26/11/10	10/02/11

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				is it considering employing McCann-Erickson? If yes, provide details. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
46	ACMA	Birmingham	Media Subscriptions – ACMA	Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. Does your department or agencies within your portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. Does your department or agencies within your portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.	In Writing	26/11/10	10/02/11
47	ACMA	Birmingham	Advertising and Marketing - ACMA	How much has the Department and portfolio agencies spent on advertising and marketing since Budget Estimates? Ask for justification of expenditure. Could the Department provide a complete list of current contracts. Please indicate the rationale for each service provided and its intended use. What communications programs has the Department and portfolio agencies undertaken since additional estimates and what communications programs are planned to be undertaken? For each program, what is the total spend?	In Writing	26/11/10	10/02/11
48	ACMA	Birmingham	Staffing Levels – ACMA	What is the total expenditure on staffing for the Department and for all portfolio agencies? What is the SES and non-SES breakdown? What are the current staffing levels for SES and non-SES officers? How many SES were employed in your Department and portfolio agencies on 18 October 2010? How many SES were employed in your Department and portfolio agencies as of today? What is the breakdown by each level (each SES band, each Executive Level	In Writing	26/11/10	10/02/11

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				band and each APS band?	-		
				What is the gender breakdown by each level (each SES band, each Executive			
				Level band and each APS band)?			
				What is the breakdown by location for each level (each SES band, each			
				Executive Level band and each APS band)?			
				What is the breakdown by each level of ongoing staff and non ongoing staff			
				(each SES band, each Executive Level band and each APS band)?			
				What has been the general staffing trend in your department and portfolio			
				agencies since the 2007 election (for example SES numbers and recruitment has			
				increased by X per cent because of Y).			
				What have been the changes in staffing levels since Budget Estimates 2010?			
				Why have these changes occurred? What have been the Budgetary			
				implications? In the case of reductions in staff numbers, how have these			
				reductions been absorbed by the Department? What functions these staff			
				performed have been sacrificed and why?			
				Are there expected changes to current staffing levels over the next 12 months?			
				If yes, provide details including a breakdown of each level staff (each SES			
				band, each Executive Level band and each APS band) detailing the changes.			
				Will this be different to what was reported in the 2010-11 Budget?			
				Has there been a target for staff reductions to achieve savings? What is that			
				target and what strategy is being implemented to achieve this? Will staff			
				reductions be used to achieve the Government's election commitment to			
				maintain the 1.25 per cent efficiency dividend?			
				Have any voluntary or involuntary redundancies been offered to staff? If so,			
				how have staff been identified for such offers? Are there such plans for the			
				future?			
				How many permanent staff recruited since Budget Estimates 2010? What level			
				are these staff? Where is their location?			
				Since Budget Estimates 2010, how many employees have been employed on			
				contract and what is the average length of their employment period?			
				Have staffing numbers been reduced as a result of the current efficiency			
				dividend and/or other budget cuts since Budget Estimate s2010? If so, where			
				and at what level?			
				Are there any plans for staff reduction? If so, please advise details i.e. reduction			
				target, how this will be achieved, services/programs to be cut etc.			
				If your Department/agency has been identified in the 2010 election as delivering			
1				efficiencies (savings), how will these be delivered? (for example, savings			
				commitments included reducing program funding, rationalising grants etc how			

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				will these impact the department and staffing) What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions or increases are envisaged please explain including reasons, target numbers etc.			
49	ACMA	Birmingham	Government Payments of Accounts - ACMA	Has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? Where interest is being paid, what rate of interest is being paid and how is this rate determined?	In Writing	26/11/10	10/02/11
50	ACMA	Birmingham	Travel Costs - ACMA	The 2009-10 Mid Year Economic and Fiscal Outlook detailed a whole-of-government coordinated procurement arrangements for travel and related services. How has this applied to your department and portfolio agencies? Please explain the changes that have occurred to your department and portfolio agencies in relation to its travel and related services. Is purchasing of travel and related services less expensive under the new arrangements? Is purchasing of travel and related services more efficient under the new arrangements? Have savings been achieved in your portfolio because of the new arrangements? How much did your department and portfolio agencies spend on travel in 2008-09, 2009-10 and to date this financial year. How have staff within your department and portfolio agencies found the new arrangements? For example is it more efficient to arrange travel?	In Writing	26/11/10	10/02/11
51	NBN Co	Birmingham	In-Home Monitoring Nursing Application	Can you provide some information on the in-home monitoring nursing application that was launched at the NBN in Tasmania?	EC 116-117 19/10/2010	18/02/11	03/03/11
52	NBN Co	Barnett	NBN Consent Rates	Can you provide the latest figures behind the consent rate percentages for Midway Point, Scottsdale and Smithton? Can you provide the latest sign-up rates (in percentages and numbers) for orders and services being activated?	EC 121-122 19/10/2010	18/02/11	03/03/11
53	NBN Co	Barnett	Cost of NBN Rollout in Tasmania	What is the cost of the NBN roll-out in Tasmania to date?	EC 122 19/10/2010	17/02/11	03/03/11
54	NBN Co	Barnett	Stage 1 of the NBN Rollout	What is the budget for stage 1 of the NBN roll-out?	EC 122-123 19/10/2010	18/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
55	NBN Co	Barnett	Rollout of the NBN in Tasmania	What are the funds invested in the rollout of the NBN in Tasmania by the federal government?	EC 123 19/10/2010	18/02/11	03/03/11
56	NBN Co	Barnett	Rollout of the NBN in Tasmania	You have indicated in your opening statement that there are a number of lessons learned from the Tasmanian rollout. Can you advise the committee what lessons you have learned?	EC 124 19/10/2010	18/02/11	03/03/11
57	NBN Co	Barnett	Stage 1 - Rollout of the NBN in Tasmania (above ground cables)	In the early documents that were released, I was advised that the cable would be distributed above ground and it would take up 520 kilometres of the 560 kilometres of cable to be rolled out throughout Tasmania. That is some 96 per cent. Is that accurate? If not, what is the accurate figure? What percentage of the cable would be above ground for the roll-out in Tasmania? Will the backhaul be underground?	EC 124-125	17/02/11	03/03/11
58	NBN Co	Colbeck	Rollout of the NBN in Tasmania	What is the capacity of the three cables across Bass Strait?	EC 125	17/02/11	03/03/11
59	NBN Co	Colbeck	NBN Co Canberra Fitout	Can you confirm that there are chairs purchased for the fitout at NBN Co Canberra to the value of \$10,000 each?	EC 128	17/02/11	03/03/11
60	NBN Co	Birmingham	NBN Co Staffing, Consultancies, Contractors and Premises	How many employees have NBN Co engaged on salary packages in excess of: a. \$100,000 per annum? b. \$200,000 per annum? c. \$300,000 per annum? d. \$400,000 per annum? e. \$500,000 per annum? How many premises has NBN Co taken out leases on? How much floorspace has been let by NBN Co? What are the costs associated with each lease agreement entered into by NBN Co? How many consultancies unrelated to the actual building of the NBN has NBN Co engaged? Please detail the purpose of each consultancy, the total actual or anticipated cost, the means of selection and the companies undertaking the work. How many sub contractors has NBN Co engaged in the building of the NBN? Please detail the purpose of each sub-contract, the total actual or anticipated cost, the means of selection and the companies undertaking the work.	In Writing	17/02/11	03/03/11
61	NBN Co	Fisher	Satellite technology	How will NBN Co invest in satellite technology to provide services to those Australians not serviced by fixed fibre or wireless? a) Which specific areas will be serviced by satellite? b) What geographical areas will this cover? c) How many satellites and land based gateways does NBN Co plan to build? d) What is the timeframe for completion of these satellites and gateways?	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				e) Will there be a tender process for the contracts to build the satellites?			
62	NBN Co	Fisher	Satellite technology	 Will the satellites built by NBN Co carry services from other government departments? a. If yes, will NBN Co charge government departments for use of the satellites? b. Which Departments have already been identified as being suitable to provide services through NBN satellites? c. Will commercial providers be able to use the satellites for their own broadcast? 	In Writing	17/02/11	03/03/11
63	NBN Co	Fisher	Lease for access to ducts and other infrastructure	What will the annual cost of maintaining the lease for access to ducts and other infrastructure be after it expires? a. Will NBN Co be responsible for maintaining that lease out of its own cashflows or will the Government pay?	In Writing	17/02/11	03/03/11
64	NBN Co	Fisher	Heads of Agreement with Telstra	Under the Heads of Agreement, will Telstra be able to lease infrastructure, such as pits, to other companies? a. What will happen if the lessee is a direct competitor to NBN Co? b. What proportion of Telstra's infrastructure is fit-for-use? c. Was an audit of Telstra's infrastructure conducted before proceeding with the Heads of Agreement? d. Who will be responsible for repairs and maintenance of the infrastructure? e. Who will be responsible for construction and other costs where the infrastructure is not fit-for-use?	In Writing	17/02/11	03/03/11
65	NBN Co	Fisher	Heads of Agreement with Telstra	What is the cost Telstra will be paid for migrating each of its customers onto the NBN? a. Does the figure represent any work undertaken by NBN Co to model future revenues it will gain from securing those customers? b. Are there any restrictions on how Telstra behaves as it migrates it customers over to the NBN? c. Will Telstra be able to automatically sign those customers up to its retail services? d. If a customer terminates their connection on the Telstra copper network and then opts for a wireless connection, will Telstra still get paid?	In Writing	17/02/11	03/03/11
66	NBN Co	Fisher	Heads of Agreement with Telstra	What portion of the \$9 billion paid to Telstra is for leasing its infrastructure and what portion is for Telstra migrating its customers? a. Will that \$9 billion figure vary? b. If yes, what it the maximum and minimum payments you have	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				negotiated with Telstra?			
67	NDN Co	Maadamald	Dollant of the NDN	c. What migration rates are those figures based on?	In Whiting	19/02/11	02/02/11
68	NBN Co	Macdonald	Rollout of the NBN Private Investors	Is the technology used in the rollout of the NBN in Tasmania the same as is being used on the mainland? Is there any incompatibility between the technology in Tasmania and at the 20-odd sites on the Mainland? Is it true that in Tasmania NEC equipment is being used, while on the mainland Alcatel equipment is used? Will Alcatel be the principle supplier of technology and equipment on the Mainland? Can the NBN Co outline the measures taken to avoid any appearance or reality of a conflict of interest given Mr Quigley's previous employment as a senior executive at Alcatel? How many non-Australian workers were engaged in the rollout or other work of NBN Co in Tasmania? Were these workers specifically brought in for that work? In what way were they remunerated? Is Alcatel a supplier of technology and equipment to any Singapore telecommunications company involved in rolling out a fibre broadband network in Singapore? If so, is it true that Alcatel is unable to maintain timely supply to that company? Did Leighton's win a contract from NBN Co through its offshoot Nextgen Networks to provide backhaul links in regional Australia? Or was that contract directly from the Government? What was its value? Will private investors be able to build fibre optic networks in competition to	In Writing In Writing	18/02/11	03/03/11
00	INDIN CO	Actiophon		Will private investors be able to build fibre optic networks in competition to NBN Co? Is NBN Co seeking or will be seeking an exemption from the Trade Practices Act or any provisions or parts of the Trade Practices Act? Will NBN Co offer wholesale services at the same price and on the same terms and conditions to all acquirers of wholesale services offered by NBN Co? Will NBN Co acquire or seek to acquire any of the 4G spectrum? Has NBN Co done any economic modelling or business risk analysis regarding the impact or potential impact on NBN Co from potential private competitors, including wireless competitors, to NBN Co?	in writing	17/02/11	05/05/11
69	NBN Co	Birmingham	Contractors – NBN	Has the department/agency ever employed Hawker Britton in any capacity or is	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
			Co	it considering employing Hawker Britton? If yes, provide details. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
70	NBN Co	Birmingham	Media Subscriptions – NBN Co	Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. Does your department or agencies within your portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. Does your department or agencies within your portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.	In Writing	18/02/11	03/03/11
71	NBN Co	Birmingham	Advertising and Marketing – NBN Co	How much has the Department and portfolio agencies spent on advertising and marketing since Budget Estimates? Ask for justification of expenditure. Could the Department provide a complete list of current contracts. Please indicate the rationale for each service provided and its intended use. What communications programs has the Department and portfolio agencies undertaken since additional estimates and what communications programs are planned to be undertaken? For each program, what is the total spend?	In Writing	17/02/11	03/03/11
72	NBN Co	Birmingham	Staffing Levels –	What is the total expenditure on staffing for the Department and for all portfolio	In Writing	18/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
			NBN Co	agencies? What is the SES and non-SES breakdown?			
				What are the current staffing levels for SES and non-SES officers?			
				How many SES were employed in your Department and portfolio agencies on			
				18 October 2010?			
				How many SES were employed in your Department and portfolio agencies as of			
				today?			
				What is the breakdown by each level (each SES band, each Executive Level			
				band and each APS band?			
				What is the gender breakdown by each level (each SES band, each Executive Level band and each APS band)?			
				What is the breakdown by location for each level (each SES band, each			
				Executive Level band and each APS band)?			
				What is the breakdown by each level of ongoing staff and non ongoing staff			
				(each SES band, each Executive Level band and each APS band)?			
				What has been the general staffing trend in your department and portfolio			
				agencies since the 2007 election (for example SES numbers and recruitment has			
				increased by X per cent because of Y).			
				What have been the changes in staffing levels since Budget Estimates 2010?			
				Why have these changes occurred? What have been the Budgetary			
				implications? In the case of reductions in staff numbers, how have these			
				reductions been absorbed by the Department? What functions these staff			
				performed have been sacrificed and why?			
				Are there expected changes to current staffing levels over the next 12 months?			
				If yes, provide details including a breakdown of each level staff (each SES			
				band, each Executive Level band and each APS band) detailing the changes.			
				Will this be different to what was reported in the 2010-11 Budget?			
				Has there been a target for staff reductions to achieve savings? What is that			
				target and what strategy is being implemented to achieve this? Will staff			
				reductions be used to achieve the Government's election commitment to			
				maintain the 1.25 per cent efficiency dividend?			
				Have any voluntary or involuntary redundancies been offered to staff? If so,			
				how have staff been identified for such offers? Are there such plans for the			
				future?			
				How many permanent staff recruited since Budget Estimates 2010? What level			
				are these staff? Where is their location?			
				Since Budget Estimates 2010, how many employees have been employed on			
				contract and what is the average length of their employment period?			
				Have staffing numbers been reduced as a result of the current efficiency			

