

**Senate Committee: Education and Employment**

**QUESTION ON NOTICE  
Additional Estimates 2016 - 2017**

**Outcome: Early Childhood and Child Care**

**Department of Education and Training Question No. SQ17-000063**

Senator Collins, Jacinta asked on 01 March 2017, Proof Hansard page 75.

***Childcare hotline - reports regarding priority of access***

**Question**

Senator JACINTA COLLINS: While we are being helpful. With respect to the childcare hotline, could you have a look and see what, if any, reports have occurred in relation to priority of access?

Ms Wilson: We normally get the key themes provided. That is not on a list of key themes that I have seen recently, but I am happy to follow that up.

**Answer**

Since July 2015, the Child Care Management System (CCMS) Helpdesk has received 42 enquiries from services and families in relation to the Priority of Access Guidelines.

Most of the enquiries have been general in nature.