

ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE

QUESTIONS ON NOTICE – ADDITIONAL ESTIMATES – FEBRUARY 2013

BROADBAND, COMMUNICATIONS AND THE DIGITAL ECONOMY PORTFOLIO

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
|-------|-----------------------------|---------|-----------------------------|---|--|------------|-------------|
| 1 | ABC | Abetz | Eric Campbell – SBE QoN 140 | <p>Senator ABETZ: Can I move to Eric Campbell. I was told in answer to question No. 140 that ABC News management has raised this matter with Mr Campbell. Was he actually counselled?</p> <p>Mr Scott: I believe he was.</p> <p>Senator ABETZ: Can you take it on notice and confirm whether he was actually counselled and whether he was asked to apologise for that quite offensive tweeting that he undertook. I will not go through the details with you now.</p> <p>Mr Scott: I understand that the account is no longer active. He did have discussions with news management on this matter.</p> <p>Senator ABETZ: But did he apologise?</p> <p>Mr Scott: I will take that on notice.</p> <p>Senator ABETZ: If not, why not? Is it correct that he tweeted: 'The News Ltd fight-back has begun. To prevent any sideways attacks on my program I am ceasing to tweet.'</p> <p>Mr Scott: I do not have a copy of that.</p> <p>Senator ABETZ: Would you can check up on that please, because I think we agreed from last estimates that there was not a News Ltd fight-back but that it was in fact his being referred to ABC's use of social media policy, which he had breached. Would you take on notice please whether he has apologised, whether he was counselled and whether he did tweet that which I have just read into the <i>Hansard</i>.</p> <p>I asked about Mr Lowenstein in Question No. 139, and we were told there are no current plans for Mr Lowenstein to appear. I asked this in October but I note that, on 18 December, Mr Lowenstein was on The Drum. What this indicates to me is that the answer you provided to me was clearly out of date and out of time. Can you confirm that Mr Lowenstein is now no longer being hired for the purposes of ABC commentary?</p> <p>Mr Scott: He was never an employee, Senator, we should make it clear.</p> <p>Senator ABETZ: Yes, we know that.</p> <p>Mr Scott: We talked about his being hired for commentary. He was never an employee. The fact that a person appears on an ABC program does not mean that the ABC endorses their comments or their views. I will find out if there are any further plans for his engagement.</p> | 11/2/2013 (Pg 5) | 10/05/13 | 16/05/13 |
| 2 | ABC | Bilyk | ABC redundancies | <p>Senator BILYK: Okay. There are going to be 15 redundancies—is that correct?</p> <p>Mr Scott: That is the way it looks now.</p> <p>Senator BILYK: Are there going to be any redeployments besides the one?</p> <p>Mr Scott: I just need to check on that. I think that is including redeployment, but I would need to check on that.</p> | 11/2/2013 (Pg 7) | 14/05/13 | 16/05/13 |

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| | | | | <p>Senator BILYK: Originally I was informed that those redeployments were only going to be for six weeks. Is that still the case?</p> <p>Mr Scott: I would have to check on that.</p> <p>Senator BILYK: Okay, so if could you take all that on notice. I am interested in who knew and what the timing was of the processes that led up to these decisions. I have had conflicting information on who knew what when with regard to the closure of the production unit. Are you able to give us a chronological order?</p> <p>Mr Scott: I can provide them to you but, as I think we said in the inquiry the other day, the final sign-off on the intent of the organisation needs to come to me, so recommendations come to me and final sign-off needs to happen with me. I had been overseas, actually, so my sign-off did not happen until I think the day before I went to Hobart to address the staff.</p> <p>Senator BILYK: Okay. If you could supply on notice who made those recommendations and on what dates, I would appreciate that.</p> | | | |
| 3 | ABC | Williams | ABC complaints | <p>Senator WILLIAMS: Mr Scott, in answer to a question on notice from the October estimates you told me that since 2010 ABC Audience and Consumer Affairs had received 39 complaints relating to program content. Are you able to tell me how many and what was the nature of the complaints that related to ABC New England North West?</p> <p>Mr Scott: I will have to take that on notice.</p> | 11/2/2013 (Pg 8) | 10/05/13 | 16/05/13 |
| 4 | ABC | Birmingham | Fixed-State Elections for State and Territory Parliaments | <p>Senator BIRMINGHAM: And in respect of fixed-state elections for state and territory parliaments that often occur, what process does the ABC adopt there in the establishment of a review committee?</p> <p>Mr Scott: Let me come back to you on notice around that. But, again, it is an identification of a window around the issuing of the writs, but I will come back and confirm that.</p> <p>Senator BIRMINGHAM: Was the review committee for the Western Australian state election established prior to the issuing of the writs?</p> <p>Mr Scott: I would have to check on that.</p> <p>Senator BIRMINGHAM: In terms of the treatment of Independents in relation to equal time, are you able to advise, Mr Scott, as to how the ABC applies those terms?</p> <p>Mr Scott: Look, we do have detailed guidelines. For minor parties, it is to do with the performance in previous elections, their performance in a number of opinion polls. There is a format that we follow and I am happy to provide you with the details of that on notice.</p> <p>Senator BIRMINGHAM: Thank you. In terms of the commissioning of the external supplier to undertake the external count, when does that usually occur?</p> <p>Mr Scott: Again, I will take that on notice.</p> <p>Senator BIRMINGHAM: Presumably, given the process kicks in from the issuing of the writs, it has to occur prior to the issuing of the writs.</p> <p>Mr Scott: Again, I will check on that and let you know.</p> | 11/2/2013 (Pg 11-12) | 10/05/13 | 16/05/13 |

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| 5 | ABC | Birmingham | Formal Share of Voice Areas | <p>Senator BIRMINGHAM: On notice, Mr Scott, could you look at that and at least address the issue of pre the issuing of the writs and pre the formal share of voice areas coming into play. Perhaps, Senator Conroy, you could just tell the committee whether you have ever declined an ABC interview.</p> <p>Senator Conroy: I am just trying to think.</p> <p>CHAIR: Just hold on. Is this a serious question?</p> <p>Senator BIRMINGHAM: I am interested in the answer.</p> <p>Senator Conroy: I do get invites to come on <i>AM</i> and a range of the programs. Occasionally I do, but I probably go on more times than not in terms of invitations and refusals, unlike Mr Abbott, who goes on once a year just so he can say he has been on once a year. However, this is unlike Malcolm Turnbull. You try to stop him going on TV shows, but Mr Turnbull never has trouble getting on the ABC. I know that does irk you, but Mr Turnbull never has trouble going on the ABC.</p> | 11/2/2013 (Pg 16) | 10/05/13 | 16/05/13 |
| 6 | ABC | Singh | Formal Share of Voice Areas | <p>Senator SINGH: I would just like to lead on from that and ask Mr Scott: what is the number of times that Mr Turnbull has appeared on all platforms of the ABC over the last, say, 12 months?</p> <p>Senator Conroy: Compared to anybody else.</p> <p>Senator SINGH: Compared to anyone else.</p> <p>Mr Scott: I am not sure if we keep—</p> <p>Senator SINGH: You were saying you kept a diary.</p> <p>Senator Conroy: You just said that.</p> <p>Mr Scott: Let me be clear. We keep that diary during the election campaign proper, so for three or four weeks.</p> <p>Senator SINGH: Right. Perhaps you could take it on notice.</p> <p>Mr Scott: Happy to.</p> <p>Senator SINGH: On top of that, could we have who is the next highest after Malcolm Turnbull that has appeared on all platforms in the last 12 months.</p> <p>Senator Conroy: And compared to Tony Abbott.</p> <p>Senator SINGH: Yes.</p> <p>Mr Scott: I will see if it is easy for us to extract that data from our systems, but I do not think we actually keep an inventory or a log of political appearances.</p> <p>Senator SINGH: Of course. See how you go.</p> <p>Senator Conroy: I am sure you have some information on this, Mr Scott.</p> | 11/2/2013 (Pg 16-17) | 14/05/13 | 16/05/13 |
| 7 | ABC | Singh | Tasmanian Film Archival Footage | <p>Senator SINGH: Mr Scott, is it true that the ABC is centralising the Tasmanian film archival footage?</p> <p>Mr Scott: I would have to take that on notice. I am not aware of that. Can I say broadly that the issues involved with archive management and records management are significant for us.</p> | 11/2/2013 (Pg 17) | 10/05/13 | 16/05/13 |

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| | | | | <p>If you go back 15 or 20 years, at every, say, local radio station we had all the cassettes and all the records. What we have done is digitise a lot of that.</p> <p>Senator SINGH: Yes.</p> <p>Mr Scott: Part of the advantage of digitising is that it allows distribution all around the country, including our 60 local radio stations. But, on the specifics of what is happening in Tasmania, I will have to take that on notice and come back to you.</p> <p>Senator SINGH: On top of that, could we actually have a breakdown of what is going on in other states as well in relation to film archival footage and its location?</p> <p>Mr Scott: Yes.</p> | | | |
| 8 | ABC | Singh | Tasmanian Film Archival Footage | <p>Senator SINGH: But how would everyone around the country know what they are looking for? It is the expertise of people in, say, Tasmania or WA or South Australia that have the history, the knowledge and the heritage of that film archival footage that are connected to the personalities, to the people that have been filmed. If you take that and put it in a vault in Sydney, centralising again another part of Tasmania to Sydney, how is that of benefit? From what I take from the answer you have just given me, it is another cost saving measure. So this is about cost again.</p> <p>Mr Scott: No, I don't think so but I am happy to come back on notice to you.</p> | 11/2/2013 (Pg 17-18) | 10/05/13 | 16/05/13 |
| 9 | ABC | Singh | Tasmanian Film Archival Footage | <p>Senator SINGH: Okay. If there is that decision made to centralise film archival footage to Sydney or Melbourne—I presume it is Sydney though as everything seems to be going more to Sydney with the ABC these days—will there be some kind of business case done or prepared for such a proposal?</p> <p>Mr Scott: Let me take that on notice.</p> <p>Senator SINGH: If so, can the committee have a copy of that as well. Finally, my question, Mr Scott, is in relation to the closure of the Tasmanian production unit. I think we have canvassed it a lot over recent times. Could you provide the committee with what is the budget of that production unit and therefore what the cost saving would be for the ABC and also where then those funds will be reallocated?</p> <p>Mr Scott: Yes, we will take it and come back to you on that.</p> <p>Senator SINGH: I understand from the inquiry we have been going through that the CPSU provided information to the committee that the budget was \$2.7 million, so I am surprised that you would not know what the budget is and you are going to have to take that on notice today.</p> | 11/2/2013 (Pg 18) | 10/05/13 | 16/05/13 |
| 10 | ABC | Cameron | Annual Report Title – <i>Now more than ever</i> | <p>CHAIR: I was going to ask you about your annual report, which is called <i>Now more than ever</i>. I did want to get some idea why the ABC is needed now more than ever, because I assume that is what it means in the era of convergence and the digital economy. Could you provide some more details on why the ABC is needed more than ever given the discussion we had with Senator Abetz about funding.</p> | 11/2/2013 (Pg 19) | 10/05/13 | 16/05/13 |

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| | | | | Mr Scott: I am happy to speak to that now and provide you with more detail on notice. | | | |
| 11 | ABC | Abetz | The Science Show | Can the ABC advise where the Audience and Consumer Affairs report regarding <i>The Science Show</i> broadcast on 24 th November 2012 as referred by Mr. Scott, can be publically accessed. | Written | 14/05/13 | 16/05/13 |
| 12 | ABC | Abetz | ABC social media policy | Can the ABC confirm employees or contractors have breached ABC social media policy on social media platforms since January 1 st 2010? If so; since this time, how many have breached the policy regarding commentary on; <ul style="list-style-type: none"> a. Labor politicians b. Greens politicians c. Coalition politicians | Written | 10/05/13 | 16/05/13 |
| 13 | ABC | Abetz | Herald Sun FOI request | Has the ABC appealed the decision of the Australian Information Commissioner dated Jan 6th 2013 in regards to the Herald Sun FOI request? | Written | 10/05/13 | 16/05/13 |
| 14 | ABC | Birmingham | Election period | <ol style="list-style-type: none"> 1) What is the financial cost associated with monitoring equal time? 2) Has the ABC contracted an external supplier to provide the external count? If not, when does it expect to do so? 3) Has the ABC requested any legal advice from in house counsel on the issues of the beginning of the election period? 4) Has the ABC requested any legal advice from outside counsel on the issue of the beginning of the election period? 5) On what legal basis has the ABC board and/or management determined that the election period, as defined by the ABC Act, does not begin until the writ is issued? 6) Has the interpretation of the election period defined in the ABC Act been considered by the ABC Board and/or Chair? If so, please provide copies of information provided to facilitate such considerations. | Written | 10/05/13 | 16/05/13 |
| 15 | ABC | Birmingham | Tasmanian Production facilities | <ol style="list-style-type: none"> 1) What discussions or representations has the ABC had with Minister Conroy regarding the closure of its Tasmanian production facilities? 2) Is the ABC aware of media reports suggesting Minister Conroy is considering government intervention on this matter? Is such an intervention possible? | Written | 14/05/13 | 16/05/13 |
| 16 | ABC | Birmingham | Hospitality and Entertainment | Please detail date, location, purpose and cost of all entertainment expenditures above \$10,000. | Written | 10/05/13 | 16/05/13 |
| 17 | ABC | Birmingham | Electricity | <ol style="list-style-type: none"> 1) By how much does the ABC expect its electricity costs to exceed its budget in this financial year? 2) What is the anticipated budget? 3) How much has this increased by? | Written | 10/05/13 | 16/05/13 |
| 18 | ABC | Birmingham | Jon Faine | 1) Is the ABC aware of Jon Faine interview with the Prime Minister on the 23 rd of January in which he claimed the likely winner of the Israeli election would 'oppose the peace | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>process'?</p> <p>2) On what grounds did Mr Faine conclude that the 'likely coalition' would oppose the peace process?</p> <p>3) Does the ABC think it reasonable to make such sweeping comments about such a sensitive foreign policy issue?</p> | | | |
| 19 | ABC | Birmingham | Q&A - ABC TV | <p>On September 17, Q&A (ABC TV) hosted a panel discussion on the Israeli-Palestinian conflict and invited controversial anti-Zionist historian Ilan Pappé.</p> <p>a. Do you think it was appropriate that Q&A dedicated an episode to discussing the Israeli-Palestinian conflict on the Jewish holiday of Rosh Hashanah (Jewish New Year), which prevented religiously observant Jews from participating?</p> <p>b. The ABC has reportedly indicated that September 17 was chosen to suit Ilan Pappé's schedule. Given the concerns of this date amongst the Jewish community was it appropriate to simply yield to Mr Pappé's schedule?</p> | Written | 10/05/13 | 16/05/13 |
| 20 | ABC | Birmingham | Al Jazeera | <p>1) Is ABC aware of Allegations of bias in Al Jazeera English news coverage such as minimising the plight of Coptic Christians in Egypt; and the Shi'ite protests in Bahrain as well as ongoing anti-Israel bias and promotion of Hamas?</p> <p>2) Is ABC aware that such concerns have been highlighted by recent incidents where journalists have resigned from Al Jazeera English citing lack of editorial independence?</p> <p>3) Should ABC use Al Jazeera news coverage in light of these alleged biases and the perception that Al Jazeera English is not editorially independent?</p> <p>4) What steps and safeguards has ABC taken to ensure that the Al Jazeera English news footage shown provides an editorially independent news story?</p> | Written | 10/05/13 | 16/05/13 |
| 21 | ABC | Birmingham | Israeli-Palestinian conflict | <p>1) What steps and strategies has ABC adopted to ensure balanced coverage of issues involving the Israeli-Palestinian conflict?</p> <p>2) I understand that ABC subscribes to the perspective that "balance over time" is acceptable? If so, isn't this position likely to result in biased reports that do not provide the viewer with a balanced understanding of the conflict? Doesn't this position allow for a lack of balance in individual stories?</p> | Written | 10/05/13 | 16/05/13 |
| 22 | ABC | Birmingham | ABC Commercial | <p>1) Please detail total budgeted and actual revenue, expenses and the net profit result from ABC Commercial for each of the last 3 financial years and budgeted results for 2012-13.</p> <p>2) Please detail the contribution of interest to revenue in each of these years.</p> <p>3) Has the ABC undertaken an assessment of the profitability of each ABC store? If so, what was the outcome? Are there any plans for rationalisation?</p> <p>4) How has the revenue base of ABC commercial varied over the last 3 years? Please provide data where possible (ie change of sales of DVDS, books, children's merchandise etc).</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | 5) What revenue to ABC Commercial derive from online sales? How is this derived? How has it changed over each of the last 3 years? | | | |
| 23 | ABC | Cameron | SBE OCT 2012 – QoN 152 - Staffing | <p>1) The ABC has advised the Senate that there were 266 Specified Task contract positions. Can the ABC please clarify what percentage of these 266 contracts are for staff backfilling purposes;</p> <p>a) by Division; and</p> <p>b) by classification.</p> <p>2) The ABC has advised the Senate that there were 139 Fixed Term contract positions. The CPSU would like to know how many of these contracts are legitimate and how many are rollover contracts which should in fact be ongoing positions. Can the ABC please clarify for the identified 139 Fixed term contract positions:</p> <p>a) The average duration of Fixed term contracts by Division;</p> <p>b) How many positions have been on multiple Fixed term contracts by Division; and</p> <p>c) The average number of fixed term contracts a position has had by Division.</p> <p>3) Casual employment – we are trying to work out what percentage of casual employees fall into the category of the elusive ‘permanent casual’. The Information provided by the ABC regarding the number of non-ongoing staff as of 21 October 2012 is at around 25% of which the ABC has identified that there are 832 casual employees. The Unions have raised concerns that there are a high percentage of casual employees who are performing regular ongoing work in the ABC.</p> <p>a) Of the 832 casual employees identified by the ABC for 2011-2012 how many have under taken work for more than 6 months broken down by Division?</p> <p>b) Given the high number of casual employees in production areas like Resources, Radio and News Divisions what processes are used by the ABC to:</p> <p>I. Review casual workload and hours;</p> <p>II. Identify long term casuals who are performing regular work.</p> | Written | 10/05/13 | 16/05/13 |
| 24 | ABC | Cameron | SBE OCT 2012 – QoN 153 - Use of Labour Hire in Content Services | <p>The questions raised regarding use of Labour Hire companies was to better contextualise particular situation in Content Services Department in the ABC by looking at the matter nationally. The ABC has confirmed that it does use Labour Hire companies in Content Services to obtain services specific to Information management. The unions believe that many of these positions should be ongoing. The union also believe that the ABC may be in breach of the procurement process because the amount contracted to at least one of the companies listed by the ABC (The One Umbrella Group) is in excess of the threshold amount.</p> <p>Can the ABC please provide how many staff have been employed through Labour Hire agreements to perform work in Content Services:</p> <p>a) For 2008, 2009, 2010, 2011 and 2012;</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> b) What is the average length of time these individuals have undertaken work for the ABC; c) Reasons for using “for-hire staff” rather than advertising work as ongoing position in the ABC. d) Whether the ABC undertakes yearly contract arrangements for these Labour Hire companies used in Content Services; e) What costs associated with individual Labour Hire Companies used in Content Services over the last 5 years. | | | |
| 25 | ABC | Abetz | Insiders - Mr Cassidy | <p>Senator ABETZ: Right. Any from her office, from the Labor Party about a hideous untruth that was spoken on <i>Insiders</i>, when Mr Barrie Cassidy referred to the Prime Minister establishing trust funds instead of slush funds? I am just wondering whether there was any activity between the Prime Minister's office and the ABC on that score?</p> <p>Mr Scott: Not that I recall, Senator.</p> <p>Senator ABETZ: Well, that is interesting because we know what happened to News Ltd when they accidentally referred to trust fund rather than slush fund. It was the 'hate media', and it became bigger than Ben Hur; yet, when the ABC does it it looks as though it passes through without comment.</p> <p>Senator Conroy: You should not take statements made by former Senator Bob Brown and attribute them to anyone other than former Senator Bob Brown.</p> <p>Senator ABETZ: You are the one engaged with this media inquiry, and Mr Finkelstein and others, Senator Conroy, so I would keep a relatively low profile, if I were you.</p> <p>Senator Conroy: Only former Senator Bob Brown has used that phrase, as far as I am aware. The Prime Minister and I have not.</p> <p>Senator ABETZ: But the ABC was not required to issue an apology for Mr Cassidy's error?</p> <p>Mr Scott: I would have to check. You are asking me whether I received calls. I do not recall any contact, but—</p> <p>Senator ABETZ: All right, anybody else in the ABC.</p> <p>Mr Scott: We will check whether complaints were made.</p> | 11/2/2013 (Pg 5/6) | 10/05/13 | 16/05/13 |
| 26 | ABC | Williams | Election date | <p>Senator WILLIAMS: I was not here, I am sorry, when Senator Birmingham may have asked you this: now the election date has been called, is it a case of balanced timing from now until the election date, or does that come in when the writs are issued?</p> <p>Mr Scott: I must say, unlike nearly all other broadcasters, we are covered by our editorial policies of fairness, balance and impartiality. They cover our journalism at all times. We do actually look pretty specifically at the share of voice. We do a share of voice count. We look at who has been on the air for what period of time. There are some limits to that because someone might get a very challenging interview. They may not view that absolutely as a</p> | 11/2/2013 (Pg 8) | 10/05/13 | 16/05/13 |

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| | | | | <p>positive but we do—</p> <p>Senator Conroy: We have never had to challenge an interview on that.</p> <p>Mr Scott: We do look at share of voice, but that is only going to start for us when the writs are issues. That is the standard practice for us.</p> <p>Senator WILLIAMS: That balancing of time and reporting is between the Labor Party and coalition, is it?</p> <p>Mr Scott: Yes. At times we take into account the other parties as well.</p> <p>Senator WILLIAMS: So you take them into account.</p> <p>Mr Scott: I believe so. I would have to check. We look at share of voice of the major parties.</p> | | | |
| 27 | ABC | Birmingham | Staffing | <ol style="list-style-type: none"> 1) How many ongoing staff have been recruited this financial year to date? What classification are these staff? 2) How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff? 3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? | Written | 10/05/13 | 16/05/13 |
| 28 | ABC | Birmingham | Staffing | <ol style="list-style-type: none"> 1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff? 2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff? 3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff? | Written | 10/05/13 | 16/05/13 |
| 29 | ABC | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 10/05/13 | 16/05/13 |
| 30 | ABC | Birmingham | Making the Public Service more efficient | <p>Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html).</p> <p>In addition, please provide the following detail:</p> <ol style="list-style-type: none"> 1) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel? 2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? 3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>year over the forward estimates?</p> <p>4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</p> <p>5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</p> | | | |
| 31 | ABC | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 10/05/13 | 16/05/13 |
| 32 | ABC | Birmingham | Graduate Recruitment | <p>1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs.</p> <p>2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</p> | Written | 10/05/13 | 16/05/13 |
| 33 | ABC | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 10/05/13 | 16/05/13 |
| 34 | ABC | Birmingham | Government Advertising | <p>1) What was the total cost of all advertising for the financial year to date?</p> <p>2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</p> <p>3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</p> <p>4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</p> <p>5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6) Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7) What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p> | Written | 10/05/13 | 16/05/13 |
| 35 | ABC | Birmingham | Hospitality and Entertainment | <p>1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</p> <p>2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | | | |
| 36 | ABC | Birmingham | Meeting Costs | 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 10/05/13 | 16/05/13 |
| 37 | ABC | Birmingham | Program Launch Costs | 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 10/05/13 | 16/05/13 |
| 38 | ABC | Birmingham | Freedom of Information | 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 10/05/13 | 16/05/13 |
| 39 | ABC | Birmingham | Consultancies | 1) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. 2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. | Written | 10/05/13 | 16/05/13 |
| 40 | ABC | Birmingham | Media Monitoring | What was the total cost of media monitoring services, including press clippings, electronic | Written | 10/05/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
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| | | | | media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date? | | | |
| 41 | ABC | Birmingham | Social Media | 1) Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2) Does the department/agency monitor usage of social media? a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks). b. Has there been a change to the department/agency protocols due to staff useage? c. If no, why not? Will the department/agency monitor useage in the future? 3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) | Written | 10/05/13 | 16/05/13 |
| 42 | ABC | Birmingham | Internet | Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office? | Written | 10/05/13 | 16/05/13 |
| 43 | ABC | Birmingham | Staff Amenities | What amenities are provided to staff? Provide a list. | Written | 10/05/13 | 16/05/13 |
| 44 | ABC | Birmingham | Coffee Machines | 1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2) Why were coffee machines purchased? 3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4) Where did the funding for the coffee machines come from? 5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 6) What are the ongoing costs of the coffee machine, such as the cost of coffee? 7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 8) Why are coffee machines rented? 9) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result? | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>10) Where does the funding for the coffee machines come from?</p> <p>11) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>12) What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> | | | |
| 45 | ABC | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). i. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. j. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost). | Written | 10/05/13 | 16/05/13 |
| 46 | ABC | Birmingham | Grants | <p>1) Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>grants.</p> <p>2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p> <p>3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant?</p> | | | |
| 47 | ABC | Birmingham | Government Payments of Accounts | <p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p> | Written | 10/05/13 | 16/05/13 |
| 48 | ABC | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 10/05/13 | 16/05/13 |
| 49 | ABC | Birmingham | Media Subscriptions | <p>1) What pay TV subscriptions does your department/agency have?</p> <p>a. Please provide a list of what channels and the reason for each channel.</p> <p>b. What is the cost for this financial year to date?</p> <p>2) What newspaper subscriptions does your department/agency have?</p> <p>a. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> <p>3) What magazine subscriptions does your department/agency have?</p> <p>a. Please provide a list of magazine subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> | Written | 10/05/13 | 16/05/13 |
| 50 | ABC | Birmingham | Travel Costs | <p>1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</p> <p>2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</p> <p>3) What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel</p> <p>5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel</p> <p>6) (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why.</p> <p>7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</p> <p>8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p> | | | |
| 51 | ABC | Birmingham | Legal costs | <p>1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p> | Written | 10/05/13 | 16/05/13 |
| 52 | ABC | Birmingham | Education expenses | <p>1) What is the department/agency's guidelines on study?</p> <p>2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p> | Written | 10/05/13 | 16/05/13 |
| 53 | ABC | Birmingham | Executive Coaching | <p>1) In relation to executive coaching and/or other leadership training services purchased by the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date:</p> <p>a. Total spending on these services</p> <p>b. The number of employees offered these services and their employment classification</p> <p>c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a</p> | Written | 10/05/13 | 16/05/13 |