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				dividend and/or other budget cuts since Budget Estimates 2010? If so, where and at what level? Are there any plans for staff reduction? If so, please advise details i.e. reduction target, how this will be achieved, services/programs to be cut etc. If your Department/agency has been identified in the 2010 election as delivering efficiencies (savings), how will these be delivered? (for example, savings commitments included reducing program funding, rationalising grants etc how will these impact the department and staffing) What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions or increases are envisaged please explain including reasons, target numbers etc.			
73	NBN Co	Birmingham	Government Payments of Accounts – NBN Co	Has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? Where interest is being paid, what rate of interest is being paid and how is this rate determined?	In Writing	17/02/11	03/03/11
74	NBN Co	Fisher	NBN Workplace Agreement	 Will the workplace agreement signed with the CEPU for the NBN's 425 employees be extended to full-time contractors and their employees? a. If yes, does that mean that the 25,000 people working on the NBN per year will be entitled to annual pay rises of 4 per cent and an extra 1 per cent in superannuation? b. Will NBN contractors and their workforce be entitled to 14 weeks' paid parental leave? c. Does the \$43 billion cost of the NBN take into account the 4 per cent increase in annual pay? 	In Writing	18/02/11	03/03/11
75	NBN Co	Fisher	Union Membership	Is union membership relevant to any NBN Co contractual or working arrangements, or at any workplaces at which part of the NBN is being or will be built?	In Writing	17/02/11	03/03/11
76	NBN Co	Fisher	Installation costs	What is provided when a household signs up to a free installation in terms of home wiring? For instance, will the installation include wiring beyond an installation of the ONT box? Is there an ADSL emulation port on the installed ONT? If there is no emulation port, will this not require residences to have at least a Category 5 wiring of the	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				house in order to use the NBN? What proportions of homes are believed to require additional rewiring in order for that home to take full advantage of the NBN service? Will it cost NBN Co more to complete installations in regional areas when compared to metropolitan areas?			
77	NBN Co	Fisher	Industry connections and pre-existing fibre in regional areas	Will all businesses in Australia be eligible for a free installation of NBN services? What percentage of businesses, schools and hospitals around Australia will be connected to the NBN? What is the number of these businesses, schools and hospitals that already have fibre services?	In Writing	17/02/11	03/03/11
78	NBN Co	Fisher	Regional Wholesale Pricing	The McKinsey implementation study states that wholesale pricing should be structured for different regional areas because the costs involved with each technology platform are different. Will it be the case that ISP's offering limited services to consumers at lower speeds will be charged the same wholesale price as those offering a range of services at high speeds? Given that the implementation study suggests that FTTP is able to support a number of applications that satellite and wireless cannot, why will NBN Co charge the same wholesale price to ISPs who provide wireless at 12 mbps and those who provide fibre at 100 mbps? Which services will not be available to regional Australians accessing broadband services over wireless and satellite technologies when compared to FTTP? Will these services be adequate to meet demand and needs in areas that will be connected by satellite or wireless technology? Given the difference in service of satellite and wireless when compared to FTTP, will the take-up percentage in areas serviced by satellite and wireless will be less than those serviced by FTTP? To what extent? Will NBN Co price access to transit backhaul separately to wholesale network access, as recommended by the implementation study? If so, won't this increase the price that retailers must pay to use the service in regional Australia?	In Writing	18/02/11	03/03/11
79	NBN Co	Fisher	USO	Can you describe how the USO lifeline service – the capacity to call 000 from any telephone line, even one where other services are not available - will be provided over the ONT units installed in houses by NBN?	In Writing	17/02/11	03/03/11
80	NBN Co	Birmingham	Travel Costs – NBN Co	The 2009-10 Mid Year Economic and Fiscal Outlook detailed a whole-of-government coordinated procurement arrangements for travel and related services. How has this applied to your department and portfolio agencies? Please explain the changes that have occurred to your department and portfolio	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				agencies in relation to its travel and related services. Is purchasing of travel and related services less expensive under the new arrangements? Is purchasing of travel and related services more efficient under the new arrangements? Have savings been achieved in your portfolio because of the new arrangements? How much did your department and portfolio agencies spend on travel in 2008-09, 2009-10 and to date this financial year. How have staff within your department and portfolio agencies found the new arrangements? For example is it more efficient to arrange travel?			
81	NBN Co	Fisher	Training NBN Workers	 Last year the Government announced \$16.1 million in new facilities at the Central Gippsland Institute of TAFE to train workers to build the NBN. a. Will this kind of spending need to be replicated in other regions to ensure enough workers are trained to build the NBN? b. How much more money do you estimate will be needed for training workers? 	In Writing	17/02/11	03/03/11
82	NBN Co	Fisher	Shortages of skilled workers	What impact will shortages of skilled workers in rural and regional areas have on NBN Co wage bills?	In Writing	17/02/11	03/03/11
83	NBN Co	Birmingham	NBN Co Finances	How much equity capital has the Commonwealth injected into NBN Co so far? Please detail what payments have been made and when. How much will be injected into the entity by the end of the current 2010/2011 financial year? How much cash on hand does the NBN Co have at the moment? How much equity has NBN Co provided to NBN Tas so far? Please detail what payments have been made and when. How much will be injected into the entity by the end of the current 2010/2011 financial year? How much cash on hand does NBN Tas have at the moment? What are the current liabilities of NBN Co and NBN Tas? Can you describe how these break down? What are the assets of NBN Co and NBN Tas? Can you describe how these break down? NBN Co has recently entered into (or discussed with a view to entering into) several large contracts – including arrangements for billing and operations computers systems and so on, according to press reports. Can you outline the major contracts which have so far been signed or offered for tender, the time periods involved, and the vendors chosen? Can you outline similar arrangements for NBN Tas? How much additional equity funding do you anticipate the Parliament will need to appropriate for NBN Co in the 2011/2012 financial year? Is this figure	In Writing	18/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				impacted upon by the changed roll-out priorities as a result of the Government's agreements with independent members of the House of Representatives? If the roll-out turns out to be running above or below budget, when will this become obvious to management, and how will this translate back into an adjustment of appropriations?			
84	Program 1.1	Fisher	NBN Funding	In relation to the library note by the Parliamentary Library on NBN funding and released during the election campaign, which parts were inaccurate and which parts were incorrect, given that it forecast a \$6 billion hole?	EC 100 19/10/2010	17/02/11	03/03/11
85	Program 1.1	Birmingham	Scope of NBN Co Activities	The Minister has spoken at length of the huge benefits of the NBN to schools and hospitals. Telstra CEO David Thodey stated to investors on June 21 that, and I quote, "We have got a degree of comfort that they [the NBN] will not be in the retail side". Does that mean the NBN itself will not actually provide retail services at all to any Government customers, like departments, agencies, schools or hospitals? Whose responsibility will it be to make sure that every school and hospital in Australia is subscribed to a high-speed internet service? The NBN Co plans to offer wholesale services providing bitstream access to households and businesses. Does the company also intend to provide wholesale services in the backhaul market? Will any backhaul or transit services offered be competitive with existing backhaul services offered by other telecommunications carriers? Can you describe the relationship between the NBN Co's operations and the operation of the so-called backhaul blackspots communications backhaul capacity being constructed in several regions of Australia? Will NBN Co be a customer for some or all of this capacity? Or the operator of any of those assets?	In Writing	18/02/11	03/03/11
86	Program 1.1 Program 1.1	Birmingham	Caretaker Provisions Implementation	Has the Government reviewed the comments made by Mr Mike Quigley on 18 August 2010 as part of the 2010 Charles Todd Memorial Oration to assess whether there was a breach of the <i>Guidance on Caretaker Principles</i> document given Mr Quigley's explicit foray into comparing the election policies of the Government and the Opposition? If so, what were the findings of such a review? If not, would the Government please review the aforementioned comments and provide an assessment on whether the comments were consistent with the Caretaker Provisions? If the comments are not consistent with the Caretaker Provisions what steps have been taken in response to such a finding? The \$25 million McKinsey/KPMG Implementation Study for the NBN was	In Writing In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
			Study	commissioned by the Government. Does it accurately represent the Government's preferred approach to the implementation of the Government's broadband policy? Does the NBN Co agree with all of the 84 recommendations made in the Implementation Study and intend to conduct its roll-out in accordance with them? If not, what are the most important differences between the Study recommendations made to the Department, and the NBN Co's actual strategy? Please detail which recommendations of the Implementation Study the Government and NBN Co accept, conditionally accept, reject or are yet to make a determination about? As I understand it, the separation of the active and passive elements of the fibre network to enhance competition, as recommended in recommendations 76, 77 and 80, is a key part of the regulatory regime that has been adopted in Singapore. Is there any reason why Australia would take a different approach to maximising competition in the context of a monopoly fibre to the premises network? If so, what is it? Please outline the Government's understanding of the connection rates and retail take-up rates required under the Implementation Study for the NBN to deliver a commercial rate of return? Does the Government accept these as necessary targets for connection and retail take-up to ensure the Government's desired rate of return? What does the Government consider to be an appropriate rate of return required to be achieved prior to the privatisation of NBN Co?			
88	Program 1.1	Birmingham	Take-up Rates & NBN Tasmania	 a. The TasCOLT fibre roll-out to several thousand households in Tasmania three years saw a subscriber rate of 25 per cent. Are you familiar with that trial? Why will your roll-out achieve higher rates? b. According to press reports, Aurora Energy previously modelled that a fibre roll-out in Tasmania would attract a subscriber rate of between 16 and 25 per cent. Is this similar to the NBN Co's economic modelling? If not, what is the reason for the difference? c. What is the current connection rate in Tasmania? d. What is the current subscriber rate – that is, what proportion of households are actually paying for services? e. What data is NBN Co collecting on the type of retail services subscribers are taking out? Please provide a summary of that data for areas covered to date. f. Do you forecast lower or higher subscriber rates in Tasmania than the rest 	In Writing	21/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				g. The Australian Bureau of Statistics' latest Household Use of Information Technology, Australia, 2008-09, released last December shows that only 71 per cent of households in Tasmania own computers. In that light, do you concede that a target take-up rate of between 70 and 90 per cent of households is pretty ambitious for Tasmania? h. Given the Australian average for computer ownership is 78 per cent of households and Tasmania comes last among all states and territories on this measure, do you concede that beginning the roll-out in Tasmania may have adversely affected the profitability of the NBN? i. When will the NBN start charging wholesale access prices in Tasmania? j. What impact will that have on retail prices? k. Have you modelled what impact that price adjustment will have on subscriber rates? l. Are you including information about future price adjustments in educational campaigns about the NBN roll-out in Tasmania? m. What do you estimate the increase in take-up rates to be given the adoption of the opt-out model by the Tasmanian Government? How did you model that increase? n. Given that the McKinsey study advises that "It would involve significant additional costs to connect users who do not want a service", why does the NBN Co. support the opt-out model? What is the cost per household of a connection to a household which will not use a service? How can you be certain that a customer wants a service in the opt-out model? o. If there are benefits to the opt-out model, are you concerned by public statements by the NSW and Victorian Governments that they will not support an opt-out model? P. What percentage of cabling for the roll-out will be underground and what percentage above ground? 4. Has the NBN Co conducted an audit of Telstra infrastructure in Tasmania to determine what per cent is fit-for-use? r. If not, do you anticipate that there may be a need for extra construction? What modelling have you done to ascertain how much this will cost? S. Will local authorities – councils and the S	or Written Q		Senate
				long do I have to decide whether I would like to opt-out and what is the process?			

