

ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE

QUESTIONS ON NOTICE – ADDITIONAL ESTIMATES – 14 FEBRUARY 2012

BROADBAND, COMMUNICATIONS AND THE DIGITAL ECONOMY PORTFOLIO

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
1	Australia Post	Abetz	Franchise Advisory Council	<p>Senator ABETZ: I know that is what it does now, but when Australia Post was busy selling the franchises, were representations made that there would be a specific franchise advisory council?</p> <p>Ms Corbett: I am happy to take that on notice.</p> <p>Senator ABETZ: In the negotiations and memoranda of understanding or contracts with the various banks, does Australia Post get an accredited franchise status?</p> <p>Mr Fahour: We will take that on notice.</p> <p>Senator ABETZ: Thank you—and whether Australia Post has entered such types of agreements with financial institutions in relation to these matters.</p>	Page 56 (14/02/2012)	23/05/12	28/06/12
2	Australia Post	Abetz	Coorparoo Franchise	<p>Senator ABETZ: I want to move to the Coorparoo franchise. Do you have any details in relation to that?</p> <p>Ms Corbett: What would you like to know?</p> <p>Senator ABETZ: I understand it closed last year. What are the circumstances surrounding the closure? I understand there were certain issues surrounding it which have now put a small business person into substantial financial stress.</p> <p>Ms Corbett: Have you got a specific question with regard to the—</p> <p>Senator ABETZ: If you do not have specific information, I will put specific questions on notice in relation to that.</p> <p>Ms Corbett: Yes, I am happy to take the specific questions on notice.</p>	Page 56 (14/02/2012)	03/05/12	10/05/12
3	Australia Post	MacDonald	Statistics on Customer Complaints for lost parcels	<p>Senator IAN MACDONALD: I am talking about ordinary postal things, not your yellow envelopes or registered mail, just ordinary mail. And they are items that are \$5, \$10, \$15 and \$35. One or two missing? So what. But there is a systematic or systemic loss in the Townsville region, a systemic delay. What I am really asking you is: do you keep statistics? You said: yes. Can you tell me, and I will accept this on notice, customers complaints received last year for articles going missing—</p> <p>Mr Fahour: In Townsville?</p> <p>Senator IAN MACDONALD: In Queensland and in Townsville, if you have those. You told me that the on-time stats for the Townsville to Brisbane delivery are two per cent below the national average. Is there an explanation for that? Perhaps you could take that on notice. Could you also give me the delivery-on-time figures for Townsville to Brisbane for the year 2010-11? And do you have sample results from one region to another? The instance I would like to know about is Townsville to Mackay rather than Townsville to Brisbane.</p> <p>Mr Fahour: We will get those to you, as you wish.</p>	Page 59 (14/02/2012)	17/05/12	28/06/12
4	Australia Post	MacDonald	Delivery Service in Marina area, Nabilla	<p>Senator IAN MACDONALD: Thank you for your answers about the PO boxes at a place, in the Marian area, called Nabilla . You tell me that you are going to have a poll of the 800 residents. The last poll was taken in 1996. If the poll shows that small community of 800 wants a delivery service, how long before it would be implemented? Do you have a rough</p>	Page 59 (14/02/2012)	23/05/12	28/06/12

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				<p>estimate?</p> <p>Mr Burke: I can take that on notice but I suggest it would be a couple of weeks. Once we can identify the appropriate contractor and once we can ensure that the residents have an appropriate receptacle for the parcel to be delivered to. But I will clarify that in writing for you.</p> <p>Senator IAN MACDONALD: Good. I take it you have agreed to do the poll. Perhaps on notice you could tell me when that is likely to happen.</p> <p>Mr Burke: Absolutely.</p>			
5	Australia Post	MacDonald	Closure of Innot Hot Springs Post Office	<p>Senator IAN MACDONALD: A post office was shut at Innot Hot Springs, up on the western Atherton Tablelands. I suspect you may not have this in front of you but could you indicate to me—perhaps on notice—the reason it was closed, what options have been offered to those who used that post office, whether there are post office boxes available and what the closest post office now is for those people?</p> <p>Mr Burke: We will do that for you.</p>	Page 59 (14/02/2012)	03/05/12	17/05/12
6	Australia Post	Williams	Bandara Post Office	<p>Senator WILLIAMS: Thank you, Chair. Mr Farhour, I will go back to where I was some months ago. Last October in estimates I raised the plight of the post offices at Bandara and Attunga in New England of New South Wales. Since then Australia Post has negotiated with Mrs Garrad at Bandara Post Office to stay open for another six months, and I believe at Attunga the owner has come back to operate the post office. So I thank you for your continued support there. But with Bandara it will be a battle to make it a success and I have encouraged locals to support the business. I presume any stationery or merchandise that Bandara Post Office stocks the owner would have to pay for that stock on delivery. Is that the case?</p> <p>Ms Corbett: Yes, that is the case.</p> <p>Senator WILLIAMS: As part of its efforts to make this business viable, would you ever consider, at least for a six-month trial period, offering stationery on consignment so that then Mrs Garrad would pay for that stock once she has sold them? Would that be possible?</p> <p>Ms Corbett: We are in active discussions at a local area basis with Mrs Garrad. I am happy to take it on notice and see where those discussions have got to. But certainly it is in Australia Post's best interests, as it is in the individual licensee's interest, to ensure sustainability. So we are happy to look at a number of opportunities to do so.</p>	Page 60 (14/02/2012)	03/05/12	17/05/12
7	Australia Post	Williams	When is the Final Review Scheduled?	<p>Senator WILLIAMS: Some of Mrs Garrad did have to close the post office, you are confident there would be a local outlet there somewhere in Bandara, just being a small community?</p> <p>Ms Corbett: We make sure we exhaust all efforts, and that is really extensive.</p> <p>Senator WILLIAMS: If that is not achieved then they would have to make Inverell, the nearest town, their base, I would imagine.</p> <p>Ms Corbett: That is what we discuss with the community. But, as I said, there is a long way to go before we have to reach that conclusion.</p> <p>Senator WILLIAMS: Goodo. When is the final review scheduled?</p> <p>Ms Corbett: I am happy to take that on notice.</p>	Page 61 (14/02/2012)	03/05/12	17/05/12

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8	Australia Post	Fisher	Performance Statistics	<p>Senator FISHER: So in answer to Senator Macdonald, I think you indicated that arrival rates were better than 90 per cent. Was that of parcels?</p> <p>Mr Fahour: No. What I indicated was that our performance statistics which would be measured on an annual basis, which the senator mentioned, for the specific area he was asking for, which is Queensland, was the 95 per cent number for the year 2010-11. He asked me for the year 2010-11 whether I could give him some other statistics. We would be happy to also give you the Adelaide ones, if you would like them.</p>	Page 62 (14/02/2012)	17/05/12	28/06/12
9	Australia Post	Fisher	Misdelivery of parcels	<p>Senator FISHER: Yes, please. I will come to you with this particular circumstance, after the event, but suffice to say it involves misdelivery of mail and parcels to apartment recipients. It involves people not getting a first notice of a parcel, people getting a final notice of a parcel when they have not had the first notice, people have a final notice delivered to them after the goods have already been returned, in this case to an address in Melbourne, and it involves, in the case of one particular constituent, the goods never been recovered—the first was overseas registered mail from Thai Airways and the second was a book from Melbourne—and no apology, to refer to your earlier answer, ever having been given to the constituent. My question in those circumstances is: when a parcel is allegedly not delivered and the recipient complains about it, is it correct that only the sender of parcel can lodge the complaint and, if so, why?</p> <p>Mr Fahour: I will take part of your question on notice and I will answer part of it. As I mentioned earlier to Senator Macdonald, in excess of 99 per cent of all parcels end up where they are supposed to end up. Very unfortunately and very occasionally some are lost in the system where we handle 20 million items every day. To the extent that we discover we have misplaced a parcel, despite the good intention of all people, then I would expect as a bare minimum an apology and sometimes you will find that we make financial good even though we have no obligation to. I will come back to you, Senator, in answering the other question, and lay out for you the process of who can complain, the way that we get documentation about the sender and the process in following up on that question.</p> <p>Senator FISHER: So do you require the sender to complain or not?</p> <p>CHAIR: Senator Fisher—</p> <p>Senator FISHER: Mr Fahour has not answered my question.</p>	Page 62 (14/02/2012)	17/05/12	28/06/12
10	Australia Post	Birmingham	Australia Post	<p>a. What was the cause of parcel delays experienced over the Christmas period?</p> <p>b. Have these delays now been resolved?</p> <p>c. What recourse is there for people whose parcels were time sensitive and did not arrive on time?</p>	Written	03/05/12	17/05/12
11	Australia Post	Birmingham	Parcel Revenue	<p>a. What was the outcome of the February 2012 Postal Operations Council meeting where Australia Post was reportedly seeking a terminal dues rate increase notification?</p> <p>b. Has Australia post determined the format and weight characteristics of parcels that are presently profitable and loss making?</p>	Written	03/05/12	17/05/12
12	Australia Post	Birmingham	JP services	Franklin Street AU Post charging \$3.85/page to witness stat decs. Is this standard practice? How was rate determined?	Written	03/05/12	17/05/12
13	Australia	Macdonald	Australia Post –	1. Why did Australia Post close the over counter service for the provision of stationary,	Written	03/05/12	17/05/12

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	Post		Chapple Street, Gladstone	<p>stamps, envelopes and bill payments at the post office in Chapple Street, Gladstone?</p> <p>2. Did Australia Post, when making this decision, take into consideration the rapid future population growth of the Gladstone region?</p> <p>3. Have there been any offers to purchase the franchise of the Chapple Street post office? And if so, why didn't Australia Post allow the sale?</p>			
14	Australia Post	Humphries	Contractors	<p>a. How many contractors are currently employed in the department/agency?</p> <p>b. How many contractors have been under contract for a period of more than 2 years?</p> <p>c. How many contractors have been under contract for a period of more than 5 years?</p> <p>d. How many contractors have been under contract for a period of more than 10 years?</p> <p>e. Does the department/agency make a habit of employing contractors to fill positions on a permanent basis?</p>	Written	22/05/12	28/06/12
15	Australia Post	Humphries	Efficiency Dividend	<p>a. What is the effect of the efficiency dividend increase from 1.5 percent to 4 percent on the department/agency's budget bottom line during financial years 2012/13, 13/14, 14/15?</p> <p>b. What percentage of the department/agency's budget is designated to staffing?</p> <p>c. What is the size of the department/agency's staffing establishment? Include figures for FTE, PT, casual, contractors, and consultants.</p> <p>d. What specific strategies will the department/agency adopt to ensure continued operation within budget?</p> <p>e. Will or has consideration been made to reducing staffing compliment including contractors, and consultants?</p>	Written	03/05/12	17/05/12
16	Australia Post	Fisher	Complaints	<p>a. What is the process undertaken when a complaint is made to the 13 7678 number? How is the complaint investigated?</p> <p>b. How many complaints have been lodged about the postal service provided to residents and businesses on Libermann Cl, Adelaide, 5000 over the past three years and how have they been resolved?</p>	Written	17/05/12	28/06/12
17	Australia Post	Fisher	Corporate Cars – Head Office	<p>How many cars are owned by Australia Post for use by head office staff?</p> <p>a. How far did each travel in 2010-11?</p> <p>b. What was the cost of each car for 2010-11?</p>	Written	30/04/12	17/05/12
18	Australia Post	Fisher	Taxi Costs – Head Office	How much did Australia Post spend on taxi's in 2010-11 for head office based staff?	Written	30/04/12	17/05/12
19	Australia Post	Fisher	Hospitality – Head Office	<p>What was the Agency's hospitality spend for the year 2010-11 for the head office in Melbourne?</p> <p>a. Detail date, location, purpose and cost of all events.</p>	Written	30/04/12	17/05/12
20	Australia Post	Fisher	Pay TV – Head Office	<p>Does the agency subscribe to pay TV (for example Foxtel) for its head office based staff?</p> <p>a. If yes, please provide the reason why, the cost and what channels.</p> <p>b. What was the cost for 2010-11?</p> <p>c. What is the estimated cost for 2011-12?</p>	Written	30/04/12	17/05/12
21	Australia Post	Fisher	Education Expenses –	For the year 2010-11, detail all education expenses (i.e. in house courses and tertiary studies) for head office based staff. Include what type of course, the total cost, cost per	Written	30/04/12	17/05/12

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			Head Office	participant, how many participants and the amount of study leave granted to each participant.			
22	Australia Post	Fisher	Executive Coaching and Leadership – Head Office	<p>In relation to the purchase of executive coaching and/or other leadership training services purchased for head office staff, please provide the following information for the year 2010-11:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part 	Written	30/04/12	17/05/12
23	Australia Post	Fisher	Staffing	<ol style="list-style-type: none"> a. How many ongoing staff recruited this financial year to date? What classification are these staff? b. How many non ongoing positions exist or have been created this financial year to date? What classification are these staff? c. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period? 	Written	11/05/12	28/06/12
24	Australia Post	Fisher	Staffing	<ol style="list-style-type: none"> a. How many ongoing staff left in the year 2010-11? What classification were these staff? b. How many non ongoing staff left in the year 2001-11? What classification were these staff? 	Written	11/05/12	28/06/12
25	Australia Post	Fisher	Staffing	<p>Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc.</p> <p>If there are plans for staff reductions, please give the reason why these are happening.</p>	Written	11/05/12	28/06/12
26	Australia Post	Fisher	Efficiency Dividend	<p>How will the efficiency dividend applied in the 2011-12 Mid-Year Economic and Fiscal Outlook be implemented in your agency/department?</p> <p>What percentage of your budget must be cut?</p> <p>Will any staff position be cut to meet the efficiency dividend? If yes, provide details of where the positions are located, the classification, whether the position is ongoing or not.</p> <p>Please list where and what spending has been reduced to meet the efficiency dividend.</p>	Written	03/05/12	17/05/12

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27	Australia Post	Fisher	Staffing	Please list the SES positions have you in your department/agency in the years 2007-08, 2008-09, 2009-10, 2010-11 and financial year to date. Identify the different levels and how many are permanent positions.	Written	22/05/12	28/06/12
28	Australia Post	Fisher	Staffing	How many graduates have been engaged this year? Where have they been placed in the department/agency? Were these empty positions or are they new positions? List what training will be provided, the name of the provider and the cost.	Written	22/05/12	28/06/12
29	Australia Post	Fisher	Government Advertising	a. What was the total cost of all advertising for 2007-08, 2008-09, 2009-10 and 2010-11? b. For each of those years, list whether the advertising is campaign or non-campaign and details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. c. Did the Department of Finance and Deregulation provide any advice about the advertising? Provide details of each advertising item. d. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. e. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. f. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?	Written	27/04/12	17/05/12
30	Australia Post	Fisher	Hospitality and Entertainment	a. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events. b. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of each event. c. What is the Department's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events. d. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of each event. e. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events. f. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of each event. g. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events. h. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of each event.	Written	27/04/12	17/05/12
31	Australia Post	Fisher	Grants	Has the Department/Agency complied with interim requirements relating to the publication of discretionary grants?	Written	27/04/12	17/05/12
32	Australia	Fisher	Freedom of	a. Has the Department/agency received any advice on how to respond to FOI requests?	Written	04/05/12	17/05/12

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	Post		Information	<p>b. What was the total cost to the department to process FOI requests for 2009-10 and 2010-11?</p> <p>c. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>d. How many FOI requests did the Department receive for the financial year 2009-10 and 2010-11? For each financial year, how many requests were denied and how many were granted? Did the department fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>e. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>f. How many conclusive certificates have been issued in relation to FOI requests for this financial year to date?</p>			
33	Australia Post	Fisher	Consultancies	<p>a. How many consultancies were undertaken in 2007-08, 2008-09 and 2009-10?</p> <p>b. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written	22/05/12	28/06/12
34	Australia Post	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11	Written	22/05/12	28/06/12
35	Australia Post	Fisher	Media Monitoring	<p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide this same services for the year 2011-12?</p> <p>c. What has been spent providing these services this financial year to date?</p>	Written	22/05/12	28/06/12
36	Australia Post	Fisher	Social Media	Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since publication of the Australian Public Service Commission's Circular 2012/1: Revisions to the Commission's guidance on making public comment and participating online? If yes, please explain and provide copies of any advice that has been issue. If no, please explain why not.	Written	11/05/12	28/06/12
37	Australia Post	Fisher	Contractors	<p>For this financial year to date:</p> <p>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details.</p> <p>2. Has the department/agency ever employed Shannon's Way in any capacity or is it</p>	Written	14/05/12	28/06/12

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				<p>considering employing Shannon's Way? If yes, provide details.</p> <p>3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details.</p> <p>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details.</p> <p>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details.</p> <p>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details.</p> <p>7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details.</p> <p>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details.</p> <p>9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.</p>			
38	Australia Post	Fisher	Government Payment of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>a. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>b. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written	27/04/12	17/05/12
39	Australia Post	Fisher	Government Stationary Requirements	<p>How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?</p>	Written	27/04/12	17/05/12
40	Australia Post	Fisher	Media Subscriptions	<p>Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)?</p> <p>a. If yes, please provide the reason why, the cost and what channels.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to newspapers?</p> <p>a. If yes, please provide the reason why, the cost and what newspapers.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to magazines?</p> <p>a. If yes, please provide the reason why, the cost and what magazines.</p>	Written	27/04/12	17/05/12

