

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2011-12 Budget Estimates Hearings**

**Outcome Number: 5**

**Question No: 313**

**Topic:** Better Start Initiative

**Hansard Page:** Written

**Senator Fifield** asked:

Can the Department provide a month by month breakdown of the number of complaints each category received regarding the Better Start initiative?

**Answer:**

A breakdown by month and category as of 30 June 2011 is below.

Month/year	Age limit for eligibility	Disability types that are not eligible	Access to services
May 2010		1	
August 2010	1		
September 2010		1	
October 2010		3	1
November 2010		3	
December 2010		1	
February 2011		2	
March 2011		9	
April 2011		2	
May 2011	6	6	
June 2011	1	1	
TOTAL (38)	8	29	1