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u. If I am not at home when the technician comes to install the ONT, is it simply installed without my consent? Where are connection facilities installed if the homeowner dose not 'ope-out' but also does not specify where they would like the service connected to? v. If I opt out and Telstra's copper network is subsequently decommissioned, and I am at that point forced to connect the NBN, how do I then opt-in? w. How much will this cost me? What is the estimated time that it takes to install an ONT and connect the fibre on someone's property? y. Will the cable connecting the ONT to the fibre cable he installed above or below ground? If I am a resident of Tasmania and on't opt-out of the NBN, can I choose where the ONT is installed on my house? a. Can I choose when the ONT is installed, or will workmen simply show up when it is my turn, or can I choose a time when I can be at home? bb. Will the technicians installing the connections require access to the inside of my property? cc. Will connection require digging up of my property/garden? If so, am I compensated for any damage to my property? cc. Will connection require digging up of my property/garden? If so, am I compensated for any damage to my property? dd. If I live in an apartment block, does one ONT cater for the entire set of units? e. Do all people who live in a block of apartments have to consent before the ONT is installed? What if one person opts out? ff. Once an ONT is installed on a property, how long is it until Telstra's network is installed? What if one person opts out? Mit there be any interruption of people's current internet and phone service while the ONT is installed on a property or when they switch over to the NBN, and while the correction but still wish to have the use of a telephone, what happens? What does it cost me? is there currently a retail service provider in Tasmania offering phone-only	

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				 service? If so, what does this service cost? kk. Will I still be able to use my telephone line regardless of whether the AC power is connected or not? II. Will the Medical Alert functions currently operating on phone services continue to function in the same way they currently do? mm. Regarding the cost to connect a house to the NBN: what costs is the homeowner liable for, what costs does NBN Co pay, and what costs are the responsibility of the retailer? nn. Does the ONT need to be connected to the homeowner's power supply? oo. What are the rights of tenants should the owner of their home choose to opt-out of the NBN scheme – thereby potentially leaving the tenant with no way to have telephone or internet service once the Telstra network is decommissioned? pp. Regarding emergency services calls, how will people who have no access to alternative means of communication be able to contact 000 in an emergency? qq. Will NBN Co. be liable in any circumstances for a person being unable to contact emergency services, once the Telstra network is decommissioned? If not, why not? rr. It was stated last week at the CommsDay Congress that 3 per cent of Tasmanian customers have changed their internal wiring and 0.5 per cent have requested additional wiring. Does that reflect demand for 100 megabit per second speeds? 			
89	Program 1.1	Birmingham	Economic value of the NBN	Are there essential productivity-enhancing applications that will not be available to Australians in the last 7 per cent of premises that will not receive fibre to the home? If so, what are they? The speeds that the NBN will make available to 93 per cent of Australians have been available in Japan and South Korea for most of this decade. Can you tell us what applications use most of the available bandwidth in those countries? Are they business and productivity applications, or entertainment? Are there empirical studies which have quantified the direct economic productivity gains achieved in Japan and South Korea from the roll-out of fibre? How large have the gains been, and what kinds of business applications have emerged in those economies that were not previously available due to lower connection speeds? If clear and quantifiable evidence of productivity gains have not emerged in Japan and South Korea after five to ten years of near-universal access to very fast broadband, when would you expect them to?	In Writing	21/02/11	03/03/11

