

ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE

QUESTIONS ON NOTICE – BUDGET ESTIMATES – 25, 26 MAY and 16 June 2011

BROADBAND, COMMUNICATIONS AND THE DIGITAL ECONOMY PORTFOLIO

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
1	Australia Post	MacDonald	Rockhampton Mail Centre	<p>Senator IAN MACDONALD: Would Australia Post be prepared to approach the Rockhampton regional council and ask them if, as you indicated earlier, Mr Ousley, they would give you permission, even though as a Commonwealth agency you do not need it, to operate that premises in that spot? If I could get your acknowledgement or agreement to do that, I and, I think, the residents would be relatively happy because the indications are that the council would say, 'No. Move.' Would you be prepared to do that?</p> <p>Mr Ousley: I would need to take advice and address that on notice, if I could. I am not equipped to respond to that right now.</p>	Page 116 (25/05/2011)	19/07/11	25/08/11
2	Australia Post	Humphries	Mail Deliveries to Belconnen Mall	<p>Senator HUMPHRIES: I want to ask about a different issue. I have constituents in a shopping mall in Canberra at the Belconnen mall who have rung me to say that they have recently been notified that Australia Post will no longer deliver mail to any of the shops in the mall. The shop owners or lessees now have the choice of either purchasing a post office box in an Australia Post centre or possibly, in due course, purchasing some kind of post box arrangement constructed for the purpose in the mall itself. For both of these options they need to pay considerable amounts of money. Is it the policy of Australia Post to discontinue the delivery of mail to shops in shopping malls?</p> <p>Mr Marshall: Mr Ousley might want to take that issue on.</p> <p>Mr Ousley: Senator, firstly, it is not a policy to cease delivering to shopping centres and retailers within shopping centres. That is certainly not a policy of Australia Post. I am not familiar with aspects relating to the Belconnen mall in particular. But if I can take that on notice, I will certainly provide a response quickly.</p> <p>Senator HUMPHRIES: So, as far as you are concerned, if a shop owner or lessee has an identifiable address, someone addresses a letter to a shopkeeper at that address and you can identify where that is, you will still deliver to such addresses?</p> <p>Mr Ousley: That is correct.</p> <p>Senator HUMPHRIES: Is it possible that a mall operator might say to the shop owners that they cannot have mail delivered because they do not want Australia Post employees trudging through the mall?</p> <p>Mr Ousley: I have never had a situation like that brought to my attention. In fact, it is quite the opposite. Generally, Australia Post representatives delivering a product to retailers within shopping malls are welcomed and facilitated quite well.</p>	Page 117 (25/05/2011)	19/07/11	25/08/11

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				<p>Senator HUMPHRIES: That is great. Perhaps you can take that on notice. I am getting more information about the particular shopkeepers. If you want that information, please just get in touch with me.</p> <p>Mr Ousley: Thank you.</p>			
3	Australia Post	Ryan	Sale of products in Licensed Post Offices	<p>Senator RYAN: Sure. Do you keep statistics on the number of disputes you have with licensed post offices and the resolution of those disputes?</p> <p>Mr Ramey: Yes. We have a mechanism within the licensed post office agreement that is the framework for dispute handling.</p> <p>Senator RYAN: I understand there are certain items that LPOs cannot sell but which corporate outlets can sell, particularly certain Express Post items. Am I correct? That has been put to me.</p> <p>Mr Ramey: I would need to take that one on notice, Senator.</p> <p>Senator RYAN: If you could, I would be happy for you to outline what items the corporate outlets can sell but LPOs cannot and the rationale for that distinction. That would be very helpful. I want to turn to a couple of questions on notice I asked last time that I do not think were answered. Last time—I accept Mr Fahour was here—I was told that I would be provided with the members of the Stamp Advisory Committee. But in answer to question on notice 24, I have a general description of the Stamp Advisory Committee but no list of members.</p>	Page 118 (25/05/2011)	19/07/11	25/08/11
4	Australia Post	Ryan	Australian Legends Stamp Series	<p>Senator RYAN: I will make it clear this time. What I would like to know is: who originated the idea for the 1970s? We had that discussion last time. I am not going to waste the time of the committee doing it again. Who outside Australia Post was consulted, be they historians, academics, journalists, the minister's office or otherwise? Could I have that information, please?</p> <p>Mr Burke: Yes, Senator.</p>	Pages 118-120 (25/05/2011)	19/07/11	25/08/11
5	Australia Post	Abetz	Australian Air Express Wage Negotiations	<p>Senator ABETZ: Again, I might put further questions on notice. In relation to Australian Air Express, which I understand is a joint venture between Australia Post and Qantas, have there been some wage negotiations in relatively recent times, as in November last year?</p> <p>Mr Marshall: Yes, there have been. I am not exactly sure of what month.</p> <p>Senator ABETZ: Have these negotiations been finalised with a three-year deal?</p> <p>Mr Marshall: Yes. I understand they have.</p> <p>Senator ABETZ: Are you able to disclose to us the size of the increase over the three years?</p> <p>Mr Marshall: I would have to take the details of that on notice.</p> <p>Senator ABETZ: If you could. It has been put to me that it is an increase in the range from 14 to 21 per cent, which is going to have a significant impact in the private sector. The private sector has put it to me, in effect, that at least a partly</p>	Page 120 (25/05/2011)	19/07/11	25/08/11

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				government-owned enterprise engaging in these sorts of activities has flow-on effects, potentially, for the private sector. If my figure of 14 to 21 per cent is wrong, then of course my question about corporate responsibility goes out the window. So how about you give us the figure on notice. Then, once we have that figure, we can have a further discussion. Mr Marshall: I do not believe that those numbers are the nature of the settlement. But let me take that on notice.			
6	Australia Post	Abetz	Launceston Post Office Building	Senator ABETZ: Time is very short. Let me go to my home state. I read in the Launceston <i>Examiner</i> of Wednesday, 27 April that there are discussions with Australia Post about opening a facility again at the old Launceston post office building. Does anybody know anything about that? If not, take it on notice. Mr Ramey: We can take that on notice.	Page 120 (25/05/2011)	19/07/11	25/08/11
7	Australia Post	Abetz	Fair Work Act – Adverse Actions	Senator ABETZ: I might put some more questions on that topic on notice. Are you able to tell us how many adverse actions Australia Post is currently facing under industrial legislation? Do you have it handy? Ms Walsh: No, sorry. Senator ABETZ: If you do not, take it on notice. Ms Walsh: I will take that on notice. Senator ABETZ: Very quickly, how many has it dealt with? How many have been settled and at what cost, both by way of settlement costs and legal costs? Take that on notice, please. Ms Walsh: Yes. I will take those on notice.	Page 121 (25/05/2011)	27/08/11	22/09/11
8	Australia Post	Abetz	Parcel Trial – St Leonards	Senator ABETZ: I do appreciate that. What can you tell us about carded parcels? I understand that has been happening more and more over the past seven or so years. A lot of parcels are being delivered in this way. They are left at local post offices for collection. Mr Ramey: It is growing for us. Parcels are delivered when the residents are not home. Oftentimes those items will then be carted back to the post office for the person to pick up. That is correct. Senator ABETZ: So the local post office gets no benefit out of that, does it, financially? Mr Ramey: There is a range of payment mechanisms to licensed post offices, if that is what you are referring to, where they are paid fees through different mechanisms for handling those carded items. Senator ABETZ: They are? Mr Ramey: Yes. Senator ABETZ: Thank you. I understand you are undertaking a trial with St Leonards and Belconnen. Is that correct?	Page 122 (25/05/2011)	19/07/11	25/08/11

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				<p>Mr Ramey: Are you talking about—</p> <p>Senator ABETZ: Parcel trials for local corporates, yes.</p> <p>Mr Ramey: Yes, that is correct. We have a trial in St Leonards. We have a range of trials going on. That is an example of one of them.</p> <p>Senator ABETZ: When did the trials start? If you do not know, take it on notice. When do you anticipate the trial will finish so that you can share your—a terrible word—learnings from the exercise? You can take that on notice as well. Are you able to share with us what you have learnt so far?</p> <p>Mr Ousley: Very briefly, Senator, I can share with you the St Leonards trial in particular, involving the suburbs of Artarmon, St Leonards, North Sydney, Crows Nest and Chatswood et cetera. Where those parcels would have otherwise been carded to a corporate or licensed post office in those areas, they have been centrally located at the St Leonards delivery centre in Herbert Street. The response from customers to that offering where they have after-hours collection available to them and seven days a week collection during this period has been very successful. More than 80 per cent of those customers have expressed a great deal of satisfaction with that arrangement. It is obviously a more convenient option for families where both parents are working and are not available to collect during the traditional post office opening hours. The extended hours up to 9.00 pm and including Saturday and Sunday provide a lot of flexibility for those people. So far, the early indications are that it is strongly supported.</p>			
9	Australia Post	Abetz	Written Harassment or bullying complaints by Licensees	<p>Senator ABETZ: Thank you. I have a number of other questions that I will put on notice. In the last two years, has Australia Post received any written complaints from licensees regarding harassment or bullying by Australia Post staff?</p> <p>Ms Walsh: Senator, the only perhaps partial answer to that question is through our whistleblower hotline. So, again, I would probably say that they are not written complaints. But there is a hotline that, indeed, any person can call if they have a complaint or concern about bullying or harassment at Australia Post. Licensees have used that service.</p> <p>Senator ABETZ: They can ring the hotline. Have you received any written complaints?</p> <p>Ms Walsh: Not that I am aware, Senator.</p> <p>Senator ABETZ: If you could just check up—</p> <p>Ms Walsh: We will take that on notice, Senator.</p>	Page 123 (25/05/2011)	19/07/11	25/08/11
10	Australia Post	Abetz	Co-branded eBay/Australia Post Satchels	<p>Senator ABETZ: I have one last question or bracket. It relates to eBay sellers and the cobranded satchels that I understand are made available as prepaid satchels. In what other countries has eBay launched cobranded mailing products</p>	Page 123 (25/05/2011)	19/07/11	25/08/11

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				with a local national postal operator? Are you aware of that? Mr Ousley: I am not aware of that, Senator. But we can take that on notice.			
11	Australia Post	Wortley	Maintenance Checks on Postie Motorcycles	Senator WORTLEY: I have just one last one. What can you tell me about the situation where a decision was made that team leaders would be performing maintenance on motorbikes, postie bikes, in Western Australia? Ms Walsh: I would need to take that on notice. Mr Ousley: We will certainly take it on notice. I am responsible for that area of the business. Other than the daily bike checks that are performed by both the PDOs and the team leaders, maintenance, and other than very minor adjustments like putting a new light bulb in or something, it is done by a professional mechanic. Senator WORTLEY: What about adjusting or changing chains and brakes on Australia Post motorcycles? Mr Ousley: That would normally be done by an authorised mechanic. But, if there is a question on notice that I can formally respond to, I would be happy to do so. Senator WORTLEY: I would like to have that on notice. Thank you.	Page 124-125 (25/05/2011)	19/07/11	25/08/11
12	Australia Post	Cameron	Roadworthiness of Postie Motorcycles	CHAIR: We are out of time. I have a question for you to take on notice. It has just been drawn to my attention that there was a contractor killed at the Palmerston delivery centre in the Northern Territory. When Comcare did an inspection, six of the bikes were found to be unroadworthy and unsafe. Have you put in any additional checks on the roadworthiness of postal bikes since that? If not, why not? What was the outcome of the court action? Mr Ousley: I will address the part of the question about the composition of safety checks, which were in place before that unfortunate accident. The process has been vigorously reinitiated, not just because of that unfortunate incident but in a more general sense, over the past few years. I can assure senators that Australia Post places a great deal of importance on, and expects mandatory compliance by, all of our people performing the appropriate safety checks daily to make sure that those motorcycles, in the case of PDOs, are roadworthy and safe. CHAIR: Thank you. Ms Walsh: I will just respond to the question around Palmerston. It has been to the Federal Court under a prosecution through Comcare. That case has been finalised. The finding was that, as Mr Ousley said, the unfortunate tragic incident was seen as isolated. But Australia Post has received a fine. The matter has now been concluded. CHAIR: How much was the fine? Ms Walsh: It was a \$95,000 fine.	Page 125 (25/05/2011)	19/07/11	25/08/11

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				CHAIR: Thanks very much. That concludes the questioning of Australia Post. I thank the officers for their attendance. I now call officers from the Special Broadcasting Service.			
13	Australia Post	Ryan	Parcel Handling Fees	Does the calculation of the various types of parcel handling fees for Licensed Post Offices take into account external factors that may vary between licenses such as rent?	Written (6/06/2011)	19/07/11	25/08/11
14	Australia Post	Fisher	Licensed Post Offices	It is reported that Australia post lost \$176million on its letter business last year and expects the NBN to have an even greater impact. What is Australia Post doing to ensure the financial viability of the business moving into the digital age?	Written (6/06/2011)	19/07/11	25/08/11
15	Australia Post	Fisher	Licensed Post Offices	What is Australia Post's progress with your 'Future Ready' program and has there been a review of any progress to date?	Written (6/06/2011)	19/07/11	25/08/11
16	Australia Post	Fisher	Licensed Post Offices	What position does Australia Post take to licensed post-offices and what is LPO's position within the 'Future Ready' program?	Written (6/06/2011)	19/07/11	25/08/11
17	Australia Post	Fisher	Licensed Post Offices	The Licensee Advisory Council has reportedly requested Australia Post advise them of the position of licensed post offices under the 'Future Ready' program and going to the future but are yet to have a response. Has Australia Post provided the Licensee Advisory Council with further detail on their future and could Australia Post enlighten the committee as to how they plan to adapt LPO business for the future?	Written (6/06/2011)	19/07/11	25/08/11
18	Australia Post	Fisher	Licensed Post Offices	A report into licensed post-offices by the ABC found that three-quarters of licensees were willing to go on the record and say they were severely underpaid to process parcels. As the profit generated from the parcels business is vital to the financial survival of Australia Post and LPOs comprise approximately two thirds of the national network, how does Australia Post answer allegations of from bullying and intimidation?	Written (6/06/2011)	19/07/11	25/08/11
19	Australia Post	Fisher	Licensed Post Offices	Following the ABC Online's investigation into claims of bullying and intimidation, has Australia Post initiated or do they plan to initiate their own review and investigation into the claims?	Written (6/06/2011)	13/09/11	22/09/11
20	Australia Post	Fisher	Licensed Post Offices	Australia Post's general manager of external affairs stated that the company had taken action against 'a few' individuals in the past who have done the wrong thing. Can you please state what this action was and if you feel it appropriately deterred others from using similar intimidation style tactics?	Written (6/06/2011)	19/07/11	25/08/11
21	Australia Post	Fisher	Licensed Post Offices	What is Australia Post's process for lodging complaints against the company?	Written (6/06/2011)	19/07/11	25/08/11
22	Australia Post	Fisher	Licensed Post Offices	What is Australia Post's process for dealing with complaints against the company? Does Australia Post ensure that complaints are handled anonymously?	Written (6/06/2011)	19/07/11	25/08/11
23	Australia Post	Fisher	Licensed Post Offices	80% of metropolitan licensees who responded to ABC's survey stated they were severely underpaid to process parcels. Has there been a review into the payment	Written (6/06/2011)	19/07/11	25/08/11

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				structure of processing parcels recently? How often are reviews into payment agreements for processing parcels conducted?			
24	Australia Post	Fisher	Licensed Post Offices	1. On average, how many Carded Articles did an LPO receive when the last payment agreement was negotiated between Australia Post and LPOs? a. On average, how many carded articles do LPOs handle of a daily basis today?	Written (6/06/2011)	19/07/11	25/08/11
25	Australia Post	Fisher	Licensed Post Offices	Given the spike in parcel delivery and the increased demand on LPOs, how easy is it to renegotiate a payment agreement for processing parcels?	Written (6/06/2011)	19/07/11	25/08/11
26	Australia Post	Fisher	Licensed Post Offices	How does Australia Post ensure licensees are not forced to handle oversize and overweight articles outside of OH&S guidelines and public health and safety guidelines?	Written (6/06/2011)	19/07/11	25/08/11
27	Australia Post	Fisher	Licensed Post Offices	1. What is the predicted growth in the parcel business? a. How does Australia Post plan to accommodate this growth? b. What is the average rate an LPO receives for processing carded articles?	Written (6/06/2011)	19/07/11	25/08/11
28	Australia Post	Fisher	Management Restructure	1. The recent management restructure of Australia Post aims to streamline the organisation and reduce senior management positions. I understand approximately 35% of Australia Post's management staff nation wide have been retrenched. Has Australia Post conducted an internal review into the progress of the management restructure? a. If so, what were the findings? b. If not, does Australia Post plan to consult with its employees on how the management restructure has affected them? c. Since the 'Future Ready' program has been put in place, has there been a review conducted into the workloads of the remaining senior managers within Australia Post? If so, have the workloads for those remaining in senior management positions increased? d. What avenues are available to employees of Australia Post to air grievances or concerns regarding the management restructure? e. Are employees able to lodge anonymous complaints regarding the internal restructure of Australia Post and its senior management?	Written (6/06/2011)	30/09/11	13/10/11
29	Australia Post	Fisher	Cost of Parcel Delivery	1. Traditional domestic retailers are under serious threat from internet retail and the current strength of the Australian dollar is driving more consumers to international online retailers. The fact that many offshore online retailers ship to Australia for free is further hurting our domestic market. What is Australia Post doing to create a more level playing field for Australian retailers to compete with offshore online retailers? a. What, if any, consultation has Australia Post done with the retail industry regarding this issue?	Written (6/06/2011)	19/07/11	25/08/11

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30	Australia Post	Fisher	Cost of Parcel Delivery	With companies such as Myer and Harvey Norman opening up Chinese-based websites to save on shipping costs, the move of Australian retailers to keep stock offshore to save on shipping costs will no doubt hurt Australia Post's business. Has Australia Post noticed a shift of Australian retailers to offshore locations?	Written (6/06/2011)	19/07/11	25/08/11
31	Australia Post	Fisher	Cost of Parcel Delivery	Why is the market rate for domestic delivery more expensive than sending a product from offshore?	Written (6/06/2011)	15/08/11	25/08/11
32	Australia Post	Fisher	Cost of Parcel Delivery	How does Australia Post plan to deal with the increasing competition from offshore retailers and the subsequent pressure on the cost of domestic parcel delivery?	Written (6/06/2011)	13/09/11	22/09/11
33	Australia Post	Fisher	Letter Pricing	Is there any intention to increase the cost of reserve letter prices from 60c in 2011-12?	Written (6/06/2011)	19/07/11	25/08/11
34	Australia Post	Fisher	Staffing	How many staff does Australia Post have now compared with the same time last year?	Written (6/06/2011)	15/08/11	25/08/11
35	Australia Post	Fisher	Licence Fees	What licence fee does Australia Post charge the licensees of Australia Post Office outlets? What process does Australia Post use to ascertain whether the licensed post office outlets are profitable for the licensees?	Written (6/06/2011)	19/07/11	25/08/11
36	Australia Post	Fisher	Letter Volumes	What was your reduction in letter volumes for the last 12 months? What is your anticipated reduction in letter volumes for 2011-12? How will you make up any shortfall in revenue arising from this reduction in volumes?	Written (6/06/2011)	15/08/11	25/08/11
37	Australia Post	Fisher	Letter Volumes	What impact do you expect this reduction in volume to have on the bottom-line net profit of Australia Post in 2011-12?	Written (6/06/2011)	15/08/11	25/08/11
38	Australia Post	Fisher	Letter Volumes	As a result of volume reductions, are any Post Office closures planned in 2011-12? How many closures have occurred in 2010-11?	Written (6/06/2011)	19/07/11	25/08/11
39	Australia Post	Fisher	Strategic Business Units	Last year you were in the process of establishing four strategic business units for Australia Post. They were to cover your postal business, retail business, express distribution business and our e-services business. Given that each unit was to derive independent financial results, can you advise as to the financial status of each unit to date for the 2010-11 year?	Written (6/06/2011)	19/07/11	25/08/11
40	Australia Post	Fisher	Australia Post E-Services	What services are, or are likely to be provided by Australia Post as e-services? What charges will be applied to such services i.e. will they be profitable in their own right or will they be subsidized by other Australia Post services?	Written (6/06/2011)	19/07/11	25/08/11
41	Australia Post	Fisher	Government Advertising	a. What communications programs has the agency undertaken, or are planning to undertake FYTD? b. For each program, what is the total spend?	Written (6/06/2011)	13/09/11	22/09/11
42	Australia Post	Fisher	Freedom of Information	a. Has the agency within the portfolio received any advice on how to respond to FOI requests? b. How many FOI requests has the agency received?	Written (6/06/2011)	19/07/11	25/08/11

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				c. How many have been granted or denied? d. How many conclusive certificates have been issued in relation to FOI requests?			
43	Australia Post	Fisher	Media Monitoring	a. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the agency in FYTD? b. Which agency or agencies provided these services?	Written (6/06/2011)	19/07/11	25/08/11
44	Australia Post	Fisher	Social Media	Has there been any changes to agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2010? If yes, please explain.	Written (6/06/2011)	19/07/11	25/08/11
45	Australia Post	Fisher	Contractors	1. Has the agency within the portfolio ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the agency within the portfolio ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the agency within the portfolio ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the agency within the portfolio ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the agency within the portfolio ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the agency within the portfolio ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the agency within the portfolio ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 8. Has the agency within the portfolio ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. 9. Has the agency within the portfolio ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.	Written (6/06/2011)	13/09/11	22/09/11
46	Australia Post	Fisher	Government	a. Has the agencies within the portfolio paid its accounts to	Written	19/07/11	25/08/11

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			Payments of Accounts	<p>contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	(6/06/2011)		
47	Australia Post	Fisher	Media Subscriptions	<p>a. Does your agencies within the portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels.</p> <p>b. Does your agencies within the portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers.</p> <p>c. Does your agencies within the portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.</p>	Written (6/06/2011_	19/07/11	25/08/11
48	Australia Post	Fisher	Legal Costs	<p>a. What sum did each portfolio agency within the portfolio spend on legal services FYTD within the department and agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio agency within the portfolio on legal services FYTD from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio agency within the portfolio spend on legal services FYTD from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio agency within the portfolio spend on legal services FYTD from other sources? Please provide a list of each service and costs.</p>	Written (6/06/2011)	19/07/11	25/08/11
49	Australia Post	Fisher	Education Expenses	Please detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio agency. Include what type of course, the cost and how many participants.	Written (6/06/2011)	19/07/11	25/08/11
50	Australia Post	Fisher	Executive Coaching and Leadership Training	<p>In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio department or any agency within the portfolio, please provide the following information FYTD:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services and their 	Written (6/06/2011)	19/07/11	25/08/11

