QUESTION TAKEN ON NOTICE

ADDITIONAL ESTIMATES HEARING: 08 February 2016

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(AE16/107) - Media training - Internal Product (DIBP)

Senator Ludwig, Joe (L&CA) written:

Since the change of Prime Minister on 14 September, 2015:

- 1. In relation to media training services purchased by each department/agency, please provide the following information:
- 1. Total spending on these services
- 2. An itemised cost breakdown of these services
- 3. The number of employees offered these services and their employment classification
- 4. The number of employees who have utilised these services and their employment classification
- 5. The names of all service providers engaged
- 6. The location that this training was provided
- 2. For each service purchased from a provider listed under (1), please provide:
- 1. The name and nature of the service purchased
- 2. Whether the service is one-on-one or group based
- 3. The number of employees who received the service and their employment classification (provide a breakdown for each employment classification)
- 4. The total number of hours involved for all employees (provide a breakdown for each employment classification)
- 5. The total amount spent on the service
- 6. A description of the fees charged (i.e. per hour, complete package)
- 3. Where a service was provided at any location other than the department or agency's own premises, please provide:
- 4. The location used
- 5. The number of employees who took part on each occasion
- 6. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)
- 7. Any costs the department or agency's incurred to use the location

Answer:

Since 14 September 2015, the Department has spent a total of \$71,700 (GST exclusive) on media training services.

A detailed breakdown is attached.

1. In relation to media training services purchased by each department/agency, please provide the following information:

	1.1	1.2	1.3	1.4	1.5	1.6
Training Programme	Total amount spent	Cost breakdown	Number of employees offered and classifications	Number of employees attended by classification	Service Provider	Location
Media Training	\$71,700 (GST exclusive)	15 group sessions at \$3,900 (GST exclusive) per session. 11 individual sessions \$1,200 (GST exclusive) per session.	All Senior Executive Service officers, classified between SES Band 1 and 3 were offered media training.	SES B3 = 7 SES B2 = 21 SES B1 = 60	Talkforce Communications Strategists	Department of Immigration and Border Protection national office training suite.

2. For each service purchased from a provider listed under (1), please provide:

Training Programme	2.1 Name and nature of service	2.2 One-on-one / Group based	2.3 Number of employees attended and classifications	2.4 Total Hours	2.5 Total amount spent on service	2.6 Description of fees (per hour/complete package)
Media Training - group workshop	The nature of the course was to develop senior executive officer skills and confidence	Group	Group Workshop - 3.5 hours SES B3 = 0 SES B2 = 18 SES B1 = 57	SES B3 = 0 SES B2 = 63 SES B1 = 199.5	\$71,700 (GST exclusive)	Fees were charged on a package basis.

Media Training - individual workshop	when appearing before the media.	Individual	Individual Workshop - 2 hours SES B3 = 2 SES B2 = 2 SES B1 = 3	SES B3 = 4 SES B2 = 4 SES B1 = 6	
Media Training - individual coaching		Individual	Individual Workshop - 1 hour SES B3 = 5 SES B2 = 1 SES B1 = 0	SES B3 = 5 SES B2 = 1 SES B1 = 0 Total = 282.5 hours	

3. Where a service was provided at any location other than the department or agency's own premises, please provide:

	3.4	3.5	3.6	3.7
Training Programme	Location used	Number of employees on each occasion	Number of hours	Location costs
Media Training	All services were provided within the Department of Immigration and Border Protection offices.	N/A	N/A	No costs were incurred to use the training facilities.