

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**Budget Estimates Hearing 25-29 May 2015**

**Prime Minister and Cabinet Portfolio**

**Department/Agency:** Department of the Prime Minister and Cabinet  
**Outcome/Program:** Outcome 2: Indigenous  
**Topic:** Employment

**Senator:** Senator the Hon Jan McLucas

**Question reference number:** 303

**Type of question:** Written

**Date set by the committee for the return of answer:** 10 July 2015

**Number of pages:** 1

**Question:**

What post-placement support structures are in place to assist both jobseekers and their employers to achieve long term employment outcomes?

**Answer:**

The Vocational Training and Employment Centres (VTEC) employment model includes Post Placement Support.

The VTEC provider is contracted to employ strategies to ensure successful job retention rates and must provide Post Placement Support throughout the 26 weeks of employment under the VTEC contract.

Apart from initially verifying the employer's workplace is culturally competent and that workplace buddies/mentors are available and trained the Post Placement Support must include, but is not limited to, the following supports:

- ensuring that the Participant is provided with on the job support, including assisting the Participant to familiarise themselves with workplace and industry specific issues;
- assisting the Participant to identify and manage issues, including cultural needs, that may impact upon the Participant's work or training, and hold a discussion of those issues with the Participant;
- assisting the Participant to communicate with their Employer, including speaking on behalf of the Participant where requested by the Participant;
- where required, providing assistance and support with the Participant's personal issues;
- providing assistance or advice on any other topic related to the Participant's Employment and/or training, as requested by the Participant; and
- supporting the Participant to engage with their Employer nominated workplace buddy as appropriate.