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				<p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p>			
41	Australia Post	Fisher	Travel Costs	<p>For the financial year to date, please detail all travel (itemised separately) undertaken by employees of each department and agency within each portfolio. Include details of what the travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses.</p> <p>Are employees taking the most direct route when travelling? If not, please explain why.</p> <p>Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the cost per employee.</p> <p>When SES employees travel, do any support or administrative staff (such as their Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p>	Written	27/04/12	17/05/12
42	Australia Post	Fisher	Legal Costs	<p>a. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	23/05/12	28/06/12
43	Australia Post	Fisher	Education Expenses	<p>For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, how many participants and the amount of study leave granted to each participant. Also include the reason for the study.</p>	Written	27/04/12	17/05/12
44	Australia Post	Fisher	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased form a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased 	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ul style="list-style-type: none"> b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 			
45	Australia Post	Fisher	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ul style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ul style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written	22/05/12	28/06/12
46	Australia Post	Fisher	Paid Parental Leave	<ul style="list-style-type: none"> a. Please list how many staff in each portfolio department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? b. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written	22/05/12	28/06/12
47	Australia Post	Fisher	Corporate Cars	<ul style="list-style-type: none"> a. How cars are owned by each department and agency in your portfolio? b. Where is the car/s located? 	Written	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				c. What is the car/s used for? d. What is the cost of each car for this financial year to date? e. How far did each car travel this financial year to date?			
48	Australia Post	Fisher	Taxi Costs	a. How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 and 2010-11? Provide a breakdown of each business group in each department/agency. b. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown of each business group in each department/agency.	Written	22/05/12	28/06/12
49	Australia Post	Fisher	Credit Cards	a. How many staff in each department and agency have a corporate credit card? What is their classification? b. What action is taken if the corporate credit card is misused? c. How is corporate credit card use monitored? d. What happens if misuse of a corporate credit card is discovered? e. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. f. What action is taken to prevent corporate credit card misuse?	Written	22/05/12	28/06/12
50	Australia Post	Fisher	Provision of Equipment	a. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided. b. What equipment is provided to department/agency staff? Please list what the equipment is, the cost, the classification of the staff receiving the equipment and the reason why.	Written	03/05/12	17/05/12
51	Program 1.2 (asked in General Questions)	McKenzie	Funding for Cybersafety activities beyond 2013-14	Senator McKENZIE: In May 2008 the government committed \$125.8 million to cybersafety activities. Has the government committed any funding for cybersafety activities beyond the 2013-14 financial year? Mr Rizvi: I might take the initial part of that question and I may have to take the detail of it on notice. The \$125 million was allocated over a four-year period. Some portions of that funding were ongoing. For example, the portion of funding that related to the boosting of law enforcement capabilities was ongoing and hence continues. There were other aspects that were also ongoing. For example, the youth advisory group was ongoing. There were some portions that were for a limited period but if I could take that on notice I could provide you with a breakdown of those portions that were ongoing and those portions that were once-off. Senator McKENZIE: Thank you. Could the department provide a breakdown of departmental administrative expenses for that \$125.8 million? This should include: outcomes around overhauling the existing online safety website, making it easier to use and ensuring it provides the best available information; development of new websites, especially for children; educative resources and a dedicated cybersafety helpline; supporting further Australian research into the online environment; and a facilitator youth advisory group to ensure the program remains relevant and on-target. Mr Rizvi: Those costs are spread across both the department and the ACMA, the ones that you mentioned. I will have to take the specifics on notice and we can provide you with a breakdown between departmental and administrative costs too.	Page 51 (14/02/2012)	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
52	Program 1.2 (asked in Australia Post)	MacDonald	Government Business Enterprises and Council Planning Requirements	<p>Senator IAN MACDONALD: You and Mr Fahour avoid the basic question I ask you in my letters; that is, it used to be the case that for government business enterprises, although they are by law not required to abide by council planning requirements, the government has always insisted that as good citizens they should follow those town planning and other regulatory requirements of local authorities. I am asking you, Minister: is the policy still there for the government—</p> <p>Senator Conroy: No, you are asking me to comment on past practice or past policy.</p> <p>Senator IAN MACDONALD: No, I am asking you: is it still the case?</p> <p>Senator Conroy: No. What I will do is I will take on notice to establish the point you make, which is that past policy has been X. Before I say, 'We are going to do what we have done in the past,' I would just like to ascertain whether or not what you describe as past policies is actually the past policies.</p>	Pages 59-60 (14/02/2012)	27/04/12	17/05/12
53	Program 1.2	McKenzie	Funding for Edith Cowan University	<p>Senator McKENZIE: Could you provide a breakdown of the funding and how much Edith Cowan got to do their online research?</p> <p>Mr Rizvi: Yes.</p>	Page 64 (14/02/2012)	27/04/12	17/05/12
54	Program 1.2	McKenzie	Definition of Bullying	<p>Senator McKENZIE: Great. I have some questions around the recommendations out of the government's response to the report. It is around the definition of bullying. The department was to work with the youth advisory group and the teachers and parents advisory group to come up with a consistent definition. I wonder whether you have considered the definition and how the work is progressing around that.</p> <p>Mr Rizvi: I would have to take that on notice. I am not aware of precisely where our work on that would be up to.</p> <p>Senator McKENZIE: In your answer, could you also please give an answer on how long the department believes the process for getting an agreement from those three groups around a definition of bullying in the cyber environment?</p> <p>Mr Rizvi: We will see what we can provide. I would have to say that the definition of bullying is not a simple issue.</p>	Page 65 (14/02/2012)	27/04/12	17/05/12
55	Program 1.2	McKenzie	Progress on Recommendation 25	<p>Senator McKENZIE: I am just wondering if the department is undertaking any work on recommendation 25, which goes to the consultative working group on cybersafety investigating the possible improvements to the information provided to parents at the point of sale of computers and mobile phones.</p> <p>Mr Rizvi: That is also something that the consultative working group is look at. The consultative working group has on it, for example, the Australian Mobile Telecommunications Association, which represents a number of the providers in this space. That is a discussion that is still ongoing.</p> <p>Senator McKENZIE: Are we very far along?</p> <p>Mr Rizvi: I would have to take that on notice. It is a matter that AMTA has been discussing with its members and I would need to get further advice from AMTA as to where they are up to in terms of their discussions.</p> <p>Senator McKENZIE: I would really appreciate that.</p>	Page 65 (14/02/2012)	27/04/12	17/05/12
56	Program 1.2	Birmingham	Internet filter	a. What progress has been made on progressing the mandatory internet filter?	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ul style="list-style-type: none"> b. What feedback has been received on the voluntary filter? c. Have results of voluntary filtering been tested or audited in any way? 			
57	Program 1.2	Birmingham	NBN Telehealth	<ul style="list-style-type: none"> a. Who are the independent experts who assisted the Department develop its evaluation framework for the telehealth trial? b. How much did the development of this framework cost? How much were each of the experts paid? c. Does the framework require regular reporting of results? To whom? Will these reports be made public? d. What are the measures of performance being evaluated? KPIs? 	Written	04/05/12	17/05/12
58	Program 1.2	Birmingham	National Curriculum	What role does the Department have in the development of the National Curriculum? Has the Department of Education, Employment and Workplace Relations sought any assistance from DBCDE in developing ICT related aspects of the National Curriculum?	Written	27/04/12	17/05/12
59	Program 1.2	Boyce	Telehealth	<ul style="list-style-type: none"> 1. What number of diabetics must the Townsville study recruit to have sufficient power—credibility—to achieve significant findings? 2. In regard to the \$20.6 million fund to conduct the trials using the NBN, who funded that? 	Written	27/04/12	17/05/12
60	Program 1.2	Xenophon	Interactive Gambling Act	<ul style="list-style-type: none"> 1. In relation to contraventions of the Interactive Gambling Act, does the Minister or Department rely on reports from the general public and industry groups, or is there a monitoring system in place? <ul style="list-style-type: none"> a. If so, how does this system work? 2. On average, how many of the contraventions reported to the AFP for investigation end in prosecution? <ul style="list-style-type: none"> a. How much has been collected in fines under the provisions in the Act since 2001? 	Written	27/04/12	17/05/12
61	Program 1.2	McKenzie	Joint Select Committee on Cyber-Safety Interim Report High Wire Act	<ul style="list-style-type: none"> 1. Has the Department undertaken any work to further recommendation 26? If so, what? 2. What progress has been made to further recommendation 27? 3. Has the YAG made any recommendations about further education campaigns? 4. Has any funding been committed to Cybersafety education campaigns? How much money has been dedicated to this over the forward estimates? Please split into departmental and administered funding. 5. Has the Department undertaken any work to progress recommendation 29? If so, what? 6. How much is committed to expanding the website? 7. How many officers administer the operation of the website? 8. What are their APS classifications? 9. Has the Department undertaken any work to further recommendations 30; 31 and 32? If so, what? 10. Could the Department please provide a breakdown of Departmental and Administered funding for Cyber Safety Activities from May 2008 to present? 11. In the 2010-11 Budget the Government reallocated funding from the Department of Broadband Communications and the Digital Economy for “Cyber-Safety Enhancement” Could the department break down Departmental and Administered funding for the 	Written	04/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				Cyber Safety Enhancement over the forward estimates?			
62	ABC	Abetz	Marriage Feature QoN 139 –October 2011 Estimates	<p>Senator ABETZ: I take you to question on notice No. 139 from the last estimates. Mr Scott took on notice two aspects of my questioning about the ABC's treatment of the debate on marriage. I specifically asked whether it was appropriate for the host to be seen at times laughing while the sole voice for the dictionary definition of marriage was trying to make his case. I note this was studiously avoided in the answer that I was provided, but time does not allow us to pursue this. Once again, there was a complete obfuscation of the issue. I also asked why, on 13 August, when there were 10 or 12 people demonstrating in favour of same-sex marriage, that became a news item. But when 1,000 people were crammed into the Great Hall three days later in support of the traditional definition of marriage, that did not make the news. That is what I asked and it is on the <i>Hansard</i>. I have been given, I might say a quite offensive answer:</p> <p>The ABC does not consider the reference to same-sex marriage in an ABC news bulletin raises an issue of balance.</p> <p>Where on earth, in anything that I said in the Senate hearing, did I suggest that you should not be broadcasting the demonstration in relation to same-sex marriage? What I was clearly doing and setting out was that a demonstration of 10 people makes the evening news, whereas a demonstration of 100 times that number is airbrushed out of the news as though it is not worthy of reporting. That is the balance to which I was referring. Please take it on notice again, Mr Scott, and provide us with an answer.</p> <p>Mr Scott: I will.</p>	Page 70 (14/02/2012)	30/04/12	17/05/12
63	ABC	Abetz	Editorial Standards	<p>Senator ABETZ: We will keep our fingers crossed for a proper answer. I now go to the events on the <i>Drum</i> on Wednesday 11 January 2012. The panel discussed the controversial neo-Nazi music festival, Hammered, due to be held in Queensland in April and the editor of the <i>Drum</i> said 'we shouldn't trivialise this, folks, it's nasty'. Ms Chikarovski made some comment and then we had Mr Green saying, 'I was hoping it would just be another day on the Gold Coast and everyone would think it was an LNP fundraiser.' It shows your immaturity, Senator Conroy, that you should laugh at this.</p> <p>Senator Conroy: I am laughing at you taking yourself so seriously as usual, Senator Abetz.</p> <p>Senator ABETZ: Are these the sorts of editorial standards that the ABC accepts?</p> <p>Mr Scott: It is the first time it has been drawn to my attention. I would have to look at it.</p> <p>Senator Conroy: As we established before, Mr Scott, Senator Abetz has no sense of humour.</p> <p>Mr Scott: I would have to take it on notice. I am not aware of that issue.</p> <p>Senator ABETZ: If you could see what action if any was taken in relation to that—if nobody knew about it at the time, you do now—and whether or not action will be taken. It is offensive and, for some reason, as we have spoken about at these estimates from time to time, we never really get a jibe of 'I wonder if that was an Australian Greens fundraiser' or something of that nature. It is always to the conservative side.</p>	Page 70 (14/02/2012)	30/04/12	17/05/12
64	ABC	Abetz	Cost of Website	<p>Senator ABETZ: In talking about ongoing bias in relation to marriage and the LNP, let us switch to coal seam gas. What was the cost of this website that the ABC set up?</p>	Page 70 (14/02/2012)	03/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				Mr Scott: I do not have the detail on that.			
65	ABC	Abetz	Website Corrections	<p>Senator ABETZ: But the ABC still asserts that the site was launched checking calculations and facts. So with whom were these matters checked? The assertion is made they were checked. I want to know with whom they were checked.</p> <p>Mr Scott: A lot of the checking is the usual journalistic process. I have tried to explain, because the context is important, that nearly all the information on this website is information that has come from other sources that are on the record and we are bringing it together.</p> <p>Senator ABETZ: With whom was it checked and by whom? Could you please take that on notice rather than trying to contextualise everything. It is a very specific question. With whom and by whom were these matters checked? If they had checked with the authorities on the matter, they clearly would not have made—</p> <p>Mr Scott: And who are the authorities?</p> <p>Senator ABETZ: If we want to change places I am more than happy to. I would not mind earning your income, Mr Scott.</p> <p>CHAIR: Mr Scott, if there is any doubt, I will ask you to look at the authorities as well.</p> <p>Senator ABETZ: Can I ask how many hits did the site have prior to those corrections being made?</p> <p>Mr Scott: I will take that on notice.</p>	Page 71 (14/02/2012)	03/05/12	17/05/12
66	ABC	Birmingham	ABC's Marketing Budget	<p>Senator BIRMINGHAM: I am sure you were thrilled! With regard to the ABC's marketing budget, how much is paid to other media for advertising in other media?</p> <p>Mr Scott: I will take that on notice. I can tell you that it is dramatically less than any other media organisation in the country. We are doing some—</p>	Page 76 (14/02/2012)	03/05/12	17/05/12
67	ABC	MacDonald	Regional Radio	<p>Senator IAN MACDONALD: I spend, as you know, a lot of time in Townsville. I used to hear the early morning local news, the 12.30 bulletin and the 5.30 bulletin. I have not been hearing the 5.30 bulletin recently. Has that been cancelled?</p> <p>Mr Scott: I would have to check on that. I am not aware of it. Let me check on that.</p> <p>Senator IAN MACDONALD: If it has been, which my listening suggests that it has, there would be a reason for that—which I would suspect might be reduced staff in Townsville, and, if there is reduced staff in Townsville, is there reduced staff in radio throughout Queensland and, indeed, Australia?</p> <p>Mr Scott: Let me take that on notice. Not to my knowledge; I am not aware of curtailment of those services. I will take that on notice and come back to you.</p> <p>Senator IAN MACDONALD: If it turns out, as is my understanding, that there is a cutback in regional radio, could I get in your written answer a more fulsome explanation? Suggestions have been made to me around the traps that the ABC has had to redirect its resources because of ABC 24, and I would be very concerned if ABC 24 is being operated at the expense of regional radio, which, as you know, is a fabulously useful community asset.</p> <p>Mr Scott: Regional radio is very important to us, and I would argue that, in this era of media convergence and consolidation, the ABC's commitment to regional and rural Australia is more important than ever. We have budgetary pressures in news—it has ever</p>	Page 77 (14/02/2012)	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>been thus. News is expensive to run, and in particular the kinds of stories we have had to cover in recent years have created a burden, but we are managing our way through that. I am certainly not aware of the stripping away of regional resources to bring to the centre. But I will report back to you on that.</p> <p>Senator IAN MACDONALD: News is sometimes expensive, but radio news in regional Australia I would suggest is probably the least expensive, because you do not have a big operation. Just on that and in closing—</p> <p>Mr Scott: We have 51 local radio stations outside, and so, when you add up our commitment to having local news teams on the ground there, that is a very significant investment. And we have 70 rural reporters in our rural radio division, so it is—</p> <p>Senator IAN MACDONALD: Absolutely, I agree with that and all congratulations, as I always say. I am concerned that this is not an indication of the downgrading. I hope that is not right.</p> <p>Mr Scott: I will come back to you on that.</p>			
68	ABC	Bernardi	<i>Insiders – Panel Members</i>	<p>Senator BERNARDI: In accordance with that, then, do you choose the panel of guests who make comment—</p> <p>Senator Conroy: No, they ring me first.</p> <p>Senator BERNARDI: with that in mind? Do you categorise them according to whether you believe they are left or right?</p> <p>Mr Scott: No, I think when we had someone like Andrew Bolt there was not always a lot of surprise on the view and perspectives that he would bring. There are other journalists who bring different perspectives. I think if you look at those panels—week in, week out over time—you get a range of views and perspectives. That is one of the reasons I think it is a very successful program. I think Barrie Cassidy has great credibility in fronting that program. That is why it has been so successful—the range of views and the range of voices, and that continues.</p> <p>Senator BERNARDI: Would you be able to provide me, then, with a list of the people who have appeared and the number of times they have appeared over the last couple of years?</p> <p>Mr Scott: We can look back and see what we have.</p>	Written	30/04/12	17/05/12
69	ABC	Bernardi	<i>Media Watch</i>	<p>Senator BERNARDI: I would like to go to the issue of <i>Media Watch</i>. It is a show that many of us enjoy and watch—you will have to take this on notice: I would like to know the stories about other media outlets and the number of stories that have taken place about particular media outlets. It has been put to me that there seems to be an inordinate focus on particular news outlets or radio stations.</p> <p>Mr Scott: When I watched it last night, the first three items were having a go at the ABC.</p> <p>Senator BERNARDI: You might feature prominently.</p> <p>Mr Scott: I suspect we would.</p> <p>Senator Conroy: I have to ask: have you ever been featured on <i>Media Watch</i>, Senator Bernardi? We just need to establish whether there is any bias involved in your questions.</p> <p>CHAIR: Senator Bernardi, you have got a couple of minutes left.</p> <p>Senator BERNARDI: I have still got questions. If Senator Conroy did not continue to</p>	Pages 80-81 (14/02/2012)	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>interrupt—</p> <p>CHAIR: You have got a couple of minutes then we are moving on.</p> <p>Senator BERNARDI: Would you be able to take that on notice.</p> <p>Mr Scott: We might be able to take a sample of programs and give you a sense of the mix of issues that are taken up by <i>Media Watch</i>.</p> <p>Senator BERNARDI: Maybe the last 30 or so programs.</p> <p>Mr Scott: We can do that. It is all up on the website, if you want to look at previous programs.</p> <p>Senator BERNARDI: Is it?</p> <p>Mr Scott: Yes.</p> <p>Senator BERNARDI: Yes, but I do not want to trawl through 30 programs myself.</p> <p>Mr Scott: I am just letting you know that it is there.</p>			
70	ABC	Ludlum	Staffing	<p>Senator LUDLAM: I would like to put a couple of questions to Mr Scott about journalists, in particular those in ABC newsrooms, and casualisation. You might want to take one or two of these on notice as they are fairly technical, but can you give me the number and proportion of casuals as opposed to the number of permanent journalists, and how does this compares with, for example, pre-1995 newsroom levels?</p> <p>Mr Scott: Yes, I need to take that on notice.</p> <p>Senator LUDLAM: I know we are going back a way. That was before the major funding cuts that the Howard government initiated after 1996, and it is—</p> <p>Senator CONROY: And before digital technology really took off.</p> <p>Senator LUDLAM: I do know that digital technology requires that you massively casualise your workforce. Perhaps I am verballing you there minister. You would probably need to go back. I am trying to get a sense of the proportion. Is the ABC, among your journalists and in your newsrooms in particular, increasing the number of casuals in the workforce?</p> <p>Mr Scott: Let me come back you on notice and talk about it.</p> <p>Senator LUDLAM:</p> <p>Mr Scott: I do not have the staffing details and the background. So let me take that on notice.</p> <p>Senator LUDLAM: The first question was detailed, the second one was pretty general. Has there been an increase in casualisation in newsrooms over the last few years?</p> <p>Mr Scott: We certainly employ casuals in our newsrooms, as many news organisations do. That gives us some flexibility in how we deploy our staff, and it also works in the interests of some of our members and staff as well. But let me come back to you and provide a more detailed answer on notice.</p> <p>Senator LUDLAM: What I am after is what that has done to the age profile of staffing—I am not trying to interpret any positive or negative bias either way—and the average and maximum length of time that people remain casuals. In other words, what proportion go on to get permanent employment?</p>	Page 82 (14/02/2012)	30/04/12	17/05/12
71	ABC	Ludlum	Restructure of Radio National	<p>Senator LUDLAM: There was the restructure of the Radio National network last year which resulted in the loss of a couple of pretty high-profile presenters. How many ABC</p>	Page 84 (14/02/2012)	03/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
			Network	<p>employees were retrenched or redeployed from RN, and at what cost or saving to the ABC?</p> <p>Mr Scott: I will have to take that. It certainly was not a budget saving exercise. It was a refreshing of the line-up of Radio National. I must say, we are delighted with how it sounds on air and the audience response. You are going to get some people who are unhappy at any change, but we are very happy with how it has gone. It certainly was not driven by cost savings; it was driven around refreshing and renewing the network, and we think it has done a good job. I can get some specific details to you.</p> <p>Senator LUDLAM: I would not mind a summary of the feedback that you received.</p> <p>Mr Scott: Sure. As I have said, we made changes to the Radio National schedule in the past. I recall getting 5,000 letters around some of them. Some of those were on things like when we removed the <i>Religion Report</i>. Of course, we brought back a religion and ethics program under this revised schedule.</p>			
72	ABC	Birmingham	Funding Cuts - QoN 158 – October 2011 Estimates	<p>Senator BIRMINGHAM: Thanks. Can I refer you to answer to question on notice No. 158, which relates to funding cuts and some of the programming decisions that Senator Singh, me and others have been discussing today. It says: 'In formal conversation and through the Senate inquiry into recent ABC TV programming decisions, the government has discussed with the ABC the issue of ABC programming decisions.' I am interested in the first part of that, 'in formal conversation'. Does that mean that the minister or the department or the government have made formal approaches to the ABC about programming decisions? If so, how and by what means?</p> <p>Mr Scott: I would have to check on that. I think we do have meetings with the department and meetings with minister. Partly what we talk about is the production model that we have, which is the mixed production model—a commitment to internal production and a commitment to working with the independent production sector and the mix of production that we make around the country.</p> <p>Senator BIRMINGHAM: This question was a little more specific to programming decisions, I think.</p> <p>Mr Scott: I think the reference will be broadly to the philosophy that we have around that mixed production model rather than scheduling or our own specific programming. There is no engagement at that level of the department or the ministerial level.</p> <p>Senator BIRMINGHAM: If you could review that question on notice and provide clarity as to what is meant by that statement, that would be appreciated.</p> <p>Mr Scott: I will get a bit more detail, sure.</p>	Page 86 (14/02/2012)	21/05/12	28/06/12
73	ABC	Abetz	Bitcoin incident	<ol style="list-style-type: none"> What was the result of the misconduct case against an ABC employee who installed Bitcoin mining software on ABC computers? How and when was the Bitcoin software installed, discovered and removed from the ABC network? How many computers were affected and what operating system were they using? What Bitcoin address or addresses were being used by ABC computers? What is the total number of Bitcoins mined by ABC computers? What procedures have been put in place to secure ABC IT infrastructure and prevent 	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				unauthorised software usage in the future?			
74	ABC	Abetz	The Slap	<ul style="list-style-type: none"> a. What was the total cost of bringing <i>The Slap</i> to the ABC (including production, staff costs, marketing etc)? b. What is the cost of production of the upcoming DVD and Blu Ray and will this be covered by the ABC? c. What is the estimated size of the audience for the timeslot in which <i>The Slap</i> was broadcast? d. To date, how many times have the episodes been watched on iView or downloaded in their entirety? e. How many complaints have been received about the content or classification of <i>The Slap</i>? 	Written	30/04/12	17/05/12
75	ABC	Abetz	tvmp.abc.net.au	<ul style="list-style-type: none"> a. What is the purpose of the ABC subdomain, tvmp.abc.net.au? b. What is the monthly cost of hosting this subdomain and how many months has it been active? c. Which department of the ABC manages the operation of and content on this subdomain? d. What is the nature of the content hosted at this address what content has been hosted there since the iView RSS feeds were moved from here? 	Written	30/04/12	17/05/12
76	ABC	Birmingham	Australia Network	<ul style="list-style-type: none"> a. When was the ABC first advised of the Government's decision to award the Australia Network contract to the ABC? b. What discussions has the ABC had with the Government since its announcement? c. Have all staff had contracts renewed? Have any staff chosen not to renew their contracts? 	Written	03/05/12	17/05/12
77	ABC	Birmingham	Australia Network	<ul style="list-style-type: none"> a. Has the ABC secured the satellite capacity required to continue broadcasting the Australia Network? How much did this cost? How much does that compare to prior contracts? b. Seeing as the tender was originally changed as a result of the Arab Spring, how is the ABC progressing with plans to expand the Australia Network's broadcast footprint into the Arab world? 	Written	03/05/12	17/05/12
78	ABC	Birmingham	Australia Network	<ul style="list-style-type: none"> a. Under the new agreements will there be more or less sport televised? How will this impact revenues? b. How much sport will be televised on the Australia network in 2012? What is the anticipated advertising revenue associated from sports broadcasting in 2012? c. What was the substance of Mr Scott's phone call to Minister Ferguson? d. What agreement has been reached with the Department of Foreign Affairs and Trade regarding the Australia Network contract? Do any guidelines exist for the operation of the service? e. Has any guidance or instruction been given to the News Division or to reporters/journalists on how to report on the Australia Network? 	Written	03/05/12	17/05/12
79	ABC	Birmingham	The Drum	Did the CEO of Sky News Angelos Frangopoulos or anyone else at Sky News submit an	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				opinion piece regarding the Australia Network tender? Why was this piece not published? Considering the Drum published a piece by Bruce Haigh which was supportive of the ABC retaining the Australia Network contract – how is refusing to publish a piece in support of Sky News’ bid consistent with the ABC responsibility to be fair and balanced?			
80	ABC	Birmingham	News 24	<ul style="list-style-type: none"> a. Is it correct that ABC will make half of its technicians redundant following the move away from separate broadcast equipment at each ABC site to a national digital network? b. Is the net loss 35 positions? c. Will this result in outsourcing of technical functions previously performed in house? What effect will this have on operations and production? 	Written	03/05/12	17/05/12
81	ABC	Birmingham	Kabul Bureau	<ul style="list-style-type: none"> a. Has the ABC’s Kabul bureau closed? Why? How does the ABC plan on covering issues from Afghanistan when Australian troops are conducting operations? Was this closure the result of budgetary constraints? b. How many international bureaus did the ABC operate in each of 2009/10, 2010/11 and 2011/12? c. How many foreign correspondents did the ABC employ in each of 2009/10, 2010/11 and 2011/12? d. Does the ABC expect that there will be any changes to the number of ABC international bureaus or foreign correspondents as a result of the Australia Network tender decision? 	Written	30/04/12	17/05/12
82	ABC	Birmingham	Budget	<ul style="list-style-type: none"> a. Is it correct that managers across the ABC have been asked to find savings of 1.5% across their budgets? b. Is the ABC presently on track to meet its budget? c. What is the shortfall in the news budget? d. How much does the ABC spend on marketing activities? 	Written	03/05/12	17/05/12
83	ABC	Birmingham	Advertising	<ul style="list-style-type: none"> a. How much has the ABC spent advertising “The Straits” in major metropolitan News Limited and Fairfax newspapers? Please provide details. b. How much has the ABC spent on advertising in non-ABC media in 2010-11 and this financial year to date? Please detail by media market. Does the ABC expect advertising expenditure will be within budget this year? c. How much has the ABC spent on advertising in News Limited publications in 2010-11 and this financial year to date? d. How much has the ABC spent on advertising in Fairfax media publications in 2010-11 and this financial year to date? 	Written	03/05/12	17/05/12
84	ABC	Birmingham	ACMA ABC 891 investigation	<ul style="list-style-type: none"> a. Has the ABC responded to the ACMA’s finding of bias against ABC 891 presenters Matthew Abraham and David Bevan regarding their interview with former South Australian Deputy Premier Kevin Foley? b. Has or will any action be taken against Bevan or Abraham? c. Is the ABC or Bevan or Abraham appealing the finding of the ACMA? 	Written	30/04/12	17/05/12
85	ABC	Birmingham	Local sport	Please advise the status of negotiations with the various sporting bodies in relation to the continuation of state-based sporting coverage? (Leagues in question are VFL, SANFL,	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				WAFL, QRL and NSW Rugby). Will any of the competitions be required to fund the coverage? To what extent?			
86	ABC	Birmingham	ABC World today	<ol style="list-style-type: none"> In an interview on the World Today on February 14 2012 Geneive Abdo answered questions regarding the bombing of Israeli embassies. How does the ABC determine a person is an expert on a particular topic? What checking of the credentials and credibility of organisations is undertaken before a representative is interviewed as an 'expert'? Does the ABC agree with Ms Adbo that Israel might have bombed its own embassies? What evidence did Ms Adbo present to the ABC to substantiate the claims she made and the ABC aired? Where an interviewee makes outrageous statements how does the ABC apologise and/or correct the record? Has the ABC made such an apology and/or corrected the record? In this interview the Israeli Government was referred to as the "very extremist Israeli Government" and the Iranian Government was referred to as "the Iranians." By what measure is the Israeli Government "very extremist"? How is it fair and balanced to refer to the "very extremist Israeli Government" and "the Iranians"? 	Written	30/04/12	17/05/12
87	ABC	Xenophon	<i>The Ten Conditions of Love</i>	<ol style="list-style-type: none"> Why was the documentary 'The Ten Conditions of Love' not shown on the Australia Network before the network's licence expired? Has the ABC or the Australia Network been approached by the Chinese Government or its representatives in relation to the screening of this documentary? <ol style="list-style-type: none"> What did this approach involve? What information was communicated? Have any ABC executives or Australia Network executives met with Chinese government or its representatives in relation to the screening of this documentary? <ol style="list-style-type: none"> If so, when did this occur? What was the outcome of the meeting/s? Did either the ABC or the Australia Network provide the Chinese government with a copy of the documentary? <ol style="list-style-type: none"> If so, when? What was the outcome of this? Are there any plans to renew the Australia Network's licence to broadcast the documentary? 	Written	03/05/12	17/05/12
88	ABC	Humphries	Contractors	<ol style="list-style-type: none"> How many contractors are currently employed in the department/agency? How many contractors have been under contract for a period of more than 2 years? How many contractors have been under contract for a period of more than 5 years? How many contractors have been under contract for a period of more than 10 years? Does the department/agency make a habit of employing contractors to fill positions on a permanent basis? 	Written	22/05/12	28/06/12
89	ABC	Humphries	Efficiency Dividend	<ol style="list-style-type: none"> What is the effect of the efficiency dividend increase from 1.5 percent to 4 percent on the department/agency's budget bottom line during financial years 2012/13, 13/14, 	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				14/15? b. What percentage of the department/agency's budget is designated to staffing? c. What is the size of the department/agency's staffing establishment? Include figures for FTE, PT, casual, contractors, and consultants. d. What specific strategies will the department/agency adopt to ensure continued operation within budget? e. Will or has consideration been made to reducing staffing compliment including contractors, and consultants?			
90	ABC	Fisher	Staffing	a. How many ongoing staff recruited this financial year to date? What classification are these staff? b. How many non ongoing positions exist or have been created this financial year to date? What classification are these staff? c. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?	Written	27/04/12	17/05/12
91	ABC	Fisher	Staffing	a. How many ongoing staff left in the year 2010-11? What classification were these staff? b. How many non ongoing staff left in the year 2001-11? What classification were these staff?	Written	27/04/12	17/05/12
92	ABC	Fisher	Staffing	Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. If there are plans for staff reductions, please give the reason why these are happening.	Written	22/05/12	28/06/12
93	ABC	Fisher	Efficiency Dividend	How will the efficiency dividend applied in the 2011-12 Mid-Year Economic and Fiscal Outlook be implemented in your agency/department? What percentage of your budget must be cut? Will any staff position be cut to meet the efficiency divided? If yes, provide details of where the positions are locate, the classification, whether the position is ongoing or not. Please list where and what spending has been reduced to meet the efficiency dividend.	Written	27/04/12	17/05/12
94	ABC	Fisher	Staffing	Please list the SES positions have you in your department/agency in the years 2007-08, 2008-09, 2009-10, 2010-11 and financial year to date. Identify the different levels and how many are permanent positions.	Written	22/05/12	28/06/12
95	ABC	Fisher	Staffing	How many graduates have been engaged this year? Where have they been placed in the department/agency? Were these empty positions or are they new positions? List what training will be provided, the name of the provider and the cost.	Written	22/05/12	28/06/12
96	ABC	Fisher	Government Advertising	a. What was the total cost of all advertising for 2007-08, 2008-09, 2009-10 and 2010-11? b. For each of those years, list whether the advertising is campaign or non-campaign and details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. c. Did the Department of Finance and Deregulation provide any advice about the advertising? Provide details of each advertising item. d. Did the Advertising comply with the Guidelines on Information and Advertising	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>e. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>f. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p>			
97	ABC	Fisher	Hospitality and Entertainment	<p>a. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events.</p> <p>b. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of each event.</p> <p>c. What is the Department's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events.</p> <p>d. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of each event.</p> <p>e. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events.</p> <p>f. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of each event.</p> <p>g. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events.</p> <p>h. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of each event.</p>	Written	22/05/12	28/06/12
98	ABC	Fisher	Grants	Has the Department/Agency complied with interim requirements relating to the publication of discretionary grants?	Written	27/04/12	17/05/12
99	ABC	Fisher	Freedom of Information	<p>a. Has the Department/agency received any advice on how to respond to FOI requests?</p> <p>b. What was the total cost to the department to process FOI requests for 2009-10 and 2010-11?</p> <p>c. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>d. How many FOI requests did the Department receive for the financial year 2009-10 and 2010-11? For each financial year, how many requests were denied and how many were granted? Did the department fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>e. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>f. How many conclusive certificates have been issued in relation to FOI requests for this financial year to date?</p>	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
100	ABC	Fisher	Consultancies	<p>a. How many consultancies were undertaken in 2007-08, 2008-09 and 2009-10?</p> <p>b. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written	23/05/12	28/06/12
101	ABC	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11	Written	22/05/12	28/06/12
102	ABC	Fisher	Media Monitoring	<p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide this same services for the year 2011-12?</p> <p>c. What has been spent providing these services this financial year to date?</p>	Written	22/05/12	28/06/12
103	ABC	Fisher	Social Media	Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since publication of the Australian Public Service Commission's Circular 2012/1: Revisions to the Commission's guidance on making public comment and participating online? If yes, please explain and provide copies of any advice that has been issue. If no, please explain why not.	Written	27/04/12	17/05/12
104	ABC	Fisher	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> 1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. 	Written	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
105	ABC	Fisher	Government Payment of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>a. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>b. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written	27/04/12	17/05/12
106	ABC	Fisher	Government Stationary Requirements	How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?	Written	27/04/12	17/05/12
107	ABC	Fisher	Media Subscriptions	<p>Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)?</p> <p>a. If yes, please provide the reason why, the cost and what channels.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to newspapers?</p> <p>a. If yes, please provide the reason why, the cost and what newspapers.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to magazines?</p> <p>a. If yes, please provide the reason why, the cost and what magazines.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p>	Written	27/04/12	17/05/12
108	ABC	Fisher	Travel Costs	<p>For the financial year to date, please detail all travel (itemised separately) undertaken by employees of each department and agency within each portfolio. Include details of what the travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses.</p> <p>Are employees taking the most direct route when travelling? If not, please explain why.</p> <p>Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the cost per employee.</p>	Written	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				When SES employees travel, do any support or administrative staff (such as their Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.			
109	ABC	Fisher	Legal Costs	<p>a. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	03/05/12	17/05/12
110	ABC	Fisher	Education Expenses	For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, how many participants and the amount of study leave granted to each participant. Also include the reason for the study.	Written	27/04/12	17/05/12
111	ABC	Fisher	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written	27/04/12	17/05/12
112	ABC	Fisher	Media Training	In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased form a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 			
113	ABC	Fisher	Paid Parental Leave	<ol style="list-style-type: none"> a. Please list how many staff in each portfolio department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? b. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written	04/05/12	17/05/12
114	ABC	Fisher	Corporate Cars	<ol style="list-style-type: none"> a. How cars are owned by each department and agency in your portfolio? b. Where is the car/s located? c. What is the car/s used for? d. What is the cost of each car for this financial year to date? e. How far did each car travel this financial year to date? 	Written	22/05/12	28/06/12
115	ABC	Fisher	Taxi Costs	<ol style="list-style-type: none"> a. How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 and 2010-11? Provide a breakdown of each business group in each department/agency. b. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown of each business group in each department/agency. 	Written	22/05/12	28/06/12
116	ABC	Fisher	Credit Cards	<ol style="list-style-type: none"> a. How many staff in each department and agency have a corporate credit card? What is their classification? b. What action is taken if the corporate credit card is misused? c. How is corporate credit card use monitored? d. What happens if misuse of a corporate credit card is discovered? e. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. 	Written	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				f. What action is taken to prevent corporate credit card misuse?			
117	ABC	Fisher	Provision of Equipment	<p>a. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.</p> <p>b. What equipment is provided to department/agency staff? Please list what the equipment is, the cost, the classification of the staff receiving the equipment and the reason why.</p>	Written	22/05/12	28/06/12
118	SBS	Ryan	<i>The Promise</i> for sale	<p>Senator RYAN: Has SBS produced copies of <i>The Promise</i> for sale?</p> <p>Mr Ebeid: Absolutely.</p> <p>Senator RYAN: When were these produced? When was the contract entered into? I am happy for you to take this on notice.</p> <p>Mr Ebeid: I do not know for a fact, but I imagine it would have been soon after we took delivery of the finished tape.</p> <p>Senator RYAN: If this complaint had been upheld, would those have been withdrawn from sale?</p> <p>Mr Ebeid: Yes.</p> <p>Senator RYAN: What cost would SBS have incurred if that had occurred and you had to withdraw these from sale?</p> <p>Mr Ebeid: We did not go into production until we had had our complaints review committee.</p> <p>Senator RYAN: Which was last month.</p> <p>Mr Ebeid: I think it was mid-to-late January.</p> <p>Senator RYAN: Last month. So you did not go into production before then?</p> <p>Mr Ebeid: No, and they were not for sale until after the complaints review committee. We did intentionally wait for the complaints review committee to have its findings. The DVDs went into production after that.</p> <p>Senator RYAN: On notice, can you give us the number of phone calls, emails and complaints you did receive? It does not necessarily have to be formally, but you may keep a record of that.</p> <p>Mr Ebeid: We do keep all those records. I am happy to provide that to you.</p>	Pages 90 - 91 (14/02/2012)	27/04/12	17/05/12
119	SBS	Kroger	<i>The Promise</i> funding in the UK	<p>Senator KROGER: Did SBS finance the production of the show or any part of it in the UK?</p> <p>Mr Ebeid: We did not finance it. We did a presale arrangement which allows us to purchase a program a little bit cheaper. That means we have no editorial control, influence or input at all in the program. But we did obviously finance it through our licensing deal to acquire the program for broadcast.</p> <p>Senator KROGER: When you say you had a presale arrangement, what is that based on?</p> <p>Mr Ebeid: It is usually X thousand dollars per hour of production, and there would be a cost on the total value of the production. We would have paid very roughly in the average figure of what we pay for a normal hour of that sort of drama.</p> <p>Senator KROGER: And how much was the production?</p> <p>Mr Meagher: We will have to take that on notice.</p>	Page 91 (14/02/2012)	27/04/12	17/05/12