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				<p>employment classification</p> <p>4. The names of all service providers engaged</p> <p>For each service purchased form a provider listed under (4), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification</p> <p>d. The total number of hours involved for all employees</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>i. The location used</p> <p>ii. The number of employees who took part on each occasion</p> <p>iii. The total number of hours involved for all employees who took part</p> <p>iv. Any costs the department or agency's incurred to use the location</p>			
51	Australia Post	Fisher	Paid Parental Leave	<p>a. Please list how many staff in each portfolio agency within the portfolio are eligible to receive payments under the Government's Paid Parental Leave scheme?</p> <p>b. Please list which portfolio agencies are providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments.</p>	Written (6/06/2011)	15/08/11	25/08/11
52	Australia Post	Fisher	Workpoint Space	<p>1. For each portfolio agency office please list the occupied workpoint space allocated per person.</p> <p>2. Does this adhere to the Government's Commonwealth Property Management Guidelines (the Guidelines)?</p> <p>I. If yes, please explain if any refurbishment was required to meet the Guidelines and what the costs were.</p> <p>a. What savings did each portfolio agency achieve by meeting the Guidelines? Please itemise each portfolio agency separately.</p> <p>b. How much of these savings has each portfolio agency kept? Please itemise each portfolio agency separately.</p> <p>II. If no, please give details why it does not, including whether an exemption has been received by the Finance Minister.</p> <p>a. What funding has been taken from each portfolio agency because they do not meet the Guidelines? Please itemise each portfolio agency separately.</p> <p>b. Are there plans to meet the Guidelines? Please explain.</p>	Written (6/06/2011)	19/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
53	Australia Post	Fisher	Staffing	<ul style="list-style-type: none"> a. How many permanent staff recruited this FYTD? b. What classification are these staff? c. How many temporary positions exist or have been created this FYTD? d. This FYTD, how many employees have been employed on contract and what is the average length of their employment period? 	Written (6/06/2011)	11/08/11	25/08/11
54	Australia Post	Fisher	Staffing – Efficiency Dividend/Budget Cuts	<ul style="list-style-type: none"> a. Have staffing numbers been reduced as a result of the efficiency dividend and/or other budget cuts? b. If so, where and at what classification? c. Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. d. What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions are envisaged please explain including reasons, target numbers etc. 	Written (6/06/2011)	19/07/11	25/08/11
55	Australia Post	Fisher	Hospitality and Entertainment	<ul style="list-style-type: none"> a. What is the agency's hospitality spend FYTD? b. Please detail date, location, purpose and cost of all events. c. What is the agency's entertainment spend FYTD? d. Please detail date, location, purpose and cost of all events. 	Written (6/06/2011)	11/08/11	25/08/11
56	Australia Post	Birmingham	Post Office Closures	<ul style="list-style-type: none"> a. Given the strong reaction from communities following the closure of several Australia Post outlets throughout Australia, can the CEO please provide a list of Australia Post outlets facing closure? b. Can Australia post please outline the procedures they have in place for consulting and preparing the community regarding the closure of a post office? c. What is the process Australia Post undertakes when considering to close a post office to ensure the community is fully informed about Australia Post's decision and the potential impacts on the surrounding community and businesses? d. A common reaction from communities affected by post offices closures is the concern that there has not been adequate community consultation. Does Australia Post have a set timeframe between the public being alerted to the closure of a local post office and the post office's closure? e. What process does Australia Post go through to consider the potential impacts a post office closure will have on the surrounding businesses? f. Could Australia Post provide a list of post offices that are also experiencing financial difficulty and may be considered for closure? 	Written (6/06/2011)	11/08/11	25/08/11
57	Australia Post	Birmingham	Australia Post Board	<ul style="list-style-type: none"> 1. The Minister recently announced the appointment of Ms Penny Bingham-Hall and the re-appointment of Mr Ian Warner as Directors of Australia Post. What postal industry experience does Ms Bingham have? 	Written (6/06/2011)	15/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				a. Please detail the postal experience of Directors of Australia Post appointed since November 2007.			
58	Australia Post	Birmingham	Unaddressed Mail Bookings	<p>When making unaddressed mail bookings with Australia Post for electorate publications, the booking advice form often contains vastly different figures for the same publication for previous years. For example, a booking advice form for a Small Business Newsletter had 900 fewer businesses than the booking form from the previous year:</p> <ol style="list-style-type: none"> 1. What method does Australia Post use to calculate distribution/delivery points? Is the data publicly available? <ol style="list-style-type: none"> a. If so, where can it be accessed? If not, why not? 2. Why do the figures fluctuate so greatly between bookings for the same location (sometimes only in the space of one month) and what explanation can Australia Post provide for such discrepancies? 3. How long does Australia Post keep the records for such data? 	Written (6/06/2011)	15/08/11	25/08/11
59	SBS	Ludlam	Online Service Traffic and User Base	<p>Senator LUDLAM: Mr Brown, I owe you a significant apology for not being able to attend the last time you sat in front of us. I am very glad to be here this evening. I would like to start with something that I am not sure whether you mentioned in your initial remarks or not, which is your online service. There is a huge amount of material online there. It is very well presented. I think it is a great service that has changed quite significantly in the last little while. What can you tell us about the traffic that you get and what it tells you about your user base?</p> <p>Mr Brown: I will probably take on notice the specifics in terms of unique browsers, although we have been consistently averaging a million in recent months, and that is a marked increase. We are now targeting two million. But I think in general what it demonstrates is the beginning of a change in audience behaviour towards an on-demand model. I think most of us in the industry have been aware that that is coming. Virtually all of our programming is now available on catch-up. That is getting significant use. We would expect that to expand.</p>	Page 126 (25/05/2011)	08/07/11	25/08/11
60	SBS	Ludlam	SBS Advertising Revenue	<p>Senator LUDLAM: Since you mention it, I just want to dwell on that very briefly—I think it was last October I asked this. You calculated an estimated \$36 million shortfall if you removed the in-program advertising in the current financial year and backed it off into the top of the hour or the half-hour. I am interested to know what kinds of assumptions you used and whether you would care to explain for us what assumptions and what evidence you could provide to support that figure, because it is substantial.</p> <p>Mr Brown: The new numbers that I have given you are not the result of a specific analysis in this area. As to the assumptions that are made, the first number is a calculation on what our revenue is currently expected to be, and the</p>	Page 127-128 (25/05/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>germane number is what it might be if we had ads between programs. I think that, when I talked to you about \$20 million being a possible base, that reflected the fact that when we moved ads to inside programs we were receiving about \$26 million or \$27 million, and both our view and the view of the external consultants who did some work for us was that that would be an amount of money that would gradually diminish because the advertising industry had no appetite for that particular model. I am now saying to you, when I adjust that number down to \$10 million, that my observation would be that there is even less appetite for that now and that some of the tension that exists for SBS in the market is that it is a highly commoditised market now, and the idea of having a premium because you are in a good environment or are associated with a distinctive programme is very hard, if not impossible, to secure now. Most of the buying is done on a highly computerised model operated by quite junior people who are making decisions on where to place ads simply on the basis of what the numbers tell them, and our numbers between programs would be appalling.</p> <p>Senator LUDLAM: I do not want to lag here too long, but are you able to table any kind of methodology or the basis on which those were arrived at? I am not disputing them; I am just wondering if you could provide that for us.</p> <p>Mr Brown: Certainly.</p>			
61	SBS	Ludlam	Proportion of Advertising Funding received from the Government	<p>Senator LUDLAM: What proportion of advertising funding do you receive from the government itself? Does the Commonwealth government or do any state governments run advertising on SBS and provide any fraction of your revenue stream?</p> <p>Mr Brown: They do place advertising on SBS. I would have to take notice what current commitments there are in that area.</p> <p>Senator LUDLAM: I would greatly appreciate that. That might be a way for SBS's funding to lift—if the fraction were shifted. I wonder, Minister, if I could ask you if that is something you have contemplated before? I know this is a whole-of-government question and I will get referred off to all sorts of other ministers and so on. But that is one way, without increasing the total spend of the Commonwealth budget, that advertising purchasing could be shifted across to this public broad caster and perhaps even to community broadcasters. Could I ask if you could take on notice whether that has been contemplated or whether that might be a great idea.</p> <p>Senator Conroy: I am happy to take that on notice.</p>	Page 128 (25/05/2011)	08/07/11	25/08/11
62	SBS	Fisher	Access to SBS via VAST	<p>Senator FISHER: Thank you. We look forward to hearing how you are going post your departure. On access to SBS via the VAST satellite service: do you</p>	Pg 129-130 (25/05/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>have details, and maybe you want to provide this on notice, of the geographic areas that can only access SBS now—noting that digital is only partially rolled out—through VAST? And, of those geographic areas, which of them were not able to get you before because there was no digital terrestrial service even before?</p> <p>Mr Brown: Or even analog.</p> <p>Senator FISHER: And which have gone from basically terrestrial to satellite?</p> <p>Senator Conroy: It would be fair to say, though, that there are many areas of Australia that cannot get anything at the moment. Is that right?</p> <p>Mr Brown: Well, there are areas that have not received analog service either, so—</p> <p>Senator FISHER: Yes, that is right; that is why I put it that way.</p> <p>Mr Brown: So we see them in discrete groups.</p> <p>Senator FISHER: If you were listening instead of wrapping up your cord, Minister.</p> <p>Senator Conroy: I am listening.</p> <p>Mr Brown: We have received funding in the latest budget to address some areas—I think about 46 or 47 sites—where analog self-help is now funded into a digital self-help proposition. And there are other ones that we are in discussion with the department about. That is in progress. But I will bring the details back on notice.</p>			
63	SBS	Birmingham	Events De-listed	<p>Senator BIRMINGHAM: Yes. And we might come back to the asterisk during the course of tomorrow. Has SBS ever suggested that any events be de-listed?</p> <p>Mr Brown: I think we might have put a couple into the list. In some respects of course we were saying that, by saying 'unbundle', because the idea that a free-to-air broadcaster should sit in control of content and then not show it but sublicense it—if that were an acceptable balance to the audience at large then it made more sense in our view that the vendor should be entitled to have a direct relationship instead of a sublicensing arrangement. So, in a way, we were saying, 'de-list half of the NRL and AFL'; 'Give effect legislatively to what is actually happening in an adult fashion.'</p> <p>Senator BIRMINGHAM: On notice, if you could provide anything additional or any requests that you have made, that would be appreciated. From SBS's perspective, do you think there is a relative level of clarity as to how the new regime is going to operate?</p> <p>Mr Brown: Yes. Our interest was to see it sustainable and to acknowledge that there are many parties and many interests to be protected. So I think the unbundling does provide a sustainable model for the future.</p>	Page 130-131 (25/05/2011)	08/07/11	25/08/11
64	SBS	Fisher	Staffing	<p>a. How many staff retrenchments have been made at SBS in the last 12 months?</p>	Written	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				b. In what service areas were these staff retrenchments made and what was the basis for the retrenchments?	(6/06/2011)		
65	SBS	Fisher	Government Advertising	a. What communications programs has the agency undertaken, or are planning to undertake FYTD? b. For each program, what is the total spend?	Written (6/06/2011)	08/07/11	25/08/11
66	SBS	Fisher	Freedom of Information	a. Has the agency within the portfolio received any advice on how to respond to FOI requests? b. How many FOI requests has the agency received? c. How many have been granted or denied? d. How many conclusive certificates have been issued in relation to FOI requests?	Written (6/06/2011)	08/07/11	25/08/11
67	SBS	Fisher	Media Monitoring	a. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the agency in FYTD? b. Which agency or agencies provided these services?	Written (6/06/2011)	08/07/11	25/08/11
68	SBS	Fisher	Social Media	Has there been any changes to agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2010? If yes, please explain.	Written (6/06/2011)	08/07/11	25/08/11
69	SBS	Fisher	Contractors	1. Has the agency within the portfolio ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the agency within the portfolio ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the agency within the portfolio ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the agency within the portfolio ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the agency within the portfolio ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the agency within the portfolio ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the agency within the portfolio ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>yes, provide details.</p> <p>8. Has the agency within the portfolio ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details.</p> <p>9. Has the agency within the portfolio ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.</p>			
70	SBS	Fisher	Government Payments of Accounts	<p>a. Has the agencies within the portfolio paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written (6/06/2011)	08/07/11	25/08/11
71	SBS	Fisher	Media Subscriptions	<p>a. Does your agencies within the portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels.</p> <p>b. Does your agencies within the portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers.</p> <p>c. Does your within the portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.</p>	Written (6/06/2011)	08/07/11	25/08/11
72	SBS	Fisher	Legal Costs	<p>a. What sum did each portfolio agency within the portfolio spend on legal services FYTD within the department and agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio agency within the portfolio on legal services FYTD from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio agency within the portfolio spend on legal services FYTD from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio agency within the portfolio spend on legal services FYTD from other sources? Please provide a list of each service and costs.</p>	Written (6/06/2011)	08/07/11	25/08/11
73	SBS	Fisher	Education Expenses	Please detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio agency. Include what type of course, the cost and how many	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				participants.			
74	SBS	Fisher	Executive Coaching and Leadership Training	<p>In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio department or any agency within the portfolio, please provide the following information FYTD:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services and their employment classification 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification d. The total number of hours involved for all employees e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written (6/06/2011)	08/07/11	25/08/11
75	SBS	Fisher	Paid Parental Leave	<ol style="list-style-type: none"> a. Please list how many staff in each portfolio agency within the portfolio are eligible to receive payments under the Government's Paid Parental Leave scheme? b. Please list which portfolio agencies are providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written (6/06/2011)	08/07/11	25/08/11
76	SBS	Fisher	Workpoint Space	<ol style="list-style-type: none"> 1. For each portfolio agency office please list the occupied workpoint space allocated per person. 2. Does this adhere to the Government's Commonwealth Property Management Guidelines (the Guidelines)? <ol style="list-style-type: none"> I. If yes, please explain if any refurbishment was required to meet the Guidelines and what the costs were. <ol style="list-style-type: none"> a. What savings did each portfolio agency achieve by meeting the Guidelines? Please itemise each portfolio agency separately. 	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>b. How much of these savings has each portfolio agency kept? Please itemise each portfolio agency separately.</p> <p>II. If no, please give details why it does not, including whether an exemption has been received by the Finance Minister.</p> <p>a. What funding has been taken from each portfolio agency because they do not meet the Guidelines? Please itemise each portfolio agency separately.</p> <p>b. Are there plans to meet the Guidelines? Please explain.</p>			
77	SBS	Fisher	Staffing	<p>a. How many permanent staff recruited this FYTD?</p> <p>b. What classification are these staff?</p> <p>c. How many temporary positions exist or have been created this FYTD?</p> <p>d. This FYTD, how many employees have been employed on contract and what is the average length of their employment period?</p>	Written (6/06/2011)	08/07/11	25/08/11
78	SBS	Fisher	Staffing – Efficiency Dividend/Budget Cuts	<p>a. Have staffing numbers been reduced as a result of the efficiency dividend and/or other budget cuts?</p> <p>b. If so, where and at what classification?</p> <p>c. Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc.</p> <p>d. What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions are envisaged please explain including reasons, target numbers etc.</p>	Written (6/06/2011)	08/07/11	25/08/11
79	SBS	Fisher	Hospitality and Entertainment	<p>a. What is the agency's hospitality spend FYTD?</p> <p>b. Please detail date, location, purpose and cost of all events.</p> <p>c. What is the agency's entertainment spend FYTD?</p> <p>d. Please detail date, location, purpose and cost of all events.</p>	Written (6/06/2011)	08/07/11	25/08/11
80	ABC	Abetz	Response to Question on Notice 400	<p>Senator ABETZ: Thank you, and welcome to the ABC. First of all if I can go to answers that were provided to questions on notice and question number 400. I asked specifically of the minister if he could take on notice when 19 answers to questions on notice were tabled on 14 February came to his office and when the remaining 16 answers that were tabled on 16 February came to his office. I want to find out if the tardiness, with respect, is with the ABC or with the minister's office. The minister, in typical smart-aleck fashion said the answers to these questions were provided to the committee 'as soon as I was assured of the accuracy of the advice'. I will not pursue the minister again. I will ask you, Mr Scott, and the ABC to please take on notice: when did the ABC supply the draft answers to the minister's office? And, to make it absolutely clear: on what date were they supplied?</p>	Page 11-12 (26/05/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				Mr Scott: We will do that. We provide our answers to the department, not the minister's office. We will provide the date that we provided it to the department.			
81	ABC	Abetz	Israeli and Egypt Blockade of Gaza	<p>Senator ABETZ: Senator Ludlam says—thank you very much—'that was the whole point of it, to break the blockade'. Here we have the ABC saying, '_No; the main purpose was to deliver aid', when, of course, Israel had said, '_Whatever aid you want we will take in for you.' Even the flotilla organisers acknowledge that the main aim was to break the blockade. But the ABC cannot help itself—it has to go a step further than the organisers of the blockade to try to justify this activity. Mr Scott—another example—in relation to a question you told me at the end: '_ABC records indicate there are almost 4,000 stories related to the Israeli and Egypt blockade of Gaza.' Then you provide me with examples. That is a disingenuous answer to a question where I was seeking information as to all the references to the Egyptian blockade and all the references to the Israeli blockade. What you have conveniently done is interpreted, put them all together and said, 'Here are 4,000 references.' You know what I meant. I will say it now, and please take it on notice: Of those 4,000, which ones only referred to the Israeli blockade, which ones only referred to the Egyptian blockade and which ones referred to both? We will have a discussion at the next Senate estimates hearings about it. From the <i>Hansard</i>, you must have known exactly what I wanted. The fact that you would not break up the figures as requested is indicative of what the raw data will disclose. But I will not make that allegation until we see figures.</p> <p>Mr Scott: Some search engines were used to demonstrate that there were 4,000 stories that made references to the blockade. But, no, a story-by-story breakdown of those 4,000 stories was not done. That would be a very time-intensive process, of course.</p> <p>Senator ABETZ: No. If you were to put in the search engine 'Israeli blockade', then 'Egyptian blockade' and then '_Israeli and Egyptian blockades', it should not take very long at all, I am advised. I would be obliged if you could do that, please.</p>	Page 13 (26/05/2011)	17/08/11	25/08/11
82	ABC	Abetz	Independent Complaints Review Panel	<p>Senator ABETZ: Which you are abolishing, which is my next line of questioning. So that is a good segue, without engaging you on that. If you have a complaint after the abolition of the Independent Complaints Review Panel you go to the ACMA; is that right?</p> <p>Mr Scott: That is correct.</p> <p>Senator ABETZ: How much did the panel cost to run?</p> <p>Mr Scott: I do not have those figures here.</p> <p>Senator ABETZ: If you had over \$2 million for six episodes of <i>Laid</i>, one would have hoped that you might have had enough money to keep on with an independent complaints review panel.</p>	Page 14-15 (26/05/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Mr Scott: It was our Chairman. Maurice Newman. and our director of editorial policies, Paul Chadwick, who reviewed our complaints-handling process. We discovered we had a four-tiered process. That is not to say that, if people are unhappy with the judgments they receive from the ABC's internal processes, there should not be an external appeals mechanism. The question is whether there should be two of them. The feeling of the ABC board and the recommendations of the chairman and of the director of editorial policies was that you do not need two unconnected external appeals mechanisms. You have one that is built into the ACMA brief, and people can take issues to ACMA, if they wish.</p> <p>Senator ABETZ: How long did this panel exist for? Can you take that on notice?</p> <p>Mr Scott: Yes, sure.</p> <p>Senator ABETZ: And the reason why it was set up in the first place?</p>			
83	ABC	Abetz	Right to Know Campaign – TV Costs	<p>Senator ABETZ: Last question. You are part of this coalition to get information out for the public that Fairfax and others are involved in?</p> <p>Mr Scott: There was, some years ago, the Right to Know Campaign</p> <p>Senator ABETZ: The Right to Know Campaign—thank you. Why has the national broadcaster confirmed that it will seek an exemption from freedom of information laws to keep secret how much taxpayers spent on the new 7.30 backdrops which were, I understand 25 flat screen TVs, with a retail price tag of \$250,000. The good thing is, I understand, they will not need set-top boxes.</p> <p>Senator Conroy: That is exactly right.</p> <p>Senator ABETZ: Apart from that, why would you not tell the public—</p> <p>Senator Conroy: You voted for that program.</p> <p>Senator ABETZ: how much you paid for those screens; or is that story wrong?</p> <p>Mr Scott: I am not across the specific detail of that. But broadly speaking—we said this when we were part of the Right to Know Coalition—we are in a complex position as far as that is concerned in that, in a sense, on programming issues we find ourselves in a competitive dynamic with commercial networks. This issue has been taken up by this committee in the past—why there is not full disclosure of salaries of our on-air talent, because we felt that would put us at a competitive disadvantage.</p> <p>Senator ABETZ: You told us how much the Leggo cost when you had that great—</p> <p>Senator Conroy: No, I told you because I googled it for you.</p> <p>Senator ABETZ: Why do you not tell us how much the flat screen TVs cost?</p> <p>Mr Scott: Let me take that on notice.</p> <p>Senator Conroy: It was \$49.99.</p> <p>Senator ABETZ: Take it on notice; thank you.</p>	Page 16 (26/05/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
84	ABC	Fisher	New Terrestrial Transmission Services	<p>Senator FISHER: Transmission of TV into regional New South Wales; in particular, the service at Albury, has been raised with me by my colleague in the other place, Sussan Ley. I understand that the ABC has indicated that you are keen to get a solution for New South Wales residents just over the border because they currently receive a fair bit of Victorian content.</p> <p>Mr Scott: Yes.</p> <p>Senator FISHER: You have also said you will not take any action until you can get funding. Is that correct? How much is it going to cost? I understand you have also said that you need clear impetus or direction from the community before you will proceed. What will it take for you to give the New South Wales residents immediately over the border New South Wales content, and how are you going to do it and when?</p> <p>Mr Pendleton: Senator, I would have to take on notice the question about how much it would cost. It would be substantial. The issue there is to do with the terrestrial transmission of television. Albury/Wodonga is serviced from transmitters that are located in the Victorian catchment area. As a result the Albury residents receive the Victorian news. So in order to achieve the distribution of New South Wales news television services into Albury you would be required to put in an additional transmission service and you would have to acquire sufficient spectrum within that footprint to achieve that. There are substantial planning issues involved in achieving that, and then substantial cost issues in establishing new terrestrial transmission services.</p> <p>Senator FISHER: Are you going to do it?</p> <p>Mr Pendleton: It is probably not an issue for the ABC to pursue in its own right. It is a spectrum planning issue in relation to ACMA. Those services are available through other means—online.</p> <p>Mr Scott: It probably is a question for ACMA whether the spectrum is available. Then the question for government broadly will be whether the cost of distributing it using terrestrial transmission is worth it, particularly if we are moving to the era of fast broadband that will allow, say, New South Wales services to be streamed via fast broadband to households and then households to be able to take those services and show them on their television sets. That will be a cost-benefit analysis that then needs to be done on the back of the spectrum question.</p> <p>Senator FISHER: Is it correct that the ABC has said that you are keen to pursue a solution?</p> <p>Mr Scott: What we would like to do, ideally, is for residents of New South Wales to be able to see the New South Wales news. We would like them to be able to see the New South Wales <i>7.30 Report</i> and any other breakout local New South</p>	Page 16-17 (26/05/2011)	17/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Wales programming. That would be ideal.</p> <p>Senator FISHER: Jolly good start, yes.</p> <p>Mr Scott: We would like to see that happening and delivered free-to-air terrestrially. The questions for us are: is the spectrum available, is the money available to make that commitment to that transmission and where does that come from? The first question around the spectrum availability is one for ACMA, and the second question about the cost of delivering is one for government.</p> <p>Senator FISHER: You will, on notice, provide an estimate of how much?</p> <p>Mr Scott: Yes, we will.</p>			
85	ABC	Fisher	Sydney-based news	<p>Mr Scott: There was an issue for us that we had to work hard to resolve during the New South Wales election campaign. For that important part of the state, we wanted to be able to give them the New South Wales news. In doing so we flicked the switch for the Victorians at that time, who then received the New South Wales coverage.</p> <p>Senator FISHER: Earlier you said they can access it online. Can they access it on iView?</p> <p>Mr Scott: Not live. What they can access on iView is News 24 live.</p> <p>Senator FISHER: Why do you not make it—</p> <p>Mr Scott: It is a possibility. Let's investigate it, Senator.</p> <p>Senator FISHER: Why do you not do that for those residents—</p> <p>Mr Scott: I think the state-based 7.30 for would be available and maybe the Sydney-based news. I could check that for you, Senator.</p>	Page 17 (26/05/2011)	11/08/11	25/08/11
86	ABC	Ludlam	First-run Indigenous Content	<p>Senator LUDLAM: You have provided an answer—and thank you for that—to my question on notice about first-run Indigenous content right across the broadcaster.</p> <p>Mr Scott: Yes.</p> <p>Senator LUDLAM: The answer was fairly unimpressive, unless I am reading it incorrectly. In 2009-10 it was 19 hours, or 0.3 per cent of total programming. In the first half of 2010-11 it was 10.5 hours. So we are running at about the same average—less than half of one per cent.</p> <p>Mr Scott: Yes, but more is coming. Also, there is the slate that we have in drama. We recruited Sally Riley to run this area for us in ABC television. She came from Screen Australia and she is very experienced. We are developing a series of programs, which we expect will run in prime time, that will reflect Indigenous Australia working with Indigenous filmmakers. It is part of our Reconciliation Action Plan. We are conscious of our desire to increase levels of Indigenous content and we will continue to target it over time.</p> <p>Senator LUDLAM: Do you have a target?</p>	Page 20-21 (26/05/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Mr Scott: I do not have that in front of me; I will have to check that. We are continuing to review it. There are a range of programs. The one I talked about earlier called <i>The Straits</i> we are making with an Indigenous filmmaker and actor. There is another one—I think it is called <i>In Redfern Tonight</i>—where we are working with Indigenous filmmakers as well. These will both be high-profile programs on ABC1. But I agree that over the years—in part, there was a rundown of the drama levels as well—the figure has not been good enough. It is an area of priority for Kim Dalton, our director of television, and it is an area of priority for me. We recruited Sally Riley specifically for this purpose, and we are happy to continue to track and monitor the numbers.</p> <p>Senator LUDLAM: I will give you a heads-up that I will ask about that next time we are here. News 24, which I think is great, is a welcome addition to what we can access.</p> <p>Mr Scott: Thank you.</p>			
87	ABC	Colbeck	Burnie 7ABCRR Service	<ol style="list-style-type: none"> a. Has a recommendation been put to government regarding the relocation of the Burnie 7ABCRR service? b. If so has the government acted upon these recommendations? If not, why not? c. What is the cost of relocation of the 7ABCRR service? d. When is relocation of the expected to commence? 	Written (6/06/2011)	17/08/11	25/08/11
88	ABC	Eggleston	ABC24 News TV Programs	<ol style="list-style-type: none"> 1. How long has the service been operating? 2. What is the viewing audience in percentage terms? 3. What areas is the service provided to? Is it just available in capital cities? 4. What regional cities and areas are able to receive ABC24? 5. What plans are there to extend the service to other regional areas, particularly: <ol style="list-style-type: none"> a. the South West of WA (Bunbury to Albany; b. The Pilbara, Karratha, Port Hedland c. Other regional areas in Australia? 6. Is the budget adequate for your objectives? 7. What has been the impact of ABC24 on other ABC TV news services' audiences? 8. Is ABC24 available via satellite services in the Asian area? 9. If not, are there plans to provide the services in Asia? 10. What impact, if any, has the advent of ABC24 had on commercial TV including 24 hour news services, ie have ratings for Sky News dropped? 11. Is ABC TV news from ABC24 covered by any international services such a CNN / Fox / Bloomberg / BBC World Services / Al Jazeera? 	Written (6/06/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
89	ABC	Fifield	Audio Description Technical Trial	a. What is the status of the audio description technical trial that was recommended by the Media Access Review Final Report? b. When is it due to be completed? c. What additional or specific funding approved for the trial? If so who made the approval? d. What is the cost of the trial? e. How is the technical trial being funded?	Written (6/06/2011)	11/08/11	25/08/11
90	ABC	Fifield	ABC Website - Ramp Up	a. How many hits has the ABC website 'Ramp Up' received since it became operational? b. What is the expected expenditure for the 2010-11 year on the Ramp Up website? c. How many staff are employed to work on the Ramp Up website?	Written (6/06/2011)	11/08/11	25/08/11
91	ABC	Fifield	ABC Website – The Drum	a. How many hits has the ABC website 'The Drum' received since it became operational? b. What is the expected expenditure for the 2010-11 year on the The Drum website? c. How many staff are employed to work on the The Drum website?	Written (6/06/2011)	11/08/11	25/08/11
92	ABC	Fisher	Children's Programs	Recently, the children's programs formerly on ABC 1 have been transferred to ABC 3. Is this move to ensure that all children's programs are available on the one channel, and/or are there some cost savings attainable from such a move?	Written (6/06/2011)	11/08/11	25/08/11
93	ABC	Fisher	ABC Digital Radio	Has the introduction of ABC Digital Radio had an impact on your share of the radio audience market? What were the costs attached to the creation of ABC Digital Radio?	Written (6/06/2011)	11/08/11	25/08/11
94	ABC	Fisher	Digital Switchover	Under the digital switchover, will regional and remote viewers of the ABC be assured of receiving their High Definition local news transmission, rather than say Sydney news, in Northern QLD?	Written (6/06/2011)	11/08/11	25/08/11
95	ABC	Fisher	Operating Costs of ABC 24	ABC 24 channel has been operating for a while. Are you able to isolate the operating costs of this channel? Last year you indicated that this may be difficult as some of the overhead costs were already embedded in the costings of existing ABC services. Surely, as a separate channel, you can now breakdown costings to allow a proper analysis of ABC 24 and its operations i.e. akin to basic cost accounting methodologies?	Written (6/06/2011)	11/08/11	25/08/11
96	ABC	Fisher	Government Advertising	a. What communications programs has the department undertaken, or are planning to undertake FYTD? b. For each program, what is the total spend?	Written (6/06/2011)	11/08/11	25/08/11
97	ABC	Fisher	Freedom of Information	a. Has the agency within the portfolio received any advice on how to respond to FOI requests? b. How many FOI requests has the agency received?	Written (6/06/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				c. How many have been granted or denied? d. How many conclusive certificates have been issued in relation to FOI requests?			
98	ABC	Fisher	Media Monitoring	a. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the agency in FYTD? b. Which agency or agencies provided these services?	Written (6/06/2011)	11/08/11	25/08/11
99	ABC	Fisher	Social Media	Has there been any changes to agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2010? If yes, please explain.	Written (6/06/2011)	11/08/11	25/08/11
100	ABC	Fisher	Contractors	1. Has the agency within the portfolio ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the agency within the portfolio ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the agency within the portfolio ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the agency within the portfolio ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the agency within the portfolio ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the agency within the portfolio ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the agency within the portfolio ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 8. Has the agency within the portfolio ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. 9. Has the agency within the portfolio ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.	Written (6/06/2011)	11/08/11	25/08/11
101	ABC	Fisher	Government	a. Has agencies within the portfolio paid its accounts to contractors/consultants	Written	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
			Payments of Accounts	<p>etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	(6/06/2011)		
102	ABC	Fisher	Media Subscriptions	<p>a. Does your agencies within the portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels.</p> <p>b. Does your agencies within the portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers.</p> <p>c. Does your agencies within the portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.</p>	Written (6/06/2011)	11/08/11	25/08/11
103	ABC	Fisher	Legal Costs	<p>a. What sum did each portfolio agency within the portfolio spend on legal services FYTD within the department and agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio agency within the portfolio on legal services FYTD from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio agency within the portfolio spend on legal services FYTD from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio agency within the portfolio spend on legal services FYTD from other sources? Please provide a list of each service and costs.</p>	Written (6/06/2011)	11/08/11	25/08/11
104	ABC	Fisher	Education Expenses	Please detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the cost and how many participants.	Written (6/06/2011)	11/08/11	25/08/11
105	ABC	Fisher	Executive Coaching and Leadership Training	<p>In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio department or any agency within the portfolio, please provide the following information FYTD:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services and their employment classification 	Written (6/06/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>4. The names of all service providers engaged</p> <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> The name and nature of the service purchased Whether the service is one-on-one or group based The number of employees who received the service and their employment classification The total number of hours involved for all employees The total amount spent on the service A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> The location used The number of employees who took part on each occasion The total number of hours involved for all employees who took part Any costs the department or agency's incurred to use the location 			
106	ABC	Fisher	Paid Parental Leave	<ol style="list-style-type: none"> Please list how many staff in each portfolio agency within the portfolio are eligible to receive payments under the Government's Paid Parental Leave scheme? Please list which portfolio agencies are providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written (6/06/2011)	11/08/11	25/08/11
107	ABC	Fisher	Workpoint Space	<ol style="list-style-type: none"> For each portfolio agency office please list the occupied workpoint space allocated per person. Does this adhere to the Government's Commonwealth Property Management Guidelines (the Guidelines)? <ol style="list-style-type: none"> If yes, please explain if any refurbishment was required to meet the Guidelines and what the costs were. <ol style="list-style-type: none"> What savings did each portfolio agency achieve by meeting the Guidelines? Please itemise each portfolio agency separately. How much of these savings has each portfolio agency kept? Please itemise each portfolio agency separately. If no, please give details why it does not, including whether an exemption has been received by the Finance Minister. <ol style="list-style-type: none"> What funding has been taken from each portfolio department and agency because they do not meet the Guidelines? Please itemise each portfolio department and agency separately. Are there plans to meet the Guidelines? Please explain. 	Written (6/06/2011)	11/08/11	25/08/11
108	ABC	Fisher	Staffing	<ol style="list-style-type: none"> How many permanent staff recruited this FYTD? 	Written	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<ul style="list-style-type: none"> b. What classification are these staff? c. How many temporary positions exist or have been created this FYTD? d. This FYTD, how many employees have been employed on contract and what is the average length of their employment period? 	(6/06/2011)		
109	ABC	Fisher	Staffing – Efficiency Dividend/Budget Cuts	<ul style="list-style-type: none"> a. Have staffing numbers been reduced as a result of the efficiency dividend and/or other budget cuts? b. If so, where and at what classification? c. Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. d. What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions are envisaged please explain including reasons, target numbers etc. 	Written (6/06/2011)	17/10/11	10/11/11
110	ABC	Fisher	Hospitality and Entertainment	<ul style="list-style-type: none"> a. What is the agency's hospitality spend FYTD? b. Please detail date, location, purpose and cost of all events. c. What is the agency's entertainment spend FYTD? d. Please detail date, location, purpose and cost of all events. 	Written (6/06/2011)	11/08/11	25/08/11
111	ABC	Birmingham	ABC Presenters	Please provide details of all requests by or for ABC presenters to undertake outside work that were declined.	Written (6/06/2011)	11/08/11	25/08/11
112	ABC	Birmingham	Australian Content	<ul style="list-style-type: none"> a. Please detail, for each of ABC 1, ABC 2 and ABC 3, how many hours of first release Australian content have been shown over the past year. b. Please detail, for each of ABC 1, ABC 2 and ABC 3, how many hours of news and current affairs have been shown over the past year. c. Please detail, for each of ABC 1, ABC 2 and ABC 3, how many hours of sport have been shown over the past year. d. Please detail, for each of ABC 1, ABC 2 and ABC 3, how many hours of foreign produced content have been shown over the past year. e. Based on the approach outlined in Broadcasting Services Australian Content Standard, what is the drama score for all first release drama programs broadcast by the ABC overall in 2010? What is the score for all first release drama programs broadcast in prime time in 2010? How does this compare to the previous 3 years? 	Written (6/06/2011)	11/08/11	25/08/11
113	ABC	Birmingham	Program Rights	<ul style="list-style-type: none"> a. What programs has the ABC lost broadcast rights to over the last year? b. How does the ABC budget for purchasing broadcasting rights to foreign produced content? Has this budget changed over the past 3 years? How? 	Written (6/06/2011)	11/08/11	25/08/11
114	Program 1.3	Ludlam	Advertising Purchasing	Senator LUDLAM: I would greatly appreciate that. That might be a way for SBS's funding to lift—if the fraction were shifted. I wonder, Minister, if I could ask you if that is something you have contemplated before? I know this is a whole-of-government question and I will get referred off to all sorts of other	Page 128 (25/05/2011)	15/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>ministers and so on. But that is one way, without increasing the total spend of the Commonwealth budget, that advertising purchasing could be shifted across to this public broadcaster and perhaps even to community broadcasters. Could I ask if you could take on notice whether that has been contemplated or whether that might be a great idea.</p> <p>Senator Conroy: I am happy to take that on notice.</p>			
115	Program 1.3	Birmingham	Sunraysia-Mildura Trial	<p>Senator BIRMINGHAM: Will the department release or is the department willing to release that full review of the Sunraysia-Mildura trial?</p> <p>Ms O'Loughlin: I will take that on notice, but we will look carefully at making that available.</p>	Page 35 (26/05/2011)	12/08/11	25/08/11
116	Program 1.3	Birmingham	Household Assistance Scheme	<p>Senator BIRMINGHAM: Let us try to keep this moving on, if we can. Was the \$69.3 million that was appropriated in 2009-10 also spread across 2010-11 to achieve the outcomes in the 250,000 households across the regions that you have described, Ms O'Loughlin?</p> <p>Ms O'Loughlin: The original funding of \$69.3 million was to take us to the end of Queensland. The switch-off in Queensland, the minister has recently announced, is on 6 December 2011.</p> <p>Senator BIRMINGHAM: So are we able to unpack that funding across the budget years?</p> <p>Ms O'Loughlin: We would be able to. I do not have that figure with me, but we could take that on notice.</p> <p>Senator BIRMINGHAM: Thank you. How much has been spent or is anticipated to be spent by the end of this financial year?</p> <p>Ms O'Loughlin: My advice is that, at the end of this financial year, about \$10 million will have been spent on the Household Assistance Scheme. They are the latest figures that I have.</p> <p>Senator BIRMINGHAM: At the end of this financial year, about \$10 million will have been spent of the \$69.3 million?</p> <p>Ms O'Loughlin: That is right. I am sorry; that is what I was just going to check. The \$10 million is just rolling out the set-top box and installations to households in Mildura, regional South Australia and regional Vic, but that does not include the additional costs for things such as Centrelink costs—Centrelink write out all the letters to all the households—plus departmental costs. So, if your question is how much is left over from the \$69.3 million, I would have to take that one on notice.</p>	Page 36 (26/05/2011)	11/08/11	25/08/11
117	Program 1.3	Birmingham	Budget for direct payment of services	<p>Senator BIRMINGHAM: Of the \$308 million that is being budgeted for the extension from 1 July 2011 to February 2014, how much is being set aside for direct payment for services, the equivalent to the \$10 million installation figure</p>	Page 38-39 (26/05/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>you just discussed, versus other costs?</p> <p>Ms O'Loughlin: The \$308 million is the whole cost of the program. I do not have a breakdown of those costs with me. We are happy to take that on notice.</p> <p>Senator Conroy: I am happy to take that on notice for you, Senator Birmingham.</p>			
118	Program 1.3	Birmingham	Payment made to Centrelink and Major Contractors	<p>Senator BIRMINGHAM: That is the forward appropriation. How much has been paid to Centrelink to date?</p> <p>Ms O'Loughlin: I would have to take that on notice, Senator.</p> <p>Senator BIRMINGHAM: Okay. Who else then, in terms of major contractors under the program, or recipients of the funding under the program, exist?</p> <p>Ms O'Loughlin: The three main areas of funding are the administered funding—that is, the payment to contractors and the compliance checking that we do, which is a separate contract, so that there are compliance checks being done. We also, as part of that broad funding envelope, have the departmental funding, which is obviously for the staff working on the program. The third major part is the Centrelink costs.</p> <p>Senator BIRMINGHAM: If you are not able now to provide me with a breakdown across those of both expenditure to date and the budgeted breakdown of future expenditure, if you could have officers do some work on that and provide that back to us, that would be appreciated.</p> <p>Ms O'Loughlin: We are happy to take that on notice, Senator.</p>	Page 39 (26/05/2011)	11/08/11	25/08/11
119	Program 1.3	Fisher	Household Assistance Scheme breakdown of costs	<p>Senator FISHER: In terms of the costs which Senator Birmingham was just asking about, can you also break up the \$350 amount and—</p> <p>Senator Conroy: That is not an amount. We can explain it again. I do not know if you have read my press release that I put out a week and a half ago, but we are happy to take you through how payments are made and what services are provided. The \$350 is not a figure that we actually pay per installation. We are happy to take you through the actual payments that are being made and how they are calculated.</p> <p>Senator FISHER: Can you please, on notice, provide the committee with, per installation per household, what amount it is costing each and every participant in the process who helps the government deliver the HAS program?</p> <p>Senator Conroy: I think I understand your question. I indicate again that one of the reasons we have been cautious about wanting to provide the exact dollar figure is that we actually have ongoing tendering processes. If we give an indication publicly of what have been the actual costs, you perhaps prejudice us getting better costs as we go. As you know, there have been a lot of claims from a lot of companies that they can do it cheaper. What we have said publicly—</p> <p>Senator FISHER: All right.</p>	Page 39-40 (26/05/2011)	15/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Senator Conroy: If I could just finish: what we have said publicly is that we welcome companies' interest, we invite them to tender and we want them to try and beat the prices that we are currently paying. But if we tell people the price that we are paying then they perhaps will not necessarily try and underbid the prices when they put it in. But we welcome everybody's interest, and we invite everybody. I have written to Harvey Norman inviting them to tender and, with respect to any other company that is making the claims—and there are quite a lot of them—we invite all of them to participate in the existing New South Wales tenders. We look forward, if they are able to live up to their claim that they can do it cheaper, to them delivering a cheaper price to taxpayers.</p> <p>Senator FISHER: Thank you, Minister. Nonetheless, I ask the department on notice to break down in dollar terms the notional, if you want to call it that, cost per household by breaking down that notional amount in terms of each—</p> <p>Senator Conroy: We will give you the exact amounts. We can give you the breakdown.</p>			
120	Program 1.3	Fisher	Household Assistance Scheme breakdown of costs	<p>Senator FISHER: Secondly, can the department provide on notice—assuming that the cost per household is 100 per cent—the equivalent percentages of the information I asked for previously.</p> <p>Senator Conroy: I do not understand your question. Could you explain your question.</p> <p>Senator FISHER: So the percentage of that 100 per cent cost, for example, per household that goes to Centrelink and its involvement in the process, and that goes to each and every other expenditure area or expenditure entity in rolling out the household assistance scheme?</p> <p>Senator Conroy: We can give you a breakdown of the Centrelink costs, but I do not know that Centrelink, when they negotiate with us, do it on a stamp and envelope basis.</p> <p>Senator FISHER: You misunderstand me.</p> <p>Senator Conroy: That is why I am trying to get an understanding. That is why I am asking.</p> <p>Senator FISHER: I do not want a breakdown—</p> <p>CHAIR: Just hold on one second. Senator Conroy—</p> <p>Senator Conroy: I am just asking you to clarify the question.</p> <p>Senator FISHER: Okay. I will do so.</p> <p>CHAIR: I understand that you are clarifying the question—</p> <p>Senator FISHER: I am not seeking a breakdown of Centrelink's own costs but I am seeking a breakdown of the notional cost per household in both dollar terms and/or percentage terms of the amount of that notional figure per household that</p>	Page 40-41 (26/05/2011)	05/10/11	13/10/11