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|-------|-----------------------------|------------|----------------|---|--|------------|-------------|
| | | | | <p>breakdown for each employment classification)</p> <p>d. The names of all service providers engaged</p> <p>2) For each service purchased form a provider listed under (iv), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification</p> <p>d. The total number of hours involved for all employees (please provide a breakdown for each employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>a. The location used</p> <p>b. The number of employees who took part on each occasion (please provide a breakdown for each employment classification)</p> <p>c. The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p> | | | |
| 54 | ABC | Birmingham | Media Training | <p>1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <p>a. Total spending on these services</p> <p>b. The number of employees offered these services and their employment classification</p> <p>c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>d. The names of all service providers engaged</p> <p>2) For each service purchased form a provider listed under (d), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</p> <p>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | 3) Where a service was provided at any location other than the department or agency's own premises, please provide: <ol style="list-style-type: none"> The location used The number of employees who took part on each occasion The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) Any costs the department or agency's incurred to use the location | | | |
| 55 | ABC | Birmingham | Paid Parental Leave | <ol style="list-style-type: none"> Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. | Written | 10/05/13 | 16/05/13 |
| 56 | ABC | Birmingham | Corporate Cars | <ol style="list-style-type: none"> How cars are owned by each department/agency? Where is the car/s located? What is the car/s used for? What is the cost of each car for this financial year to date? How far did each car travel this financial year to date? | Written | 22/05/13 | 27/06/13 |
| 57 | ABC | Birmingham | Taxi Costs | <ol style="list-style-type: none"> How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. What are the reasons for taxi costs? | Written | 10/05/13 | 16/05/13 |
| 58 | ABC | Birmingham | Hire Cars | <ol style="list-style-type: none"> How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. What are the reasons for hire car costs? | Written | 10/05/13 | 16/05/13 |
| 59 | ABC | Birmingham | Credit Cards | <ol style="list-style-type: none"> Provide a breakdown for each employment classification that has a corporate credit card. Please update details of the following: <ol style="list-style-type: none"> What action is taken if the corporate credit card is misused? How is corporate credit card use monitored? What happens if misuse of a corporate credit card is discovered? Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. What action is taken to prevent corporate credit card misuse? | Written | 10/05/13 | 16/05/13 |
| 60 | ABC | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it. | Written | 14/05/13 | 16/05/13 |

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| 61 | ABC | Birmingham | Electricity Purchasing | 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 10/05/13 | 16/05/13 |
| 62 | ABC | Birmingham | Briefings for the Australian Greens and Independents | 1) Have any briefings and/or provision of information s been provided to the Australian Greens this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f. Which Independents have requested briefings and/or information? | Written | 10/05/13 | 16/05/13 |
| 63 | ABC | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 10/05/13 | 16/05/13 |
| 64 | ABC | Birmingham | Protective security policy framework | Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | Written | 10/05/13 | 16/05/13 |
| 65 | ABC | Birmingham | Office Locations | Please provide a list of all office locations for all departments and agencies within the portfolio by: a. Department/Agency; b. Location; c. Leased or Owned; d. Size; | Written | 10/05/13 + 1 att't | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | | | |
| 66 | ABC | Birmingham | Communications Staff | <p>1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following:</p> <ul style="list-style-type: none"> a. By Department or agency: <ul style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? <p>2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</p> | Written | 14/05/13 | 16/05/13 |
| 67 | ABC | Birmingham | Grant Freeze | <p>1) How much has grant funding been reduced across the department/agency as a result of the grants freeze?</p> <p>2) Please detail all variations to grants (ie reductions, rephasing etc) that have occurred this financial year.</p> <p>3) Has the department/agency been required to find any other savings in this financial year? Please detail all such savings.</p> | Written | 10/05/13 | 16/05/13 |
| 68 | Australia Post | Cameron | Complaints Procedures | <p>CHAIR: Mr Fahour, I do not want to take up any more of the committee's time. The reason I am looking at this is that one of my constituents wrote to me complaining about Australia Post in quiet vehement terms. I understand that, if you are waiting for something and it does not turn up, then it is a personal issue and there is a bit of angst, but the person did raise issues about your complaints procedure. I do not want you to go through the complaints procedure now, but could you on notice provide us with some details about how your complaints procedure works, and I might come back to that in the next estimates hearing?</p> <p>Mr Fahour: Chair, that is not a problem. We will take that on notice. Also if you could let us know the specific individual so we can at least see what the issue is as well with the specific case.</p> <p>CHAIR: Sure.</p> | 12/2/2013 (Pg 61) | 29/04/13 | 16/05/13 |

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| 69 | Australia Post | McKenzie | CSO – Licensee Percentage | <p>Senator McKENZIE: Finally, how much of your CSO do your licensees supply? What percentage?</p> <p>Ms Corbett: We have over 4,428 outlets, of which the other important one for us is the number of licensees we have in rural and remote Australia. We have 2,556 outlets in rural and remote Australia.</p> <p>Senator McKENZIE: In terms of the delivery of the service obligations, what percentage of the delivery of those are achieved by licensees?</p> <p>Mr Fahour: There are several aspects of the CSO, just to be very clear. Number of retail stores is only one aspect of the broader CSO but, in terms of that, we are more than happy for the total number as a percentage to be put on notice as a question and we will get back to you with the exact number.</p> | 12/2/2013 (Pg 62) | 10/05/13 | 16/05/13 |
| 70 | Australia Post | Whish-Wilson | Tasmanian Wine Industry | <p>Senator WHISH-WILSON: I have a very quick question. Are you aware of the relationship that Australia Post has with the Tasmanian wine industry body, Wine Industry Tasmania?</p> <p>Mr Fahour: No, I am not aware of that specific relationship, but could you please help me understand.</p> <p>Senator WHISH-WILSON: It is a longstanding relationship with the wine industry. If you are posting wine, and a lot of wine goes by box, there is a special rate that is altered each year based on certain metrics and if you are a member of that industry you can participate in that. I have received feedback from a number of members that they then have to claim their freight equalisation subsidy for each box they send. They have to claim every time they do that, and they might send 200 or 300 boxes in a year, so they have to fill in 200 or 300 forms to claim back that subsidy. It would not just be the wine industry in Tasmania but lots of other industries that would use your service, so I was wondering if the rates that Australia Post charges could already reflect the subsidy to save on administration costs for those businesses. Would that be at all possible?</p> <p>Mr Fahour: I think that is an interesting suggestion: how do we cut the extra work that people need to do and can we do it in a different way? I am more than happy to take that on notice....</p> | 12/2/2013 (Pg 62) | 29/04/13 | 16/05/13 |
| 71 | Australia Post | Boyce | Post Office closures | <p>Senator BOYCE:... but I wanted to ask you about the closure of the front counter at the Business Centre in Albion, and I understand that Kelvin Grove and Caboolture post offices are also closing. Why is that?</p> <p>Mr Fahour: Senator, we are happy to take those on notice. The reality is that we assess our network all over the country. There are some areas where we will change the type of service that we offer. Over the last several Senate committees that I have come to, it has been a rare pleasure for me in being able to say that we have actually grown our total network, and in particular we have grown our regional and rural network. But we have to put our stores</p> | 12/2/2013 (Pg 64) | 29/04/13 | 16/05/13 |

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| | | | | where the customers are and where they want to do business. | | | |
| 72 | Australia Post | Boyce | Post Office closures | <p>Senator BOYCE: Could I have on notice the customer patronage of all the post offices that are being closed up to the end of June?</p> <p>Mr Fahour: I am not sure that we will be able to give you that confidential information because some of these are private businesses. If they are owned by private businesses we do not want to reveal what their private situation is. So I would request that—</p> <p>Senator BOYCE: As much detail as possible, particularly in Queensland.</p> <p>Mr Fahour: A lot of these shops, we are competing with other businesses around us and there are other licensees who have legal contractual rights. We have to follow a process. All I am asking is that, rather than on the public record that you reveal somebody's private business interests and what the customer numbers are so forth, if there is something specific in Queensland, for example, we are happy to deal with you personally to discuss this. But I would ask the chair and the Senate to think about what we can and cannot put on the Senate record.</p> <p>Senator BOYCE: Given the concern of businesses in the Albion area, the question is far broader than a private conversation. It is about the interests of businesses within a lot of smaller business communities in Queensland. If you are not able to give me the exact figures up until 30 June, perhaps you could give me the figures up until when you believe the provision of that information might cause commercial harm to a business.</p> <p>Mr Fahour: We will take notice your question about the Albion area and we will provide you what information we are able to provide you on notice. I will reiterate, though, that my obligations according to the act are to act in the commercial best interest of Australia Post and to meet the community service obligations as outlined by the Parliament of Australia.</p> | 12/2/2013 (Pg 65) | 29/04/13 | 16/05/13 |
| 73 | Australia Post | Birmingham | Licensed Post Office payment rates | <ol style="list-style-type: none"> 1) Roughly how many parcels does the average Licensed post office or franchise post office handle per day? 2) How much do licensees receive for delivery of a street carded article? 3) How much do franchisees receive for delivery of a street carded article? 4) When was the last time that Licensed Post offices received an increase to this payment? 5) Does this payment adjust for inflation? 6) Are payments to licensees based on an average number of parcels per month – not the actual number of parcels per month? 7) Are licensees paid for accepting, scanning and recording parcels? 8) With parcel volumes growing rapidly is it reasonable to lock in volumes and payments 12 months out which quickly fall behind actual present volumes? 9) Is Australia Post aware of suggestions that outdated rates and increasing volumes are leaving post office licensees hundreds of dollars out of pocket per week? | Written | 10/05/13 | 16/05/13 |
| 74 | Australia | Birmingham | Digital Mailboxes | <ol style="list-style-type: none"> 1) Are targets for the number of registered users, number of active users, number of | Written | 10/05/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
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| | Post | | (AU Post expects considerable revenue) | <p>providers and revenue being met?</p> <p>2) What partners have joined since the last estimates? What resistance or concerns is Post finding potential partners have?</p> <p>3) When will the full launch occur?</p> <p>4) What is the status of competition in this market?</p> <p>5) Have there been any teething issues with customers or partners yet?</p> <p>6) In reference to QoN 11 (from Oct 2012 estimates) – why would there be a ‘high cost’ involved in switching providers for a new service?</p> <p>7) Noting the privacy breaches experienced with the ‘click and send’ online service and parcel tracking service, how confident is Australia Post that its digital mailbox won’t experience similar breaches?</p> | | | |
| 75 | Australia Post | Birmingham | Digital Post Australia | What is the status of the appeal to the full federal court? | Written | 29/04/13 | 16/05/13 |
| 76 | Australia Post | Birmingham | Closures | <p>1) Have any Post Offices closed to date in 2012-13?</p> <p>2) Are further closures expected? Please provide details of each closure.</p> <p>3) What notification process does Australia Post go through when notifying the community of a post office’s closure?</p> | Written | 10/05/13 | 16/05/13 |
| 77 | Australia Post | Birmingham | Electricity | How much does Australia Post project the carbon tax to add to its electricity bills for this financial year? What is the total projected increase in electricity bills? | Written | 22/05/13 | 27/06/13 |
| 78 | Australia Post | Birmingham | Parcels | <p>1) What does Australia Post believe needs to be done to improve the processing of parcels as they enter the country?</p> <p>2) What discussions has Post had with Customs regarding parcel processing?</p> | Written | 29/04/13 | 16/05/13 |
| 79 | Australia Post | Birmingham | Travel costs | Please provide a breakdown of international travel costs for 2011-12 and 2012-13 to date, including trip details, purpose of travel and the number of employees attending and their classification. | Written | 10/05/13 | 16/05/13 |
| 80 | Australia Post | Birmingham | Prices | Does Australia Post have any plans to ask the ACCC for approval to increase prices, if so what? | Written | 29/04/13 | 16/05/13 |
| 81 | Australia Post | Birmingham | Franchises | <p>1) Is Australia Post still committed to converting 150 branches into franchises?</p> <p>2) If Australia Post is not proceeding with the planned conversions, please detail why.</p> <p>3) How many have been converted to date?</p> <p>4) Are reports that 29 of the branches which have been converted to franchises are likely to be closed down on absorbed back into the branch network?</p> <p>5) Did Australia Post agree with the CEPU to create just 20 franchises?</p> | Written | 29/04/13 | 16/05/13 |
| 82 | Australia Post | Birmingham | Express Post | <p>Can Australia Post provide details of all changes to the Express Post delivery networks including;</p> <p>a. The revised Express post network delivery areas</p> | Written | 29/04/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
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| | | | | <p>b. All postcodes affected by the changes</p> <p>c. The reasons for changing the express post network in those areas</p> | | | |
| 83 | Australia Post | Birmingham | Post Office closures | <p>Can Australia Post provide a list of all offices, including Licensed Post Office and Community Post Agents, that have closed from January 2010 to date? Please include in that list</p> <p>a. Location of post office</p> <p>b. Type of post office</p> <p>c. Date of closure</p> <p>d. Reason for closure</p> | Written | 14/05/13 | 16/05/13 |
| 84 | Australia Post | Boyce | LPO remuneration | <p>In the February Estimates hearings explicit, specific questions were asked re the support Australia Post provides for the 2,990 LPO's in your network.</p> <p>In response Australia Post representatives mentioned;</p> <p>(a.) Investment in new point of sale technology.</p> <p>(b.) Assistance to be more productive in the parcel environment.</p> <p>(c.) Investment in new "agency opportunities, particularly in the identity services space."</p> <p>(d.) Acquiring more agency principal work for bill paying.</p> <p>(e.) Monthly site visits</p> <p>(f.) POALL</p> <p>(g.) LAC – that focuses on 'business development opportunities.</p> <p>Also, in your most recent annual report Australia Post claims a desire for a deeper understanding of the needs of your LPO's</p> <p>However, from the torrent of complaints we have been receiving from your LPO's it would seem fairly obvious that none of (a) to (g) relate to their most important 'needs', which have been plainly and vigorously expressed for some time now and in the view of the LPO's have not been responded to appropriately by Australia Post, namely;</p> <ul style="list-style-type: none"> • A need for a new Australian Post agreement with its LPO's to replace one that is 21 years old and no longer represents a fair and equitable contract in a radically changed postal business environment. • A more equitable and fair, 'terms of trade' arrangement with your LPO's. • Remuneration and commissions that fairly reflect the time and effort of LPO's to maintain the service delivery KPI's demanded by Australia Post. • A termination of the policy of Australia Post of 're-defining' tasks or products to avoid having to increase the remuneration it has to pay LPOs. <p>1) Could Australia Post respond in detail to each of the above dot points and outline your plans to expeditiously negotiate a settlement of these outstanding matters of concerns for a significant number of your LPOs?</p> | Written | 10/05/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
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| 85 | Australia Post | Boyce | LPO remuneration | <p>Under questioning regarding the current returns LPO's receive from Australia Post in light of the rapid changes in the postal business Mr. Fahour did not deal with those questions, instead he simply justified the current LPO remuneration situation by referring to the \$190 million loss Australia Post was now taking in respect to letter delivery and that, and I quote;" the licensees do not share in the loss" and that the business overall operated on a 'very, very thin margin.'</p> <p>1) Does Australia Post honestly think the current returns received by LPO's for parcel handling and delivery are fair and reasonable?</p> <p>2) Does Australia Post think its terms of trade with its LPO's reflect the changed nature of the business and are they fair and reasonable as currently constructed?</p> | Written | 10/05/13 | 16/05/13 |
| 86 | Australia Post | Boyce | LPO remuneration | <p>In respect to questions about the remuneration paid to LPO's re, 'a carded parcel item' I note the following exchange form page 63/67 of the transcript;</p> <p>Boyce: ... "I have had it put to me by some licensees that, irrespective of whether they are delivering 13 boxes of wine to a street address or a soft cuddly toy to the address, in one delivery, they would get paid the same. Is that correct?"</p> <p>Mr Fahour: I will ask Christine to answer that specific question.</p> <p>Ms Corbett: I think you are referring to the carded parcel item.</p> <p>Senator BOYCE: Yes, a carded article.</p> <p>Ms Corbett: For some licensees that is correct.</p> <p>Senator BOYCE: How much would they get?</p> <p>Ms Corbett: There is actually a negotiated payment.</p> <p>Senator BOYCE: Is that negotiated individually or across the board?</p> <p>Ms Corbett: On average, I think the payments that you are referring to for carded parcel is in the vicinity of 29c per item.</p> <p>Senator BOYCE: So if I deliver 13 boxes of wine I get 29c?</p> <p>Ms Corbett: It is actually—</p> <p>Senator BOYCE: In one delivery?</p> <p>Ms Corbett: Yes,</p> <p>1) When Ms Corbett says "For some licensees that is correct", exactly how many licensees is she referring to?</p> <p>2) When Ms Corbett says 'it's a negotiated payment' what does she mean by that? Is it negotiated individually with each and every one of your 2,900 IPOs ? Is it part of the 1992 agreement between Australia Post and the LPO's?</p> <p>3) Exactly when was the 29 cent rate implemented?</p> <p>4) Is it correct that since 1993 Post Office Box rentals have been increased by 132 per cent and while the fees paid by Australia Post to LPOs for providing and administering this service have only increased by 33 per cent? Can you please provide a detailed</p> | Written | 10/05/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
|-------|-----------------------------|---------|----------------------------|---|--|-----------------------|-------------|
| | | | | explanation of Australia Post's decision making in this regard? | | | |
| 87 | Australia Post | Boyce | LPO remuneration | <p>In the February Estimates hearings evidence was given that 'a working party has been put together' to look at issues the LPO's have with remuneration.</p> <ol style="list-style-type: none"> 1) What is the exact brief of the 'working party'? 2) Who are the members of the 'working party'? 3) Does that membership include any of the LPO's who have making the complaints that have led to the formulation of the working party? 4) Does the 'working party' have set time frames for its deliberations? 5) How many times has it met in the 18 months it has been in existence? 6) What has been the average length of time for those meetings? 7) What have been the major matters it has discussed? 8) Has it made any recommendations yet? 9) Many Royal Commissions don't run for 18 months why hasn't this working party finished the job? 10) Complainants complain that the 'working party' is just window dressing and that everything about its performance suggests only one thing that Australia Post is not seriously and expeditiously working on a fair and reasonable outcome for the LPO's? | Written | 10/05/13 | 16/05/13 |
| 88 | Australia Post | Boyce | Albion Post Office closure | <p>During the February 2013 Estimates the following exchange occurred (page 68);</p> <p>"Senator BOYCE: Absolutely. Do you consult with local businesses and other stakeholders before you decide to close down a post office?</p> <p>"Mr. Fahour: We have what I consider to be one of the best consultative processes."</p> <p>And "We are prepared to be held to account to it."</p> <p>Can you provide us a detailed list of every business in the catchment area of the Albion Post Office that Australia Post 'consulted with' in regard to the Albion closure?</p> | Written | 29/04/13 | 16/05/13 |
| 89 | Australia Post | Boyce | Express Post | <ol style="list-style-type: none"> 1) How many of your post offices do not have the capacity to provide a 'track and trace' facility for parcels, registered and certified mail and express post services? 2) How many postal addresses can you NOT provide an 'Express Post' service between? Please provide a complete list. 3) How many postal addresses can you provide an 'Express Post' service between? Please provide a complete list. 4) Does or has Australia Post ever sold an Express Post service for mail between two points that cannot fulfil the product service description? 5) As part of the Express Post service that is widely advertised a tracking system is offered. Technically, exactly how does this service operate? 6) Some of your own staff has described this tracking system as "not a proper tracking system.' Can a customer ring and find out exactly where a parcel is at any given time, | Written | 29/04/13 + 2 att's | 16/05/13 |

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| | | | | <p>7) especially when the parcel hasn't arrived at its destination in the promised 24 hours? Has Australia Post charged customers for a service that includes a tracking system when the tracking system would not operate on the mail route required by the customer?</p> <p>8) What provisions do you have to compensate customers if they discovered they'd paid for a service that wasn't provided?</p> | | | |
| 90 | Australia Post | Scullion | Gun freight policy | <p>1) Does Australia Post have a policy of not carrying or freighting guns?</p> <p>2) What is the rationale for this policy?</p> <p>3) Does the policy only apply to guns or to gun parts as well – for instance parts of rifles like springs?</p> <p>4) Please provide a copy of this policy.</p> | Written | 30/04/13 | 16/05/13 |
| 91 | Australia Post | Birmingham | Staffing | <p>1) How many ongoing staff have been recruited this financial year to date? What classification are these staff?</p> <p>2) How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff?</p> <p>3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</p> | Written | 10/05/13 | 16/05/13 |
| 92 | Australia Post | Birmingham | Staffing | <p>1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff?</p> <p>2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff?</p> <p>3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff?</p> | Written | 10/05/13 | 16/05/13 |
| 93 | Australia Post | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 10/05/13 | 16/05/13 |
| 94 | Australia Post | Birmingham | Making the Public Service more efficient | <p>Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html).</p> <p>In addition, please provide the following detail:</p> <p>1) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel?</p> <p>2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</p> <p>3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each</p> | Written | 30/04/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
|-------|-----------------------------|------------|-------------------------------|---|--|------------|-------------|
| | | | | <p>year over the forward estimates?</p> <p>4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</p> <p>5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</p> | | | |
| 95 | Australia Post | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 30/04/13 | 16/05/13 |
| 96 | Australia Post | Birmingham | Graduate Recruitment | <p>1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs.</p> <p>2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</p> | Written | 29/04/13 | 16/05/13 |
| 97 | Australia Post | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 29/04/13 | 16/05/13 |
| 98 | Australia Post | Birmingham | Government Advertising | <p>1) What was the total cost of all advertising for the financial year to date?</p> <p>2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</p> <p>3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</p> <p>4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</p> <p>5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6) Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7) What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p> | Written | 30/04/13 | 16/05/13 |
| 99 | Australia Post | Birmingham | Hospitality and Entertainment | <p>1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates?</p> <p>2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs.</p> | Written | 30/04/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
|-------|-----------------------------|------------|------------------------|---|--|------------|-------------|
| | | | | 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | | | |
| 100 | Australia Post | Birmingham | Meeting Costs | 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 30/04/13 | 16/05/13 |
| 101 | Australia Post | Birmingham | Program Launch Costs | 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 29/04/13 | 16/05/13 |
| 102 | Australia Post | Birmingham | Freedom of Information | 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 29/04/13 | 16/05/13 |
| 103 | Australia Post | Birmingham | Consultancies | 1) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. 2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. | Written | 10/05/13 | 16/05/13 |
| 104 | Australia | Birmingham | Media Monitoring | What was the total cost of media monitoring services, including press clippings, electronic | Written | 29/04/13 | 16/05/13 |

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| | Post | | | media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date? | | | |
| 105 | Australia Post | Birmingham | Social Media | 1) Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2) Does the department/agency monitor usage of social media? a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks). b. Has there been a change to the department/agency protocols due to staff useage? c. If no, why not? Will the department/agency monitor useage in the future? 3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) | Written | 30/04/13 | 16/05/13 |
| 106 | Australia Post | Birmingham | Internet | Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office? | Written | 10/05/13 | 16/05/13 |
| 107 | Australia Post | Birmingham | Staff Amenities | What amenities are provided to staff? Provide a list. | Written | 30/04/13 | 16/05/13 |
| 108 | Australia Post | Birmingham | Coffee Machines | 1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2) Why were coffee machines purchased? 3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4) Where did the funding for the coffee machines come from? 5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 6) What are the ongoing costs of the coffee machine, such as the cost of coffee? 7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 8) Why are coffee machines rented? 9) Has there been a noticeable difference in staff productivity since coffee machines were | Written | 30/04/13 | 16/05/13 |

