

Senate Finance and Public Administration Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
ADDITIONAL ESTIMATES 2015-16

Finance Portfolio
9 February 2016

Department/Agency: ASC Pty Ltd
Outcome/Program: General
Topic: Key Performance Indicators of the Collins Fleet

Senator: Wong

Question reference number: F1

Type of question: Hansard Proof, F&PA Committee, Page 4, 9 February 2016

Date set by the committee for the return of answer: Friday, 1 April 2016

Number of pages: 1

Question:

Senator WONG: Can you just remind us other than availability days, what are the KPIs in relation to the Collins you are expected to meet?

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Senator WONG: Can you on notice perhaps provide the updated KPIs that you have just gone through.

Mr Whiley: Yes.

Answer:

Under the ASC Pty Ltd's (ASC) In Service Support Contract for the Collins Class Submarines ASC is measured against the following six key performance indicators (KPI):

KPI01 – Annual Materiel Ready Days

KPI02 – Annual Materiel Capable Days

KPI03 – Post Maintenance Availability, Priority 2/Priority 3 Urgent Defects

KPI04 – Priority 2 Urgent Defect Response

KPI05 – Priority 1 Contractor Demand Satisfaction Rate

KPI06 – Demand Accuracy

KPI02 – Annual Materiel Capable Days will come into effect in the 2016-17 financial year, all other KPIs are currently in place.