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				<p>gets directed to each and every party involved in implementing the HAS.</p> <p>Ms O'Loughlin: Senator, earlier on I indicated to the committee that there is not a standard per household cost.</p> <p>Senator Conroy: Senator Birmingham indicated that he understood that. Do you understand that, Senator Fisher?</p> <p>Senator FISHER: And find a way to come up with an average, Minister.</p> <p>Senator Conroy: Do you understand that there is not, as the officer at the table has explained it—</p> <p>Senator FISHER: Thank you, Minister.</p> <p>Senator Conroy: Do you understand that?</p> <p>Senator FISHER: Thank you, Minister. Can I hear the officer?</p> <p>CHAIR: Senator Fisher—</p> <p>Senator Conroy: Do you understand it? Senator Birmingham understood it.</p> <p>Senator FISHER: Ms O'Loughlin?</p> <p>Ms O'Loughlin: If I could just go back to what I mentioned earlier, if you look, for example, at the northern New South Wales and southern New South Wales tender, the payment schedule in that for the head contractors who are rolling out the installations is broken down to a very granular level of detail. Companies tendering need to provide us costs, for example, for a set-top box only in either Griffith and Murrumbidgee, south-west slopes and east of Riverina, Illawarra and South Coast, Central Tablelands, ACT and—</p> <p>Senator Conroy: All on the public record.</p> <p>Ms O'Loughlin: So they do it by regions. Then they go through, by each of those regions, what is the call-out delivery cost. Then they go through, for each region, what is the terrestrial installation cost, what is the tuning and demonstration of existing equipment cost, the set-top box, antenna and fly leads, external antenna and cabling, user-friendly remote control, provision and installation of satellite dishes, set-top boxes, smart cards and internal cabling. That is across every single region. When we come to assess the tender, we can look at all of that and judge not just on the bottom line value for money but look at each component part—apples against apples in tendering. Therefore, it is very difficult at the back end of that to be able to provide you with a per household cost, because each household will have different needs.</p> <p>Senator FISHER: You must be able to come up with an average, Ms O'Loughlin, and that is what I am seeking.</p> <p>Senator Conroy: We are giving you the exact—</p> <p>Ms O'Loughlin: We can tell you that the average cost in Victoria was just over \$200.</p>			

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Senator FISHER: No. I am sorry to interrupt. My question seeks that you break it up, but in breaking that cost up, my question is not simply about the installer and the costs that go to the successful tenderer, it is about each and every participant in the process. The government is budgeting on Centrelink, for example, assisting with this. I am seeking that you average out those components.</p> <p>Senator Conroy: We will go through <i>Hansard</i> and attempt to give you as much information as we can.</p> <p>Ms O'Loughlin: We will attempt to do something that is useful; absolutely.</p>			
121	Program 1.3	Fisher	Authorised Installers	<p>Senator FISHER: Thank you. What evidence is there that people are misrepresenting themselves as authorised installers? Is there any?</p> <p>Ms O'Loughlin: We are very strict with the household assistance scheme to make sure that the head contractors and the subcontractors actually represent themselves absolutely accurately.</p> <p>Senator Conroy: There have been incidents where people have sought to turn up on people's doorsteps to sell them various things, and they have been raised by Mr Forrest, I think. He raised one, and possibly there may be others. But they have not sought to represent themselves, as far as we are aware, as authorised installers. I am happy to be corrected on that.</p> <p>Ms O'Loughlin: I would have to double-check that now.</p>	Page 41 (26/05/2011)	08/07/11	25/08/11
122	Program 1.3	Fisher	Successful Tenderer and how they comply with the Fair Work Act	<p>Senator FISHER: Thank you. Can I ask you on notice to come back to me on how the department satisfies itself that a successful tenderer who says they do comply with the Fair Work Act indeed does so. Finally on that point, and then I have one more question, is \$50 sufficient for a successful tenderer to pay a person to install a set-top box? Does that comply with the Fair Work Act?</p> <p>Ms O'Loughlin: I cannot offer an opinion on that. It would be dependent upon a range of circumstances—where a person was going, how simple the installation was. So I am not prepared to offer an opinion on that because I cannot...</p> <p>Senator FISHER: Thank you very much. Madam Acting Chair, can I clarify for the record, my questions before lunch about allegations about installers being paid \$50 for the job. It was reported in the <i>Weekend Australian</i> on 14 May, on page 9, under the heading 'PM counters rort blowout claims'. There was a quote there from a Mildura based contractor who installed set-top boxes under the pilot scheme who claimed he received as little as \$50 for installations.</p> <p>Ms O'Loughlin: We would be happy to look into the matter.</p> <p>Senator FISHER: Thank you.</p>	Page 42-43 and 51 (26/05/2011)	08/07/11	25/08/11
123	Program 1.3	Fisher	HAS Switchover State Consultations	<p>Senator BIRMINGHAM: I am certainly not advocating that. You have touched a bit on state issues. You talked about what the Victorian Department of Human Services has done. Did the government consult with all state housing authorities</p>	Page 52 (26/05/2011)	08/07/11	25/08/11