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|-------|-----------------------------|------------|-------------|---|--|------------|-------------|
| | | | | <p>rented? Are staff leaving the office premises less during business hours as a result?</p> <p>10) Where does the funding for the coffee machines come from?</p> <p>11) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>12) What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> | | | |
| 109 | Australia Post | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost). | Written | 29/04/13 | 16/05/13 |
| 110 | Australia Post | Birmingham | Grants | <p>1) Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the</p> | Written | 30/04/13 | 16/05/13 |

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| | | | | <p>amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p> <p>3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant?</p> | | | |
| 111 | Australia Post | Birmingham | Government Payments of Accounts | <p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p> | Written | 30/04/13 | 16/05/13 |
| 112 | Australia Post | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 30/04/13 | 16/05/13 |
| 113 | Australia Post | Birmingham | Media Subscriptions | <p>1) What pay TV subscriptions does your department/agency have?</p> <p>a. Please provide a list of what channels and the reason for each channel.</p> <p>b. What is the cost for this financial year to date?</p> <p>2) What newspaper subscriptions does your department/agency have?</p> <p>a. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> <p>3) What magazine subscriptions does your department/agency have?</p> <p>a. Please provide a list of magazine subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> | Written | 30/04/13 | 16/05/13 |
| 114 | Australia Post | Birmingham | Travel Costs | <p>1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</p> <p>2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</p> <p>3) What travel is planned for the rest of this calendar year? Also provide a reason and brief</p> | Written | 29/04/13 | 16/05/13 |

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|-------|-----------------------------|------------|--------------------|---|--|------------|-------------|
| | | | | <p>explanation for the travel.</p> <p>4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel</p> <p>5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel</p> <p>6) (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why.</p> <p>7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</p> <p>8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p> | | | |
| 115 | Australia Post | Birmingham | Legal costs | <p>1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p> | Written | 29/04/13 | 16/05/13 |
| 116 | Australia Post | Birmingham | Education expenses | <p>1) What is the department/agency's guidelines on study?</p> <p>2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p> | Written | 30/04/13 | 16/05/13 |
| 117 | Australia Post | Birmingham | Executive Coaching | <p>1) In relation to executive coaching and/or other leadership training services purchased by the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date:</p> <p>a. Total spending on these services</p> <p>b. The number of employees offered these services and their employment classification</p> <p>c. The number of employees who have utilised these services, their employment</p> | Written | 30/04/13 | 16/05/13 |

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| | | | | <p>classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>d. The names of all service providers engaged</p> <p>2) For each service purchased form a provider listed under (iv), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification</p> <p>d. The total number of hours involved for all employees (please provide a breakdown for each employment classification)</p> <p>e. The total amount spent on the service</p> <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>a. The location used</p> <p>b. The number of employees who took part on each occasion (please provide a breakdown for each employment classification)</p> <p>c. The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p> | | | |
| 118 | Australia Post | Birmingham | Media Training | <p>1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <p>a. Total spending on these services</p> <p>b. The number of employees offered these services and their employment classification</p> <p>c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)</p> <p>d. The names of all service providers engaged</p> <p>2) For each service purchased form a provider listed under (d), please provide:</p> <p>a. The name and nature of the service purchased</p> <p>b. Whether the service is one-on-one or group based</p> <p>c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)</p> <p>d. The total number of hours involved for all employees (provide a breakdown for each employment classification)</p> <p>e. The total amount spent on the service</p> | Written | 29/04/13 | 16/05/13 |

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|-------|-----------------------------|------------|------------------------|---|--|------------|-------------|
| | | | | <p>f. A description of the fees charged (i.e. per hour, complete package)</p> <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>a. The location used</p> <p>b. The number of employees who took part on each occasion</p> <p>c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)</p> <p>d. Any costs the department or agency's incurred to use the location</p> | | | |
| 119 | Australia Post | Birmingham | Paid Parental Leave | <p>1) Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</p> <p>2) For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments.</p> <p>3) What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date.</p> | Written | 29/04/13 | 16/05/13 |
| 120 | Australia Post | Birmingham | Corporate Cars | <p>1) How cars are owned by each department/agency?</p> <p>2) Where is the car/s located?</p> <p>3) What is the car/s used for?</p> <p>4) What is the cost of each car for this financial year to date?</p> <p>5) How far did each car travel this financial year to date?</p> | Written | 29/04/13 | 16/05/13 |
| 121 | Australia Post | Birmingham | Taxi Costs | <p>1) How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency.</p> <p>2) What are the reasons for taxi costs?</p> | Written | 29/04/13 | 16/05/13 |
| 122 | Australia Post | Birmingham | Hire Cars | <p>1) How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency.</p> <p>2) What are the reasons for hire car costs?</p> | Written | 10/05/13 | 16/05/13 |
| 123 | Australia Post | Birmingham | Credit Cards | <p>1) Provide a breakdown for each employment classification that has a corporate credit card.</p> <p>2) Please update details of the following?</p> <p>a. What action is taken if the corporate credit card is misused?</p> <p>b. How is corporate credit card use monitored?</p> <p>c. What happens if misuse of a corporate credit card is discovered?</p> <p>d. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</p> <p>e. What action is taken to prevent corporate credit card misuse?</p> | Written | 29/04/13 | 16/05/13 |
| 124 | Australia Post | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of | Written | 30/04/13 | 16/05/13 |

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| | | | | what staff and staff classification receives it. | | | |
| 125 | Australia Post | Birmingham | Electricity Purchasing | 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 29/04/13 | 16/05/13 |
| 126 | Australia Post | Birmingham | Briefings for the Australian Greens and Independents | 1) Have any briefings and/or provision of information s been provided to the Australian Greens this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f. Which Independents have requested briefings and/or information? | Written | 30/04/13 | 16/05/13 |
| 127 | Australia Post | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 30/04/13 | 16/05/13 |
| 128 | Australia Post | Birmingham | Protective security policy framework | Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | Written | 29/04/13 | 16/05/13 |
| 129 | Australia Post | Birmingham | Office Locations | Please provide a list of all office locations for all departments and agencies within the portfolio by: a. Department/Agency; b. Location; c. Leased or Owned; | Written | 30/04/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | | | |
| 130 | Australia Post | Birmingham | Communications Staff | <p>1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following:</p> <ul style="list-style-type: none"> a. By Department or agency: <ul style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? <p>2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</p> | Written | 29/04/13 | 16/05/13 |
| 131 | Australia Post | Birmingham | Grant Freeze | <p>1) How much has grant funding been reduced across the department/agency as a result of the grants freeze?</p> <p>2) Please detail all variations to grants (ie reductions, rephasing etc) that have occurred this financial year.</p> <p>3) Has the department/agency been required to find any other savings in this financial year? Please detail all such savings.</p> | Written | 30/04/13 | 16/05/13 |
| 132 | Australia Post | Boyce | Licensees | <p>In the Estimates hearings of February 12 the following exchange took place</p> <p><i>“Senator McKENZIE: In terms of responding to some representations made to me and other senators by licensees and noting your desire within your annual report for a deeper understanding of their needs, I am wondering if you can respond to claims that the goals seem to shift quite often within their interaction with Australia Post. Secondly, I wonder how you assess your relationships with your licensees?”</i></p> <p><i>Ms Corbett: Certainly. With regards to how we support our licensees from a physical support perspective, we break up into geographical areas. We have a national retail</i></p> | Written | 29/04/13 | 16/05/13 |

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| | | | | <p><i>network partnership area and we also have people who represent and work with those licensees on a weekly basis, so in terms of how we communicate we have a monthly site visit program that is in place and Australia Post staff who actually then look at and support our licensees with everything from how that outlet is performing to what their KPIs are and what promotional campaigns are underway.”</i></p> <p>1. Exactly how many of these monthly visits have your representatives undertaken in the past 2 years? 2. How many staff do you have that participate in site visits? 3. Please provide a comprehensive list of LPOs visited during this period detailing dates, times and duration of each visit. 4. Who pays for the installation, fit out, servicing/maintenance and provision of post office boxes at LPOs?</p> | | | |
| 133 | Australia Post | Boyce | Licensees | <p>Again, in evidence at the Estimates hearings of February 12 of this year the following exchange took place;</p> <p><i>“Senator BOYCE: Is every licensed post office in Australia undertaking trace and track of articles? Ms Corbett: I am assuming that you mean: are they scanning items? Senator BOYCE: Yes. Ms Corbett: Yes. Senator BOYCE: And express post as well. Ms Corbett: Basically, we have over the last 12 months deployed scanners. Scanners are part of our EPOS network. But we also have a number of manual outlets. So the answer to your question is that not every licensee would be scanning because we do have manual outlets still that do not have that technology.”</i></p> <p>1. How can this possibly be true when a number of LPOs have refused to take parcels, refuse to scan and track because of the time it takes for which, in their view, they do not receive proper remuneration? 2. “Is every parcel or registered item in Australia being logged at every point of the track and trace process – i.e. into and out of every Australia Post centre? 3. How many LPOs in your network have are refusing to engage in track and trace?</p> | Written | 29/04/13 | 16/05/13 |
| 134 | Australia Post | Boyce | Stakeholder consultation | <p>In the same hearing evidence was given by Australia Post that said;</p> <p><i>“Senator BOYCE: Absolutely. Do you consult with local businesses and other stakeholders before you decide to close down a post office?</i></p> | Written | 10/05/13 | 16/05/13 |

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| | | | | <p><i>Mr. Fahour: Of course we do and yes we do. I can assure you it is a very robust system and one that takes into consideration all stakeholders. It is a protocol we have outlined. We are prepared to be held to account to it."</i></p> <p>1. Was the public consulted with and properly informed of the decision to close the Palm Beach Post Office on the Gold Coast, Queensland? Please provide evidence to support your answer.</p> <p>2. I refer to a recent memo from Australia Post sent to all offices asking your retailers to place 'an initial order for the new Domestic Parcel products'. Do you believe it is reasonable to ask for orders to be completed between 11/2/13 and 24/2/13, when you note that the price has yet to be determined but should be available in March?</p> <p>3. Why hasn't a price been set?</p> <p>4. How can a retailer make a decision about stocking such products if they don't know what the retail price will be?</p> <p>5. Have these "new Domestic Parcel products" been discussed in any detail with your LPO network? Was their advice sought?</p> | | | |
| 135 | Program 1.2 | Bilyk | Digital Local Government Program | <p>Senator BILYK: Thank you for that. I am very interested in the Digital Local Government program. I know that tenders were called for round 3. I am not sure where we are at.</p> <p>Mr Rizvi: That is correct. We have gone through the process of tendering for the Digital Local Government program. At this point we have identified 34 local councils that we are working with to take advantage of the NBN to deliver local government services to local residents.</p> <p>Senator BILYK: Is that 34 in round 3 or in rounds 1 and 2 as well?</p> <p>Mr Rizvi: That is 34 in total.</p> <p>Senator BILYK: Do we know how many are in round 3?</p> <p>Mr Rizvi: I do not have a division by rounds.</p> <p>Senator BILYK: If you could take that on notice, that would be handy. How much have we spent on the Digital Local Government program to date?</p> <p>Mr Rizvi: The total allocation for the Digital Local Government program—</p> <p>Senator BILYK: You can take that on notice because we are short on time.</p> <p>Mr Rizvi: I might have to take that on notice. I do not have the total amount.</p> <p>Senator BILYK: I know the Tasmanian communities are at the forefront of the program. I have seen numerous examples of it all around Tasmania. You might also need to take this on notice, but could you give us a breakdown of where the other successful tenders have been. Could you also provide the dollar value they have. I understand local government has to</p> | 12/2/2013 (Pg 67) | 22/05/13 | 27/06/13 |

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| | | | | <p>financially have some input. Is that correct?</p> <p>Mr Rizvi: That is right. They are required to have a minimum of a 25 per cent matching contribution to the program. That can be either in kind or in cash. A number of local councils have actually provided even more than that to get the services up and running because, essentially, they see it is in their own interests to get more services online and to secure the efficiencies that that can deliver.</p> <p>Senator BILYK: Yes. I have seen numerous examples of how successful it is in Tassie. Could you take on notice for me who the successful tenderers have been, including round 3 if that has already been determined, how much money they have and what the programs are actually for. Just a sentence if that is not too much trouble.</p> | | | |
| 136 | Program 1.2 | Birmingham | Spectrum pricing | <p>Senator BIRMINGHAM: Okay, thank you. When did the ACMA provide a recommendation or indicate their decision on the reserve price?</p> <p>Mr Harris: We would probably have to take that on notice, but they have certainly provided the government with a view. The ACMA's view was taken into account in this price-setting process.</p> <p>Senator Conroy: You asked a date, though.</p> <p>Senator BIRMINGHAM: I asked when they provided their view.</p> <p>Mr Harris: We do not have the precise date with us.</p> | 12/2/2013 (Pg 69) | 26/04/13 | 16/05/13 |
| 137 | Program 1.2 | Birmingham | Reviews - Interactive Gambling Act | When will the Government respond to the 2011 Review of the Interactive Gambling Act? | Written | 10/05/13 | 16/05/13 |
| 138 | Program 1.2 | Birmingham | Internet filter | Please detail all costs associated with the proposals, studies and trials associated with Labor's mandatory internet filter policy since November 2007. | Written | 28/05/13 | 27/06/13 |
| 139 | Program 1.2 | Birmingham | Wireless Audio devices | <p>A restack of digital TV transmitter allocations post cessation of Analogue TV broadcasting end of 2013 is planned.</p> <ol style="list-style-type: none"> 1) Are you aware of how much available spectrum there will be for wireless microphones in each market under current planning? <ol style="list-style-type: none"> i. What are the worst affected? ii. Are there any markets with no spectrum available for wireless microphones? 2) The Free TV Australia draft review of OP27 shows range of postcodes from 4207 – 4285 which covers areas from Beenleigh to the NSW / QLD boarder, including entertainment capitals such as the Gold Coast with NO available spectrum between 526MHz (Ch. 28) and 694MHz (Ch. 51) for wireless audio devices. Is this analysis of current spectrum plans correct? <ol style="list-style-type: none"> i. Given the high density of businesses in the tourist and entertainment space using wireless audio devices daily in these areas, how does DBCDE intend to facilitate the continued operation of wireless devices vital for industry in these | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>areas post the restack of digital TV services in these areas?</p> <p>ii. If all wireless microphone use on the Gold Coast stopped, what would be the economic impact? Locally? Nationally?</p> <p>3) How does the Department intend to police compliance of wireless microphones from 1/1/2015?</p> <p>a. What percentage of the approximately 150,000 wireless devices currently operating in the 694-820 Mhz space do you anticipate will still be operating on 1/1/2015?</p> <p>i. Do you accept that many users will not replace their equipment, due either to lack of knowledge or lack of funds?</p> <p>ii. What current plans are there to re-position the existing wireless audio use within the remaining available spectrum?</p> <p>b. What are the Department's current plans in respect of communicating directly to affected schools, churches, fitness associations and small businesses?</p> <p>i. What budget has been allocated to deliver these communications?</p> <p>c. Do you intend to prosecute the thousands of schools, churches and fitness associations who may not replace what they feel is currently perfectly functional?</p> <p>d. If you do not intend to prosecute the thousands of schools, churches and fitness associations, have you advised the bidders in the Digital Dividend process of this?</p> <p>i. Do you still maintain that failure to "clear" the digital dividend spectrum will have no affect on the price obtained by the government?</p> <p>e. How would a local school tell if their wireless microphone is compliant post 1/1/2015?</p> <p>f. What level of financial support did the government provide to private broadcasters to cover the cost of the Digital Dividend switchover?</p> <p>i. What is the expected revenue from the Digital Dividend auction process?</p> <p>ii. What support will be provided to community, schools, worship and business (mostly small business) in transition up to 150,000 wireless audio devices out of the DD spectrum in the next 21 months or so?</p> <p>iii. If no financial support, then does the Government therefore believe that these users will voluntarily withdraw this product from use?</p> <p>g. Is the government aware of any independent economic study indicating the value of wireless microphones to the Australian economy at around \$32 billion dollars annually?</p> | | | |
| 140 | Program 1.2 | Birmingham | Satellite phone subsidy scheme | How many subsidies have been paid under the Satellite Phone Subsidy Scheme to date in the 2012-13 financial year? | Written | 10/05/13 | 16/05/13 |
| 141 | Program 1.2 | Macdonald | Ballarat and Brisbane NBN | It was reported in December that Communications Minister Conroy had called for 'last minute' applications from Brisbane and Ballarat for the implementation of the | Written | 26/04/13 | 16/05/13 |

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| | | | Digital Hubs | Government's NBN Digital Hub education program. Applications were scheduled to close on January 25 th . a. Did Ballarat and/or Brisbane apply to participate in the program by the January 25 th cut-off date? b. How many applications were received, and in what locations? c. How much does each hub cost to construct and operate? d. How many staff are employed at each Hub? e. What is the operational life of each Hub? f. What function does each Hub perform that is not already being substantially provided by schools, libraries, community groups and personal/private networks? g. What are the costs – if any – to participating councils? h. Why is it that the Minister was required to 'spruik' the Hub program? Have the council's concerned indicated an unwillingness to participate? Has the Department received any feedback from Councils as to why they are not more willing to apply to participate? | | | |
| 142 | Program 1.2 | McKenzie | Complaints on social networking sites | 1) Are the recently announced guidelines for dealing with complaints on social networking sites voluntary or legally binding? 2) What happens if a social media outlet which has signed up to the guidelines, acts in a way which is contrary to the guidelines? Are there any legal sanctions? 3) What happens if a social media outlet refuses to sign up to the guidelines? 4) What discussions has the government had with Twitter about it participating in the recently announced guidelines for dealing with complaints on social networking sites? | Written | 10/05/13 | 16/05/13 |
| 143 | Program 1.2 | McKenzie | Cyber Safety's High Wire Act | Could you please advise what progress has been made in relation to the recommendations from the Joint Select Committee on Cyber Safety's High Wire Act? | Written | 10/05/13 + 1 att't | 16/05/13 |
| 144 | Program 1.2 | Macdonald | Clarke Creek Telecommunications | Following contact from the Clarke Creek community action group, two letters have been written to the Minister seeking advice and assistance. Neither has been answered to date. Telstra Country Wide has stepped into the breach to provide two quotes for commercial solutions in the absence of any response from the Commonwealth. Issac Shire has been required to apply for RDAF funding to facilitate mobile telephony and internet in a highly localised area in the centre of the township only. No advice has yet been received by Issac Shire regarding the success or failure of this application. a. Is the Minister aware of the telecommunications issues at Issac Shire? b. What solutions can the NBN Co offer to the people of Issac Shire to mitigate the damaging impact on their local education system and their local governance – not to mention home life in Issac Shire – resulting from a lack of telecommunications functionality? | Written | 10/05/13 | 16/05/13 |
| 145 | SBS | Abetz | Dateline – Ta Ann | Senator ABETZ: When I am told on 16 October 'as far as I am aware they are satisfied | 12/2/2013 | 17/04/13 | 16/05/13 |

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| | | | | <p>with the process' yet after that hearing I was given a letter addressed to SBS dated 7 September which says: 'Thank you for the apology ... however, I am concerned that the on-air and online clarification and apology made by <i>Dateline</i> management does not reflect the strength of the ombudsman's findings, specifically that the totality of the report was inaccurate and misleading. Therefore I ask the managing director to review the online apology and amend it to reflect fully the ombudsman's finding.' It goes on further: It is appropriate that the program should be removed from the program's website and YouTube.</p> <p>How on earth could Mr Ebeid have been of the view that Ta Yann was satisfied with the process when you must have had this correspondence? After estimates somebody surely would have pointed this correspondence out to Mr Ebeid and said, 'In fact, no, they are not satisfied'. The fact that I am asking here today is indicative of the fact that Ta Ann are not satisfied. How was Mr Ebeid able to say that to us?</p> <p>Mr Khalil: I have to take that on notice. I have not seen that letter that you referred to.</p> | (Pg 72) | | |
| 146 | SBS | Singh | Radio Network | <p>Senator SINGH: In relation to SBS's new radio network which you alluded to in your opening remarks, I understand it is incredibly impressive, now having 74 languages from 68 previously. But I know that in that make-up there are a number of new languages but there are also some languages that have dropped off the radio network. I presumed that decision is made based on the census data of usage of or multicultural population sizes or the like. Is that how you make those decisions as far as what languages to include and what language is to exclude in this new radio network?</p> <p>Mr Khalil: Thanks for the question. I can just explain to the process that was undertaken. A bit over 18 months ago the board agreed to review the schedule which had not been reviewed for 18 years. Obviously demographics in Australia have changed significantly over almost two decades. There was a real need to address issues and to ensure that a number of new language groups would receive some services that they were otherwise not receiving as they have come into Australia. The board and the management had a very thorough methodology in process which included using the census data in 2011 as the central data point around all the different language groups. Frankly, if we were to try and do our surveying ourselves outside of the census data it would probably cost more than the radio budget in its totality. I think we had quotes for \$40,000, \$50,000 and \$60,000 per language just to do that surveying, so we had to use the census data and that was the main data point. It is not just based on population out of the census data; we added some weighted categories. For example, for high-needs groups. We added an age weighting, categories around socioeconomic need and status, around English proficiency or lack thereof and a couple of other important categories. I can provide you all the details as you wish, not to take up the time of the committee.</p> | 12/2/2013 (Pg 72-73) | 17/04/13 | 16/05/13 |

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| 147 | SBS | Singh | <i>Go Back to Where You Came From</i> - educational purposes | <p>Senator SINGH: The documentary <i>Go Back to Where You Came From</i> obviously has been given quite a lot of accolades, and rightly so, in its broad appeal. Do you know how broad that has gone beyond the TV; how it is used as a tool for educational purposes, for example, in Australia now?</p> <p>Mr Khalil: That is a very good question. In fact, part of what we do around these national interest programs like <i>Go Back</i> involves community engagement or a community outreach element. That does include educational materials for various high schools and schools around Australia. We had an entire program around that with regard to <i>Go Back</i> and it has been used in various parts of the educational process around these issues for students around Australia. I can provide you with quite a bit of detail around our community outreach program. We do have a very extensive one. There is also a social media element. Obviously there are different student bodies, NGOs and entities involved in discussions and forum around the program. We do not just broadcast the doco and leave it at that; we take our responsibilities seriously around education and engagement with communities around these very important issues because it provokes debate, opens up debate and is actually a useful educational tool as well.</p> | 12/2/2013 (Pg 74) | 17/04/13 | 16/05/13 |
| 148 | SBS | Birmingham | Al Jazeera | <ol style="list-style-type: none"> 1) Is SBS aware of Allegations of bias in Al Jazeera English news coverage such as minimising the plight of Coptic Christians in Egypt; and the Shi'ite protests in Bahrain as well as ongoing anti-Israel bias and promotion of Hamas? 2) Is SBS aware that such concerns have been highlighted by recent incidents where journalists have resigned from Al Jazeera English citing lack of editorial independence? 3) Should SBS use Al Jazeera news coverage in light of these alleged biases and the perception that Al Jazeera English is not editorially independent? 4) What steps and safeguards has SBS taken to ensure that the Al Jazeera English news footage shown provides an editorially independent news story? | Written | 17/04/13 | 16/05/13 |
| 149 | SBS | Birmingham | SBS - Israeli-Palestinian conflict | <ol style="list-style-type: none"> 1) What steps and strategies has SBS adopted to ensure balanced coverage of issues involving the Israeli-Palestinian conflict? 2) I understand that SBS subscribes to the perspective that "balance over time" is acceptable? If so, isn't this position likely to result in biased reports that do not provide the viewer with a balanced understanding of the conflict? Doesn't this position allow for a lack of balance in individual stories? | Written | 17/04/13 | 16/05/13 |
| 150 | SBS | Birmingham | SBS Complaints committee | <p>Regarding the SBS complaints policy, the SBS Ombudsman can refer a complaint to the Complaints Committee where a complaint "raises complex issues about a Code".</p> <ol style="list-style-type: none"> 1) Under what circumstances will this be done? 2) Specifically what were the circumstances that led to the controversial decision to refer a complaint from the Executive Council of Australian Jewry regarding the series "The Promise" last year. Did the Ombudsman decide to refer the matter to the complaints | Written | 17/04/13 | 16/05/13 |

