Senate Finance and Public Administration Legislation Committee—Supplementary Budget Estimates Hearing—October 2014

Answers to Questions on Notice

Parliamentary departments, Department of Parliamentary Services

Topic: **Cloud Services and Storage**

Question: **253**

Written: **Senator Ludwig**

Date set by the committee for the return of answer: 31 December 2014

1. Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:
2. What date did/will cloud services be deployed in the department?
3. Please provide a list of all cloud services in use or being considered for use.
4. How much do these services cost? Please break down by service.
5. How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
6. How much does this cloud storage cost per month?
7. What security arrangements are in place to protect cloud based services and storage?
8. Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?
9. What has been the cost of security for the cloud? Please provide a breakdown.

Answer

1.   Yes, we are currently deploying cloud SuccessFactors and Torque software cloud solutions.

2.

Service	Date
SuccessFactors	Development 07/2014 Production 02/2015
Torque	30/11/2014

3.

SuccessFactors	Integrated HR Suite
Torque	Financial Management Compliance System (FMCS)

Note: Any planned : DPS, in line with Australian Government Cloud Computing Policy, will consider the availability of cloud services as an opportunity for DPS to deliver services more efficiently when approaching market for services, where it is fit for purpose, provides adequate protection of data and delivers value for money.

4.

Service	Spend to Date	Annual Cost	Contract Value (3 years)
SuccessFactors	$402,045.00	$316,282.43	$1,034,609.36
Torque (FMCS)	$0.00	$40,152.00	$145,311.00

5.   DPS does not utilise cloud storage outside of that included with the above software-as-a-service systems.

6.

SuccessFactors	Not specified – covered under software-as-a-service licencing
Torque (FMCS)	Not specified – covered under Hosting service fees

7. When DPS considers using a cloud service it reviews the vendors security arrangements against the Australian Government standards such as Information Security Manual and the Australian Signals Directorate(ASD) and any additional guidance provided by AGIMO.

8. Yes, security analysts have been engaged to assist with the evaluation of software based cloud services for SuccessFactors and Torque Software.

9.

SuccessFactors (eRecruitment)	$39,200 ex GST
Torque (FMCS)	$1,282.50