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				<p>Mr Ebeid: Yes. I probably would say that that is also commercial in confidence because we would not talk about what we pay for any of our productions in an environment like this, but we might be able to give that to you.</p> <p>Senator KROGER: If you can, that would be good. How would it compare to other productions—other series?</p> <p>Mr Ebeid: In terms of cost?</p> <p>Senator KROGER: Yes.</p> <p>Mr Ebeid: I checked. It was right in the middle as an average hourly cost. We are talking thousands, not tens of thousands. We are not talking a lot of money.</p> <p>Senator KROGER: Since I am not involved in the media industry, could you give me an example of another production of a series that it would equate to?</p> <p>Mr Ebeid: Most dramas—say a two-hour drama—might go for anywhere between about \$8,000 and \$20,000 for an acquired piece of content.</p> <p>Senator KROGER: Okay. You mentioned to Senator Ryan that you have produced DVDs of the series. How many DVDs have you actually produced to date?</p> <p>Mr Ebeid: That I could not tell you.</p> <p>Senator KROGER: Could you take that on notice?</p> <p>Mr Ebeid: I can make a note of the numbers, yes.</p> <p>Senator KROGER: And I presume, then, if you organise the production of DVDs you have an estimated forecast of what profits you will make from that.</p> <p>Mr Ebeid: Yes, there probably would be.</p> <p>Senator KROGER: Can you provide us with that?</p> <p>Mr Ebeid: Sure.</p> <p>Senator KROGER: So you have no idea how many DVDs you expect to sell?</p> <p>Mr Ebeid: I honestly have no idea. I have not asked that question. We do sell a lot of DVDs a year.</p> <p>Senator KROGER: I appreciate that; but, given the sensitivity of this particular production, I think it is pertinent.</p> <p>Mr Ebeid: I am happy to get you the figures. Might I also add, while we are on the DVD, that the DVD is widely available around the world, including on Amazon, so it is available from many other sources as well.</p>			
120	SBS	Fifield	Captioning Issues	<p>Senator FIFIELD: I would like to touch quickly on a captioning issue. A constituent of mine and of Senator Conroy has a wife with a hearing impairment. On 15 January SBS screened a documentary called <i>Lost Worlds</i> at 7:30 pm. Apparently, the captioning for the program was wrong—it was for another program. What procedures does SBS have in place to ensure that the captioning for those hours that SBS guarantees captioning—</p> <p>CHAIR: They obviously do not tell the chief executive.</p> <p>Senator FIFIELD: What steps do you take to make sure the captioning is appropriate? What steps do you take to make sure that the program is re-run and it does not happen again?</p> <p>Mr Ebeid: Often some of the programs that we acquire come with the files for the</p>	Page 95 (14/02/2012)	27/04/12	17/05/12