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| | | | | committee independently or was she asked to do so, formally or informally, by anyone in management? 3) Given that the SBS Managing Director chairs the complaints committee and it consists solely of other SBS managers and executives both answerable to the managing Director (the Director Content (Television & Online); the Director Audio and Language Content; the Director News & Current Affairs; the SBS Ombudsman; and where required, one member independent of the Division being investigated), doesn't this undermine the impartiality of the complaints handling process and natural justice, especially when a complaint would impact the reputation of SBS, as arguably was the case in "The Promise" case? | | | |
| 151 | SBS | Birmingham | In-language broadcasting | 1) What changes have been made over each of the last three years to in-language broadcasting on SBS Radio and TV? 2) What languages are no longer broadcast and what new languages are broadcast on both radio and TV? 3) How many hours of each language have been broadcast on both radio and TV for each of the last 3 years and to date this year? | Written | 17/04/13 | 16/05/13 |
| 152 | SBS | Birmingham | Staffing | 1) How many ongoing staff have been recruited this financial year to date? What classification are these staff? 2) How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff? 3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? | Written | 17/04/13 | 16/05/13 |
| 153 | SBS | Birmingham | Staffing | 1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff? 2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff? 3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff? | Written | 17/04/13 | 16/05/13 |
| 154 | SBS | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 17/04/13 | 16/05/13 |
| 155 | SBS | Birmingham | Making the Public Service more efficient | Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html). In addition, please provide the following detail: | Written | 17/04/13 | 16/05/13 |

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| | | | | <ol style="list-style-type: none"> 1) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel? 2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? 3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates? 4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates? 5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates? | | | |
| 156 | SBS | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 17/04/13 | 16/05/13 |
| 157 | SBS | Birmingham | Graduate Recruitment | <ol style="list-style-type: none"> 1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs. 2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs. | Written | 17/04/13 | 16/05/13 |
| 158 | SBS | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 17/04/13 | 16/05/13 |
| 159 | SBS | Birmingham | Government Advertising | <ol style="list-style-type: none"> 1) What was the total cost of all advertising for the financial year to date? 2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. 3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item. 4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item. 5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. 6) Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. 7) What advertising – Campaign and Non-Campaign – and other communications | Written | 17/04/13 | 16/05/13 |

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| | | | | programs is the Department/Agency undertaking, or are planning to undertake? | | | |
| 160 | SBS | Birmingham | Hospitality and Entertainment | <ol style="list-style-type: none"> 1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates? 2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | Written | 17/04/13 | 16/05/13 |
| 161 | SBS | Birmingham | Meeting Costs | <ol style="list-style-type: none"> 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 17/04/13 | 16/05/13 |
| 162 | SBS | Birmingham | Program Launch Costs | <ol style="list-style-type: none"> 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 17/04/13 | 16/05/13 |
| 163 | SBS | Birmingham | Freedom of Information | <ol style="list-style-type: none"> 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 17/04/13 | 16/05/13 |
| 164 | SBS | Birmingham | Consultancies | <ol style="list-style-type: none"> 1) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). | Written | 17/04/13 | 16/05/13 |

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| | | | | Also include total value for all consultancies. 2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. | | | |
| 165 | SBS | Birmingham | Media Monitoring | What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date? | Written | 17/04/13 | 16/05/13 |
| 166 | SBS | Birmingham | Social Media | 1) Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2) Does the department/agency monitor usage of social media? a. If yes, provide details of the usage (for example details could include average hours per employee, hours when usage peaks). b. Has there been a change to the department/agency protocols due to staff usage? c. If no, why not? Will the department/agency monitor usage in the future? 3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) | Written | 17/04/13 | 16/05/13 |
| 167 | SBS | Birmingham | Internet | Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office? | Written | 17/04/13 | 16/05/13 |
| 168 | SBS | Birmingham | Staff Amenities | What amenities are provided to staff? Provide a list. | Written | 17/04/13 | 16/05/13 |
| 169 | SBS | Birmingham | Coffee Machines | 1) Has the department/agency purchased coffee machines for staff usage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2) Why were coffee machines purchased? 3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4) Where did the funding for the coffee machines come from? 5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 6) What are the ongoing costs of the coffee machine, such as the cost of coffee? | Written | 17/04/13 | 16/05/13 |

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| | | | | <p>7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>8) Why are coffee machines rented?</p> <p>9) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</p> <p>10)Where does the funding for the coffee machines come from?</p> <p>11)Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>12)What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> | | | |
| 170 | SBS | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b. Has the department/agency ever employed Shannon’s Way in any capacity or is it considering employing Shannon’s Way? If yes, provide details (including the work undertaken and the cost). c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). i. Has the department/agency ever employed McKinsey & Company in any capacity | Written | 17/04/13 | 16/05/13 |

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| | | | | <p>or is it considering employing McKinsey & Company? If yes, provide details.</p> <p>j. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</p> | | | |
| 171 | SBS | Birmingham | Grants | <p>1) Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p> <p>3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant?</p> | Written | 17/04/13 | 16/05/13 |
| 172 | SBS | Birmingham | Government Payments of Accounts | <p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p> | Written | 17/04/13 | 16/05/13 |
| 173 | SBS | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 17/04/13 | 16/05/13 |
| 174 | SBS | Birmingham | Media Subscriptions | <p>1) What pay TV subscriptions does your department/agency have?</p> <p>a. Please provide a list of what channels and the reason for each channel.</p> <p>b. What is the cost for this financial year to date?</p> <p>2) What newspaper subscriptions does your department/agency have?</p> <p>a. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> <p>3) What magazine subscriptions does your department/agency have?</p> <p>a. Please provide a list of magazine subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> | Written | 17/04/13 | 16/05/13 |
| 175 | SBS | Birmingham | Travel Costs | 1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), | Written | 17/04/13 | 16/05/13 |

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| | | | | <p>accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</p> <p>2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</p> <p>3) What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel.</p> <p>4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel</p> <p>5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel</p> <p>6) (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why.</p> <p>7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</p> <p>8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p> | | | |
| 176 | SBS | Birmingham | Legal costs | <p>1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p> | Written | 17/04/13 | 16/05/13 |
| 177 | SBS | Birmingham | Education expenses | <p>1) What is the department/agency's guidelines on study?</p> <p>2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p> | Written | 17/04/13 | 16/05/13 |
| 178 | SBS | Birmingham | Executive | <p>1) In relation to executive coaching and/or other leadership training services purchased by</p> | Written | 17/04/13 | 16/05/13 |

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| | | | Coaching | <p>the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> a. Total spending on these services b. The number of employees offered these services and their employment classification c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d. The names of all service providers engaged <p>2) For each service purchased from a provider listed under (iv), please provide:</p> <ol style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification d. The total number of hours involved for all employees (please provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> a. The location used b. The number of employees who took part on each occasion (please provide a breakdown for each employment classification) c. The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 179 | SBS | Birmingham | Media Training | <p>1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> a. Total spending on these services b. The number of employees offered these services and their employment classification c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d. The names of all service providers engaged <p>2) For each service purchased from a provider listed under (d), please provide:</p> <ol style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based | Written | 17/04/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) d. The total number of hours involved for all employees (provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) 3) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> a. The location used b. The number of employees who took part on each occasion c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 180 | SBS | Birmingham | Paid Parental Leave | 1) Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? 2) For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. 3) What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. | Written | 17/04/13 | 16/05/13 |
| 181 | SBS | Birmingham | Corporate Cars | 1) How cars are owned by each department/agency? 2) Where is the car/s located? 3) What is the car/s used for? 4) What is the cost of each car for this financial year to date? 5) How far did each car travel this financial year to date? | Written | 17/04/13 | 16/05/13 |
| 182 | SBS | Birmingham | Taxi Costs | 1) How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2) What are the reasons for taxi costs? | Written | 17/04/13 | 16/05/13 |
| 183 | SBS | Birmingham | Hire Cars | 1) How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2) What are the reasons for hire car costs? | Written | 17/04/13 | 16/05/13 |
| 184 | SBS | Birmingham | Credit Cards | 1) Provide a breakdown for each employment classification that has a corporate credit card. 2) Please update details of the following: <ul style="list-style-type: none"> a. What action is taken if the corporate credit card is misused? b. How is corporate credit card use monitored? c. What happens if misuse of a corporate credit card is discovered? d. Have any instances of corporate credit card misuse have been discovered? List | Written | 17/04/13 | 16/05/13 |

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| | | | | staff classification and what the misuse was, and the action taken. e. What action is taken to prevent corporate credit card misuse? | | | |
| 185 | SBS | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it. | Written | 17/04/13 | 16/05/13 |
| 186 | SBS | Birmingham | Electricity Purchasing | 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 17/04/13 | 16/05/13 |
| 187 | SBS | Birmingham | Briefings for the Australian Greens and Independents | 1) Have any briefings and/or provision of information s been provided to the Australian Greens this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f. Which Independents have requested briefings and/or information? | Written | 17/04/13 | 16/05/13 |
| 188 | SBS | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 17/04/13 | 16/05/13 |
| 189 | SBS | Birmingham | Protective security policy framework | Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | Written | 17/04/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
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| 190 | SBS | Birmingham | Office Locations | <p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <ol style="list-style-type: none"> a. Department/Agency; b. Location; c. Leased or Owned; d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | Written | 17/04/13 | 16/05/13 |
| 191 | SBS | Birmingham | Communications Staff | <ol style="list-style-type: none"> 1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: <ol style="list-style-type: none"> a. By Department or agency: <ol style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? 2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications? | Written | 17/04/13 | 16/05/13 |
| 192 | SBS | Birmingham | Grant Freeze | <ol style="list-style-type: none"> 1) How much has grant funding been reduced across the department/agency as a result of the grants freeze? 2) Please detail all variations to grants (ie reductions, rephasing etc) that have occurred this financial year. 3) Has the department/agency been required to find any other savings in this financial year? Please detail all such savings. | Written | 17/04/13 | 16/05/13 |
| 193 | Legal | Birmingham | BSA Advice | <p>Today you have issued a statement regarding ACMA's view of the election period definition in the Broadcasting Services Act. When did ACMA finalise that view?</p> <p>Mr Chapman: I think the view of the ACMA arises out of advices we received last Wednesday evening, as I recall. I may be out by a day but indicatively it was last Wednesday.</p> | 12/2/2013 (Pg 76) | 16/04/13 | 16/05/13 |

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| | | | | <p>Senator Birmingham: You used a plural description of advice there.</p> <p>Mr Chapman: I used it incorrectly. I am sorry. It was the advice we received.</p> <p>Senator Birmingham: From whom did the ACMA receive its advice?</p> <p>Mr Chapman: The advice was provided to us by the department.</p> <p>Senator Birmingham: The advice took the form of legal advice that had been provided to government?</p> <p>Mr Chapman: That is correct.</p> <p>Senator Birmingham: Was the legal advice provided within the department or elsewhere?</p> <p>Senator Conroy: Could you just clarify that question?</p> <p>Senator Birmingham: Was the legal advice provided by the department's in-house lawyers or from elsewhere?</p> <p>Mr Chapman: It was provided by external lawyers to the department.</p> <p>Senator Birmingham: Are you able to advise the committee as to which firm or who that external lawyer is?</p> <p>Mr Chapman: It was Australian Government Solicitor.</p> <p>Senator Birmingham: When was the advice provided to government?</p> <p>Senator Conroy: Are you asking me now?</p> <p>Senator Birmingham: I am happy for whoever makes the answer.</p> <p>Senator Conroy: Mr Chapman would know when it was provided to government. That was what I was trying to clarify. I am happy to ask the departmental officials to say exactly when it was received. I would not want you to get the wrong date. It was sometime last week but I am happy to get you the exact date. I just do not know it off the top of my head.</p> <p>Senator Birmingham: If they could, thanks</p> | | | |
| 194 | ACMA | Ronaldson | ACMA website | <p>Senator RONALDSON: You might want to take this on notice, but what contracts were or are in place relating to any preliminary or ongoing development and design, and what are the contract ID numbers for these contracts? Could you take that on notice.</p> <p>Mr Chapman: Certainly.</p> <p>Senator RONALDSON: How long would it take to get that information, do you think?</p> <p>Mr Chapman: A day.</p> | 12/2/2013 (Pg 81) | 10/05/13 | 16/05/13 |
| 195 | ACMA | Ronaldson | ACMA contracts | <p>Senator Conroy: I think that is a little unfair. You have a range of officers here. Most of the key officers—I am not being unkind to anyone who is not sitting at the table—are here. If none of the officers have information, they are happy to take it on notice and find out for you.</p> <p>Senator RONALDSON: In many other committees those contract details are available. If they are not available—</p> <p>Senator Conroy: They are just unknown at this point of time.</p> <p>Senator RONALDSON: If you are going to take it on notice, that is fine. But can ACMA</p> | 12/2/2013 (Pg 83) | 10/05/13 | 16/05/13 |

| Q No. | Program: Division or Agency | Senator | Broad Topic | Question | Proof Hansard: Page/Hearing Date or In Writing | Date Rec'd | Date Tabled |
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| | | | | confirm that it has a contract with KIT Digital Australia, formerly Hyro Australia Ltd, for \$276,200, between September 2011 and 19 September 2014? Can you detail what that contract related to. Are you aware that that company has now gone into administration? Can you ascertain for me why the original contract with Hyro Australia was for 12 months—Hyro became KIT Digital—and it was extended to 2014. Can you tell me what parts of the contract KIT Digital have so far performed? Can the contract be completed with a new provider and, if so, who? Can you ascertain what the cost to ACMA will be of this company going into administration? Mr Chapman: So taken on notice. | | | |
| 196 | ACMA | Cameron | Digital Radio Maps | CHAIR: I am not sure if you can access it, but you have got a map on your website. Are you aware of that map that shows the spread of the digital radio? Mr Tanner: Not offhand. I have not looked at that map for a long time. CHAIR: It looks to me as is if after you leave the Sydney metropolitan area it becomes really patchy in terms of whether you can access it. For instance, if I am reading this map correctly, areas like Richmond, Wilberforce, Windsor, Mulgoa, Luddenham and Horsley Park—very heavy populated areas—do not have access to digital radio. Mr Tanner: I would have to take the particular sites on notice. I apologise. CHAIR: I may not be reading the map properly at all. It is a 2010 map. The legend does not give me a clear understanding that if the colour I am looking at is for the penetration of digital radio. If it is, there is still a problem. I am not sure whether it has improved since 2010. Are there any plans for repeater stations or booster stations in areas outside of the Sydney metropolitan area? Mr Tanner: We are working with the radio industry on a number of on-channel repeater proposals for Sydney and for other metropolitan areas. I do not have in memory a list of all of the sites in the Sydney area, but that is certainly the most immediate initiative that we are working with the radio industry on. In some areas there may be scope to boost the power in directions of digital radio multiplexes, the main transmitters, as we progressively see the clearance of analog television services and the restack of digital services. One of the benefits of this for radio is that we will see television channel 9 and television channel 9A progressively cleared of all services other than digital radio. Hopefully, in the medium term that will open the door to some increases of power in particular directions. I would have to take the specifics on notice. I do apologise for that. I was not prepared for that line of questioning and the sorts of detailed answers that you want. | 12/2/2013 (Pg 83-84) | 17/04/13 | 16/05/13 |
| 197 | ACMA | Cameron | Windsor-Blue Mountains area – Digital radio reception | CHAIR: Could you take on notice then as to whether the Windsor-Blue Mountains area will achieve boosters to improve digital radio reception? Mr Tanner: We will certainly look at that question. I should make the point that digital radio has only been licensed for operation in the metropolitan licence area, so to the extent | 12/2/2013 (Pg 84) | 17/04/13 | 16/05/13 |

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| | | | | <p>that the Blue Mountains is in different radio licence areas the issue may simply be that we have not commence digital radio there. Certainly some of those areas that you have named are within the Sydney licence area. We will take the question on notice and give you detailed answers.</p> <p>CHAIR: A linked question to that is: could you also advise us what the priorities are for putting booster stations into place? How do you make the determination as to who will get access to booster stations and what areas?</p> <p>Mr Tanner: I will give you a more detailed answer on notice...</p> | | | |
| 198 | ACMA | Cameron | Bytecard decision in Federal Court | <p>CHAIR: The Federal Court decision was to award \$75,000 in penalties against the company, and \$37,500 against its director. Was this a big company?</p> <p>Ms McNeill: The company is a modestly sized company.</p> <p>CHAIR: What sort of turnover do they have—do you have any idea?</p> <p>Ms McNeill: I do not have the information to hand.</p> <p>CHAIR: Could you take that on notice, because I would be interested to know what the size of the penalties against both the company and the director are in relation to turnover. I suppose if it were a Telstra-sized company then \$75,000 is not a lot of money, but for a small company it could be quite a significant penalty. I am just trying to get my head around what these Federal Court penalties are.</p> | 12/2/2013 (Pg 85) | 10/05/13 | 16/05/13 |
| 199 | ACMA | Birmingham | Digital Dividend Spectrum sale | <ol style="list-style-type: none"> 1) Before the Minister directed the ACMA to set the reserve price in the 700MHz band at \$1.36 per MHz per head of population, had the ACMA already set or recommended a reserve price for the 700MHz band? 2) If so, what was that price? 3) What work had the ACMA undertaken on setting a reserve auction price for the 700MHz band before the Minister intervened? 4) Can you explain what will happen if none of the bidders bid at the reserve price? Will this not slow down rather than accelerate the roll out of 4G services? 5) Can you explain what will happen if there is only one bidder at the auction? 6) What will happen if there are insufficient bids on each bundle or parcel of spectrum? 7) Given the Combinatorial Clock Auction format was chosen in order to maximise the value of this waterfront property spectrum and ensure bidders pay a competitive price, what will be the value of this auction process when there if there is only one bidder? 8) Do you believe setting the reserve auction price at \$1.36 per MHz per head of population for the 700MHz band and selecting the Combinatorial Clock Auction format will successfully meet the objectives of the Radiocommunications Act 1992 to maximise the “public benefits” of the spectrum? | Written | 29/05/13 | 27/06/13 |
| 200 | ACMA | Birmingham | 1800mhz Spectrum Licence | <ol style="list-style-type: none"> 1) Does the ACMA expect all current spectrum licences in the 1800MHz spectrum band to be reissued? | Written | 30/04/13 | 16/05/13 |

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| | | | renewal | <ol style="list-style-type: none"> 2) Does the ACMA expect to resell the two expired spectrum licences prior to the 17 June deadline? 3) What plans do the ACMA and the Minister have in place to ensure any spectrum that is not re-allocated before 17 June do not revert to unlicensable and unsaleable assets? 4) What are the ACMA's plans for any spectrum that is not re-issued? 5) I understand it is the ACMA's expectation that the 10MHz in the 800MHz band may not be sufficient in the event of a major disaster in a big capital city and the public safety agencies will connect to commercial mobile networks. What arrangements will the ACMA put in place to guarantee the PSAs have fast and reliable access to the commercial operators' networks? Will the ACMA be responsible for negotiating and governing the terms on which these arrangements are made? 6) Given the recent situation in Queensland where Telstra's network and some of Optus's network went down in the floods, does the ACMA still maintain the commercial networks offer a viable backup in the event of a major disaster? | | | |
| 201 | ACMA | Birmingham | Spectrum For Public Safety Agencies | <ol style="list-style-type: none"> 1) Can the Minister and the ACMA explain their decision to make available to public safety agencies 10MHz in the 800MHz and 50MHz in the 4.9GHz and not the 20MHz in the 800MHz band as the agencies were calling for and insist is necessary to ensure a robust communications network in the event of a disaster? 2) What work is the ACMA undertaking with the states to contribute to an implementation plan to ensure this valuable spectrum is fully utilised? 3) Did the ACMA seek any external advice on this issue? If so, from whom? 4) The ACMA's offering of 50MHz in the 4.9GHz range has been criticised as being valueless and spectrum that no one else wants. Can the ACMA or the Minister please clarify the usefulness of this spectrum for the public safety agencies in the event of a disaster? | Written | 30/04/13 | 16/05/13 |
| 202 | ACMA | Birmingham | Digital Radio | <ol style="list-style-type: none"> 1) What planning work has the ACMA undertaken into the rollout of digital radio to regional Australia? 2) Has the ACMA been directed by the Minister to concurrently plan for the rollout of digital radio to regional areas while the digital restack is underway? | Written | 29/05/13 | 27/06/13 |
| 203 | ACMA | Birmingham | Wireless Audio Devices | <p>In regards to the current ACMA discussion paper re proposed variations to the Radiocommunications (Low interference Potential Devices) Class license 200 (IFC 49/2012) and the intent to restrict operation of wireless audio devices to the frequency range 520MHz – 694MHz after 31st December 2014:</p> <ol style="list-style-type: none"> a. How has ACMA given industry and consumers an indication of timing in this regard? b. Can industry and consumers purchase a wireless microphone right now in a give range with confidence that it can definitely be used in their city after the cut off date? c. What volume of devices are currently being imported at the moment in the 520MHz – | Written | 29/05/13 | 27/06/13 |

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| | | | | 694MHz space? i. Who is importing these devices? ii. Has ACMA communicated these policies to online markets such as ebay? | | | |
| 204 | ACMA | Birmingham | Wireless Audio Devices | In regards to the possibility of wireless microphones utilising the 700MHz mid-band gap and the ACMA's indicated on several occasions that the so called 700MHz mid band gap (748MHz – 758MHz) will not be included in the upcoming digital dividend auction, it has previously been suggested that this 10MHz of spectrum could be made available to wireless audio devices to partially ease spectrum shortages in congested areas as a result of digital TV restack. However this band was not mentioned in the current LIPD discussion paper. a. What are the ACMA's plans for this band? b. Will it be made available for wireless audio devices and if so when? c. Are tests currently being undertaken to understand the feasibility of utilising this band? If so, when will they be complete? d. If this band were made available for wireless audio devices, are you aware of any device manufactured globally which could utilise this band right now? e. If manufacturers had to do a special run of product especially for Australia to utilise the 700MHz mid band gap, how long would it take for that product to be designed, manufactured and distributed to Australia consumers? i. Do you believe that it could be designed, placed into production queues, manufactured, shipped to Australia and sold to Australian customers in significant numbers before 1 January 2015? | Written | 29/05/13 | 27/06/13 |
| 205 | ACMA | Birmingham | Al Manar | 1) What, if any, processes are in place to stop material encouraging terrorism from being broadcast indefinitely, until a complaint is received? 2) Is it possible that Al Manar is broadcasting material that supports terrorism in Australia? 3) Have the new anti-terrorism standards been applied to Al Manar Television, if not why not? 4) If reasonable suspicion exists that Al Manar or any other broadcaster is broadcasting material likely to encourage terrorism, is there any capacity for ACMA to conduct an investigation in line with the new-anti-terrorism standards prior to the receipt of a complaint? 5) Given that ACMA's 2010 finding of breaches by al-Manar led to no material action against al-Manar and that ACMA maintains that al-Manar's broadcasts remain fully legal in Australia despite these findings and the investigation failed to even result in additional subsequent scrutiny of al-Manar's broadcasts by ACMA, what incentive is there for members of the public to go to the trouble of complaining about al-Manar? | Written | 17/04/13 | 16/05/13 |

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| | | | | If there were complaints made against al-Manar which were upheld, are there any prospects that ACMA would be able to take more effective action against incitement to terrorism by the broadcaster? | | | |
| 206 | ACMA | McKenzie | Cyber Safety's High Wire Act | Could you please advise what progress has been made in relation to the recommendations from the Joint Select Committee on Cyber Safety's High Wire Act? | Written | 22/05/13 | 27/06/13 |
| 207 | Program 1.2 | McKenzie | Cyberbullying education program selection process | Regarding the bCyberwise cyber education module developed by Life Education and McAfee, how was the bCyberwise program provider chosen? Was there a competitive selection process? | Written | 10/05/13 + 1 att't | 16/05/13 |
| 208 | Program 1.2 | McKenzie | Cost of cyberbullying education program | How much is the bCyberwise program costing the government? | Written | 10/05/13 + 1 att't | 16/05/13 |
| 209 | Program 1.2 | McKenzie | Cyberbullying education program | How many schools are participating in the recently announced bCyberwise education program? How many schools in Australia does this leave which are not participating? What proportions of the schools chosen for this program are from regional areas? How did you choose which schools will participate? Could you provide the break down by state of schools chosen for this program which are government, Catholic and independent schools? | Written | 10/05/13 + 1 att't | 16/05/13 |
| 210 | ACMA | Birmingham | Staffing | <ol style="list-style-type: none"> 1) How many ongoing staff have been recruited this financial year to date? What classification are these staff? 2) How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff? 3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? | Written | 13/05/13 | 16/05/13 |
| 211 | ACMA | Birmingham | Staffing | <ol style="list-style-type: none"> 1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff? 2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff? 3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff? | Written | 13/05/13 | 16/05/13 |
| 212 | ACMA | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 13/05/13 | 16/05/13 |
| 213 | ACMA | Birmingham | Making the Public Service more efficient | Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September | Written | 13/05/13 | 16/05/13 |

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| | | | | <p>2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html).</p> <p>In addition, please provide the following detail:</p> <ol style="list-style-type: none"> 1) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel? 2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? 3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates? 4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates? 5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates? | | | |
| 214 | ACMA | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 13/05/13 | 16/05/13 |
| 215 | ACMA | Birmingham | Graduate Recruitment | <ol style="list-style-type: none"> 1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs. 2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs. | Written | 13/05/13 | 16/05/13 |
| 216 | ACMA | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 13/05/13 | 16/05/13 |
| 217 | ACMA | Birmingham | Government Advertising | <ol style="list-style-type: none"> 1) What was the total cost of all advertising for the financial year to date? 2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. 3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item. 4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item. 5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. 6) Provide details for any other communications program, including details of the program, | Written | 13/05/13 | 16/05/13 |

