

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2011-12 Budget Estimates Hearings**

**Outcome Number:** 3

**Question No:** 82

**Topic:** Income management

**Hansard Page:** 1 June 2011 CA72

**Senator Siewert** asked:

Is there a process for evaluating lessons learnt in relation to Financial Counselling over the last two years and is that being considered in roll out?

**Answer:**

Yes. The evaluation undertaken of income management in Western Australia delivered a report in September 2010, which included financial counselling. This report can be found on the FaHCSIA website.

The current evaluation of the New Model of Income Management in the Northern Territory (2011-2014) also includes financial counselling. These findings will inform the implementation of new income management arrangements announced in the 2011-12 Budget.