

Senate Committee: Education and Employment

QUESTION ON NOTICE

Supplementary Budget Estimates 2015 - 2016

Outcome: Skills and Training

Department of Education and Training Question No. SQ15-000857

Senator Carr, Kim provided in writing.

Complaints regarding training in care-related industries

Question

How many complaints have you received regarding training in care-related industries?

Answer

Last financial year (2014-2015), 38 complaints regarding training in care-related industries were received via the National Training Complaints Hotline noting the Hotline was officially launched on 20 January 2015. The early childhood education and care, and the aged care industries have been included in this response.