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| | | | | the total spend and the business that provided the communication services. 7) What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake? | | | |
| 218 | ACMA | Birmingham | Hospitality and Entertainment | <ol style="list-style-type: none"> 1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates? 2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | Written | 13/05/13 | 16/05/13 |
| 219 | ACMA | Birmingham | Meeting Costs | <ol style="list-style-type: none"> 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 13/05/13 | 16/05/13 |
| 220 | ACMA | Birmingham | Program Launch Costs | <ol style="list-style-type: none"> 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 13/05/13 | 16/05/13 |
| 221 | ACMA | Birmingham | Freedom of Information | <ol style="list-style-type: none"> 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 13/05/13 | 16/05/13 |
| 222 | ACMA | Birmingham | Consultancies | <ol style="list-style-type: none"> 1) How many consultancies have been undertaken this financial year to date? Identify the | Written | 13/05/13 | 16/05/13 |

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| | | | | <p>name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p> | | | |
| 223 | ACMA | Birmingham | Media Monitoring | <p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide these services for the year 2012-13?</p> <p>c. What has been spent providing these services this financial year to date?</p> | Written | 13/05/13 | 16/05/13 |
| 224 | ACMA | Birmingham | Social Media | <p>1) Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue.</p> <p>2) Does the department/agency monitor usage of social media?</p> <p>a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks).</p> <p>b. Has there been a change to the department/agency protocols due to staff useage?</p> <p>c. If no, why not? Will the department/agency monitor useage in the future?</p> <p>3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)</p> | Written | 13/05/13 | 16/05/13 |
| 225 | ACMA | Birmingham | Internet | <p>Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?</p> | Written | 13/05/13 | 16/05/13 |
| 226 | ACMA | Birmingham | Staff Amenities | <p>What amenities are provided to staff? Provide a list.</p> | Written | 13/05/13 | 16/05/13 |
| 227 | ACMA | Birmingham | Coffee Machines | <p>1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>2) Why were coffee machines purchased?</p> <p>3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result?</p> <p>4) Where did the funding for the coffee machines come from?</p> <p>5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been</p> | Written | 13/05/13 | 16/05/13 |

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|-------|-----------------------------|------------|-------------|--|--|------------|-------------|
| | | | | <p>undertaken. Where does the funding for maintenance come from?</p> <p>6) What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> <p>7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>8) Why are coffee machines rented?</p> <p>9) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</p> <p>10)Where does the funding for the coffee machines come from?</p> <p>11)Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>12)What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> | | | |
| 228 | ACMA | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b. Has the department/agency ever employed Shannon’s Way in any capacity or is it considering employing Shannon’s Way? If yes, provide details (including the work undertaken and the cost). c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide | Written | 13/05/13 | 16/05/13 |

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| | | | | <p>details (including the work undertaken and the cost).</p> <p>i. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.</p> <p>j. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost).</p> | | | |
| 229 | ACMA | Birmingham | Grants | <p>1) Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p> <p>3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant?</p> | Written | 13/05/13 | 16/05/13 |
| 230 | ACMA | Birmingham | Government Payments of Accounts | <p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p> | Written | 13/05/13 | 16/05/13 |
| 231 | ACMA | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 13/05/13 | 16/05/13 |
| 232 | ACMA | Birmingham | Media Subscriptions | <p>1) What pay TV subscriptions does your department/agency have?</p> <p>a. Please provide a list of what channels and the reason for each channel.</p> <p>b. What is the cost for this financial year to date?</p> <p>2) What newspaper subscriptions does your department/agency have?</p> <p>a. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> <p>3) What magazine subscriptions does your department/agency have?</p> <p>a. Please provide a list of magazine subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> | Written | 13/05/13 | 16/05/13 |

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| 233 | ACMA | Birmingham | Travel Costs | <ol style="list-style-type: none"> 1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. 2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel. 3) What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel 5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel 6) (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why. 7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships. 8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel. 9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost? | Written | 13/05/13 | 16/05/13 |
| 234 | ACMA | Birmingham | Legal costs | <ol style="list-style-type: none"> 1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs. 2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs. 3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs. 4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs. | Written | 13/05/13 | 16/05/13 |
| 235 | ACMA | Birmingham | Education expenses | <ol style="list-style-type: none"> 1) What is the department/agency's guidelines on study? 2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for | Written | 13/05/13 | 16/05/13 |

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| | | | | the study and how it is beneficial for the department/agency. | | | |
| 236 | ACMA | Birmingham | Executive Coaching | <p>1) In relation to executive coaching and/or other leadership training services purchased by the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> Total spending on these services The number of employees offered these services and their employment classification The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) The names of all service providers engaged <p>2) For each service purchased from a provider listed under (iv), please provide:</p> <ol style="list-style-type: none"> The name and nature of the service purchased Whether the service is one-on-one or group based The number of employees who received the service and their employment classification The total number of hours involved for all employees (please provide a breakdown for each employment classification) The total amount spent on the service A description of the fees charged (i.e. per hour, complete package) <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> The location used The number of employees who took part on each occasion (please provide a breakdown for each employment classification) The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification) Any costs the department or agency's incurred to use the location | Written | 13/05/13 | 16/05/13 |
| 237 | ACMA | Birmingham | Media Training | <p>1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> Total spending on these services The number of employees offered these services and their employment classification The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) The names of all service providers engaged <p>2) For each service purchased from a provider listed under (d), please provide:</p> | Written | 13/05/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) d. The total number of hours involved for all employees (provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) 3) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> a. The location used b. The number of employees who took part on each occasion c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 238 | ACMA | Birmingham | Paid Parental Leave | 1) Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? 2) For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. 3) What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. | Written | 13/05/13 | 16/05/13 |
| 239 | ACMA | Birmingham | Corporate Cars | 1) How cars are owned by each department/agency? 2) Where is the car/s located? 3) What is the car/s used for? 4) What is the cost of each car for this financial year to date? 5) How far did each car travel this financial year to date? | Written | 13/05/13 | 16/05/13 |
| 240 | ACMA | Birmingham | Taxi Costs | 1) How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2) What are the reasons for taxi costs? | Written | 13/05/13 | 16/05/13 |
| 241 | ACMA | Birmingham | Hire Cars | 1) How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2) What are the reasons for hire car costs? | Written | 13/05/13 | 16/05/13 |
| 242 | ACMA | Birmingham | Credit Cards | 1) Provide a breakdown for each employment classification that has a corporate credit card. 2) Please update details of the following: <ul style="list-style-type: none"> a. What action is taken if the corporate credit card is misused? b. How is corporate credit card use monitored? | Written | 13/05/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> c. What happens if misuse of a corporate credit card is discovered? d. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. e. What action is taken to prevent corporate credit card misuse? | | | |
| 243 | ACMA | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it. | Written | 13/05/13 | 16/05/13 |
| 244 | ACMA | Birmingham | Electricity Purchasing | <ul style="list-style-type: none"> 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 13/05/13 | 16/05/13 |
| 245 | ACMA | Birmingham | Briefings for the Australian Greens and Independents | <ul style="list-style-type: none"> 1) Have any briefings and/or provision of information s been provided to the Australian Greens this financial year? If yes, please include: <ul style="list-style-type: none"> a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include: <ul style="list-style-type: none"> a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f. Which Independents have requested briefings and/or information? | Written | 13/05/13 | 16/05/13 |
| 246 | ACMA | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 13/05/13 | 16/05/13 |
| 247 | ACMA | Birmingham | Protective | Provide an update for your department/agency, including what is your current compliance | Written | 13/05/13 | 16/05/13 |

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| | | | security policy framework | level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | | | |
| 248 | ACMA | Birmingham | Office Locations | Please provide a list of all office locations for all departments and agencies within the portfolio by: <ul style="list-style-type: none"> a. Department/Agency; b. Location; c. Leased or Owned; d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | Written | 13/05/13 | 16/05/13 |
| 249 | ACMA | Birmingham | Communications Staff | 1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: <ul style="list-style-type: none"> a. By Department or agency: <ul style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? 2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications? | Written | 13/05/13 | 16/05/13 |
| 250 | ACMA | Birmingham | Grant Freeze | 1) How much has grant funding been reduced across the department/agency as a result of the grants freeze? 2) Please detail all variations to grants (ie reductions, rephasing etc) that have occurred this financial year. 3) Has the department/agency been required to find any other savings in this financial year? Please detail all such savings. | Written | 13/05/13 | 16/05/13 |
| 251 | ACMA | Birmingham | License fees | Please provide a full breakdown of license fees paid by commercial television broadcasters and rebates given each year from 2007-08 to 2012-13. | Written 12/2/2013 (Pg 91) | 17/04/13 + 1 att't | 16/05/13 |

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| 252 | Program 1.3 | Birmingham | Gap fillers - Mandurah, Pinjarra and Falcon areas | <p>Senator BIRMINGHAM: Okay. For the gap filler in this area, are you able to give us any indication of where that is, how it is going and what the total area of the service is, please?</p> <p>Ms O'Loughlin: I might have to take that one on notice.</p> <p>Senator BIRMINGHAM: No worries. I will put any others in that topic on notice as well then.</p> <p>Ms O'Loughlin: Obviously, what we work towards is making sure that all the installations for HAS are completed well in advance of the switchover. That is what we also push with the broadcasters and making sure that gap fillers go in as quickly as possible so that people are not without services.</p> <p>Senator BIRMINGHAM: Yes. I should just check there: when is the switchover for those areas?</p> <p>Ms O'Loughlin: I think they are in Perth—</p> <p>Ms Cullen: I think they are in metropolitan Perth on 16 April.</p> <p>Senator BIRMINGHAM: 16 April. So when would you expect to resume service in those areas?</p> <p>Ms O'Loughlin: I might need to take that on notice—</p> <p>Ms Cullen: We need to check the date of the gap fillers going in.</p> <p>Ms O'Loughlin: Yes—</p> <p>Ms Cullen: But when the gap fillers are in we will then go out and service them as a priority.</p> <p>Ms O'Loughlin: We will try and get back to you tonight on that. We should be able to find that out.</p> | 12/2/2013 (Pg 90) | 17/04/13 | 16/05/13 |
| 253 | Program 1.3 | Birmingham | Convergence review | <ol style="list-style-type: none"> 1) Why would the Convergence review negate the need to undertake the planned review relating to the uses of broadcasting services bands spectrum? 2) Has a decision been made regarding the review since the Broadcasting Services Act required it to be undertaken by 1 January 2013? 3) What are the consequences if the 6th multichannel review doesn't occur? Is the Minister potentially already in breach of his requirement under the Broadcasting Services Act? 4) What is the current status of the Convergence Review? Has the department drafted any legislative amendments? Have recommendations been taken to cabinet? If so, when? | Written | 17/04/13 | 16/05/13 |
| 254 | Program 1.3 | Birmingham | EQAP | <ol style="list-style-type: none"> 1) Is the Government concerned by the significant flaws exposed by the Ernst and Young report on the Queensland HAS? 2) Does the Government believe that Techlife and Skybridge cooperated to an acceptable level with the auditors? 3) Should they have provided all documents requested? 4) Are their safety reporting procedures and record keeping practices acceptable? 5) Was the level of missed inspections acceptable? | Written | 17/04/13 | 16/05/13 |

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| | | | | 6) What action has been taken in response to the report? | | | |
| 255 | Program 1.3 | Birmingham | Switchover | What assistance is available to a person who currently receives an analogue signal but can't get an adequate digital signal but is not living in an area where a self-help tower is not being converted? Will all such people be entitled to assistance? | Written | 17/04/13 | 16/05/13 |
| 256 | Program 1.3 | Birmingham | Sixth Channel spectrum review | 1) Did the Minister cause a review to be conducted before 1 Jan 2013 as required by the BSA? 2) If not, why not? 3) How have the legislative requirements been met? | Written | 17/04/13 | 16/05/13 |
| 257 | Program 1.3 | Birmingham | Multi-channel content review | 1) Did the Minister cause a review to be conducted before 31 December 2012 as required by the BSA? 2) If not, why not? 3) How have the legislative requirements been met? | Written | 17/04/13 | 16/05/13 |
| 258 | Program 1.3 | Birmingham | Convergence review | 1) Has a response to the convergence review been drafted? 2) When will the response be finalised? 3) When will the response be released? 4) Have any legislative amendments flowing on from the convergence review been drafted? 5) How many times has cabinet considered the response to the convergence review? On what dates? | Written | 17/04/13 | 16/05/13 |
| 259 | Program 1.3 | Birmingham | Audio Description Trial Report | 1) Did the Minister receive the ABC's report of the audio description trial at the end of 2012? When does the Government plan to release to the public the ABC's report into the audio description trial on the ABC? 2) What are the outcomes of the report? 3) What were the major technical concerns raised in the report? 4) Does the government plan to permanently extend audio description services to either the national broadcasters, or place obligations on commercial broadcasters? | Written | 17/04/13 | 16/05/13 |
| 260 | Program 1.3 | Birmingham | HAS | 1) What processes are in place to ensure that people who have notified the relevant authorities that they are digital ready and therefore not entitled to the HAS, are not subsequently offered to have a set-top box installed and approached by an installer? 2) What system is in place to ensure installers are not installing digital set-top boxes in households who are already digital ready and not eligible for the HAS? 3) Has the Department received any complaints of households informing them they are not eligible for a set-top box after receiving correspondence from the Government, and then being approached by an installer who installs a set-top box despite their ineligibility? a. If so how many complaints? b. Where have these complaints originated? | Written | 17/04/13 | 16/05/13 |
| 261 | Program | Birmingham | Digital Radio | Has the Department made any progress towards selecting the technology platform (or | Written | 17/04/13 | 16/05/13 |

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| | 1.3 | | | platforms) to be used for the rollout of digital radio in regional Australia since the release of the "Review of technologies for digital radio in regional Australia" report in October 2011? | | | |
| 262 | Program 1.1 | Birmingham | Telstra payments | <p>Senator BIRMINGHAM: I think the value that has been put to Telstra is around \$2 billion. I gather that is not all cash payments. But could the department outline the quantum that does relate to cash payments; which agencies are responsible, if it is not TUSMA; and when those payments are made and where they are in the budget?</p> <p>Mr Harris: Mr Heazlett will do that.</p> <p>Mr Heazlett: You have categorised it as three main components of payments. There are the TUSMA payments, which involve payments for the continued provision of fixed-line copper services in areas outside the NBN fibre footprint. Then there are some ancillary payments associated with that with regard to continued provision of payphones. They are the payments to Telstra. Then there is a retraining payment grant that was made to Telstra. That was made last financial year. It is certainly disclosed in the grants payments that we make. In terms of the actual budget documents, it was included in the contingency reserve so it would not have been apparent because of the contingent nature of that at the time of the budget in terms of meeting conditions precedent.</p> <p>There was also another payment to Telstra, which had a net present value to Telstra of \$190 million, which was a payment to balance the agreed value. The actual payment, which was made in March last year when the agreements became effective, was a number slightly in excess of \$300 million. I would have to check what the precise number was, but that was also disclosed in our disclosure of grants payments and, again, was in the contingency reserve prior to that.</p> <p>Mr Harris: The latter two payments have now been made and have appeared in the budget documents. The former is the TUSMA arrangements, which cover, as Mr Heazlett said, not only the ongoing maintenance of copper in the seven per cent—the area that is not going to be covered by NBN fibre—but also other payments that will be undertaken for maintenance of public phones, the transfer effectively of USO obligations. The concept behind TUSMA, as I think I have explained here a number of times, is that if the network is to be given up by Telstra then the USO obligations that go with the network have got to go to somewhere else. They do not go to NBN Co. because it is a broadband-providing company. They go to now an entity called TUSMA. This creates some classic transparency opportunities, and contractual obligations have been put in place to give those clarity. There are review structures attached to them and formalised arrangements now in place. TUSMA has been up and running for six or so months.</p> <p>Senator BIRMINGHAM: So the slightly greater than \$300 million—and you will get us the exact figure, Mr Heazlett—constitutes those two areas of payments?</p> <p>Mr Harris: Yes.</p> | 12/2/2013 (Pgs 97/98) | 30/05/13 | 27/06/13 |

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| 263 | Program 1.1 | Birmingham | Medical devices | <ol style="list-style-type: none"> 1) How many people in Greenfields estates who require a working connection for their medical alarms or personal response services do not have a connection due to NBN Co failing to rollout in Greenfields developments? Is the Department aware that this is a potentially life threatening situation? 2) Has the department consulted with PERSA, the Personal Emergency Response Services Association? 3) Is the Department aware that many medical devices require an analogue port? 4) Is the Department aware that there is no mandatory requirement for RSPs to support UNI-V ports as required by medical devices? | Written | 30/05/13 | 27/06/13 |
| 264 | Program 1.1 | Birmingham | Battery Backups | <ol style="list-style-type: none"> 1) What does the Department expect the cost/saving of retrofitting battery backups where requested to be? 2) How does this compare with the cost universal instillation to start with? | Written | 30/05/13 | 27/06/13 |
| 265 | Program 1.1 | Birmingham | Contingent Liabilities | Please provide an update on estimated contingent liabilities associated with NBN contracts. | Written | 30/05/13 | 27/06/13 |
| 266 | Program 1.1 | Birmingham | End user prices | <ol style="list-style-type: none"> 1) On January 18 Telstra provided a submission to the ACCC regarding the NBN Co SAU. Among Telstra's criticisms of the SAU were: "The proposed CPI-X price control is likely to lead to very high end-user prices" (page 64) ... "There is no meaningful constraint on new product prices" (page 65) ... and "NBN Co would face weak incentives for cost efficiency leading to higher prices for consumers" (page 65). Should consumers of broadband and telephony services accept such warnings at face value? If not why not? 2) Has DBCDE conducted any analysis of the SAU to evaluate the accuracy of Telstra assertions? If so, what did it show? 3) Telstra's submission states under proposed NBN Co pricing, "using the more realistic assumption that usage increases by 30 per cent per annum, the CAGR for the basket of AVC and CVC services purchased by end-users is 19 per cent" (page 67-68). Telstra estimated the nominal monthly cost of wholesale broadband (across a basket of plans) would rise from \$28 in 2013 to \$145 in 2028. Has DBCDE conducted similar analysis, and did it result in similar projections over that timeframe? 4) Does DBCDE agree with Optus that "rate of return regulation creates a systematic bias favouring excessive expenditure?" If not, what controls and/or oversight will prevent over-investment by NBN Co akin to that we've seen by electricity distributors? 5) Does DCBDE agree with Telstra that the proposed CPI-1.5 per cent price control "will translate into higher retail price increases for end-user"? 6) Does the Department agree with Telstra the NBN SAU terms may have an adverse impact on margins and potentially even the viability of retail service providers? 7) Does DBCDE agree with both carriers that if current usage trends continue, under NBN | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>Co's current pricing schema real prices will increase substantially for end users?</p> <p>8) According to a January 18 submission from Optus to the ACCC regarding the SAU: "NBN Co's price control mechanism does not provide an adequate disincentive against excessive capital investment "... and "risk of excessive capital investment mirrors recent concerns relating to retail price increases in electricity in Australia." (page 6). Can DBCDE explain how (or whether) end users of the NBN will be protected from real price increases arising as a direct consequence of NBN Co's currently estimated capital expenditure and operational losses, and provisions in the SAU for recovery over time of these uplifted costs from end users?</p> <p>9) Does DCBDE agree with those who argue the CVC element of NBN Co's pricing, which rapidly increases the cost of broadband plans as data download volumes grow, inhibits consumer use of the very attributes of fibre that led the Government to prescribe it for 93 per cent of premises?</p> <p>10) A former Telstra economist, Mr John de Ridder, has argued all users should receive 100 megabits per second for a flat rate to encourage uptake and more innovative use of network capabilities. What is your response? Do you agree current proposed pricing discourages such innovation?</p> | | | |
| 267 | Program 1.1 | Birmingham | Cost of NBN Rollout | <p>1) What information can the Department provide to the Senate about the capital cost per premise passed of the fibre rollout to the end of 2012, by which time more than 72,000 premises had allegedly been passed?</p> <p>2) Do you agree the per-premise cost of the rollout is an important influence on the economics of the current NBN, and the prices consumers are likely to face over time?</p> <p>3) In the absence of real world data from NBN Co, does the Department have an internal estimate or projection of this cost so far?</p> <p>4) If no information about the average per premise cost of the fibre rollout has been provided to this point by NBN Co, why hasn't the Department asked for this data?</p> <p>5) Given NBN Co has not made actual data on fully allocated capital costs per fibre premise passed so far public, has DBCDE obtained such estimates via non-public disclosures?</p> <p>6) If not, does DBCDE have any internal estimates or projections of this cost over the rollout to date?</p> <p>7) In a recent note dated 22 January, telecoms analyst Andrew Levy from Macquarie Bank used an estimate of average capital costs of \$4000 per FTTP premise passed, compared to the \$2700 or so embodied in the NBN Co's revised Corporate Plan. Why would Mr Levy use a higher figure than the NBN Co has estimated?</p> <p>8) Given analysts such as Mr Levy are plainly skeptical about NBN Co's ability to roll out the NBN within the budget set out in the Corporate Plan, surely it is in NBN Co's</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | interests to reveal its investment per fibre premises passed so far? Wouldn't such data demonstrate its plan is credible? | | | |
| 268 | Program 1.1 | Birmingham | Fibre Overbuilds | <ol style="list-style-type: none"> 1) How many premises currently have, or are estimated to have, existing fibre or HFC networks passing them? 2) How many applications have been received, accepted or refused classification as 'adequately served'? 3) In a speech last year, NBN Co chairman Harrison Young said: "Having multiple suppliers of natural monopoly services is socially wasteful. They make inefficient use of an economy's resources." If having two superfast networks service a community is socially wasteful as Mr Harrison argues, why is the Department both giving cherry picking exemptions to companies to build out alternative networks to the NBN and then refusing them adequately served status so the NBN must overbuild them? 4) In the DBCDE's discussion paper it lists stakeholders consulted over adequately served status. They include: AAPT, Amcom, Clubcom, The Competitive Carrier's Coalition, Internode, Macquarie Telecom, NBN Co, Nextgen networks, Opticomm, Optus, Pipe Networks, Pivit, Primus, Telstra and TransACT. How many of these companies have applied for adequately served status? 5) Roughly what percentage of current fibre connections in the Australian market does this account for? 6) Did the NBN Co begin to overbuild any superfast networks before the September 30 deadline for operators to declare any adequately served networks, for instance in Crace, ACT? 7) If NBN Co meets its rollout targets, what is the total number of locations across Australia where existing fibre or HFC networks will be overbuilt by the end of 2013? What number of premises where construction has been commenced or completed will be in these areas? | Written | 30/05/13 | 27/06/13 |
| 269 | Program 1.1 | Birmingham | Fibre Precondition for 'Adequately Served' | <ol style="list-style-type: none"> 1) Is it correct that superfast networks offering up to 100 mbps speeds cannot be counted as adequately served if they are not FTTP connections? 2) Can DBCDE identify one application that a customer on a fibre connection with download speeds of 100 megabits per second and upload speeds of 40 megabits per second can access that a customer on a HFC or VDSL network on those same speeds can't access? 3) Can DBCDE identify any externalities that having a fibre connection of 100/40mbps will deliver that a connection of that same speed on HFC won't deliver? 4) Has DBCDE sought to quantify the benefits of having a fibre connection offering 100/40mbps and weighed those against the costs of overbuilding those networks? | Written | 30/05/13 | 27/06/13 |
| 270 | Program | Birmingham | Premises Passed | <ol style="list-style-type: none"> 1) Does DBCDE have an estimate for the percentage of all premises (including households | Written | 30/05/13 | 27/06/13 |