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				<p>when setting up this scheme?</p> <p>Senator Conroy: I know that we had discussions with the South Australian housing authority.</p> <p>Ms O'Loughlin: We have had ongoing consultation with each of the state and territory public housing authorities as we move into a switchover area. So we certainly had discussions with South Australia. We had lengthy and ongoing discussions with Victoria. We have also been in discussions with the Queensland Department of Communities, who have indicated that they are currently considering meeting the cost of upgrading external antennas, where required, for public housing tenants. So the task force has been on the ground talking to the state government agencies.</p> <p>Senator BIRMINGHAM: Were these agencies consulted before the guidelines were developed?</p> <p>Ms O'Loughlin: I do not believe so, but they have certainly been very well consulted post the rollout.</p> <p>Senator BIRMINGHAM: It would seem to be the wrong way around to consult them after the guidelines have been developed.</p> <p>Ms O'Loughlin: There was a very lengthy development process for this program. We were certainly well aware that there were complexities with public housing, but we were also very well aware that that the decision was made fairly early on that the program would not roll out into rental properties which had tenancy arrangements, as the minister said, because the antennas belong to the landlord and are part of the property.</p> <p>Senator BIRMINGHAM: If you could provide on notice when the meetings occurred and also the time line for the development of the guidelines and the rollout of the program that would be good. As I said, it does seem odd that consultation happened after guidelines were finalised, but you have just responded to that. With regard to public housing properties, we have covered the issue of multi-unit dwellings. However, for detached properties I gather the ruling to date in both South Australia and Victoria is that the tenant is responsible. From your understanding, is that what both of those state governments have decided?</p> <p>Ms O'Loughlin: Yes.</p>			
124	Program 1.3	Macdonald	Digital television - Queensland	<p>a. When is the switch to digital-only free-to-air television scheduled for regional Queensland?</p> <p>b. Do you have figures of how many households have already converted to digital TV?</p>	Written (6/06/2011)	08/07/11	25/08/11
125	Program 1.3	Macdonald	Digital television - Queensland	<p>a. I understand broadcasters are rolling out new digital TV transmitters to those regions about to make the switch – what regions are still without these new</p>	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				digital TV transmitters? b. What TV transmitters will be available to those residents living in regional remote areas in North/West Qld? c. I was recently in Georgetown and I was told by the council they had concerns that the transmitters would not be adequate for the digital television roll out?			
126	Program 1.3	Nash	Digital television – Theodore QLD	a. What TV reception does the Theodore, QLD, region currently receive? b. Is there any disparity between Theodore CBD and the surrounding regions? c. What service will the people of the Theodore region receive with the switchover of digital TV? d. How will the service be delivered? e. Will the people of Theodore CBD be included in the licence area to receive the VAST satellite service? If not, why not?	Written (6/06/2011)	13/09/11	22/09/11
127	Program 1.3	Nash	Digital television – VAST	Please provide details about the VAST system?	Written (6/06/2011)	08/07/11	25/08/11
128	Program 1.3	Nash	Digital television – VAST	1. Why do people on VAST have to accept the loss of their local TV signal, and pick up news and commercials from Alice Springs? a. Where local business cannot advertise to their local community and people feel disconnected from their community.	Written (6/06/2011)	08/07/11	25/08/11
129	Program 1.3	Fifield	Media Access Review	a. Can the Department provide a recommendation by recommendation breakdown of the progress of the 22 recommendations the government has committed to implement from the Media Access Review Final Report? b. Which recommendations are behind schedule for implementation? c. Regarding recommendation 4 (captioning targets) were 'appropriate targets' for captioning agreed to in the first quarter of 2011. What are they? d. Regarding recommendations 17 and 18 (accessible cinema), is the timeline for the Cinema Access Implementation Plan been met. Are all major chains on track to meet their commitments?	Written (6/06/2011)	11/08/11	25/08/11
130	Program 1.3	Fisher	Design of the HAS	1. Can the department list the number of advisory and working groups involved with the Digital Switch over. a. When were they set up? b. How do members get on these groups – are they invited, do they apply, can they just join?	Written (6/06/2011)	08/07/11	25/08/11
131	Program 1.3	Fisher	Design of the HAS	When was the industry first engaged on the HAS, was it before the Request for Tender (RfT) for the Mildura switchover?	Written (6/06/2011)	08/07/11	25/08/11
132	Program 1.3	Fisher	Design of the HAS	Why did the government undertake the design of the HAS without any industry consultation?	Written (6/06/2011)	08/07/11	25/08/11
133	Program 1.3	Fisher	Design of the HAS	a. What is the main role of the CEG? b. Why was the CEG not asked to contribute to the design of the scheme but	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				rather to the characteristics of the STB?			
134	Program 1.3	Fisher	Design of the HAS	Why has the Government deemed it necessary for the department to spend taxpayers money designing a new – voice to text STB – surely there is an industry standard that is appropriate OR better still a better, more efficient way to assist Australians in the switch to Digital Television?	Written (6/06/2011)	08/07/11	25/08/11
135	Program 1.3	Fisher	Design of the HAS	Why is an eligible pensioner disadvantaged if they have gone out and bought the cheapest Standard Definition (SD) only Set Top-Box STB <i>by doing so they render themselves ineligible for HAS assistance but do not have the 5 HD of the 16 digital channels</i> ?	Written (6/06/2011)	08/07/11	25/08/11
136	Program 1.3	Fisher	Design of the HAS	Why are the poorest of the eligible – those who rent their premises rather than own it – not eligible for any assistance relating to an upgraded external aerial?	Written (6/06/2011)	11/08/11	25/08/11
137	Program 1.3	Fisher	Design of the HAS	While renters are excluded from HAS external aerial help why are renters in an Satellite Subsidy Scheme environment eligible for the equivalent external aerial upgrade, IE a satellite dish?	Written (6/06/2011)	08/07/11	25/08/11
138	Program 1.3	Fisher	Design of the HAS	How many claims have been made against the 12 month warranty of the set-top box?	Written (6/06/2011)	08/07/11	25/08/11
139	Program 1.3	Fisher	Design of the HAS	In reference to QoN 407 from February Estimates regarding a batch of faulty set-top boxes given to pensioners – how many set-top boxes required the patch to fix the fault? What was the process for pensioners? What warranty exists on the work to rectify the fault?	Written (6/06/2011)	08/07/11	25/08/11
140	Program 1.3	Fisher	Design of the HAS	Has BCDE commission an independent review of the Mildura program? Has this been received? Has this been publically released? Why not? When will it be released?	Written (6/06/2011)	11/08/11	25/08/11
141	Program 1.3	Fisher	Design of the HAS	What safety checks have been conducted on set top boxes installed in Regional Victoria and South Australia? What faults/errors/complaints were found?	Written (6/06/2011)	08/07/11	25/08/11
142	Program 1.3	Fisher	Design of the HAS	Does the department agree with electrical bodies such as Master Electricians Australia that this scheme could turn deadly due to lack of training standards? What training standards exist? How are they enforced? What risk assessment has been conducted?	Written (6/06/2011)	08/07/11	25/08/11
143	Program 1.3	Fisher	Design of the HAS	We note, under the “digital ready” registration process that the applicant is required to have a referee vouch for the applicant’s 12 months work experience in installing antennas and equipment for digital television reception. What checks will be run on the referee’s credentials?	Written (6/06/2011)	08/07/11	25/08/11
144	Program 1.3	Fisher	Design of the HAS	Do all employees of registered installers have to satisfy the prerequisites of registration, including passing the online assessment test at the digital ready website? If not, what is preventing unregistered employees from undertaking the installation process on site?	Written (6/06/2011)	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
145	Program 1.3	Fisher	Design of the HAS	Under the online assessment process, is it correct that the individual applicant only needs to complete the online test rather than actually passing the required units of competency from Certificates I & II in Telecommunications Digital Reception Technology through a registered training organisation?	Written (6/06/2011)	08/07/11	25/08/11
146	Program 1.3	Fisher	Design of the HAS	To what extent will the HAS be audited to ensure that the taxpayer is getting value for money? Against what will the results be benchmarked? How many installers (% wise) will be audited?	Written (6/06/2011)	11/08/11	25/08/11
147	Program 1.3	Fisher	Design of the HAS	How will the provision of set top boxes be monitored to ensure that persons who already have a perfectly functioning box and antenna system will not be provided with an additional set top box?	Written (6/06/2011)	11/08/11	25/08/11
148	Program 1.3	Fisher	Design of the HAS	Will installers have a random sample of their installations audited by an independent party prior to receiving payment for services from the Department? (We note that the Digital Switchover Taskforce will pay service provider tax invoices within 30 days of the receipt of the tax invoice (refer Tender documents))	Written (6/06/2011)	08/07/11	25/08/11
149	Program 1.3	Fisher	Design of the HAS	Is there a designated uniform warranty period for the goods and services to be provided by the installer and if so what are its terms? If further services are required to rectify a subsequent fault, will the service provider be entitled to recoup any additional costs from the government scheme? If such a follow-up service is required, will the householder be required to pay for a service that may have been inadequately provided initially?	Written (6/06/2011)	08/07/11	25/08/11
150	Program 1.3	Fisher	Design of the HAS	Is the government concerned about the cross-over of service providers from the HIP to the HAS (already a dozen installers previously associated with HIP are endorsed installers under the HAS)? (The Australian 21/5/11) Are you concerned that the ACCC includes the digital TV switchover in SCAM watch?	Written (6/06/2011)	11/08/11	25/08/11
151	Program 1.3	Fisher	Design of the HAS	Where are the high definition set top boxes that are being provided manufactured? What manufacturer's warranty is provided with the product? What is the likely shelf life of the boxes?	Written (6/06/2011)	08/07/11	25/08/11
152	Program 1.3	Fisher	Design of the HAS	What are the service providers required to do should the HAS recipient's TV be too old to connect a set top box?	Written (6/06/2011)	08/07/11	25/08/11
153	Program 1.3	Fisher	Design of the HAS	How do you respond to the claim by Master Electricians Australia that a taxpayer-funded scheme to connect households to digital television could put workers' lives at risk due to the possibility of people rorting the government's online assessment program and the program allowing installers to operate below industry standards? (The Age 12/5/11)	Written (6/06/2011)	13/09/11	22/09/11
154	Program 1.3	Fisher	Design of the HAS	Under the Government's Terms & Conditions of Endorsement for the Antenna Installer Endorsement Scheme clause 6 (h), it must be ensured that the applicant personally completes the Assessment Procedure rather than someone else completing it on their behalf. How can this critical aspect of the endorsement	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				process be controlled?			
155	Program 1.3	Fisher	Design of the HAS	As reported in Herald Sun (11/5/11), a large number of the digital set top boxes being issued by the government are not working. Given that under the installation arrangements, the government – appointed installer is required to ensure that the box is working as it should, why is this occurring?	Written (6/06/2011)	08/07/11	25/08/11
156	Program 1.3	Fisher	Design of the HAS	Why if a household is in area of alleged “good coverage”, as per the Digital Ready website, can reception continue to be a problem e.g. in Mount Gambier in SE SA (a city of 23,000 people), reception can be poor and even non – existent in certain circumstances?	Written (6/06/2011)	05/10/11	13/10/11
157	Program 1.3	Fisher	Design of the HAS	Is the government concerned that the head contractors selected by the government are subcontracting out the installation of set top boxes for a price around 25% of the amount that the head contractor will receive from the government? i.e. \$400 v \$100.	Written (6/06/2011)	11/08/11	25/08/11
158	Program 1.3	Fisher	Design of the HAS	Can the Government confirm that the free set-top boxes will also be made available to those persons on a disability support pension? The fact that the number of people on the DSP is now 860,000 (one in fifteen Australians of working age), the cost of distributing set-top boxes to this group will be significant. In terms of the amount budgeted for the provision of STB's to this group has any decrease in the number of people receiving a DSP been factored into the estimated cost given the government's stated intentions in this area?	Written (6/06/2011)	08/07/11	25/08/11
159	Program 1.3	Fisher	Design of the HAS	Does the government's scheme allow for a range of help options to be offered to recipients from a mere delivery of a box to full installation? Presumably, the installer is paid less than the maximum \$400 per installation if they are merely delivering a set top box to the householder? Is that correct?	Written (6/06/2011)	21/09/11	22/09/11
160	Program 1.3	Fisher	Design of the HAS	<ol style="list-style-type: none"> 1. Based on the pro-forma excel spreadsheet that forms part of the tender document for tender DCON/11/48, tenderers must supply separate costings for the following items, amongst other things: <ol style="list-style-type: none"> a. Set – top – box b. External antenna and cabling c. Terrestrial installation d. Tuning and demonstration of equipment 2. In terms of the government funding attributable to the HAS, is it the intention that the \$350-\$400 subsidy cover the whole cost of the items mentioned above? i.e. no out-of-pocket expenses for the eligible householder. 	Written (6/06/2011)	08/07/11	25/08/11
161	Program 1.3	Fisher	Design of the HAS	Will the government provide increased funding beyond the existing amount of \$376.5m should the number of eligible households exceed the government's estimate of households that will opt-in to the HAS (37% as per tender DCON/11/48)?	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
162	Program 1.3	Fisher	Design of the HAS	We note in "Schedule 3 – Pricing Schedule" of the tender document that service providers may be entitled to the receipt of incentive payments should they satisfy certain service delivery criteria. Are such payments included in the government's \$376.5m budgeted amount?	Written (6/06/2011)	08/07/11	25/08/11
163	Program 1.3	Fisher	Design of the HAS	We note in Schedule 9 of the tender document that the tenderer is required to provide three years of signed financial statements. Does this mean that a successful tenderer must have been in business for a three-year period before being in contention to secure work under the tender? Isn't this three year period in contrast to the 12 month period specified in the registration requirements at the Digital Ready website? Which period is required?	Written (6/06/2011)	08/07/11	25/08/11
164	Program 1.3	Fisher	Pooling of Subsidies	The DBCDE budget paper No 2 says that some \$20m will be saved in the Satellite Subsidy Scheme (SSS) from upgrading some 59 ABC / SBS self-help sites. It also says this measure will remove some 35,000 homes from being eligible for the Scheme. Presumably therefore the cost to the Commonwealth of funding the 59 upgrades is less than the \$20m saving. a. Is that a correct assumption – you surely would not be doing this if it cost more. b. Is it true that the licences for these ABC / SBS upgraded facilities are likely to be self-help licences and held by the local council? c. Why is the Commonwealth refusing to allow current self-help communities – where neither the broadcasters nor the government is funding upgrades – to pool their contingent SSS payments to assist them upgrade their facilities to digital?	Written (6/06/2011)	11/08/11	25/08/11
165	Program 1.3	Fisher	Pooling of Subsidies	At Additional Estimates, Question 421, the Coalition provided figures which clearly showed if the Commonwealth allowed the community of Normanton to pool contingent SSS payments for the 552 homes involved that probably the community would be better off establishing its own digital self-help facility and the Commonwealth would save money. a. On what policy basis is the Commonwealth effectively using diverted SSS funds to upgrade 59 ABS / SBS self-help facilities to digital where it has determined the worth of doing so while not allowing the same thing to happen where it is the local councils seeking to upgrade a self-help facility?	Written (6/06/2011)	11/08/11	25/08/11
166	Program 1.3	Fisher	Digital television	Does the Department consider that the \$308m set aside to install digital set top boxes will make it more difficult to achieve a restriction on real expenditure growth to 2%? a. Do you consider that the Department has the resources to cope with another program (Digital Switchover Taskforce) while also administering the NBN project?	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
167	Program 1.3	Fisher	Digital television	On page 113 of Budget Measures Budget Papers No. 2, 2011-12, an item titled "Digital Television Switchover – conversion of ABC and SBS analog self-help services", it is noted that the amount of funding to assist the ABC and SBS to convert the services to digital is not disclosed for commercial reasons. Does the government have any idea of the amounts that may be involved in this assistance package?	Written (6/06/2011)	08/07/11	25/08/11
168	Program 1.3	Birmingham	Digital Switchover Household Assistance Scheme	<ul style="list-style-type: none"> a. What opt in or participation ratio for the estimated eligible people in remaining Switchover Areas is the \$308m appropriation based on? b. Have any external evaluations been made, e.g. by the Auditor-General, of the fees charged by Centrelink for its HAS activities? c. What are the staff and operational expenditures in relation to administering the HAS scheme within DBCDE itself? Are these included in the \$308m or are these extra to that amount? 	Written (6/06/2011)	08/07/11	25/08/11
169	Program 1.3	Birmingham	Quality of HAS Installers	<ul style="list-style-type: none"> a. How many installers have failed the on line accreditation test? b. What proportion of those attempting the test fail? c. Have any installers who have tried the test not eventually passed? d. What is the worth of an accreditation test if everyone that wants to pass eventually does so? e. What auditing of the on line test activities have been carried out to test any cheating via other people doing the online test for installers? f. What auditing work has been done in the field to check the workmanship of the 37,000 installs that have been carried out so far? g. What field auditing is carried out to test whether installers being used under the Scheme actually have the required signal test meters and knowledge of how to use them when carrying out installations? h. How many accredited installers have been 'dis-accredited' as a result of faulty workmanship or lack of ability to undertake installation work at the required level so far? If the answer is none, is it not really fundamentally improbable that everything done under the HAS is beyond fault? 	Written (6/06/2011)	08/07/11	25/08/11
170	Program 1.3	Birmingham	Anti-Siphoning	What will happen to the recently negotiated AFL broadcast rights deal if the parliament does not pass required enabling legislation?	Written (6/06/2011)	08/07/11	25/08/11
171	Program 1.3	Birmingham	Anti-Siphoning	<ul style="list-style-type: none"> 1. The Minister has delisted a number of events over the past six months to enable them to be shown on free to air multi-channels. <ul style="list-style-type: none"> a. Can you tell us how many? b. How many requests are currently before the Minister and what process is in place to ensure these requests are dealt with consistently? c. How far ahead of events are the delisting decisions being made by the Minister? 	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
172	Program 1.3	Birmingham	Anti-Siphoning	<ol style="list-style-type: none"> 1. What is the justification for the new six-month automatic delisting period in the anti-siphoning bill? <ol style="list-style-type: none"> a. Isn't it the case that a number of rights to listed events are acquired within this time frame? b. How does this six-month period compare with the amount of time given to free to air broadcasters to promote and schedule events where temporary delisting has been requested? 	Written (6/06/2011)	08/07/11	25/08/11
173	Program 1.3	Birmingham	Anti-Siphoning	<ol style="list-style-type: none"> 1. Why was a recent application for temporary de-listing of the V8s to allow it to be played on the second channel in South Australia due to the clash caused by double header events of AFL not accepted? <ol style="list-style-type: none"> a. Why is it acceptable for the V8s to be shown on pay TV on delay but not for the eighty or more percent of South Australians who have digital television to watch it live or near-live for free? 	Written (6/06/2011)	08/07/11	25/08/11
174	Program 1.2	Birmingham	RC Filtering	<p>Senator BIRMINGHAM: I am not quite sure you got to that stage. You had not quite got to the 'you can take it up or not' stage. I think you were still at the development stage and it never lasted beyond that. But the other options—the other blocking devices, filters et cetera—that exist in the marketplace overwhelmingly do more than what the mandatory filter would do as well.</p> <p>Senator Conroy: I would have to take that on notice to give you an answer. You have asked a very specific technical question. You have asked me to characterise all of the other content management tools and make a judgment on them. I am happy to take that on notice.</p> <p>Senator BIRMINGHAM: There are many of these products in the marketplace that the ISPs raised, presumably, with the department in saying, 'We don't need this new scheme.' There are many tools in the marketplace that can already be used by households or others to block the content that this now abandoned scheme would have blocked.</p> <p>Mr Rizvi: I think the best way to consider it is to look at the other tools that are available. Those other tools do not determine for the customer what they will block. The customer chooses from a menu what they decide to block. To characterise them as blocking one thing or the other is not quite right.</p> <p>Senator Conroy: We have a pamphlet we can send you, if you would like, which explains to parents what tools are available to them. That might help the discussion.</p>	Page 54 (26/05/2011)	08/07/11	25/08/11
175	Program 1.2	Birmingham	ISP Filtering Spending	<p>Senator BIRMINGHAM: Yes, thank you, Minister. Of the \$9.6 million budget, \$200,000 was spent—is that correct?</p> <p>Mr Rizvi: We might have to take that on notice. There was a very small amount of money spent, essentially in undertaking the design and the consultations and</p>	Page 55 (26/05/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				that side of things. But I would have to take on notice precisely how much was spent.			
176	Program 1.2	Birmingham	Number of NBN Coordinators, Cost and Locations	Senator BIRMINGHAM: Page 29. The department will employ regional National Broadband Network co-ordinators to encourage the take-up of broadband opportunities by local government communities and businesses. How many such co-ordinators, at what cost and in what locations are we looking at? Mr Besgrove: I believe there is a total of eight. I would have to take on notice the questions of cost and the locations. I do not have that with me. But they are in a range of locations around Australia specifically related to the location of the Regional Backbone Blackspots program. Basically, where those initiatives are being undertaken is the sort of initial area of focus for those groups. But I would have to take the other elements of your question on notice. I do not have that information with me.	Page 62 (26/05/2011)	21/09/11	22/09/11
177	Program 1.2	Birmingham	Measurement of Success	Senator BIRMINGHAM: How are you measuring the success of what these people are doing? Mr Besgrove: It is a combination of activity in particular, numbers of groups that they are speaking to, ideas that are coming forward. Perhaps I could also take that on notice and come back to you with a more detailed answer.	Page 62-63 (26/05/2011)	08/07/11	25/08/11
178	Program 1.2	Birmingham	Regional Telecommunications Independent Review Committee Recommendations	Senator BIRMINGHAM: Sure, if you could. The Regional Telecommunications Independent Review Committee is rolling around to conduct another review by March 2012. Sadly, the funds that used to exist to support it have slightly vanished. When will the membership of the committee be announced? Senator Conroy: The membership will be announced relatively soon. Senator BIRMINGHAM: Is that weeks or months? Senator Conroy: I am involved in estimates this week and I have a fair bit of estimates next week as well, so we should finalise it very soon. Senator BIRMINGHAM: So that committee will have at least nine months or so to do its job before having to report? Senator Conroy: I look forward to them being very active and vibrant and getting around the country talking to people and making a report. I would hope at least nine months. Mr Rizvi: They have to report by March. Senator BIRMINGHAM: I have tried to give you a little bit of time to announce it. Senator Conroy: We will hopefully be able to announce it soon. Senator BIRMINGHAM: On the funding to support the work of that committee, what is dedicated to ensure that they can get around the country and do the job they are meant to do?	Page 63 (26/05/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Mr Rizvi: We have been allocated funds for that committee to undertake its work.</p> <p>Senator BIRMINGHAM: Are you able to tell me how much that is or not?</p> <p>Mr Rizvi: It is approximately \$1 million.</p> <p>Senator BIRMINGHAM: In terms of the ultimate government response to what this committee finds, Minister, can you remind me if there was an ongoing commitment from the government to fund activities out of the recommendations of this committee?</p> <p>Senator Conroy: I think we spent \$60 million or \$70 million. The committee recommended that we wait to see how the NBN pans out in terms of expending the rest of the money. I think it was in the budget papers and I think I have quoted it to you in the past. But the money was set aside so that we could undertake it once the NBN world is a little clearer, which is slowly beginning to be the case. I will look forward to the recommendations and an update of those recommendations.</p> <p>Senator BIRMINGHAM: Are there funds set aside in the forward estimates for what may need to occur either in contingencies or elsewhere in relation to this committee?</p> <p>Senator Conroy: I will happily take that on notice and come back to you to give you some more details on that.</p>			
179	Program 1.2	Cameron	Digital Business Online Website – Number of staff servicing the website	<p>CHAIR: How many staff are involved in servicing it?</p> <p>Mr Windeyer: I would have to take on notice to give you a definitive answer. It is one of a number of things that are looked after by a section in the division.</p>	Page 64 (26/05/2011)	08/07/11	25/08/11
180	Program 1.2	Fifield	NRS – Brisbane Office Inundation	Has the Minister or Department made a formal response to the Australian Communications Consumer Action Network report regarding the disruption to the National Relay Service in Brisbane for almost 24 hours on January 12? If so, what was the response?	Written (6/06/2011)	08/07/11	25/08/11
181	Program 1.2	Birmingham	Digital Regions Initiative Launch in Armidale	<p>Senator BIRMINGHAM: Who ran the launch in Armidale the other day? Was that a department funded exercise or an NBN Co. funded exercise?</p> <p>Senator Conroy: I think NBN Co. organised the morning launch.</p> <p>Senator BIRMINGHAM: They picked up the tab for the sandwiches?</p> <p>Senator Conroy: There was a separate function later in the day to do with our Digital Regions Initiative which the department was in charge of. But they were two separate and distinct events at different places.</p> <p>Senator BIRMINGHAM: Mr Rizvi, if you could provide details of the costs and activities associated with that separate function that the minister just mentioned, that would be appreciated.</p>	Page 89 (26/05/2011)	27/09/11	13/10/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				Mr Rizvi: We can provide that.			
182	Program 1.2	Birmingham	NBN/Broadband	Has NSW Health and DBCDE come to agreement on the design and implementation plan for the Telehealth trial in Armidale and Kiama? How many participants will take part in the Telehealth trials in Armidale and Kiama?	Written (6/06/2011)	08/07/11	25/08/11
183	Program 1.1 NBN Implementation	Birmingham	Egon Zehnder Short – listing process	Mr Quinlivan: ... The assumption, normally, on behalf of the cabinet is that the appointments at that time are endorsed by the shareholder ministers and that a process has been gone through and all the necessary preparations have been done.... Senator Conroy: There were some other parts of that process. I can get you the exact dates if you are interested. I do not have them off the top of my head.... Senator BIRMINGHAM: Yes, Minister, certainly if you could take on notice and provide details of any additions to the time line that you can provide here as to exactly when decisions were taken—	Page 28 - 29 (26/05/2011)	21/09/11	22/09/11
184	Program 1.1 NBN Implementation	Birmingham	Egon Zegnder Short – listing process	Senator BIRMINGHAM: From the point of the shortlist of four names being provided to the department and shared with the panel of departmental secretaries, did that panel, any of the ministers involved or the government more generally refer back to Egon Zehnder seeking further information about any of the candidates?	Page 29 (26/05/2011)	08/07/11	25/08/11
185	Program 1.1 NBN Implementation	Fisher	Appointment of Mr Quigley	Senator FISHER: Then, in terms of the established facts, was either the department or the government of the understanding that Mr Quigley had ever rolled out a network? ... Mr Quinlivan: My understanding is the same as the minister's, that he was responsible in some fashion. I am not sure and I would need to check the details, but he was responsible for a rollout conducted by Verizon in the US, which goes to your question. But we can check those facts for you.	Page 30 (26/05/2011)	21/09/11	22/09/11
186	Program 1.1 NBN Implementation	Birmingham	Appointment of Mr Quigley	Senator BIRMINGHAM: Indeed. Answer to question on notice No. 106 states that the government was not aware of Alcatel-Lucent being under investigation by the US Securities and Exchange Commission and the Department of Justice for alleged violations of the US Foreign Corrupt Practices Act, prior to the appointment of Mr Quigley to his position at NBN Co.... Senator BIRMINGHAM: The question is: did Egon Zehnder ever raise with— ... Senator BIRMINGHAM: the government this investigation by the SEC into Alcatel? ... Senator BIRMINGHAM: '... can you confirm that Mr Quigley was never questioned by any investigating entity in the US, not just the SEC or the Department of Justice?	Page 32 (26/05/2011)	13/09/11	22/09/11
187	Program 1.1	Birmingham	Appointment of Mr	Senator BIRMINGHAM: ... However, the issue here is whether or not Egon	Page 33	13/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
	NBN Implementation		Quigley	Zehnder, acting on behalf of the department, the secretaries, the ministers and the Cabinet, all of whom played roles in this process of appointment— ... Senator BIRMINGHAM: The issue is: did they even know about this investigation? ... Senator BIRMINGHAM: Did they advise the government of this investigation?	(26/05/2011)		
188	Program 1.1 NBN Implementation	Barnett	Negotiation of Second Backhaul Cable to Tasmania	Senator BARNETT: ...The question is: is the department negotiating for the second backhaul cable to Tasmania? Senator BARNETT: ... is the department aware of any negotiations for a backhaul cable to Tasmania?	Page 33 (26/05/2011)	08/07/11	25/08/11
189	Program 1.1 NBN Implementation	Birmingham	Egon Zehnder Appointment	Senator BIRMINGHAM: With regard to the analysis of a candidate for a CEO position and a candidate who has previously run an organisation or held a senior executive role running large parts of an organisation, what due diligence or checking about the outcomes of their time leading the organisation would you normally expect? ... Senator BIRMINGHAM: Could you take on notice what the usual checks would be and what checks they did undertake as to—	Page 65 (26/05/2011)	13/09/11	22/09/11
190	Program 1.1 NBN Implementation	Birmingham	Alcatel Company Violations	Senator BIRMINGHAM: ... When did departmental officials or you, Minister, first become aware of the alleged Alcatel company violations? ... Senator BIRMINGHAM: Did you and the department first become aware, say, when the issues were first raised in the Australian media as they relate to Mr Quigley? ... Senator BIRMINGHAM: What or how did they come to the department's attention? ... Mr Quinlivan: I think we need to check— ... Mr Quinlivan: the means by which that information became available to us and we can also say to whom it became available.	Page 66 (26/05/2011)	12/08/11	25/08/11
191	Program 1.1 NBN Implementation	Birmingham	Alcatel Company Violations	Senator BIRMINGHAM: Can you detail on notice what steps or actions NBN Co. took in that regard to advise or inform or consult with you or the department about the public response they were intending to make to the allegations. ...	Page 66-67 (26/05/2011)	12/08/11	25/08/11
192	Program 1.1 NBN Implementation	Fisher	IBM Contract - OSS/BSS system	Senator FISHER: ...how many customers does the department expect NBN Co. to have?	Page 71 (26/05/2011)	08/07/11	25/08/11
193	Program 1.1 NBN Implementation	Fisher	IBM Contract	Senator Conroy: ... It is a three-year contract for \$220 million, so that probably means it is below \$100 million a year, but I would have to take advice on how it is proportioned on an annual basis. ... Senator FISHER: Thank you. How many homes have been passed by the NBN but not connected to it. ... Senator FISHER: Thank you. And how much has it cost to pass that number of	Page 71-72 (26/05/2011)	13/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				homes?			
194	Program 1.1 NBN Implementation	MacDonald	NBN Revenue	Senator IAN MACDONALD: ... so far NBN is not getting any revenue from any of its broadband activities. Is that correct? ... Senator IAN MACDONALD: ... My question is whether any revenue has come in to the NBN account or to the government—	Page 74-75 (26/05/2011)	11/08/11	25/08/11
195	Program 1.1 NBN Implementation	Birmingham	NextGen Networks and DSLAMs	Senator BIRMINGHAM: ... If NextGen, as the operator of the backhaul network on the Commonwealth's behalf, had installed their own DSLAM off that network, would that be within the rules of the arrangement or not? ... Senator BIRMINGHAM: And if NextGen chose to fund it themselves would that be acceptable? ... Senator BIRMINGHAM: Could you take it notice and confirm those aspects, and could you advise whether a DSLAM has been installed in Willunga and, if so, by what company.... Senator BIRMINGHAM: ... let us know when it was installed? Thank you.	Page 84-85 (26/05/2011)	08/07/11	25/08/11
196	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	On what date did the Department become aware of the alleged Alcatel Foreign Corrupt Practices Act (FCPA) violations? On what date were they first brought to the attention of the Minister?	Written (6/06/2011)	12/08/11	25/08/11
197	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	When the allegations and settlement were reported at the end of December 2010, NBN Co released a statement claiming: "The actions of a number of individual Alcatel-Lucent employees...fell outside the accountability and jurisdiction of both Mr Quigley and Mr Beaufret." That statement has since proved to be incorrect. Was it at any stage cleared with the Department and/or Minister?	Written (6/06/2011)	13/09/11	22/09/11
198	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	1. Mr Quigley left Alcatel-Lucent after a 36 year career in August 2007 and Mr Beaufret departed in November 2007. Mr Quigley and Mr Beaufret were among four out of the eight executives on Alcatel's management committee who departed around this period. a. Has the Department looked into the reasons for such heavy turnover in the most senior management ranks of what is a major global company over such a short period? What were the reasons, and are they material to the Government's or NBN Co's consideration of them for senior roles at the NBN Co?	Written (6/06/2011)	13/09/11	22/09/11
199	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Does the Government concur with Mr Quigley that he acted entirely appropriately in not disclosing the investigation into Alcatel to the Department, Minister, Cabinet sub-committee or NBN Co board?	Written (6/06/2011)	12/08/11	25/08/11
200	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	In The Australian newspaper on 5 May 2011 Mr Quigley wrote: "I did not raise the investigation of Alcatel-Lucent during my recruitment to NBN Co because it was resolved to the satisfaction of the Securities and Exchange Commission (SEC) and Department of Justice (DOJ) well before NBN Co even existed." Does	Written (6/06/2011)	12/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				the Government/Department agree this statement is palpably false, given the NBN Co was created in April 2009, Mr Quigley became CEO in July 2009, and Alcatel's corporate filings with the SEC make it clear there was extensive uncertainty about the outcome of this bribery matter until it obtained in-principle SEC/DOJ consent to a plea deal in December 2009?			
201	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Has Mr Quigley explained this misleading statement to the Government/Department? If he has, can you explain how it came to be made?	Written (6/06/2011)	12/08/11	25/08/11
202	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	As discussed on 31 December 2010 NBN Co claimed the allegations at Alcatel fell outside the accountability of Mr Quigley. But on 13 May 2011 Mr Quigley stated: "I have today been advised by Alcatel Lucent that, contrary to previous advice, Costa Rica was among the many countries and territories in North, Central and South America that were part of my wide-ranging portfolio of responsibilities in the period March 2001 to January 2003..." Was this also when the Department and Minister learned for the first time that Costa Rica, the site of the initial investigation of alleged bribery, reported to Mr Quigley during the years that the first alleged illegalities uncovered in the investigation occurred?	Written (6/06/2011)	12/08/11	25/08/11
203	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Has the Government – the Minister or the Department – discussed Mr Quigley's time in Costa Rica with him directly to establish there is no further case to answer and no further embarrassments for the NBN Co or Government likely to arise?	Written (6/06/2011)	12/08/11	25/08/11
204	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Has Mr Quigley been asked whether he had any direct dealings with Mr Valverde Acosta while that individual was employed by Alcatel? Has he canvassed his contact (or lack of contact) with this individual in his discussion of the Alcatel bribery matters with the Government or Department?	Written (6/06/2011)	12/08/11	25/08/11
205	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	1. The SEC and DOJ allege Alcatel also violated the FCPA in Honduras, Nicaragua and Ecuador. To the Government's knowledge, did Mr Quigley have executive responsibility for any of these jurisdictions while an executive at Alcatel? Did he during the period when he was in charge of the Americas, including Costa Rica? a. If he was, why has this matter not been publicly clarified by the Government and/or NBN Co, given it directly contradicts the 31 December 2010 assurance provided to the Australian public by NBN Co about Mr Quigley's distance from these matters?	Written (6/06/2011)	13/09/11	22/09/11
206	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Has the Government's confidence in Mr Quigley been affected by the fact that several of the most important statements he and NBN Co have made about the Alcatel bribery matter have subsequently proven to be misleading or incorrect?	Written (6/06/2011)	12/08/11	25/08/11
207	Program 1.1 NBN	Birmingham	NBN/Broadband	The Department has stated in the Budget Papers that it will provide "technical advice in relation to declaring premises adequately served by alternative high	Written (6/06/2011)	21/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
	Implementation			speed networks". Has the Department already begun providing advice on high speed networks? Can you provide an estimate of the number of premises already adequately served by high speed networks?			
208	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Will the awarding of a single contract across all second release sites have any bearing on the awarding of contracts for the roll-out proper?	Written (6/06/2011)	08/07/11	25/08/11
209	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	What advice will the Department be providing the NBN Co to ensure it can proceed with the second roll-out phase? Has the Department provided any advice on the construction tender process?	Written (6/06/2011)	08/07/11	25/08/11
210	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Please detail the monthly spend on the NBN information and awareness campaigns to date this financial year. Please detail key activities undertaken by the campaign in each month.	Written (6/06/2011)	13/09/11	22/09/11
211	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	What download speeds can be achieved through Hybrid Fibre-Coaxial (HFC) Cable Networks such as those operated by Telstra?	Written (6/06/2011)	04/10/11	13/10/11
212	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	Minister Conroy told ABC's Four Corners program that "The Government could spend \$15 billion to build a fibre-to-the-node network (and) pay \$15 to \$20 billion to Telstra for compensation." When was the Government advised that it may face significant compensation payments to Telstra under a fibre-to-the-node network?	Written (6/06/2011)	08/07/11	25/08/11
213	Program 1.1 NBN Implementation	Birmingham	NBN/Broadband	How frequently and at what time is NBN Co required to submit for presentation to Government its Annual Reports and Statement of Corporate Intent, Corporate Plan and Progress Reports? What other regular reports does NBN Co submit to Government and at what times are they required to be submitted? What information is provided in each of NBN Co's reports to Government? To whom is each report made available?	Written (6/06/2011)	08/07/11	25/08/11
214	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	Please provide the list of all underserved premises in 2006, referred to in the answer to Question on Notice 149 from Estimates in February 2011? Further, please confirm that this list was made available to all applicants for funding under the Broadband Connect Infrastructure Program (BCIP).	Written (6/06/2011)	17/10/11 + 1 att't	10/11/11
215	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	Was the Department's 2006 list a complete and comprehensive list of all underserved premises as at 2006? Alternatively, was it the case that the Department considered that all premises on the list were 'underserved premises' but it was possible that there were other premises in Australia that were also 'underserved premises'?	Written (6/06/2011)	21/09/11	22/09/11
216	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	In DBCDE's answer to question on notice no 150 from Estimates in February 2011, about the definition of 'underserved premises' under the Broadband Connect Infrastructure Program, the answer given is that the definition used by	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				DBCDE was the definition set out in the BCIP Guidelines, including in the clarification issued on 3 November 2006. For the avoidance of doubt, please provide the full text of the definition used by DBCDE and identify the relevant page of the guidelines from which the definition is taken.			
217	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	In announcing his decision to terminate the OPEL Networks Pty Ltd (OPEL) contract in April 2008, Minister Conroy said "a condition precedent of the contract [between the government and OPEL] stated that OPEL would provide coverage reasonably equivalent to 90% of under-served premises identified by the then Department of Communications, Information Technology and the Arts as being within its coverage area" and went on to say that testing by the Department "determined that the OPEL network would cover only 72% of identified under-served premises." How many premises did the OPEL network cover which the Department did not identify as 'underserved premises.'?	Written (6/06/2011)	08/07/11	25/08/11
218	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	Of the premises which the OPEL network covered which the Department did not identify as 'underserved premises', did OPEL contend that any of these premises were 'underserved' and if so, how many?	Written (6/06/2011)	08/07/11	25/08/11
219	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	Is it correct that there were some premises which were covered by the OPEL network, and which OPEL contended were 'underserved premises' and the Department says were not 'underserved premises'? How many such 'disputed premises' were there? Were there enough 'disputed premises' that, if OPEL were right and the Department were wrong, and the disputed premises were in fact underserved premises, the condition precedent in the contract would have been satisfied? Once the Department identified that there were disputed premises, did it notify OPEL and offer OPEL the opportunity to demonstrate that these were underserved premises? Once the Department identified that there were disputed premises, did it make any investigation of these disputed premises to determine whether there was any possibility that it had made an error in failing to classify them as underserved premises?	Written (6/06/2011)	22/09/11	13/10/11
220	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	Once the Department identified that there were disputed premises, did it conduct an exercise of comparing its database of underserved premises with OPEL's database, to determine if there was any systematic explanation of the divergence, for example because OPEL had included as 'underserved premises' a range of premises which were in fact served by a particular terrestrial wireless operator which was erroneously not included in OPEL's database, or for example because OPEL's database showed certain premises as being in an area served by pair gain systems and hence unable to receive DSL, when in fact there were no pair gain systems in this area and hence DSL was available?	Written (6/06/2011)	08/07/11	25/08/11
221	Program 1.1	Birmingham	OPEL	Once the Department identified that there were disputed premises, did it give	Written	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
	Networks Policy and Regulation			OPEL the opportunity to conduct an exercise of comparing OPEL's database of underserved premises with the Department's database, again with a view to determining if there was any systematic explanation of the divergence?	(6/06/2011)		
222	Program 1.1 Networks Policy and Regulation	Birmingham	OPEL	Of the disputed premises, can the Department provide a breakdown of the type of service each such premise was receiving such that the Department considered it to be a premise that received a metro comparable broadband service, and hence was not an underserved premise. I do not want a premises by premises listing, but if for example there were 50,000 disputed premises, I would like to know how many of them received an ADSL service, how many of them received a terrestrial wireless service, and how many of them received some other kind of service, such that in each case the Department had classified them as receiving a metro-comparable broadband service.	Written (6/06/2011)	08/07/11	24/08/11
223	Legal Group	Birmingham	AusTender -FOI Processing and Advice	<p>Senator BIRMINGHAM: Does each of these tenders relate to a single FOI application and its assessment?</p> <p>Mr Markus: I do not have the document in front of me, but, generally, in recent times the particular purchase order—no, I could not say. I would have to take the question on notice.</p> <p>Senator BIRMINGHAM: The 11 tenders that I have, which have come off the AusTender website, range in value from \$11,000 to \$77,000. Most are described as 'FOI processing and advice', although there are three variations to that. One is described as 'advice on FOI templates and guidelines'. That one sounds a little more general.</p> <p>Mr Markus: Yes.</p> <p>Senator BIRMINGHAM: Another is 'legal services for FOI 31-1011'. That one sounds like it is for a very specific application.</p> <p>Mr Quinlivan: Yes, I think that would be right.</p> <p>Senator BIRMINGHAM: Another one is described as '_miscellaneous FOI advice'. I am not sure how '_miscellaneous FOI advice' differs from '_FOI processing and advice', but I think that it reads that eight of them are probably for specific consideration and three are for miscellaneous services.</p> <p>Mr Markus: Yes. It is difficult for me to give a categorical answer to that. These are cases where they are not tenders as such but individual purchase orders that have been issued to one or other of our panel firms for FOI work. In some cases, that may have been issued for a particular FOI request. In other cases—and I believe you have identified one—it was for general advice and assistance to us in reviewing our documentation, given the changes to the legislation. There may be other cases where we simply have opened a purchase order to cover the ad hoc advice that we seek from time to time. I believe we had a file like that with the</p>	Page 78-79 (26/05/2011)	21/09/11	22/09/11

