Finance Portfolio
9 February 2016

Department/Agency: Department of Finance
Outcome/Program: 2/2.2
Topic: Telepresence – use of the system

Senator: Ludwig
Question reference number: F25
Type of question: Hansard Proof, F&PA Committee, Page 89, 9 February 2016
Date set by the committee for the return of answer: Friday, 1 April 2016

Number of pages: 1

Question:

Senator LUDWIG: So we have got that metric. Is that showing an increase or a flat line? In other words, how do you express it—is it by month, by year?
Mr Sheridan: We have the information by day, essentially, because it is recorded by the booking system that books the meetings and holds records of the calls. It shows a continuing increase in the use of the system.
Senator LUDWIG: That is what I am trying to identify, so if you have a metric or a graph that shows that, that will be helpful. Could you take that on notice?
Mr Sheridan: We could take that on notice.

Answer:

Call volumes for the National Telepresence System since 2013 are shown in the table below. Booked Multi-person meetings involve the use of dedicated room based facilities and may represent a significant number of participants for each meeting recorded. Person to person video calls represent a user initiated connection made from a desktop TelePresence unit.

Quarter (Calendar Year)	Booked Multi-person Meetings	Person to Person Video Calls
Q1 2013	319	0
Q2 2013	397	0
Q3 2013	266	0
Q4 2013	241	0
Q1 2014	181	0
Q2 2014	202	0
Q3 2014	221	1746
Q4 2014	224	1803
Q1 2015	319	2048
Q2 2015	402	1874
Q3 2015	433	2219
Q4 2015	325	2089