

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2011-12 Budget Estimates Hearings

Outcome Number: Cross Outcome

Question No: 395

Topic: Education Expenses

Hansard Page: Written

Senator Boyce asked:

Please detail all education expenses (i.e. in house courses and tertiary studies) for each portfolio department and agency. Include the type of course, the cost and how many participants.

Answer:

In order to respond to the level of detail requested in the Question on Notice, the Department would be required to allocate extensive resources to gather this information. However, the Department has gathered centrally coordinated information relating to staff attendance at the various categories of training provided and total costs incurred is detailed in the following table.

The total cost for 2010–2011 for participation in the programs for which information has been collated to 31 May 2011 is \$5,322,942.67 (GST inclusive).

This cost covers internal and external learning and development activities, such as attendance at the Department's internal training and development programs, external conferences and seminars, and costs associated with staff undertaking tertiary studies through the study assistance program.

Some Land Councils, which have limited staff, have not been in a position to respond to this request, as the administrative burden to do so places unreasonable work demands on the small number of staff in these offices.

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	Participant numbers for 2010–2011 as at 31 May 2011								
Category of Education	FaHCSIA	SSAT see note 1	TSRA	EOWA	IBA see note 2	ILC	Outback Stores	CLC	AHL
Communication & Writing	595	0	31	7		1	8	81	22
Diversity	649	0	0	3		0	2	45	26
Financial Management & Budgeting	598	3	3	2		1	14	4	5
IT Systems Training & Records Managements	2205	0	94	7		0	31	16	270
OH&S	68	0	3	2		0	9	173	383
Leadership	100	12	24	7		1	0	2	21
People Management	1355	1	33	8		2	1	34	116
Governance, Risk & Compliance	524	0	85	2		0	4	80	38
Policy Development	81	0	0	2		2	0	1	0
Program Management	171	0	59	0		2	0	0	57
New Starters	55	0	0	10		0	12	57	17
Stakeholder Engagement	99	0	0	4		0	0	2	0
Contract Management	78	0	1	0		0	0	15	15
	6578	16	333	54	0	9	81	510	970
Costs per location	\$4,373,912.19	\$37,514.60	\$106,264.00	\$39,085.62	\$285,365.00	\$19,513.43	\$34,542.00	\$183,271.00	\$243,474.83

(Note: Individuals may have participated in several types of training)

Total participation – 8551

Total cost - \$5,322,942.67

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Notes:

Note 1

SSAT has also provided the following training programs for a total of 375 participants at a total cost of \$20,930.98 (GST inclusive)

Alignment of Care

Paid Parental Leave

Ethics and the APS

New Definition of Income Child Support Agency

New Definition of Income Centrelink

Child Support Agency Appeals: Management System for Windows Refresher Training

Show Cause Process for Child Support Agency

Note 2

IBA has no records of participant numbers for attendance on the following types of programs, which came to a total cost of \$285,365.00:

Induction

OH&S

Cultural Awareness

IBA Program delivery related training

Manager and supervisory training

Program delivery skilling and training

Information Technology

Technical skilling