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| | 1.1 | | | <p>or businesses in multi-unit dwellings or lots situated in greenfield estates) that NBN Co cites as 'passed' by fibre in its latest half-year which are currently occupied, and whose occupants could obtain active over the NBN within two days if they so wished?</p> <p>2) Given NBN Co's rollout, costs and economic viability are a likely to be an important issue at the Federal Election, has DBCDE sought agreement from NBN Co for the release of such data monthly during 2013? If so, has NBN Co agreed to do so? Will any data released on such as basis be of equivalent integrity to the data contained in half-yearly reports to the JCNBN?</p> <p>3) If the election falls on September 14, what is the last date for which NBN co will supply figures on its rollout (premises passed and customers connected) and its financial performance (capital spent on the three networks to date, and revenue)?</p> <p>4) Answers to questions on notice suggest the NBN serves only 137 premises in MDUs. Not until December 2012 were contracts signed for the provision of fibre inside MDUs. Has DBCDE indicated any concern over what at face value appears to be a negligent lack of planning for taking the NBN to the 34 per cent of Australians who work or live in MDUs? If so, on what dates were such concerns communicated to NBN Co, and in what form?</p> | | | |
| 271 | Program 1.1 | Macdonald | Natural Disaster Management | <p>In the recent Queensland flood crisis, Telstra Fibre Optic main and back up cables were severed. This event interrupted Mobile telephony, internet and EFT services across regional Queensland.</p> <p>It has also been reported that NBNC Co services were also impacted, through the Broadband provider's current reliance upon third-party backhaul.</p> <ol style="list-style-type: none"> What measures are being taken by the Department and the NBNC Co to ensure continuity of services in the event of natural disasters? How will the NBNC Co comply with service-level agreements in the event of catastrophic system failures where network maintenance is substantially in the hands of third-party contractors who may, themselves, be inoperative as a result of the events that caused the system failure? What redundancies is the NBNC Co building into its network footprint to protect vulnerable regional citizens from catastrophic system failures? | Written | 30/05/13 | 27/06/13 |
| 272 | Program 1.1 | Macdonald | Barcoo Diamantina Optic Fibre Project | <p>The Barcoo and Diamantina Shire Councils will be provided NBN internet services as part of the Satellite footprint. This service will be inferior to the fixed-fibre and fixed-wireless services enjoyed by 97% of Australians.</p> <p>This will mean that Barcoo and Diamantina will be the <i>only</i> local authorities in Australia that do not have a fixed optic fibre connection to their main administration facility, and that do not have the bandwidth to operate mobile phone facilities.</p> <p>To facilitate a connection, approximately 700km of optic fibre would be required at a cost of</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>around \$22/m (\$15.4million).</p> <ol style="list-style-type: none"> What response has the Department provided to representations from the Barcoo/Diamantina Shire Councils? Will the Department or the NBNCo be addressing the evident need at these remote locations? Does the Minister believe it is satisfactory that two shire councils in western Queensland remain as the only local authority administration centres that do not have sufficient bandwidth to receive high-grade internet signals or operate a mobile telephony service? | | | |
| 273 | Program 1.1 | Birmingham | Transfers to Telstra via TUSMA | <p>TUSMA last year entered into a number of contracts with Telstra for the provision of the Universal Service Obligation and similar public interest services. According to AusTender (Reference: CN1004881) the nominal dollar value of TUSMA's contractual obligations to Telstra over the next 20 years is \$6.38 billion.</p> <ol style="list-style-type: none"> Telstra contributed proportionately to the industry levy which historically funded the USO. Has the annual contribution from Telstra to the levy materially changed under the TUSMA arrangements? If so what is DBCDE's estimate of the net change aggregated over the current forward estimates? Has the annual contribution from non-Telstra carriers to the levy materially changed under the TUSMA arrangements? If so what is DBCDE's estimate of the net change aggregated over the current forward estimates? What total contribution, if any, is it anticipated Telstra and other RSPs will make to TUSMA via the industry levy in 2022-23 (again assuming projections in the NBN Corporate Plan are achieved)? What total contribution, if any, is it anticipated the Federal Budget will make to TUSMA via the industry levy in 2022-23? | Written | 30/05/13 | 27/06/13 |
| 274 | NBN Co | Birmingham | NBN Co customers in Tasmania | <p>Senator BIRMINGHAM: Well this is a completely contemptuous way to treat the committee, but can I go to the specific question here, and that is to take the easy one of Senator Bushby's that I have highlighted—because there are numerous others—how many new customers has NBN Co. signed up in Tasmania in the last 12 months?</p> <p>Senator Conroy: I am happy to take that on notice.</p> <p>Senator BIRMINGHAM: You did take it on notice and we did not get a bloody answer!</p> <p>Senator Conroy: I am happy to take it on notice.</p> <p>Senator BIRMINGHAM: You took it on notice and the answer does not tell us.</p> <p>Senator Conroy: I am happy to take it on notice for you.</p> | 12/2/2013 (Pg 104-105) | 30/05/13 | 27/06/13 |
| 275 | NBN Co | Birmingham | Syntheo | <p>Senator BIRMINGHAM: Between June 2011 and March 2012, did the NBN Co. contractor Syntheo commence work on 25 FSAMs, or fibre-serving area modules—in South Australia, Western Australia and the Northern Territory?</p> | 12/2/2013 (Pg 106-107) | 30/05/13 | 27/06/13 |

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| | | | | <p>Mr Quigley: That sounds the right order of magnitude. I would have to check on exactly those numbers—obviously, I do not have them with me—but that sounds about right.</p> <p>Senator HEFFERNAN: You could bring them and—</p> <p>Senator BIRMINGHAM: Okay. And would the order of magnitude in terms of the number of premises those 25 FSAMs cover constitute about 66½ thousand premises?</p> <p>Mr Quigley: That is about right also, yes—2,500 x 25 is about right.</p> <p>Senator BIRMINGHAM: Okay. Noting that this work was commenced between June 2011 and March 2012, how many premises in these FSAMs are able to obtain active services today, 19 months after that work first commenced?</p> <p>Mr Quigley: That we will have to have a look at. I have not got that detail with us tonight, but we can work it out.</p> | | | |
| 276 | NBN Co | Birmingham | Syntheo | <p>Senator BIRMINGHAM: What payments have been made to Syntheo to date in relation to these 25 FSAMs?</p> <p>Mr Quigley: I do not have that number with me. There have obviously been some payments made for the designs of each of those FSAMs and some mobilisation payments. I could not give you the number off the top of my head. I would have to take that one on notice.</p> | 12/2/2013 (Pg 109) | 30/05/13 | 27/06/13 |
| 277 | NBN Co | Birmingham | NBN roll out | <p>Senator BIRMINGHAM: Noting that some premises are under assessment and so on at present, if the NBN rollout schedule is delivered and executed as currently scheduled, how many premises by June of this year or by the end of this year will have been passed where there is existing fibre or other technologies that might meet the definition of being adequately served?</p> <p>Senator Conroy: I am not familiar with each fibre home. It is not like there are tens of hundreds of builders. I am just not familiar with the individual circumstances of each built, so I am not sure I can answer your question. I will take it on notice and see if there is anything I can do to assist, but I do not know that I can give you a definitive answer, because I do not know what the build process—whether each of them is open access, whether everyone is selling. I do not know the answer to those questions, so I cannot prospectively give you a tick.</p> | 12/2/2013 (Pg 124) | 30/05/13 | 27/06/13 |
| 278 | NBN Co | Cameron | NBN Co performance – Mr Fletcher comments | <p>CHAIR: How do you view the proposition put by Mr Fletcher in another opinion piece, on 4 December 2012, in the <i>Australian</i>: Broadband Minister Stephen Conroy and NBN Co have tried every trick in the book to disguise the poor performance. They abandoned the original corporate plan and issued a new one in August this year.</p> <p>Why would this executive who claims to be an experienced telecommunications expert not understand the need to change corporate plans for changed circumstances?</p> <p>Senator Conroy: I am not sure that Mr Fletcher has got quite the experience that you are attributing to him in this area.</p> <p>CHAIR: I am trying to be kind.</p> | 12/2/2013 (Pg 127) | 30/05/13 | 27/06/13 |

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| | | | | <p>Senator Conroy: I know you are and I do appreciate that. If it is possible, Chair, there are a couple of things I would like to say before we finish.</p> <p>CHAIR: Maybe you could take that on notice and come back to us on that...</p> | | | |
| 279 | NBN Co | Abetz | NBN contractors | <ol style="list-style-type: none"> 1) How many Collective Agreements across the construction of the NBN, including with contractors? 2) Are contractors working on the NBN subject to the <i>Building Code</i>? 3) How does the Department ensure that all contractors are compliant with the <i>Building Code</i>? 4) What was the anticipated labour costs of the project from the outset? 5) What is the current actual and forward estimates on labour costs? 6) What is driving more expensive labour costs? 7) Is the NBN aware of pattern bargaining taking place across the NBN? 8) What safeguards have been put in place to ensure that this isn't occurring? | Written | 30/05/13 | 27/06/13 |
| 280 | NBN Co | Birmingham | Retail Customers | <ol style="list-style-type: none"> 1) How many retail customers access NBN services through each of Satellite, Wireless and Fibre? Please break down by state. 2) Please provide the number of retail customers connected through each RSP without revealing the name of the RSP. 3) Please provide the total number of retail customers connected in each FSAM or other relevant geographical metric. | Written | 30/05/13 | 27/06/13 |
| 281 | NBN Co | Birmingham | Connections/Roll out | <ol style="list-style-type: none"> 1) On average – how long does it take to progress from the NBN Co issuing contract instructions to fibre actually physically being rolled out? 2) How many of the 758,000 premises that are claimed to be ‘premises where construction has commenced or been completed’ have actually been passed by and connected to fibre? 3) How many wireless towers are planned? In reference to Question on Notice 352 from October Estimates, why would NBN Co not be able to put up a tower where one was planned? 4) Does NBN Co have a list of wireless towers either being planned, constructed or completed? 5) In reference to Question on notice 343 – how is providing this list, which no doubt has already been compiled, a significant diversion of resources? 6) Please provide a list of all operational NBN wireless sites including details on the date when the site became operational, how many customers could potentially access the site and the number of customers connected to each site. 7) Please provide a list of all operational NBN FSAM sites including details on the date when the site became operational, how many customers could potentially access the site and the number of customers connected to each site. | Written | 30/05/13 | 27/06/13 |

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| 282 | NBN Co | Birmingham | Fibre | Will fibre be more resilient than copper has been during natural disasters? | Written | 30/05/13 | 27/06/13 |
| 283 | NBN Co | Birmingham | Advertising | <ol style="list-style-type: none"> 1) What is the total cost of advertising planned for the remainder of this financial year and next financial year until September 14? 2) What is the total cost of advertising planned for the 2013-14 financial year? What is the total cost from 1 July until September 14 2013? | Written | 30/05/13 | 27/06/13 |
| 284 | NBN Co | Birmingham | Staffing | <ol style="list-style-type: none"> 1) How many senior executives have left NBN Co since its establishment? 2) What is the average tenure of an NBN Co senior executive? 3) How many Executive level employees (or equivalent metric) does NBN Co employ? 4) How many executive level employees have left NBN Co since its establishment? 5) What process led to Mr Flemming's redundancy? Was an independent external or internal review conducted? If so, by whom? What structural changes were received and what were acted upon? 6) Were any other employees made redundant at the same time as Mr Flemming? If so, how many? 7) What was the cost of Mr Flemming's redundancy? Was there a non-disclosure clause? Who is responsible for construction now? 8) How many employees does NBN Co currently employ? Please provide a breakdown by classification/level. | Written | 30/05/13 | 27/06/13 |
| 285 | NBN Co | Birmingham | End User Prices | <ol style="list-style-type: none"> 1) Does NBN Co agree with Optus that "rate of return regulation creates a systematic bias favouring excessive expenditure?" If not, what controls and/or oversight will prevent over-investment by NBN Co akin to that we've seen by electricity distributors? 2) Does NBN Co agree with Telstra that the proposed CPI-1.5 per cent price control, and I quote, "will translate into higher retail price increases for end-user"? 3) Does NBN Co agree with Telstra the NBN SAU terms may have an adverse impact on margins and potentially even the viability of retail service providers? Hasn't this already been proven by the contraction of the fixed broadband industry to essentially four large players? 4) Does NBN Co agree with both carriers that if current usage trends continue, real revenue collected by NBN Co from each user will increase substantially? After all, the financial projections on page 72 of the revised Corporate Plan show ARPU rising from \$24 in 2012 to \$63 in 2021. 5) The forecast increase in revenue per over those nine years translates into prices growth of about 9 per cent per year above inflation, if we assume inflation of 2.5 per cent. When was the last time that the fixed line communications industry was able to achieve such a large increase in revenue per user over a decade? 6) Dose NBN Co expect retail prices will rise at the same rate as wholesale prices? Or will margins for retail service providers be compressed? | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>7) On January 14, 2013, the NBN Co's General Manager Engagement and Group Coordination Richard Home stated in a letter to Optus's Andrew Sheridan: The initial prices (as set out in the SAU) were developed in consultation with access seekers so as to enable a smooth transition for end users from legacy networks to the NBN. As such the initial prices are not the result of modelling of NBN Co's costs and demand and NBN Co has been very clear on this in its consultation with access seekers.</p> <p>Given that current prices are no reflection of the NBN Co's actual costs or demand, can you please advise when prices will actually reflect your true costs?</p> <p>8) A former Telstra economist, Mr John de Ridder, has argued all users should receive 100 megabits per second for a flat rate to encourage uptake and more innovative use of network capabilities. What is your response? Do you agree current proposed pricing discourages such innovation?</p> | | | |
| 286 | NBN Co | Birmingham | Rollout cost | <p>1) What is the average capex cost of premises which have been connected to fibre as of February 2013? Please be transparent and explicit about any/all assumptions made regarding the allocation of fibre rollout or other capex not directly related to the local access network (e.g. spending on the transit/backhaul networks).</p> <p>2) In a reply to a question on notice, the Senate has been told that data on the cost of the FTTP rollout per premise is commercial in confidence. Since over 72,000 premises are claimed to have now been passed, and each contractor has deployed fibre in variable geographies and conditions (with different costs) why exactly would publication of an average cost per premises compromise NBN Co's interests?</p> <p>3) Do you agree the per-premise cost of the rollout is an important influence on the economics of the current NBN, and thus the real prices consumers are likely to face over time?</p> <p>4) In the absence of real world data from NBN Co, how are policymakers meant to evaluate the financial viability or lack of viability of the current proposed FTTP NBN?</p> <p>5) Likewise, in the absence of real data that the NBN Co can meet its claimed budget for FTTP, how is the regulator supposed to evaluate the currently proposed SAU, which includes scope for NBN Co to recover its costs in full (whatever those may be) from end users over time?</p> <p>6) In a recent research note dated 22 January, telecoms analyst Andrew Levy from Macquarie Bank used an estimate of average capital costs of \$4000 per FTTP premise passed. This is substantially higher than the \$2700 or so embodied in the NBN Co's revised Corporate Plan. Why would Mr Levy use a higher figure than the NBN Co has estimated in his analysis?</p> <p>7) Given analysts such as Mr Levy are plainly skeptical about NBN Co's ability to roll out</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>the NBN within the budget set out in the Corporate Plan, surely it is in NBN Co's interests to reveal its investment per fibre premises passed so far?</p> <p>8) Wouldn't the release of such data demonstrate your publicly claimed plan and budget is credible, which given the delays and lack of financial transparency from NBN Co so far is a matter where we frankly have little or no confidence?</p> <p>9) At what date or which stage of the rollout dose NBN Co believe that it will be appropriate to release detailed public information on the cost per premise passed and cost per premise connected of the FTTP, fixed wireless and satellite rollouts?</p> | | | |
| 287 | NBN Co | Birmingham | Statistics & Reporting | <p>1) What percentage of the total number of premises (including households or businesses in multi-unit dwellings or situated in greenfield estates) that the NBN Co cites as 'passed' in its reporting could obtain a service over the NBN within two days?</p> <p>2) Do you accept that the NBN Co definition of 'passed' varies considerably from the definition stated in NBN Co's own original definition in the 2010 Corporate Plan? Have changes made since then had the effect of increasing or decreasing the number of premises the NBN Co can report as 'passed'?</p> <p>3) What exactly does NBN Co now define a 'premise passed' to be? Can all premises passed activate their service without further works?</p> <p>4) Given the rollout and financial viability of the NBN is a central issue in the approaching election, and you and the Government claim a ramp up is underway that will allow NBN Co to achieve its publicly stated rollout targets, will NBN Co agree to release figures on premises passed and premises connected on a monthly basis during 2013?</p> <p>5) If the election falls on September 14, what is the last date for which NBN co will supply figures on its rollout (premises passed and customers connected) and its financial performance (capital spent on the network to date, and revenue)?</p> <p>6) The NBN currently serves only 137 premises in MDUs, and only in December signed its first contracts for the provision of fibre inside MDUs. What does it say about the NBN Co's execution that four years after its establishment, and after spending more than half a billion dollars on employee salaries, it has only just begun to address getting the fibre network to the 34 per cent of Australians who work or live in MDUs?</p> <p>7) How many MDUs has NBN Co passed with fibre but has been unable to complete installation in? How many premises are in these MDUs?</p> | Written | 30/05/13 | 27/06/13 |
| 288 | NBN Co | Birmingham | Fibre Overbuilds | <p>1) If NBN Co achieves its rollout targets, what is the total number of locations across Australia where existing fibre or HFC networks will be overbuilt by the end of 2013?</p> <p>2) What is the total number of premises in such areas?</p> <p>3) How many premises currently have, or are estimated by NBN Co to have, existing fibre or HFC networks passing them?</p> <p>4) What would you say to the approximately two million Australian households or</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | businesses in areas which currently do not have access to adequate fixed line broadband about the NBN Co's decision to use public resources to overbuild existing super-fast broadband networks in 2013? | | | |
| 289 | NBN Co | Birmingham | Overhead Fibre Cabling | <ol style="list-style-type: none"> 1) In answers to Questions on Notice NBN Co advises it has signed contracts with nine of Australia's 16 electricity providers to gain access to their poles for aerial deployment. Can you advise how many of these are enduring agreements – that is, they allow access to assets throughout the rollout and not just for the first and second release sites? 2) What providers and what locations are covered by these agreements? 3) Does NBN Co still aim to deploy 25 per cent of its fibre overhead, as stated in the 2010 Corporate Plan? 4) Is the NBN Co deploying cables in the power corridor of electricity poles [ie, the area six feet above and below the electricity lines. 5) If the NBN is deploying in the power corridor, on what percentage of electricity assets has this occurred? And what are the additional costs in having to hire skilled linesmen to gain access to the corridor? | Written | 30/05/13 | 27/06/13 |
| 290 | NBN Co | Birmingham | Adequately served | <ol style="list-style-type: none"> 1) In a speech last year, NBN Co chairman Harrison Young said: "Having multiple suppliers of natural monopoly services is socially wasteful. They make inefficient use of an economy's resources." If having two superfast networks service a community is socially wasteful as Mr Harrison argues, why is the Department both giving cherry picking exemptions to companies to build out alternative networks to the NBN and then refusing them adequately served status so the NBN must overbuild them? 2) In the DBCDE's discussion paper it lists stakeholders consulted over adequately served status. They include: AAPT, Amcom, Clubcom, The Competitive Carrier's Coalition, Internode, Macquarie Telecom, NBN Co, Nextgen networks, Opticomm, Optus, Pipe Networks, Pivit, Primus, Telstra and TransACT. How many of these companies have applied for adequately served status? 3) Roughly what percentage of current fibre connections in the Australian market does this account for? 4) Did the NBN Co begin to overbuild any superfast networks before the September 30 deadline for operators to declare any adequately served networks, for instance in Crace, ACT? 5) If NBN Co meets its rollout targets, what is the total number of locations across Australia where existing fibre or HFC networks will be overbuilt by the end of 2013? | Written | 30/05/13 | 27/06/13 |
| 291 | NBN Co | Birmingham | Fibre Precondition for 'Adequately Served' | <ol style="list-style-type: none"> 1) Is it correct that superfast networks offering up to 100 mbps speeds cannot be counted as adequately served if they are not FTTP connections? 2) Can NBN Co identify one application that a customer on a fibre connection with download speeds of 100 megabits per second and upload speeds of 40 megabits per | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>second can access that a customer on a HFC or VDSL network on those same speeds can't access?</p> <p>3) Can NBN Co identify any externalities that having a fibre connection of 100/40mbps will deliver that a connection of that same speed on HFC won't deliver?</p> <p>4) Has NBN Co sought to quantify the benefits of having a fibre connection offering 100/40mbps and weighed those against the costs of overbuilding those networks?</p> | | | |
| 292 | NBN Co | Birmingham | Syntheo | <p>1) Does the NBN Co have any contingencies in place for achieving its rollout targets if Syntheo at any stage advises it is unable to deliver according to the schedule set out in the revised NBN Co Corporate Plan?</p> <p>2) Has any such advice been received from Syntheo at any stage?</p> <p>3) On what date was NBN Co senior management first advised Syntheo was unlikely to reach the publicly released rollout targets for South Australia, Western Australia and the Northern Territory?</p> <p>4) On what date did NBN Co senior management first obtain a credible estimate of the probable quantum of this delay?</p> <p>5) On what date was NBN Co's board of directors first advised Syntheo was unlikely to reach the publicly released rollout targets for South Australia, Western Australia and the Northern Territory?</p> <p>6) On what date was NBN Co's board of directors first obtain a credible estimate of the probable quantum of this delay?</p> <p>7) On what date was the most recent pre-payment (or similar payment) from NBN Co to Syntheo made?</p> <p>8) What is NBN Co's total current financial exposure to Syntheo arising from payments made in advance of completion of any part of the fibre rollout within its responsibility?</p> <p>9) Which executive at NBN Co was responsible for signing the contract with Syntheo?</p> <p>10) What time period remains on their current contract? When does it expire?</p> <p>11) What are the reasons for the delay in rollout by Syntheo in SA, WA and the NT? Has Syntheo had to change any of its subcontractors since commencing construction? If so, why and at the additional cost?</p> | Written | 30/05/13 | 27/06/13 |
| 293 | NBN Co | Birmingham | Construction Timeframes | <p>1) Publicly available information on the NBN Co website suggests that of 65 FSAMs where construction began between June 2011 and March 2012, construction periods have averaged 16.4 months from commencement to completion. Is this analysis of the data accurate?</p> <p>2) If not, what is the average construction period for these FSAMs?</p> <p>3) Why has this sample of FSAMS produced an average duration of construction that is 25 per cent higher than the average duration repeatedly cited by NBN Co management?</p> <p>4) What penalties apply to contractors where they exceed the promised construction</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | timeframes? 5) In how many instances have these penalties been applied so far? | | | |
| 294 | NBN Co | Birmingham | Medical devices | <ol style="list-style-type: none"> 1) How many people in Greenfields estates who require a working connection for their medical alarms or personal response services do not have a connection due to NBN Co failing to rollout in Greenfields developments? Is NBN Co aware that this is a potentially life threatening situation? 2) Has NBN Co consulted with PERSA, the Personal Emergency Response Services Association? 3) Is NBN Co aware that many medical devices require an analogue port? 4) Is NBN Co aware that there is no mandatory requirement for RSPs to support UNI-V ports as required by medical devices? | Written | 30/05/13 | 27/06/13 |
| 295 | NBN Co | Birmingham | Battery Backups | <ol style="list-style-type: none"> 1) What does NBN Co expect the cost/saving of retrofitting battery backups where requested to be? 2) How does this compare with the cost universal instillation to start with? | Written | 30/05/13 | 27/06/13 |
| 296 | NBN Co | Birmingham | Costs to premise owners | Are there any additional costs a household or business may face to get their premise connected to the NBN, such as electrical works, changes to plugs or wiring or the like? If so, please detail what may be required, the circumstances under which such costs may be incurred and whose responsibility the meeting of such costs may be. | Written | 30/05/13 | 27/06/13 |
| 297 | NBN Co | Birmingham | Construction contracts | <ol style="list-style-type: none"> 1) When does each of NBN Co's current construction contracts expire? 2) When did or will renewal processes begin? 3) What tenders does NBN Co expect to be undertaking during 2013? Please detail services being sought, length of contract being entered into and any publically available values or costs associated with such planned tenders. 4) If new contracts have been signed or are soon to be signed, has the NBN Co altered any of the termination clauses from previous contract periods? | Written | 30/05/13 | 27/06/13 |
| 298 | NBN Co | Birmingham | Contractors | In some areas of NSW, NBN Co contractors are working seven days per week, and twelve hours per day rolling out the NBN fibre network. Are the contractors working these long hours at the request of NBN Co? Are the contractors being paid a premium by NBN Co for working long hours and working on weekends? Is this high work pace included within the original project budget, or is it at an additional cost to the project? If so, what is the total additional amount to be paid to the contractors for working long hours and on weekends? | Written | 30/05/13 | 27/06/13 |
| 299 | NBN Co | Birmingham | Coffs Harbour launch | What was the total cost of the official launch event for the NBN in Coffs Harbour on Wednesday 13 February 2013, including the cost of accommodation for NBN Co staff who attended the event, flights and travel costs for NBN Co staff who attended the event, print media expenditure associated with the event, electronic media expenditure associated with the event, and any venue or equipment hire associated with the event? | Written | 30/05/13 | 27/06/13 |