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				What empirical evidence is there that end consumers are willing to pay a large premium for additional broadband speed? The chairman of the ACCC last week indicated in a press interview that he believed it wasn't possible to conduct a cost-benefit analysis on the National Broadband Network, because no-one could assess its benefits even five or ten years out, let alone over the 40 or 50-year lifespan envisaged for the NBN. Does the Department agree that it is impossible to quantify these costs and benefits? If it does, then on what basis does the Department assume that the costs will be outweighed by the benefits?			
90	Program 1.1	Fisher	Heads of Agreement with Telstra	As part of the Heads of Agreement with Telstra, \$100 million was provided to Telstra to retain its workers for building the NBN. a. Who will oversee this training and what standard will Telstra have to meet as part of the training? b. What economic modelling was done to get to that \$100 million figure? c. Was that conducted on a cost-per-employee basis? d. If so, how many employees will be retrained and what is the cost of retraining per employee? Does the Department foresee that NBN Co will require Telstra technicians and engineers and other staff to help during the construction phase? Was any agreement secured on hiring these staff as part of the Heads of Agreement? If not, how will NBN Co recruit skilled workers during the construction phase? Will Telstra have to go through a competitive tender process to secure construction contracts? What if it refuses? Will that put any strain on NBN Co to recruit workers?	In Writing	17/02/11	03/03/11
91	Program 1.1	Fisher	Recruitment of skilled workers	Is the Department aware of economic forecasts that there will be a shortfall of 36,000 resource sector jobs over the next five years, centred on the resource rich states of Western Australia and Queensland? a. How will this affect NBN Co's ability to recruit skilled workers? b. Will NBN Co negotiate uniform wage agreements across Australia or will scarcity of labour in local labour markets be taken into consideration? c. With 31 simultaneous worksites installing the NBN throughout Australia, how does the Government plan to address the vital issue of skills shortages?	In Writing	17/02/11	03/03/11
92	Program 1.1	Fisher	NBN Co and Telstra Deal	Telstra CEO David Thodey has told investors: "Practically what will happen is the fibre will be put into an area and it will be switched on and then customers will be able to choose their retail service provider. They can	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				choose Telstra or somebody else will knock on the door and they can choose a number of retail service providers. That's the concept of a structural wholesale separation – that's open access and that's what it will be. There will be a period of time when customers can make that choice before we have to decommission the copper or for that matter the cable broadband customers". Will the Government or NBN Co have any say over how long Telstra must keep its copper network operating? 2. It has been reported that Telstra will not be able to deliver broadband over its HFC cable in areas where the NBN is rolled out. Is this correct? 3. Is there a time-limit that Telstra can keep its wholesale HFC internet customers after the NBN is rolled out in a certain region? How long will that time period be? 4. Mr Quigley has said, and I quote: "Telstra is likely to become NBN Co's largest customer as it progressively migrates its voice and broadband traffic to NBN Co's wholesale-only, open-access network." What percentage of retail customers does the Government expect Telstra to retain? 5. Will the domination of the retail market by a single player put downward pressure on wholesale prices? 6. Does Telstra get paid as a customer switches off from the copper network or when the customer is connected to the NBN? So for instance, if a customer terminates their connection on the Telstra network and then opts for a wireless connection, will Telstra still get paid? 7. What portion of the \$9 billion paid to Telstra is for leasing its infrastructure and what portion is for Telstra migrating its customers? 8. Will that \$9 billion figure vary, given that you don't yet know how many of Telstra's customers will migrate to the NBN?			
93	Program 1.1	Fisher	Greenfield Sites	According to the Department's website, at new residential developments, the NBN Co may sub-contract the roll-out and operation of fibre networks providing that the networks are built to meet the technical specifications of the NBN and operated on an open access basis. 1. The website states, and I quote: "Ownership of these networks would transfer to NBN Co and form part of NBN Co's open access wholesale only network". Does this mean no rival telecommunications firm would be permitted to operate a fibre network in a new development? 2. Where have the technical specifications required by the NBN Co been set out? 3. How much will meeting these requirements add to the cost of a typical residential block?	In Writing	17/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				 4. Is it correct that Telstra will not be allowed to roll-out HFC cable to provide pay TV services in areas not adjacent to its existing HFC footprint? 5. Why is that? Does the NBN intend to seek to obtain a monopoly over the carriage of pay TV outside the existing HFC footprint? If so, where has that been expressed as an objective of Government policy? 			
94	Program 1.1	Fisher	USO	 What will happen to the USO – the guarantee of basic communications services to all Australians – as the NBN is rolled out? The Government has agreed to provide dedicated funding for USO service delivery of \$50 million p.a. for the years 2012/13 and 2013/14, and then \$100 million p.a. thereafter. Why will the USO Co only receive \$50 million during its first two years? The last time the old Australian Communications Authority looked at the issue it estimated the cost of the USO to Telstra at \$548 million. The then minister, Richard Alston, set the payments at just over \$200 million. In 2007, Telstra received about \$171 million and in 2008 it received about \$145 million^[1]. How did the DCBDE arrive at the \$100 million per annum figure? The DBCDE website says: "Once operational, USO Co will operate a 'consumer referral service' to advise consumers of the USO provider in their area." Does this mean Telstra won't be the retailer of last resort for the USO? If so, will the retailer of last resort have to pay for access to Telstra's CAN outside the fibre footprint? 	In Writing	18/02/11	03/03/11
95	Program 1.1	Fisher	Marketing Costs	The DBCDE website says: "At the time the new fibre optic network is being rolled out by NBN Co, the company in conjunction with the industry and in consultation with the Commonwealth will fund and undertake a public information and education campaign. The purpose of the campaign will be to inform telecommunication end users about the imminent migration of services from the copper based infrastructure to the fibre optic infrastructure" 1. How much will this campaign cost? 2. What are the marketing outlays for the NBN Co so far? 3. Will the campaign inform people about new wireless technologies, such as LTE and 4G, as well as the fibre rollout?	In Writing	17/02/11	03/03/11
96	Program 1.1	Fisher	Regional Backbone Blackspots Project	Can the Department provide an update concerning the progress of the backbone blackspots program and when it is scheduled for completion?	In Writing	18/02/11	03/03/11

^[1] Bartholomeusz, S., (2007), "Universal Service Obligation Review May Offer Solution to Regulation Impasse", in *The Age*, p.10

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				Given that the Government has claimed the project will be complete in mid- 2011 – less than nine months away - what costings have been completed on costs to the project if it exceeds this timeframe for expected completion? Does Government have assurance from Nextgen that the rollout will be complete in nine months? What kind of oversight is the Department providing with relation to the costs expended by Nextgen Networks to install the backhaul? Can the Department clarify which areas of the rollout currently are already served by Telstra's backhaul network? One of the stated reasons for the Government fast-tracking investment in regional backhaul is that in many of the targeted regions, Telstra has a monopoly on backhaul services and the lack of competition is pushing up the wholesale price to retailers. Given that the Government is forcing the structural separation of Telstra, is there still a need to provide competitive backhaul in those areas? Nextgen have stated that the network will provide ADSL2 services for ISPs who use the backhaul service. Given that NBN Co will now have a monopoly over wholesale services and that fibre will be rolled out to the home, why is there a need to fast-track ADSL services? What level of investment in retail ADSL services by ISP's using Nextgen's backhaul can be expected if that investment is going to be made obsolete by the NBN in a few years time? How can the Government guarantee that regional Australians will receive cheaper broadband services if the level of investment won't be forthcoming? What provisions have been made at the end of the five year contract with Nextgen? Will NBN Co take over maintenance of the project, or will it be tendered to a private contractor?			
97	Program 1.1	Fisher	Rollout in Tasmania	Has the Department monitored media coverage of the NBN rollout in the three Tasmanian towns of Midway Point, Scottsdale and Smithton? What has been the extent of media coverage? Is it reasonable to suggest that the decision to rollout the NBN first to Midway Point, Scottsdale and Smithton was met with enthusiasm and parochialism in the towns? Despite enthusiasm for being the first towns chosen, only around 45 per cent of homes signed up for a free installation. How did NBN Co Tasmania market free installation installations – did it doorknock and make phone calls to the 5000 homes? Will this model of marketing be adopted in other regional areas? If so, is there any reason to believe that voluntary take-up rates would be higher in other	In Writing	18/02/11	03/03/11

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98	Program 1.1	Fisher	Retail Costs and Regional Subscribers	How many premises comprise the 9 million retail subscribers that the McKinsey report suggests would access the NBN on page 123 of the implementation study? Is \$83 per month still the estimate of the average cost consumers will be required to pay to access services? What would the wholesale cost of the service be? Will the amount that consumers pay for broadband access increase in light of the agreement with the independents to provide a uniform wholesale price across Australia? Given that demand and connections are likely to be less in regional areas than metropolitan areas, and rates of return far less for retailers, can a guarantee that those living in regional areas will pay the same price for broadband services when compared to those living in the cities? Will providing a uniform wholesale price across Australia increase the retail	In Writing	17/02/11	03/03/11
99	Program 1.1	Fisher	Transition from Copper and Telephony Services	what are the costs of providing a power supply unit (PSU) to all FTTP customers? Has this cost been included in the \$43 billion NBN Co budget? Will consumers be made aware that they will be required to purchase, install and maintain the batteries of PSU units? Will they be provided with a risk assessment when they sign up for FTTP connection? Who will be liable in the event where a consumer's PSU batteries fail during a life threatening emergency – will it be NBN Co of the consumer? What will be the cost of the batteries required for telephony services? What will be the batteries life? How will the user know when the battery needs replacing? Will payphones still be provided under the USO? If so, will payphones be connected to the NBN or retain connection to the copper network? If payphones will continue to be provided under the USO, will the Government operate them, or will Telstra operate them at a retail level and be forced to purchase wholesale copper or fibre access from the Government after Telstra is structurally separated? If Telstra continues to operate payphones, but is relieved of its USO obligations after giving up its wireless network, how will the Government ensure that payphones continue to be maintained in unprofitable areas, such as remote Australia?	In Writing	18/02/11	03/03/11
100	Program 1.2	Birmingham	Benefits of the NBN – Public Information and Education	In relation to the 14 people engaged to educate communities about the benefits of the NBN; can you provide details of who they are and where they are based? Can you provide an outline of where the Department is at with the actual	EC 110 19/10/2010	16/11/10	09/02/11

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			Campaign	recruitment of these 14 people?			
101	Program 1.2	Troeth	NBN and the contribution to economic productivity	Can you provide a list of studies across the globe that have highlighted the benefits of broadband?	EC 114 19 Oct 2010	16/11/10	09/02/11
102	Program 1.2	Birmingham	Internet Filter	I'd like to ask about the internet filter. A report by the Department of Broadband and Communications in 2004 noted the initial set-up cost of ISP-level filtering would be over \$45 million plus an additional \$33 million per annum for ongoing costs. Can you guarantee that the costs of installing ISP-level filtering will not be passed down on the consumer? The Government has kept the public in the dark over the detail of the legislation for this proposed internet filter. Will the public be informed exactly what content you intend to filter? Will the filter deal only with child pornography or will other RC material considered offensive be included? Can you give an unconditional guarantee that the proposed mandatory internet filter will not block material legal to view under Australian law? The Government has claimed the filter will not slow the internet down, based on the trials conducted. Pilot tests were based on an internet speed of 8 megabits per second and your framework stated you would test up to 12mbps. Can you guarantee a mandatory ISP-level filter operating on the NBN fibre speeds of 100 megabits per second and wireless speeds of 12 megabits per second would not slow the internet down? Pilot tests conducted by Enex and Telstra both confirmed that the filtering of high-volume sites such as YouTube, Facebook, Twitter, and Wikipedia would not work. Enex stated filtering would, and I quote: "Cause additional load on the filtering infrastructure and subsequent performance bottlenecks." What is the point of implementing a mandatory ISP-level filter that fails to operate on the sites most frequented by children? How do you answer claims from Google which state, and I quote, "the filtering of material from high-volume sites appears to not be technologically possible, as it would have such a serious impact on internet access speeds"? Will you attempt to filter high-volume sites appears to not be technologically possible, as it would have such a serious impact on internet access speeds"? Will you attempt to f	In Writing	07/12/10	10/02/11