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				<p>Australian Government Solicitor at one stage as well. I am not sure of that miscellaneous one that you referred to, but I suspect that may be the case.</p> <p>Senator BIRMINGHAM: I am not entirely clear why this department has found the new legislation to be so much more of a burden compared with other departments. There appears to be only one other department in the same time frame, the course of this year, that has sought advice. That was the Department of Infrastructure and Transport, which awarded a \$30,000 contract to Donna White for 'supporting public transport strategy FOI'. I am not quite sure what that is. FOI descriptions are often curious. I know that, to the Department of Climate Change and Energy Efficiency, I am a serial offender with regard to FOI applications related to the carbon tax regime and a whole range of factors there. I am equally a serial offender to the Murray-Darling Basin Authority. Be very grateful that I have not decided to come after you guys yet! It is others who have lodged all of these applications. But none of these other agencies have had to go and seek external assistance to deal with requests. Why in particular has your department?</p> <p>Mr Markus: I cannot speak about what other departments are doing, but I certainly do know that, even under the act in former times, FOI requests could take up a significant part of the time of one of my in-house lawyers, for the major part of the week. These requests do take a lot of time, particularly where the documents may relate to the personal affairs of another person or the business affairs of another person. In those cases, there are mandatory consultation requirements and they do require a very detailed, often line-by-line, examination of the documents. There are some cases where it is relatively straightforward. But we are not dealing purely with matters that are an issue only within government, as it were; often the requests relate to the affairs of other people. We are obliged to go through quite exhaustive consultation processes on those matters. The decision on whether we go in-house or outsource depends on the resources and what our resourcing commitments are. Given the collection of circumstances that we have been facing in the last few months, in consultation with my colleagues I took the decision to outsource some of that work. We will continue to review that and continue to review whether that is the most cost-effective way of dealing with these issues.</p> <p>Senator BIRMINGHAM: I assume most if not all of these applications relate to NBN matters.</p> <p>Mr Markus: I do not know that that is correct, Senator. That may not necessarily be the case at all.</p> <p>Senator BIRMINGHAM: When you look through what the contracts were for, if can you advise us whether they are related to specific applications, then what</p>			

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				the general topic or issue of those applications, that would be appreciated.			
224	Legal Group	Birmingham	Contract Notice Number 364863	<p>Senator BIRMINGHAM: For the contract notice number 364863 for FOI processing and advice to Minter Ellison, it is identified as being for a contract period from 11 February 2011 to 11 February 2011 for a contract value of \$22,000. Can you confirm whether that is correct and whether the department obtained \$22,000 worth of legal advice from Minter Ellison on FOI matters for a single day in February?</p> <p>Mr Markus: I would be quite sure that that was not the case. That would seem to me to be some sort of error in the filling in of the details for the contracts form. I cannot imagine any circumstances where we would be paying \$22,000 for that kind of work for a single day.</p> <p>Mr Quinlivan: But we will take that on notice, investigate and get back to you.</p> <p>Mr Rizvi: Yes, we will take it on notice and provide that.</p> <p>Senator BIRMINGHAM: Thank you. Obviously, if you can provide the other information that we have asked for, that would be appreciated. That is all I have on FOI matters.</p>	Page 80 (26/05/2011)	08/07/11	25/08/11
225	Legal Group	Fisher	Legal Costs	<p>a. What sum did each portfolio department within the portfolio spend on legal services FYTD within the department and agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio department within the portfolio on legal services FYTD from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department within the portfolio spend on legal services FYTD from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio within the portfolio spend on legal services FYTD from other sources? Please provide a list of each service and costs.</p>	Written (6/06/2011)	08/07/11	25/08/11
226	Corporate and Business	Abetz	Response to Question on Notice 400	<p>Senator ABETZ: Thank you, and welcome to the ABC. First of all if I can go to answers that were provided to questions on notice and question number 400. I asked specifically of the minister if he could take on notice when 19 answers to questions on notice were tabled on 14 February came to his office and when the remaining answers that were tabled on 16 February came to his office. I want to find out if the tardiness, with respect, is with the ABC or with the minister's office. The minister, in typical smart-aleck fashion said the answers to these questions were provided to the committee 'as soon as I was assured of the accuracy of the advice'. I will not pursue the minister again. I will ask you, Mr Scott, and the ABC to please take on notice: when did the ABC supply the draft answers to the minister's office? And, to make it absolutely clear: on what date</p>	Page 12 (26/05/2011)	21/09/11	22/09/11

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				were they supplied? Mr Scott: We will do that. We provide our answers to the department, not the minister's office. We will provide the date that we provided it to the department. Senator ABETZ: All right. I will also ask on notice of the secretary of the department when the department provided those draft answers to the minister's office so we can get an answer and not have to deal with this immature obfuscation.			
227	Corporate and Business	Birmingham	Consultancies for NBN related Public Relations	Senator BIRMINGHAM: The department contracted Weber Shandwick to help with NBN related PR; is that correct? Senator Conroy: Yes. Senator BIRMINGHAM: How much have you paid them? Mr Rizvi: I would have to take on notice specifically how much we have paid them to date, Senator. Senator BIRMINGHAM: Do you have a rough idea of the contract value? Mr Rizvi: The original contract value was around \$700,000. Senator FISHER: That was a whistle from Senator Birmingham, Hansard. Senator BIRMINGHAM: Are any other consultants engaged by the department to help with NBN PR? Mr Rizvi: We have contracts to develop various elements of the communications strategy, including the development of products that we would be able to use to help people better understand the kinds of opportunities the NBN opens up. There are other contracts related to that. Senator BIRMINGHAM: Could you provide details of all of those on notice. You had a tinge of uncertainty there, Mr Rizvi; has the \$700,000 initial value of the contract gone up or down? Mr Rizvi: The work that was related to the \$700,000 has not changed. There have been other aspects of communications that have emerged as a result of the work we have been doing in this space, and that has had separate costs related not necessarily to Weber Shandwick but to other contractors. Senator BIRMINGHAM: Including Weber Shandwick? Mr Rizvi: I would have to take on notice whether any of that relates to Weber Shandwick itself.	Page 89 (26/05/2011)	13/09/11	22/09/11
228	Corporate and Business	Birmingham	NBN/Broadband	Where was each of DBCDE's NBN community forums held? What was the cost to hold each forum? How many people attended each forum? How was each forum promoted? How were attendees selected?	Written (6/06/2011)	15/08/11	25/08/11
229	Corporate and Business	Fisher	NBN Budget	On page 14 of the DBCDE Budget Portfolio Statements, we note that part of the \$23.4m amount will be used for "providing information to consumers and small businesses about the NBN" What is intended to be done to achieve this objective	Written (6/06/2011)	15/08/11	25/08/11

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				and what is the associated cost? Is the "NBN Champions" concept costing included in this amount?			
230	Corporate and Business	Fisher	Staffing	a. How many permanent staff have been recruited this FYTD? b. What classification are these staff? c. How many temporary positions exist or have been created this FYTD? d. This FYTD, how many employees have been employed on contract and what is the average length of their employment period?	Written (6/06/2011)	21/09/11	22/09/11
231	Corporate and Business	Fisher	Staffing – Efficiency Dividend/Budget Cuts	a. Have staffing numbers been reduced as a result of the efficiency dividend and/or other budget cuts? b. If so, where and at what classification? c. Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. d. What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions are envisaged please explain including reasons, target numbers etc.	Written (6/06/2011)	08/07/11	25/08/11
232	Corporate and Business	Fisher	Government Advertising	a. What communications programs has the department undertaken, or are planning to undertake FYTD? b. For each program, what is the total spend?	Written (6/06/2011)	12/08/11	25/08/11
233	Corporate and Business	Fisher	Hospitality and Entertainment	a. What is the Department's hospitality spend FYTD? b. Please detail date, location, purpose and cost of all events.	Written (6/06/2011)	08/07/11	25/08/11
234	Corporate and Business	Fisher	Hospitality and Entertainment	a. For each Minister and Parliamentary Secretary office, please detail total hospitality spend FYTD. b. Please detail date, location, purpose and cost of each event.	Written (6/06/2011)	08/07/11	25/08/11
235	Corporate and Business	Fisher	Hospitality and Entertainment	a. What is the Department's entertainment spend FYTD? b. Please detail date, location, purpose and cost of all events.	Written (6/06/2011)	08/07/11	25/08/11
236	Corporate and Business	Fisher	Hospitality and Entertainment	a. For each Minister and Parliamentary Secretary office, please detail total entertainment spend FYTD. b. Please detail date, location, purpose and cost of each event.	Written (6/06/2011)	08/07/11	25/08/11
237	Corporate and Business	Fisher	Board Appointments	a. What is the gender ratio on each board and across the portfolio? b. Please detail any board appointments for the FYTD.	Written (6/06/2011)	21/09/11	22/09/11
238	Corporate and Business	Fisher	Freedom of Information	a. Has the department within the portfolio received any advice on how to respond to FOI requests? b. How many FOI requests has the Department received? c. How many have been granted or denied? d. How many conclusive certificates have been issued in relation to FOI requests?	Written (6/06/2011)	08/07/11	25/08/11
239	Corporate and Business	Fisher	Community Cabinets	a. What was the cost of the Ministers travel and expenses for the Community Cabinet meetings held this FYTD?	Written (6/06/2011)	06/10/11	13/10/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<ul style="list-style-type: none"> b. How many Ministerial Staff travelled with the Minister for the Cabinet meeting? What was the total cost of this travel? c. How many Departmental officers travelled with the Minister for the Cabinet meeting? What was the total cost of this travel? d. What was the total cost to the Department and the Minister's office? 			
240	Corporate and Business	Fisher	Reviews	<ul style="list-style-type: none"> a. How many Reviews are currently being undertaken by all departments and agencies in the portfolio? b. When will each of these reviews be concluded? c. What reviews have been concluded FYTD? d. Which of these reviews has been provided to Government? e. When will the Government be responding to the respective reviews that have been completed? f. What is the estimated cost of each of these Reviews? g. What further reviews are planned for 2011 - 12 FY? 	Written (6/06/2011)	12/08/11	25/08/11
241	Corporate and Business	Fisher	Media Monitoring	<ul style="list-style-type: none"> a. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office FYTD? b. Which agency or agencies provided these services? c. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Department in FYTD? d. Which agency or agencies provided these services? 	Written (6/06/2011)	13/09/11	22/09/11
242	Corporate and Business	Fisher	Social Media	Has there been any changes to department social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2010? If yes, please explain.	Written (6/06/2011)	08/07/11	25/08/11
243	Corporate and Business	Fisher	Commissioned Reports	<ul style="list-style-type: none"> a. How many Reports have been commissioned by the Government in your portfolio FYTD? Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members. b. How much did each report cost? How many departmental staff were involved in each report and at what level? c. What is the current status of each report? When is the Government intending to respond to these reports? 	Written (6/06/2011)	15/08/11	25/08/11
244	Corporate and Business	Fisher	Hospitality Spend	a. What is the Department's hospitality spend FYTD? Please detail date, location, purpose and cost of all events. Please detail any catering costs, listing the cost of food and beverages, and include a separate list of alcohol	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				costs. b. For each Minister and Parliamentary Secretary's office, please detail total hospitality spend FYTD. Please detail date, location, purpose and cost of each event. Please detail any catering costs, listing the cost of food and beverages, and include a separate list of alcohol costs.			
245	Corporate and Business	Fisher	Cabinet and Sub- Cabinet Committee Meetings	a. How much time is spent preparing papers/submissions for Cabinet and Sub-Cabinet Committee meetings? b. How often must papers/submissions for Cabinet and Sub-Cabinet Committee Meetings be redrafted or resubmitted? Please provide example of why this would happen. (i.e. last minute policy changes or redate papers due to items not being discussed when initially scheduled).	Written (6/06/2011)	08/07/11	25/08/11
246	Corporate and Business	Fisher	Government Stationery Requirements	a. What are the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. special type of paper, envelopes)? b. What are the cost of these items? c. Is the Department/portfolio agencies paying for these?	Written (6/06/2011)	08/07/11	25/08/11
247	Corporate and Business	Fisher	Media Subscriptions	a. Does your department within the portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels. b. Does your department within the portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers. c. Does your department within the portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.	Written (6/06/2011)	15/08/11	25/08/11
248	Corporate and Business	Fisher	Travel Costs	a. For the FYTD, please detail all travel (itemised separately) undertaken by your portfolio Minister and Parliamentary Secretaries. Include what sum was spent on travel, accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses. b. For the FYTD, please provide the same information (itemised separately) for any Minister and Parliamentary staff that accompanied the Minister and Parliamentary on their travel and include a similar breakdown of the costs incurred by or on behalf of those staff. c. For the FYTD, please provide the same information (itemised separately) for Departmental officers that accompanied the Minister and Parliamentary Secretary on their travel and include a similar breakdown of the costs incurred by or on behalf of those staff.	Written (6/06/2011)	08/07/11	25/08/11
249	Corporate and Business	Fisher	Education Expenses	Please detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department. Include what type of course, the cost and how many participants.	Written (6/06/2011)	05/10/11	13/10/11
250	Corporate and Business	Fisher	Executive Coaching and Leadership	In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio department within the portfolio, please	Written (6/06/2011)C	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
			Training	<p>provide the following information FYTD:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services and their employment classification 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification d. The total number of hours involved for all employees e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 			
251	Corporate and Business	Fisher	Paid Parental Leave	<ol style="list-style-type: none"> a. Please list how many staff in each portfolio department within the portfolio are eligible to receive payments under the Government's Paid Parental Leave scheme? b. Please list which portfolio department are providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written (6/06/2011)	08/07/11	25/08/11
252	Corporate and Business	Fisher	Workpoint Space	<ol style="list-style-type: none"> 1. For each portfolio department office please list the occupied workpoint space allocated per person. 2. Does this adhere to the Government's Commonwealth Property Management Guidelines (the Guidelines)? <ol style="list-style-type: none"> I. If yes, please explain if any refurbishment was required to meet the Guidelines and what the costs were. <ol style="list-style-type: none"> a. What savings did each portfolio department achieve by meeting the Guidelines? Please itemise each portfolio department separately. b. How much of these savings has each portfolio kept? Please itemise each portfolio department separately. II. If no, please give details why it does not, including whether an 	Written (6/06/2011)	08/07/11	25/08/11