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| 300 | NBN Co | Birmingham | NBN takeup | <ol style="list-style-type: none"> 1) What are the current fibre take-up rates in each of the following locations (For each site, please provide a breakdown of take-up by speed tier): <ol style="list-style-type: none"> a. Kiama; b. Armidale; c. Coffs Harbour; d. Scottsdale; e. Smithton; f. Gungahlin; g. Bacchus Marsh; h. Toowoomba; and i. Willunga? 2) What is the current take-up rate for the NBN wireless network? 3) How many customers are currently connected to an NBN wireless service? 4) What is the current number of customers connected to the NBN interim satellite service? 5) How many customers activated an NBN interim satellite service in each of: <ol style="list-style-type: none"> a. January 2013 b. December 2012 c. November 2012 d. October 2012 e. September 2012, and f. August 2012? | Written | 30/05/13 | 27/06/13 |
| 301 | NBN Co | Bushby | Towers | <ol style="list-style-type: none"> 1) What kind of information is provided to residents in areas where NBN Co or associated telecommunications companies intend to erect towers for NBN use? 2) How are sites for towers chosen? 3) Please list the locations where towers are currently erected in Tasmania. 4) Please list the locations of towers which are currently awaiting Council approval. 5) Please list other locations which NBN Co. or associated telecommunications companies intend to erect towers. 6) How many towers relating to the delivery of the NBN will Tasmania need? 7) Please list the estimated height of the towers that are currently awaiting approval in Tasmania. 8) Where else do you propose to construct towers in Tasmania? 9) Do residents who agree to have a towers erected on their property receive any payment? | Written | 30/05/13 | 27/06/13 |
| 302 | NBN Co | Bushby | NEC box replacement | <ol style="list-style-type: none"> 1) How many premises in the three Tasmanian trial sites are yet to have their NEC boxes replaced? | Written | 30/05/13 | 27/06/13 |

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| | | | | 2) What is the total cost of replacing these NEC boxes? 3) Is the Department and NBN Co. confident that the technology that has replaced the NEC boxes won't have to be replaced again? | | | |
| 303 | NBN Co | Bushby | NBN in Tasmania | According to answers provided to me following February 2012 estimates, as at 6 April 2012, 702 premises had ordered services on the network in Tasmania, 3987 premises were passed by the NBN in the first three trial sites and the take up rate for Midway Point was 27%, Smithton 14% and Scottsdale 13%. Please update these statistics to reflect: a) How many Tasmanian homes and businesses in Tasmania have signed up to the NBN? b) How many homes and businesses in Tasmania does the NBN pass? c) What is the take-up rate for the first three locations in Tasmania? d) What is the take-up rate for all other locations in Tasmania where the NBN is available? | Written | 30/05/13 | 27/06/13 |
| 304 | NBN Co | Bushby | NBN speeds in Tasmania | 1) Have you received customer feedback regarding NBN speeds currently being delivered in Tasmania? If so, please detail. 2) What percentage of customers in Tasmania have broadband speeds over the fibre network of 100 megabits per second? 3) Has the Department of NBN Co received any complaints about the speed of the NBN in Tasmania? | Written | 30/05/13 | 27/06/13 |
| 305 | NBN Co | Bushby | NBN and personal medical alarms | 1) Has any consideration been given to implementing a Free Call consumer hotline or home visits for users of medical alarms that will be affected by the rollout of the NBN? If not, can an undertaking be given to do so? 2) Has consideration been given to continuing network support for conventional analogue medical alarms until at least 2020 as recommended by industry body PERSA? 3) Is the Department and NBN Co aware of the concerns of some stakeholders who believe that the back-up battery being developed by NBN Co is impractical due to high power consumption, its size and cost and the ongoing costs for maintenance? What is being done to address these concerns? 4) Does the back-up battery incorporate any power saving measures? | Written | 30/05/13 | 27/06/13 |
| 306 | NBN Co | Macdonald | NBNCo – removal of speed limits | Speed limitations currently imposed by NBNCo on users has been characterised by a former Telstra chief economist as discouraging greater use of the network. a. What maximum speeds are currently being offered by NBNCo to retail customers? b. Does NBNCo impose charges on the third party ISP, or on both the ISP and the retail customer? c. Does the NBNCo plan to increase the maximum speeds that are offered to retail customers? | Written | 30/05/13 | 27/06/13 |

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| | | | | d. What is the NBNC Co doing to address concerns raised by ISPs and third-party telecommunications providers that the regulatory framework governing the NBNC Co is insufficient to provide the protections that are required to support commercial operating agreements spanning decades? | | | |
| 307 | NBN Co | Macdonald | Installations and Connections of Services | <p>In answer to Questions ON Notice at previous Estimates (Supplementary Estimates QON 381) NBNC Co has advised that it will not in fact conduct any installations or connections itself. Instead these installations and connections will be conducted by Service Delivery Partners, and third party sub contractors retained by the Service Delivery Partners. Consideration is evidently also being given to enabling Access Seekers (ISPs etc) to conduct installations and connections.</p> <p>Under the modelling suggested by the answer to Question On Notice 381, NBNC Co will not be able to provide first-hand oversight and support to installation and connection processes. In fact, as many as three separate tiers of field workforce must be managed and deployed by third-party arrangements to maintain installation and connection works.</p> <p>a. Does the operational model for maintenance of the network mirror the model indicated in the answer to Question On Notice 381 that there will be three unrelated tiers of maintenance workforce: Service Delivery Partners, sub contractors to those partners and (potentially in the future) Access Seeker-deployed technical staff?</p> <p>b. What interface system functionality is the NBNC Co putting in place to ensure that across these multiple workforce streams sufficient coordination takes place to ensure Service Level Agreements are met?</p> | Written | 30/05/13 | 27/06/13 |
| 308 | NBN Co | Macdonald | NBNC Co – Priority Assistance Technical Network Maintenance | <p>In answer to Questions On Notice at previous Estimates (Supplementary Estimates QON 383) NBNC Co has advised that Priority Assistance Technical Network Maintenance will <i>not</i> be conducted by NBNC Co, but instead by Retail Service Providers. However, in answer to Questions On Notice 381 at previous Estimates NBNC Co explicitly states that Access Seekers (the RSP/ISP) will <i>not</i> be responsible for installations and/or connections.</p> <p>a. What workforce will be conducting the Priority Assistance Network Maintenance tasks?</p> <p>b. Who will be co-ordinating this workforce and from where will they retrieve their network technical data?</p> <p>c. How can RSPs be expected to manage service restorations – particularly under a 24hour Service Level Agreement – when they have had no previous input in, exposure to or experience with the network they are being charged to repair?</p> <p>d. How does NBNC Co account for the discrepancy between the answers to QON 381 and 383 in terms of whether or not retail service providers will be deploying</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | network maintenance technicians? | | | |
| 309 | NBN Co | McKenzie | NBN towers | <ol style="list-style-type: none"> 1) Have any NBN towers been refused a local planning permit? Specify the locations. 2) How many towers are pending planning approval and where are they located? 3) Could you list the number of NBN towers in rural areas that have been utilised by mobile phone carriers to expand their service? Is the utilisation of these towers 100% by carriers? 4) In general, does a high number simultaneous mobile phone connection degrade the upload or download speed of internet services associated with a specific tower? 5) In comparing a connection to the same server, what is the relative PING ratio of optical cable as compared to wireless connection? | Written | 30/05/13 | 27/06/13 |
| 310 | NBN Co | McKenzie | NBN towers | <ol style="list-style-type: none"> 1) Local Councils across Victoria are now starting to struggle with processing planning approvals for NBN tower sites, with so many objections lodged staff are finding themselves overwhelmed. Background: http://www.bendigoadvertiser.com.au/story/1280485/lockwood-nbn-tower-plans-blasted/?cs=80 NBN Co has told me that it works with local communities and Councils on these problems – but they don't seem to be going away. Do you agree that this indicates NBN Co isn't doing enough to work with local communities? 2) For how many towers has NBN Co sought local government approval in Victoria? 3) How many towers have not required local government approval? 4) How many applications regarding towers have been rejected by local governments? 5) In these instances, what alternative options have been considered? 6) Please provide an update on the outcomes of those applications that have been rejected by local governments. 7) What is the proportion and number of NBN towers that involve sharing an existing mobile telephone tower? 8) How many premises has NBN passed in regional Australia? 9) How many sign ups? | Written | 30/05/13 | 27/06/13 |
| 311 | NBN Co | Birmingham | Transfers to Telstra via TUSMA | <p>TUSMA last year entered into a number of contracts with Telstra for the provision of the Universal Service Obligation and similar public interest services. According to AusTender (Reference: CN1004881) the nominal dollar value of TUSMA's contractual obligations to Telstra over the next 20 years is \$6.38 billion.</p> <ol style="list-style-type: none"> 1) What total contribution, if any, is it estimated that NBN Co will make to TUSMA via the industry levy in each of the current forward estimate years (assuming NBN Co's rollout, customer acquisition and revenues progress according to the forecasts in the | Written | 30/05/13 | 27/06/13 |

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| | | | | 2012-2015 Corporate Plan)? 2) What total contribution, if any, is it anticipated NBN Co will make to TUSMA via the industry levy in 2022-23, after the NBN is completed (assuming forecasts in the Corporate Plan are achieved)? | | | |
| 312 | NBN Co | Williams | Armidale | 1) How many premises has the fibre for the National Broadband Network passed in Armidale 2) How many premises have connected 3) A break-up of those premises (residential/ business/ educational/ professional etc) 4) How many premises in Armidale not to have fibre past them 5) Is the Armidale rollout on time and budget 6) How much has been spent so far in Armidale on the rollout and the budget for the complete rollout | Written | 30/05/13 | 27/06/13 |
| 313 | NBN Co | Birmingham | Staffing | 1) How many ongoing staff have been recruited this financial year to date? What classification are these staff? 2) How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff? 3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? | Written | 30/05/13 | 27/06/13 |
| 314 | NBN Co | Birmingham | Staffing | 1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff? 2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff? 3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff? | Written | 30/05/13 | 27/06/13 |
| 315 | NBN Co | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 30/05/13 | 27/06/13 |
| 316 | NBN Co | Birmingham | Making the Public Service more efficient | Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html). In addition, please provide the following detail: 1) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel? 2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</p> <p>4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</p> <p>5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</p> | | | |
| 317 | NBN Co | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 30/05/13 | 27/06/13 |
| 318 | NBN Co | Birmingham | Graduate Recruitment | <p>1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs.</p> <p>2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</p> | Written | 30/05/13 | 27/06/13 |
| 319 | NBN Co | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 30/05/13 | 27/06/13 |
| 320 | NBN Co | Birmingham | Government Advertising | <p>1) What was the total cost of all advertising for the financial year to date?</p> <p>2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</p> <p>3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</p> <p>4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</p> <p>5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6) Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7) What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p> | Written | 30/05/13 | 27/06/13 |
| 321 | NBN Co | Birmingham | Hospitality and Entertainment | 1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates? | Written | 30/05/13 | 27/06/13 |

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| | | | | 2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | | | |
| 322 | NBN Co | Birmingham | Meeting Costs | 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 30/05/13 | 27/06/13 |
| 323 | NBN Co | Birmingham | Program Launch Costs | 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 30/05/13 | 27/06/13 |
| 324 | NBN Co | Birmingham | Freedom of Information | 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 30/05/13 | 27/06/13 |
| 325 | NBN Co | Birmingham | Consultancies | 1) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. 2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of | Written | 30/05/13 | 27/06/13 |

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| | | | | procurement as above, and the name of the consultant if known. | | | |
| 326 | NBN Co | Birmingham | Media Monitoring | What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date? | Written | 30/05/13 | 27/06/13 |
| 327 | NBN Co | Birmingham | Social Media | 1) Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2) Does the department/agency monitor usage of social media? a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks). b. Has there been a change to the department/agency protocols due to staff useage? c. If no, why not? Will the department/agency monitor useage in the future? 3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) | Written | 30/05/13 | 27/06/13 |
| 328 | NBN Co | Birmingham | Internet | Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office? | Written | 30/05/13 | 27/06/13 |
| 329 | NBN Co | Birmingham | Staff Amenities | What amenities are provided to staff? Provide a list. | Written | 30/05/13 | 27/06/13 |
| 330 | NBN Co | Birmingham | Coffee Machines | 1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2) Why were coffee machines purchased? 3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4) Where did the funding for the coffee machines come from? 5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 6) What are the ongoing costs of the coffee machine, such as the cost of coffee? 7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 8) Why are coffee machines rented? | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>9) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</p> <p>10) Where does the funding for the coffee machines come from?</p> <p>11) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>12) What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> | | | |
| 331 | NBN Co | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). i. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. j. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost). | Written | 30/05/13 | 27/06/13 |
| 332 | NBN Co | Birmingham | Grants | <p>1) Could the department/agency provide a list of all grants, including ad hoc and one-off</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | <p>grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p> <p>3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant?</p> | | | |
| 333 | NBN Co | Birmingham | Government Payments of Accounts | <p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p> | Written | 30/05/13 | 27/06/13 |
| 334 | NBN Co | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 30/05/13 | 27/06/13 |
| 335 | NBN Co | Birmingham | Media Subscriptions | <p>1) What pay TV subscriptions does your department/agency have?</p> <p>a. Please provide a list of what channels and the reason for each channel.</p> <p>b. What is the cost for this financial year to date?</p> <p>2) What newspaper subscriptions does your department/agency have?</p> <p>a. Please provide a list of newspaper subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> <p>3) What magazine subscriptions does your department/agency have?</p> <p>a. Please provide a list of magazine subscriptions and the reason for each.</p> <p>b. What is the cost for this financial year to date?</p> | Written | 30/05/13 | 27/06/13 |
| 336 | NBN Co | Birmingham | Travel Costs | <p>1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel.</p> <p>2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel.</p> | Written | 30/05/13 | 27/06/13 |

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| | | | | 3) What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel 5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel 6) (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why. 7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships. 8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel. 9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost? | | | |
| 337 | NBN Co | Birmingham | Legal costs | 1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs. 2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs. 3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs. 4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs. | Written | 30/05/13 | 27/06/13 |
| 338 | NBN Co | Birmingham | Education expenses | 1) What is the department/agency's guidelines on study? 2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency. | Written | 30/05/13 | 27/06/13 |
| 339 | NBN Co | Birmingham | Executive Coaching | 1) In relation to executive coaching and/or other leadership training services purchased by the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date: a. Total spending on these services b. The number of employees offered these services and their employment classification | Written | 30/05/13 | 27/06/13 |

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| | | | | <ul style="list-style-type: none"> c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d. The names of all service providers engaged 2) For each service purchased form a provider listed under (iv), please provide: <ul style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification d. The total number of hours involved for all employees (please provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) 3) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> a. The location used b. The number of employees who took part on each occasion (please provide a breakdown for each employment classification) c. The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 340 | NBN Co | Birmingham | Media Training | <ul style="list-style-type: none"> 1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date: <ul style="list-style-type: none"> a. Total spending on these services b. The number of employees offered these services and their employment classification c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d. The names of all service providers engaged 2) For each service purchased form a provider listed under (d), please provide: <ul style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) d. The total number of hours involved for all employees (provide a breakdown for each employment classification) | Written | 30/05/13 | 27/06/13 |

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| | | | | e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) 3) Where a service was provided at any location other than the department or agency's own premises, please provide: a. The location used b. The number of employees who took part on each occasion c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 341 | NBN Co | Birmingham | Paid Parental Leave | 1) Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? 2) For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. 3) What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. | Written | 30/05/13 | 27/06/13 |
| 342 | NBN Co | Birmingham | Corporate Cars | 1) How cars are owned by each department/agency? 2) Where is the car/s located? 3) What is the car/s used for? 4) What is the cost of each car for this financial year to date? 5) How far did each car travel this financial year to date? | Written | 30/05/13 | 27/06/13 |
| 343 | NBN Co | Birmingham | Taxi Costs | 1) How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2) What are the reasons for taxi costs? | Written | 30/05/13 | 27/06/13 |
| 344 | NBN Co | Birmingham | Hire Cars | 1) How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2) What are the reasons for hire car costs? | Written | 30/05/13 | 27/06/13 |
| 345 | NBN Co | Birmingham | Credit Cards | 1) Provide a breakdown for each employment classification that has a corporate credit card. 2) Please update details of the following: a. What action is taken if the corporate credit card is misused? b. How is corporate credit card use monitored? c. What happens if misuse of a corporate credit card is discovered? d. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. e. What action is taken to prevent corporate credit card misuse? | Written | 30/05/13 | 27/06/13 |
| 346 | NBN Co | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes | Written | 30/05/13 | 27/06/13 |

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| | | | | provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it. | | | |
| 347 | NBN Co | Birmingham | Electricity Purchasing | 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 30/05/13 | 27/06/13 |
| 348 | NBN Co | Birmingham | Briefings for the Australian Greens and Independents | 1) Have any briefings and/or provision of information s been provided to the Australian Greens this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. f. Which Independents have requested briefings and/or information? | Written | 30/05/13 | 27/06/13 |
| 349 | NBN Co | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 30/05/13 | 27/06/13 |
| 350 | NBN Co | Birmingham | Protective security policy framework | Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | Written | 30/05/13 | 27/06/13 |
| 351 | NBN Co | Birmingham | Office Locations | Please provide a list of all office locations for all departments and agencies within the portfolio by: a. Department/Agency; b. Location; | Written | 30/05/13 | 27/06/13 |

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| | | | | <ul style="list-style-type: none"> c. Leased or Owned; d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | | | |
| 352 | NBN Co | Birmingham | Communications Staff | <p>1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following:</p> <ul style="list-style-type: none"> a. By Department or agency: <ul style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? <p>2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications?</p> | Written | 30/05/13 | 27/06/13 |
| 353 | NBN Co | Birmingham | Grant Freeze | <p>1) How much has grant funding been reduced across the department/agency as a result of the grants freeze?</p> <p>2) Please detail all variations to grants (ie reductions, rephasing etc) that have occurred this financial year.</p> <p>3) Has the department/agency been required to find any other savings in this financial year? Please detail all such savings.</p> | Written | 30/05/13 | 27/06/13 |
| 354 | TUSMA | Birmingham | Transfers to Telstra via TUSMA | <p>TUSMA last year entered into a number of contracts with Telstra for the provision of the Universal Service Obligation and similar public interest services. According to AusTender (Reference: CN1004881) the nominal dollar value of TUSMA's contractual obligations to Telstra over the next 20 years is \$6.38 billion.</p> <p>Is this figure consistent with nominal dollar TUSMA expenses in the current forward estimates?</p> | Written | 10/05/13 | 16/05/13 |
| 355 | TUSMA | Birmingham | Staffing | <p>1) How many ongoing staff have been recruited this financial year to date? What classification are these staff?</p> <p>2) How many non-ongoing positions exist or have been created this financial year to date?</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | What classification are these staff? 3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? | | | |
| 356 | TUSMA | Birmingham | Staffing | 1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff? 2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff? 3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff? | Written | 10/05/13 | 16/05/13 |
| 357 | TUSMA | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 10/05/13 | 16/05/13 |
| 358 | TUSMA | Birmingham | Making the Public Service more efficient | Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html). In addition, please provide the following detail: 1) Can you quantify the estimated savings for each year over the forward estimates for reductions in air travel? 2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates? 3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates? 4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates? 5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates? | Written | 10/05/13 | 16/05/13 |
| 359 | TUSMA | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 10/05/13 | 16/05/13 |
| 360 | TUSMA | Birmingham | Graduate Recruitment | 1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs. 2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs. | Written | 10/05/13 | 16/05/13 |

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| 361 | TUSMA | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 10/05/13 | 16/05/13 |
| 362 | TUSMA | Birmingham | Government Advertising | <ol style="list-style-type: none"> 1) What was the total cost of all advertising for the financial year to date? 2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. 3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item. 4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item. 5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. 6) Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. 7) What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake? | Written | 10/05/13 | 16/05/13 |
| 363 | TUSMA | Birmingham | Hospitality and Entertainment | <ol style="list-style-type: none"> 1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates? 2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | Written | 10/05/13 | 16/05/13 |
| 364 | TUSMA | Birmingham | Meeting Costs | <ol style="list-style-type: none"> 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 10/05/13 | 16/05/13 |
| 365 | TUSMA | Birmingham | Program Launch Costs | <ol style="list-style-type: none"> 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. | Written | 10/05/13 | 16/05/13 |

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| | | | | 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | | | |
| 366 | TUSMA | Birmingham | Freedom of Information | 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 10/05/13 | 16/05/13 |
| 367 | TUSMA | Birmingham | Consultancies | 1) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. 2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. | Written | 10/05/13 | 16/05/13 |
| 368 | TUSMA | Birmingham | Media Monitoring | What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? <ol style="list-style-type: none"> Which agency or agencies provided these services? What is the estimated budget to provide these services for the year 2012-13? What has been spent providing these services this financial year to date? | Written | 10/05/13 | 16/05/13 |

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|-------|-----------------------------|------------|-----------------|--|--|------------|-------------|
| 369 | TUSMA | Birmingham | Social Media | <ol style="list-style-type: none"> 1) Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2) Does the department/agency monitor usage of social media? <ol style="list-style-type: none"> a. If yes, provide details of the useage (for example details could include average hours per employee, hours when useage peaks). b. Has there been a change to the department/agency protocols due to staff useage? c. If no, why not? Will the department/agency monitor useage in the future? 3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) | Written | 10/05/13 | 16/05/13 |
| 370 | TUSMA | Birmingham | Internet | Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office? | Written | 10/05/13 | 16/05/13 |
| 371 | TUSMA | Birmingham | Staff Amenities | What amenities are provided to staff? Provide a list. | Written | 10/05/13 | 16/05/13 |
| 372 | TUSMA | Birmingham | Coffee Machines | <ol style="list-style-type: none"> 1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2) Why were coffee machines purchased? 3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4) Where did the funding for the coffee machines come from? 5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 6) What are the ongoing costs of the coffee machine, such as the cost of coffee? 7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 8) Why are coffee machines rented? 9) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result? 10)Where does the funding for the coffee machines come from? 11)Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been | Written | 10/05/13 | 16/05/13 |

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|-------|-----------------------------|------------|-------------|---|--|------------|-------------|
| | | | | undertaken. Where does the funding for maintenance come from? 12) What are the ongoing costs of the coffee machine, such as the cost of coffee? | | | |
| 373 | TUSMA | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). i. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. j. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost). | Written | 10/05/13 | 16/05/13 |
| 374 | TUSMA | Birmingham | Grants | <ol style="list-style-type: none"> 1) Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants. 2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details. | Written | 10/05/13 | 16/05/13 |

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| | | | | 3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant? | | | |
| 375 | TUSMA | Birmingham | Government Payments of Accounts | For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached) b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? c. Where interest is being paid, what rate of interest is being paid and how is this rate determined? | Written | 10/05/13 | 16/05/13 |
| 376 | TUSMA | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 10/05/13 | 16/05/13 |
| 377 | TUSMA | Birmingham | Media Subscriptions | 1) What pay TV subscriptions does your department/agency have? a. Please provide a list of what channels and the reason for each channel. b. What is the cost for this financial year to date? 2) What newspaper subscriptions does your department/agency have? a. Please provide a list of newspaper subscriptions and the reason for each. b. What is the cost for this financial year to date? 3) What magazine subscriptions does your department/agency have? a. Please provide a list of magazine subscriptions and the reason for each. b. What is the cost for this financial year to date? | Written | 10/05/13 | 16/05/13 |
| 378 | TUSMA | Birmingham | Travel Costs | 1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. 2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel. 3) What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel 5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel 6) (Finance Circular No. 2009/11) guidelines being followed? How is the | Written | 10/05/13 | 16/05/13 |

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| | | | | <p>department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why.</p> <p>7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships.</p> <p>8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p> <p>9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost?</p> | | | |
| 379 | TUSMA | Birmingham | Legal costs | <p>1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p> | Written | 10/05/13 | 16/05/13 |
| 380 | TUSMA | Birmingham | Education expenses | <p>1) What is the department/agency's guidelines on study?</p> <p>2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency.</p> | Written | 14/05/13 | 16/05/13 |
| 381 | TUSMA | Birmingham | Executive Coaching | <p>1) In relation to executive coaching and/or other leadership training services purchased by the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> Total spending on these services The number of employees offered these services and their employment classification The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) The names of all service providers engaged <p>2) For each service purchased form a provider listed under (iv), please provide:</p> | Written | 10/05/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification d. The total number of hours involved for all employees (please provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> a. The location used b. The number of employees who took part on each occasion (please provide a breakdown for each employment classification) c. The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 382 | TUSMA | Birmingham | Media Training | <p>1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ul style="list-style-type: none"> a. Total spending on these services b. The number of employees offered these services and their employment classification c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d. The names of all service providers engaged <p>2) For each service purchased form a provider listed under (d), please provide:</p> <ul style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) d. The total number of hours involved for all employees (provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> a. The location used | Written | 10/05/13 | 16/05/13 |

