

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Supplementary Budget Estimates 2015 - 2016**

Outcome: Agency: ASQA

Department of Education and Training Question No. SQ15-000715

Senator Carr, Kim provided in writing.

ASQA - Audit for VET FEE-HELP providers and the Health Arts College

Question

In regards to the ASQA audit for VET FEE-HELP providers and the Health Arts College Pty Ltd:

1. What type of non-compliance issues were identified with this provider?
2. Which particular courses were found to be problematic?
3. Could ASQA identify how long these practices had been in place prior to the audit?
4. Could ASQA identify how many students were affected by non-compliance practices?
5. Is ASQA confident that students who obtained qualifications from the Health Arts College to date have received quality training and appropriate qualifications for their industry?
6. Will ASQA have the capacity to check literacy and numeracy tests for the Health Arts College?

Answer

The Australian Skills Quality Authority (ASQA) has provided the following response.

1. The audit found non-compliance against the *Standards for RTOs 2015* in the areas of student recruitment and assessment. The RTO was able to rectify these matters. On the basis of the audit findings, however, ASQA considers it necessary to monitor the RTO's implementation of its improved enrolment and assessment procedures. To assist in this regard, ASQA imposed certain conditions on the RTO's registration.
2. The audit included:
 - BSB50207 Diploma of Business
 - BSB60407 Advanced Diploma of Management
 - CHC30212 Certificate III in Aged Care
 - CHC40108 Certificate IV in Aged Care
 - SIB50110 Diploma of Beauty Therapy.
3. ASQA conducts its audit at a point in time to test compliance. As such, it is not possible to comment on the practices of the RTO prior to the audit.
4. The number of students enrolled in the courses audited are as follows:
 - BSB50207 Diploma of Business – 69 students
 - BSB60407 Advanced Diploma of Management – Nil students
 - CHC30212 Certificate III in Aged Care – Nil Students
 - CHC40108 Certificate IV in Aged Care – Nil Students
 - SIB50110 Diploma of Beauty Therapy – 10 Students

5. ASQA regulates RTOs not students.
6. ASQA has the ability to audit the mechanisms that the RTO uses to identify learner support needs which can include Literacy, Language and Numeracy tests.