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				captioning; they are usually purchased with the film. When it is our own program or news bulletin we have people internally to caption those programs we commission or produce in-house. For <i>Lost Worlds</i> I daresay it would have been part of the acquisition deal. Mr Meagher: We can take that on notice and examine the particular program. Clearly, something has gone wrong in the system if they have the wrong captions. Mr Ebeid: I suggest it may have been human error—someone putting the wrong file with the program. That is very possible, but I am happy to take that on notice. Senator FIFIELD: Thank you. Could you also take on notice the incidence of captioning error over the last 12 months? Mr Ebeid: Yes, it is certainly well recognised that we have had a few errors in the captioning process. We have had some technical difficulties. We are running with some quite old equipment as well. We are trying to update that equipment at the moment. So that is something we are well aware of. We need to invest some more money in that.			
121	SBS	Birmingham	Advertising	<ol style="list-style-type: none"> How much has SBS spent on advertising in non-SBS media in 2010-11 and this financial year to date? Please detail by media market. Does SBS expect advertising expenditure will be within budget this year? How much has SBS spent on advertising in News Limited publications in 2010-11 and this financial year to date? How much has SBS spent on advertising in Fairfax media publications in 2010-11 and this financial year to date? 	Written	21/05/12	28/06/12
122	SBS	Kroger	SBS airing of the series <i>The Promise</i>	<ol style="list-style-type: none"> What percentage of fictional content is needed for a programme to be classified as fiction by the SBS? Could you please detail the nature of the complaints received before and after the first part of the series was aired? How many complaints were received? Were complaints submitted by individuals, groups, associations or other? Please provide the breakdown of this and the dates that they were received. Were the complaints made by phone or written correspondence. Please provide a breakdown. Were the complaints responded to and how were they responded to? What was the process the complaint committee took in considering the complaints? Were meetings held? Were minutes of the meetings taken? Please provide minutes of each meeting. Please provide a copy of the <i>SBS Codes of Practice</i> 	Written	27/04/12 + 1 att't	17/05/12
123	SBS	Humphries	Contractors	<ol style="list-style-type: none"> How many contractors are currently employed in the department/agency? How many contractors have been under contract for a period of more than 2 years? How many contractors have been under contract for a period of more than 5 years? How many contractors have been under contract for a period of more than 10 years? Does the department/agency make a habit of employing contractors to fill positions on a permanent basis? 	Written	22/05/12	28/06/12
124	SBS	Humphries	Efficiency	<ol style="list-style-type: none"> What is the effect of the efficiency dividend increase from 1.5 percent to 4 percent on 	Written	04/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
			Dividend	<p>the department/agency's budget bottom line during financial years 2012/13, 13/14, 14/15?</p> <p>b. What percentage of the department/agency's budget is designated to staffing?</p> <p>c. What is the size of the department/agency's staffing establishment? Include figures for FTE, PT, casual, contractors, and consultants.</p> <p>d. What specific strategies will the department/agency adopt to ensure continued operation within budget?</p> <p>e. Will or has consideration been made to reducing staffing compliment including contractors, and consultants?</p>			
125	SBS	Fisher	Staffing	<p>a. How many ongoing staff recruited this financial year to date? What classification are these staff?</p> <p>b. How many non ongoing positions exist or have been created this financial year to date? What classification are these staff?</p> <p>c. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?</p>	Written	27/04/12	17/05/12
126	SBS	Fisher	Staffing	<p>a. How many ongoing staff left in the year 2010-11? What classification were these staff?</p> <p>b. How many non ongoing staff left in the year 2001-11? What classification were these staff?</p>	Written	27/04/12	17/05/12
127	SBS	Fisher	Staffing	<p>Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc.</p> <p>If there are plans for staff reductions, please give the reason why these are happening.</p>	Written	30/04/12	17/05/12
128	SBS	Fisher	Efficiency Dividend	<p>How will the efficiency dividend applied in the 2011-12 Mid-Year Economic and Fiscal Outlook be implemented in your agency/department?</p> <p>What percentage of your budget must be cut?</p> <p>Will any staff position be cut to meet the efficiency divided? If yes, provide details of where the positions are locate, the classification, whether the position is ongoing or not.</p> <p>Please list where and what spending has been reduced to meet the efficiency dividend.</p>	Written	30/04/12	17/05/12
129	SBS	Fisher	Staffing	<p>Please list the SES positions have you in your department/agency in the years 2007-08, 2008-09, 2009-10, 2010-11 and financial year to date. Identify the different levels and how many are permanent positions.</p>	Written	30/04/12	17/05/12
130	SBS	Fisher	Staffing	<p>How many graduates have been engaged this year? Where have they been placed in the department/agency? Were these empty positions or are they new positions?</p> <p>List what training will be provided, the name of the provider and the cost.</p>	Written	04/05/12	17/05/12
131	SBS	Fisher	Government Advertising	<p>a. What was the total cost of all advertising for 2007-08, 2008-09, 2009-10 and 2010-11?</p> <p>b. For each of those years, list whether the advertising is campaign or non-campaign and details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services.</p> <p>c. Did the Department of Finance and Deregulation provide any advice about the advertising? Provide details of each advertising item.</p>	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>d. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item.</p> <p>e. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services.</p> <p>f. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?</p>			
132	SBS	Fisher	Hospitality and Entertainment	<p>a. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events.</p> <p>b. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of each event.</p> <p>c. What is the Department's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events.</p> <p>d. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of each event.</p> <p>e. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events.</p> <p>f. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of each event.</p> <p>g. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events.</p> <p>h. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of each event.</p>	Written	30/04/12	17/05/12
133	SBS	Fisher	Grants	Has the Department/Agency complied with interim requirements relating to the publication of discretionary grants?	Written	27/04/12	17/05/12
134	SBS	Fisher	Freedom of Information	<p>a. Has the Department/agency received any advice on how to respond to FOI requests?</p> <p>b. What was the total cost to the department to process FOI requests for 2009-10 and 2010-11?</p> <p>c. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>d. How many FOI requests did the Department receive for the financial year 2009-10 and 2010-11? For each financial year, how many requests were denied and how many were granted? Did the department fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>e. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>f. How many conclusive certificates have been issued in relation to FOI requests for this</p>	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				financial year to date?			
135	SBS	Fisher	Consultancies	<p>a. How many consultancies were undertaken in 2007-08, 2008-09 and 2009-10?</p> <p>b. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written	30/04/12	17/05/12
136	SBS	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11	Written	27/04/12	17/05/12
137	SBS	Fisher	Media Monitoring	<p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide this same services for the year 2011-12?</p> <p>c. What has been spent providing these services this financial year to date?</p>	Written	27/04/12	17/05/12
138	SBS	Fisher	Social Media	Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since publication of the Australian Public Service Commission's Circular 2012/1: Revisions to the Commission's guidance on making public comment and participating online? If yes, please explain and provide copies of any advice that has been issue. If no, please explain why not.	Written	27/04/12	17/05/12
139	SBS	Fisher	Contractors	<p>For this financial year to date:</p> <ol style="list-style-type: none"> 1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 8. Has the department/agency ever employed Boston Consulting Group in any capacity or 	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				is it considering employing Boston Consulting Group? If yes, provide details. 9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.			
140	SBS	Fisher	Government Payment of Accounts	For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached) a. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year? b. Where interest is being paid, what rate of interest is being paid and how is this rate determined?	Written	04/05/12	17/05/12
141	SBS	Fisher	Government Stationary Requirements	How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?	Written	27/04/12	17/05/12
142	SBS	Fisher	Media Subscriptions	Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)? a. If yes, please provide the reason why, the cost and what channels. b. What is the estimated cost for 2011-12? c. What is the cost for this financial year to date? Does your department or agencies within your portfolio subscribe to newspapers? a. If yes, please provide the reason why, the cost and what newspapers. b. What is the estimated cost for 2011-12? c. What is the cost for this financial year to date? Does your department or agencies within your portfolio subscribe to magazines? a. If yes, please provide the reason why, the cost and what magazines. b. What is the estimated cost for 2011-12? c. What is the cost for this financial year to date?	Written	27/04/12	17/05/12
143	SBS	Fisher	Travel Costs	For the financial year to date, please detail all travel (itemised separately) undertaken by employees of each department and agency within each portfolio. Include details of what the travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses. Are employees taking the most direct route when travelling? If not, please explain why. Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the cost per employee.	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				When SES employees travel, do any support or administrative staff (such as their Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.			
144	SBS	Fisher	Legal Costs	<p>a. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	03/05/12	17/05/12
145	SBS	Fisher	Education Expenses	For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, how many participants and the amount of study leave granted to each participant. Also include the reason for the study.	Written	04/05/12	17/05/12
146	SBS	Fisher	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written	07/05/12	17/05/12
147	SBS	Fisher	Media Training	In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 			
148	SBS	Fisher	Paid Parental Leave	<ol style="list-style-type: none"> a. Please list how many staff in each portfolio department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? b. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written	27/04/12	17/05/12
149	SBS	Fisher	Corporate Cars	<ol style="list-style-type: none"> a. How cars are owned by each department and agency in your portfolio? b. Where is the car/s located? c. What is the car/s used for? d. What is the cost of each car for this financial year to date? e. How far did each car travel this financial year to date? 	Written	27/04/12	17/05/12
150	SBS	Fisher	Taxi Costs	<ol style="list-style-type: none"> a. How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 and 2010-11? Provide a breakdown of each business group in each department/agency. b. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown of each business group in each department/agency. 	Written	30/04/12	17/05/12
151	SBS	Fisher	Credit Cards	<ol style="list-style-type: none"> a. How many staff in each department and agency have a corporate credit card? What is their classification? b. What action is taken if the corporate credit card is misused? c. How is corporate credit card use monitored? d. What happens if misuse of a corporate credit card is discovered? e. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. 	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				f. What action is taken to prevent corporate credit card misuse?			
152	SBS	Fisher	Provision of Equipment	<p>a. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.</p> <p>b. What equipment is provided to department/agency staff? Please list what the equipment is, the cost, the classification of the staff receiving the equipment and the reason why.</p>	Written	04/05/12	17/05/12
153	ACMA	Bilyk	Safe Internet Day	<p>Senator BILYK: I would like to ask about Safer Internet Day, which was held on 7 February. What role did the ACMA play in the event and how does that link with your Cybersmart program?</p> <p>Mr Chapman: I might ask Ms Wright to answer your question directly about Safer Internet Day because it was by any measure an outrageous success and it is building year to year. Ms Wright can tease out a little more the breadth of what we are doing as represented by Safer Internet Day.</p> <p>Ms Wright: Thank you, Senator, for your interest in this area and for the leadership role you play as chair of the Joint Select Committee on Cyber-Safety.</p> <p>CHAIR: You will definitely go places!</p> <p>Ms Wright: I am pleased to speak about our participation in Safer Internet Day—</p> <p>Senator BILYK: It is a very important issue.</p> <p>Ms Wright: the successful annual and international event, and place it in the context of our range of cyberprogram initiatives. Safer Internet Day is now celebrated in over 70 countries worldwide and on every continent except Antarctica. It promotes safer and more responsible use of online technology and mobile phones, especially among children and young people across the world. Here in Australia our cybersmart program is the contact point and coordinate for all Australian Safer Internet Day activities. ... Our Cybersmart—</p> <p>CHAIR: This is a very, very lengthy response. The senator has got five minutes. You have run over by one minute already, and I am going to have to move on. So you may have to put the rest of your answer on—</p> <p>Ms Wright: Thank you because we did so many things, so obviously it is more than we have time for today.</p>	Pages 98-99 (14/02/2011)	13/04/12	17/05/12
154	ACMA	Birmingham	Spectrum in 2017	<p>Senator BIRMINGHAM: But for the spectrum to be dealt with in 2017, that will not be realised in a budgetary sense or payment until 2017, I am assuming, or the year or two before that.</p> <p>Senator Conroy: I think that the department might be able to give you more guidance on the actual timing of receipts, Senator Birmingham.</p> <p>Senator BIRMINGHAM: Perhaps on notice, Mr Tanner can provide his part of the answer, thank you. I have a quick question in relation to the review of live hosted radio programs, that was undertaken a little while ago by the ACMA. Have the commercial radio codes been adjusted subsequent to that review to reflect the findings of the ACMA and the actions requested?</p>	Page 100 (14/02/2012)	23/05/12	28/06/12
155	ACMA	McKenzie	Funding for Connected.ed	Senator McKENZIE: Thank you for the clarification, Minister! I don't mind who answers: how much funding does the government currently allocate to the Connect.ed program?	Page 101 (14/02/2012)	13/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
			Program	<p>Ms Wright: I cannot comment specifically in relation to Connect.ed because it is one of a suite of programs that we have. But I can tell you that it is one of a current range of initiatives of comprehensive information resources designed to meet the needs of children, parents, carers, teachers and library staff. It would include that amongst many other programs. In the year 2009-10 we received an additional \$21 million over five years as part of the government's overall safety initiative.</p> <p>Senator McKENZIE: And Connect.ed encapsulates one of many—?</p> <p>Ms Wright: Yes.</p> <p>Senator McKENZIE: Could you take it on notice to break that down—have a look at the budget line items?</p>			
156	ACMA	Birmingham	Al Manar	What progress is being made in ensuring al manar cannot broadcast into Australia?	Written	13/04/12	17/05/12
157	ACMA	Birmingham	Racism complaints	When considering complaints about racism and/or anti-Semitism, does ACMA consult with an expert on racism and/or anti-Semitism? If not, why not?	Written	13/04/12	17/05/12
158	ACMA	Birmingham	Digital Switch	<p>a. What conditions are placed or must be met for licence and approvals to be granted for the establishment or upgrade to digital self-help transmission facilities?</p> <p>b. Do all channels available on VAST need to be retransmitted? Is it possible to retransmit HD channels in Mpeg4 format via a self-help facility to avoid transcoding Mpeg2?</p>	Written	13/04/12	17/05/12
159	ACMA	Birmingham	Spectrum	<p>a. How were pricing of spectrum in the 800 megahertz band due for renewal set? Is the current estimated return to Government less than previous estimates of the value of this spectrum?</p> <p>b. How have estimates of values of spectrum to be auctioned been determined? Has setting limits on the amount of spectrum one organisation can purchase reduced the expected sale price?</p>	Written	23/04/12	17/05/12
160	ACMA	Birmingham	ACMA bias investigations	<p>a. In reference to the ACMA's finding of bias in its investigation of ABC 891's Mathew Abraham and David Bevan in relation to their April 2011 interview with then South Australian Deputy Premier Kevin Foley, what appeal options does the ABC or the presenters involved have?</p> <p>b. What, if any, action does the ACMA expect the ABC to take in response to this finding?</p> <p>c. How does the ACMA determine bias in such investigations?</p> <p>d. What was found to be biased, as opposed to simply confronting or challenging?</p>	Written	13/04/12	17/05/12
161	ACMA	Birmingham	Wireless Audio & Digital Dividend Restack	<p>a. According to written public submissions from device vendors, in recent years more than 30,000 wireless audio products have been supplied each year to Australian users – including schools, universities, churches, broadcasters, performing arts groups, the convention industry and so on. Given the lifespan of these devices, how many of these devices does the Department believe are currently in use?</p> <p>b. According to written public submissions from device vendors, over 80 per cent of these units have a tuning range within in the 694-820 Mhz space which will be affected by the Digital Dividend restack. How many of these devices does the Department currently believe are in use are likely to be non-compliant or redundant because of spectrum re-allocation?</p>	Written	14/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ul style="list-style-type: none"> c. What is this Government's plan to communicate with the owners of this equipment, and ensure they understand the equipment they own is a "wireless audio device" subject to an LIPD Class License? d. What is this Government's plan to facilitate owners of this equipment in working out what the spectrum use and "tenability" of the device they own is? e. Does the Department have any modelling on what percentage of non-compliant devices they expect will be used after the cut-off date? f. What enforcement actions are available to ACMA to prosecute churches, schools, individuals, and small businesses who continue to use unlicensed devices after the cut off date? g. Does the government believe that there will be sufficient compliant wireless equipment in the global supply chain to meet Australian demand once there is a certain regulatory environment? h. How does the Government envisage these devices will be replaced? Will owners be compensated? i. When will the revised regulatory environment be finalised to allow manufacturers to design compliant equipment and insert that into their respective manufacturing timetables? j. How many jobs have already been lost because of lack of certain regulatory environment for wireless audio devices? k. How much investment has been delayed or cancelled because of lack of certain regulatory environment for wireless audio devices? 			
162	ACMA	McKenzie	Cyber Safety	<ul style="list-style-type: none"> 1. Could the ACMA please provide a breakdown of Departmental and Administered funding for Cyber Safety Activities from May 2008 to present. 2. Could ACMA please provide a breakdown of the number of people who administer cyber-safety and security at ACMA. Please break this down into APS classification level. 	Written	04/05/12	17/05/12
163	ACMA	McKenzie	Cyber Safety	<p>Website (Cybersmart.gov.au)</p> <ul style="list-style-type: none"> a. How many people administer the new website? b. How many hits does the cyber safety website receive? Please provide month-month figures and unique visitors. 	Written	13/04/12	17/05/12
164	ACMA	McKenzie	Joint Select Committee on Cyber-Safety Interim Report High Wire Act	<ul style="list-style-type: none"> a. In relation to recommendation 15, what contact has ACMA had with DBCDE and the Department of Education with respect to the above recommendation? b. Has any funding been allocated to the expansion of this program? c. How much funding does the Government currently allocate to the Connect.ed program? d. When does this funding expire? e. In relation to recommendation 16, has ACMA been in contact with DBCDE or the Department of Education to discuss funding levels? f. How has demand for the programme changed since its inception? g. In relation to recommendation 17, has ACMA progressed discussions with the Department of Education to update National Professional Standards for Teachers as 	Written	13/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				identified above? h. When will ACMA be meeting with the Department of Education? i. Has ACMA undertaken any work to further the recommendation 24?			
165	ACMA	Humphries	Contractors	a. How many contractors are currently employed in the department/agency? b. How many contractors have been under contract for a period of more than 2 years? c. How many contractors have been under contract for a period of more than 5 years? d. How many contractors have been under contract for a period of more than 10 years? e. Does the department/agency make a habit of employing contractors to fill positions on a permanent basis?	Written	04/05/12	17/05/12
166	ACMA	Humphries	Efficiency Dividend	a. What is the effect of the efficiency dividend increase from 1.5 percent to 4 percent on the department/agency's budget bottom line during financial years 2012/13, 13/14, 14/15? b. What percentage of the department/agency's budget is designated to staffing? c. What is the size of the department/agency's staffing establishment? Include figures for FTE, PT, casual, contractors, and consultants. d. What specific strategies will the department/agency adopt to ensure continued operation within budget? e. Will or has consideration been made to reducing staffing compliment including contractors, and consultants?	Written	30/04/12	17/05/12
167	ACMA	Fisher	Staffing	a. How many ongoing staff recruited this financial year to date? What classification are these staff? b. How many non ongoing positions exist or have been created this financial year to date? What classification are these staff? c. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?	Written	27/04/12	17/05/12
168	ACMA	Fisher	Staffing	a. How many ongoing staff left in the year 2010-11? What classification were these staff? b. How many non ongoing staff left in the year 2001-11? What classification were these staff?	Written	30/04/12	17/05/12
169	ACMA	Fisher	Staffing	Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. If there are plans for staff reductions, please give the reason why these are happening.	Written	30/04/12	17/05/12
170	ACMA	Fisher	Efficiency Dividend	How will the efficiency dividend applied in the 2011-12 Mid-Year Economic and Fiscal Outlook be implemented in your agency/department? What percentage of your budget must be cut? Will any staff position be cut to meet the efficiency divided? If yes, provide details of where the positions are locate, the classification, whether the position is ongoing or not. Please list where and what spending has been reduced to meet the efficiency dividend.	Written	30/04/12	17/05/12
171	ACMA	Fisher	Staffing	Please list the SES positions have in your department/agency in the years 2007-08, 2008-09, 2009-10, 2010-11 and financial year to date. Identify the different levels and how many are permanent positions.	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
172	ACMA	Fisher	Staffing	How many graduates have been engaged this year? Where have they been placed in the department/agency? Were these empty positions or are they new positions? List what training will be provided, the name of the provider and the cost.	Written	04/05/12	17/05/12
173	ACMA	Fisher	Government Advertising	a. What was the total cost of all advertising for 2007-08, 2008-09, 2009-10 and 2010-11? b. For each of those years, list whether the advertising is campaign or non-campaign and details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. c. Did the Department of Finance and Deregulation provide any advice about the advertising? Provide details of each advertising item. d. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. e. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. f. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?	Written	30/04/12	17/05/12
174	ACMA	Fisher	Hospitality and Entertainment	a. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events. b. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of each event. c. What is the Department's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events. d. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of each event. e. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events. f. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of each event. g. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events. h. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of each event.	Written	30/04/12	17/05/12
175	ACMA	Fisher	Grants	Has the Department/Agency complied with interim requirements relating to the publication of discretionary grants?	Written	27/04/12	17/05/12
176	ACMA	Fisher	Freedom of Information	a. Has the Department/agency received any advice on how to respond to FOI requests? b. What was the total cost to the department to process FOI requests for 2009-10 and 2010-11? c. What is the total cost to the department to process FOI requests for this financial year to	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>date?</p> <p>d. How many FOI requests did the Department receive for the financial year 2009-10 and 2010-11? For each financial year, how many requests were denied and how many were granted? Did the department fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>e. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>f. How many conclusive certificates have been issued in relation to FOI requests for this financial year to date?</p>			
177	ACMA	Fisher	Consultancies	<p>a. How many consultancies were undertaken in 2007-08, 2008-09 and 2009-10?</p> <p>b. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p> <p>c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.</p>	Written	30/04/12	17/05/12
178	ACMA	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11	Written	27/04/12	17/05/12
179	ACMA	Fisher	Media Monitoring	<p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide this same services for the year 2011-12?</p> <p>c. What has been spent providing these services this financial year to date?</p>	Written	27/04/12	17/05/12
180	ACMA	Fisher	Social Media	Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since publication of the Australian Public Service Commission's Circular 2012/1: Revisions to the Commission's guidance on making public comment and participating online? If yes, please explain and provide copies of any advice that has been issue. If no, please explain why not.	Written	27/04/12	17/05/12
181	ACMA	Fisher	Contractors	<p>For this financial year to date:</p> <p>1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details.</p> <p>2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details.</p> <p>3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes,</p>	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>provide details.</p> <p>4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details.</p> <p>5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details.</p> <p>6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details.</p> <p>7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details.</p> <p>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details.</p> <p>9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.</p>			
182	ACMA	Fisher	Government Payment of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>a. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>b. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written	27/04/12	17/05/12
183	ACMA	Fisher	Government Stationary Requirements	<p>How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?</p>	Written	27/04/12	17/05/12
184	ACMA	Fisher	Media Subscriptions	<p>Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)?</p> <p>a. If yes, please provide the reason why, the cost and what channels.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to newspapers?</p> <p>a. If yes, please provide the reason why, the cost and what newspapers.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to magazines?</p> <p>a. If yes, please provide the reason why, the cost and what magazines.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p>	Written	27/04/12	17/05/12
185	ACMA	Fisher	Travel Costs	<p>For the financial year to date, please detail all travel (itemised separately) undertaken by employees of each department and agency within each portfolio. Include details of what the</p>	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses.</p> <p>Are employees taking the most direct route when travelling? If not, please explain why.</p> <p>Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the cost per employee.</p> <p>When SES employees travel, do any support or administrative staff (such as their Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p>			
186	ACMA	Fisher	Legal Costs	<p>a. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>	Written	03/05/12	17/05/12
187	ACMA	Fisher	Education Expenses	For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, how many participants and the amount of study leave granted to each participant. Also include the reason for the study.	Written	03/05/12	17/05/12
188	ACMA	Fisher	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased form a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees 	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ul style="list-style-type: none"> e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 			
189	ACMA	Fisher	Media Training	In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date: <ul style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged For each service purchased from a provider listed under (4), please provide: <ul style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written	30/04/12	17/05/12
190	ACMA	Fisher	Paid Parental Leave	<ul style="list-style-type: none"> a. Please list how many staff in each portfolio department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? b. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written	27/04/12	17/05/12
191	ACMA	Fisher	Corporate Cars	<ul style="list-style-type: none"> a. How cars are owned by each department and agency in your portfolio? b. Where is the car/s located? c. What is the car/s used for? d. What is the cost of each car for this financial year to date? e. How far did each car travel this financial year to date? 	Written	27/04/12	17/05/12
192	ACMA	Fisher	Taxi Costs	<ul style="list-style-type: none"> a. How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 	Written	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				and 2010-11? Provide a breakdown of each business group in each department/agency. b. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown of each business group in each department/agency.			
193	ACMA	Fisher	Credit Cards	a. How many staff in each department and agency have a corporate credit card? What is their classification? b. What action is taken if the corporate credit card is misused? c. How is corporate credit card use monitored? d. What happens if misuse of a corporate credit card is discovered? e. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken. f. What action is taken to prevent corporate credit card misuse?	Written	30/04/12	17/05/12
194	ACMA	Fisher	Provision of Equipment	a. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided. b. What equipment is provided to department/agency staff? Please list what the equipment is, the cost, the classification of the staff receiving the equipment and the reason why.	Written	22/05/12	28/06/12
195	Program 1.3 (Asked during ABC)	Birmingham	Board Appointment for ABC	Senator BIRMINGHAM: Given this is not matter for the ABC but one for the department, I will just flag that, when the department come back on under broadcasting after dinner, they might like to provide the costs of the appointment process for the chair and other board vacancies.	Page 87 (14/02/2012)	27/04/12	17/05/12
196	Program 1.3	Birmingham	SA VAST Numbers	Senator BIRMINGHAM: In relation to South Australia, my home state, where the regional switch-over occurred ahead of Queensland, do you have data for how many towers may have been upgraded or not upgraded and residents who are expected to transfer over to VAST? Ms O'Loughlin: I will have to take that on notice. With regard to South Australia, though, while we have done regional South Australia, we have just opened some of our schemes in remote South Australia, so I would note have the numbers for those. It is usually in those remote areas where the self-help towers are. I am happy to take it on notice and provide a figure for the regional part of it, but it may be that we will not have the figure on the remote part for some months yet.	Page 103 (14/02/2012)	27/04/12	17/05/12
197	Program 1.3	Birmingham	SSS Asbestos	a. On how many instances has asbestos being uncovered during satellite installation? b. What additional costs are associated with such installations? c. What is the total additional cost associated with such installations to date?	Written	21/05/12	28/06/12
198	Program 1.3	Birmingham	Digital switch	How are analogue self-help licence holders expected to make informed decisions about upgrading their facilities to digital when the conditions the ACMA will require them to meet have not yet been finalised? Will the Department delay its decision deadline for councils until after these conditions have been made available?	Written	27/04/12	17/05/12
199	Program 1.3	Birmingham	HAS	a. To date how many eligibility letters have been sent to potentially eligible customers since the commencement of the program? How many people have opted into the scheme?	Written	14/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>b. Please detail installations by electorate to date.</p> <p>c. Have any technicians/installers been flown interstate to carry out work under the HAS? Please provide details including costs and all approved flights.</p>			
200	Program 1.3	Birmingham	HAS	<p>a. In reference to the HAS pricing schedule – please detail all cost component categories contractors invoice against. Please provide a breakdown detailing how many invoices have been received in each category and the total paid out to contractors under each category.</p> <p>b. Within each cost component category please detail all payment levels by cost and characteristics.</p> <p>c. On how many occasions (and against which cost matrix category) have payments been refused or found to be incorrectly claimed?</p> <p>d. Please detail how many occasions and by which region contractors have had to make return visits to houses? Please detail the return visit callout fee payment payable under the cost matrix is for each region.</p>	Written	23/05/12	28/06/12
201	Program 1.3	Birmingham	ABC/SBS Boards	What is the total cost incurred this financial year to date by the department in filling appointments to ABC and SBS boards?	Written	27/04/12	17/05/12
202	Program 1.1	Birmingham	Additional Estimates Statements - ABG	<p>Senator BIRMINGHAM: Firstly, I will make sure my reading of the additional estimates statements are correct. Funding for the ABG for 2011-12 states as being returned to the budget. Can you inform me of how much has been returned to the budget from the ABG line?</p> <p>Mr Harris: My recollection is it that it is about \$12 million.</p> <p>Mr Quinlivan: We all share that recollection, so we will go with that for the moment.</p> <p>Senator BIRMINGHAM: Perhaps you could go to page 25 of the statements for me.</p> <p>Mr Harris: It is on page 19 of the additional estimates document. You will see under outcome 1 there is the figure of \$12,107,000.</p> <p>Senator BIRMINGHAM: Yes, I do see that, thank you. In that case could we flick over to page 25 and explain to me the slightly odd-seeming budget line. Sorry it is not ABG for this line, it is the international organisation's contributions.</p> <p>Senator Conroy: The International Telecommunications Union?</p> <p>Mr Harris: They do vary significantly—</p> <p>Senator Conroy: It is a number of units and then there is a valuation of the units and sometimes they put up the valuation of the units and then there are exchange rate fluctuations.</p> <p>Senator BIRMINGHAM: But they seem to vary to the department being paid in some years or being owed.</p> <p>Mr Harris: That is right. This one I will have to take on notice to get you a proper explanation of, but they vary regularly when there are additional estimates. But you will see the actual and the revised. With the 2011-12 number there is not a big variation—</p> <p>Senator BIRMINGHAM: Aside from the application of the brackets.</p> <p>Mr Harris: That is right. The brackets show the deduction that has occurred. There has been a slight revision of the amount of money that we have got for international organisation</p>	Pages 106-107 (14/02/2012)	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				contributions. But the actual explanation I do not have. I would have to get it written up for you, Senator.			
203	Program 1.1	Birmingham	Number of Applications for NBN Community Hubs	<p>Senator BIRMINGHAM: Then I will jump to NBN community hubs. Are NBN community hubs operating in all trial sites now?</p> <p>Mr Rizvi: The first round of the sites, that is the three sites in Tasmania—Smithton, Scottsdale and Midway Point—and the five initial mainland sites, were the subject of a competitive process to identify the organisations that would run the hubs in those areas. Earlier this year the minister announced the organisations that had been successful in that regard, and those organisations are now in the process of establishing the hubs in those locations. The initial one of those will be launched later this month, and then progressively over the weeks following that. At the same time as announcing the winning organisations for the first seven hubs, the minister also announced a call for applications for 20 further communities, for which we have now received applications. The applications have closed and we are considering those applications at the moment and recommendations in respect of those applications will be made very shortly to the minister.</p> <p>Senator BIRMINGHAM: How many applications were received?</p> <p>Mr Rizvi: I would have to take that on notice. There were different numbers of applications for different communities. There were 20 specific communities announced in the second round of applications.</p>	Page 108 (14/02/2012)	27/04/12	17/05/12
204	Program 1.1	Birmingham	Battery Backups	<p>a. Are there circumstances in which customers will be expected to purchase their own battery back-up systems?</p> <p>b. Can the Department advise how many residential customers will require battery back-ups? How many commercial customers?</p> <p>c. What is the estimated cost in total to provide battery back-ups to residential customers on the NBN Co fibre network? What is the estimated cost in total to provide battery back-ups to commercial customers on the NBN Co fibre network?</p> <p>d. How much does it cost per unit to provide battery back-up units to residential customers?</p>	Written	27/04/12	17/05/12
205	Program 1.1	Birmingham	Retail price controls review	<p>a. Has a decision been made regarding Telecommunications retail price controls?</p> <p>b. When is the review expected to be completed?</p>	Written	27/04/12	17/05/12
206	Corporate & Business (asked in SBS)	Fifield	Charter Letter for Minister Conroy	<p>Senator FIFIELD: I wonder if you have yet received your charter letter from the Prime Minister for your role as the Minister for Broadband, Communications and the Digital Economy.</p> <p>Senator Conroy: I will double-check and get back to you.</p> <p>Senator FIFIELD: I do not believe that you would not know if you had not received your charter letter.</p> <p>Senator Conroy: I will follow up and get back to you.</p>	Page 94 (14/02/2012)	27/04/12	17/05/12
207	Corporate & Business	Fisher	Staffing	<p>a. How many ongoing staff recruited this financial year to date? What classification are these staff?</p> <p>b. How many non ongoing positions exist or have been created this financial year to date? What classification are these staff?</p>	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				c. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?			
208	Corporate & Business	Fisher	Staffing	a. How many ongoing staff left in the year 2010-11? What classification were these staff? b. How many non ongoing staff left in the year 2001-11? What classification were these staff?	Written	30/04/12	17/05/12
209	Corporate & Business	Fisher	Staffing	Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. If there are plans for staff reductions, please give the reason why these are happening.	Written	27/04/12	17/05/12
210	Corporate & Business	Fisher	Staffing	Please list the SES positions have you in your department/agency in the years 2007-08, 2008-09, 2009-10, 2010-11 and financial year to date. Identify the different levels and how many are permanent positions.	Written	21/05/12	28/06/12
211	Corporate & Business	Fisher	Staffing	How many graduates have been engaged this year? Where have they been placed in the department/agency? Were these empty positions or are they new positions? List what training will be provided, the name of the provider and the cost.	Written	04/05/12	17/05/12
212	Corporate & Business	Fisher	Government Advertising	a. What was the total cost of all advertising for 2007-08, 2008-09, 2009-10 and 2010-11? b. For each of those years, list whether the advertising is campaign or non-campaign and details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. c. Did the Department of Finance and Deregulation provide any advice about the advertising? Provide details of each advertising item. d. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. e. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. f. What advertising – Campaign and Non-Campaign – and other communications programs is the Department/Agency undertaking, or are planning to undertake?	Written	28/05/12	28/06/12
213	Corporate & Business	Fisher	Board Appointments	a. List all of the boards within this portfolio, including: board title, terms of appointment, tenure of appointment and members. b. What is the gender ratio on each board and across the portfolio? c. Please detail any board appointments for this financial year to date.	Written	27/04/12	17/05/12
214	Corporate & Business	Fisher	Freedom of Information	a. Has the Department/agency received any advice on how to respond to FOI requests? b. What was the total cost to the department to process FOI requests for 2009-10 and 2010-11? c. What is the total cost to the department to process FOI requests for this financial year to date? d. How many FOI requests did the Department receive for the financial year 2009-10 and 2010-11? For each financial year, how many requests were denied and how many were granted? Did the department fail to meet the processing times outlined in the FOI Act	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>e. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>f. How many conclusive certificates have been issued in relation to FOI requests for this financial year to date?</p>			
215	Corporate & Business	Fisher	Community Cabinets	<p>a. What was the cost of Ministers travel and expenses for the Community Cabinet meetings held this financial year to date?</p> <p>b. How many Ministerial Staff travelled with the Minister for the Community Cabinet meetings for this financial year to date? What was the total cost of this travel?</p> <p>c. How many Departmental officers travelled with the Minister for the Community Cabinet meetings for this financial year to date? What was the total cost of this travel? List travel type, accommodate and any other expenses.</p> <p>d. What was the total cost to the Department and the Ministers office for the Community Cabinet meetings for this financial year to date?</p>	Written	22/05/12	28/06/12
216	Corporate & Business	Fisher	Reviews	<p>For this financial year to date:</p> <p>a. How many Reviews are being undertaken?</p> <p>b. What reviews have concluded, and for those that are still ongoing, when will those reviews be concluded</p> <p>c. Which of these reviews has been provided to Government?</p> <p>d. When will the Government be responding to the respective reviews that have been completed?</p> <p>e. What is the estimated cost of each of these Reviews?</p> <p>f. What reviews are planned?</p> <p>g. When will each of these reviews be concluded?</p>	Written	22/05/12	28/06/12
217	Corporate & Business	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for 2007-08, 2008-09, 2009-10 and 2010-11?	Written	27/04/12	17/05/12
218	Corporate & Business	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11	Written	27/04/12 <i>(see answer to q217)</i>	17/05/12
219	Corporate & Business	Fisher	Media Monitoring	<p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the Minister's office for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p> <p>b. What is the estimated budget to provide this same services for the year 2011-12?</p> <p>c. What has been spent providing these services this financial year to date?</p>	Written	27/04/12	17/05/12
220	Corporate & Business	Fisher	Media Monitoring	<p>What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date?</p> <p>a. Which agency or agencies provided these services?</p>	Written	27/04/12 <i>(see answer to</i>	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>b. What is the estimated budget to provide this same services for the year 2011-12?</p> <p>c. What has been spent providing these services this financial year to date?</p>		q219)	
221	Corporate & Business	Fisher	Social Media	Has there been any changes to department and agency social media or protocols about staff access and useage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since publication of the Australian Public Service Commission's Circular 2012/1: Revisions to the Commission's guidance on making public comment and participating online? If yes, please explain and provide copies of any advice that has been issue. If no, please explain why not.	Written	27/04/12	17/05/12
222	Corporate & Business	Fisher	Commissioned Reports	<p>1. How many reports were commissioned by the government in your portfolio in 2007-08, 2008-09, 2009-10 and 2010-11?</p> <p>2. How many Reports have been commissioned by the Government in your portfolio this financial year to date? Please provide details of each report including date commissioned, date report handed to Government, date of public release, Terms of Reference and Committee members.</p> <p>a. How much did each report cost/or is estimated to cost? How many departmental staff were involved in each report and at what level?</p> <p>b. What is the current status of each report? When is the Government intending to respond to these reports?</p>	Written	27/04/12	17/05/12
223	Corporate & Business	Fisher	Government Stationary Requirements	How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?	Written	04/05/12	17/05/12
224	Corporate & Business	Fisher	Media Subscriptions	<p>Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)?</p> <p>a. If yes, please provide the reason why, the cost and what channels.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to newspapers?</p> <p>a. If yes, please provide the reason why, the cost and what newspapers.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to magazines?</p> <p>a. If yes, please provide the reason why, the cost and what magazines.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p>	Written	27/04/12	17/05/12
225	Corporate & Business	Fisher	Travel Costs	<p>For the financial year to date, please detail all travel (itemised separately,) undertaken by your portfolio Minister and Parliamentary Secretaries. Include details of what the travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses.</p> <p>For the financial year to date, please provide the same information (itemised separately) for</p>	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>any Minister and Parliamentary staff that accompanied the Minister and Parliamentary Secretary on their travel and include a similar breakdown of the costs incurred by or on behalf of those staff.</p> <p>For the financial year to date, please provide the same information (itemised separately) for Departmental officers that accompanied the Minister and Parliamentary Secretary on their travel and include a similar breakdown of the costs incurred by or on behalf of those staff.</p> <p>For the financial year to date, please detail all travel (itemised separately) undertaken by employees of each department and agency within each portfolio. Include details of what the travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses.</p> <p>Are employees taking the most direct route when travelling? If not, please explain why.</p> <p>Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the cost per employee.</p> <p>When SES employees travel, do any support or administrative staff (such as their Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p>			
226	Corporate & Business	Fisher	Education Expenses	For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, how many participants and the amount of study leave granted to each participant. Also include the reason for the study.	Written	27/04/12	17/05/12
227	Corporate & Business	Fisher	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees 	Written	27/04/12 <i>(see answer to q226)</i>	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ul style="list-style-type: none"> e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 			
228	Corporate & Business	Fisher	Media Training	In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date: <ul style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged For each service purchased form a provider listed under (4), please provide: <ul style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) Where a service was provided at any location other than the department or agency's own premises, please provide: <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written	27/04/12	17/05/12
229	Corporate & Business	Fisher	Paid Parental Leave	<ul style="list-style-type: none"> a. Please list how many staff in each portfolio department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme? b. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments. 	Written	27/04/12	17/05/12
230	Corporate & Business	Fisher	Training for Portfolio Minister and Parliamentary Secretaries	For this financial year to date, how much has been spent on training for Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for. For this financial year to date, how much has been spent on training for staff of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				Minister and/or Parliamentary Secretary the training was for. For this financial year to date, how much has been spent on training for designed to better suit the needs of Ministers and Parliamentary Secretaries in your portfolio? Itemise each training, cost and for which Minister and/or Parliamentary Secretary the training was for, and how many employees attended and their classification.			
231	Corporate & Business	Fisher	Corporate Cars	a. How cars are owned by each department and agency in your portfolio? b. Where is the car/s located? c. What is the car/s used for? d. What is the cost of each car for this financial year to date? e. How far did each car travel this financial year to date?	Written	27/04/12	17/05/12
232	Corporate & Business	Fisher	Provision of Equipment	a. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided. b. What equipment is provided to department/agency staff? Please list what the equipment is, the cost, the classification of the staff receiving the equipment and the reason why.	Written	22/05/12	28/06/12
233	CFO Group	Humphries	Contractors	a. How many contractors are currently employed in the department/agency? b. How many contractors have been under contract for a period of more than 2 years? c. How many contractors have been under contract for a period of more than 5 years? d. How many contractors have been under contract for a period of more than 10 years? e. Does the department/agency make a habit of employing contractors to fill positions on a permanent basis?	Written	04/05/12	17/05/12
234	CFO Group	Fisher	Taxi Costs	a. How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 and 2010-11? Provide a breakdown of each business group in each department/agency. b. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown of each business group in each department/agency.	Written	27/04/12	17/05/12
235	CFO Group	Fisher	Consultancies	a. How many consultancies were undertaken in 2007-08, 2008-09 and 2009-10? b. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies. c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.	Written	27/04/12	17/05/12
236	CFO Group	Fisher	Hospitality and Entertainment	a. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events. b. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of each event.	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<ul style="list-style-type: none"> c. What is the Department's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events. d. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of each event. e. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events. f. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of each event. g. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events. <p>For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of each event.</p>			
237	CFO Group	Fisher	Grants	Has the Department/Agency complied with interim requirements relating to the publication of discretionary grants?	Written	04/05/12	17/05/12
238	CFO Group	Humphries	Efficiency Dividend	<ul style="list-style-type: none"> a. What is the effect of the efficiency dividend increase from 1.5 percent to 4 percent on the department/agency's budget bottom line during financial years 2012/13, 13/14, 14/15? b. What percentage of the department/agency's budget is designated to staffing? c. What is the size of the department/agency's staffing establishment? Include figures for FTE, PT, casual, contractors, and consultants. d. What specific strategies will the department/agency adopt to ensure continued operation within budget? e. Will or has consideration been made to reducing staffing compliment including contractors, and consultants? 	Written	27/04/12	17/05/12
239	CFO Group	Fisher	Contractors	<p>For this financial year to date:</p> <ul style="list-style-type: none"> 1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 	Written	27/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details.</p> <p>9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.</p>			
240	CFO Group	Fisher	Discretionary Grants	<p>a. Could the Department provide a list of all discretionary grants, including ad hoc and one-off grants for this financial year to date? Please provide details of the recipients, the intended use of the grants and what locations have benefited from the grants.</p> <p>b. Has the Department complied with interim requirements relating to the publication of discretionary grants?</p>	Written	04/05/12	17/05/12
241	CFO Group	Fisher	Government Payment of Accounts	<p>For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>a. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>b. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>	Written	30/04/12	17/05/12
242	CFO Group	Fisher	Credit Cards	<p>a. How many staff in each department and agency have a corporate credit card? What is their classification?</p> <p>b. What action is taken if the corporate credit card is misused?</p> <p>c. How is corporate credit card use monitored?</p> <p>d. What happens if misuse of a corporate credit card is discovered?</p> <p>e. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</p> <p>f. What action is taken to prevent corporate credit card misuse?</p>	Written	27/04/12	17/05/12
243	CFO Group	Fisher	Efficiency Dividend	<p>How will the efficiency dividend applied in the 2011-12 Mid-Year Economic and Fiscal Outlook be implemented in your agency/department?</p> <p>What percentage of your budget must be cut?</p> <p>Will any staff position be cut to meet the efficiency dividend? If yes, provide details of where the positions are located, the classification, whether the position is ongoing or not.</p> <p>Please list where and what spending has been reduced to meet the efficiency dividend.</p>	Written	27/04/12 <i>(see answer to q238)</i>	17/05/12
244	Legal Services Group	Fisher	Legal Costs	<p>a. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each service and costs.</p> <p>b. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department and agency spend on legal services this</p>	Written	03/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				financial year to date from private firms? Please provide a list of each service and costs. d. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.			
245	NBN Co	Fisher	Number of Premises ready for service by June 2012	Senator FISHER: Are you unable to answer tonight, Mr Quigley, how many premises in total will be passed by fibre and ready for service in June 2012? Mr Quigley: I just want to make sure, because we obviously have a new plan here, that you have the exact number that is correct. Senator Conroy: I would like to make sure I provide it to you. Senator FISHER: Thank you; but you might be able to answer that before you leave here tonight. Senator Conroy: We may be able to. I will have a look.	Page 116 (14/02/2012)	18/05/12	28/06/12
246	NBN Co	Fisher	Greenfields Sites ready for service by June 2012	Senator FISHER: Okay. Can you also, later tonight or else on notice, indicate, as part of your target figure, how many of those will be greenfields sites that will be ready for service by June 2012. Mr Quigley: Yes, I think we can do that, but we have a problem with greenfields, if I can just make sure you understand. What we also wrote in the corporate plan—	Page 117 (14/02/2012)	18/05/12 <i>(see answer to q245)</i>	28/06/12
247	NBN Co	Fisher	2011-12 and 2012-13 Backhaul Spend for Greenfields Sites	Senator FISHER: Mr Quigley, how much will be spent, in 2011-12 and then in 2012-13, on backhaul for greenfields sites? Mr Quigley: I cannot tell you that number off the top of my head. Senator Conroy: We are happy to take it on notice. Senator FISHER: Thank you. Mr Quigley: When you talk about ‘backhaul’, are you talking about a managed backhaul service that connects from the point where we get onto a network back to our interim POI sites, or are you talking about the backhaul that we actually have to put in? They are two separate pieces. Senator FISHER: Both. Mr Quigley: You would like both.	Page 117 (14/02/2012)	22/05/12	28/06/12
248	NBN Co	Fisher	Question on Notice 571	Senator FISHER: See (c). It said, ‘Refer answer to (a).’ All that answer to (a) tells me is that, for the year 2010-11, total fees paid to law firms for all legal and regulatory support services were \$35.46 million. How much of that was for legal services from private firms? While we are at it, my next question asked how much of that was for legal services from other sources? You gave me the same dismissive answer: ‘Refer to (a).’ Senator Conroy: Legal services from other sources, as Mr Quigley has already explained. The only aspect that I am unsure of is the Government Solicitor, but I am happy to take that on notice and double-check that for you.	Pages 119-120 (14/02/2012)	30/04/12	17/05/12
249	NBN Co	Fisher	List of Companies that make up the \$35.64 million in legal fees	Senator FISHER: All right then, Mr Quigley. Of the \$35.64 million, can you please identify to whom those moneys were paid? Mr Quigley: You mean a list of all the companies that make up the \$35.64 million? I am not sure I can break it down to amount per company because of commercial issues. Senator FISHER: All right. Mr Quigley: But, yes, I think we could give you a list of all the companies we use.	Page 120 (14/02/2012)	30/04/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				Senator FISHER: That would be helpful. That would be a good start. Thank you.			
250	NBN Co	MacDonald	Third Party Contractors	Senator IAN MACDONALD: Mr Quigley, third-party contractors conducting installation and maintenance on the copper network are required to be licensed by ACMA. Will third-party technicians holding install and maintenance contracts for the NBN Co. be required to have ACMA licensing? Mr Quigley: I will have to take that one on notice.	Page 126 (14/02/2012)	23/05/12	28/06/12
251	NBN Co	Macdonald	Third Party Contractors	Senator IAN MACDONALD: I think Mr Quigley understood the question. Third-party contractors conducting installation and maintenance on the copper network currently are required to be licensed by ACMA. Telstra technicians are not, as I understand it. What I am asking you is: will third-party technicians holding install and maintenance contracts for NBN Co. be required to hold ACMA licensing? Mr Quigley: Whatever the regulations say, we will obviously abide by. Frankly, I do not know the situation for the copper. I cannot tell you whether Telstra and other people do or do not need to hold ACMA licences. What I can tell you is that if any work is being contracted by NBN Co. we will make sure that the people have the appropriate licences. Senator IAN MACDONALD: So you cannot tell me whether you do need ACMA licensing for third-party— Mr Quigley: I cannot tell you. Senator Conroy: I have asked you: what is the licence? Senator IAN MACDONALD: Can you take it on notice, thank you	Page 127 (14/02/2012)	23/05/12 <i>(see answer to q250)</i>	28/06/12
252	NBN Co	MacDonald	ACMA Licensing on Fibre Network	Senator IAN MACDONALD: Can you tell me whether ACMA will take an industry-wide regulatory oversight for technicians conducting installation and maintenance on the fibre network? Senator Conroy: I am not trying to be difficult. Could you just define who you mean by ACMA? Senator IAN MACDONALD: The Australian Communications and Media Authority. As we have said for years, Senator— Senator Conroy: No, I just wanted to make sure that is what we were talking about. Senator IAN MACDONALD: everybody knows what ACMA is. This is an abuse, Mr Chairman. Did you get that or do you want me to repeat that question again? Mr Quigley: I simply cannot answer the question. I do not know whether or not ACMA is taking a national licence for anybody working on fibre networks. I do not know if they do that today on fibre networks. I will have to take that one on notice and check.	Page 127 (14/02/2012)	23/05/12 <i>(see answer to q250)</i>	28/06/12
253	NBN Co	MacDonald	Audit Inspections	Senator IAN MACDONALD: All right. My final series of questions, Mr Quigley. As I understand it, NBN Co.'s independent contractors in the installation area—there was an incident up my way where they did not get permission from Main Roads Queensland to operate a cherry picker on a public road for the installation of the aerial cable, and NBN officers have advised they are instructing their staff to inspect and audit 20 per cent of all installations. Is that correct? Do you know about that? Mr Quigley: I cannot answer that one either, I am afraid. Senator IAN MACDONALD: Will you take it on notice?	Page 127 (14/02/2012)	23/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>Mr Quigley: We will take that one on notice, yes.</p> <p>Senator IAN MACDONALD: Can you tell me the aggregate cost of these audit inspections?</p> <p>Mr Quigley: No, not off the top of my head.</p> <p>Senator IAN MACDONALD: You will take that on notice?</p> <p>Senator Conroy: Happy to take it on notice.</p> <p>Mr Quigley: I can take it on notice, yes.</p> <p>Senator IAN MACDONALD: Can you tell me the qualifications of the personnel conducting the inspections?</p> <p>Mr Quigley: We will take that one on notice as well, Senator.</p>			
254	NBN Co	Bushby	Telstra and NBN Packages in Tasmania	<p>Senator BUSHBY: You will be. Okay, I was just confirming that. If the position I have put about Telstra is in fact the case, and Telstra is not going to offer its NBN packages in Tasmania until such time as there is a broader scale of the new technology or the broader-scale technology, how does that sit with the argument espoused by the Prime Minister, the state Premier and NBN that Tasmania would be ahead of the game in terms of NBN, when it is not even getting the packages from the major internet service provider in Australia that the rest of the country will be getting?</p> <p>Senator Conroy: The rest of the country is managing to run on it. Every other service provider is running on it that wants to.</p> <p>Senator BUSHBY: Telstra is the biggest provider in the country.</p> <p>Senator Conroy: We will seek information from Telstra. In fact, I am sending a text as we speak, so we will know by relatively early tomorrow morning.</p>	Page 130 (14/02/2012)	04/05/12	17/05/12
255	NBN Co	Birmingham	Engagement of UMR	<p>Senator BIRMINGHAM: He may even be quite helpful in this line of questioning then. If I can go to UMR, how long have UMR been engaged by NBN Co. and are they still engaged? Can you give us at least some idea of the type of work they have been doing?</p> <p>Mr Quigley: I believe we have only just selected them.</p> <p>Senator BIRMINGHAM: Only just selected them?</p> <p>Mr Quigley: Only just selected them, yes. I think that is the case. I am giving it off the top of my head. I will take it on notice and double-check on that.</p> <p>Senator BIRMINGHAM: Answers to questions on notice from the October 2010 supplementary budget estimates hearings indicated at that stage that you had employed UMR and had paid \$38,940 for qualitative research for first release sites consultation as a component of NBN Co.'s community effort.</p> <p>Mr Quigley: Yes. I was trying to answer the latter part of your question about going out to a process where we had selected an agency. Let me just check. We have used them from time to time in the past, but we are now looking at what I described in my opening statement, where we will be gearing up to do more communication and obviously having to supply information that end users will want from us about what it is they are looking to learn about the NBN. We obviously need to do some research and I believe that is the work that has gone on in selecting UMR to do that type of work. I will take that on notice and give you a complete answer.</p>	Pages 131-132 (14/02/2012)	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
256	NBN Co	Birmingham	Market Research Costings	<p>Senator BIRMINGHAM: Have you, to your knowledge, provided market research information to the shareholder ministers at all?</p> <p>Mr Quigley: I cannot answer that one off the top of my head. I will have to inquire.</p> <p>Senator BIRMINGHAM: Are you able to give any sort of ballpark as to what NBN Co. expects to spend in market research, polling, data and so on over the duration of the contracts you are currently letting, in whatever terms you might be able to answer the question? I do not want to box you into something that you cannot answer.</p> <p>Mr Quigley: We probably have an ongoing number for our 2011-12 year and we will be obviously going into a budgeting process, looking at 2012-13. What those numbers are off the top of my head, I do not have.</p>	Page 132 (14/02/2012)	23/05/12	28/06/12
257	NBN Co	Williams	Towers at Daruka	<p>Senator WILLIAMS: You are going to have more towers?</p> <p>Mr Quigley: The DAs are done on a tower by tower basis. Obviously, in a cluster you can have multiple towers.</p> <p>Senator WILLIAMS: So there is a chance you might have multiple towers in this Daruka area. That is what you are just saying now.</p> <p>Mr Quigley: I would have to look. I am saying in a radio coverage area obviously you normally have multiple towers.</p> <p>Senator WILLIAMS: So there will be multiple towers around Daruka? You are not going to just put one tower there. There will be multiple towers. That is what you are saying.</p> <p>Mr Quigley: I would have to go and look at the radio planning for this particular site to answer that question definitively.</p> <p>Senator WILLIAMS: So there could be multiple towers put up there?</p> <p>Mr Quigley: You have a limited number of premises that you can put on any one radio acceptor.</p> <p>Senator WILLIAMS: In other words, at the meeting with NBN Co. that was held yesterday, if one tower is going to service one-fifth of the community, they may have to be five towers. Correct?</p>	Page 134 (14/02/2012)	22/05/12	28/06/12
258	NBN Co	Boyce	Australian Industry Participation	<p>Senator BOYCE: does it include Australian industry participation plans?</p> <p>CHAIR: Senator Boyce, I thought you would have moved on to your questions as quickly as possible and not—</p> <p>Senator BOYCE: I did, Chair.</p> <p>Senator IAN MACDONALD: She just did.</p> <p>Senator BOYCE: I just did, Chair, until you—</p> <p>Senator IAN MACDONALD: Let her talk, rather than talking over her.</p> <p>Senator BOYCE: I will proceed: Australian industry participation plans. I notice that you have responded to complaints about the tendering system for satellites not involving Australian companies.</p> <p>Senator Conroy: That is because there are not any Australian satellite manufacturers.</p> <p>Senator IAN MACDONALD: Can she finish the question?</p> <p>Senator BOYCE: NewSat would argue with you that—</p> <p>Senator Conroy: They do not manufacture. They were going to buy theirs from an</p>	Pages 135-136 (14/02/2012)	04/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>American company. They do not manufacture a satellite.</p> <p>Senator BOYCE: Could I just finish the question.</p> <p>Senator Conroy: Lockheed Martin. They were going to buy it from Lockheed Martin in America.</p> <p>CHAIR: Senator Conroy, allow Senator Boyce to ask the question.</p> <p>Senator BOYCE: The rest of the question is that, with the ground segment contract, you say that you have an Australian industry participation plan, yet the two final bidders, as I understand it, for the ground system component are both US companies. Is that correct, Mr Quigley?</p> <p>Mr Quigley: I cannot answer questions on a tender that is open at the moment.</p> <p>Senator BOYCE: Could you talk us through the opportunities for Australian innovative companies to be involved in the NBN. At the present time it looks like we will end up with a lot of very experienced cable pullers and not much more.</p> <p>Senator Conroy: That is just embarrassing.</p> <p>Mr Quigley: There are in fact a whole of range of activities that are being undertaken by Australian companies in the NBN project.</p> <p>Senator BOYCE: Can you quantify that for me?</p> <p>Mr Quigley: Yes, we can quantify it and I would be happy to quantify it.</p> <p>Senator Conroy: We have done on a number of occasions but we are happy to update it for you.</p> <p>Mr Quigley: Approximately 50 per cent of the capex we expect to spend is in fact with Australian companies such as Warren and Brown. If I could comment on behalf of the construction industry, I would not characterise them as simple 'cable pullers'. The job they do for us is a lot of detailed design.</p> <p>Senator BOYCE: All right. Can we look at the parts of the project that are not involved with underground or pole putting-in, but the high-tech aspects. That is the area I am interested in, the high-tech aspects of the NBN. I do want to know whether you have 50 per cent of the cable layers or 50 per cent of whatever; it is just that component that is not involved in—</p> <p>Senator Conroy: Laying cable and splicing fibre is actually quite a complex business.</p> <p>Senator BOYCE: I am perfectly aware of that.</p> <p>Senator Conroy: It will take probably a degree of training to upgrade copper technicians to become fibre technicians.</p> <p>Senator BOYCE: But it is no longer, I would think, a high-tech industry, in that it is something that has been done for some considerable time.</p> <p>Senator Conroy: I will circulate your statement widely.</p> <p>Mr Quigley: To give you an example, we are using a company that I think was spun out of the University of Queensland which is called Biarri, which is a group of industrial mathematicians. We believe some of the work they are doing is really groundbreaking. They are doing optimisation and we have quite a significant contract with them. They are a very small company.</p>			

