Senate Committee: Education and Employment

QUESTION ON NOTICE Budget Estimates 2017 - 2018

Outcome: Skills and Training

Department of Education and Training Question No. SQ17-000927

Senator Cameron, Doug provided in writing.

Australian Apprenticeship Support Network (Targets)

Question

1) Are contract requirements (e.g. targets) for the in training support services the same across the providers? What is the method by which you set the targets for each contract?
2) What measures does the Department use to establish the quality of the in training support being delivered by providers?

Answer

- Target levels (benchmarks) are different for every Australian Apprenticeship Support Network Provider (Network Provider) based on their agreed contracted benchmarks. Network Provider's individual benchmark levels were supplied and agreed upon as part of the tender process, and the subsequent contract entered into between the Network Provider and the Department of Education and Training following the Request for Tender process.
- 2. Please refer to SQ17-000924 for information on the measures the department uses to establish the quality of In-Training Support being delivered by Network Providers.