

Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Additional Estimates 2016 - 2017

Outcome 1 - Employment

Department of Employment Question No. EMSQ17-001551

Senator Siewert provided in writing.

Question

How many ordinary contact appointments are "Stream Participant" job seekers required to attend per month?

Answer

The contact arrangements for individual job seekers are set out in their Job Plan with their jobactive provider and form part of their mutual obligation requirements

Job seekers aged under 30 years in Streams A and B who are subject to the Stronger Participation Incentive measure have at least monthly contact appointments.

The frequency of compulsory contact appointments for all other jobactive participants is tailored to the job seeker and takes into account their approved activities, job search requirements and personal circumstances as well as the services offered by the jobactive provider.

Many jobactive providers have made commitments in their Service Delivery Plans concerning the frequency of appointments. The Service Delivery Plans of providers are published at jobactive.gov.au and made available to job seekers and employers.