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				technically competent user." A joint statement by Google, Yahoo, iiNet, and Internode among others stated most harmful content online is shared through peer-to-peer networks, which the filter does not capture. Why is the Government still pursuing this policy? What is the Department's response to comments by Sydney University lecturer Bjorn Landfeldt that there is no evidence the filter will, and I quote: "be effective in putting any serious dent in the availability of such content on the internet"? What research has the Government conducted to confirm that blocking a list of URLs will actually reduce the availability of prohibited material, rather than simply encouraging moves to alternative mediums? The report on the internet filter trial by Enex stated, and I quote "Enex considers it unlikely that any filter vendor would achieve 100 per cent blocking of the URLs inappropriate for children without significant over-blocking of the innocuous URLs because the content on different commercial lists varies and there is a high rate at which new content is created on the internet." How will the Government avoid over-blocking? The Government has claimed that similar internet filters as the one proposed are in use in Europe. Yet no other democracy has mandatory ISP-level filtering and current systems in the EU are voluntary for ISPs. A report into the filter by Professor Catherine Lumby states the filtering regime of the EU "requires interaction between governments, police, advocacy groups and the general public who identify instances of undesirable content, and the ISPs who voluntarily filter such content on the understanding that any failure to do so is likely to result in greater regulation of the sector." Is this correct? Why hasn't the Government explored the evidence-based approach of other western liberal democracies and consider an industry self or co regulatory approach?			
103	Program 1.2	Fisher	Satellite Phone Subsidy Scheme	How many people have accessed a grant under the satellite phone subsidy scheme to date broken down year by year? What percentage of the Australian population are currently eligible to access the satellite phone subsidy scheme? Is this the same percentage of Australians who will be serviced by the NBN through a satellite only connection?	In Writing	26/11/10	10/02/11
104	Program 1.3	Fisher	Self Help Sites	In respect of Victoria, firstly, can you detail exactly which existing analog self-help sites will be upgraded by broadcasters to digital and when? And, secondly, how many new digital infill facilities will be established by broadcasters, where will they be established and when they will be commissioned? In respect of any further rollouts, if there are any planned, will the government	EC 87-88 19/10/2010	16/02/11	03/03/11

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				be contracting with broadcasters to require them to roll out a minimum number of upgraded self-help sites or new digital fill-in sites so that the government can actually comply with its promise to give a six-month transition between switch-on of digital and switch-off of analog? If not, why not?			
105	Program 1.3	Ludlam	Audio Description Trial	Is there a timetable for when discussions on a funding appropriation and spectrum issues for the audio description is to be wrapped up?	EC 13 27/10/2010	26/11/10	10/02/11
106	Program 1.3	Fisher	Self Help Upgrade	In respect to the Underbool self help upgrade and the new infill facilities at Ouyen and Robinvale in the initial Mildura switch-off area: • What timeframes did homes within the coverage areas of these facilities have to assess the suitability of their new found digital reception and convert before their pre-existing analog TV transmissions were switched off?	In Writing	11/02/11	03/03/11
107	Program 1.3	Fisher	Self Help Sites	 What contractual or legal obligations has the Government put in place to ensure: Broadcasters upgrade a minimum number of analog self-help facilities, Provide a minimum number of new digital in fill facilities, Start all of them at least 6 months before the proposed switch-off date for analog in the local area? 	In Writing	11/02/11	03/03/11
108	Program 1.3	Fisher	Self Help Sites	Has a contract been entered into to ensure broadcasters roll out the number of upgraded self-help sites and new digital in fill sites- at least 6 months before the proposed switch-off date in each area? • If not, why not?	In Writing	11/02/11	03/03/11
109	Program 1.3	Fisher	Self Help Sites	 Did the Minister write to analog self-help licensees earlier this year including an invitation for them to establish a digital terrestrial self-help facility as an alternative for homes within those communities all converting to direct to home (DTH) TV reception? If so, how many licensees were written to? How many of these licensees would need to use the new VAST satellite program as the source of its commercial TV services if it wished to take up the Minister's digital terrestrial self-help alternative? 	In Writing	16/02/11	03/03/11
110	Program 1.3	Fisher	VAST free-to air TV satellite platform	What steps did the Department take during the development of the new VAST free-to-air TV satellite platform to safeguard the interests of existing analog or new self-help groups to be able to establish digital terrestrial self-help facilities using the commercial TV channels on VAST as the source of channels to retransmit?	In Writing	11/02/11	03/03/11
111	Program 1.3	Fisher	VAST free-to air TV satellite platform	Did the Department conduct any evaluation of whether the technical parameters of the VAST platform announced on 14 April would make it more expensive and technically more complex for small communities to establish digital	In Writing	16/02/11	03/03/11

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				terrestrial self-help facilities using VAST as the source of commercial TV channels for retransmission?			
112	Program 1.3	Fisher	VAST	Has the Department: a. Taken steps to ensure VAST DTH set top boxes (STBs) were available in the marketplace prior to the switch-off date in Mildura; b. Taken an interest in the cost to consumers of those VAST STBs; c. Provided web and printed material advising homes of what they need to do to avail themselves of the VAST DTH satellite system; d. Development a subsidy scheme for homes within the coverage areas of existing analogue self-help facilities to assist them to convert to VAST; and e. Visited many locations to explain the purpose of and how to convert to VAST?	In Writing	03/12/10	10/02/11
113	Program 1.3	Fisher	Self Help Sites	Could the Department provide details of where it has: a. Provided web and printed material advising homes of what they need to do to establish a digital terrestrial self-help facility; b. Publish any technical design for such or even where prospective licensees might go to avail themselves of such reliable information; c. Assist prospective licensees with any applications to ACMA for the necessary spectrum licenses; or d. Visited any location for the purpose of assisting existing analog self-help licensees to examine the digital terrestrial self-help alternative offered by the Government?	In Writing	11/02/11	03/03/11
114	Program 1.3	Fisher	Self Help Sites	The Department is administering a \$99 million Satellite Subsidy Scheme (SSS) to assist homes within the coverage areas to analog self-help facilities to convert to the DTH VAST satellite platform. a. To what extent were the homes within, or the licensees, consulted about the scale, scope and conditions associated with the development of the SSS? b. Did the Department request or receive one submission from these homes or licensees as it was developing the detail of the SSS? c. Why are schools, community facilities, hospitals, medical clinics, tourist facilities or not for profit businesses being excluded from the SSS? d. Does the Department have estimates of the: i. Number of such schools, community facilities, hospitals, medical clinics, tourist facilities or not for profit businesses being excluded; ii. The number of analog TV devices they use; iii. How their patients, clients or customers use those TV facilities; and iv. The cost of converting all of those facilities to VAST and replicating the	In Writing	16/02/11	03/03/11

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115	Corporate and Business	Birmingham	Departmental Travel	current viewing functionality available from them? How many Departmental staff travelled overseas in the past financial year? Please detail by staff member, including their name and position, their total travel expenses. How many staff travelled first class? How many travelled business class? What was the total cost of overseas travel for the Department in the past financial year? Please include a list of all international travel itemised by trip, detailing the cost of each trip including the total amounts spent on accommodation and meals, cities or other destinations visited, the purpose of the travel and any specific outcomes achieved. How many future overseas trips is the Department currently planning? How many staff travelled interstate in the past financial year? What was the total accommodation and meals bill for staff travelling interstate over the past	In Writing	11/02/11	03/03/11
116	Corporate and Business	Birmingham	Hospitality Expenditure	financial year? What was the Department's hospitality spend for the past financial year? Please detail date, location, purpose and cost of all events. For each Minister/Parliamentary Secretary's office, please detail total hospitality spend for the past financial year. Please detail date, location, purpose and cost of each event.	In Writing	11/02/11	03/03/11
117	Corporate and Business	Birmingham	Hospitality Spend	What is the Department's hospitality spend since Budget Estimates 2010? Please detail date, location, purpose and cost of all events. For each Minister/Parl Sec's office, please detail total hospitality spend FYTD. Please detail date, location, purpose and cost of each event.	In Writing	11/02/11	03/03/11
118	Corporate and Business	Birmingham	Contractors - DBCDE	Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. Has the department/agency ever employed CMAX Communications in any	In Writing	03/12/10	10/02/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				capacity or is it considering employing CMAX Communications? If yes, provide details. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
119	Corporate and Business	Birmingham	Consultants	How many consultants has the Department engaged in the past financial year? What is the total value of the consultancies the Department has engaged in over the past financial year? In each case, please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the contract, and the method of procurement (ie. open tender, direct source, etc). Please also include total value for all consultancies, including figures for total spending on consultancies and also value of contracts awarded? How many consultants does the Department anticipate it will require in the future and what is the total amount it has allocated for this? Is the Department/agency up to date with its reporting requirements on the Government's tenders and contacts website? Are the figures available on that site correct? How many consultancies are planned for this calendar and/or financial year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, projected cost and method of procurement as above, and the name of the consultant if known.	In Writing	02/12/10	10/02/11
120	Corporate and Business	Birmingham	Consultancies	How much has the Department spent on consultancy services since Budget Estimates 2010? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the contract, and the method of procurement (ie. open tender, direct source, etc). How can the department justify this expenditure? How many consultancies have been undertaken or are underway since Budget Estimates 2010? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the contract, and the method of procurement (ie. open tender, direct source, etc). Please also include total value for all consultancies, including figures for total spending on consultancies and also value of contracts awarded? Provide total figures since Budget Estimates 2010 and a breakdown on these figures for FY 2008/09 and 2009/10 FYTD.	In Writing	02/12/10	10/02/11