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				<p>Senator BOYCE: Are you able to give us the figures for that contract?</p> <p>Mr Quigley: We cannot give you the exact numbers, of course, but I will try and do my best to tell you roughly how much that is worth.</p> <p>Senator BOYCE: You could give me, on notice, some details about that. That is the characterisation of things I am looking at. Mr Quigley, the other thing I would like you to do is respond to the—</p> <p>Senator Conroy: Sorry, my recollection is that there were 40 trained staff to come with the satellites.</p> <p>Mr Quigley: Yes, of course. Obviously, for something as complex as a satellite, you need some very skilled people. Just in NBN Co. alone we have today more than 20 trained staff who, by the way, have some 250 years of satellite experience.</p> <p>Senator BOYCE: I was not actually asking about NBN employees.</p> <p>Senator Conroy: Forty new people to be trained.</p> <p>Senator BOYCE: I was asking about opportunities for Australian high-tech companies.</p> <p>Senator Conroy: Forty new trained people to run the satellite, which is very high tech.</p> <p>Senator BOYCE: I was not, however, asking about the staff, Minister. I was asking about opportunities for—</p> <p>Senator Conroy: Opportunities for 40 new jobs.</p> <p>Senator BOYCE: groundbreaking technology to happen in Australia.</p> <p>CHAIR: Mr Quigley, could you take that question.</p> <p>Senator BOYCE: Could you take that on notice.</p>			
259	NBN Co Limited	Birmingham	Launches	How many households will have their copper lines switched off by the end of 2012? How many by the end of 2013? How many by the end of 2014? When does NBN Co expect to start decommissioning the copper network?	Written	21/05/12	28/06/12
260	NBN Co Limited	Birmingham	Roll Out	In reference to Senator Wong and Conroy's media release of 14 November 2011 – regarding the SA/NT rollout – is this the grand total of places in which work will have commenced by August? How many will have been completed? Have further delays been experienced? Has construction commenced?	Written	03/05/12	17/05/12
261	NBN Co Limited	Birmingham	Roll Out	The Corporate Plan estimated the NBN fibre network would pass 58,000 premises on the mainland (plus 4,000 in Tasmania) by June 2011. Can you confirm it only passed 18,243 premises by that date?	Written	04/05/12	17/05/12
262	NBN Co Limited	Birmingham	Roll Out	The Corporate Plan estimated the NBN interim satellite service would cover 165,000 premises by June 2011. Coverage means an end user being able to purchase a broadband service. Can you confirm that on 30 June 2011 no household in Australia could purchase the NBN satellite service, which at that stage was in trials?	Written	04/05/12	17/05/12
263	NBN Co Limited	Birmingham	Roll Out	The Corporate Plan estimated the NBN would have 35,000 customers with active service on its fibre by June 2011. Can you confirm that at that date the number of active services was approximately 622?	Written	04/05/12	17/05/12
264	NBN Co Limited	Birmingham	Roll Out	a. On page 17 of the second review of the NBN rollout by Parliament's Joint Committee on the NBN, it was stated that: "For Greenfields, the NBN Co has exceeded its expected	Written	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				target with 75 000 lots passed.” The footnote supporting this claim said it relied on information supplied by the shareholder ministers. DBCDE had to write to Parliament correcting this misstatement. Were figures or commentary regarding rollout of the NBN at greenfield sites supplied to shareholder ministers by NBN Co in any way implicated in this error? b. A few paragraphs earlier on the same page, the review states: “The target for lots passed for 2010-11 was revised from the NBN Co Corporate Plan of 45 000 lots passed, to approximately 65 000 lots passed and 40 000 premises connected.” The footnote cites Mr Quigley’s evidence to the Committee on 5 July 2011 as the source, but if that was a forecast made by NBN Co for 2010-11 was this statement also incorrect? Please explain this apparent misunderstanding?			
265	NBN Co Limited	Birmingham	Greenfield housing estates and NBN roll out	Deployment of the NBN in greenfield areas - new broad-acre residential developments - are forecast to account for about one fifth of the premises connected to the NBN’s fibre optic cable network during the period it is under construction. There is a spreadsheet on the NBN Co website that sets out the current schedule for the greenfields rollout. It has a column that forecasts when premises in various developments will actually be passed by the NBN and able to purchase services - under the heading 'expected date ready for service.' On the face of it the spreadsheet forecasts fewer than 2,000 greenfield premises will have been passed by the NBN fibre network by June 2012. Is it NBN Co’s best judgement that 2,000 greenfields premises will have been passed by June? If this is not correct please provide the correct forecast for the number of greenfield premises that will have been passed by June, and therefore able to purchase services over the NBN if they wish? Given an original target of 172,000 premises, an actual figure of 2,000 greenfield premises passed by June 2012 must surely mean NBN Co has fallen 99 per cent short of a key target it set itself barely a year ago? Is this correct?	Written	18/05/12	28/06/12
266	NBN Co Limited	Birmingham	Greenfield housing estates and NBN roll out	According to the Corporate Plan, NBN Co should have 132,000 customers in greenfield areas with active services by June. These customers were expected to be the vast majority of users on the fibre network at this point. Exactly how many active services does NBN Co now forecast it will have in these areas in June 2012? Apart from NBN Co’s incapacity to actually earn revenue, are there other detrimental effects arising from lack of this large group of consumers who had been anticipated to be using the fibre network by now? How important were they for NBN Co’s accumulation of experience and development of its capabilities of actually providing broadband services? How important were they for working out any glitches or technical problems with the network itself? Which users will now carry that burden?	Written	22/05/12	28/06/12
267	NBN Co Limited	Birmingham	Mobile Interactive Discover Centre	How much did this truck cost? Who determines where the truck visits? Was the truck purchased or leased? For how long will it be used to promote the NBN? Are similar trucks planned on the mainland?	Written	23/05/12	28/06/12
268	NBN Co Limited	Birmingham	Staff travel	Why have 54 staff travelled overseas? How many staff have travelled overseas in financial year 2011-12 to date? For what purpose was each trip made? Who approves staff travel?	Written	18/05/12	28/06/12
269	NBN Co	Birmingham	Debt financing	Have any of the timelines and arrangement for NBN Cos debt financing plans changed in	Written	18/05/12	28/06/12