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|-------|-----------------------------|------------|------------------------|--|--|------------|-------------|
| | | | | <ul style="list-style-type: none"> b. The number of employees who took part on each occasion c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 383 | TUSMA | Birmingham | Paid Parental Leave | <ul style="list-style-type: none"> 1) Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? 2) For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. 3) What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. | Written | 14/05/13 | 16/05/13 |
| 384 | TUSMA | Birmingham | Corporate Cars | <ul style="list-style-type: none"> 1) How cars are owned by each department/agency? 2) Where is the car/s located? 3) What is the car/s used for? 4) What is the cost of each car for this financial year to date? 5) How far did each car travel this financial year to date? | Written | 10/05/13 | 16/05/13 |
| 385 | TUSMA | Birmingham | Taxi Costs | <ul style="list-style-type: none"> 1) How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2) What are the reasons for taxi costs? | Written | 10/05/13 | 16/05/13 |
| 386 | TUSMA | Birmingham | Hire Cars | <ul style="list-style-type: none"> 1) How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. 2) What are the reasons for hire car costs? | Written | 10/05/13 | 16/05/13 |
| 387 | TUSMA | Birmingham | Credit Cards | <ul style="list-style-type: none"> 1) Provide a breakdown for each employment classification that has a corporate credit card. 2) Please update details of the following: <ul style="list-style-type: none"> a. What action is taken if the corporate credit card is misused? b. How is corporate credit card use monitored? c. What happens if misuse of a corporate credit card is discovered? d. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. e. What action is taken to prevent corporate credit card misuse? | Written | 10/05/13 | 16/05/13 |
| 388 | TUSMA | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it. | Written | 10/05/13 | 16/05/13 |
| 389 | TUSMA | Birmingham | Electricity Purchasing | <ul style="list-style-type: none"> 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 10/05/13 | 16/05/13 |
| 390 | TUSMA | Birmingham | Briefings for the | <ul style="list-style-type: none"> 3) Have any briefings and/or provision of information s been provided to the Australian | Written | 10/05/13 | 16/05/13 |

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|-------|-----------------------------|------------|--------------------------------------|--|--|------------|-------------|
| | | | Australian Greens and Independents | <p>Greens this financial year? If yes, please include:</p> <ol style="list-style-type: none"> How are briefings requests commissioned? What briefings have been undertaken? Provide details and a copy of each briefing. Provide details of what information has been provided and a copy of the information. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. <p>4) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include:</p> <ol style="list-style-type: none"> How are briefings requests commissioned? What briefings have been undertaken? Provide details and a copy of each briefing. Provide details of what information has been provided and a copy of the information. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. Which Independents have requested briefings and/or information? | | | |
| 391 | TUSMA | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 10/05/13 | 16/05/13 |
| 392 | TUSMA | Birmingham | Protective security policy framework | Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | Written | 10/05/13 | 16/05/13 |
| 393 | TUSMA | Birmingham | Office Locations | <p>Please provide a list of all office locations for all departments and agencies within the portfolio by:</p> <ol style="list-style-type: none"> Department/Agency; Location; Leased or Owned; Size; Number of Staff at each location and classification; If rented, the amount and breakdown of rent per square metre; If owned, the value of the building; | Written | 10/05/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | | | |
| 394 | TUSMA | Birmingham | Communications Staff | <ul style="list-style-type: none"> 1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: <ul style="list-style-type: none"> a. By Department or agency: <ul style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? 2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications? | Written | 10/05/13 | 16/05/13 |
| 395 | TUSMA | Birmingham | Grant Freeze | <ul style="list-style-type: none"> 1) How much has grant funding been reduced across the department/agency as a result of the grants freeze? 2) Please detail all variations to grants (ie reductions, rephasing etc) that have occurred this financial year. 3) Has the department/agency been required to find any other savings in this financial year? Please detail all such savings. | Written | 10/05/13 | 16/05/13 |
| 396 | C&B | Birmingham | Training | Please provide a breakdown of expenditure for the 2011-12 financial year and for this year to date on staff training expenses detailing expenditure on seminars, conferences, study assistance separately. | Written | 22/05/13 | 27/06/13 |
| 397 | C&B | Birmingham | Broadband Champions | Please provide copies of all material provided to Broadband champions. | Written | 16/04/13 + 1 att't | 16/05/13 |
| 398 | C&B | Birmingham | Grant Freeze | <ul style="list-style-type: none"> 1) How much has grant funding been reduced across department/agency as a result of the grants freeze? 2) Please detail all variations to grants (ie reductions, rephasing, etc) that have occurred this financial year. 3) Have DBCDE or portfolio agencies been required to find any other savings in this financial year? Please detail all such savings. | Written | 10/05/13 | 16/05/13 |
| 399 | C&B | Birmingham | NBN Advertising | <ul style="list-style-type: none"> 1) What is the total cost of NBN related advertising planned for the remainder of this financial year and next financial year until September 14? 2) What is the total cost of advertising planned for the 2013-14 financial year? What is the | Written | 15/03/13 | 16/05/13 |

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| | | | | total cost from 1 July until September 14 2013? | | | |
| 400 | C&B | Birmingham | Ministerial Hospitality and Entertainment | <ol style="list-style-type: none"> 1) For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of all events including any catering and drinks costs. | Written | 22/05/13 | 27/06/13 |
| 401 | C&B | Birmingham | Ministerial Meeting costs | <ol style="list-style-type: none"> 1) For each Minister and Parliamentary Secretary office, what meeting spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) For each Minister and Parliamentary Secretary office, please detail total meeting spend for this financial year to date. Detail date, location, purpose and cost of each event including any catering and drinks costs. | Written | 22/05/13 | 27/06/13 |
| 402 | C&B | Birmingham | Ministerial Program Launch Costs | <ol style="list-style-type: none"> 1) For each Minister and Parliamentary Secretary office, please detail total program launch spend for 2011-12. Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) For each Minister and Parliamentary Secretary office, what program launch spend is currently being planned for? Detail date, location, purpose and cost of each event including any catering and drinks costs. 3) For each Minister and Parliamentary Secretary office, please detail total program launch spend for this financial year to date. Detail date, location, purpose and cost of each event including any catering and drinks costs. | Written | 16/04/13 | 16/05/13 |
| 403 | C&B | Birmingham | Ministerial Media Monitoring | <p>What is the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for this financial year to date?</p> <ol style="list-style-type: none"> a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date? | Written | 10/05/13 | 16/05/13 |
| 404 | C&B | Birmingham | Ministerial Stationery requirements | How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date? | Written | 16/04/13 | 16/05/13 |

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| 405 | C&B | Birmingham | Ministerial Provision of Equipment | <ol style="list-style-type: none"> 1) Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided. 2) For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided and the costs? 3) For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what are the ongoing costs for this financial year to date? | Written | 16/04/13 | 16/05/13 |
| 406 | C&B | Birmingham | Training for Portfolio Minister and Parliamentary Secretaries | <ol style="list-style-type: none"> 1) For this financial year to date, how much has been spent on training for Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for. 2) For this financial year to date, how much has been spent on training for staff of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for. 3) For this financial year to date, how much has been spent on training for designed to better suit the needs of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for, and how many employees attended and their classification. | Written | 16/04/13 | 16/05/13 |
| 407 | C&B | MacDonald | QoNs | <p>Senator IAN MACDONALD: You will get for me on notice when the NBN's questions were presented.</p> <p>Mr Harris: Yes. The specific questions you are referring to are the ones that were most recently tabled or the whole lot?</p> <p>Senator IAN MACDONALD: All of them. The schedule you have given us for your questions is very useful. If we can get the same for the NBN.</p> <p>Mr Harris: I can.</p> | 12/2/2013 (Pg 118) | 16/04/13 | 16/05/13 |
| 408 | C&B | Birmingham | Board Appointments | <ol style="list-style-type: none"> 1) List all of the boards within this portfolio, including: board title, terms of appointment, tenure of appointment and members. 2) What is the gender ratio on each board and across the portfolio? 3) Please detail any board appointments for this financial year to date. | Written | 10/05/13 | 16/05/13 |
| 409 | C&B | Birmingham | Community Cabinet Meetings | <ol style="list-style-type: none"> 1) How many Community Cabinet meetings has the Minister attended this financial year to date? List date and location. 2) How many Departmental Officers travelled with the Minister for the Community Cabinet meetings for this financial year to date? What was the total cost of this travel? List travel type, accommodate and any other expenses. Which Community Cabinet meetings did the Departmental Officers attend? List date and location. 3) What was the total cost to the Department and the Ministers office for the Community Cabinet meetings for this financial year to date? | Written | 13/05/13 | 16/05/13 |

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| 410 | C&B | Birmingham | Reviews | For this financial year to date: a. How many Reviews are being undertaken? b. What reviews have concluded, and for those that are still ongoing, when will those reviews be concluded? c. Which of these reviews has been provided to Government? d. When will the Government be responding to the respective reviews that have been completed? e. Has the Government responded to all reviews within the timeframe? If not, why not? f. What is the estimated cost of each of these Reviews? g. What reviews are planned? h. When will each of these reviews be concluded? | Written | 16/04/13 + 1 att't | 16/05/13 |
| 411 | C&B | Birmingham | Travel Costs | For the financial year to date, please detail all travel for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). | Written | 14/05/13 | 16/05/13 |
| 412 | C&B | Birmingham | Staffing | 1) How many ongoing staff have been recruited this financial year to date? What classification are these staff? 2) How many non-ongoing positions exist or have been created this financial year to date? What classification are these staff? 3) This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? | Written | 14/05/13 | 16/05/13 |
| 413 | C&B | Birmingham | Staffing | 1) How many ongoing staff have left the department/agency this financial year to date? What classification were these staff? 2) How many non-ongoing staff left the department/agency this financial year to date? What classification were these staff? 3) How many contract staff left the department/agency in the year this financial year to date? What classification were these staff? | Written | 16/04/13 | 16/05/13 |
| 414 | C&B | Birmingham | Staffing | Are there any plans for staff reduction? If so, please advise details including if there is a reduction target, how this will be achieved, and if any services/programs will be cut. If there are plans for staff reductions, please give the reason why these are happening. | Written | 10/05/13 | 16/05/13 |
| 415 | C&B | Birmingham | Making the Public Service more efficient | Please provide an update of the savings achieved through pursuing further efficiencies in the way the public service operates (see media release by the Minister for Finance and Deregulation and the Special Minister of State of 25 September 2012 http://www.financeminister.gov.au/media/2012/mr_1982012.html). In addition, please provide the following detail: 1) Can you quantify the estimated savings for each year over the forward estimates for | Written | 16/04/13 | 16/05/13 |

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| | | | | <p>reductions in air travel?</p> <p>2) Has there been a reduction in business flights? What are the estimated savings for each year over the forward estimates?</p> <p>3) Has there been a reduction in the use of external consultants and contractors? Has this impacted on the Department/agency, and how? What are the estimated savings for each year over the forward estimates?</p> <p>4) Provide an update of moving recruitment advertising online. Is any recruitment still in printed materials, and if yes, why? What are the estimated savings for each year over the forward estimates?</p> <p>5) Has the department/agency reduced its printing costs? If no, why not? Have printing costs increased, and if yes why and how much? Has the five per cent savings target been achieved – if yes, how, or if it will not, why not? What are the estimated savings for each year over the forward estimates?</p> | | | |
| 416 | C&B | Birmingham | Printing costs | How many documents (include the amount of copies) have been printed this financial year to date? How many of these printed documents were also published online? | Written | 16/04/13 | 16/05/13 |
| 417 | C&B | Birmingham | Graduate Recruitment | <p>1) How much has been spent on 2014 Graduate Recruitment to date? Please itemise and detail costs.</p> <p>2) Has any travel been incurred for 2014 Graduate Recruitment? Please itemise and detail costs.</p> | Written | 16/04/13 | 16/05/13 |
| 418 | C&B | Birmingham | Graduate Training | How much was spent on 2013 Graduate Training? Provide details of what training was provided, why and the estimated cost for each. | Written | 16/04/13 | 16/05/13 |
| 419 | C&B | Birmingham | Government Advertising | <p>1) What was the total cost of all advertising for the financial year to date?</p> <p>2) Is the advertising campaign or non-campaign advertising? Provide details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</p> <p>3) Has the Department of Finance and Deregulation provided any advice about the advertising? Provide details of each advertising item.</p> <p>4) Has the Peer Review Group (PRG) and/or Independent Communications Committee (ICC) provided any advice about the advertising? Provide details of each advertising item.</p> <p>5) Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>6) Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>7) What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p> | Written | 28/05/13 | 27/06/13 |

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| 420 | C&B | Birmingham | Hospitality and Entertainment | <ol style="list-style-type: none"> 1) Is the Department/Agency planning on reducing any of its spending on these items? If so, how will reductions be achieved and what are the estimated savings over each year of the forward estimates? 2) What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 4) What is the Department/Agency's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. 5) What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events including any catering and drinks costs. | Written | 22/05/13 | 27/06/13 |
| 421 | C&B | Birmingham | Meeting Costs | <ol style="list-style-type: none"> 1) What meeting spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 2) What is the Department/Agency's meeting spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 14/05/13 | 16/05/13 |
| 422 | C&B | Birmingham | Program Launch Costs | <ol style="list-style-type: none"> 1) What is the Department/Agency's program launch spend for 2011-12? Detail date, location, purpose and cost of each event including any catering and drinks costs. 2) What program launch spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events including any catering and drinks costs. 3) What is the Department/Agency's program launch spend for this financial year to date? Detail date, location, purpose and cost of all events, including any catering and drinks costs. | Written | 16/04/13 | 16/05/13 |
| 423 | C&B | Birmingham | Freedom of Information | <ol style="list-style-type: none"> 1) Has the department/agency received any updated advice on how to respond to FOI requests? 2) What is the total cost to the department to process FOI requests for this financial year to date? 3) How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? 4) Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? 5) Do any of these requests remain outstanding? If so, how many and why? | Written | 16/04/13 | 16/05/13 |
| 424 | C&B | Birmingham | Consultancies | <ol style="list-style-type: none"> 1) How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. | Written | 15/05/13 | 16/05/13 |

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| | | | | 2) How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known. | | | |
| 425 | C&B | Birmingham | Media Monitoring | What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide these services for the year 2012-13? c. What has been spent providing these services this financial year to date? | Written | 10/05/13 (see answer to q403) | 16/05/13 |
| 426 | C&B | Birmingham | Social Media | 1) Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since May 2012 Budget Estimates? If yes, please explain and provide copies of any advice that has been issue. 2) Does the department/agency monitor usage of social media? d. If yes, provide details of the usage (for example details could include average hours per employee, hours when useage peaks). e. Has there been a change to the department/agency protocols due to staff useage? f. If no, why not? Will the department/agency monitor useage in the future? 3) Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours) | Written | 16/04/13 | 16/05/13 |
| 427 | C&B | Birmingham | Internet | Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office? | Written | 16/04/13 | 16/05/13 |
| 428 | C&B | Birmingham | Staff Amenities | What amenities are provided to staff? Provide a list. | Written | 16/04/13 | 16/05/13 |
| 429 | C&B | Birmingham | Coffee Machines | 1) Has the department/agency purchased coffee machines for staff useage? If yes, provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 2) Why were coffee machines purchased? 3) Has there been a noticeable difference in staff productivity since coffee machines were purchased? Are staff leaving the office premises less during business hours as a result? 4) Where did the funding for the coffee machines come from? 5) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? 6) What are the ongoing costs of the coffee machine, such as the cost of coffee? 7) Does the department/agency rent coffee machines for staff useage? If yes, provide a list | Written | 16/04/13 | 16/05/13 |

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| | | | | <p>that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>8) Why are coffee machines rented?</p> <p>9) Has there been a noticeable difference in staff productivity since coffee machines were rented? Are staff leaving the office premises less during business hours as a result?</p> <p>10) Where does the funding for the coffee machines come from?</p> <p>11) Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in this financial year to date, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>12) What are the ongoing costs of the coffee machine, such as the cost of coffee?</p> | | | |
| 430 | C&B | Birmingham | Contractors | <p>For this financial year to date:</p> <ol style="list-style-type: none"> a. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details (including the work undertaken and the cost). b. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details (including the work undertaken and the cost). c. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details (including the work undertaken and the cost). d. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details (including the work undertaken and the cost). e. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details (including the work undertaken and the cost). f. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details (including the work undertaken and the cost). g. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details (including the work undertaken and the cost). h. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details (including the work undertaken and the cost). i. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details. | Written | 10/05/13 | 16/05/13 |

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| | | | | j. What contractors have been employed by the department/agency? If yes, provide details (including the work undertaken and the cost). | | | |
| 431 | C&B | Birmingham | Grants | <p>1) Could the department/agency provide a list of all grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the amount, the intended use of the grants and what locations have benefited from the grants.</p> <p>2) Have all grant agreement details been published on its website within the required timeframe? If not, provide details.</p> <p>3) Provide a list of grants that your department/agency administers that had uncommitted grants funding reduced as per the statement by the Finance Minister on 22 October 2012 (see http://www.financeminister.gov.au/media/2012/mr_2102012.html). How much was funding reduced for grant?</p> | Written | 10/05/13 | 16/05/13 |
| 432 | C&B | Birmingham | Commissioned Reports | <p>How many Reports have been commissioned by the Government in your department/agency this financial year to date? Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members.</p> <p>a. How much did each report cost/or is estimated to cost? How many departmental staff were involved in each report and at what level?</p> <p>b. What is the current status of each report? When is the Government intending to respond to these reports?</p> | Written | 16/04/13 | 16/05/13 |
| 433 | C&B | Birmingham | Government Payments of Accounts | <p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)?</p> <p>a. If not, why not? Provide details, including what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>b. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>c. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p> | Written | 16/04/13 | 16/05/13 |
| 434 | C&B | Birmingham | Stationery requirements | What are the department/agency's stationery costs for the financial year to date? | Written | 16/04/13 | 16/05/13 |
| 435 | C&B | Birmingham | Media Subscriptions | <p>1) What pay TV subscriptions does your department/agency have?</p> <p>a. Please provide a list of what channels and the reason for each channel.</p> <p>b. What is the cost for this financial year to date?</p> <p>2) What newspaper subscriptions does your department/agency have?</p> | Written | 16/04/13 | 16/05/13 |

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| | | | | a. Please provide a list of newspaper subscriptions and the reason for each. b. What is the cost for this financial year to date? 3) What magazine subscriptions does your department/agency have? a. Please provide a list of magazine subscriptions and the reason for each. b. What is the cost for this financial year to date? | | | |
| 436 | C&B | Birmingham | Travel Costs | 1) For the financial year to date, please detail all travel for Departmental officers. Please include a total cost plus a breakdown that include airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals). Also provide a reason and brief explanation for the travel. 2) What travel is planned for the rest of this financial year? Also provide a reason and brief explanation for the travel. 3) What travel is planned for the rest of this calendar year? Also provide a reason and brief explanation for the travel. 4) Are the Government's Lowest Practical Fare travel policy for Domestic Air Travel 5) (Finance Circular No. 2009/10) and Best Fare of the Day for International Air Travel 6) (Finance Circular No. 2009/11) guidelines being followed? How is the department/agency following the advice? How is this monitored? If the guidelines are not being followed, please explain why. 7) Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the total costs of the lounge memberships. 8) When SES employees travel, do any support or administrative staff (such as an Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel. 9) Does the department/agency elect to offset emissions for employees work related travel? If yes, what is the cost? | Written | 14/05/13 | 16/05/13 |
| 437 | Legal | Birmingham | Legal costs | 1) What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs. 2) What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs. 3) What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs. 4) What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs. | Written | 16/04/13 | 16/05/13 |
| 438 | C&B | Birmingham | Education | 1) What is the department/agency's guidelines on study? | Written | 22/05/13 | 27/06/13 |

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| | | | expenses | 2) For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, the employment classification of each participant, how many participants and the amount of study leave granted to each participant (provide a breakdown for each employment classification). Also include the reason for the study and how it is beneficial for the department/agency. | | - see answer to q396 | |
| 439 | C&B | Birmingham | Executive Coaching | <p>1) In relation to executive coaching and/or other leadership training services purchased by the Department/Agency for senior management or the executive team, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> Total spending on these services The number of employees offered these services and their employment classification The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) The names of all service providers engaged <p>2) For each service purchased from a provider listed under (iv), please provide:</p> <ol style="list-style-type: none"> The name and nature of the service purchased Whether the service is one-on-one or group based The number of employees who received the service and their employment classification The total number of hours involved for all employees (please provide a breakdown for each employment classification) The total amount spent on the service A description of the fees charged (i.e. per hour, complete package) <p>3) Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> The location used The number of employees who took part on each occasion (please provide a breakdown for each employment classification) The total number of hours involved for all employees who took part (please provide a breakdown for each employment classification) Any costs the department or agency's incurred to use the location | Written | 22/05/13 - see answer to q396 | 27/06/13 |
| 440 | C&B | Birmingham | Media Training | <p>1) In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> Total spending on these services The number of employees offered these services and their employment classification | Written | 16/04/13 | 16/05/13 |

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| | | | | <ul style="list-style-type: none"> c. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) d. The names of all service providers engaged 2) For each service purchased from a provider listed under (d), please provide: <ul style="list-style-type: none"> a. The name and nature of the service purchased b. Whether the service is one-on-one or group based c. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) d. The total number of hours involved for all employees (provide a breakdown for each employment classification) e. The total amount spent on the service f. A description of the fees charged (i.e. per hour, complete package) 3) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> a. The location used b. The number of employees who took part on each occasion c. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) d. Any costs the department or agency's incurred to use the location | | | |
| 441 | C&B | Birmingham | Paid Parental Leave | 1) Please list how many staff in each department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? 2) For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff and their classification are in receipt of these payments. 3) What is the paid parental scheme offered by each department and agency? How many staff have used the scheme this financial year to date. | Written | 16/04/13 | 16/05/13 |
| 442 | C&B | Birmingham | Corporate Cars | 1) How cars are owned by each department/agency? 2) Where is the car/s located? 3) What is the car/s used for? 4) What is the cost of each car for this financial year to date? 5) How far did each car travel this financial year to date? | Written | 16/04/13 | 16/05/13 |
| 443 | C&B | Birmingham | Taxi Costs | 1) How much did each department/agency spend on taxis this financial year to date? Provide a breakdown for each business group in each department/agency. 2) What are the reasons for taxi costs? | Written | 16/04/13 | 16/05/13 |
| 444 | C&B | Birmingham | Hire Cars | 1) How much did each department/agency spend on hire cars this financial year to date? Provide a breakdown of each business group in each department/agency. | Written | 16/04/13 | 16/05/13 |

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| | | | | 2) What are the reasons for hire car costs? | | | |
| 445 | C&B | Birmingham | Credit Cards | 1) Provide a breakdown for each employment classification that has a corporate credit card. 2) Please update details of the following: a. What action is taken if the corporate credit card is misused? b. How is corporate credit card use monitored? c. What happens if misuse of a corporate credit card is discovered? d. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. e. What action is taken to prevent corporate credit card misuse? | Written | 16/04/13 | 16/05/13 |
| 446 | C&B | Birmingham | Provision of Equipment | Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it. | Written | 16/04/13 | 16/05/13 |
| 447 | C&B | Birmingham | Electricity Purchasing | 1) What are the details of the department/agency electricity purchasing agreement? 2) What are the department/agency electricity costs for this financial year to date? | Written | 16/04/13 | 16/05/13 |
| 448 | C&B | Birmingham | Briefings for the Australian Greens and Independents | 1) Have any briefings and/or provision of information s been provided to the Australian Greens this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Australian Greens? How many staff are involved and how many hours? Provide a breakdown for each employment classification. 2) Have any briefings and/or provision of information been provided to Independents this financial year? If yes, please include: a. How are briefings requests commissioned? b. What briefings have been undertaken? Provide details and a copy of each briefing. c. Provide details of what information has been provided and a copy of the information. d. Have any briefings request been unable to proceed? If yes, provide details of what the requests were and why it could not proceed. e. How long is spent preparing and undertaking briefings/information requests for the Independents? How many staff are involved and how many hours? Provide a breakdown for each employment classification. | Written | 16/04/13 | 16/05/13 |

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| | | | | f. Which Independents have requested briefings and/or information? | | | |
| 449 | C&B | Birmingham | Shredders | Has the department/agencies purchased any shredders this financial year? If yes, provide details of how many shredders were purchased, the cost of each shredder, why each new shredder was needed and the purpose for which the shredder is to be used. | Written | 29/05/13 | 27/06/13 |
| 450 | C&B | Birmingham | Protective security policy framework | Provide an update for your department/agency, including what is your current compliance level, what are you doing to manage risk, what is being done to comply with the mandatory requirements and details of any department/agency specific policies and procedures. | Written | 16/04/13 | 16/05/13 |
| 451 | C&B | Birmingham | Office Locations | Please provide a list of all office locations for all departments and agencies within the portfolio by: <ul style="list-style-type: none"> a. Department/Agency; b. Location; c. Leased or Owned; d. Size; e. Number of Staff at each location and classification; f. If rented, the amount and breakdown of rent per square metre; g. If owned, the value of the building; h. Depreciation of buildings that are owned; i. Type of functions and work undertaken. | Written | 16/04/13 | 16/05/13 |
| 452 | C&B | Birmingham | Communications Staff | 1) For all departments and agencies, please provide – in relation to all public relations, communications and media staff – the following: <ul style="list-style-type: none"> a. By Department or agency: <ul style="list-style-type: none"> i. How many ongoing staff, the classification, the type of work they undertake and their location. ii. How many non-ongoing staff, their classification, type of work they undertake and their location iii. How many contractors, their classification, type of work they undertake and their location iv. How many are graphic designers? v. How many are media managers? vi. How many organise events? 2) Do any departments/agencies have independent media studios? If yes, why? When was it established? What is the set up cost? What is the ongoing cost? How many staff work there and what are their classifications? | Written | 16/04/13 | 16/05/13 |