

Question: 61

Topic: Fee for service

Written: 31 October 2014

Senator LUDWIG asked:

Since 7 September 7 2013:

1. Have any existing services provided by the department / agency moved from being free to a user-pay service?
2. Have any additional fees been placed on existing services? If yes please provide a list and include:
 - a) Name of the fee and a short description of what it covers.
 - b) How much is the fee (and is it a flat fee or a percentage of the service).
 - c) The date the fee came into place.
 - d) Were any reviews requested, commenced or complemented into the benefits and drawbacks of attaching the fee to the service? If yes, please detail and provide a copy of the review.
 - e) What consultation was carried out before the fee was put into place?
 - f) How was the fee put into place (e.g. through legislation, regulation changes etc.)?
 - g) What justification is there for the fee?

Answer

No services provided by the department have moved from being free to user-pays.