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	Limited			any way? Please detail. When will (or did) NBN Co first raise its own debt? How much debt is expected to be raised over the next 3 years?			
270	NBN Co Limited	Birmingham	Multi-dwelling cable installation	How many tenders have been received? Did all of the tenders meet the budgeted costs of NBN Co? What was the cost/budget tenderers were asked to meet? When is a decision on the preferred tenderer likely to be made?	Written	22/05/12	28/06/12
271	NBN Co Limited	Birmingham	Interim Satellite Service	How many of the customers receiving a free trial period are now paying for services? What speed/service was the free trial service? What speed/service have those on the free trial period bought?	Written	18/05/12	28/06/12
272	NBN Co Limited	Birmingham	Corporate Plan	When will NBN Cos revised corporate plan be completed? Released?	Written	04/05/12	17/05/12
273	NBN Co Limited	Birmingham	Gags	Why did NBN Co believe it needed clauses in contracts with Telstra and Optus that go beyond standard misleading and deceptive conduct provisions?	Written	04/05/12	17/05/12
274	NBN Co Limited	Birmingham	Asbestos	Where asbestos is found at what point does an installation cease to be 'standard'. Please outline the procedure once this point has been reached.	Written	30/04/12	17/05/12
275	NBN Co Limited	Birmingham	Wireless Towers	a. When will Ericsson commence construction of the wireless towers? b. When will a list of all tower locations be made available? c. What consultation will occur with communities prior to the approval of tower locations? d. What investigation of health effects has been undertaken? Will these results be made public? e. What environmental impact assessment will be undertaken on each tower site? f. How many towers will be located in each state?	Written	22/05/12	28/06/12
276	NBN Co Limited	Birmingham	User equipment eroding speeds	I refer you to answer to Question 498 from last estimates – what modelling has NBN Co done the speed impact of service provider wrapping and of service provider impacts more generally?	Written	18/05/12	28/06/12
277	NBN Co Limited	Birmingham	Greenfields	On p.17 of the Second Progress Report, there's a statement from NBN Co Chief Mike Quigley saying that the company has passed 65,000 lots contradicting a statement by the shareholder ministers stated the number was actually 75,000 lots. Department Deputy Secretary Daryl Quinlivan later clarified the numbers in a letter to the Joint Committee stating: <i>"In fact, at 30 June 2011, NBN had received more than 1,700 applications from developers, with 1,188 active applications covering, not passing, approximately 75,000 lots".</i> Please explain how the mistake was made, given the figure in the Second Progress report was taken from testimony from Mr Quigley in Parliament on July 5, 2011?	Written	22/05/12 <i>(see answer to q264)</i>	28/06/12
278	NBN Co Limited	Birmingham	Greenfields	Does the figure stating that there are 1,188 active applications covering approximately 75,000 lots measure how many applications are in the process of the completed or whether there are 75,000 lots that already have infrastructure passing their premises?	Written	04/05/12	17/05/12
279	NBN Co Limited	Birmingham	Greenfields	Does the NBN measure the average time between an application being received from developers and the point at which it is determined an active application? If so, please provide an indication on the average time?	Written	18/05/12	28/06/12
280	NBN Co	Birmingham	Greenfields	In January, Phil Smith from OptiComm told the <i>Herald Sun</i> that many developers have	Written	21/05/12	28/06/12

