

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2012-13 Additional Estimates Hearings

Outcome Number: 7

Question No: 154

Topic: National Partnership Agreement

Hansard Page: 15/02/2013 - CA12

Senator Siewert asked:

Can you give an outline of what the service standards are going to look like?

Answer:

The National Partnership Agreement on Remote Service Delivery requires the Australian and State and Northern Territory governments to identify service delivery standards for the 29 priority communities. Australian Government officials are discussing the development of standards with jurisdictions and they will be made publicly available once agreed. The development of agreed service delivery standards is a key element of an effective performance measurement framework for the National Partnership Agreement.