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				<p>exemption has been received by the Finance Minister.</p> <p>a. What funding has been taken from each portfolio department because they do not meet the Guidelines? Please itemise each portfolio department separately.</p> <p>b. Are there plans to meet the Guidelines? Please explain.</p>			
253	CFO Group	Fisher	Grants	Has the Department complied with interim requirements relating to the publication of discretionary grants?	Written (6/06/2011)	08/07/11	25/08/11
254	CFO Group	Fisher	DBCDE PBS 2011-12	<p>a. Can the Minister please advise as to why the Table on page 28 of the DBCDE Portfolio Budget Statements 2011-12 Budget Related Paper 1.3 shows "Total program expenses" amounting to \$132.36m when the total, based on the aggregation of the individual amounts, is in fact \$96.08m?</p> <p>b. What will be done to correct this error?</p> <p>c. Will a corrigendum be issued?</p> <p>d. How did this error occur?</p> <p>e. What will be done to prevent such errors occurring in the future?</p>	Written (6/06/2011)	08/07/11	25/08/11
255	CFO Group	Fisher	Consultancies	<p>a. How many consultancies have been undertaken or are underway this FYTD? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Please also include total value for all consultancies.</p> <p>b. Does each department stand by its current tenders on the Austenders website? Have any changes or corrections been made for any tenders advertised on to Government Tenders website(www.tenders.gov.au) for tenders advertised this financial year? Explain. Are up to date with reporting requirements?</p> <p>c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written (6/06/2011)	08/07/11	25/08/11
256	CFO Group	Fisher	Contractors	<p>1. Has the department within the portfolio ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details.</p> <p>2. Has the department within the portfolio ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details.</p> <p>3. Has the department within the portfolio ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details.</p>	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<ol style="list-style-type: none"> 4. Has the department within the portfolio ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the department within the portfolio ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the department within the portfolio ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the department within the portfolio ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 8. Has the department within the portfolio ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. 9. Has the department within the portfolio ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. 			
257	CFO Group	Fisher	Discretionary Grants	<ol style="list-style-type: none"> a. Could the Department provide a list of all discretionary grants, including ad hoc and one-off grants FYTD? Please provide details of the recipients, the intended use of the grants and what locations have benefited from the grants. b. Has the Department complied with interim requirements relating to the publication of discretionary grants? 	Written (6/06/2011)	08/07/11	25/08/11
258	CFO Group	Fisher	Government Payments of Accounts	<ol style="list-style-type: none"> a. Has the department within the portfolio paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.) b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? c. Where interest is being paid, what rate of interest is being paid and how is this rate determined? 	Written (6/06/2011)	08/07/11	25/08/11
259	CFO Group	Birmingham	Funding	<ol style="list-style-type: none"> 1. Has the Department provided any funding to any of the following organisations in the current financial year or in any of the previous three financial years? If so, please detail when it was provided and for what purpose. <ol style="list-style-type: none"> a. Australian Conservation Foundation 	Written (6/06/2011)	08/07/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<ul style="list-style-type: none"> b. Australian Council of Trade Unions c. Australian Youth Climate Coalition d. Climate Action Network Australia e. The Climate Institute f. Environment Victoria g. GetUp! h. Greenpeace Australia Pacific i. World Wildlife Fund Australia 			
260	ACMA	Fisher	Digital Radio	<p>Mr Tanner: We have certainly indicated that with 14 megahertz, two multiplexes in every market, would be tight and would involve a lot of compromises compared to what you might call traditional planning approaches, but we have not gone much further than that.</p> <p>Senator FISHER: How long ago did you provide that advice, and has the government responded to it?</p> <p>Mr Tanner: I am not sure when that advice was provided. I would have to take that on notice. The government is currently considering submissions to a review of technological options that is mandated in legislation. That is where I understand the government is at.</p>	Page 3 (16/06/2011)	11/08/11	25/08/11
261	ACMA	Troeth	Spectrum Auction	<p>Mr Tanner: The auction is a subset of the reallocation. I guess the auction is the item that everybody is going to focus on, but bear in mind that before that auction we need to prepare what Chris has already talked about, the marketing plan, which is basically the prospectus that the government puts out into the market. An enormous amount of information and detail has to go into that, and it has to be right. Proceeding in parallel, we will be working with the industry to deliver the restack so that at the time the licences finally come into effect the spectrum will be vacated.</p> <p>Ms Cahill has already mentioned that we are also taking some action in relation to the 2.5 gigahertz band—in fact, we have recently decided that we are going to auction the 700 megahertz and 2.5 gigahertz bands together in a single auction. It will be 230 megahertz of spectrum probably for advanced mobile telecommunications; we will let the market decide the use. That is an enormous amount of spectrum relative to what is currently in use for practically anything. So I think it is a very big microeconomic reform in total, if we could carry this off in a timely fashion.</p> <p>You asked about the resourcing. It is entirely funded out of a series of specific NPP grants. I could take on notice the exact sum.</p> <p>Senator TROETH: Yes, if you could.</p>	Page 7 (16/06/2011)	21/09/11	22/09/11
262	ACMA	Troeth	Complaint handling	<p>Senator TROETH: You may need to take this on notice, but what percentage of</p>	Page 8	12/08/11	25/08/11

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				<p>the regulator's time and operational costs are taken up by that role of handling complaints?</p> <p>Ms McNeill: That is something I would need to take on notice.</p> <p>Senator TROETH: Can you also give me a ballpark figure for total costs and their percentage of the overall ACMA budget?</p> <p>Ms McNeill: We will take that on notice.</p>	(16/06/2011)		
263	ACMA	Fisher	Internal Audit	<p>Ms Carlos: It was part of a general review and refinement of all of our processes. We undertake internal reviews of our processes on a continual basis, and this was one such review internally.</p> <p>Senator FISHER: For how many years had you been operating where you were happy to get a consolidated set?</p> <p>Ms Carlos: I do not have that information with me. I am happy to provide it to you on notice.</p> <p>Senator FISHER: Two years, five years or 10 years?</p> <p>Mr Chapman: We will take that on notice, suffice to say that clearly we traditionally operated on that approach and this represents a change of approach.</p>	Page 11 (16/06/2011)	11/08/11	25/08/11
264	ACMA	Fisher	Internal Audit	<p>Senator FISHER: Okay. Perhaps on notice, can you, Ms Carlos, provide the committee with information as to which sectors of industry, without necessarily identifying individuals, have said that this new way is useful to them and how; and secondly—</p> <p>Mr Chapman: Sorry, if I could just clarify: when you say 'the sectors of the industry', what does that mean?</p> <p>Senator FISHER: You tell me the easiest way—let me swing it back to you—</p> <p>Mr Chapman: What information are you seeking to elicit? Is it whether it is regional and metropolitan, TV or radio, Western Australian or South Australian? You are not asking, presumably, for the specific identity of those who have been providing information.</p> <p>Senator FISHER: No, I said other than doing that. I am not asking for that. Find a way to carve it up, please, to substantiate and illustrate Ms Carlos's claim, which I am sure is based on the 50 per cent of organisations that Ms Carlos earlier said have been doing it the new way. Find a way in which to carve them up, in a purely empirical sense, that substantiates the claim that they have found this new process useful to them, which I understand Ms Carlos to have said they did. Ms Carlos went on to say, I thought, that it has also been useful to ACMA, so I will ask on notice that you provide that same substantiation: how has that new information been useful to ACMA?</p> <p>CHAIR: I do not know how ACMA are going, but I am totally confused.</p> <p>Senator FISHER: I am very clear, and I will go again if you like. Can Ms Carlos</p>	Page 14-15 (16/06/2011)	11/08/11	25/08/11

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				<p>respond?</p> <p>CHAIR: Senator Fisher, I am talking, please. I think the questions you asking are extremely long, extremely detailed and quite complex, it seems to me.</p> <p>Senator FISHER: So?</p> <p>CHAIR: It might be that Mr Chapman might want to take some of them on notice so he can go through it in detail.</p> <p>Senator FISHER: I am suggesting these be taken on notice, if you had been listening fully instead of emailing the minister.</p> <p>CHAIR: You have to make your questions intelligible if you are to get an answer. That is all the point I am making.</p> <p>Senator FISHER: I have placed those two questions on notice. I think they are quite intelligible.</p> <p>CHAIR: Good luck!</p> <p>Senator FISHER: Ms Carlos, are you happy with the questions now?</p> <p>Ms Carlos: Yes. We can take them on notice.</p>			
265	ACMA	Fisher	Internal Audit	<p>Senator FISHER: Thank you. My final question on that aspect, and I will put this on notice as well, is: of the I think you said 50 per cent of organisations that are now doing it this new way, can you on notice tell me the extent to which you are able to substantiate how many of those which are doing it the same way as they did before.</p> <p>Ms Carlos: I am not quite clear on that.</p> <p>Senator FISHER: For those who have only ever operated as a sole entity as opposed to a consolidated group, there is no difference, is there?</p> <p>Ms Carlos: I see your point. We can take that on notice.</p>	Page 15 (16/06/2011)	11/08/11	25/08/11
266	ACMA	Wortley	Online Surveys	<p>Senator WORTLEY: You may have to take this notice. Are you able to tell us about any online surveys around the world that involve students or young people completing them and filing them for research?</p> <p>Ms Wright: I am happy to take that on notice.</p>	Page 20 (16/06/2011)	11/08/11	25/08/11
267	ACMA	Fisher	Government Advertising	<p>a. What communications programs has the department undertaken, or are planning to undertake FYTD?</p> <p>b. For each program, what is the total spend?</p>	Written (6/06/2011)	11/08/11	25/08/11
268	ACMA	Fifield	Caption Quality	<p>1. With reference to recommendations 7 and 8 of the Media Access Review Final report about caption quality:</p> <p>a. Has the ACMA developed criteria that the ACMA can use to assess the quality of captions?</p> <p>b. If so what are those criteria?</p> <p>c. Has ACMA conducted consultation in developing caption quality criteria?</p> <p>d. If so, who was consulted and when were they consulted?</p>	Written (6/06/2011)	13/09/11	22/09/11

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269	ACMA	Fifield	Electronic Program Guides	<ol style="list-style-type: none"> 1. With respect to recommendation 14 of the Media Access Review Final Report about development of a code of practice for electronic program guides: <ol style="list-style-type: none"> a. Did the ACMA consider including accessibility features as a key requirement for electronic program guides? b. Will ACMA develop a code of practice for electronic program guides by 2012? If yes, what date will it commence? c. What is the current status of the development of the code of practice for electronic program for electronic program guides? 	Written (6/06/2011)	11/08/11	25/08/11
270	ACMA	Fifield	National relay Service Failure	<ol style="list-style-type: none"> a. There was a reported disruption to the National Relay Service in Brisbane for almost 24 hours on January 12. How many people do you estimate to have been affected by the disruption? b. What measures has the ACMA/NRS taken to ensure that this failure does not occur again in Brisbane, or at any other main office? c. Has the ACMA considered and responded to the report by the Australian Communications Consumer Action Network regarding the disruption? d. If not when will it make a response to the report? 	Written (6/06/2011)	11/08/11	25/08/11
271	ACMA	Fisher	Freedom of Information	<ol style="list-style-type: none"> a. Has the agency within the portfolio received any advice on how to respond to FOI requests? b. How many FOI requests has the agency received? c. How many have been granted or denied? d. How many conclusive certificates have been issued in relation to FOI requests? 	Written (6/06/2011)	11/08/11	25/08/11
272	ACMA	Fisher	Media Monitoring	<ol style="list-style-type: none"> a. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the agency in FYTD? b. Which agency or agencies provided these services? 	Written (6/06/2011)	11/08/11	25/08/11
273	ACMA	Fisher	Social Media	Has there been any changes to agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since October 2010? If yes, please explain.	Written (6/06/2011)	11/08/11	25/08/11
274	ACMA	Fisher	Contractors	<ol style="list-style-type: none"> 1. Has the agency within the portfolio ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the agency within the portfolio ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the agency within the portfolio ever employed John Utting & UMR 	Written (6/06/2011)	11/08/11	25/08/11

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				<p>Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details.</p> <p>4. Has the agency within the portfolio ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details.</p> <p>5. Has the agency within the portfolio ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details.</p> <p>6. Has the agency within the portfolio ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details.</p> <p>7. Has the agency within the portfolio ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details.</p> <p>8. Has the agency within the portfolio ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details.</p> <p>9. Has the agency within the portfolio ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.</p>			
275	ACMA	Fisher	Government Payments of Accounts	<p>a. Has the agencies within the portfolio paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e.within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached.)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written (6/06/2011)	11/08/11	25/08/11
276	ACMA	Fisher	Media Subscriptions	<p>a. Does your agencies within the portfolio subscribe to pay TV (for example Foxtel)? If yes, please provide the reason why, the cost and what channels.</p> <p>b. Does your agencies within the portfolio subscribe to newspapers? If yes, please provide the reason why, the cost and what newspapers.</p> <p>c. Does your agencies within the portfolio subscribe to magazines? If yes, please provide the reason why, the cost and what magazines.</p>	Written (6/06/2011)	13/09/11	22/09/11
277	ACMA	Fisher	Legal Costs	<p>a. What sum did each portfolio agency within the portfolio spend on legal services FYTD within the department and agency? Please provide a list of</p>	Written (6/06/2011)	11/08/11	25/08/11

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				<p>each service and costs.</p> <p>b. What sum did each portfolio agency within the portfolio on legal services FYTD from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio agency within the portfolio spend on legal services FYTD from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio agency within the portfolio spend on legal services FYTD from other sources? Please provide a list of each service and costs.</p>			
278	ACMA	Fisher	Education Expenses	Please detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio agency. Include what type of course, the cost and how many participants.	Written (6/06/2011)	11/08/11	25/08/11
279	ACMA	Fisher	Executive Coaching and Leadership Training	<p>In relation to the purchase of executive coaching and/or other leadership training services purchased by each portfolio agency within the portfolio, please provide the following information FYTD:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services and their employment classification 4. The names of all service providers engaged <p>For each service purchased form a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification d. The total number of hours involved for all employees e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written (6/06/2011)	11/08/11	25/08/11
280	ACMA	Fisher	Paid Parental Leave	a. Please list how many staff in each portfolio agency within the portfolio are eligible to receive payments under the Government's Paid Parental Leave	Written (6/06/2011)	11/08/11	25/08/11

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				scheme? b. Please list which portfolio agencies are providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments.			
281	ACMA	Fisher	Workpoint Space	1. For each portfolio agency office please list the occupied workpoint space allocated per person. 2. Does this adhere to the Government's Commonwealth Property Management Guidelines (the Guidelines)? I. If yes, please explain if any refurbishment was required to meet the Guidelines and what the costs were. a. What savings did each portfolio agency achieve by meeting the Guidelines? Please itemise each portfolio agency separately. b. How much of these savings has each portfolio agency kept? Please itemise each portfolio agency separately. II. If no, please give details why it does not, including whether an exemption has been received by the Finance Minister. a. What funding has been taken from each portfolio agency because they do not meet the Guidelines? Please itemise each portfolio agency separately. b. Are there plans to meet the Guidelines? Please explain.	Written (6/06/2011)	11/08/11	25/08/11
282	ACMA	Fisher	Staffing	a. How many permanent staff recruited this FYTD? b. What classification are these staff? c. How many temporary positions exist or have been created this FYTD? d. This FYTD, how many employees have been employed on contract and what is the average length of their employment period?	Written (6/06/2011)	11/08/11	25/08/11
283	ACMA	Fisher	Staffing – Efficiency Dividend/Budget Cuts	a. Have staffing numbers been reduced as a result of the efficiency dividend and/or other budget cuts? b. If so, where and at what classification? c. Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. d. What changes are underway or planned for graduate recruitment, cadetships or similar programs? If reductions are envisaged please explain including reasons, target numbers etc.	Written (6/06/2011)	11/08/11	25/08/11
284	ACMA	Fisher	Hospitality and Entertainment	a. What is the agency's hospitality spend FYTD? b. Please detail date, location, purpose and cost of all events. c. What is the agency's entertainment spend FYTD? d. Please detail date, location, purpose and cost of all events.	Written (6/06/2011)	11/08/11	25/08/11
285	ACMA	Fisher	Digital TV & Radio	a. In determining the future spectrum requirements, what assumptions will	Written	11/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				ACMA make with regard to the future growth of mobile broadband services in Australia? b. What impact will technologies such as Long Term Evolution (LTE) be likely to have on improved efficiencies in terms of use of the spectrum available? c. Will such efficiency improvements boost the use of wireless services and decrease the reliance on fixed line broadband services (such as the NBN roll-out)?	(22/06/2011)		
286	AMCA	Fisher	Digital TV & Radio (ACMA Staff Employment)	a. How many staff are now employed at ACMA? b. How many staff were employed at ACMA when it was established in 2005? c. What is the basis for this significant increase in staff numbers? d. What is the corresponding increase in the salary and wages costs as a result?	Written (22/06/2011)	11/08/11	25/08/11
287	ACMA	Fisher	Digital TV & Radio	a. Can ACMA help households in SE South Australia, which had the analog signal switched off in December 2010, who are having difficulty accessing the digital terrestrial signal and whose TV services are worse than those received under the former analog service? b. If so, how?	Written (22/06/2011)	11/08/11	25/08/11
288	ACMA	Fisher	VHF Marine Radio Services	The Authority is reviewing the licencing system for recreational boat owners including VHF radio licence requirements. What is the status of the review, and what budgetary considerations impact on the Authority carrying out any further work on this policy area or review and how?	Written (22/06/2011)	11/08/11	25/08/11
289	ACMA	Fisher	UHF CB Radio Services	1. The ACMA proposes to vary the CB Class Licence to: a. Change the existing UHF CB channel arrangements to include additional channels. b. Relax the duty cycle restriction for telemetry and telecommand transmissions. c. Permit the transmission of position and identification information. d. Improve the regulatory effectiveness of the Class Licence by clarifying the permitted operation on the repeater channels. e. Prohibit the indirect linking of repeater stations. f. Prohibit the linking of CB stations. 2. What additional information can be provided re the above variations and the prohibition of CB stations being linked and the linking of UHF Citizens Band Radio Service (CBRS) repeaters? 3. With reference to the issue re "indirect" linking of UHF CBRS repeaters, in what area(s) has this been a problem and how has the Authority responded?	Written (22/06/2011)	11/08/11	25/08/11
290	ACMA	Fisher	UHF CB Radio Services	Has any CB operator been breached under Communication legislation, had their radio equipment confiscated or a monetary fine imposed?	Written (22/06/2011)	11/08/11	25/08/11
291	ACMA	Fisher	VHF Marine Radio	Is the Authority aware of the Seaway Tower on the Gold Coast possibly using	Written	11/08/11	25/08/11

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			Services	high power when transmitting on either VHF Marine 16 or 67 and from this, making it harder for other Marine Base stations to hear traffic directed to these groups?	(22/06/2011)		
292	AMCA	Fisher	VHF Marine Radio Services	Has the Authority received any complaints re Marine stations misusing channel 16 by broadcasting weather information or is this permitted even though, procedures show that this should take place on Channel 67?	Written (22/06/2011)	11/08/11	25/08/11
293	ACMA	Fisher	HF/VHF Marine Radio Services	What is the maximum power that base stations within the Volunteer Marine Rescue groups can use within the Marine Service?	Written (22/06/2011)	11/08/11	25/08/11
294	ACMA	Fisher	VHF Marine Radio Services	Can the Authority provide an update re its Review of the Recreational Boating Marine Service (Australia) and whether it is considering extending channels or in the future, "splitting" the existing channels?	Written (22/06/2011)	11/08/11	25/08/11
295	ACMA	Fisher	HF/VHF Marine and UHF CB Radio Services	a. Can or does ACMA ensure that the marine channels and both Channels 5/35 UHF CB classed as Emergency Channels are free of non-emergency traffic? b. How is this achieved?	Written (22/06/2011)	11/08/11	25/08/11
296	ACMA	Fisher	HF/VHF Marine and UHF CB Radio Services	Has the Authority's management of these two services had any negative consequences?	Written (22/06/2011)	11/08/11	25/08/11
297	ACMA	Fisher	HF/VHF Marine and UHF CB Radio Services	Why must ACMA require a complaint to be lodged before acting?	Written (22/06/2011)	11/08/11	25/08/11
298	ACMA	Fisher	VHF Marine and UHF CB Radio Services	a. Why has a Radio Class licencing system been introduced? b. Does it impact on revenue collected by licence fees?	Written (22/06/2011)	11/08/11	25/08/11
299	ACMA	Fisher	UHF Radio Services	Please update progress in restructuring the UHF 400-502 Mhz UHF waveband and the operation of the UHF CB Service?	Written (22/06/2011)	11/08/11	25/08/11
300	ACMA	Fisher	UHF CB Radio Services	a. Can ACMA explain the basis for its support to "split" the existing 40 channels CBRS in two thus providing to that Service an additional 40 channels? b. What are the implications of extending the Service's allocation of band instead of "splitting" the existing channels?	Written (22/06/2011)	11/08/11	25/08/11
301	ACMA	Fisher	UHF Radio Services	With a major restructuring of the entire UHF Waveband now proceeding has ACMA received any complaints from users across the UHF band that they have to move or are being forced to modify or purchase new radio equipment?	Written (22/06/2011)	11/08/11	25/08/11
302	ACMA	Fisher	UHF CB Radio Services	Under the Budget allocation of monies to the ACMA, is it being restricted from doing more to promote changes to the operation of the UHF section within the CBRS?	Written (22/06/2011)	11/08/11	25/08/11
303	NBN Co	Birmingham	Opening Statement	Senator BIRMINGHAM: Let us let Mr Quigley answer the questions and we	Page 28	21/09/11	22/09/11

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	Limited			<p>will see where they go. Mr Quigley, did you delegate to anybody in NBN Co. the preparation of details or information contained in the paragraphs leading up to and including paragraph 37?</p> <p>Mr Quigley: I certainly asked some of legal team, as I have referenced in there, to check with the legal companies in the US the data. I wanted to be sure because as the senior executive at Alcatel I signed a very, very large number of documents. I thought it was possible I could have signed a memorandum. I had no recollection of it. I wanted to be sure of that. I wanted that checked. So I asked our legal team to check that.</p> <p>Senator Conroy: Would you like Mr Quigley to take it on notice and get a list.</p> <p>Senator BIRMINGHAM: I am happy for him to do that at a later stage and that may well be fine, but I am trying to get to the bottom of whether there were people who provided significant input to the content of the statement and these parts of the statement up to paragraph 37. You have said you got the lawyers at NBN Co. to check some of the facts and that type of activity.</p> <p>Mr Quigley: Yes.</p>	16/06/2011		
304	NBN Co Limited	Abetz	Opening Statement	<p>Mr Quigley: The company, NBN Co., in areas such as this where you are going to interface with US lawyers, I can almost be certain that we had outside lawyers involved in assisting in this area.</p> <p>Senator ABETZ: Who paid for those outside lawyers?</p> <p>Mr Quigley: The company did. Before any outside lawyers were involved in these discussions I sought counsel from the board of NBN Co. about that very issue.</p> <p>Senator ABETZ: If you can take on notice the total cost of that, please.</p>	Page 29 16/06/2011	17/10/11	10/11/11
305	NBN Co Limited	Birmingham	Opening Statement	<p>Senator BIRMINGHAM: In paragraph 26 you state that the two law firms confirmed that we were not interviewed by them. To whom and in what manner did they confirm that?</p> <p>Mr Quigley: They confirmed that to our legal people.</p> <p>Senator BIRMINGHAM: In writing, in conversation? How were the exchanges between the lawyers of NBN Co. and these people undertaken?</p> <p>Mr Quigley: I will have to check how they did that.</p>	Page 29 16/06/2011	12/08/11	25/08/11
306	NBN Co Limited	Birmingham	Alcatel Investigation	<p>Senator BIRMINGHAM: Thank you. In terms of the investigation that was initiated close to 2004 and the engagement of the two law firms that we canvassed in your opening statement, what role did Mr Redondo have in that investigation?</p> <p>Mr Quigley: Do you mean in initiating anything?</p> <p>Senator BIRMINGHAM: Indeed, did he have any oversight role?</p> <p>Mr Quigley: I cannot answer that question here and now.</p> <p>Senator Conroy: We can take it on notice.</p>	Page 35 16/06/2011	14/09/11	22/09/11

