

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2011-12 Budget Estimates Hearings

Outcome Number: 2

Question No: 37

Topic: Involvement of the mental health sector in consultations on the Homelessness National Quality Framework

Hansard Page: 1 June 2011, CA 86

Senator Fierravanti-Wells asked:

What is the focus in the public workshops being conducted in relation to the National Quality Framework from people in the mental health sector?

Answer:

The purpose of the Homelessness National Quality Framework (NQF) is to improve the quality and integration of services delivered to people experiencing or at risk of homelessness.

Second stage consultations on the NQF were undertaken in February, March, April and May 2011. Consultation workshops focused on three main areas:

- A National Homelessness Charter,
- National Quality Standards, and
- The level and form of support the sector will need to help them to achieve the quality requirements of the NQF.

Discussions on the Charter and Standards sought feedback on how they could be used to leverage greater involvement of organisations other than specialist homelessness services - mental health services for example - in efforts to prevent and reduce homelessness.