Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Additional Estimates 2016 - 2017

Outcome 1 - Employment

Department of Employment Question No. EMSQ17-003978

Senator Marshall provided in writing.

Question

jobactive provider complaints

What is the number of jobactive provider complaints in 2016?

Answer

For the year 2016, the Department recorded 15,641 complaints against jobactive providers in the Employment Services Feedback System.