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	Limited			become frustrated with the long lead-times in dealing with the NBN. He said: "There is a lot of frustration out there about NBN's responsiveness and delivery to new estates." How many complaints has the NBN had from developers and what timeframe do you dictate as reasonable in delivering infrastructure?			
281	NBN Co Limited	Birmingham	Greenfields	In September 2011, three months after Mr Quigley declared that the NBN has passed 65,000 greenfields lots, Senator Conroy issued a press release stating: <i>"Residents living in Bunya Estate in Sydney's west will be the first people in a new "broad-acre" development to enjoy the benefits of the National Broadband Network (NBN)".</i> a. If the NBN had already passed 75,000 lots, is it correct that the minimum amount of time between passing a lot and activating an active service is three months? b. Out of the 75,000 greenfields lots passed, please advise how many of those applications have been completed by Telstra and how many by the NBN's subcontractor Fujitsu? c. Further to the previous question, please advise how many of the 75,000 greenfields lots passed have been passed with fibre-to-the-home infrastructure, how many with a copper access network and how many have been passed with other technologies (such as fixed wireless or who have been provided a mobile phone)?	Written	22/05/12 (see answer to q264)	28/06/12
282	NBN Co Limited	Birmingham	Greenfields	On the NBN website, the company has published spreadsheets for the greenfields rollout. In the spreadsheet titled 'Monthly Ready for Service Rollout Plan' under the Greenfields section, the company states that it has 2000 premises under the heading 'expected date of ready for service' before June 2012 – in other words, passing on just over 330 premises a month. If that is the current rate of build that the NBN Co itself is taking on, how did it achieve its target of 75,000 premises passed?	Written	22/05/12 (see answer to q264)	28/06/12
283	NBN Co Limited	Birmingham	Financials	The NBN Corporate Plan states on p.134 that the projected revenue for the previous financial years was \$3 million. In the Second Report, the NBN stated that its revenue is \$0. Please explain why the NBN didn't bill any of its customers in the previous financial year?	Written	18/05/12	28/06/12
284	NBN Co Limited	Birmingham	Financials	The NBN's reported capital expenses for the recent financial year were \$463 million, or 66 per cent less than was forecast. To what extent was that a consequence of delays in the rollout?	Written	18/05/12	28/06/12
285	NBN Co Limited	Birmingham	Satellites	On p.134 of the NBN Corporate Plan, it is stated that the satellite service would connect 106,000 premises by financial year 2021. In media reports following the signing of contracts to build two new satellites, NBN Co chief executive Mike Quigley stated that the satellites would connect 200,000 premises. a. Can you please advise how and why this figure was revised? b. How will these changes affect the NBN Corporate Plan and when will a new Corporate Plan be released? c. What consultation with the Government occurred before this change to the corporate plan was initiated? d. How will this affect future revenue streams for the NBN? e. And will the increase come from the NBN extending the satellite footprint from 3 per	Written	22/05/12	28/06/12

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				cent, or will there be an increased take-up or a combination of both? f. And if take-up has increased by almost 100 per cent, how did the NBN get the initial forecast so wrong?			
286	NBN Co Limited	Birmingham	Satellites	Loral, the US firm the Prime Minister last week unveiled as the supplier of two satellites to NBN Co, has recently been sued by another large US satellite firm, Viasat, for allegedly violating three Viasat patents. The patents cover technology used in high-throughput broadband satellites – exactly the equipment the NBN is purchasing from Loral. a. When did the Government first learn of this lawsuit? b. Why wasn't it disclosed last week? c. And what legal protections were negotiated with Loral to ensure Australian taxpayers and consumers are not exposed – either financially, or from an adverse ruling causing further delays in the NBN?	Written	22/05/12	28/06/12
287	NBN Co Limited	Birmingham	NBN Website	In a video on the NBN website, there's a video titled 'The NBN – Getting Connected' under the webpage titled 'NBN explained'. From 1.05 minutes onwards, the voiceover states: "It's not just about fast internet – it's about giving 100 per cent of Australian premises access to broadband". The graphic states 'Access to internet 80% - 2009' and then '100% - NBN Plan'. Where was the figure that 80% of households had access to the internet in 2009 sourced?	Written	04/05/12	17/05/12
288	NBN Co Limited	Birmingham	NBN Website	The ABS series 'Household Use of Information Technology' has a measure titled 'Households with Home Internet Access' which recently showed that 79% of households have access to the internet at home. Do you recognise that the ABS is measuring how many homes actually are purchasing internet plans?	Written	04/05/12	17/05/12
289	NBN Co Limited	Birmingham	NBN Website	Does NBN Co concede that this is quite different to the NBN Co's measurement of 'Households with Access to the Internet', which is a measure of how many premises your network will pass (but not necessarily how many households are purchasing internet plans)?	Written	21/05/12	28/06/12
290	NBN Co Limited	Birmingham	NBN Website	Given that NBN Co's corporate plan (p.134) states you will have connected 7,845,000 households out of 12,365,000 passed, that under the ABS reporting guidelines, under the NBN only 63.4% of households will have 'Access to the Internet at Home' under the NBN plan.	Written	21/05/12	28/06/12
291	NBN Co Limited	Birmingham	UMR	a. Please provide all details of all contracts with UMR. b. Please provide copies of all research and all poll findings. c. How was the decision to engage the services of John Utting and UMR made? Who was the final decision maker? Was a tender issued? Were other companies considered for this work? Please provide details. d. How has work provided by John Utting or UMR informed decisions taken by NBN Co? e. What is the time frame John Utting and UMR were/are engaged for? f. Does NBN Co have plans to employ John Utting or UMR again in the future? Please provide details.	Written	23/05/12	28/06/12
292	NBN Co Limited	Birmingham	Financial performance	a. Please confirm that NBN Co did not extend its fibre network past a single new household or business anywhere in Australia in the final six months of 2011? What was	Written	18/05/12	28/06/12

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				the reason for that inactivity? b. What was the NBN Co's cash burn in that period - the amount of capital that was consumed in those six months? How much of it was spent on the fibre network?			
293	NBN Co Limited	Birmingham	Financial performance	The Corporate Plan, on page 134, estimated that revenues for NBN Co would be \$3 million in 2010-11. Does that estimate refer to revenue derived from communications services? Can you confirm that revenues in 2010-11 from communication services were in fact zero?	Written	18/05/12 <i>(see answer to q283)</i>	28/06/12
294	NBN Co Limited	Birmingham	Financial performance	Can you tell us whether NBN Co has as yet earned any revenue from the sale of communications services to retail service providers?	Written	18/05/12	28/06/12
295	NBN Co Limited	Birmingham	Financial performance	The Corporate Plan estimates that revenues will be \$42 million in 2011-12. Does NBN Co still stand behind that forecast? If not, please detail what the current best estimate is by NBN Co management and directors of probable revenues from sale of communications services for 2011-12 as a whole?	Written	04/05/12	17/05/12
296	NBN Co Limited	Birmingham	Financial performance	The Corporate Plan estimates that NBN Co revenues will be \$160 million in 2012-13. NBN Co still stand behind that forecast?	Written	04/05/12	17/05/12
297	NBN Co Limited	Birmingham	Retail customers	Does NBN Co know how many retail customers are using the NBN through agreements with RSPs at any point in time? If not, why not? Does NBN Co know what the wholesale product offering each retail customer is using at any time? If not, why not? What data on retail customers accessing the NBN does NBN Co have? If NBN Co does know how many retail customers currently access NBN services through RSPs and how many retail customers are using each wholesale product offering please provide details.	Written	22/05/12	28/06/12
298	NBN Co Limited	Birmingham	Retail customers	Are any retail customers are receiving subsidized access to NBN services? How many and to what extent?	Written	22/05/12	28/06/12
299	NBN Co Limited	Birmingham	Retail customers	How many retail customers access NBN services through each of Satellite, Wireless and Fibre?	Written	18/05/12	28/06/12
300	NBN Co Limited	Birmingham	Communications	Please detail all internal and external communications expenses for calendar year 2011.	Written	23/05/12	28/06/12
301	NBN Co Limited	Macdonald	Regional NBN Offices	Management staff from Regional NBN offices have advised that they are instructing their staff to inspect and audit 20% of all NBN installations. a. What is the aggregate cost of these inspections? b. What are the qualifications of the personnel conducting these inspections? c. What are the reporting mechanisms for the inspection/installation audit process? d. What percentage of overall nationwide installations will be quality-control audited and has NBNC Co determined/allocated a budget for this process? e. Will installations inspections be conducted indefinitely? f. Does the contractual relationship entered into with third-party installation contractors, such as Silcar, provide for standards of installation compliance and remedy for breach of these standards? g. Will responsibility for maintaining installation standards ultimately vest in third-party installation contractors? h. What regulatory mechanism is being established to provide for audit and compliance of	Written	23/05/12 <i>(see answer to q253)</i>	28/06/12

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				installation standards?			
302	NBN Co Limited	Macdonald	NBN Co network – regional and remote locations	<p>Regarding the deployment of NBNCo network infrastructure in regional and remote locations:</p> <ol style="list-style-type: none"> Can you confirm the percentage of households outside of Metropolitan areas that will receive FFTP service? What is the exact per-household cost of each individual technology for providing alternative network services (wireless, FTTN, Satellite) to regional and remote customers who will not be receiving FFTP? Will individual household infrastructure for satellite services be provided by NBNCo at no additional cost to regional and remote customers (in relation to the installation fees charged to metropolitan customers)? Will subsidised satellite infrastructure be provided indefinitely? Can you confirm the cost to the NBNCo of providing such subsidy for the installation and maintenance of satellite network infrastructure? How does the wholesale pricing structure of satellite services differ from the fibre network and how will this impact in dollar terms on the consumer? Will access to the satellite network be made available to all wholesale customers? Is Priority Assistance fault-responsiveness compatible with the satellite network and wireless services proposed for non-metropolitan areas? What contingencies are planned/being adopted to mitigate satellite network failures and what is the cost of these contingencies on a per-household basis? What is the estimated annual budget cost of satellite network maintenance including recruitment, training and deployment of technicians? 	Written	22/05/12	28/06/12
303	NBN Co Limited	Macdonald	Cost and time blow-outs	<p>Cost and time blow-outs continue to delay deployment of the network in line with originally-published proposals.</p> <ol style="list-style-type: none"> What has caused these blow-outs in timetabling and costs? What is the cost of these delays, in lost revenue and additional expenditure, expressed per calendar month? What a degree of certainty is offered by current roll out predictions? What impact has unreliable programming had on relationships with retail providers? Is NBNCo endeavouring to measure the impact of these failures to meet deadlines on opportunities to engage with the consumer? 	Written	22/05/12	28/06/12
304	NBN Co Limited	Macdonald	NBN Network	<p>Copper Network exchanges, pits, pillars, MDFs and DSLAMs are being substantially decommissioned. The NBNCo fibre network is being deployed through both existing and new infrastructure including aerial cabling. Maintenance and fault-response will apply to terrestrial and aerial network infrastructure.</p> <ol style="list-style-type: none"> Will priority assistance service standards be maintained in fibre network fault-response deployment models? How has this been costed? What percentage of the NBNCo network will be aerial cable? What infrastructure is proposed to enable maintenance of the aerial network? What statutory/regulatory agreements have been put in place to allow for the creation 	Written	22/05/12	28/06/12

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				<p>and maintenance of, and access to this aerial infrastructure (main roads, local council, electricity suppliers, etc)?</p> <p>e. What are the additional costs of accessing and maintaining aerial network infrastructure (cherry pickers etc)?</p> <p>f. What is the on-going operational cost to NBNCo of contracting aerial network maintenance responsibilities?" "What contingencies have been put in place in cyclone zones for fault-response where aerial cables fail?" What provisions have been made for priority assistance customers serviced by aerial cables in cyclone zones?"</p> <p>g. Will cost blow outs in network maintenance programs be passed on to the wholesale customers (and ultimately to the consumer) or are fault-repair and maintenance costs incorporated into existing budgeting and contracted to third party suppliers?</p> <p>h. What quality assurance guarantees can NBNCo make where it does not control maintenance of its own network?</p> <p>i. Will independent technical contractors (e.g. Silcar) be responsible for priority assistance technical support?</p> <p>j. Will they be statutorily and/or contractually compelled to provide this service standard?" "What remedies for breach are provided?" "What consumer protections/guarantees can NBNCo offer where maintenance and fault-repair vests in third-party contractors?"</p> <p>k. Have the quotes provided by third-party contractors, and NBNCo costing, taken this into consideration?</p> <p>l. Can the NBNCo guarantee the continued provision of priority assistance services to customer in regional and remote areas?"</p>			
305	NBN Co Limited	Macdonald	NBN Network	<p>The current Telstra model sites the network boundary point (NBP) at the first socket in a detached or semi-detached dwelling, and at the Main Distribution Frame (MDF) of a high-density dwelling.</p> <p>a. Where is the NBNCo network boundary?</p> <p>b. Does NBNCo ownership of infrastructure stop at the property boundary, the outside wall/MDF, at the first socket or at the Network Terminating Device?</p> <p>c. Will NBNCo be subsidising all lead-in work (terrestrial and aerial) indefinitely or only during the initial roll out?</p> <p>d. Who will be charging migrating customers for the installation/connection of services after fitting the lead-in hardware – NBNCo, Wholesale providers or independent contractors (similar to an MDF installation by an ACMA licensed contractor)?</p> <p>e. To what point (i.e. the NBP) will NBNCo conduct maintenance and fault-repair at NBNCo's expense?</p> <p>f. Where lead-in infrastructure is pre-existing and compatible, who will perform the installation and who will pay for the installation?</p> <p>g. Does FTTP/FTTH mean new lead-in cables must be laid and therefore new trenches dug? Will this be required at <i>every</i> home, who will dig the trenches and who will be charged for this work? Has NBNCo widely advertised such requirements?</p>	Written	22/05/12	28/06/12

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				h. Who will be responsible for programming schedules for lead-in cable installations – terrestrial or aerial – in regional and remote areas?” “What model will be employed to control network deployment delays for regional and remote customers?”			
306	NBN Co Limited	Macdonald	NBN Network	Presently, any third party contractors conducting installation or maintenance on the copper network are required to be licensed by the ACMA. a. Will the third party technicians holding install and maintenance contracts for the NBNCo fibre network be required to hold ACMA licensing? b. Will the ACMA take an industry-wide regulatory/oversight role for technicians conducting installation and maintenance on the fibre network? c. Will the ACMA provide training models and/or compliance standards for installation and maintenance on the NBNCo fibre network?”	Written	23/05/12 <i>(see answer to q250)</i>	28/06/12
307	NBN Co Limited	Williams	NBN Co contractors	I refer to an article which appeared in the West Australian newspaper of the 14th February, 2012 headed “Contractors at risk in NBN : union”. It refers to industrial matters where the Syntheo consortium has passed responsibility for public liability insurance and warranties on to sub-contractors. a. Who is liable to cover any cost increase that arise from industrial disputes – is it NBN or the contractor?	Written	22/05/12	28/06/12
308	NBN Co Limited	Williams	Roll-out timetable	Has NBN Co considered the potential for industrial dispute-related delays when establishing its roll-out timetable?	Written	22/05/12	28/06/12
309	NBN Co Limited	Xenophon	NBN Co	1. In response to questions I placed on notice last estimates, NBN Co responded that “close to 50 percent of NBN Co’s procurement expenditure involves ‘Australian content’. This is compared to the 23 percent expenditure to Australian controlled entities stated by <i>The Australian</i> newspaper in 17 October 2011. a. Is ‘Australian content’ the same as ‘Australian controlled’? b. If not, what amount of expenditure has gone to Australian controlled entities? 2. What definition does NBN Co use to determine if a company constitutes ‘Australian’ or not?	Written	22/05/12	28/06/12
310	NBN Co Limited	Humphries	Contractors	a. How many contractors are currently employed in the department/agency? b. How many contractors have been under contract for a period of more than 2 years? c. How many contractors have been under contract for a period of more than 5 years? d. How many contractors have been under contract for a period of more than 10 years? e. Does the department/agency make a habit of employing contractors to fill positions on a permanent basis?	Written	04/05/12	17/05/12
311	NBN Co Limited	Humphries	Efficiency Dividend	a. What is the effect of the efficiency dividend increase from 1.5 percent to 4 percent on the department/agency’s budget bottom line during financial years 2012/13, 13/14, 14/15? b. What percentage of the department/agency’s budget is designated to staffing? c. What is the size of the department/agency’s staffing establishment? Include figures for FTE, PT, casual, contractors, and consultants. d. What specific strategies will the department/agency adopt to ensure continued operation	Written	04/05/12	17/05/12