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				Is the Department/agency up to date with its reporting requirements on the Government's tenders and contacts website? Are the figures available on that site correct? Has there been any changes in the consultancies are planned for this calendar year since Budget Estimates 2010? If yes, have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, projected cost and method of procurement as above, and the name of the consultant if known. Could the Department provide a complete list of current consultancy services. For each consultancy, please indicate the rationale for the project and its intended use. For each consultancy, please indicate why the Department or its agencies could not have undertaken the work themselves.			
121	Corporate and Business	Birmingham	Staff Training Programmes	How many staff training programmes has the Department conducted in the past financial year and at what cost? How many of these staff training programmes were held outside Canberra? How many staff attended these programmes and where were they held?	In Writing	11/02/11	03/03/11
122	Corporate and Business	Birmingham	Media Subscriptions - DBCDE	Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. Does your department or agencies within your portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. Does your department or agencies within your portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.	In Writing	11/02/11	03/03/11
123	Corporate and Business	Birmingham	Government stationery requirements	What are the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. special type of paper, envelopes)? What are the cost of these items? Is the Department/portfolio agencies paying for these?	In Writing	02/12/10	10/02/11
124	Corporate and Business	Birmingham	Travel Costs - DBCDE	The 2009-10 Mid Year Economic and Fiscal Outlook detailed a whole-of-government coordinated procurement arrangements for travel and related services. How has this applied to your department and portfolio agencies? Please explain the changes that have occurred to your department and portfolio agencies in relation to its travel and related services. Is purchasing of travel and related services less expensive under the new arrangements? Is purchasing of travel and related services more efficient under the new arrangements? Have savings been achieved in your portfolio because of the new arrangements?	In Writing	11/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				How much did your department and portfolio agencies spend on travel in 2008-09, 2009-10 and to date this financial year. How have staff within your department and portfolio agencies found the new arrangements? For example is it more efficient to arrange travel?			
125	Corporate and Business	Birmingham	Outstanding Questions on Notice	If there are any outstanding questions on notice from Budget Estimates 2010: Please explain why there are still some outstanding questions on notice from Budget Estimates 2010.	In Writing	03/12/10	10/02/11
126	Corporate and Business	Birmingham	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office in the 2009/10 financial year? Which agency or agencies provided these services. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Department and its agencies in the 2009/10 financial year? Which agency or agencies provided these services.	In Writing	17/02/11	03/03/11
127	Corporate and Business	Birmingham	Social Media	Has the department instituted any policies or protocols that restrict or deny staff the use of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs? If yes, please explain what restrictions has been put in place. Why were these restrictions put in place? IF NO: Why not? (for example there may be legitimate reasons for some staff to access these sites for legitimate purposes). Are staff utilising these sites during work hours? If yes, how many hours are spent on these sites? What time are these sites most accessed (i.e. lunch time?). Will measures be introduced to restrict access to these sites?	In Writing	26/11/10	10/02/11
128	Corporate and Business	Birmingham	Advertising and Marketing – DBCDE	How much has the Department and portfolio agencies spent on advertising and marketing since Budget Estimates? Ask for justification of expenditure. Could the Department provide a complete list of current contracts. Please indicate the rationale for each service provided and its intended use. What communications programs has the Department and portfolio agencies undertaken since additional estimates and what communications programs are planned to be undertaken? For each program, what is the total spend?	In Writing	11/02/11	03/03/11
129	Corporate and Business	Birmingham	Election Commitments	Were any of the government's election promises in your portfolio costed before the election was called by the department or Treasury or Finance? If so, which ones? Provide details of what work was done. Had your department or any agency in your portfolio provided information on any of the government's election promises in your portfolio to the Government before the election was called? Was any work done on formulating any of the	In Writing	11/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				Government's election commitments? If so, which ones? Provide details of what work was done. What is the status of each election commitment from the 2007 election within the portfolio? Which 2007 election commitments are experiencing slippages? Why? Where relevant, what are the revised implementation dates? What are the implications of this slippage? Are there any 2007 election commitments that will not be implemented? If yes, please provide details. Were departmental resources provided to implement these commitments? How much? What will happen to the funding now? What is the status of each election commitment from the 2010 election within the portfolio? Please provide a list. Has implementation of the 2010 election commitments within the portfolio commenced? If yes, provide details. If no, why not? Will additional departmental resources be required to implement 2010 election commitments within your portfolio? If yes, provide details. If no, why not? If unable to provide an answer please explain why. How will the election commitments in your portfolio be offset? Will your portfolio be required to offset the new spending in your portfolio?			
130	Corporate and Business	Birmingham	2010 Election	What type of work did your portfolio engage in during the campaign? Did you receive any requests for information from the Government, your portfolio Ministers or any other Ministers? Will the Department be releasing its Incoming Government Brief ('Red Book')? If yes, when and why? If no, why not? Will the Department be releasing its Incoming Government Brief ('Blue Book')? If yes, when and why? If no, why not?	In Writing	26/11/10	10/02/11
131	Corporate and Business	Fielding	Post Election Brief	Did the department prepare a post-election brief for a returned Labor Government (the so-called 'Red Book')? Can the department provide the committee with a copy of this brief? If not, can the department outline its reasons for refusing to provide a copy of this brief? If the department will not provide a copy of this brief because it contains confidential or sensitive information, can the department provide a redacted copy of this brief as was done by the Treasury Department? Has the Minister given any instructions to the department regarding the release of this brief and if so, what were these instructions? Did the department prepare a post-election brief for a newly elected Coalition Government (the 'Blue Book')?	In Writing	26/11/10	10/02/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				Can the department provide the committee with a copy of this brief? If not, can the department outline its reasons for refusing to provide a copy of this brief? If the department will not provide a copy of this brief because it contains confidential or sensitive information, can the department provide a redacted copy of this brief as was done by the Treasury Department? Has the Minister given any instructions to the department regarding the release of this brief and if so, what were these instructions?			
132	Corporate and Business	Birmingham	Ministerial Submissions	Did the Government, Minister or his office return any documents to the Department once the caretaker conventions began? Did these documents include Ministerial submissions, briefs or notes? How many unread, unsigned or undealt with Ministerial submissions, briefs or notes were sent back? What was the date of the earliest such document that was sent back from the Minister's office and the date of the last? Did the Minister or his office request prior to the calling of the election that no more submissions, briefs or notes be sent?	In Writing	26/11/10	10/02/11
133	Corporate and Business	Birmingham	Commonwealth Property Management Framework	The 2009-10 Mid Year Economic and Fiscal Outlook detailed the establishment of Commonwealth Property Management Framework. How has this applied to your department and portfolio agencies? Has the implementation of this Framework lead to savings in your portfolio? Please provide details.	In Writing	02/12/10	10/02/11
134	Corporate and Business	Birmingham	Staffing Levels - DBCDE	What is the total expenditure on staffing for the Department and for all portfolio agencies? What is the SES and non-SES breakdown? What are the current staffing levels for SES and non-SES officers? How many SES were employed in your Department and portfolio agencies on 18 October 2010? How many SES were employed in your Department and portfolio agencies as of today? What is the breakdown by each level (each SES band, each Executive Level band and each APS band? What is the gender breakdown by each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by location for each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by each level of ongoing staff and non ongoing staff (each SES band, each Executive Level band and each APS band)? What has been the general staffing trend in your department and portfolio	In Writing	02/12/10	10/02/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				agencies since the 2007 election (for example SES numbers and recruitment has increased by X per cent because of Y). What have been the changes in staffing levels since Budget Estimates 2010? Why have these changes occurred? What have been the Budgetary implications? In the case of reductions in staff numbers, how have these reductions been absorbed by the Department? What functions these staff performed have been sacrificed and why? Are there expected changes to current staffing levels over the next 12 months? If yes, provide details including a breakdown of each level staff (each SES band, each Executive Level band and each APS band) detailing the changes. Will this be different to what was reported in the 2010-11 Budget? Has there been a target for staff reductions to achieve savings? What is that target and what strategy is being implemented to achieve this? Will staff reductions be used to achieve the Government's election commitment to maintain the 1.25 per cent efficiency dividend? Have any voluntary or involuntary redundancies been offered to staff? If so, how have staff been identified for such offers? Are there such plans for the future? How many permanent staff recruited since Budget Estimates 2010? What level are these staff? Where is their location? Since Budget Estimates 2010, how many employees have been employed on contract and what is the average length of their employment period? Have staffing numbers been reduced as a result of the current efficiency dividend and/or other budget cuts since Budget Estimate s2010? If so, where and at what level? Are there any plans for staff reduction? If so, please advise details i.e. reduction target, how this will be achieved, services/programs to be cut etc. If your Department/agency has been identified in the 2010 election as delivering efficiencies (savings), how will these be delivered? (for example, savings commitments included reducing program funding, rationalising grants etc how will these impact the department and staffing) What changes are			
135	Corporate and Business	Birmingham	Electoral Reports	Are there plans to publish a full suite of electoral reports on the Department's website? If not, why not? If so, when? What data will be included? Did the Department prepare electorate level reports for the Government Ministers for the 2010 election? What data is included in these reports? How	In Writing	26/11/10	10/02/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				often is this updated? Why is this material not publicly available? Please provide copy of latest reports. Has electoral specific data been used by the current Government in any grants scheme since November 2007?			
136	Corporate and Business	Birmingham	Commissioned Reports	How many Reports have been commissioned by the Government in your portfolio since Budget Estimates 2010? Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members. How much did each report cost? How many departmental staff were involved in each report and at what level? What is the current status of each report? When is the Government intending to respond to these reports?		02/12/10	10/02/11
137	Corporate and Business	Birmingham	Reviews	What is the total number of Reviews both completed and ongoing in the portfolio/agency or affecting the portfolio agency since Budget Estimates 2010? Please provide a breakdown of reviews completed since Budget Estimates 2010 including: i. when those reviews were provided to Government, ii. estimated cost of producing each review (and total cost) and iii. if the Government has responded to the review or information about when the Government has indicated it will/will not respond to the review. How many reviews are ongoing? How many reviews have been completed since additional estimates? What further reviews are planned in the portfolio/agency? Will any of these reviews cease due to the 2010 Election?	In Writing	02/12/10	10/02/11
138	Corporate and Business	Birmingham	Board Appointments	What is the gender ratio on each board and across the portfolio? What is the gender ratio of appointments made to boards since Budget Estimates 2010? Are you implementing the Government target of 40 per cent women appointed to Boards?	In Writing	26/11/10	10/02/11
139	Corporate and Business	Birmingham	Community Cabinet	What was the cost of Minister's travel and expenses for the Community Cabinet meetings held since Budget Estimates 2010? How many Ministerial Staff and Departmental officers travelled with the Minister for the Community Cabinet meeting? What was the total cost of this travel? What was the total cost to the Department and the Minister's office?	In Writing	03/12/10	10/02/11
140	Corporate and Business	Birmingham	Cabinet and Sub- Cabinet Committee	How much time is spent preparing papers/submissions for Cabinet and Sub-Cabinet Committee meetings? How often must papers/submissions for Cabinet and Sub-Cabinet Committee	In Writing	26/11/10	10/02/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
			Meetings	Meetings be redrafted or relodged? Please provide example of why this would happen. (i.e. last minute policy changes or redate papers due to items not being discussed when initially scheduled).			
141	Corporate and Business	Birmingham	FOI requests	Has the Department/agency received any advice from the Government or any other source on how to respond to FOI requests? How many FOI requests has the Department received? How many have been granted or denied? How many conclusive certificates have been issued in relation to FOI requests? Has the Department/agency received any FOI requests for its Incoming Government Brief ('Red Book')? If yes, when and will it be released? Has the Department/agency received any FOI requests for its Incoming Government Brief ('Blue Book')? If yes, when and will it be released?	In Writing	26/11/10	10/02/11
142	Corporate and Business	Birmingham	Administrative Arrangements Orders	Can you detail what changes have occurred in your portfolio as a result of the Administrative Arrangements Orders published on 14 September 2010. Were there any costs associated with these changes (for example changes to departmental signage or whether refurbishment or additional space will need to be leased to accommodate new staff. Alternatively, will agencies be left with empty office space due to loss of staff). Please provide details Were there any staff changes as a result (staff transferring to or from your agency)? If yes, please detail what the staff changes were, including a breakdown of changes to each SES band, each Executive Level band and each APS band. Were there any changes in your portfolio as a result of the Administrative Arrangements Orders published on 14 October 2010. Were there any costs associated with these changes (for example changes to departmental signage). Please provide details. Were there any staff changes as a result (staff transferring to or from your agency)? If yes, please detail what the staff changes were, including a breakdown of changes to each SES band, each Executive Level band and each APS band. Can you describe what, if any, Administrative Arrangements Orders occurred in your portfolio between November 2007 and July 2010? Please detail the costs associated with these.	In Writing	02/12/10	10/02/11
143	Corporate and Business	Birmingham	Discretionary Grants	Could the Department provide a list of all discretionary grants, including ad hoc and one-off grants since Budget Estimates 2010? Please provide details of the recipients, the intended use of the grants and what locations have benefited from the grants. Has the Department complied with interim requirements relating to the	In Writing	26/11/10	10/02/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
144	CFO Group	Birmingham	Whole-of- government departmental efficiencies	publication of discretionary grants? The 2009-10 Mid Year Economic and Fiscal Outlook detailed whole-of-government departmental efficiencies. How has this applied to your department and portfolio agencies? Can you provide details of how these efficiencies will be achieved? Please provide specific examples. Will the implementation of the Government's election commitment to maintain the 1.25 per cent efficiency dividend impact on your department or portfolio agencies ability to meet the efficiencies outlined in the 2009-10 Mid Year Economic and Fiscal Outlook? Have any voluntary or involuntary redundancies been offered to staff to meet	In Writing	26/11/10	10/02/11
				the 2009-10 Mid Year Economic and Fiscal Outlook detailed whole-of-government departmental efficiencies in your portfolio? If so, please provide details? Are there such plans for the future?			
145	CFO Group	Birmingham	Efficiency Dividend	Has your portfolio started implementing the Government's savings election commitment of a maintaining the annual efficiency dividend on departmental expenses at 1.25 per cent? If not, why not? If yes, give details. Will any agencies in your portfolio be seeking an exemption to implementing the efficiency dividend? How do you think you will implement it? Give examples of the types of cuts you will make (i.e. no more pot plants in departmental buildings). Will there be cuts to staff? If yes, give details.	In Writing	26/11/10	10/02/11
146	CFO Group	Birmingham	Government Payments of Accounts - DBCDE	Has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? Where interest is being paid, what rate of interest is being paid and how is this rate determined?	In Writing	26/11/10	10/02/11
147	ABC	Macdonald	General Manager – ABC Radio Station, Townsville	I am concerned that the ABC radio station in Townsville has not had a general manager for, as I understand it, several months. Can you confirm that that is the case and indicate if there is a reason for that. Is the position about to be filled? What is the process?	EC 2-3 27/10/2010	16/02/11	03/03/11
148	ABC	Macdonald	ABC and Charitable	In relation to far North Queensland constituent, Mrs Patricia West, and her proposal for a national children's charity run through the ABC. Could the ABC	EC 3 27/10/2010	16/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
			Work	advise if there are any ways in which they could take on the role suggested by this constituent? I understand from my constituent that the sort of project that she is proposing actually happens with the BBC. Could you alert me as to if it is the same sort of program and why the BBC can do it?			
149	ABC	Wortley	ABC self-promotion and advertising on television	Can you provide advice on the log of ABC advertising for Friday 15 October 2010 between 1800 hours and 2130 hours and on Saturday 16 October 2010 between 1830 hours and 2030 hours?	EC 4 27/10/2010	16/02/11	03/03/11
150	ABC	Cameron	Sale of DVDs	On the issue of ABC selling DVDs, a lot of them are imported. Given the strength of the dollar, is the ABC passing that benefit on to consumers in Australia?	EC 4 27/10/2010	16/02/11	03/03/11
151	ABC	Abetz	Break-up of <i>Q&A</i> audience	Can you provide an update on the break-up of Q&A audiences from 17 May 2010 to date?	EC 4 27/10/2010	16/02/11	03/03/11
152	ABC	Abetz	Control of tweets shown on Q&A	What is the name of the person controlling tweets shown on $Q&A$?	EC 5 27/10/2010	16/02/11	03/03/11
153	ABC	Abetz	Number and selection of tweets on <i>Q&A</i>	In relation to the $Q&A$ program aired on Monday 25 October 2010, how many tweet messages were received and what activity was undertaken to determine that out of all the hundreds and thousands, why the ABC chose a tweet suggesting that someone throw a shoe at the former Prime Minister John Howard?	EC 6 27/10/2010	16/02/11	03/03/11
154	ABC	Abetz	David Hicks on Q&A	Did the ABC pre-record David Hicks for the <i>Q&A</i> program? Did the ABC help arrange and organise David Hicks appearance on the <i>Q&A</i> program? If so, what was the cost of it and why was it considered to be a priority?	EC 6 27/10/2010	16/02/11	03/03/11
155	ABC	Fierravanti- Wells	Video clips on Q&A	How many video clips were received by the ABC in anticipation of the <i>Q&A</i> program aired on Monday 25 October 2010 and what editorial process resulted in the choice of Mr Hicks as the one to send to air?	EC 7 27/10/2010	16/02/11	03/03/11
156	ABC	Abetz	Report of the Chairman of the Election Coverage Review Committee of 2010	On page 5 of the Report of the Chairman of the Election Coverage Review Committee of 2010, we are told: the largest category of complaint related to bias (982) of which 545 alleged anti-Opposition/pro-Government bias, 330 alleged anti-Government/pro-Opposition bias and 107 did not specify. Were there any complaints that any ABC story through the election campaign was in fact anti-Green?	EC 7-8 27/10/2010	16/02/11	03/03/11
157	ABC	Abetz	Anti-Israel sentiments/bias	Does the following list indicate at least to some people, anti-Israel sentiment? The ABC report on a recent EU declaration stated that it 'also urged an end to rocket and "terrorist" attacks against Israel'. The ABC found it necessary to put	EC 9-10 27/10/2010	16/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
150	A D.C.			the word 'terrorist' from the EU declaration into inverted commas, whereas the EU declaration used the word 'terrorist' without it being in inverted commas. That is an example on 17 September 2010. Then the ABC frequently refers to Israel's security barrier as a 'wall', which, I note, is a term favoured by Israel's critics. As I understand it, the security barrier is in the form of a fence and not a wall for more than 95 per cent of its length, yet we continually hear about Israel's security 'wall' as opposed to a fence. Another example is that areas that Israel considers to be disputed territory the ABC generally refers to as 'occupied territory' or 'Palestinian territory'. On the other hand, South Ossetia, claimed by Georgia as an integral part of its territory, is described as 'disputed territory'. The ICRP, I understand, has commented as follows on the use of such terms: The unqualified use of either term— 'disputed land' and 'occupied territory'— by the ABC could suggest lack of impartiality in reporting. Another example is that we know that Gaza is being blockaded by Israel and Egypt, yet the ABC frequently refers to the 'Israeli' blockade. It rarely if ever uses the term 'Egyptian' blockade. This is the case even for reports concerning the Rafah crossing, which is on the Egypt-Gaza border and which Israel does not control. On 10 March in the Midday Report on ABC TV, Middle East correspondent Anne Barker declared: The growth of Jewish settlements in East Jerusalem and the West Bank is the biggest obstacle to peace. So apparently for the ABC the ongoing Palestinian terror and refusal to accept Israel as a Jewish state or the insistence of the so-called Palestinian right of return comes somewhere behind the building of houses. The ABC regularly uses terms such as 'peace activist' or 'human right activist' to describe Israel's trenchant critics; however, supporters of Israel are more likely to be described as members of the pro-Israel lobby. According to the ABC, Jerusalem is holy to Muslims and to Ch			
158	ABC	Abetz	ABC <i>Lateline</i> - Baida Poultry	There was a program on ABC Lateline in recent times on Baida Poultry. Did the ABC film the footage that was shown? If it was not ABC footage, what steps did the ABC take to ensure that it was	EC 10 27/10/2010	16/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				legally obtained? If it was illegally obtained by a hidden camera, I would ask, Mr Scott, why you would have approved it?			
159	ABC	Abetz	ABC's Science Show	Bob Ward was interviewed to criticise a work of Professor Carter. What are Mr Ward's qualifications to do so and does he have any peer-reviewed publications on climate change in any academic scientific journals? In the promo for this segment Ward was quoted as saying it was 'the worst paper ever published on the subject'. How often was that promo played around Australia? What did Mr Ward actually critique and why on that program? What sort of editorial policy was used to allow that to be used in a promo? Why would Mr Ward spend his whole time talking about something that was two years old rather than the actual book?	EC 10-11 and 17 27/10/2010	16/02/11	03/03/11
160	ABC	Fierravanti- Wells	ABC Program - Compass	Was the ABC aware that Geraldine Doogue is a current board member of the St James Ethics Centre, an organisation which is currently seeking approval from the New South Wales government to have its ethics classes taught in New South Wales public schools? On 12 September this year <i>Compass</i> ran a very complimentary story on the ethics classes, yet its presenter, Ms Doogue, did not mention that she was on the board of the St James Ethics Centre. Given her involvement and given the parameters of what is happening, should Ms Doogue have declared that association? Can the ABC provide comments in relation to the Sydney Morning Herald article in the National Times on Ms Doogue and ethics classes? What action has the ABC taken-or, if no action has been taken in relation to Ms Doogue, what action does it intend to take?	EC 16-17 27/10/2010	16/02/11	03/03/11
161	ABC	Cameron	Climate change sceptics	Have any of the people who were named by Senator Abetz in relation to being dubbed climate sceptics complained to the ABC?	EC 19 27/10/2010	16/02/11	03/03/11
162	ABC	Birmingham	State based current affairs television	In relation to state based current affairs television, what is the current funding level and how has that changed over the last couple of years? In relation, to those state based current affairs television teams, have there been changes to staff numbers committed to them state by state or to staffing responsibilities?	EC 19 27/10/2010	11/02/11	03/03/11
163	ABC	Birmingham	ABC Program – The Drum	Can the ABC provide information around the cost structure of <i>The Drum</i> the overall budget and the range of fees that are paid for contributions and what type of retainers may exist?	EC 22 27/10/2010	16/02/11	03/03/11
164	ABC	Birmingham	ABC Online Programs and OECD	In relation to the ABC online program- <i>The Drum</i> , and other providers of online programs, for example, the BBC, can you provide information on and the	EC 21 and 22 27/10/2010	11/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
			Report 'Evolution of the News and the Internet'	arguments for being in the online opinion space and provide copies of this in response?			
165	ABC	Xenophon	ABC – The 7.30 Report	I have heard that, currently, about 16 per cent of the airtime on <i>The 7.30 Report</i> covers stories from South Australia, Western Australia, Tasmania and Queensland. Is this correct?	EC 24 27/10/2010	11/02/11	03/03/11
166	ABC	Birmingham	Contractors - ABC	Has the ABC ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. Has the ABC ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. Has the ABC ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. Has the ABC ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. Has the ABC ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. Has the ABC ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. Has the ABC ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. Has the ABC ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. Has the ABC ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.	In Writing	11/02/11	03/03/11
167	ABC	Birmingham	Media Subscriptions - ABC	Does the ABC subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. Does the ABC subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. Does the ABC subscribe to magazines? If yes, please provide the reason why, the cost and what magazines? If yes, please provide the reason why, the cost and what magazines.	In Writing	11/02/11	03/03/11
168	ABC	Birmingham	Advertising and Marketing - ABC	How much has the ABC spent on advertising and marketing since Budget Estimates? Ask for justification of expenditure. Could the ABC provide a complete list of current contracts. Please indicate the rationale for each service provided and its intended use. What communications programs has the ABC undertaken since additional estimates and what communications programs are planned to be undertaken?	In Writing	11/02/11	03/03/11

