

**Senate Finance and Public Administration Legislation Committee  
—Budget Estimates Hearing—May 2015**

**Answers to Questions on Notice**

**Parliamentary departments, Department of Parliamentary Services**

Topic: **Pay parking machines**

Question: **23**

Hansard Reference **p 56; 25 May 2015**

**Date set by the committee for the return of answer: 10 July 2015**

**Senator WONG:** Has anyone asked about the clocks in the autopay machines?

**CHAIR:** Not that I am aware of.

**Senator WONG:** Are they synchronised?

**The President:** With each other?

**Senator WONG:** Or with the real time?

**Mr Skill:** I will take that on notice and check that for you.

**Mr Wright:** I did go down there one day to check, because I had someone complain to me that the clock was out. When I went down there and looked at the clocks on the machine and the clock, they were the same. They were synchronised.

**Senator WONG:** I have had some feedback that they were not.

**Mr Skill:** We will look into that.

**Answer**

The clocks in the automatic pay machines and boom gates for the Visitor Carpark are synchronised and reflect real time.

On the 22 May 2015, a complaint was received advising that the time indicated on the entry boom gate was 4-5 minutes behind that shown on the automatic pay machine. The problem was rectified with the service provider indicating that this was due to an issue with a server supporting the system. DPS has been advised that this is not an ongoing issue.