## **Senate Standing Committee on Education and Employment**

# QUESTIONS ON NOTICE Supplementary Budget Estimates 2013-2014

#### **Cross Portfolio**

**Department of Employment Question No. EM0003\_14** 

Senator Cameron provided in writing.

#### Question

## **Contracted provider**

What/if any departmental work is currently undertaken by a contracted provider? How many staff are doing that work? Where are they located? Who is their employer? Why is the work not being done in house?

### **Answer**

The department uses a range of services providers for departmental work including security, cleaning, data centre, IT and call centre services. Decisions to use service providers are based on value for money and service flexibility.