QoN No.	Program, Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page and Hearing Date or Written Q	Date Rec'd	Date Tabled in Senate
				For each program, what is the total spend?			
169	ABC	Birmingham	Staffing Levels – ABC	What is the total expenditure on staffing for the ABC and for all portfolio agencies? What is the SES and non-SES breakdown? What are the current staffing levels for SES and non-SES officers? How many SES were employed in the ABC on 18 October 2010? How many SES were employed in the ABC as of today? What is the breakdown by each level (each SES band, each Executive Level band and each APS band)? What is the gender breakdown by each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by location for each level (each SES band, each Executive Level band and each APS band)? What is the breakdown by each level of ongoing staff and non ongoing staff (each SES band, each Executive Level band and each APS band)? What has been the general staffing trend in the ABC since the 2007 election (for example SES numbers and recruitment has increased by X per cent because of Y). What have been the changes in staffing levels since Budget Estimates 2010? Why have these changes occurred? What have been the Budgetary implications? In the case of reductions in staff numbers, how have these reductions been absorbed by the ABC? What functions these staff performed have been sacrificed and why? Are there expected changes to current staffing levels over the next 12 months? If yes, provide details including a breakdown of each level staff (each SES band, each Executive Level band and each APS band) detailing the changes. Will this be different to what was reported in the 2010-11 Budget? Has there been a target for staff reductions to achieve savings? What is that target and what strategy is being implemented to achieve this? Will staff reductions be used to achieve the Government's election commitment to maintain the 1.25 per cent efficiency dividend? Have any voluntary or involuntary redundancies been offered to staff? If so, how have staff been identified for such offers? Are there such plans for the future? How many permanent staff recruited since Budget Estimates 2010? What level are these staff?	In Writing	11/02/11	03/03/11

