

## Senate Standing Committee on Education and Employment

### QUESTIONS ON NOTICE Additional Estimates 2016 - 2017

#### Outcome 1 - Employment

Department of Employment Question No. EMSQ17-001965

Senator Marshall asked on 30 March 2017 on proof Hansard page 35

#### Question

##### Privacy Breaches from jobactive Providers

Senator MARSHALL: Have there been any other privacy breaches with any providers?

Mr Hehir: Yes.

Senator MARSHALL: How many and who were they?

Mr Hehir: I can take that on notice.

Senator MARSHALL: If you are going to take it on notice then: who did the investigation, what did the investigation find, what was your response to that and what was then changed as a consequence. If you can actually provide those documents rather than just a summary, that would also be very good—again, accepting that you may need to redact stuff, I do want to know the names of the providers. I do not think that is a privacy issue, but if it goes to individuals in the investigation that is another matter. That is a lot of nodding, and there is no opposition to me describing it as nodding.

Mr Hehir: Yes.

#### Answer

- The Department of Employment has records of 14 privacy breaches in connection to the jobactive Deed (the Deed) since the commencement of jobactive in July 2015. The Deed requires providers to advise the Department of any breaches that occur.
- All breaches are being, or have been, followed up by the Department with seven cases finalised and seven still in progress.
- The Department requires providers to “show cause” as to how the breach occurred and the rectifications it will put in place to ensure breaches do not reoccur in line with the Department’s Records Management Instructions and the Privacy Act.
- Attached (Attachment A) is the relevant correspondence between the Department and providers in regards to the seven finalised matters.
- Information that may identify individual persons or other third parties has been redacted from the attachments.