

Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Additional Estimates 2016 - 2017

Outcome 1 - Employment

Department of Employment Question No. EMSQ17-003976

Senator Marshall provided in writing.

Question

Business Reallocation Process - providers with two stars or less

"Of the 44 organisations delivering jobactive services, how many scored 2 stars or below in the December Star Ratings?

Will all of those who scored below two be reviewed in this process and decisions made about whether to continue the contract? "

Answer

Under jobactive providers receive a separate Star Rating for each Employment Region (contract) in which they operate. In the December 2016 ratings, 21 providers were rated at 1- or 2-Stars in at least one region.

All contracts and sites with a rating of 1 or 2 Stars are reviewed in the business reallocation process.