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				dividend and/or other budget cuts since Budget Estimate s2010? If so, where and at what level? Are there any plans for staff reduction? If so, please advise details i.e. reduction target, how this will be achieved, services/programs to be cut etc. If the ABC has been identified in the 2010 election as delivering efficiencies (savings), how will these be delivered? (for example, savings commitments included reducing program funding, rationalising grants etc how will these impact the department and staffing) What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions or increases are envisaged please explain including reasons, target numbers etc.			
170	ABC	Birmingham	Government Payments of Accounts - ABC	Has the ABC paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the ABC for the current financial year and the previous financial year? Where interest is being paid, what rate of interest is being paid and how is this rate determined?	In Writing	11/02/11	03/03/11
171	ABC	Fifield	Audio Description Trial	I understand that the ABC is currently conducting, or has recently concluded conducting, a trial of Audio Description technology Is that the case and if so, please outline the scope of the trial and provide an indication of the results thus far What plans does the ABC have to introduce Audio Description technology for its -broadcast content?; -DVD content?; and -online content? What are the timelines associated with the ABC's audio description rollout plans? Does the ABC believe it will need additional funding to introduce audio description for its television content? What % of broadcast content would the ABC envisage audio describing?	In Writing	11/02/11	03/03/11
172	ABC	Birmingham	Travel Costs - ABC	The 2009-10 Mid Year Economic and Fiscal Outlook detailed a whole-of-government coordinated procurement arrangements for travel and related services. How has this applied to the ABC? Please explain the changes that	In Writing	11/02/11	03/03/11

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				have occurred to the ABC in relation to its travel and related services. Is purchasing of travel and related services less expensive under the new arrangements? Is purchasing of travel and related services more efficient under the new arrangements? Have savings been achieved in the ABC because of the new arrangements? How much did the ABC spend on travel in 2008-09, 2009-10 and to date this financial year. How have staff within the ABC found the new arrangements? For example is it more efficient to arrange travel?			
173	ABC	Abetz	Federal Election Coverage	Can you explain the ABC's decision to re-evaluate its election coverage following the blog post by Greg Jericho? Was the ABC aware of Mr Jericho's identity and position at the executive meeting discussing his blog? How frequently does the ABC Executive meet to discuss comments made by individuals on ABC websites, social media channels or other online channels?	In Writing	11/02/11	03/03/11
174	ABC	Abetz	ABC Innovation Department	Bluebird AR Does the ABC consider this project to have been successful and how was this result measured? What was the total project cost of the Bluebird Alternate reality drama (including development, staff costs, marketing etc)? Of the names listed on the Bluebird credits page, how many of these people received payment for their services? What was the size of the Australian audience that participated in the program by registering on the Dashboard Collective? What methods were taken to ensure the security of the personal data stored by the ABC on the Dashboard Collective? Is this consistent with the data collection methods across the ABC? What steps have been taken to prevent future disclosure of personal information on ABC sites and projects? Why didn't the ABC publish an apology on the project website or in the news following the publication of users' sensitive data? Mobile applications for the 2010 election How much did the ABC spend on the development of its election applications for each mobile platform? What date were these applications officially launched? How many times was each version of the election application downloaded? How often were these applications promoted in ABC broadcasts in conjunction	In Writing	11/02/11	03/03/11

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				with Apple products (ie. iPhone and iPad)?			
175	ABC	Abetz	ABC News Radio (12/10/2010 07:45am)	Were the remarks scripted in the preface to the interview with Tony Abbott, describing the interviewer as "a Liberal Party backer"? If not, was this simply the newsreader's opinion and what did she seek to infer by this remark?	In Writing	11/02/11	03/03/11
176	ABC	Abetz	ABC 720 host, Geoff Hutchison's twitter comments	Was Mr Hutchison ever asked to apologise to Mr Abbott following his offensive comments posted on Twitter prior to polling day? If not, why not? What steps were taken by the ABC to ensure Mr Hutchison does not damage the ABC's reputation with remarks like this in the future?	In Writing	11/02/11	03/03/11
177	ABC	Abetz	ABC Technology and Games	Can you explain the decision behind dedicating a new section of the ABC website to technology and games news that is already published in other sections? Can you explain the reason for the delays in launching the ABC technology and games section? Is there any automation involved in the publication of content on this portal or is it manually sourced and added?	In Writing	11/02/11	03/03/11
178	ABC	Abetz	Outsourcing of ABC Resources	Does the ABC outsource resources from other television networks? If so, which networks and at what cost to the Australian taxpayer? Do ABC and ABC24 send separate reporters to cover events in other regions?	In Writing	11/02/11	03/03/11
179	ABC	Abetz	ABC Breakfast TV on 26/10/2010	Can you confirm that a comment was made on ABC Breakfast TV on 26/10/2010 implying that it was unfortunate that the shoe thrown at The Hon. John Howard AC missed its mark? Who said this and in what context?	In Writing	11/02/11	03/03/11
180	ABC	Fisher	Audience participation on Q&A	Was the ABC aware that Peter Gray is a serial activist before he was admitted into the audience for the episode of Q&A on 25 October 2010? If not, why not? If so, on what basis did the ABC decide to admit him as a member of the Q&A audience on 25 October 2010? In relation to audience participation on Q&A, is it okay for a member of a political party to be in the audience but not okay for someone who may well be a member of a political party but also working as political staffer to attend? What background checks do the ABC do on people prior to their audience participation on Q&A and does stuff like that matter? Please document any criteria upon which the ABC bases any decision to exclude, prioritise or rank against others, or include, an individual as an audience member for any particular Q&A program.	EC 22, EC 25 and In Writing	11/02/11	03/03/11
181	ABC	Fisher	ABC employees on	Are any ABC employees on leave without pay and working under the MOPS	In Writing	11/02/11	03/03/11

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			leave without pay	(Members of Parliament Staff) Act? If yes, how many? Where are they employed?			