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				within budget? e. Will or has consideration been made to reducing staffing compliment including contractors, and consultants?			
312	NBN Co Limited	Fisher	Staffing	a. How many ongoing staff recruited this financial year to date? What classification are these staff? b. How many non ongoing positions exist or have been created this financial year to date? What classification are these staff? c. This financial year to date, how many employees have been employed on contract and what is the average length of their employment period?	Written	21/05/12	28/06/12
313	NBN Co Limited	Fisher	Staffing	a. How many ongoing staff left in the year 2010-11? What classification were these staff? b. How many non ongoing staff left in the year 2001-11? What classification were these staff?	Written	04/05/12	17/05/12
314	NBN Co Limited	Fisher	Staffing	Are there any plans for staff reduction? If so, please advise details ie. reduction target, how this will be achieved, services/programs to be cut etc. If there are plans for staff reductions, please give the reason why these are happening.	Written	04/05/12	17/05/12
315	NBN Co Limited	Fisher	Efficiency Dividend	How will the efficiency dividend applied in the 2011-12 Mid-Year Economic and Fiscal Outlook be implemented in your agency/department? What percentage of your budget must be cut? Will any staff position be cut to meet the efficiency divided? If yes, provide details of where the positions are locate, the classification, whether the position is ongoing or not. Please list where and what spending has been reduced to meet the efficiency dividend.	Written	04/05/12	17/05/12
316	NBN Co Limited	Fisher	Staffing	Please list the SES positions have you in your department/agency in the years 2007-08, 2008-09, 2009-10, 2010-11 and financial year to date. Identify the different levels and how many are permanent positions.	Written	04/05/12	17/05/12
317	NBN Co Limited	Fisher	Staffing	How many graduates have been engaged this year? Where have they been placed in the department/agency? Were these empty positions or are they new positions? List what training will be provided, the name of the provider and the cost.	Written	04/05/12	17/05/12
318	NBN Co Limited	Fisher	Government Advertising	a. What was the total cost of all advertising for 2007-08, 2008-09, 2009-10 and 2010-11? b. For each of those years, list whether the advertising is campaign or non-campaign and details of each advertising, including the program the advertising was for, the total spend and the business that provided the advertising services. c. Did the Department of Finance and Deregulation provide any advice about the advertising? Provide details of each advertising item. d. Did the Advertising comply with the Guidelines on Information and Advertising Campaigns by Australian Government Departments and Agencies? Provide the details for each advertising item. e. Provide details for any other communications program, including details of the program, the total spend and the business that provided the communication services. f. What advertising – Campaign and Non-Campaign – and other communications	Written	22/05/12	28/06/12

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				programs is the Department/Agency undertaking, or are planning to undertake?			
319	NBN Co Limited	Fisher	Hospitality and Entertainment	<p>a. What is the Department/Agency's hospitality spend for this financial year to date? Detail date, location, purpose and cost of all events.</p> <p>b. For each Minister and Parliamentary Secretary office, please detail total hospitality spend for this financial year to date. Detail date, location, purpose and cost of each event.</p> <p>c. What is the Department's entertainment spend for this financial year to date? Detail date, location, purpose and cost of all events.</p> <p>d. For each Minister and Parliamentary Secretary office, please detail total entertainment spend for this financial year to date. Detail date, location, purpose and cost of each event.</p> <p>e. What hospitality spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events.</p> <p>f. For each Minister and Parliamentary Secretary office, what hospitality spend is currently being planned for? Detail date, location, purpose and cost of each event.</p> <p>g. What entertainment spend is the Department/Agency's planning on spending? Detail date, location, purpose and cost of all events.</p> <p>h. For each Minister and Parliamentary Secretary office, what entertainment spend is currently being planned for? Detail date, location, purpose and cost of each event.</p>	Written	22/05/12	28/06/12
320	NBN Co Limited	Fisher	Grants	Has the Department/Agency complied with interim requirements relating to the publication of discretionary grants?	Written	04/05/12	17/05/12
321	NBN Co Limited	Fisher	Freedom of Information	<p>a. Has the Department/agency received any advice on how to respond to FOI requests?</p> <p>b. What was the total cost to the department to process FOI requests for 2009-10 and 2010-11?</p> <p>c. What is the total cost to the department to process FOI requests for this financial year to date?</p> <p>d. How many FOI requests did the Department receive for the financial year 2009-10 and 2010-11? For each financial year, how many requests were denied and how many were granted? Did the department fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>e. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted? Has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding?</p> <p>f. How many conclusive certificates have been issued in relation to FOI requests for this financial year to date?</p>	Written	27/04/12	17/05/12
322	NBN Co Limited	Fisher	Consultancies	<p>a. How many consultancies were undertaken in 2007-08, 2008-09 and 2009-10?</p> <p>b. How many consultancies have been undertaken this financial year to date? Identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (ie. open tender, direct source, etc). Also include total value for all consultancies.</p>	Written	22/05/12	28/06/12

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				c. How many consultancies are planned for this calendar year? Have these been published in your Annual Procurement Plan (APP) on the AusTender website and if not why not? In each case please identify the subject matter, duration, cost and method of procurement as above, and the name of the consultant if known.			
323	NBN Co Limited	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for 2007-08, 2008-09, 2009-10 and 2010-11	Written	23/05/12	28/06/12
324	NBN Co Limited	Fisher	Media Monitoring	What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for this financial year to date? a. Which agency or agencies provided these services? b. What is the estimated budget to provide this same services for the year 2011-12? c. What has been spent providing these services this financial year to date?	Written	21/05/12	28/06/12
325	NBN Co Limited	Fisher	Social Media	Has there been any changes to department and agency social media or protocols about staff access and usage of Youtube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since publication of the Australian Public Service Commission's Circular 2012/1: Revisions to the Commission's guidance on making public comment and participating online? If yes, please explain and provide copies of any advice that has been issue. If no, please explain why not.	Written	21/05/12	28/06/12
326	NBN Co Limited	Fisher	Contractors	For this financial year to date: 1. Has the department/agency ever employed Hawker Britton in any capacity or is it considering employing Hawker Britton? If yes, provide details. 2. Has the department/agency ever employed Shannon's Way in any capacity or is it considering employing Shannon's Way? If yes, provide details. 3. Has the department/agency ever employed John Utting & UMR Research Group in any capacity or is it considering employing John Utting & UMR Research Group? If yes, provide details. 4. Has the department/agency ever employed McCann-Erickson in any capacity or is it considering employing McCann-Erickson? If yes, provide details. 5. Has the department/agency ever employed Cutting Edge in any capacity or is it considering employing Cutting Edge? If yes, provide details. 6. Has the department/agency ever employed Ikon Communications in any capacity or is it considering employing Ikon Communications? If yes, provide details. 7. Has the department/agency ever employed CMAX Communications in any capacity or is it considering employing CMAX Communications? If yes, provide details. 8. Has the department/agency ever employed Boston Consulting Group in any capacity or is it considering employing Boston Consulting Group? If yes, provide details. 9. Has the department/agency ever employed McKinsey & Company in any capacity or is it considering employing McKinsey & Company? If yes, provide details.	Written	23/05/12 <i>(see answer to q291)</i>	28/06/12
327	NBN Co Limited	Fisher	Government Payment of	For this financial year to date, has the department/agency paid its accounts to contractors/consultants etc in accordance with Government policy in terms of time for	Written	04/05/12	17/05/12

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			Accounts	<p>payment (i.e. within 30 days)? If not, why not, and what has been the timeframe for payment of accounts? Please provide a breakdown, average statistics etc as appropriate to give insight into how this issue is being approached)</p> <p>a. For accounts not paid within 30 days, is interest being paid on overdue amounts and if so how much has been paid by the portfolio/department agency for the current financial year and the previous financial year?</p> <p>b. Where interest is being paid, what rate of interest is being paid and how is this rate determined?</p>			
328	NBN Co Limited	Fisher	Government Stationary Requirements	How much was spent by each department and agency on the government (Ministers/Parliamentary Secretaries) stationery requirements in your portfolio (i.e. paper, envelopes, with compliments slips) this financial year to date?	Written	21/05/12	28/06/12
329	NBN Co Limited	Fisher	Media Subscriptions	<p>Does your department or agencies within your portfolio subscribe to pay TV (for example Foxtel)?</p> <p>a. If yes, please provide the reason why, the cost and what channels.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to newspapers?</p> <p>a. If yes, please provide the reason why, the cost and what newspapers.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p> <p>Does your department or agencies within your portfolio subscribe to magazines?</p> <p>a. If yes, please provide the reason why, the cost and what magazines.</p> <p>b. What is the estimated cost for 2011-12?</p> <p>c. What is the cost for this financial year to date?</p>	Written	21/05/12	28/06/12
330	NBN Co Limited	Fisher	Travel Costs	<p>For the financial year to date, please detail all travel (itemised separately) undertaken by employees of each department and agency within each portfolio. Include details of what the travel was for, what cost was spent on travel (including travel type – i.e. business airfare), accommodation, security, food, beverages (alcohol listed separately), gifts, entertainment, and all other expenses.</p> <p>Are employees taking the most direct route when travelling? If not, please explain why.</p> <p>Are lounge memberships provided to any employees? If yes, what lounge memberships, to how many employees and their classification, the reason for the provision of lounge membership and the cost per employee.</p> <p>When SES employees travel, do any support or administrative staff (such as their Executive Assistant) travel with them? If yes, provide details of why such a staff member is needed and the costs of the support staff travel.</p>	Written	18/05/12	28/06/12
331	NBN Co Limited	Fisher	Legal Costs	a. What sum did each portfolio department and agency spend on legal services for this financial year to date within the department/agency? Please provide a list of each	Written	03/05/12	17/05/12

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				<p>service and costs.</p> <p>b. What sum did each portfolio department and agency spend on legal services this financial year to date from the Australian Government Solicitor? Please provide a list of each service and costs.</p> <p>c. What sum did each portfolio department and agency spend on legal services this financial year to date from private firms? Please provide a list of each service and costs.</p> <p>d. What sum did each portfolio department and agency spend on legal services this financial year to date from other sources? Please provide a list of each service and costs.</p>			
332	NBN Co Limited	Fisher	Education Expenses	For this financial year to date, detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include what type of course, the total cost, cost per participant, how many participants and the amount of study leave granted to each participant. Also include the reason for the study.	Written	21/05/12	28/06/12
333	NBN Co Limited	Fisher	Executive Coaching and Leadership Training	<p>In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 4. The names of all service providers engaged <p>For each service purchased from a provider listed under (4), please provide:</p> <ol style="list-style-type: none"> a) The name and nature of the service purchased b) Whether the service is one-on-one or group based c) The number of employees who received the service and their employment classification d) The total number of hours involved for all employees e) The total amount spent on the service f) A description of the fees charged (i.e. per hour, complete package) <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ol style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion iii. The total number of hours involved for all employees who took part iv. Any costs the department or agency's incurred to use the location 	Written	21/05/12 <i>(see answer to q332)</i>	28/06/12
334	NBN Co Limited	Fisher	Media Training	<p>In relation to media training services purchased by each department/agency, please provide the following information for this financial year to date:</p> <ol style="list-style-type: none"> 1. Total spending on these services 2. The number of employees offered these services and their employment classification 3. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted 	Written	21/05/12 <i>(see answer to q332)</i>	28/06/12

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				<p>4. The names of all service providers engaged</p> <p>For each service purchased form a provider listed under (4), please provide:</p> <p>a) The name and nature of the service purchased</p> <p>b) Whether the service is one-on-one or group based</p> <p>c) The number of employees who received the service and their employment classification</p> <p>d) The total number of hours involved for all employees</p> <p>e) The total amount spent on the service</p> <p>f) A description of the fees charged (i.e. per hour, complete package)</p> <p>Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <p>i. The location used</p> <p>ii. The number of employees who took part on each occasion</p> <p>iii. The total number of hours involved for all employees who took part</p> <p>iv. Any costs the department or agency's incurred to use the location</p>			
335	NBN Co Limited	Fisher	Paid Parental Leave	<p>a. Please list how many staff in each portfolio department and agency are eligible to receive payments under the Government's Paid Parental Leave scheme?</p> <p>b. For this financial year to date list which department/agency is providing its employees with payments under the Government's Paid Parental Leave scheme? Please list how many staff are in receipt of these payments.</p>	Written	04/05/12	17/05/12
336	NBN Co Limited	Fisher	Corporate Cars	<p>a. How cars are owned by each department and agency in your portfolio?</p> <p>b. Where is the car/s located?</p> <p>c. What is the car/s used for?</p> <p>d. What is the cost of each car for this financial year to date?</p> <p>e. How far did each car travel this financial year to date?</p>	Written	18/05/12	28/06/12
337	NBN Co Limited	Fisher	Taxi Costs	<p>a. How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 and 2010-11? Provide a breakdown of each business group in each department/agency.</p> <p>b. How much did each department/agency spend on taxis this financial year to date? Provide a breakdown of each business group in each department/agency.</p>	Written	22/05/12	28/06/12
338	NBN Co Limited	Fisher	Credit Cards	<p>a. How many staff in each department and agency have a corporate credit card? What is their classification?</p> <p>b. What action is taken if the corporate credit card is misused?</p> <p>c. How is corporate credit card use monitored?</p> <p>d. What happens if misuse of a corporate credit card is discovered?</p> <p>e. Have any instances of corporate credit card misuse have been discovered? List staff classification and what the misuse was, and the action taken.</p> <p>f. What action is taken to prevent corporate credit card misuse?</p>	Written	18/05/12	28/06/12
339	NBN Co Limited	Fisher	Provision of Equipment	<p>a. Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.</p> <p>b. What equipment is provided to department/agency staff? Please list what the equipment</p>	Written	04/05/12	17/05/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				is, the cost, the classification of the staff receiving the equipment and the reason why.			
340	NBN Co Limited	Bushby	NBN in Tasmania	<ol style="list-style-type: none"> 1. How many Tasmanian homes and businesses have signed up to the NBN in Tasmania? 2. And how many homes and businesses in Tasmania does it actually pass? 3. What is the take-up rate in the first three locations (Scottsdale, Smithton, Midway Point)? 4. What are the construction and connection dates for all seven locations in Tasmania in Round 2? 5. Why did the NBN Demo Truck cut short its tour of Tasmania? 6. How many locations did it visit and how many locations was it supposed to visit? 7. How much has the NBN Demo Truck cost? 8. How much will the repairs cost and how long will they take? 9. How many people have visited the Demo Truck so far? 10. Can you please explain the difference between the platform used for the three first release sites (Midway Point, Scottsdale, Smithton) and the platform being used in sites where NBN is being rolled out more recently? 11. Who was the supplier for the first three release sites? 12. Will premises in these locations have to be retrofitted and if so, why? 13. If the answer is yes, has any estimation been made of the cost to retrofit these premises and if so, what is it? 14. Can you please explain what an NEC box is, and what an Alcatel-Lucent box is and any differences between the two? 15. What actions are being taken in order to ensure Tasmania is included in Telstra's NBN packages? 	Written	23/05/12	28/06/12
341	NBN Co Limited	Boyce	NBN tenders	Given that the tenders for the value-adding design, manufacture, and supply of network technologies for the NBN construction were bulked up and written in such a way that only major multinational suppliers could respond, what opportunities remain for technological Australian SMEs to participate in the major procurement spends planned?	Written	23/05/12	28/06/12
342	NBN Co Limited	Boyce	NBN tenders	What intellectual property for the design of high value-add telecommunications hardware and software will be developed by Australian-resident companies under the NBN tender and contracting framework?	Written	03/05/12	17/05/12
343	NBN Co Limited	Boyce	NBN tenders	What is NBN Co doing to ensure Australian technology manufacturers gain access to the supply chains of the participating multinationals such as Alcatel and Ericsson?	Written	03/05/12	17/05/12
344	NBN Co Limited	Boyce	NBN tenders	Ten years ago Ericsson withdrew its R&D from Australia following a reduction in Telstra's infrastructure spend, resulting in the loss of 450 jobs. What steps are being taken this time to prevent a repetition of that scenario and ensure that Australian industry benefits from the network build, in a way that will be enduring?	Written	03/05/12	17/05/12
345	NBN Co Limited	Boyce	NBN tenders	<ol style="list-style-type: none"> 1. How are local SMEs being encouraged to develop Australian-owned intellectual property and design skills for the network rollout that will stay put, as opposed to last time when that capacity was pulled back to Sweden after the multinational lost interest? 	Written	22/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>2. We hear a lot of talk about innovation, productivity, and advanced manufacturing. How many Australian SMEs fitting that description have been engaged to participate in providing network software and hardware for the \$40B procurement underway to install the NBN?</p> <p>3. What steps is NBN Co taking to encourage and assist such manufacturers to participate in its network procurement?</p> <p>4. What percentage of the total tenders or contracts let by NBN Co. thus far have gone to Australian owned companies?</p>			
346	NBN Co Limited	Boyce	NBN tenders	What does that represent in dollar terms and as a percentage of the total value of contracts/tenders that have been let so far by the NBN?	Written	03/05/12	17/05/12
347	NBN Co Limited	Boyce	NBN tenders	NBN Co claims it mandates that contract winners must guarantee "local content and sourcing arrangements". What does mandate mean?	Written	03/05/12	17/05/12
348	NBN Co Limited	Boyce	NBN tenders	Is it a compulsory part of every tender & contract, if so what is the wording?	Written	03/05/12	17/05/12
349	NBN Co Limited	Boyce	NBN tenders	What does a overseas owned company have to do to satisfy this mandated requirement?	Written	03/05/12	17/05/12
350	NBN Co Limited	Boyce	NBN tenders	An innovative Australian company already contracted to provide hi- tech satellite communications for the Australian Defence department claims to have the best quality best priced satellite transmitters and receivers found the lead contactor Ericsson had a cursory look at their product and decided to import their own completely ignoring the Australian designed and made equipment. Doesn't sound like your mandate has any teeth?	Written	22/05/12	28/06/12
351	NBN Co Limited	Boyce	NBN tenders	Could you please the details of such arrangement under each and every contract NBN Co. has let so far. What Australian owned companies have benefited from this mandate, what contracts have been given to them as a result of this mandate and what has been the value of those benefits in dollar terms for each Australian company?	Written	03/05/12	17/05/12
352	NBN Co Limited	Boyce	NBN tenders	It has been claimed by the CEO of the Housing Industry Association, Graham Wolfe, that new home buyers in Greenfield housing developments will have to pay considerably more to gain access to the National Broadband Network than existing home owners. Is this true and if so how much extra will they have to pay?	Written	23/05/12	28/06/12
353	NBN Co Limited	Boyce	NBN tenders	According to their own and last Annual Report NBN Co. that only 12.5 per cent of NBN's senior managers , 20.7 per cent of all mangers and only 27 per cent of all employees are women. Is this best practice? Is this Government setting the right example?	Written	22/05/12	28/06/12
354	NBN Co Limited	MacDonald	Skymesh	In the Environment and Communications Legislation Committee Estimates hearing commencing 20.44 on Tuesday February 14th Mr Quigly from NBN Co and Senator Conroy identified the NBN retail provider 'Skymesh' whose "...cheapest price is now \$29" (Environment and Communications Legislation Committee Feb 14, 2012 Hansard, page 111). Mr Quigly went on to identify that "They are paying \$24" (Environment and Communications Legislation Committee Feb 14, 2012 Hansard, page 112). Can the Minister explain how it is that Skymesh is able to meet its expenses at a mark up of	Written	23/05/12	28/06/12

Q No	Program: Division or Agency	Senator	Broad Topic	Question	Proof Hansard Page & Date or Written Q	Date Received	Date Tabled
				<p>only \$5 per month?</p> <p>How sustainable is a network that relies on retailers with these margins?</p> <p>Does the Minister stand by the summary financials at page 134 of the NBN Corporate plan (reflected in his statement at the time of the launch of the NBN) that the NBN will run at a profit in 2018?</p> <p>Does the Minister stand by his statement in a joint media release dated April 7th 2009 that the NBN will be “sold down” to private investors in within 5 years?</p> <p>What is the latest available half year current expenditure and earnings of NBN Co?</p>			