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				<p>Mr Quigley: Just to be clear, the two firms were sequential. They were not appointed at the same time. Proskauer Rose was for a period and then Wilkie Farr after that.</p> <p>Senator BIRMINGHAM: Thank you. Do you know who was in charge of the relationship, in a sense, the initiation between Alcatel and those two firms?</p> <p>Mr Quigley: I would have to check, but I would imagine that would be the legal department of Alcatel under the auspices, of course, of the CEO and the board. I would believe that the frontrunning would be done by the legal department.</p>			
307	NBN Co Limited	Birmingham	Alcatel (??TBA)	<p>Senator BIRMINGHAM: Thank you. You have identified that Mr Redondo, as far as you believe, is the president of area 1, who, in this document—</p> <p>Mr Quigley: He is certainly the president of Alcatel Latin America; whether it was area 1 or area 2 I cannot recall. But it is very much likely that it was area 1.</p> <p>Senator Conroy: We will happily take that on notice, Senator Birmingham, to make sure that we are accurate. And we may even have to employ some resources to find out for you—but then do not complain about it later.</p>	Page 37 16/06/2011	14/09/11	22/09/11
308	NBN Co Limited	Abetz	Opening Statement	<p>Senator ABETZ: Can you then tell us whether it was from an outside lawyer or an internal NBN lawyer?</p> <p>Mr Quigley: No, I cannot. I would have to take that on notice because I do not know who did the actual physical interfacing with the US law firm.</p>	Page 42 16/06/2011	14/09/11	22/09/11
309	NBN Co Limited	Abetz	Opening Statement	<p>Senator ABETZ: All right. Whose was the first iteration?</p> <p>Mr Quigley: I do not recall.</p> <p>Senator ABETZ: Was it yours?</p> <p>Senator Conroy: We will happily take it on notice.</p> <p>Senator ABETZ: Was it yours, Mr Quigley?</p> <p>Senator Conroy: We will take it on notice.</p> <p>Senator ABETZ: Mr Quigley must know whether the first iteration was his or not?</p> <p>CHAIR: Senator Abetz, you know as well as I do that when the minister says it will be taken on notice, then it will be taken notice.</p>	Page 42 16/06/2011	21/09/11	22/09/11
310	NBN Co Limited	Abetz	Alcatel Investigation	<p>Senator ABETZ: Did you ever provide correspondence to the SEC, DOJ, Proskauer Rose or Wilkie Farr and Gallagher?</p> <p>Mr Quigley: Not that I recall, but I will take it on notice and I will check.</p>	Page 43 16/06/2011	17/10/11	10/11/11
311	NBN Co Limited	Abetz	Opening Statement	<p>Senator ABETZ: Can you then tell us on notice who those people were—the in-house lawyers and the external lawyers who were brought in—and how that was verified to you. You must, I suggest, have knowledge as to how that was verified to you. Was it in a letter that was put in front of you saying, 'Because of that evidence you can now sign off on paragraph 30'? Or were you just told verbally?</p> <p>Mr Quigley: I do not know in what form that information was conveyed to our</p>	Page 43 16/06/2011	14/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				legal people, but I will be sure to take it on notice. Senator Conroy: They will find out for you.			
312	NBN Co Limited	MacDonald	Internal and External Lawyers and Salaries	<p>Senator IAN MACDONALD: This could perhaps be taken on notice but Mr Harris or Mr Quigley, whoever is responsible, could you give us details on the amount expended by NBN Co. on the external lawyers and can you give us the names of the external lawyers. Assuming that your processes are such that you internally cost your own internal lawyers legal work for whatever, can you also give me on notice the cost of the internal lawyers for the preparation of this statement...</p> <p>Senator IAN MACDONALD: I am halfway through and I am asking Mr Quigley, who the minister pointed out was the right person to ask, but the minister keeps interrupting. What I am wanting is the legal bill that the external lawyers will send NBN Co. for the work the lawyers have done in relation to this statement and any other work they have done in relation to your time with Alcatel. Could I get the name of the external lawyers involved please and also if you do cost your internal lawyers costs, which I assume you would, could I also get their bill which they will render to themselves, I guess, or to the company...</p> <p>Senator IAN MACDONALD: I think Mr Quigley has my question on notice. It was the only question I wanted to ask tonight and I am going to leave you to it now. Can I just clarify that you understand the question I asked?</p> <p>Mr Quigley: Yes. I am not sure I will be able to satisfy the latter part of your question. I have not put a system in place where people in the company account for each hour of the day to specific areas.</p> <p>Senator IAN MACDONALD: You do not internalise your costings.</p> <p>Mr Quigley: No. That would be an overhead which, frankly, would be a cost we do not need to incur.</p> <p>Senator IAN MACDONALD: Can you just tell me how many internal lawyers you have?</p> <p>Mr Quigley: I have to take that on notice.</p> <p>Senator IAN MACDONALD: Take that on notice. But is it a lot, or one or two?</p> <p>Mr Quigley: I will have to take that on notice.</p> <p>Senator IAN MACDONALD: Is it more than one or two?</p> <p>Mr Quigley: I have to take that on notice.</p> <p>Senator IAN MACDONALD: Okay. Tell me who your lawyers are. If you could give me the range of their salaries, that might be sufficient—no names mentioned, of course, but just that there are five lawyers and three are paid \$100,000 a year and two are paid \$500,000 a year, or whatever it is. Then there is the external staff. If you can give me that, I would be very appreciative.</p>	Page 44-45 16/06/2011	17/10/11	10/11/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
313	NBN Co Limited	Abetz	Alcatel Investigation	<p>Senator ABETZ: Can you confirm that you at no stage provided a statement to any authority about the Alcatel matter?</p> <p>Mr Quigley: I have no recollection of making any statement to any authority on that matter, but I will have that checked with the records...</p> <p>Senator ABETZ: Thank you. In relation to those questions that I have just asked, are we able to take them on notice and obtain Mr Beaufret's answers to them, please?</p> <p>Mr Quigley: Yes.</p> <p>Senator ABETZ: Thank you.</p>	Page 45 16/06/2011	12/08/11	25/08/11
314	NBN Co Limited	Abetz	Alcatel Investigation	<p>Senator ABETZ: Thank you. Can you confirm that you at no stage wrote a letter or a memorandum or provided a document of any nature in relation to this Alcatel matter to any relevant authority?</p> <p>Senator Conroy: An internal document or external? I am just trying to seek clarification.</p> <p>Senator ABETZ: To any relevant authority, as in the SEC, the DoJ or those two law firms.</p> <p>Mr Quigley: I have no recollection of writing any document on this matter to any of those bodies, but I will take it on notice and double-check that...</p> <p>Senator ABETZ: Thank you. In relation to those questions that I have just asked, are we able to take them on notice and obtain Mr Beaufret's answers to them, please?</p> <p>Mr Quigley: Yes.</p> <p>Senator ABETZ: Thank you.</p>	Page 45 16/06/2011	12/08/11	25/08/11
315	NBN Co Limited	Birmingham	Alcatel Investigation	<p>Senator BIRMINGHAM: The question is: in all the investigations that have been undertaken since then, has it been brought to light—are you aware of whether you unknowingly, at that time, approved a strategy or a business practice that had since been found to have enabled these activities to occur?</p> <p>Mr Quigley: I really have no idea what that question means, Senator, with respect. I do not know what you are asking me.</p> <p>Senator IAN MACDONALD: In the investigations you have done since, has it been brought to your notice, subsequent to the event, that something you might have done at the time—</p> <p>Mr Quigley: What, Senator?</p> <p>Senator IAN MACDONALD: I do not know.</p> <p>Senator BIRMINGHAM: If you signed a minute or approved a—</p> <p>Senator Conroy: I agree with Mr Quigley. It is so broad it is almost impossible to answer, Senator Birmingham, which is why I am inviting you try to narrow it down a little bit.</p>	Page 50-51 16/06/2011	12/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Senator BIRMINGHAM: For example, if you approved business strategies for the engagement of consultants in these countries without knowing that those consultants were—</p> <p>Senator Conroy: Without knowing that someone was defrauding and deceiving him?</p> <p>Mr Quigley: I have no recollection of such an event, but I will go and do another double-check if you like.</p> <p>Senator Conroy: So we will hire some more lawyers and we will see if there is corporate strategy, which is what I think you are referring to.</p> <p>Senator BIRMINGHAM: Just as Mr Quigley is saying, he never signed off on strategies as described in these documents. I am just checking and asking to make sure that he also never approved them. None of them are suggesting that the person was misappropriating the funds.</p> <p>Senator Conroy: So you want to know whether he approved of a strategy that he did not know he was being deceived with? Is that what you are asking?</p> <p>Senator BIRMINGHAM: Mr Quigley has taken the example on notice. That will suffice.</p> <p>Senator Conroy: I just want this to be very clear, because you are asking very broad questions, and I know you are not trying to ask broad questions. I just want to make sure we understand what your question is. I will borrow your use of 'consultants'. Has Mr Quigley approved of a strategy that set up consultants? Is that what you are actually trying to ask?</p> <p>Senator BIRMINGHAM: That was basically the question that was asked, or the example that was given.</p> <p>Senator Conroy: That was not 'basically the question'. It has taken five minutes. Did Mr Quigley approve of the strategy, as in sign a document that said, 'We should employ consultants to do X,' and then suddenly discover a few years later that X was not what they were actually doing? I just need to understand: is that what you are asking?</p> <p>Senator BIRMINGHAM: Hallelujah, Minister. Thank you for the example—that is, unwittingly, unintentionally, unknowingly, at the time—</p> <p>Mr Quigley: I will take that on notice. I have no recollection of that. It certainly has not been brought to my attention, but I will check.</p>			
316	NBN Co Limited	Birmingham	Alcatel - Appointment of Consultants	<p>Senator BIRMINGHAM: We have already dealt with that, Minister. Let us not revisit the question Mr Quigley previously took on notice. Did you ever approve the appointment of consultants in Costa Rica to assist with marketing?</p> <p>Mr Quigley: I have no recollection but I will take it on notice. I will go back and get it checked again.</p>	Page 52 16/06/2011	14/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
317	NBN Co Limited	Birmingham	Appointment of Mr Beaufret	<p>Senator BIRMINGHAM: But you had suggested Mr Beaufret.</p> <p>Mr Quigley: They asked me whether there was anybody I knew, because their advice to me was that they would probably have to go overseas to find the appropriate candidate.</p> <p>Senator ABETZ: And you specifically mentioned Mr Beaufret's name to them?</p> <p>Mr Quigley: They asked me the question: did I know anybody?</p> <p>Senator BIRMINGHAM: Was his appointment approved by the board or was it your call?</p> <p>Mr Quigley: As I said, a board member of NBN Co. interviewed Mr Beaufret.</p> <p>Senator BIRMINGHAM: The decision to appoint was made by the board or the CEO?</p> <p>Mr Quigley: These are the people who report to the CEO for the final decision to be made, but, clearly, I was not going to appoint a CFO when, after an interview by a board member it was said that they did not think he was the right man.</p> <p>Senator IAN MACDONALD: Can you tell us who the board member was?</p> <p>Mr Quigley: Perhaps on notice, yes.</p>	Page 52 16/06/2011	12/08/11	25/08/11
318	NBN Co Limited	Birmingham	Appointment of Mr Beaufret	<p>Senator BIRMINGHAM: Was there even a short list presented to you by the search firm, Mr Quigley?</p> <p>Mr Quigley: I will have to check. I cannot recall.</p>	Page 53 16/06/2011	12/08/11	25/08/11
319	NBN Co Limited	Birmingham	Appointment of Mr Beaufret	<p>Senator BIRMINGHAM: Did they present any other names to you besides Mr Beaufret?</p> <p>Mr Quigley: I will take it on notice. I do not believe so, but I will check.</p>	Page 53 16/06/2011	12/08/11	25/08/11
320	NBN Co Limited	Birmingham	Appointment of Mr Beaufret	<p>Senator BIRMINGHAM: Was a briefing or anything provided to the entire NBN board on Mr Beaufret? Were any details or recommendations provided to the entire NBN board related to Mr Beaufret's appointment or was it just the single board member?</p> <p>Mr Quigley: I will check on that.</p>	Page 53 16/06/2011	22/09/11	13/10/11
321	NBN Co Limited	Abetz	Security Vetting	<p>Senator ABETZ: Thank you. That was just general interest. Is there a security vetting process for people such as you, the chief financial officer and possibly even board members?</p> <p>Mr Harris: There is a security vetting process, certainly at CEO level, for access to government documentation.</p> <p>Senator ABETZ: So that is at Mr Quigley's level?</p> <p>Mr Harris: That is Mr Quigley's level.</p> <p>Senator ABETZ: What about the board and other top management people?</p> <p>Mr Harris: I cannot answer that off the top of my head. I can tell you on notice how far the security checking process goes, but I would not be able to tell you right now.</p>	Page 55 16/06/2011	22/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Senator ABETZ: That is fine; take it on notice, and then whether that is required and whether they have actually been undertaken and the appropriate security clearances then given. Can you take all that on notice.</p> <p>Mr Harris: I am happy to do that.</p>			
322	NBN Co Limited	Abetz	Chartered Aeroplanes	<p>Senator ABETZ: I dare say that from time to time NBN would be in the business of having to charter the odd aeroplane to get people from A to B.</p> <p>Mr Harris: I am not aware of you having chartered an aeroplane.</p> <p>Mr Quigley: I am not aware of us having chartered an aeroplane either.</p> <p>Mr Harris: I would probably raise an eyebrow.</p> <p>Senator ABETZ: Have you ever or not?</p> <p>Mr Quigley: No, we have never.</p> <p>Senator ABETZ: What about the board?</p> <p>Mr Harris: I would again have thought it very unlikely.</p> <p>Mr Quigley: I am absolutely not aware of the board ever chartering an aeroplane.</p> <p>Senator ABETZ: Any member of the board?</p> <p>Mr Quigley: Or any member of the board chartering an aeroplane.</p> <p>Senator ABETZ: Or the executives? Just take that on notice for us if you would, please.</p>	Page 55-56 16/06/2011	22/08/11	25/08/11
323	NBN Co Limited	Abetz	First Mainland Release Site	<p>Senator ABETZ: On what date was it decided that the first mainland city to be delivered the National Broadband Network would be Armidale?</p> <p>Senator Conroy: When Townsville got wiped out by the cyclone.</p> <p>Mr Quigley: Yes, that is right. When it became apparent that—</p> <p>Senator ABETZ: When? What was the date?</p> <p>Mr Quigley: Straight after the Townsville cyclone.</p> <p>Senator Conroy: Townsville was on track to be first. The cyclone hit it. Armidale was the next in line.</p> <p>Senator ABETZ: Can you give us the date on that, Mr Quigley, on notice?</p> <p>Mr Quigley: Certainly; I will look at the date the cyclone took place.</p>	Page 56 16/06/2011	30/08/11	22/09/11
324	NBN Co Limited	Abetz	NBN Co Workforce – Wage increases	<p>Senator ABETZ: What deals have been done with the workforce in relation to wage increases?</p> <p>Senator Conroy: NBN Co.'s own workforce or the contractor workforce?</p> <p>Senator ABETZ: With NBN Co.'s workforce.</p> <p>Senator Conroy: There are four EBAs and they have been read out at previous estimates.</p> <p>Senator ABETZ: Do those require wage increases of four per cent plus four per cent plus four per cent?</p> <p>Mr Quigley: I will check on each of those EBAs. I can supply the information on the details of each of those EBAs.</p>	Page 58 16/06/2011	22/08/11	25/08/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
325	NBN Co Limited	Abetz	CEPU NBN forum	Senator ABETZ: So you are aware that there was a forum that the CEPU held, but NBN officials were not present. Mr Quigley: I will confirm that but I believe there they were not.	Page 58 16/06/2011	30/08/11	22/09/11
326	NBN Co Limited	Abetz	CEPU NBN forum	Senator ABETZ: Prior to that forum had CEPU officials met with NBN officials about a draft document detailing the draft framework agreement? Mr Quigley: I know that our head of HR has met with some union officials. I will have to check whether that was the CEPU and I will have to check whether that document which you have referenced was discussed. Senator ABETZ: Because the draft framework agreement with its many conditions— Senator Conroy: The word 'draft' would tend to imply it is not agreed. Is that your understanding of the word 'draft'? Senator ABETZ: That was in February for that forum. There was a draft. Senator Conroy: And has it ever been touted as an agreed agreement or has it still been touted as a draft agreement every day since then? Senator ABETZ: When you are finished I will ask my question. Did the NBN discuss with the CEPU the conditions that might be part of a framework agreement? Mr Quigley: I do not believe so, but I will check for you. Senator ABETZ: I ask you to take on notice whether the NBN at any stage— Senator Conroy: Agreed to government. Senator ABETZ: Just stop it, Minister. Was there any draft framework agreement provided to the NBN by the CEPU?	Page 58-59 16/06/2011	22/08/11	25/08/11
327	NBN Co Limited	Birmingham	Alcatel Board – Mr Beaufret	Senator BIRMINGHAM: Did Mr Beaufret serve on the board of Alcatel Standard? Mr Quigley: I believe he did. Senator BIRMINGHAM: Do you know what years he served on the board? Mr Quigley: I will have to check on that for you.	Page 59 16/06/2011	12/08/11	25/08/11
328	NBN Co Limited	Birmingham	NBN Launch – Armidale	Senator BIRMINGHAM: Thank you. I want to finish off on something Senator Abetz was pursuing. What was the total cost of the Armidale launch? Mr Quigley: I will have to supply you with information on that. Senator Conroy: I think we took that on notice. Senator ABETZ: I think you indicated something over 100; didn't you? Senator Conroy: \$120,000 or \$130,000. Mr Quigley: Are you talking about the cost of the construction or the launch? Senator BIRMINGHAM: The launch. Mr Quigley: I think it is approximately \$140,000. I will give you the exact figure on notice.	Page 61 16/06/2011	30/08/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				Senator BIRMINGHAM: Thank you.			
329	NBN Co Limited	Fisher	NBN Launch – Armidale	<p>Senator FISHER: I am about to, but I thought I heard Mr Quigley say something just then. Can you please inform us how much the rollout in Armidale cost for 105 kilometres of fibre, 763 pits, 28 kilometres of pipe and 32 distribution hubs?</p> <p>Mr Quigley: I will have to take that on notice. I do not know the exact figure.</p> <p>Senator FISHER: Do you know the total amount expended in the Armidale rollout?</p> <p>Senator Conroy: He just said he would take it on notice.</p> <p>Senator FISHER: Thank you. Can you take on notice the costs of the rollout for any of the first release sites to the extent that they have been proceeded with thus far?</p> <p>Mr Quigley: Do you want them completed or where they are up to if they have not been completed?</p> <p>Senator FISHER: Completed, which will narrow it down somewhat...</p>	Page 61 16/06/2011	22/09/11	13/10/11
330	NBN Co Limited	Fisher	NBN Armidale – Retail Service Providers	<p>Senator FISHER: Thank you, I am happy. Mr Quigley, who are the four involved in Armidale?</p> <p>Mr Quigley: The four, I believe, are iiNet, Internode, iPrimus and Telstra. But I will check if that is correct.</p>	Page 62 16/06/2011	22/08/11	25/08/11
331	NBN Co Limited	Fisher	Indemnities	<p>Senator Fisher: Mr Quigley, beyond those two, have the directors of NBN made any suggestions about any further indemnities to be provided to them in respect of their directorship of NBN Co?</p> <p>Mr Quigley: I will take that on notice, if I can, because I would like to check the answer to that question with the chairman.</p> <p>Senator FISHER: Do you think you know what the answer is?</p> <p>Mr Quigley: I think I need to check with the chairman of the board before I answer any questions relating to what the board has or has not asked the shareholders. I am the CEO; I report to the board and the board is responsible to the shareholders. It is not up to me to answer questions on behalf of the board.</p> <p>Senator FISHER: Minister, given that you are the government and a shareholder, has the shareholder been asked for any further indemnities by the NBN board?</p> <p>Senator Conroy: The board has not finalised anything that we are aware of. But if the board is seeking any we will consider them on a case-by-case basis.</p> <p>Senator FISHER: The board has not finalised anything that you are aware of. Has the board tentatively suggested anything?</p> <p>Senator Conroy: I have not been to a board meeting for a long time and I do not get the minutes. However, if there is any information that I can share with you on that, I am happy to take it on notice and see if there is any information available.</p>	Page 63 (16/06/2011)	14/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
332	NBN Co Limited	Fisher	IBM Contract	<p>Senator FISHER: You are the chair—for now. Mr Quigley, has the contract with IBM—which you referred to in your opening statement as being worth in excess of \$200 million over three years but the minister, I think, talked about being worth \$220 million over the next three years—been assigned for anything beyond three years; and, if so, what is the value of that?</p> <p>Mr Quigley: I will have to check, Senator. I believe it is a three-year contract. It is possible that we may have negotiated an ongoing maintenance deal; I will have to check on that and come back to you.</p> <p>Senator FISHER: And, if you have, what is the anticipated cost of that ongoing segment?</p> <p>Mr Quigley: I can get back to you on that one.</p>	Page 63 16/06/2011	17/10/11	10/11/11
333	NBN Co Limited	Fisher	NBN employees – involvement with Alcatel-Lucent	<p>Senator FISHER: Regarding the number of employees of NBN Co. who either were employed by or engaged perhaps as consultants by Alcatel-Lucent at any point in time, I asked about this on 26 May and the minister said he thought about 15 former Alcatel and Alcatel-Lucent employees were currently employed full time by NBN Co. Can you confirm or otherwise that figure in terms of the number of—</p> <p>Mr Quigley: Are you talking currently, or at any other particular time?</p> <p>Senator FISHER: The number of full-time NBN Co. employees at the moment who have at any stage worked for Alcatel or Alcatel-Lucent?</p> <p>Mr Quigley: You mean at any time in their career?</p> <p>Senator FISHER: Yes.</p> <p>Mr Quigley: This will require a lot of work. What we have got to check is every CV of every person in the company, not just where was the last place they worked, but at any time in their career. Is that what you want?</p> <p>Senator Conroy: And does that include employees who are no longer with the company?</p> <p>Senator FISHER: Mr Kevin Brown would probably know the answer to that question off the top of his head.</p> <p>Mr Quigley: No, he certainly wouldn't.</p> <p>Senator Conroy: He doesn't.</p> <p>Mr Quigley: He certainly wouldn't know that.</p> <p>Mr Harris: Presumably, Senator, you are talking about senior executives or something like that; you are not asking Mr Quigley for the numbers—</p> <p>Senator FISHER: NBN Co. has some 700 employees. I am asking about those 700 employees.</p> <p>Mr Quigley: You want us to find out at any time have they ever worked for Alcatel Lucent?</p>	Page 66 16/06/2011	14/09/11	22/09/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
				<p>Senator FISHER: Yes.</p> <p>Mr Harris: The norm, before Mr Quigley takes this on notice, is that we should assess the resources required to answer a question like that.</p> <p>Senator FISHER: I would like to hear Mr Brown's answer to that question.</p> <p>Mr Quigley: We work on behalf of the company. Mr Brown reports to me. If you are asking me to take on that question—</p> <p>Senator FISHER: I am.</p> <p>Mr Quigley: Okay, I will check the resources required.</p>			
334	NBN Co Limited	Fisher	NBN Co Tasmania	<p>Senator FISHER: So what has happened to Tas NBN Co.?</p> <p>Senator Conroy: It is a viable, ongoing entity.</p> <p>Senator FISHER: Does the board of it meet?</p> <p>Senator Conroy: Yes.</p> <p>Senator FISHER: How often?</p> <p>Senator Conroy: I would have to take that on notice.</p> <p>Senator FISHER: What fees and are the directors paid?</p> <p>Senator Conroy: I am happy to take that on notice, but I think that is on the public record.</p>	Page 67 16/06/2011	22/08/11	25/08/11
335	NBN Co Limited	Fisher	NBN Co Tasmania	<p>Senator FISHER: Does Tas NBN Co. have any separate financial standing from NBN Co. itself?</p> <p>Senator Conroy: I am happy to take that one on notice. I am not aware of the individual transactions of Tas NBN Co.—question No. 290, I understand.</p>	Page 67 16/06/2011	30/08/11	22/09/11
336	NBN Co Limited	Fisher	NBN Co Ltd	If NBN Co were to cease operations tomorrow what would the exposure of the taxpayer be?	Written (22/06/2011)	30/08/11	22/09/11
337	NBN Co Limited	Fisher	NBN Co Ltd	<p>a. When will NBN Co secure its first paying customer?</p> <p>b. If the current 607 (600 in Tasmania and 7 in Armidale) customers paid market rates for the NBN Co services they are currently receiving, what would be the aggregate revenue amount receivable by NBN Co?</p>	Written (22/06/2011)	22/08/11	25/08/11
338	NBN Co Limited	Fisher	NBN Co Ltd	<p>a. What is the current payroll expense, on an annual basis, for the 784 staff of NBN Co?</p> <p>b. How many staff will be employed by the end of 2011? What is the average remuneration per annum for NBN employees?</p>	Written (22/06/2011)	30/08/11	22/09/11
339	NBN Co Limited	Fisher	NBN Co Ltd	<p>a. How many staff are based at the Head Office of NBN Co?</p> <p>b. Can you categorise the roles performed by these employees?</p>	Written (22/06/2011)	30/08/11	22/09/11
340	NBN Co Limited	Fisher	NBN Co Ltd	<p>a. What is the annual rental on the Head Office?</p> <p>b. What is the rental per sq metre?</p>	Written (22/06/2011)	22/08/11	25/08/11
341	NBN Co Limited	Fisher	NBN Co Ltd	<p>a. How much expenditure has NBN Co incurred to date?</p> <p>b. What is the breakdown of this aggregate expenditure amount between capital and operating expenses?</p>	Written (22/06/2011)	27/09/11	13/10/11

