

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Additional Estimates 2016 - 2017**

Outcome: Agency: ASQA

Department of Education and Training Question No. SQ17-000106

Senator Cameron, Doug provided in writing.

ASQA - Sanction of MAP Training

Question

What was the basis for the sanction of MAP Training?
Was the sanction made on the basis of a complaint; and if so, what was the substance of the complaint?
What evidence was presented that led to the sanction?
What qualifications did MAP Training lose from its scope?
Have any other sanctions against MAP Training been made?
Have any (further) complaints against MAP Training been made?
Has MAP Training been audited by ASQA and if so, what were the results of any such audit?

Answer

The Australian Skills Quality Authority (ASQA) has provided the following response

- The basis for the sanction made in relation to MAP Training (i.e. Amend Scope) was non-compliances identified through the conduct of a compliance monitoring audit undertaken by ASQA on 19 and 20 April 2012.
- The sanction was not made on the basis of a complaint.
- The primary piece of evidence presented that led to the sanction was the Audit Report.
- CPC31508 Certificate III in Formwork/Falsework.
- Aside from the decision to Amend Scope (and the Intention to Amend Scope decision that preceded it), ASQA has made three other regulatory decisions to reject change of scope applications from this provider.
- ASQA has not received any complaints in relation to this provider.
- ASQA has finalised 4 audits in relation to MAP Training Pty Ltd.
 - Two of these audits related to the decision to Amend Scope. That is the Compliance Monitoring Audit (Audit 1) of 19 and 20 April 2012 and the subsequent Sanction Evidence Review (Audit 2) of 17 September 2012, undertaken to assess rectification material submitted by MAP Training Pty Ltd.

As a result of these two audit processes ASQA concluded that:

- the RTO did not demonstrate compliance with the VET Quality Framework
- the RTO did not demonstrate compliance with the following Standards for NVR Registered Training Organisations 2011:
 - SNR 15.3 - the RTO did not address all the non-compliances in relation to assessments and therefore did not demonstrate that its assessment materials are consistent with the requirements of the training package.
 - SNR 15.5 - the RTO did not demonstrate that its assessment tasks for *CPC31508 Certificate III in FormWork/Falsework* fully addressed the requirements of the training package.
 - SNR 18.1 - the RTO did not demonstrate how its CEO would ensure that the RTO complies with the VET Quality Framework.

Further, outstanding non-compliances identified during the Compliance Monitoring Audit of 19 and 20 April 2012, resulted in ASQA making a decision to reject two Change of Scope applications from MAP Training Pty Ltd.

- An audit of MAP Training Pty Ltd was undertaken on 21 January 2013 in relation to a Change of Scope Application (Audit 3). The audit was finalised as non-compliant and the application was rejected. The finalised audit report stated that
 - Map Training Pty Ltd has not demonstrated compliance with the VET Quality Framework. Significant non-compliances remain against SNR 15.2, SNR 15.4, SNR 15.5 and SNR 16.3.
- ASQA audited this provider in relation to a Renewal Application on 24 February 2016 (Audit 4). The audit was finalised as compliant, MAP Training Pty Ltd was informed of this decision on 17 June 2016, the provider's registration end date is now 12 December 2022.