

## QUESTION TAKEN ON NOTICE

### BUDGET ESTIMATES – 26 – 27 MAY 2014

#### IMMIGRATION AND BORDER PROTECTION PORTFOLIO

#### **(BE14/199) PROGRAMME – Australian Customs and Border Protection Service**

Senator Carr (Written) asked:

Can you please update the progress reported in QoN AE14/169?

*Answer:*

Since the release of the *Blueprint for Reform 2013-2018* in July 2013, the Australian Customs and Border Protection Service (ACBPS) has made a number of significant steps in its ongoing reform process.

Key achievements since QoN AE14/169 was submitted include:

- The Future Traveller Task Force transitioned to the Trade and Customs Division on 16 April 2014.
- A Reform and Career Planning Roadshow was held across Australia during April and May 2014 in advance of the launch of ACBPS's four vocational career streams of Border Force, Trade and Customs, Support, and Intelligence and the introduction of career plans on 1 July 2014.
- The Portfolio Reform Task Force was established on 12 May 2014 to oversee the implementation of the Reform Programme and the consolidation of functions of the Department of Immigration and Border Protection (DIBP) and ACBPS, including the establishment of the Australian Border Force from 1 July 2015.
- The Revenue and Trade Task Force was established on 13 May 2014 to target serious and organised revenue evasion.
- On 12 June 2014 the Secretary of DIBP and the CEO of ACBPS announced the Portfolio Executive Division would be established on 1 August 2014. Combined communication, media, ministerial and executive functions were established as part of this Division on 1 July 2014.
- The second CEO Awards Ceremony took place on 19 June 2014 where 43 officers were recognised for acts of Bravery, Conspicuous Conduct, Excellence, Innovation, and Health and Safety in the ACBPS.
- The Microsoft Lync ® 2013 project, one component of the future technology platform for the ACBPS, was implemented in June 2014.
- On 1 July 2014, the ACBPS reached a major reform milestone:
  - The National Border Targeting Centre was established.
  - Strategic Border Command and the five Regional Commands were established.
  - The interim ACBPS College was launched.

- The ACBPS Border Force and College Task Force transitioned into routine business.
- The Technology Division was created.
- Four ACBPS career streams and the ACBPS career planning framework were launched. Over 4000 officers had career plans in place on 1 July 2014.
- New ACBPS internet and intranet sites were launched.
- A new Officer Handbook was released.