No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Hearing Date or Written	Date Rec'd	Date Tabled
342	NBN Co Limited	Fisher	NBN Co Ltd	In the Budget Estimates hearings in May 2010, Mr Quigley stated that "We will not commit the company above the amount for which we have received equity injections into the company". An NBN Media Release on 1 April 2011 claimed that "in the past 18 months over 90 tenders with a face value in excess of \$5bn have been successfully negotiated" (now \$7bn since contract announcements on 1 June 2011). Given NBN Co's assurances in May 2010, has NBN Co now received equity injections to 1 April 2011 of \$7bn?	Written (22/06/2011)	22/08/11	25/08/11
343	NBN Co Limited	Fisher	NBN Co Ltd	a. What population uptake % is required for NBN Co to make a net profit by 2020? b. What is the current uptake in each of the first roll-out sites?	Written (22/06/2011)	17/10/11	10/11/11
344	NBN Co Limited	Fisher	NBN Co Ltd	a. What % of NBN's wholesale revenue will be derived by direct connections to other carriage service providers? b. Was this revenue stream taken into account when determining the 7% rate of return on the project?	Written (22/06/2011)	22/09/11	13/10/11
345	NBN Co Limited	Fisher	NBN Co Ltd	a. What aspects of the NBN project will be scaled back if there is a cost blow-out on the project? b. Can the project revert to a Fibre-To-The-Node (FTTN) model, rather than FTTH?	Written (22/06/2011)	17/10/11	10/11/11
346	NBN Co Limited	Fisher	NBN Co Ltd	How much additional equity funding is NBN Co expecting to receive in 2011-12 and what are the primary expenditure items forecast for that period?	Written (22/06/2011)	22/09/11	13/10/11
347	NBN Co Limited	Fisher	NBN Co Ltd	Has NBN Co received tender submissions for the project management of multi-dwelling-unit (MDU) cable installations (the tenders closed on 6 June 2011 – Tender ID A091)? Are the tender amounts submitted within the tender pricing parameters of NBN Co?	Written (22/06/2011)	22/08/11	25/08/11
348	NBN Co Limited	Fisher	NBN Co Ltd	a. What risks has NBN Co assumed in its contract with Silcar? b. When will the next tranche of fibre-optic rollout contracts be signed and implemented?	Written (22/06/2011)	22/08/11	25/08/11
349	NBN Co Limited	Fisher	NBN Co Ltd	a. NBN Co is reporting quarterly to enable this to occur. What issues are arising from NBN Co's quarterly reports? b. Are any management reports provided more frequently?	Written (22/06/2011)	22/08/11	25/08/11
350	NBN Co Limited	Fisher	NBN Co Ltd	a. What is the value of the contract recently awarded to Service Stream to operate NBN Co's new public contact call centre in Melbourne's CBD? b. How much was budgeted for this item? c. Has the Communications Workers Union (CWU) finalised negotiations with Service Stream about wages and conditions for staff in the NBN call centre?	Written (22/06/2011)	30/08/11	22/09/11
351	NBN Co Limited	Fisher	NBN Co Ltd	a. Is the cost of the recent deals with Optus, IPstar and Gilat Satellite Networks for the provision of interim satellite services within the budgeted amounts set aside (if any) for this item?	Written (22/06/2011)	22/09/11	13/10/11

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				b. What are the budgeted amounts for the provision of this interim satellite service?			
352	NBN Co Limited	Fisher	NBN Co Ltd	Why is NBN Co trialling a "fibre-extension" program for councils situated beyond the NBN's 93% fibre footprint so such councils can connect their constituents to the new network for a cost. Could the scheme's costs prove prohibitive?	Written (22/06/2011)	22/08/11	25/08/11
353	NBN Co Limited	Fisher	Current NBN Roll-out	a. How much has NBN Co expended in the NBN roll-out in Tasmania? b. What has been the uptake % for the NBN service?	Written (22/06/2011)	06/10/11	13/10/11
354	NBN Co Limited	Fisher	Current NBN Rollout-	a. How much has NBN Co expended in the NBN roll-out in SA? b. What has been the uptake % for the NBN service?	Written (22/06/2011)	22/09/11	13/10/11
355	NBN Co Limited	Fisher	Current NBN Roll-out	Why is Telstra upgrading its existing copper network to ADSL2 broadband in some parts of northern Tasmania when the NBN roll-out has already commenced in this State?	Written (22/06/2011)	22/08/11	25/08/11
356	NBN Co Limited	Fisher	Current NBN Roll-out	a. How much has NBN Co expended in the Armidale roll-out? (105km of fibre, 763 pits, 28km of pipe, 32 distribution hubs)? b. Given that the Telstra deal is yet to be executed, will all rollout sites experience such delays?	Written (22/06/2011)	22/09/11	13/10/11
357	NBN Co Limited	Fisher	Current NBN Roll-out	In an NBN media release issued on 1 June 2011 announcing the contract with Ericsson it is stated that the fixed – wireless network and long-term satellite services are designed to offer speeds of 12mbps to RSPs. However there is a caveat attached to this statements which says that "The speeds actually experienced will depend on a number of factors....". a. How is this statement consistent with the claim that the NBN will provide a minimum speed of 12mbps across the country? b. Will the network have sufficient capacity to guarantee that the minimum speed will always be 12mbps, irrespective of the user levels? c. To ensure this, how many base stations will be required? d. What is the budgetary provision for this component of the NBN project?	Written (22/06/2011)	22/09/11	13/10/11
358	NBN Co Limited	Fisher	Internet Plan Fees	a. How much is NBN Co relying, in its forward revenue estimates, on revenue from the Connectivity Virtual Circuit (CVC) charge? b. What would be the estimated cost to the consumer of accessing a 1,000GB plan under the NBN?	Written (22/06/2011)	30/08/11	22/09/11
359	NBN Co Limited	Fisher	Internet Plan Fees	a. Will 121 Points of Interconnect (POIs) create a sufficiently competitive marketplace? b. Is NBN Co considering providing additional service connection beyond the POIs?	Written (22/06/2011)	30/08/11	22/09/11
360	NBN Co Limited	Fisher	Internet Plan Fees	Have the RSPs given an indication as to which of them will be providing connections from the 121 POIs to the RSP's premises?	Written (22/06/2011)	14/09/11	22/09/11

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361	NBN Co Limited	Fisher	Internet Plan Fees	It has been reported that RSPs that have utilised the NBN pricing calculator have demonstrated how prices for everyday Australians could rise by up to 54% under the NBN pricing and infrastructure plans. If this is the case, can NBN Co still be confident of achieving its stated 7% rate of return on its investment?	Written (22/06/2011)	30/08/11	22/09/11
362	NBN Co Limited	Fisher	Telstra Issues	a. When will the separation deal with Telstra be finalised? b. What happens if the NBN project falls over – is there any recourse to recovering the “Telstra amount”?	Written (22/06/2011)	30/08/11	22/09/11
363	NBN Co Limited	Fisher	Telstra Issues	a. Has Goldman Sachs has been advising NBN Co in relation to the Telstra agreement on a fixed fee basis but is entitled to a “jackpot success fee” if the deal is successfully executed? b. What constitutes “success” and is this interpretation the same as Goldman Sachs?	Written (22/06/2011)	22/09/11	13/10/11
364	NBN Co Limited	Fisher	Telstra Issues	What is the average amount of professional fees paid by NBN Co to the following firms in the 2010-11 year? i. Blake Dawson ii. Webb Henderson iii. Clayton Utz iv. Allens	Written (22/06/2011)	12/08/11	25/08/11
365	NBN Co Limited	Fisher	Telstra Issues	1. Has the government indemnified the NBN Co Board from any legal action that may arise from the negotiation and finalisation of the transaction with Telstra? If so, a. Is this, in effect, an unquantifiable contingent liability? b. Why is a government indemnity necessary rather than a suitable professional indemnity insurance policy? 2. Are there any further indemnities being sought by the NBN Co Board?	Written (22/06/2011)	14/09/11	22/09/11
366	NBN Co Limited	Fisher	Telstra Issues	What is the condition of the ducts and pit and pipe infrastructure that NBN Co will be inheriting from Telstra under the proposed Telstra deal? • Has Telstra ceased to maintain records of the condition of the ducts? If so, when? • Has NBN Co. ensured that the infrastructure to be effectively acquired from Telstra is in an appropriate condition for use? How? • Will Telstra provide NBN Co with construction history records to enable NBN Co to make an informed judgement on the condition of the fundamental infrastructure? • What percentage of intended underground cabling will be put in Telstra’s existing ducts? • Is NBN Co indemnified against any additional costs incurred as a result	Written (22/06/2011)	14/09/11	22/09/11

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				of the condition of the existing infrastructure?			
367	NBN Co Limited	Fisher	Telstra Issues	Are there any areas where Ericsson is installing LTE fixed wireless network for NBN Co where Telstra has or will install their 4G LTE service?	Written (22/06/2011)	14/09/11	22/09/11
368	NBN Co Limited	Fisher	Labour	a. In agreements between contractors and NBN Co which may last beyond 12 months are there any price escalation clauses that take effect over time? b. What is the impact of such clauses on the estimated operating costs of the project and are they within budget?	Written (22/06/2011)	22/08/11	25/08/11
369	NBN Co Limited	Fisher	Labour	a. Following on from the recent FWA ruling in JJ Richards case, where a strike –now, talk later concept was effectively endorsed, are negotiations with contractor companies reflecting such union intentions? b. Will any agreements reflect fixed prices across Australia i.e. that costings are equivalent across the States?	Written (22/06/2011)	22/08/11	25/08/11
370	NBN Co Limited	Fisher	NBN Co Ltd (Other)	a. How will NBN Co provide the final satellite solution for remote Australia? b. Will it involve the utilisation of Ka-band satellites? c. What is the likely cost of such a solution and will it be within budgeted amounts?	Written (22/06/2011)	22/08/11	25/08/11
371	NBN Co Limited	Fisher	NBN Co Ltd (Other)	a. What impact has the recent resignation of senior personnel had on operations at NBN Co? b. Has NBN Co replaced the relevant personnel?	Written (22/06/2011)	22/08/11	25/08/11
372	NBN Co Limited	Fisher	NBN Co Ltd (Other)	We note that the Government is paying advertising agency BBDO Clemenger \$550,000 to produce a HQ video showing the benefits of the NBN at the household level. The contract period is from 5 May – 30 June 2011. a. Was this amount budgeted for in 2010-11? b. What is the budgeted annual advertising and marketing expenditure for NBN Co and what areas are the funds spent on, or intended to be spent on?	Written (22/06/2011)	22/09/11	13/10/11
373	NBN Co Limited	Fisher	NBN Co Ltd (Other)	In NBN Co's response to QoN 321 from February Estimates, I asked whether NBN Co had prepared any contingency plans to put in place in the event that Telstra shareholders vote against separation. NBN Co responded that it has modelled alternative scenarios to a Telstra deal. a. How many alternative modelling scenarios have been formulated? b. Are all of the alternative modelling scenarios commercially viable i.e. produce a sufficient rate of return? c. Would an alternative involve public private partnership arrangements? d. Would an alternative result in higher costs for the Australian taxpayer? e. Would an alternative result in further delays in the roll-out of the NBN? f. Would an alternative involve other existing telecommunication companies in Australia? g. Would an alternative involve a reduction in the scale of the NBN project?	Written (22/06/2011)	22/09/11	13/10/11

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374	NBN Co Limited	Fisher	NBN Co Ltd (Other)	What are the likely compensation amounts payable to existing fibre or copper duct providers (in addition to Telstra) such as Optus and TransAct that have not been considered in costings provided to date?	Written (22/06/2011)	22/08/11	25/08/11
375	NBN Co Limited	Fisher	NBN Co Ltd (Other)	a. Will existing subscribers to the maintained copper services beyond the fibre footprint be required to pay for two services? b. One from Telstra, the existing copper voice service and one from NBN Co for either the wireless or satellite service?	Written (22/06/2011)	22/08/11	25/08/11
376	NBN Co Limited	Fisher	NBN Co Ltd (Other)	a. Could you outline progress against the roll-out targets set out at Exhibit 1.2 of the NBN Corporate Plan? (table not included in Index) b. Could you outline progress against those targets especially the Greenfield build operate transfers – how many Greenfield BOT's have been delivered? c. What problems have delayed the 'greenfields' services being delivered ? d. How many satellite services are actually being delivered?	Written (22/06/2011)	22/09/11	13/10/11
377	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Which years was Mr Beaufret was a director of Alcatel Standard?	Written (22/06/2011)	12/08/11	25/08/11
378	NBN Co Limited	Fisher	NBN Co Ltd (Other)	How many directors did Alcatel Standard have during his time on the board?	Written (22/06/2011)	14/09/11	22/09/11
379	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Was Mr Beaufret the chairman?	Written (22/06/2011)	12/08/11	25/08/11
380	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Was Mr Beaufret a member of any board sub-committee, and if so, which and for what periods of time?	Written (22/06/2011)	12/08/11	25/08/11
381	NBN Co Limited	Fisher	NBN Co Ltd (Other)	How and when did the Government first learn Mr Beaufret had been a director of Alcatel Standard?	Written (22/06/2011)	12/08/11	25/08/11
382	NBN Co Limited	Fisher	NBN Co Ltd (Other)	How and when did the NBN Co board first learn Mr Beaufret had been a director of Alcatel Standard?	Written (22/06/2011)	12/08/11	25/08/11
383	NBN Co Limited	Fisher	NBN Co Ltd (Other)	How and when did Mr Quigley first learn Mr Beaufret had been a director of Alcatel Standard?	Written (22/06/2011)	12/08/11	25/08/11
384	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Has Mr Beaufret explained to the Government or NBN Co board the nature of the business of Alcatel Standard, and why the deputy CFO and/or CFO of Alcatel was required to serve on the board of a subsidiary with only a dozen employees?	Written (22/06/2011)	14/09/11	22/09/11
385	NBN Co Limited	Fisher	NBN Co Ltd (Other)	How many Alcatel Standard board meetings did Mr Beaufret attend or participate in?	Written (22/06/2011)	12/08/11	25/08/11
386	NBN Co Limited	Fisher	NBN Co Ltd (Other)	How frequently did Mr Beaufret interact with the CEO of Alcatel Standard outside of board meetings?	Written (22/06/2011)	22/09/11	13/10/11
387	NBN Co Limited	Fisher	NBN Co Ltd (Other)	As a director of Alcatel Standard did Mr Beaufret approve any conduct or activity that was subsequently alleged by the US Department of Justice or Securities and Exchange Commission to violate the US Foreign Corrupt Practices Act?	Written (22/06/2011)	12/08/11	25/08/11

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388	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Was the Government, NBN Co board, or any director of NBN Co provided with any information about the alleged illegalities at Alcatel, Alcatel Standard's role in those activities, or Mr Beaufret's membership of the Alcatel Standard board prior to Mr Beaufret's appointment as CFO of NBN Co?	Written (22/06/2011)	12/08/11	25/08/11
389	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Was the NBN Co board aware Mr Beaufret had been a director of Alcatel Standard prior to NBN Co releasing a statement on December 31 2010 which in part stated: "Neither NBN Co CEO, Mike Quigley, nor CFO Jean-Pascal Beaufret, had any involvement in the matters which were the subject of the recent US Securities and Exchange Commission announcement relating to Alcatel-Lucent"?	Written (22/06/2011)	12/08/11	25/08/11
390	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Why has the 31 December statement been removed from NBN Co's website? When was it removed?	Written (22/06/2011)	12/08/11	25/08/11
391	NBN Co Limited	Fisher	NBN Co Ltd (Other)	What findings on Mr Beaufret's previous employment history were provided to NBN Co by Egon Zender?	Written (22/06/2011)	06/10/11	13/10/11
392	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Alcatel Standard has been alleged by the SEC and DOJ as being directly responsible for hiring 'consultants' through whom bribes were paid, for making certain illegal payments, and for falsifying books and records. Is this alleged conduct and the oversight exercised by Mr Beaufret over Alcatel Standard and its CEO as a director relevant to his suitability to be CFO of the NBN Co?	Written (22/06/2011)	14/09/11	22/09/11
393	NBN Co Limited	Fisher	NBN Co Ltd (Other)	Will Mr Beaufret appear before the Joint Parliamentary Committee on the NBN to clarify these matters?	Written (22/06/2011)	14/09/11	22/09/11
394	NBN Co Limited	Fisher	NBN Co (Cyclone Yasi)	As stated at the Estimates hearing held on 16 June 2011 by the Minister for Broadband Communications and the Digital Economy and NBN CEO Mr Mike Quigley, Armidale became the first-release NBN mainland site as a result of the partially completed NBN infrastructure in Townsville being damaged by Cyclone Yasi. a. To what extent was the partially completed Townsville infrastructure damaged by Cyclone Yasi and why is NBN Co continuing to install aerial fibre cables in such a cyclone-prone area? b. What has been the restitution cost arising from the damage inflicted by Cyclone Yasi of the roll-out in Townsville?	Written (22/06/2011)	14/09/11	22/09/11
395	NBN Co Limited	Birmingham	NBN Co	a. What specifications does NBN Co require developers to meet for the installation of pit and pipe infrastructure? b. How are developers informed of these requirements?	Written (22/06/2011)	14/09/11	22/09/11
396	NBN Co Limited	Birmingham	NBN Co	How will NBN Co encourage developers to meet its specifications for pit and pipe infrastructure? Please detail what cooperative engagement entails in this regard as referred to in answer to question on notice 232 from February 2011's additional estimates.	Written (22/06/2011)	14/09/11	22/09/11

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397	NBN Co Limited	Birmingham	NBN Co	In reference to answer to question on notice No. 231 from February 2011's additional estimates where NBN Co confirmed that it is not true that NBN Co does not have the current resources to install fibre on small housing estates, why then does NBN not currently install fibre on small housing estates?	Written (22/06/2011)	06/10/11	13/10/11
398	NBN Co Limited	Birmingham	NBN Co	At what point (number of houses) is it easier and more cost effective to install fibre on a new development rather than install it on existing premises and over the copper network?	Written (22/06/2011)	14/10/11	10/11/11
399	NBN Co Limited	Birmingham	NBN Co	a. Please confirm that owner(s) of the premises in Tasmania will not be required to be present when the installer is installing the cable. Is this the case in all states? b. Who is responsible for providing notice to households of installation – NBN Co or contractors? c. How many contractors are currently used?	Written (22/06/2011)	22/09/11	13/10/11
400	NBN Co Limited	Birmingham	NBN Co	a. Has NBN Co, or any of its contractors, been liable for any damage or loss of property as a result of NBN installers accessing the property of residents to date? b. If so, please provide details of all instances.	Written (22/06/2011)	22/09/11	13/10/11
401	NBN Co Limited	Birmingham	NBN Co	In reference to answer to question on notice 246 from February 2011's additional estimates, NBN Co states that the commercial outcomes of the project would be affected cherry picking if that occurred. a. By how much would it be affected? b. What scenarios or levels of cherry picking have been modelled?	Written (22/06/2011)	22/08/11	25/08/11
402	NBN Co Limited	Birmingham	NBN Co	a. Have any contracts been awarded to date in relation to the public information and education campaign regarding the migration of services to the NBN? b. Please provide details of all PR, communications, advertising or other relevant contracts. How much has been spent this year to date? c. What proportion of this campaign is direct to households (mail etc.) as opposed to indirect (television advertising etc). Is this campaign co-funded by Telstra? d. What share and value of this campaign is being borne by NBN Co? e. Is this advertising campaign required by the agreement between Telstra and NBN Co?	Written (22/06/2011)	14/09/11	22/09/11
403	NBN Co Limited	Birmingham	NBN Co	a. What research on Tasmania and 1 st release sites has been undertaken on usage and sign up rates and speed of plans taken up by consumers? b. How frequently is this research updated?	Written (22/06/2011)	30/08/11	22/09/11
404	NBN Co Limited	Birmingham	NBN Co	a. How much can the end-user's PC hardware and the settings within it erode speeds by? b. What percentage of home computers sold allow maximum speed usage?	Written (22/06/2011)	22/08/11	25/08/11

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405	NBN Co Limited	Birmingham	NBN Co	In reference to the answer to question on notice 330 from February 2011's Additional Estimates, what is NBN Co's understanding of RSP's existing network performance outside of the NBN itself?	Written (22/06/2011)	22/08/11	25/08/11
406	NBN Co Limited	Birmingham	NBN Co	a. How has NBN Co explored mechanisms for a community to fund the extension of the fibre network as outlined in its <i>Statement of Expectations</i> letter of 17 December 2010? b. What mechanisms have been explored? How advanced is this exploration or any resulting mechanisms? c. Who does NBN Co expect will pay to fund such an extension? Please provide details.	Written (22/06/2011)	22/08/11	25/08/11
407	NBN Co Limited	Birmingham	NBN Co	How many communities with less than 500 premises will no be connected to the fibre network unless network extension arrangements are put in place? How many of these communities are passed by backhaul? What is NBN Co's definition of 'community'. What is NBN Co's definition of 'passed'.	Written (22/06/2011)	30/08/11	22/09/11
408	NBN Co Limited	Birmingham	NBN Co	In relation to NBN Co's four active RSPs on the mainland with a further eight RSPs who have signed in-principle agreements to deliver services over the NBN, at what point do you envision that the number of customers in the first-release site of Armidale will exceed the number of potential RSPs on the network?	Written (22/06/2011)	22/08/11	25/08/11
409	NBN Co Limited	Birmingham	NBN Co	In relation to the fourth crucial date in the NBN Co's corporate plan is to activate 10,000 premises on the NBN by February 2012, is NBN Co on track to meet this target? What educational campaigns or advertising is planned to ensure NBN Co meets this target? Please provide details of the cost and scope of any such campaigns.	Written (22/06/2011)	06/10/11	13/10/11
410	NBN Co Limited	Birmingham	NBN Co	Has NBN Co received any advice from DBCDE on the construction tender process? Please provide details.	Written (22/06/2011)	22/08/11	25/08/11
411	NBN Co Limited	Birmingham	NBN Co	Has NBN Co considered, or been approached with a proposal for, leasing third-party satellite infrastructure thus minimising considerable capital cost and risk? If not, why not?	Written (22/06/2011)	22/08/11	25/08/11
412	NBN Co Limited	Birmingham	NBN Co's deal with Telstra	Was the possibility of obtaining access to Telstra's copper customer access network to provide the last part of a fibre to the node (FTTN) network configuration for the NBN raised at any point in negotiation of the deal with Telstra?	Written (22/06/2011)	22/08/11	25/08/11
413	NBN Co Limited	Birmingham	NBN Co's deal with Telstra	Would incorporating this contingency into the deal have provided greater flexibility and greater risk mitigation the current and future governments if the NBN design needs to be altered for any reason?	Written (22/06/2011)	14/09/11	22/09/11
414	NBN Co Limited	Birmingham	NBN Co's deal with Telstra	What would the impact on NBN Co's expected returns be if the Optus HFC network was permitted to continue to operate in competition with the NBN in the provision of broadband services?	Written (22/06/2011)	30/08/11	22/09/11

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415	NBN Co Limited	Birmingham	NBN Co's deal with Telstra	What would the impact on NBN Co's expected returns be if the Telstra HFC network was permitted to continue to operate in competition with the NBN in the provision of broadband services?	Written (22/06/2011)	14/10/11	10/11/11
416	NBN Co Limited	Birmingham	NBN Co's deal with Telstra	What would be the cost saving in rolling out the NBN if superfast broadband was able to continue to be delivered over HFC to premises passed by these networks, and the NBN Co did not have to overbuild any of these areas?	Written (22/06/2011)	22/09/11	13/10/11