

Senate Standing Committee on Education and Employment

**QUESTIONS ON NOTICE
Budget Estimates 2014-2015**

Outcome 1 - Employment

Department of Employment Question No. EM0596_15

Senator Lines provided in writing

Question

Enforcing JSA appointments

At the moment I understand JSA providers can punish people who don't turn up for appointments by reporting them to Centrelink, and then Centrelink can suspend their payments. If people are serving the waiting period, and therefore not receiving any payments, how will JSA providers force people to turn up for their appointments?

Answer

If a job seeker (under 30 years old in the payment preclusion period) fails to attend a scheduled contact appointment without giving prior notice of a valid reason to their Job Services Australia provider, their payment preclusion period may be extended. The length of the extension for different failure types is yet to be determined.